



Nashville
Emergency
Communications
Center

Let the Police know about your situation, simply by *dialing* 9-1-1.

Help 9-1-1 protect against domestic violence

Nashville Emergency Communications Center now offers a free, new service to help you when you call 9-1-1. Once you've signed up, first responders will be provided important information that will help them address your emergency. Information about a history of domestic violence or restraining order can impact how Police respond to your 9-1-1 call.



- Supported by existing 9-1-1 fees - *free to register*
- Brought to you by *Nashville Emergency Communications Center*
- 100% private and secure

Sign up today at ***Smart911.com***

Learn more at www.Nashville.gov/ECC/Smart911



Help us better serve you.

“By entering critical information online before an emergency, you can ensure that first responders are better prepared to respond when you call 9-1-1. Help the City of Nashville, help you. Register today.”


- Mayor Karl Dean

Sign up today at **Smart911.com**



Help EMS treat you:

Tell Smart911 about your family's medical issues – like heart conditions, allergies and stroke history. This way when 9-1-1 receives a call, EMS will arrive with the appropriate equipment. For those who have a family member with Alzheimer's, Autism or who is deaf, this service helps as well. Instantly 9-1-1 knows the caller's condition and location without having to rely on verbal communication.



Help Police protect you:

Smart911 information can help police in numerous ways. Today when a child goes missing, it takes time for police to obtain a photo of the missing child. With Smart911 police will have that photo instantly and can begin a wide scale search sooner. Additionally, this service helps police locate you if your 9-1-1 call drops for any reason. This allows the police to locate you and your family more quickly during emergencies.



Help the fire department rescue you:

With Smart911, call takers can notify firefighters of exactly how many people live in your house - including pets - to ensure that everyone is rescued during a fire. Additionally, if you live in an apartment building, firefighters will not only know the address, but the floor and apartment number as well.



Your information is 100% private.

Your family's profile information is completely private and secure. The details you enter on our secure and protected website are only shared with 9-1-1 dispatchers and first responders in the field, and only when you or your family members dial 9-1-1.