

# Compliance Implementation Report

Karl F. Dean, Mayor

2015

**Department of Human Resources** 

#### VILLE AND DAVIDSON COUNTY METROPOLITAN GOVERNMENT OF

HUMAN RESOURCES DEPARTMENT Civil Service - Employee Benefits 404 James Robertson Parkway, Suite 1000 Nashville, TN 37219

TO:

The Honorable Mayor Karl F. Dean

Members of the Metro Council

FROM:

Veronica T. Frazier, Director of Human Resources

DATE:

June 2, 2015

**SUBJECT:** Title VI Compliance Report

In Fall 2004, Metro Councilman Sam Coleman sponsored Ordinance BL2004-352, "An Ordinance requiring all departments, boards, and commissions to develop an implementation plan pursuant to Title VI of the Civil Rights Act of 1964 and requiring annual compliance reports by such departments, boards, and commissions." By way of example, Councilman Coleman submitted the State of Tennessee's Title VI Implementation Plan.

To fulfill the requirements of Ordinance BL2004-352, The Human Resources Department has produced the attached Title VI Compliance Implementation Report. As you will see from the Table of Contents, the Metro Title VI Report begins with an assessment of the greater Nashville community and drills down quickly to the departmental level. We asked each affected department to supply us with six specific classes of information: a) authority; b) organizational environment; c) Federal funding in that department; d) a program overview of that department's contracts; e) minority participation on the board or commission; and f) the number of Title VI complaints received last year.

We appreciate the opportunity to complete this important review.

Veronica T. Frazier

Director of Human Resources

Date

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**Complete MTA Title VI Report with appendices** 

<sup>\*\*</sup>Detailed EEO reports for General Government are available upon request.

#### INTRODUCTION

Title VI is a federal law which requires the non-discriminatory delivery of services which are supported by federal financial assistance. It prohibits discrimination on the basis of race, color, or national origin. Other civil rights laws prohibit discrimination on the basis of gender, age, and disability.

# THE OFFICE OF THE MAYOR

Karl F. Dean is the sixth mayor of the Metropolitan Government of Nashville and Davidson County, elected on September 11, 2007. Dean's priorities as mayor are improving schools, making neighborhoods safer and bringing more and better jobs to Nashville.

The Office of the Mayor has several divisions: the Office of Economic and Community Development, the Office of Children and Youth, and the Office of Neighborhoods.

# **Economic and Community Development**

The Mayor's Office of Economic and Community Development (OECD) exists to ensure a positive local government climate for private sector investment, which is crucial for future expansion of the tax base, growth in the number of quality jobs, and the creation of wealth in the community. OECD works to:

- Coordinate the activities and uses of the government's resources in a strategic manner to enhance Nashville's economic future.
- Increase the job base by working with other economic development agencies to create new job opportunities through new business recruitment and existing business job base expansion.
- Increase the tax revenue base as a result of new job growth and new capital investment.
- Improve government's responsiveness to requests for assistance from the business community.

#### Office of Children and Youth

The Mayor's Office of Children and Youth (MOCY) works in partnership with public and private entities to ensure that all of Nashville's children are healthy, safe, successful in school, and connected to caring adults, allowing them the opportunity to contribute to the progress of our city.

The creation of the Mayor's Office of Children and Youth was a key recommendation of the Madeline Initiative, a 75-member community task force composed of city leaders, program administrators, service providers, and advocates. After two years of work funded by a grant from Danforth Foundation, the Steering Committee of the Madeline Initiative presented their report to then Mayor Bill Purcell in December 2001. With a proposed Mayor's Office of Children and Youth recommended by Mayor Bill Purcell and adopted by the Metro Council, the new Office was officially created on July 18, 2002.

# Office of Neighborhoods

The mission of the Mayor's Office of Neighborhoods is to improve the quality of life in Nashville's neighborhoods through a more informed, active and involved citizenry and enhanced governmental response to community needs.

Since its inception in September 1999, the Office of Neighborhoods has worked to bring citizens and government together through various initiatives:

- Mayor's Night Out/In meetings that provide citizens the opportunity to address their concerns directly with the Mayor and other government officials
- Neighborhood Response Team a coalition of various sectors of local government that coordinate responses to neighborhood needs
- Neighborhood Training Institute workshops to build capacity and assist in the establishment and development of neighborhood associations
- Neighborhood Liaison staff who are available to meet with your neighborhood groups and associations concerning ongoing issues in your area
- Neighborhood Conference Through conferences held in 2002 through 2005, Metro departments and neighborhood leaders came together to learn about and share ideas on improving the quality of life in the city. Another conference is scheduled for October 2006
- Community Enhancement Grants funds provided to community organizations and groups to improve their neighborhoods.

# THE METROPOLITAN COUNCIL

The Metropolitan Council is the legislative body of Nashville and Davidson County. Members are elected to serve a term of four years. There is one Vice-Mayor, five council members-at-large, and thirty-five district council

representatives. Specific information on the Metropolitan Council can be found in Article 3 of the Metropolitan Charter.

The Metropolitan Council meets regularly on the first and third Tuesdays of each month at 6:30 p.m. Meetings are open to the public and are held in the Historic Courthouse at One Public Square, Suite 204.

Meetings on the first Tuesday of odd-numbered months are reserved for public hearings on bills on zoning matters. The Vice-Mayor presides over these meetings. Agendas of the Council meetings and Minutes of prior meetings are prepared by the Metropolitan Clerk's Office. Appendix C provides a listing of Metropolitan Council members for the 2011-2015 term.

# THE DEPARTMENTS OF THE METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY AND FUNCTIONS

Metro delivers services and performs operations through the activities and functions of its departments, boards, commissions, and other elected offices. The following provides detail with regard to Metro's Executive Departments, semi-autonomous agencies, boards and commissions, and other elected officials which comprise the Metropolitan Government of Nashville and Davidson County. See Appendix D for an organizational chart of the structure of the Operating Departments.

# **Codes Administration**

The Codes Department provides direction and coordination of departmental policy and support for the operating programs. This includes the licensing of Electrical, Plumbing, and Mechanical/Gas contractors, and serving as secretary to six administrative boards.

# **Criminal Justice Planning Unit**

The goal of the Criminal Justice Planning Unit is to assist policy makers in better planning for the expected population of correctional facilities, intermediate sanctions, and other criminal justice services and programs. The CJPU's main focus is to forecast inmate populations under correctional supervision by the use of computer modeling. The CJPU currently presents a semiannual report which predicts and assesses the ten-year correctional inmate population for Davidson County. Starting with the 2004 semiannual report, the CJPU will provide five-year correctional population projections. Additionally, the unit is available to provide accurate data and credible analysis to policy makers when making decisions for the Davidson County Justice System.

# **Emergency Communications**

The Operations Division of the Emergency Communications Center consists of the dispatchers who are the voice on the other end of the phone calls made to 9-1-1, 862-8600, and a number of other public safety emergency numbers within Metro. They are also the voice on the other end of the radio for Metro's Police and Fire field personnel. MNPD and NFD field personnel receive calls for service from ECC telecommunicators, who provides the informational support work needed to complete those calls.

The mission of the Emergency Communications Center is to enhance the quality of life for all citizens in our community by processing all 9-1-1 calls and by the dispatching of appropriate emergency responders in an expeditious, courteous, and professional manner; thereby saving lives, protecting property, curbing crime, and preventing major fire losses.

#### **Finance**

The Finance Department is charged with administering the financial affairs of the Metropolitan Government in accordance with applicable provisions of the Charter, applicable ordinances, and principles and practices of sound municipal fiscal administration.

The mission of the Department of Finance is to provide financial management, information, and business products to policy makers, departments, agencies, investors, and the Nashville community so they can have confidence in Metro Government, make informed decisions, and achieve their results.

#### Fire

The Fire Department is charged with providing class 6 to 9 level of fire protection services and a strong first responder emergency medical service to all residents of the General Services District outside the Urban Services District; to provide class 3 level of fire coverage and first responder emergency medical service to residents of the USD through the following programs: suppression, rescue, communications, training, safety, maintenance and repair, and prevention and required administrative activities; and to provide the highest possible level and quality of emergency medical care and rescue services to the residents of Metropolitan Nashville/Davidson County.

# **General Services**

The General Services Department serves all of the other departments in Metro Nashville Davidson County Government through a system of support services including building maintenance and operation, radio communications, motor pool services, security services, postal services, photographic services and printing services.

The mission of the General Services Department is to provide radio communications, facilities maintenance and operations, photographic, postal, printing, and security products to Metropolitan Government Departments so they can provide the highest level of service to their customers and citizens.

#### **Human Resources**

The Department of Human Resources provides information and support in the areas of training, compensation, benefits, and compliance with all local, state and Federal laws, rules and regulations for active and retired Metropolitan Government employees. Our goal is to provide opportunities that promote the professional development of employees in a diverse municipal workforce.

The mission of the Human Resources Department is to provide human resources business and benefits products to employees and agencies so they can provide quality government services and to retirees so they can receive the benefits to which they are entitled. Both the Metropolitan Employees Benefit Board and the Civil Service Commission are housed in the Department of Human Resources.

# **Information Technology Services**

The mission of the Information Technology Services Department is to provide information, communication and business solutions to the departments and agencies of the Metropolitan Government so that they can achieve their business objectives and exceed the expectations of the citizens we all serve.

# Law

The Legal Department provides complete legal advice and representation to all levels of the administrative, legislative and operational divisions of The Metropolitan Government of Nashville and Davidson County. The Department provides legal counsel to all Metro departments, agencies, and commissions; handles all litigation involving the Metropolitan Government; provides legal counsel to the Mayor, Council, and other Metropolitan officials; acts as a liaison with other governmental agencies on legal issues; administers insurance and safety program to identify, analyze, evaluate and make recommendations for treatment of loss risks; and provides loss prevention services.

#### **Police**

The Police Department is charged with enforcing the law and to protect the general public in accordance with the provisions of the Metropolitan Charter and ordinances.

The mission of the Police Department is to provide community based police services through crime prevention strategies and partnerships, to ensure a safe and peaceful Nashville. In carrying out its mission, the members of the Police Department will continue to value:

- organizational excellence and professionalism
- the impartial enforcement of the law
- the people we serve and each other
- problem-solving partnerships
- open communication
- ethics and integrity

#### **Public Works**

Public Works is charged with providing for the engineering, maintenance, construction, and repair of streets, roads, bridges, guardrails, sidewalks, traffic signs and signals, operate parking facilities, to provide for the refuse collection, street and sidewalk cleaning, and street light operation within the Urban Service District; and to provide for activities directly related to solid waste and disposal and the curbside collection and processing of recyclable materials in selected areas of Davidson County including both USD and GSD areas.

# **Soil and Water Conservation**

The Davidson County Soil Conservation District Board is responsible for providing technical assistance on natural resource concerns to individuals and agencies of the government, and for offering educational activities in the area of soil and water conservation for schools. The district cooperates with other governmental agencies in activities relating to soil and water conservation. The district assists land users with the development and revision of soil and water conservation plans to meet the provisions of the 1995 Farm Bill and the 1990 Food Agricultural Conservation and Trade Act. The farm bill requires individuals receiving United States Department of Agriculture (USDA) benefits to follow an approved conservation plan on their farmland.

The mission of the Soil and Water Conservation Department is to study, plan, and provide technical and educational assistance on soil, water and environment related problems to individuals, groups, and units of government in Davidson County.

# **Water Services**

Water Services works to provide quality water services at an economical price, including construction, operation and maintenance of all water and sanitary sewerage facilities of the Metropolitan Government and for the collection of all charges for the services of such utilities.

# SEMI-AUTONOMOUS AGENCIES, BOARDS, AND COMMISSIONS

Metro delivers services and performs operations through the activities and functions of its agencies, boards, commissions, and other elected offices. The following provides detail with regard to Metro's Semi-autonomous agencies, boards, and commissions. Only those entities supported by the Metro Budget are listed below.

# **Agricultural Extension**

The Smith-Lever Act of 1914 established the Agricultural Extension Service (AES). It is the off-campus educational unit of two land grant universities (The University of Tennessee and Tennessee State University). Agricultural Extension Service provides informal educational programs in agriculture, horticulture, family and consumer sciences, and supports and organizes 4-H programs.

The mission of the Agricultural Extension Service is to help people improve their lives through education, using research-based information focused on issues and needs.

# **Arts Commission**

Administrative staff serves as the liaison with the Commission, the Office of the Mayor, and Metro Council. The staff is responsible for budget preparation; seeking outside funding from regional, state, and national sources; overseeing public information programs; planning and managing the department's finances; coordinating Commission and committee work; and engaging in cultural planning and research pertaining to public policy issues.

The mission of the Metropolitan Nashville Arts Commission is to provide leadership that stimulates and advances the arts to enrich the human experience for the community. In order to create a vibrant, vigorous, healthy community where all the arts flourish and grow, the Arts

Commission's goals are to promote organizational stability and growth, foster excellence, generate awareness, increase accessibility, respond to diverse community needs, and facilitate cooperation and partnerships.

# **Auditorium Commission**

The Nashville Municipal Auditorium is a public-service oriented entertainment facility that seeks to attract a broad spectrum of events for the Nashville community and the Middle Tennessee area.

# **Beer Permit Board**

The Beer Board regulates the transportation, storage, sale, distribution, and possession of alcoholic beverages that have less than five percent alcohol by weight. The board is additionally responsible for the issuance of permits for permission to operate dance halls. The board consists of seven members appointed by the Mayor and approved by the Metropolitan Council. Members serve a four year term. Six board staff members are responsible for issuing permits and monitoring and inspecting permitted establishments for compliance with the beer and public dance laws. The board and staff work in conjunction with the Police, Health, Zoning, and Fire Marshall's offices.

# **Convention Center Commission**

The mission of the Nashville Convention Center is to generate economic impact in Nashville and Middle Tennessee through the presentation of well-serviced events. Since the Center's opening in January of 1987, the Nashville Convention Center has brought in excess of 900 million dollars to the Nashville economy. The Convention Center's primary clients are trade shows, conventions, corporate meetings, consumer shows, and food and beverage functions.

# **Election Commission**

The Election Commission was created to maintain voter registration files and conduct all elections for Davidson County (Federal, State, and Metro) and the six incorporated satellite cities within Davidson County. The Commission is governed by five commissioners appointed by the State Election Commission for two year terms. The commissioners are charged with ensuring compliance with state election laws and operating within Metro's purchasing and budgetary laws.

#### Farmer's Market Board

Through a collaboration of government and local owner-operators, the Farmer's Market provides a diverse collection of the freshest, highest-quality foods available; service to customers that is second to none, and products that provide a good value for the dollar in an atmosphere that provides a unique shopping experience with an emphasis on Tennessee.

# **Historical Commission**

The Historical Commission seeks to preserve, protect, and document the history, historic places, buildings, and neighborhoods of Davidson County through education, technical assistance, and advocacy. The Historic Zoning Program provides technical/design assistance to property owners within historic zoning areas and works with neighborhoods seeking stabilization and revitalization. They are also responsible for issuing preservation permits and regulatory historic zoning properties.

# **Human Relations**

The mission of the Human Relations Commission is to protect and promote the personal dignity of all people by protecting and promoting their safety, health, security, peace, and general welfare. Human Relations Commissioners are appointed by the Mayor and confirmed by the Metro Council to represent the conscience of the Nashville and Davidson County community. Commissioners are responsible for the oversight, resolution, and addressing of community concern issues and complaints of discrimination (real and perceived).

The Executive Director manages the day-to-day operations of the Human Relations Commission. The Director is responsible for all fiscal, administrative, and program areas of the Commission.

# **Justice Integration Systems Policy Committee**

The mission of the Justice Integration Services Department is to provide comprehensive, integrated justice information management products to Metro Justice and Public Safety agencies, Metro departments, other jurisdictions and the general public so they can benefit from shared justice information and make informed decisions and recommendations that impact the safety and well-being of their communities.

# **Library Board**

The Library Board seeks to collect and make accessible to the public, printed, electronic, audiovisual, non-print, and broadcast information materials to facilitate the informal self-education of all persons, including the disabled; to enrich and further develop the knowledge of persons undertaking formal education; to encourage recreational reading and constructive use of leisure time; to support the cause of literacy; and to meet the day-to-day informational needs of all persons in the community.

Twenty branch libraries throughout Davidson County provide a full range of library service in local or regional settings. Functions include reference service, children's service, reader's advisory assistance and public programming. Each branch maintains a book collection offering a full range of nonfiction, popular reading, and study materials for all ages. Many provide books-on-tape as well as popular videos. Most branches also furnish copy machines, tax forms, and limited access to the Volunteer Income Tax Assistance Program (VITA) during tax season, Free Application for Federal Student Aid (FAFSA) forms, and magnet school applications. Online catalog terminals and public PCs, available at every location, provide access to the system wide collection and the Internet.

### **Metro Action Commission**

The mission of the Metropolitan Action Commission (MAC) is to administer Head Start, Community Services Block Grant (CSBG), Low Income Home Energy Assistance Program (LIHEAP), USDA Summer Food and other social service programs for Metropolitan Government.

#### Nashville Career Advancement Center

The mission of the Nashville Career Advancement Center (NCAC) is to provide job readiness, career resource and employment connection products to individuals, employers and organizations so they can make a broader contribution to the economic well-being of the community.

# **Parks and Recreation**

Parks and Recreation works to provide and maintain sufficient acreage, facilities, and programming to effectively offer the most diversified recreational services possible, ensuring that all citizens, regardless of income level, have equal opportunity and choice of participation. In addition, Parks maintains and increases the usability of the region's physical structures for the enjoyment of the citizens of Davidson County and their guests.

# **Planning Commission**

The Planning Commission acts as the official planning agency for the Metropolitan Government and assumes the responsibilities granted to municipal, regional, or metropolitan planning agencies by state law including general planning, zoning, and subdivision regulations.

The mission of the Planning Department is to promote livability and quality growth in Metropolitan Nashville-Davidson County that enhances the built environment, conserves the natural environment, and preserves cultural and historical resources. With this purpose, the Planning Department will:

- Ensure meaningful citizen participation,
- Promote responsible growth and development,
- Encourage development that accommodates a variety of lifestyles, housing, transportation alternatives, and employment opportunities,
- Promote regional cooperation in planning throughout Middle Tennessee, and
- Serve as an accessible resource for information and technical assistance for residents, neighborhoods, and the business community.

# **Public Health Board**

The Public Health Board is responsible for protecting and promoting the health of the residents of the county and the thousands of others who work, shop, and play in the city every day. The department's employees are committed to providing high quality services.

#### **Social Services**

The Metropolitan Social Services Department's primary purpose is to respond to persons in need of assistance, opportunities and information when challenged by economic, social or behavioral problems.

In delivering these services, Metropolitan Social Services will respect the dignity of people in need and support their unique ability to grow, change and succeed through personal choices.

Metropolitan Social Services staff works in conjunction with other agencies to develop professional, comprehensive and effective responses to individual and community challenges and to build understanding and support by the public.

Metropolitan Social Services will provide research and analysis of social problems within the county to other branches and departments of Metropolitan Government as needed.

# OTHER ELECTED OFFICIALS

Metro delivers services and performs operations through the activities and functions of its departments boards, commissions, and other elected offices. The following provides detail with regard to Metro's other elected officials.

# **Assessor of Property**

The mission of the Assessor of Property is to appraise real property at its market value, and business tangible personal property under schedules provided by law; to classify property correctly under the law; to apply property assessment in accordance with each parcel's proper classification; to maintain accurate public records; to reappraise every real parcel at least every four years and to reappraise all business tangible personal property annually; to provide property owners easy access to appeal rights; to generate annually an assessment roll for the purpose of property taxation by the Metropolitan Council.

#### **Board of Education**

The purpose of the Metro Board of Education is to do whatever it takes for all students to acquire the knowledge and skills to become productive, responsible citizens. The vision is to be the top-performing school district in the nation.

#### Circuit Court Clerk

The Circuit Court Clerk's mission is to serve the eight Circuit Courts, the Civil Division of the General Sessions Court, the Metropolitan Traffic Courts, and the public as a record keeping office; to file and maintain all records associated with Civil Court cases; to collect, disburse and report on funds according to state statutes and court orders.

# **County Clerk**

The County Clerk serves to collect certain state privilege license fees as well as other state and local revenues, fees, commissions, and taxes as provided by law.

#### **Criminal Court Clerk**

The Criminal Court Clerk's mission is to serve the courts having criminal jurisdiction, to be responsible for all records generated from arrest through

disposal of charges on state warrants or indictments, and as an elective office, to serve the legal, financial, and public communities by rendering service in an efficient manner.

# **District Attorney General**

By authority granted in TCA § 8-7-10, the District Attorney General serves to investigate and prosecute all criminal offenses that occur within Davidson County where there is sufficient evidence to warrant conviction. All prosecutions are designed to punish offenders, incapacitate violent and repeat criminals, and generally to deter future criminal activity. Additionally, the office is committed to treating victims and witnesses with dignity.

# **General Sessions Court Judges**

Metropolitan General Sessions Court is committed to excellence in administering justice and is a contributing partner working toward a safe and vital community in Nashville-Davidson County.

The Court Judges of the Metropolitan General Sessions Court of Nashville-Davidson County is a high volume, limited jurisdiction Court that was first established in 1937. It has grown to an eleven division Court that handles civil cases with monetary limits not greater than \$15,000. The criminal case jurisdiction covers preliminary hearings in felony cases and misdemeanor trials in which the defendant waives the right to a jury. Since it is not a "court of record," its decisions are subject to appeal. Since 1971, this Court has been authorized under the Metropolitan Charter to handle Metropolitan ordinance violations involving traffic, environmental, and other county ordinance violations. General Sessions judges are elected to an eight-year term.

In addition to the eleven judges, a part-time referee conducts the initial hearings for environmental cases and the non-traffic Metro ordinance violations, and five law trained judicial commissioners preside over Night Court 24 hours per day, 365 days per year.

The General Sessions Courts have dockets that adjudicate the following types of cases: criminal bond, traffic, civil, driver's license, jail review, orders of protection, domestic violence, environmental, emergency committals, special committals, state traffic and felony drug, probation, and Mental Health Court.

### **Juvenile Court Clerk**

The Juvenile Court Clerk is responsible for keeping all records of the Court. The Clerk's Office maintains separate minutes, dockets and records for all

matters pertaining to Juvenile Court proceedings. In addition, this office collects payments, fines and restitutions and maintains accounts in excess of \$1.7 million for child victim criminal injuries. The Clerk's staff files litigation and paternity petitions, sets Court costs and dates and files all motions. The Juvenile Court Clerk is an elected official and maintains a separate budget from the Juvenile Court.

# **Public Defender**

The Metropolitan Public Defender's Office operates under the authority of the Metropolitan Charter, Title II, Section 2-16-010, which states as follows: The public defender shall render legal aid and defend only those indigent defendants who are in jail, charged with the commission of a crime and are unable to make bond, or such other defendants as a court with criminal jurisdiction shall determine to be indigent. In addition, the public defender shall provide guardian ad litem services when such services are deemed required by the Davidson County juvenile court for children who are the subject of proceedings in such court and the Metropolitan Government would be required by law to pay reasonable compensation for such services if not provided by the public defender. The Public Defender's Office is staffed with 42 licensed attorneys who represent indigent clients on charges ranging from public drunkenness to first degree murder.

# **Register of Deeds**

The Register of Deeds Office records deeds, mortgages, plats, leases, liens, limited partnership agreements, charters, and service discharges. All documents are imaged and indexed.

The mission of the Register of Deeds is to record all documents pertaining to real estate and documents relative to the Uniform Commercial Code. We also strive to maintain the integrity of all official records and to offer courteous, friendly, and expeditious service to all who use the Register's Office.

#### Sheriff

With a commitment to excellence, the mission of the Sheriff's Department is to strive to be the leader in the field of corrections, service to civil process, and innovative community based programs, emphasizing: accountability, diversity, integrity, and professionalism.

Since 1963, DCSO has devoted 100% of its efforts and resources to two major areas of critical concern, corrections and civil process. In the mid-1990s, the DCSO Correctional Work Center was awarded national accreditation by the American Correctional Association. The Training Academy followed in 1999, becoming the first local Sheriff's Office Training

Academy in America to achieve national ACA accreditation. In January, 2001, DCSO became the first County correctional administration in the United States to be accredited by the ACA. The Criminal Justice Center and the Hill Detention Center were accredited in 2002.

# **State Trial Courts**

State Trial Courts, under Circuit, Criminal and Chancery Judges, consist of the following two divisions.

The **Clerk and Master** serves the four elected chancellors, performs judicial duties pursuant to state law and the Metro Charter, conducts hearings as judicial officer, writes reports of findings to the chancellors upon referred cases, and oversees a staff of 19 clerks.

The Clerk and Master administers the caseload for the four chancellors, including maintenance of books, records and case files; collecting and reporting substantial revenue from delinquent taxes and court costs; issuing process and investing funds held as trustee as an arm of the Chancery Court; and providing public records and information to citizens.

The **Juvenile Court** provides a judicial and non-judicial service delivery system that is fair, accessible, efficient and responsive that will meet the immediate and long term needs of the citizens of Greater Nashville and Davidson County Tennessee in a manner consistent with public safety.

#### **Trustee**

The Trustee is responsible for collecting Davidson County's Real Property Tax, Public Utility Tax, Personal Property Tax, and Central Business Improvement District Tax, Vegetation Liens and Demolition Liens each year; and administering the Tax Relief Program for the State of Tennessee and Metro Government. The Office of the Trustee accepts the Certified Real Property and Personal Tax Roll from the Assessor of Property in September each year. The Trustee's office then mails printed tax statements by October 1. The Tennessee Regulatory Authority sends the Utility Tax Roll to the Trustee in December each year, and tax statements are printed and mailed in January. This office also collects and processes the Central Business Improvement District tax receivables.

#### PROGRAM COVERAGE

Title VI applies to both Metro functions, facilities, operations programs and projects that receive federal funding as well as to services provided by sub-recipients that receive federal financial assistance through contracts from

Metro. It is the city's goal that all services be administered in a nondiscriminatory manner.

# **Federal Funding in Metro**

Currently, there are several Metro Departments which benefit from outside funding as a viable programming resource. A variety of mechanisms exist to manage grants in Metro. The Division of Grants Coordination was established to better enable Metro to manage its current grants and to seek additional outside funding.

The Division of Grants Coordination assists Metro departments with identifying funding opportunities, fostering collaborations and developing sound grant proposals; serving as a "gatekeeper" and monitor of grants as they move through the Metro approval process; developing and implementing policies and procedures for grants to Metro; providing technical assistance and grants-related training to departments, maintaining a database of Metro's grants, acting as a liaison between user departments and the Finance Department on grants-related matters and managing Title VI activities.

In that Metro, through the Division of Grants Coordination, is able to comprehensively identify and track all of its federal grants, information regarding those grants is readily available. A list of current Metro grants from Federal sources (including pass thru grants) is found in Appendix E.

# **Contracted Program Overview**

Contracted programs are vital to Metro's success in a number of areas and account for a significant portion of Metro's resources. To view a list of Metro Government expenditures by Department for the period July 1, 2012 - May 1, 2013, see Appendix F. This data includes the business ownership characteristics of the suppliers.

#### RESOURCES COMMITTED TO TITLE VI COMPLIANCE

Metro has committed significant resources to program areas with a direct impact on Title VI implementation planning and compliance review efforts. The Metro Title VI coordination function has been assigned to staff in the Human Relations Commission; however, each department has an assigned Title VI coordinator with departmental responsibility lying ultimately with the Department Head and overall responsibility for the Metro's compliance lying with the Mayor. Each department is responsible for implementation, compliance and data collection in their respective areas.

Additionally, the Office of Financial Accountability (OFA) in the Office of Management and Budget is responsible for the monitoring of Metro's state and federal grants contracts. This Office also monitors Metro's direct appropriation grant contracts to non-profits organizations. As a part of the grant monitoring reviews, civil rights program issues are reviewed for compliance. See Appendix G for an example of the Monitoring Guide used to monitor review items, and for the online information, including the Complaint Form, for Metro's Title VI resources.

# TITLE VI PROCEDURES

The responsibility for coordinating Title VI compliance within the Metropolitan Government of Nashville and Davidson County is assigned to and divided among respective departments. Each department head has appointed a Title VI Departmental Coordinator (See Appendix A). The Departmental Coordinator works closely with the Metro Title VI Coordinator and is responsible for administering the compliance procedures and Title VI complaint processing for the respective departments.

#### COMMUNICATION

Metro will take appropriate steps to communicate its Title VI policy and program to all Metro employees, sub-recipients and the general public. Sub-recipient notification of Title VI is imperative, and all will be made aware of the importance of Title VI compliance. It is equally important that protected beneficiaries are encouraged to participate in departmental programs and are informed of Metro polices, especially regarding filing complaints. Metro will employ the following methods to disburse information regarding Title VI.

# METROPOLITAN ARTS COMMISSION

# **Authority**

Rebecca Berrios, community engagement manager, is the Title VI coordinator for Metro Arts and will respond as appropriate to all Title VI responsibilities.

Phone: 615-862-6737

Email: rebecca.berrios@nashville.gov

# **Organizational Environment**

#### **Mission**

Drive an equitable and vibrant community through the arts.

#### Vision

Every Nashvillian Participates in a Creative Life

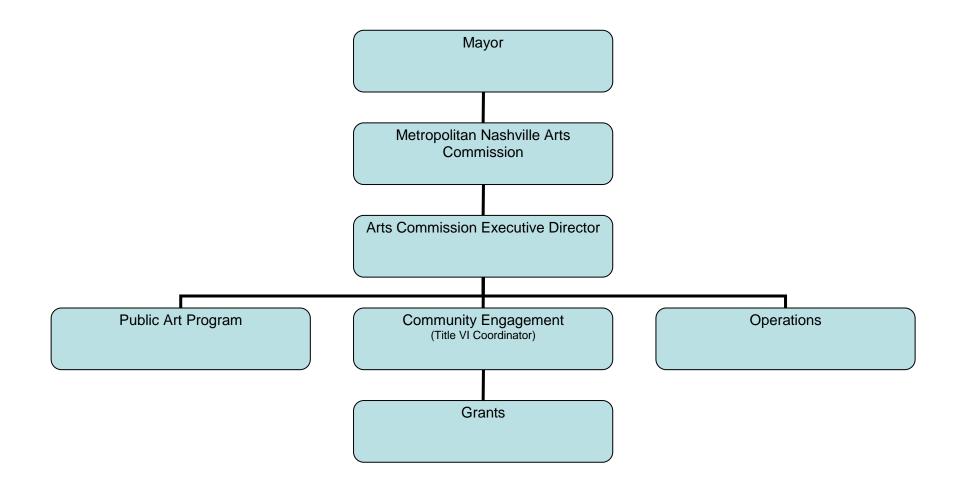
#### Goals

The Arts Commission's strategic goals are to see improvement in:

- Stronger Creative Workers
- Deeper Cultural Participation
- Vibrant Creative Neighborhoods

We work toward these goals through our Public Art, Community Engagement, and Grants program areas and through partnerships, training, research, and artist development. We highlight the civic and economic power of the arts and artists in Nashville through the following methods:

- Increase Sector Resources
- Drive Equity & Access
- Improve Creative Infrastructure



# **Federal Funding in the Metropolitan Arts Commission**

Federal financial assistance may be used to augment our departmental budget in achieving departmental goals and initiatives.

# **Contracted Program Overview**

MNAC uses contracts to engage those with specific experience, knowledge and skills that are needed on a short-term basis.

Number of Complaints Received Last Year 0

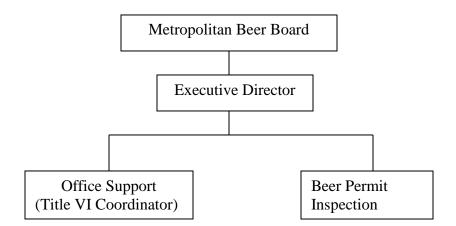
# METROPOLITAN BEER PERMIT BOARD

# **Authority**

Julie Welch – Office Support Specialist I Accept complaints by citizens, records name, date, phone numbers, and complaint and submit to Executive Director.

# **Organizational Environment**

Mission Statement of the Beer Board is to license, regulate and control the transportation, storage, sale, distribution, possession, receipt and/or manufacture of beer with an alcoholic content of not more than five percent by weight. To issue and regulate public dance permits.



# Federal Funding in the Metropolitan Beer Permit Board Department None

**Contracted Program Overview** N/A

Minority Participation on the Board/Commission: 3

Number of Complaints Received Last Year: 0

# **Statement of Non-Discrimination:**

The Metropolitan Government of Nashville and Davidson County does not discriminate on the basis of age, race, sex, color, national origin, religion or disability in admission to, access to, or operations its programs, services, or activities. The Beer Permit Board does not discriminate in its hiring or employment practices.

# Metropolitan Department of Codes & Building Safety

#### TITLE VI POLICY

# **Authority:**

Title VI Coordinator for the Department of Codes & Building Safety, in coordination with the City of Nashville's Title VI Coordinator, is charged with the responsibility for implementing, monitoring, and ensuring the department's compliance with Title VI regulations. This responsibility would include:

- Avoiding, minimizing, and/or mitigating disproportionately high and adverse human health or environmental effects, including social and economic effects, on minority populations and low-income populations
- Ensuring the full and fair participation by all potentially affected communities in the decision-making process
- Preventing the denial of, reduction in, or significant delay in the receipt of benefits by minority populations and low-income populations

The Department of Codes & Building Safety's Title VI Coordinator is Roy L. Jones, Assistant Director, 800 2<sup>nd</sup> Avenue, South, Nashville, Tennessee 37210. [#(615) 862-6541] Mr. Jones reports directly to the Director of the Department of Codes & Building Safety, Mr. Terry Cobb.

# **Organizational Environment:**

*Mission statement*: The mission of the Department of Codes & Building Safety is to provide permit, inspection, enforcement, and information products to the Nashville community so they can experience safe buildings and improved quality of life.

# Strategic goals:

By the year 2020, Codes customers will experience improved ability to communicate and access information through improved technology within Codes, as evidenced by:

- 10% increase of customers accessing information online
- 75% of customers who report satisfaction with communications with the department

By the year 2020, citizens of Davidson County will experience cleaner, safer neighborhoods, as evidenced by:

- 10% reduction in substandard housing
- 10% reduction in number of abandoned or inoperable/unlicensed vehicles
- 10% reduction of visual clutter (signs, debris, trash, graffiti)

By the year 2020, Code customers will experience improved response times to their inspection requests, as evidenced by:

• 75% of customers who receive a response within 48 hours including communication of action on service requests

By the year 2020, citizens of and visitors to Davidson County will experience increased Code compliance in new buildings as evidenced by:

• 10% increase in building projects obtaining a Use and Occupancy Letter indicating all required inspections performed and approved

Organizational chart attached

# Federal Funding in the Department of Codes & Building Safety:

Number of departmental Federal and state grants: None

Federal Financial Assistance is used to achieve departmental goals and initiatives by:

- Providing that all department programs will be conducted and/or operated with all requirements imposed by, or pursuant to, the Title VI of the Civil Rights Act of 1964.
- Providing that the department notifies, through the City's Title VI Coordinator, that all minority business enterprises will be afforded full opportunity to submit bids in response to any bid invitation and will not be discriminated against on the grounds of race, color, sex, or national origin in consideration of an award.

# **Contracted Program Overview**

Department of Codes Administration – list of contracts:

- 1. Bankers Title & Escrow Corp. Contractor shall provide title search services for the department and will be the primary provider of title search services. The Metropolitan Government of Nashville is charged with the responsibility of collecting through litigation proceedings delinquent property taxes and demolition liens. The lawsuits initiated by these actions require serving notice on all delinquent property tax owners, obtaining default judgments, and preparing the properties for sale. The preparation for sale includes conducting a title search to insure that Metro has notified all interested parties as required by statute.
- 2. Abernathy Truck Salvage Inc. The Department of Codes & Building Safety may have abandoned vehicles towed and destroyed by a demolisher. The contractor shall, upon notification from Codes, take possession of the identified vehicle within 48 hours after notification, and shall have the responsibility for towing and demolishing the vehicle in accordance with all applicable environment, federal, state, and local laws.
- 3. RICOH Office Solutions All copier and printing products are purchased through this contract that has been established between the contractor and the Metropolitan Government.

All contracts, including those listed above, shall be performed in accordance to individual contract provisions and under all rules and regulations as provided by the Division of Purchasing, Department of Finance, Metropolitan Government of Nashville and Davidson County, Tennessee.

# Minority Participation on the Various Boards/Commission.

The Department of Codes & Building Safety has no particular Title VI board or commission and would refer this question to the Legal Department, Metropolitan Government of Nashville and Davidson County, Tennessee.

# **Number of Complaints Received Last Year**: One

# **Department's Non-Discrimination Statement:**

Harassment of any person in the form of verbal or physical conduct based on a person's race, gender, color, religion, national origin, or disability will not be condoned when such conduct:

- Has the purpose or effect of creating an intimidating, hostile, or offensive work environment;
- Has the purpose or effect of unreasonably interfering with an individual's work performance; or
- Otherwise adversely affects an individual's opportunities associated with employment.

Updated: May 6, 2015

# Community Education Commission 2015 TITLE VI PLAN

#### 1. AUTHORITY

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance" The Metro Human Relations Commission is committed to compliance with Title VI and all other laws that protect the rights, safety, dignity, and welfare of residents of Nashville and Davidson County.

Title VI Coordinating responsibility falls under the CEC Executive Director. The Executive Director accepts complaints by citizens, records name, date, phone numbers, and complaint and submits to the CEC chairperson.

For information contact:

Lovette Curry Nashville Community Education 4805 Park Ave. Suite 123 Nashville, TN 37209

Telephone: (615) 298-8050 | Facsimile: (615) 298-8455

Email: Lovette.Curry@nashville.gov

#### 2. ORGANIZATIONAL MISSION & ENVIRONMENT

The mission of Nashville Community Education Commission is to provide high quality personal and professional enrichment classes to the greater Nashville community.

### 3. TITLE VI INFORMATION AND DISSEMINATION

Title VI information posters will be publicly displayed in the NCE office.

#### 4. SUBCONTRACTORS AND VENDORS

All subcontractors and vendors who receive payment from NCE where funding originates from any federal assistance, are subject to the provisions of Title VI of the Civil Rights Act of 1964 as amended.

#### 5. RECORD KEEPING

The Title VI Coordinator will maintain records in compliance with Metro and federal records retention policies.

#### 6. FEDERAL FUNDING

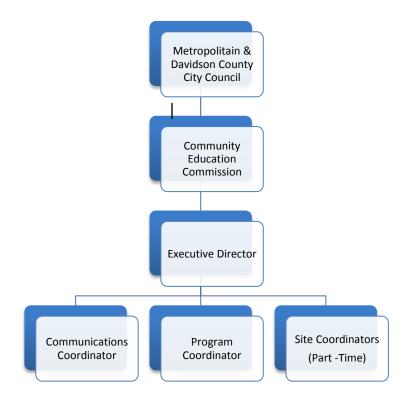
Currently, the CEC receives no direct federal financial assistance from grants or other sources to achieve its goals and initiatives.

#### 7. CONTRACTED PROGRAMS

The department currently holds no contracts with outside agencies in the delivery of its programs or services.

#### 8. MINORITY PARTICIPATION ON THE BOARD OF COMMISSIONERS

The Community Education Commission is comprised of seven (7) members, (2) of whom meet the criteria for racial/ethnic minority status.



# 9. TITLE VI COMPLAINTS RECEIVED LAST YEAR: 0

**10. DEPARTMENTAL NON-DISCRIMINATION STATEMENT**: The Community Education Commission does not discriminate on the basis of race, color, national origin, sex, gender identity, sexual orientation, age, religion, creed or disability in admission to, access to, or operations of its programs, services, or activities. Discrimination against any person in recruitment, examination, appointment, training, promotion, retention, discipline or any other employment practices because of non-merit factors shall be prohibited.

# CRIMINAL COURT CLERK

# **Authority**

Amy Rooker is the Title VI contact person for the Office of the Criminal Court Clerk (862-5663; amy.rooker@nashville.gov). Amy Rooker is the HR Manager and Administrative Assistant to Alfred Degrafinreid, Chief Clerk, for Criminal Court Clerk Howard C. Gentry.

# **Organizational Environment**

# General Mission Statement\Strategic Goals -

The Criminal Court Clerk's mission is to serve the courts having criminal jurisdiction, to be responsible for all records generated from arrest through disposal of charges on state warrants or indictments, and as an elective office, to serve the legal, financial, and public communities by rendering service in an efficient manner.

The Criminal Court Clerk of Nashville, Davidson County, Tennessee is responsible to perform the clerical duties for the operation of the criminal courts, both General Sessions Court and State Trial Court. The Clerk is responsible for record management, both hard copy and electronic, and prepares the minutes (official record) for the Criminal Trial Court. Upon conclusion of cases, the Clerk calculates court costs and begins the collection of them, as required by statute. The Clerk prepares all cases under appeal for the Court of Criminal Appeals. The Criminal Court Clerk is also the custodian of all evidence submitted in the State Trial Courts.

Currently, the Office of the Criminal Court Clerk staffs four bilingual Deputy Clerks and has a 31.25% minority workforce. Fifty-eight percent of the 80 employees of the Criminal Court Clerk's Office are female.

Due to community outreach and efforts to make the services of the Criminal Court Clerk accessible to all, the number of expunged records has doubled since this administration took office in 2011, which assists many of our customers in securing employment, housing, and other self-development efforts.

# **Federal Funding in the Metropolitan Criminal Court Clerk**

The Criminal Court Clerk's Office receives no federal financial assistance.

# **Contracted Program Overview**

The Criminal Court Clerk's Office does not enter into contracts other than the vendors approved by the Metropolitan Finance Department.

Minority Participation on the (None) Board/Commission

There are no Boards/Commissions within the Criminal Court Clerk's Office.

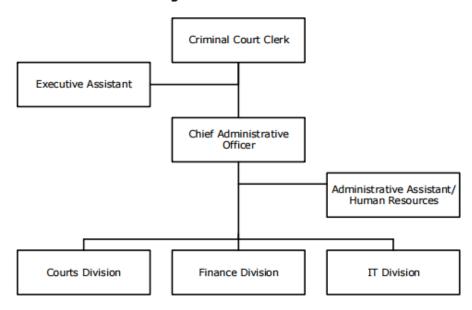
# Please include your department's non-discrimination statement

The Criminal Court Clerk's Office is an equal opportunity employer, and works to ensure that all individuals have equal access to the services provided by the Criminal Court Clerk's Office, and to prohibit discrimination against any individual based on race, color, national origin, gender, age, or disability.

# Criminal Court Clerk's Organizational Chart

# 24 Criminal Court Clerk-At a Glance

#### **Organizational Structure**



#### **EMERGENCY COMMUNICATIONS CENTER**

# **Authority**

The Title VI Coordinator for the Metro Nashville Emergency Communications Center (MNECC) is Lynette S. Dawkins. She may be reached at (615) 401-6341.

# **Organizational Environment**

The Mission of the Metro Nashville Emergency Communications Center is to provide initial emergency and non-emergency first responder products to the Public and our First Responder Partners so they can experience the benefits of a healthier, more secure community.

#### Goals

• Citizens and visitors to Davidson County will continue to receive Best in Class Emergency Response Communications while MNECC continues to strive to meet increasing and changing demand for service, through 2016, as measured by:

90% 911 calls answered in less than 10 seconds 90% 911 calls dispatched for Fire-Suppression in less than 90 seconds 95% 911 calls dispatched for Fire-Emergency Medical Services in less than 90 seconds 90% 911 calls dispatched for Police in less than 90 seconds

 Through 2016, citizens and visitors to Davidson County will continue to receive Best in Class Emergency Response Communications as a result of highly qualified and supported workforce as measured by:

> Citizen Survey Responses are satisfied with service 90% or above 1st Responder Partner Survey Responses are satisfied with service 90% or above Emergency Medical Dispatch Quality Assurance Reviews 93% or above Emergency Fire Dispatch Quality Assurance Reviews 93% or above

• Through 2016, ECC will continue to improve procedures that will address how not to allow changing technology to have a negative impact on overtime and productivity.

#### **Federal Funding in the Emergency Communications Department**

At the present time the Emergency Communications Center does not receive any Federal Financial Assistance in providing our emergency or non-emergency products.

#### **Contracted Program Overview**

The Emergency Communications Center does not have contracted programs.

Minority Participation on the Board/Commission:	N/A	
Number of Complaints Received Last Year:	0	
Maniber of Complaints Received East Tear.		

# METROPOLITAN DEPARTMENT OF FINANCE

# **Authority**

The Title VI Coordinator for the Finance Department handles questions, concerns, complaints, or requests for additional information regarding Title VI of the Civil Rights Act. The Coordinator provides public notification of rights under Title VI, maintains a Title VI complaint log, and ensures that all complaints are investigated thoroughly. The following person has been designated as this department's Title VI Coordinator:

Kimberly Northern, Administrative Services Officer-4 Office of Management and Budget 700 2<sup>nd</sup> Ave South, Ste 201 Nashville, TN 37210

Phone: 615-880-1710 Fax: 615-880-2800

# **Organizational Environment**

#### Mission

The mission of the Department of Finance is to provide financial management, information, and business products to policy makers, departments, agencies, investors, and the Nashville Community so they can have confidence in Metro government, make informed decisions, and achieve their results.

# Federal Funding in the Metropolitan Finance Department

The Department of Finance manages a Public Assistance grant awarded by the Federal Emergency Management Agency (FEMA) due to the Presidential Disaster Declaration from the severe storms and flooding of May 2010. The purpose of the grant is to assist Metro Nashville & Davidson County in their emergency response and recovery efforts. This program provides funding for debris removal, emergency protective measures, and permanent restoration of infrastructure.

# **Contracted Program Overview**

The department of Finance uses a variety of contracts to provide financial management, building construction and renovation and business products to policy makers, departments, agencies, investors, and the Nashville Community. See expenditures for the Department of Finance in the Procurement report in Appendix.

Minority Participation on Departmentally Supported Board/Commission—No	such
board exists.	

		_
Number of	Complaints Received Last Year	Λ

# METROPOLITAN FIRE DEPARTMENT

#### Authority

Departmental Coordinator responsibilities include and may not be limited to the following:

- Ensuring that all new and current employees within their respective departments receive Title VI training and information;
- Ensuring that procedures are in place to provide for public notification of rights violation under Title VI;
- Prominently displaying all Title VI resources, to include the investigation procedures manual, Title VI legal manual and posters and brochures in locations managed by their departments that are frequented by the public.
- Employing necessary monitoring techniques to ensure departmental compliance;
- Providing the Metro Title VI Coordinator with departmental information to be include in annual Title VI plan in a timely manner;
- Other duties as necessary to ensure Title VI compliance;

The Title VI coordinators for the Nashville Fire Department are Jamie Summers who can be contacted at 862-5242 or Jaime Natali who can be contacted at 862-5268.

#### <u>Organizational Environment</u>

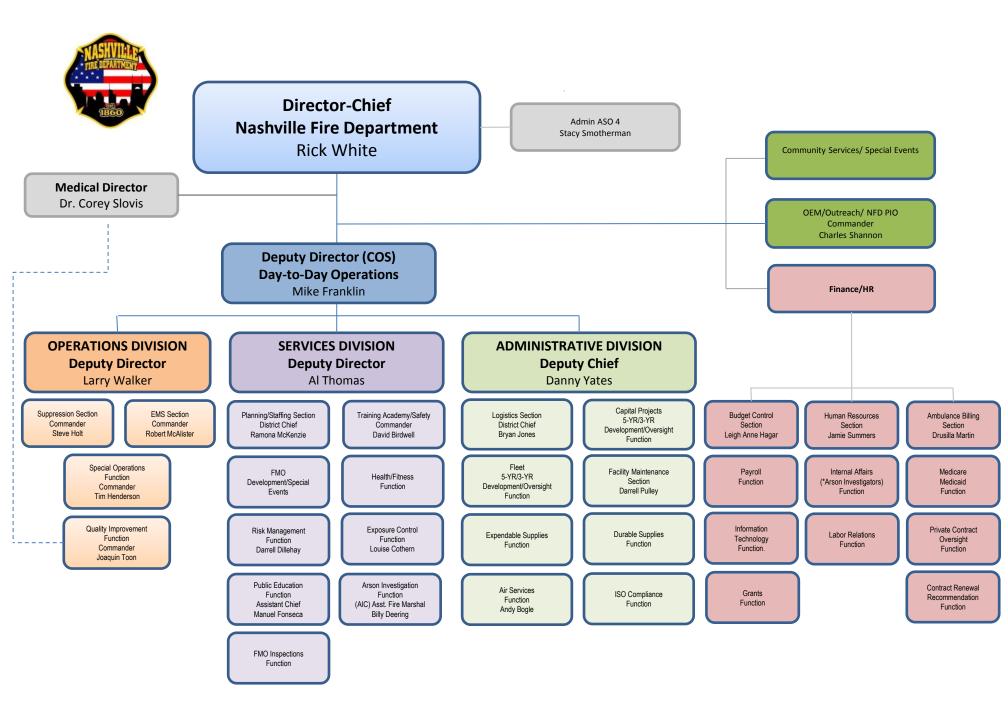
Mission statement and strategic goals are listed below.

Org chart sent separately.

#### **DEPARTMENT MISSION**

The mission of the Nashville Fire Department is to provide high quality fire, medical, and rescue emergency responses and community support services to the citizens and visitors within Nashville and Davidson County, so they can work and reside in a community where an all hazards response minimizes harm to life property and environment.

<u>Strategic</u>	<u>Goals</u>
me	July 1, 2016 the Nashville Fire Department will replace 13 fire apparatus and 3 edical apparatus with new models which will provide a safer and more efficient sponse fleet.
res rep	July 1, 2016 the Nashville community will experience a 2 percent reduction in sponse times for our emergency field personnel as evidenced by the placement of current radio based fire alerting system with an Internet Protocol placed fire alerting system.
clir	July 1, 2016 the Nashville Fire Department will deliver to the community and its nicians a higher performance of medical care with the purchase of new AEDs for Advanced Life Support (ALS) engine companies.
res	July 1, 2016 new buildings will be complete for Stations 19 and 20 improving sponse times for residents in those areas of Davidson County. Both stations on track to be completed before the end of the current year.
Federal F	Funding in the Metropolitan Fire Department
	awarded the SAFER grant from FEMA which was being used to staff the nt with an additional 35 firefighters starting January 1, 2013 through December
Contracte	ed Program Overview
contract w for our am contract w	v 1, 2014 through December 31, 2014 the Nashville Fire Department was in with EMS Management and Consultants for the purpose of billing and collections abulance services. Starting January 1, 2015 the Nashville Fire Department is in with Medical Accounts Receivable System (MARS) for the purpose of billing and as for our ambulance services.
Minority	Participation on the Board/Commission:N/A
Number o	of Complaints Received Last Year <u>0</u> .



# METROPOLITAN GENERAL SERVICES DEPARTMENT

#### Authority

The Title VI position within the Department of General Services is organizationally housed in the Division of Building Operations and Support Services. The Title VI Coordinator for the Department of General Services is Jerry Hall, ADA Manager & Safety Coordinator, 862-8960.

#### **Organizational Environment**

#### **General Services Mission Statement:**

The mission of the Department of General Services is to provide facility and fleet operations, radio communications, employee security and customer assistance products to government agencies, Metro employees, and the Nashville community so they can meet their goals.

#### **Strategic Goals:**

By July 2016, General Services' employees will experience improved job satisfaction and performance as evidenced by:

• 90% employee satisfaction

By July 2016, the customer will experience improved customer satisfaction as evidenced by:

• 90% customer satisfaction

By the year 2016, the Nashville community will experience improved environmental sustainability as evidenced by:

- Percent increase in fleet miles per gallon by vehicle class
- Percent of design and construction projects incorporating green building practices
- Percent annual building operations expenditures specifically for energy savings upgrades
- Percent increase in fleet acquisition of alternative fuel capable vehicles/equipment

#### **Federal Funding in the Metropolitan General Services Department**

The Department of General Services received \$6.2 million in federal funding for fiscal year 2013. No federal funding was received for fiscal year 2014 or 2015.

#### **Contracted Program Overview**

The Department of General Services uses several contracts to fulfill its day-to-day operational requirements associated with achieving the departmental mission. Through these contractual agreements, the department acquires the needed supplies, materials, and services to provide facility and fleet operations, radio communications, employee security, and customer assistance products to government agencies, Metro employees, and the Nashville community so they can meet their goals.

#### **Minority Participation on the Board/Commission:**

The Department of General Services does not have any active Boards or Commissions.

#### **Number of Complaints Received Last Year:**

Department of General Services did not receive any Title VI complaints last year.

#### **Statement of Non-Discrimination**

The Metropolitan Government of Nashville and Davidson County does not discriminate on the basis of age, race, sex, color, national origin, religion, or disability in admission to, access to, or operations of its programs, services, or activities. The Human Resources Department does not discriminate in its hiring or employment practices.

The following department has been designated to handle questions, concerns, complaints, requests for accommodation, or requests for additional information regarding the Americans with Disabilities Act. In addition, inquiries concerning non-discrimination policies other than ADA and Title VI compliance should be forwarded to:

Department of Human Resources 404 James Robertson Parkway, Suite 1000

Nashville TN 37219

Phone: (615) 862-6640 / FAX: (615) 862-6654

The following person has been designated as the Metro Title VI Coordinator to handle questions, concerns, complaints, or requests for additional information regarding Title VI of The Civil Rights Act:

Neal Darby Human Relations Commission 404 James Robertson Parkway, Suite 130 Nashville, TN 37210 615-880-3391v) 615-880-3373 (f) Email: neal.darby@nashville.gov

Race	Count
WHITE	36564
BLACK	28289
ASIAN	2227
OTHER	972
UNKNOWN	342
AMIND	53
PACIF	20

Language	Count
ENGLISH	52604
SPANISH	9932
OTHER	2469
ARABIC	2212
ARMENIAN	492
KURDISH	255
RUSSIAN	86
VIETNAMESE	76
FRENCH	55
CHINESE	38
TAGALOG	37
HINDI	36
SWAHILI	31
KOREAN	30
LAOTIAN	22
TURKISH	22
PORTUGUESE	14
THAI	12
JAPANESE	11
ITALIAN	10
SERBO-CROATIAN	8
DANISH	5
ROMANIAN	3
GERMAN	2
SIGN LANGUAGE	2
ZULU	2
SWEDISH	1

Count
56469
3660
1879
871
574
527
497
493

Country of Origin	Count
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SOMALIA	368
ETHIOPIA	258
BHUTAN	195
NIGERIA	160
NEPAL	152
SUDAN	147
VIETNAM	145
UNKNOWN	120
INDIA	108
CUBA	107
CHINA	67
GHANA	67
IRAN	65
CONGO	64
PUERTO RICO	64
KENYA	60
THAILAND	57
HAITI	56
AFGHANISTAN	54
MALAYSIA	46
SAUDI ARABIA	46
JORDAN	45
TURKEY	41
PHILLIPPINES	38
KOREA, REPUBLIC OF	37
PAKISTAN	37
COLOMBIA	33
RUSSIA	31
LAOS	28
VENEZUELA	25
JAMAICA	24
PERU	23
YEMEN (ADEN)	22
DOMINICAN REPUBLIC	21
NICARAGUA	21
RWANDA	21
UN OF SOV SOC REP	20
CANADA	19
ECUADOR	19
LIBERIA	19
SENEGAL	19
SOUTH AFRICA	19
BANGLADESH	18
JAPAN	18
ISRAEL	16
IRAQ-SAUDI ARAB N-ZO	15
BRAZIL	13
BURUNDI	13
	-

#### Country of Origin Count

SIERRA LEONE	13
YEMEN (SANA)	13
CAMEROON	12
COSTA RICA	12
GUYANA	12
PANAMA (INCL CANAL)	12
IVORY COAST	11
ALBANIA	10
GAMBIA, THE	10
MOROCCO	10
UGANDA	10
UNITED KINGDOM	10
CNT AFRICAN REP	9
KOREA, DEM PPL REP OF	9
ROMANIA	9
TANZANIA, UN. REP OF	9
BOSNIA AND HERCEGOVI	8
KYRGYZSTAN	8
TRINIDAD & TOBAGO	8
ARGENTINA	7
KAMPUCHEA(CAMBODIA)	7
ANGOLA	6
INDONESIA	6
UKRAINE	6
ZIMBABWE(S.RHDOESIA)	6
CAMBODIA	5
GUINEA	5
HONG KONG	5
KAZAKHSTAN	5
KUWAIT	5
LEBANON	5
BELIZE	4
BOLIVIA	4
CHILE	4
CHINA (TAIWAN)	4
GERMAN DEM REP(EAST)	4
GUADELOUPE	4
ITALY	4
MICRONESIA, FED. STS	4
MONACO	4
SERBIA	
	4
SWAZILAND	4
SYRIA	4
TOGO	4
YUGOSLAVIA	4
AUSTRALIA	3
BAHAMAS, THE	3
DJIBOUTI	3

#### Country of Origin

#### Count

EDANIOS	2
FRANCE	3
GABON	3
GAZA STRIP	3
GREECE	3
IRELAND	3
LIBYA	3
MACAO	3
MALAWI	3
NETHERLANDS	3
SRI LANKA	3
TONGA	3
ZAMBIA	3
ALGERIA	2
BENIN(DAHOMEY)	2
BERMUDA	2
CROATIA	2
DOMINICA	2
GERMAN FED REP(WEST)	2
MALDIVES	2
MALI	2
NAMIBIA	2
NIGER	2
SINGAPORE	2
SPAIN	2
TUNISIA	2
UN.STATES MIS PAC IS	2
ZAIRE	2
AMERICAN SAMOA	1
ANDORRA	1
ANTIGUA	1
ARMENIA	1
AUSTRIA	1
AZERBAIJAN	1
BARBADOS	1
BELARUS	1
BR IND OCEAN TR	1
BR VIRGIN ISLND	1
BRUNEI	1
BULGARIA	1
CAPE VERDE,REP	1
CZECH REPUBLIC	
EQUATORIAL GUINEA	1
ESTONIA	1
FALKLAND ISLANDS	1
FINLAND	1
GEORGIA	1
GUAM	1
HUNGARY	1

#### Country of Origin Count

MACEDONIA	1
MALTA	1
MATINIQUE	1
MOLDOVA	1
MONGOLIA	1
MONTSERRAT	1
NEW CALEDONIA	1
NEW ZEALAND	1
NORFOLK ISLAND	1
PARAGUAY	1
POLAND	1
PORTUGAL	1
QATAR	1
SAO TOME & PRINCIPE	1
SOLOMON ISLANDS	1
SWEDEN	1
SWITZERLAND	1
TOKELAU	1
TURKMENISTAN	1
TURKS & CAICOS ISLS	1
WESTERN SAMOA	1

Grant Name	Terms	Awarded Amounts	Funded Through
Air Pollution - 103 Grant Amendment 9	033114 - 033115	\$130,000 Totaling \$937,007	Federal
Air Pollution - 105 Grant	100114 - 093016	\$1,470,297	Federal
Certificate Insurance from Birth Record Data Base	070112 - 063017	\$3.50 search & \$2.00 additional copies	State
Chronic Disease Management & School Health Promotion Services	010114 - 063018	\$353,000	Federal
CSS Medical and Care Coordination	070115 - 063016	\$727,500	State & Federal
Environmental Health Services - Inspection & Permits	070112 - 063017	\$6,175,000	State
Environmental Health Specialist - Food Safety Services	100115 - 093016	\$96,700	Federal
Family Planning Services - Amendment 1	070112 - 063017	\$4,273,000 decrease of \$854,600	Federal
Family Planning Services	070112 - 063017	\$894,700 per year total \$4,473,500	State & Federal
Fetal Infant Mortality Review & Community Infant Mortality Reduction Services	070115 - 063016	\$318,600	Interdepartmental
Grant In Aid Funding	070115 - 063016	\$725,200	State
Health Promotion Services	070115 - 063016	\$116,000	Federal
Healthy Start Grant	070114 - 063016	\$380,000	State
Help Us Grow Successfully (HIGS)	070114 - 063019	3051000 \$610,200 each year	Interdepartmental
HIV/AIDS Prevention, Surveillance Program Services	010115 - 123115	\$1,116,000	Federal
Immunization Program	010115 - 123115	\$512,400	State & Federal
Metro Action Commission - Dental	071813 - 071318	\$20,000	Interdepartmental
Oral Disease Prevention Services School Based	070111 - 063016	no change	Interdepartmental
Oral Disease Prevention Services School Based	070111 - 063016	\$696,000 each year \$3,480,000	Interdepartmental
Issuance of Certificates from the Birth Record Database	070112 - 063017	\$3.50 (1st copy \$2 2nd)	State
Project Diabetes Initiative Services - Golden Sneakers	080113 - 063016	\$429,100	State
Public Health Emergency Preparedness - Bioterrorism	080115 - 073116	\$820,900	Federal
RCM Health Care Services	040111 - 033116	\$308,750	
Retail Food Stores Inspection	010112 - 123117	\$741,480	State

Ryan White HIV Emergency Relief Grant	04/04/15 - 022816	\$3,729,815	Federal
	070111 - 063016	\$3,480,000	Interdepartmental
School Based Oral Disease Prevention Services Amendment I			
School Based Oral Disease Prevention Services	070111 - 063016	\$3,480,000 - \$696,000 each year	Interdepartmental
School Nursing Services	080112 - 063017	\$3,767,000	
TENNderCARE Outreach & Welcome Baby	070115 - 063016	\$801,400	Federal & Interdepartmental
Tennessee Breast and Cervical Early Detection Program Services	070114 - 063017	\$89,000 per year - \$267,000	Federal
Tobacco Use Prevention and Control Services	040115 - 033117	\$85,000	Federal
Tobacco Settlement - Letter of Agreement	020114 - 033117	\$375,311	State
Tuberculosis (TB) Control and Prevention	070115 - 063016	\$1,531,300	State & Federal
WIC and CSFP Services	100114 - 093018	\$20,595,200	Federal

Sub-recipients of Funding (2013 – 2014)			
Contract/Grant	Terms	Amount	
Correct Care Solutions	100110 - 093015	\$11,657,964	
Bridges	060111 - 053116	\$50,000	
Correctional Corporation of America	080109 - 073118	Inmate Per Diem Cost range \$48.80 & \$52.24	
Ryan White - NashvilleCares - Dental MAI/Dental Part A	030115 - 022916	\$254,305	
Ryan White - NashvilleCares - Emergency Financial Assistance	030115 - 022916	\$17,000	
Ryan White - NashvilleCARES - Early Intervention Services - MAI	030115 - 022916	\$30,789	
Ryan White - NashvilleCARES - Early Intervention Services - Part A	030115 - 022916	\$118,900.00	
Ryan White - NashvilleCARES - Food - MAI	030115 - 022916	\$16,928.00	
Ryan White - NashvilleCARES - Food - Part A	030115 - 022916	\$67,980.00	
Ryan White - NashvilleCARES - Housing	030115 - 022916	\$45,000.00	
Ryan White - NashvilleCARES - Medical Case Management	030115 - 022916	\$895,800.00	
Ryan White - NashvilleCARES - Mental Health	030115 - 022916	\$108,000.00	
Ryan White - NashvilleCARES - Psychosocial	030115 - 022916	\$26,000.00	
Ryan White - NashvilleCARES - Substance Abuse	030115 - 022916	\$48,800.00	
Ryan White - Meharry - Food - Part A	030115 - 022916	\$4,403.00	
Ryan White - Meharry - Medical Case Management	030115 - 022916	\$100,823.00	
Ryan White - Meharry - Mental Health	030115 - 022916	\$48,116.00	
Ryan White - Meharry - Outpatient	030115 - 022916	\$246,627.00	
Ryan White - Meharry - Substance Abuse	030115 - 022916	\$21,824.00	
Ryan White - Mental Health Co-Op - Mental Health	030115 - 022916	\$90,000.00	
Ryan White - Street Works - Emergency Financial Assistance	030115 - 022916	\$11,000.00	
Ryan White - Street Works - Early Intervention Services - MAI	030115 - 022916	\$58,278.00	
Ryan White - Street Works - Early Intervention Part A	030115 - 022916	\$59,400.00	
Ryan White - Street Works - Food - MAI	030115 - 022916	\$8,440.00	
Ryan White - Street Works - Food - Part A	030115 - 022916	\$15,617.00	
Ryan White - Street Works - Medical Case Management	030115 - 022916	\$206,099.99	

Ryan White - Street Works - Psychosocial	030115 - 022916	\$39,100.00
Ryan White - Street Works - Transporation	030115 - 022916	\$4,500.00
Ryan White - Tennessee Department of Health - Drug Assistance	030115 - 022916	\$1,000.00
Ryan White - Tennessee Department of Health - Insurance Assistance	030115 - 022916	\$0.00
Ryan White - Tennessee Department of Health - Outpatient	030115 - 022916	\$15,000.00
Ryan White - W.O.M.E.N Psychosocial Services	030115 - 022916	\$18,000.00
Ryan White - Vanderbilt - Medical Case Management	030115 - 022916	\$66,429.00
Ryan White - Vanderbilt - Outpatient	030115 - 022916	\$774,081.00
Ryan White - Vanderbilt - Referral Services	030115 - 022916	\$25,000.00

# Title VI Compliance Plan Metro Public Health Department

**Submitted by:** 

**Director of Health** 

William Paul, M.D.

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**Title VI Coordinator** 

Michelle Westbrook Birdsong, PHR

May 22, 2015

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# **Overview of the Metro Public Health Department**

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#### Mission:

The mission of the Metro Public Health Department is to protect and improve the health and well-being of all people in Metropolitan Nashville.

#### **Our Vision:**

"People creating healthy conditions everywhere!"

#### **Our Goals**

- Prevent, detect, and alleviate outbreaks of infectious disease and other public health threats and emergencies.
  - Improve the health and well-being of children.
  - Prevent death and promote well-being by reducing tobacco use and increasing physical activity and healthy eating in Nashville.
    - Ensure cleaner air and a safer environment.
  - Improve access for everyone to needed preventive, medical, and mental health services.

#### **Our Core Values:**

Professionalism
Respect
Integrity
Dedication
Equality

## **Our Governance:**

A six member Board of Health appointed by the Mayor and confirmed by vote of the Metro Council governs the Department.

#### Current members are:

Samuel Felker, JD Attorney in private practice (White/Male) Chair	Henry Foster, MD Chairman, Board of Pathfinder International, Boston, Mass. Chairman, National Advisory Committee for the Robert Wood Johnson Foundation Program Common Ground: Transforming Public Health Informatics Systems (Black/Male)
Carol Etherington, MSN, RN, FANN Director of Global Health Studies, Vanderbilt University School of Medicine Assistant Director, Community Health Initiatives, Vanderbilt Institute for Global Health (White/Female)	Alicia Batson, MD Psychiatrist (White/Female)
Francisca Guzman Media and Development Advisor Disability Law and Advocacy Center (Female, Hispanic)	Additional appointment pending

# **Funding Sources**

(2014 - 2015)

# **Sub-recipients of Funding**

(2014 - 2015)

(Please Reference Attachment I)

## Title VI Training for MPHD Employees

All employees at MPHD are required to attend Title VI Training. This includes employees who are full-time or part-time.

Each year the Tennessee Department of Health (TDOH) provides us with a training information regarding Title VI through a PowerPoint presentation with imbedded videos that can be viewed online or during a group classroom session. This training for our department is typically offered in December of each year. Newly hired employees are required to complete Title VI training upon reporting to a MPHD assignment. Cards with instructions to access over-the-phone (OTP) interpreting services have been made available to employees.

On January 21, 2015, our Title VI Coordinator attended a Title VI training session offered by the Metro Human Relations Commission at the Sonny West Conference Center. The session was led by Attorney Melody Fowler-Green (Director of the MHRC) shared information regarding the basics of Metro's Title VI Compliance Plan. During this training session, our Title VI Coordinator was presented a certificate for Outstanding Title VI Coordinator.

On March 31, 2014, fifteen MPHD employees attended an 8-hour training session entitled "Cultural Competency – Interactions That Make a Difference" that was offered by the State of Tennessee – Department of Health and the University of Tennessee – Knoxville. The session was offered to employees who engage with patients, clients and community members.

On January 21, 2014, our Title VI Coordinator attended a Title VI training session offered by the Metro Human Relations Commission at the Sonny West Conference Center. This session was led by Neal Darby (Metro Title VI Compliance Coordinator) who addressed the responsibilities Title VI Coordinators.

Our Title VI Coordinator also attended a Title VI Refresher Training session offered thru the Metro Human Relations Commission on Tuesday, May 21, 2013 at the Sonny West Conference Center. The Metro Human Relations Commission hosted the meeting in collaboration with the Tennessee Human Rights Commission. The session was led by Tiffany Taylor, THRC Title VI Director who addressed current best practices in Title VI compliance.

On May 23 2012, our Title VI Coordinator for MPHD hosted a videoconference that was conducted by the State of Tennessee Department of Health which addressed Title VI issues. Several sub-recipients of funding from the State of Tennessee attended this session.

#### Addressing the Needs of Clients with Limited English Proficiency (LEP)

Title VI of the Civil Rights Act of 1964 provides that no person shall be subjected to discrimination on the basis of race, color, or national origin under any program or activity that receives Federal financial assistance. A number of programs in the Metro Public Health Department receive federal financial assistance from the Department of Health and Human Services and, therefore, all programs must comply with the provisions of Title VI. These procedures outlined below help us to ensure that Limited English Proficient (LEP) persons receive the language assistance necessary to afford them meaningful access to public health services.

#### 1. Assessment

#### A) Data Collection:

Data is collected in Patient Tracking Billing Management Information System (PTBMIS) a patient tracking system for data in clinics. This data is collected throughout the year concerning the interpreter needs of each patient. Each patient is asked if they need an interpreter during his/her visit. If the patient answers "yes", the primary language field of PTBMIS will be filled out accordingly. If the patient does not need an interpreter, English is coded as the primary language. In addition to the primary language information collected in PTBMIS, the information will also be included in a prominent place in the medical record of each LEP patient.

#### B) Data Reporting:

Each year a report is produced within the MPHD that includes:

- 1) Total number of persons served within the clinics
- 2) For those persons for whom English is not the primary language:
  - Number served by language
  - Percent of total served by language

A PTBMIS report for calendar year 2014 reflects an unduplicated patient count by race, language and national origin. *Please reference Attachment II.* 

#### C) Data Analysis:

After reviewing the report described above as well as reports for each clinic, a determination is made regarding the points of contact within the clinics at which interpreter services are needed.

Field staff that encounter LEP clients outside of the clinic setting use an over-the-phone interpreter service to provide appropriate language services.

Some programs have employed full-time interpreters. For all other LEP clients, programs use the services of an over-the-phone interpreter service or approved interpreters, if available.

#### D) Monitoring

The Title VI Coordinator communicates with clinic managers to discuss the effectiveness of the Title VI program. Our programs will continue to continuously monitor the effectiveness of the Title VI program and our language assistance program.

After reviewing and assessing information regarding our LEP client base, staff meetings are periodically conducted within each clinic to further plan for meeting the needs of our LEP clients. Each clinic manager outlines an LEP plan for their respective clinic.

#### 2. Language Access

#### A) Oral Language Interpretation:

Full-time interpreters and bilingual employees are frequently available throughout the department upon request.

The language skills and interpreter skills of all employees who interpret are assessed by an outside contractor. Only those employees who achieve a satisfactory level during the assessment are allowed to interpret for our clients.

In our efforts to provide competent interpretative services, the majority of our interpreters and bilingual employees have attended Advanced Medical Interpreter Training to ensure that they are familiar with the ethics, protocols, etc. to becoming an effective interpreter.

Below is a list of our staff interpreters:

#### **Employee Interpreters**

Last Name	First Name	Work Location	Contact Name/ Supervisor	Contact Number	Languages
Ahmed	Khadra	TB Elimination	Lynn Harbison	340-8644	Somali/ Arabic Amharic
Bell	Michelle	Oral Health – East Clinic	Michelle Bell	340-5601	French
Bradford	Maria	WIC - South Nutrition Center	MaryAnn Rivera	880-3213	Spanish
Castillo	Nadia	WIC – South Nutrition Center	Nadia Castillo	880-3210	Spanish
Cruz	Jose	Woodbine Clinic	Jose Cruz	880-1078 330-1546 (cell)	Spanish
Ferguson	Homer	Children Special Services	Mary Koob	340-0587	Spanish
Gharacholou	Marjan	WIC – South Nutrition Center	MaryAnn Rivera	880-3213	Persian Farsi
Hana	Amana	Woodbine Center	Carline Fanfan	862-7940	Arabic
Luna	Jorge	Human Resources	Jorge Luna	340-8963	Spanish
Mihic	Igor	WIC – South Nutrition Center	MaryAnn Rivera	880-3213	Serbo-Croatian German
Salazar	Rosa	Woodbine Clinic	Carline Fanfan	862-7940 ext. 79401	Spanish
Vlatkovic	Dusan	WIC - Adm. (MSE)	Teresa Thomas	880-2213	Serbo-Croatian

Updated: May 21, 2014

The Metro Public Health Department also currently contracts with over-the-phone interpreter services that provide (OTP) services for over 200 languages. Our invoices for these services average approximately \$7,000 per month in total.

During April and May 2014, our Title VI Coordinator served on the RFP team to evaluate companies who were interested in providing OTP services for Metro Government. The contracts for Voiance and Optimal Phone interpreters (OPI) were finalized for Metro Government.

Since the majority of our LEP clients are Hispanic, in the past several employees within MPHD have been offered the opportunity to learn conversational Spanish in order to communicate more effectively with our clients. Beginning Spanish classes were offered a few years ago to staff at the East Center, Woodbine Center, Lentz Center and South Nutrition Center. During these sessions approximately, 65 employees attended a two-hour training session for ten weeks totaling twenty hours of instruction. Based upon our recent training needs assessment, it has been suggested that we will offer additional

Beginning Conversational Spanish and Intermediate Spanish courses for our staff in the future.

During the fall of 2013, we scheduled classes through the Tennessee Foreign Language Institute to share information with staff regarding the Burmese, Somali and Arabic-speaking cultures.

In the past, we have also offered English as a Second Language (ESL) classes to our employees with limited English proficiency (LEP) in an effort to further develop their English skills.

#### B) Translation of Written Materials:

Our Title VI Coordinator is scheduled to participate on the RFP team later this year to evaluate proposals from companies interested in providing translations for Metro Nashville Government.

Based upon the results of the PTBMIS report as well as program needs, many of our documents are translated into the languages for our clients that exceed 5% of our client base. Our Spanish-speaking clients meet this threshold. During 2010, our Title VI Coordinator served on an RFP team that selected a company to contract for translations services.

- Consequently, a significant amount of our vital written documents have been translated into Spanish. For those clients who speak languages other than Spanish, we will provide competent oral translation of the documents in a language that is understandable to the LEP client.
- Two medically "certified" interpreters also translate documents into Spanish. We also have a contract with a translation company to translate documents into Spanish and other languages as needed.

#### C) Providing Notice to LEP persons

- 1. A notice is posted on the bulletin board or an area clearly visible for our clients about their right to *free language assistance*. This notice is provided in the most frequently spoken languages of our LEP clients, i.e. Spanish, Arabic, Kurdish, Somali and Vietnamese.
- 2. Cards have also been made available to assist LEP clients in identifying their language needs.

#### **Public Notification**

A notice is provided to LEP clients indicating that language services are available. This notice has been translated into the most frequently spoken languages of our clients. This notice has been posted in offices and clinics at MPHD.

#### **ENGLISH**

Please let us know if you need interpreter services that are available to you at no cost. All authorized interpreters for the MPHD have completed HIPAA privacy training and are required to comply with the privacy rules of the MPHD.

We will also provide free oral translation of documents that have not already been translated in written form.

#### **SPANISH**

Por favor, infórmenos si necesita del servicio de interpretación que se encuentra disponible para usted y sin costo alguno. Además, ofrecemos servicio gratuito de traducción oral de documentos que aún no están traducidos por escrito.

Todos los intérpretes autorizados del Departamento Metropolitano de Salud Pública (MPHD) han completado una capacitación sobre privacidad en el marco de la Ley de Portabilidad y Responsabilidad del Seguro de Salud, HIPAA, y se les exige acatar las normas sobre privacidad del MPHD.

#### **ARABIC**

نرجو إعلامنا إن كنت بحاجة الى خدمات الترجمة الفورية و التي نوفر ها مجاناً. كذلك نقدم ترجمة شفوية للوثائق التي لم تتم ترجمتها كتابة من قبل مجاناً.

جميع المترجمين الفوريين لدائرة الصحة العامة في و اشنطن أنهوا تدريبا على متطلبات قانون HIPAA و هم مطالبون بالتقيد بنظم الخصوصية التي تضعها الدائرة.

#### **KURDISH**

ئه گه رپێويستيت به خزمه تگوزاريي موته رجيم هه يه ئاگادارمان بكه وه. ئه م خزمه تگوزارييه به خوّرايي ده كريّت. ئيّمه هه روه ها به لْگه نامه يه كه پێشتر به نووسين ته رجه مه نه كرابێته وه، به شێوه يه زاره كي بوّت ته رجه مه ده كه ينه وه.

هه موو ته رجومانه موّله ت دراوه كانى MPHD راهيّنانى خسووسى بوونى HIPAA يان بينيوه و داوايان ليّكراوه خوّيان له گه ل ياساكانى خسووسى بوونى MPHD دا بگونجيّنن.

#### **SOMALI**

Fadlan noo soo sheeg haddii aad u baahato adeegyada turjumaanka ee diyaar kuu ah bilaashna ah. Waxaan weliba bilaash ahaan afka uga turjumi doonnaa oo aan hadal ahaan kuugu sheegi doonnaa dukumeentiyada aan hore qoraal ahaan loogu turjumin.

Dhammaan turjumaannada sida rasmiga ah loo ogolaaday ee loogu talagalay MPHD waxay dhammaysteen tababarka xagga sirta ee HIPAA waxaana laga sugayaa inay adeecaan xeerasha sirta la xiriira ee u yaalla MPHD.

#### **VIETNAMESE**

Nếu quý vị cần dịch vụ thông dịch thì chúng tôi sẽ cung cấp miễn phí. Chúng tôi cũng có dịch vụ phiên dịch bằng lời nói miễn phí cho các hồ sơ chưa được dịch trên văn bản.

Tất cả các thông dịch viên chuyên môn của MPHD điều được huấn luyện về luật riêng tư HIPAA và phải tuân hành theo các điều quy về riêng tư của MPHD.

"I Speak" posters and cards have been provided throughout the MPHD. These cards were provided to employees as they attended Title VI training.

During past meetings of the Task Force of Immigrants and Refugees, we have shared the fact that language assistance is available for clients who have limited English proficiency.

We are evaluating the possibility of translating the MPHD Internet site into Spanish for our clients.

On the MPHD Intranet, we have included our non-discrimination statement that includes contact information for the Title VI Coordinator. (See below)

#### Statement of Non-Discrimination

The Metro Public Health Department of Nashville and Davidson County does not discriminate on the basis of age, race, sex, color, national origin, religion, or disability in admission to, access to, or operations of its programs, services, or activities. The Metro Public Health Department of Nashville and Davidson County does not discriminate in its hiring or employment practices.

The following person has been designated to handle questions, concerns, complaints, requests for accommodation, or requests for additional information regarding the Americans with Disabilities Act:

John Dunn 2500 Charlotte Avenue Nashville, TN 37209 Phone: (615) 340-8529 FAX: (615) 340-8564

The following person has been designated as the Title VI Coordinator to handle questions, concerns, complaints, or requests for additional information regarding Title VI of The Civil Rights Act:

Michelle Birdsong, PHR 2500 Charlotte Avenue Nashville, TN 37209 Phone: (615) 340-8624 FAX: (615) 340-5375

Inquiries concerning non-discrimination policies other than ADA and Title VI compliance should be forwarded to:

Leslie Robeson 2500 Charlotte Avenue Nashville, TN 37209 Phone: (615) 340-8526

FAX: (615) 340-5665

# **Community Outreach Initiatives (2014 – 2015)**

Examples of a few of our outreach initiatives include the following:

Our **Woodbine Clinic** is located in the "heart" of the Hispanic community and consequently services a significant number of Hispanic clients.

At the Woodbine Clinic, 50% of the clients for whom we provide services are Hispanic. Over 50% of the staff is bilingual with one full-time Spanish interpreter. The majority of the English-speaking staff has taken two or more Spanish classes in order to communicate effectively with Spanish-speaking clients and patients. Over 30% of the clients at the Woodbine Center are Arabic-speaking, and they now have a part-time Arabic Interpreter. We also added a bilingual nurse and a bilingual nutritionist (Spanish - English).

Oral Health - The school-based dental sealant program has operated in 28 schools this year. The schools serviced have an average of 87 % of their student population on free and reduced meal services. Metro schools had an average of 4% Asian students with 10% Charlotte Park, 20% McMurray and 16% at Tusculum. The Hispanic population in Metro schools averages 21% with 65% at Whitsitt and 58% at Glengarry. Schools with over 30% of their enrollment classified as Limited English Proficiency are: Charlotte Park, Cockrill, Gateway, Margaret Allen, and Stratton. Glengarry, McMurray, Tusculum and Whitsitt have closer to 65% of their students in this category. The school interpreters are counselled in each of these schools so that they can actively assist parents in understanding the preventive service offered. This program supplies both consent forms and a report of dental screening in English, Spanish and Arabic. The report of dental screening also contains information on how to access the dental clinic at Lentz and also how to apply for TennCare services.An additional outreach program included a health fair on 4-22-15 "Week of the Young Child" for 60 Hispanic family members.

The **TENNderCare Outreach Program** is designed to promote good health to TennCare eligible youth in Davidson County (from birth to age 20). The program distributes educational material in the community through face-to-face contact. The program also distributes information through distribution/drop off, in which partner organizations distribute materials to a diverse population on TENNderCare's behalf. The program's English as a Second Language (ESL) contacts for the fiscal year total 8656.

Below is a breakdown of those contacts:

June 2014 635

July 2014 374

Total	8656
April 2015	582
March 2015	449
February 2015	477
January 2015	451
December 2014	2971
November 2014	733
October 2014	534
September 2014	1026
August 2014	424

To effectively communicate with individuals in the community, the program currently has nine outreach workers, five of whom are bilingual, The languages spoken include English, Spanish, Somali, French and Arabic.

The program has partnerships with EL Protector, UNA Help Center, Islamic Center, Catholic Charities, Immigration Lawyer Forums and many community events.

The TENNderCare/Welcome Baby scope of services mandates that services are provided to TennCare eligible youth in Davidson County from birth to 20. This program serves mothers of newborn babies who speak a variety of languages and who are varying races, nationalities and ethnic groups.

Tuberculosis (TB) is one of the most common infections worldwide and screening for TB is a key prevention step for individuals immigrating to the United States. The **TB clinic** at the Metro Public Health Department screens immigrants and refugees for both TB infection and disease. In addition, the TB clinic provides evaluation and testing for anyone at increased risk of TB, including foreign born individuals. In the past year, 72% of the clients screened at the TB clinic were not born in the United States and services were provided to patients in over 20 different languages.

The program has educational materials in multiple languages and to facilitate communication with the diverse population served by the TB clinic, we have several staff who are bilingual. The languages spoken include English, Spanish, Kurdish, Somali, and Arabic.

The Children's Special Services (CSS) program employs a part-time Arabic interpreter for the office site and to assist with home visits with the care coordinators. CSS employs a full-time Spanish speaking care coordinator to serve the needs of Spanish speaking clients. This has increased the services provided by our program and has decreased the wait time for an interpreter. CSS uses Voiance Language Services or staff interpreters for all other languages. The CSS program also utilizes a telephone voice menu which includes an option for Spanish.

The **Healthy Beginnings** program provides support to first-time mothers who are less than 21 years of age and reside in Davidson County in an effort to strengthen these new families. Healthy Beginnings serves a culturally diverse population by providing home visiting services to prenatal women, infants and young children. Our current caseload includes 48% African American families, 3% Caucasian families, 13% Hispanic, 23% Asian families and 13% Egyptian families.

Lentz Preventive Health Clinic is a multi-focused clinic that provides a variety of services to a diverse population in the community. Our clinic offers services that promotes health and prevents illnesses including immunizations and Family Planning services. Our Family Planning services are also offered during evening clinics two nights a month. Outreach events are accomplished in collaboration with the STD Clinic on college campuses and at health fairs in several locations throughout Nashville that help promote the Family Planning program. Our nurses attend training sessions on Cultural Competency that help increase awareness of cultures in the Nashville community.

**East Clinic** – A Spanish interpreter is periodically assigned on a part-time basis to help with interpretation at the East Clinic. He answers Spanish-speaking callers and schedules appointments for them. There is a Spanish-speaking nurse on staff as well. We have many of our informational leaflets in Spanish.

The **Ryan White Program** supports the provision of HIV medical and support services in a 13 county region of Middle TN (approx.. 80% of HIV+ persons and services provided are in Davidson County). Components of the program that assure outreach initiatives for providing services to the entire Nashville community regardless of race, color, national origin and language include the following:

- Provide funds to agencies for translation and interpretation for services that their agency is not able to cover under any other funding.
- Many community agency staff members funded by Ryan White funds represent the primary minorities in our community (African American and Latino)
- We analyze service utilization data by various demographic groups to identify disparities in care and then develop initiatives to address those disparities (e.g., have allocated funds for a Latino Outreach service).
- The program analyzes outcome data by various demographic groups to identify disparities in care and then develop initiatives to address those disparities (e.g.,

last year supported a clinic to be set up in a youth agency to provide outpatient HIV medical care to young HIV+ persons, primarily African American—NOTE: unfortunately service no longer in place because the provider lost their rental space).

 Our Minority AIDS program is specifically designed to increase access to services for African Americans and Latinos.

The **South Nutrition Center** has a voice menu that allows callers to hear options in English and Spanish. Classes for group nutrition education are offered 5 days a week in both English and Spanish. Online education opportunities are offered in English and Spanish. Additionally, the majority of information boards are presented in both English and Spanish. In addition to the designated interpreter for Spanish, 50% of the staff are bilingual and additional languages spoken by the staff include Farsi, Tigrinya, German, Portuguese and Croatian.

**School Health** has increased the number and type of documents translated into Spanish and Arabic.

The HUGS Program serves a culturally diverse population by providing care coordination services to prenatal women, infants, and children and their families. This year a total of 49% of our families are from non-English speaking countries (16% from Spanish-speaking countries, 33% from other non-English speaking countries). Many of these families have self-referred after hearing about care coordinators from a neighbor or a friend.

HUGS has two bilingual (English/Spanish) care coordinators. One of these care coordinators has participated in the MNPD El Protector Baby Shower twice this year. The HUGS Program received a certificate of appreciation from the MNPD for continued support of the El Protector Program. Other care coordinators use interpreter provided through phone interpreter services.

The **Food Services** Division routinely trains food service employees in basic food safety procedures in English and Spanish. Last year we held food safety classes for 1711 food service workers in English and for 56 in Spanish.

The Breast and Cervical Screening program helps low income, uninsured and underinsured women gain access to breast and cervical screening and diagnostic services. Screenings were conducted at the following events:

Sept 18, 2014	Church of Christ Health Fair
October 11, 2014	Payne Chapel Health Fair
October 18, 2014	Scott Avenue Health Fair
Nov. 14, 2014	Greater Christ Temple Health Fair
Jan. 22, 2015	Nashville General Hospital Cervical Cancer & Women's
	Health Display
Feb. 28, 2015	Sweetings Hair salon display

May 11, 2015	Nashville General Hospital Women's Health – Lobby display
May 11, 2015	Vine Hill Health Clinic Pap-a-Thon
May 16, 2015	Gold Sneaker Initiative – McFerrin Park Community Center

**Project Access Nashville** connects the uninsured to primary care safety net clinics that serve patients based on their ability to pay. Information regarding the program was shared at these events which were attended by individuals of various cultures:

June 30, 2014	Encuetro Latino Meeting
July 28, 2014	Encuetro Latino Meeting
Sept 24, 2014	Church of the Messiah Health & Dental Clinic
Sept 30, 2014	Progresso Community Center
Nov 25, 2014	Progresso Community Center
Oct 25, 2014	Mission Event at Municipal Auditorium
Feb 26, 2015	Creating Effective Refugee Community Event

The **WIC Program** is a supplemental nutrition program that provides nutrition education, breastfeeding promotion, support and healthy food vouchers to participants of the program. The program teaches Breastfeeding Classes in both Spanish and English. Additionally, the "Grocery Store Food List" has been translated into Arabic, Burmese, Kurdish and Somali for participant use. Twenty-three WIC employees are bilingual. Languages spoken by the WIC staff include: Serbian, Croatian, Spanish, Ewe, Siwu, Farsi, Kurdish, Arabic, Portuguese, Tigrigha, Gujarati, Haitian Creole, French and German.

The program employs full-time Spanish interpreters at the East Center, Woodbine Center and the South Nutrition Center. The program also teaches WIC and Breastfeeding classes at all four clinics (Lentz Clinic East Clinic, Woodbine Clinic and the South Nutrition Center.)

# Complaints

There were no Title VI complaints received from clients during the 2014–2015 fiscal year.

#### **METROPOLITAN HISTORICAL COMMISSION**

#### **Authority**

The Title VI Coordinator is responsible for educating staff on 1) their responsibilities under Title VI, 2) how to inform clients of their rights under Title VI, 3) how to monitor for compliance with Title VI legislation and, 4) how to maintain and submit any required documentation for Title VI compliance.

Duties may include and may not be limited to the following:

- Conducting annual training for departmental personnel as required;
- Working in conjunction with the Metro Title VI Coordinator to ensure that all new employees to Historical Commission receive Title VI training and information;
- Ensuring that procedures are in place to provide for public notification of rights under Title
   VI:
- Disseminating all Title VI resources, including posters and brochures, to departmental personnel as required;
- Maintaining Title VI complaint log and conducting any necessary investigations;
- Utilizing necessary monitoring techniques to ensure departmental compliance;
- Other duties as necessary to ensure Title VI compliance;

The Title VI Coordinator for the Metropolitan Historical Commission is:

Yvonne Ogren Metro Historical Commission 3000 Granny White Pike Nashville, TN 37204 615-862-7970

Email: <a href="mailto:yvonne.ogren@nashville.gov">yvonne.ogren@nashville.gov</a>

#### **Organizational Environment**

#### Mission statement

To preserve, protect, and document the history, historic places, buildings, and neighborhoods of Davidson County through education, technical assistance, and advocacy.

#### **Federal Funding in the Metropolitan Historical Commission**

The Metro Historical Commission presently does not receive any federal funds. It is a pass through agency.

#### **Contracted Program Overview**

The Metro Historical Commission does not host any current contracts.

#### **Minority Participation on the Commissions below:**

#### **Metro Historical Commission**

Mr. Bob Allen Caucasian Male

Mr. Clay Bailey Caucasian Male

Ms. Menié Bell Asian Female

Mrs. Lula Brooks African-American Female

Mr. Alex Buchanan Caucasian Male

Ms. Holly Conner Caucasian Female

Mr. David Currey Caucasian Male

Dr. Don Cusic Caucasian Male

Mr. Jim Forkum Caucasian Male

Mr. Jim Hoobler Caucasian Male

Ms. Lynn Maddox Caucasian Female

Dr. Bill McKee Caucasian Male

Mr. Mark Rogers Caucasian Male

Ms. Gerry Searcy African-American Female

Ms. Linda Wynn African-American Female

#### Metro Historic Zoning Commission\*

Ms. Menié Bell Asian Female (serves on both commissions)

Ms. Rose Cantrell Caucasian Female

Mr. Sam Champion Caucasian Male

Mr. Richard Fletcher Caucasian Male

Mr. Hunter Gee Caucasian Male

Mr. Aaron Kaalberg Caucasian Male

Mr. Ben Mosley Caucasian Male

Ms. Ann Nielson Caucasian Female

Mr. Brian Tibbs African-American Male

# Number of Complaints Received Last Year \_\_\_none (0) .

#### Statement of Non-Discrimination

Metro Government does not discriminate on the basis of race, color, national origin, gender, gender identity, sexual orientation, age, religion, creed or disability in admission to, access to, or operations of its programs, services, or activities. Discrimination against any person in recruitment, examination, appointment, training, promotion, retention, discipline or any other employment practices because of non-merit factors shall be prohibited.

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# METRO HUMAN RELATIONS COMMISSION TITLE VI PLAN 2015

#### 1. AUTHORITY

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance" The Metro Human Relations Commission is committed to compliance with Title VI and all other laws that protect the rights, safety, dignity, and welfare of residents of Nashville and Davidson County.

Moreover, the Human Relations Commission is the agency designated to support Metropolitan Government's system-wide compliance with the provisions of Title VI. Consequently, its internal and external responsibilities include, and may not be limited to:

- Assisting Metro Government's Title VI Coordinators to ensure that all new and current employees and directors within each department receive the Annual Title VI training and information as required by the Mayor and Federal Government.
- Ensuring that procedures are in place to provide for public notification of rights violation under Title VI;
- Providing resources to Metro Title VI Coordinators to help ensure that Title VI resources, including investigation procedures, legal provisions, posters and brochures, are appropriately accessible and displayed;
- Engaging necessary monitoring techniques to ensure departmental compliance;
- Other duties as necessary to ensure Title VI compliance.

Title VI Coordinating responsibility falls under the MHRC's executive leadership. For information contact:

Neal Darby, Jr., Compliance Coordinator Metro Human Relations Commission 404 James Robertson Parkway, Suite 130 Nashville, Tennessee 37219

Telephone: (615) 880-3372 | Facsimile: (615) 880-3373

Email: Neal.Darby@nashville.gov

#### 2. ORGANIZATIONAL MISSION & ENVIRONMENT

The Metro Human Relations Commission is charged with upholding the personal dignity of all people in Nashville and Davidson County by protecting and promoting their safety, health, security, peace, and general welfare. (Chapter 2.132.020) The commission endeavors to carry out this mission proactively and reactively by:

- Investigating complaints within the general services district regarding perceived discrimination;
- Reviewing allegations of discriminatory misconduct by metropolitan government employees, including but not limited to employees of the police department, fire department, health department, department of codes administration, public works, metropolitan beer permit board, metropolitan development and housing agency and department of water and sewerage services, and fostering better relations between employees of metropolitan government and the people they seek to serve;
- Lessening and eliminating prejudice and discrimination through educational and awareness-enhancing programs designed to promote tolerance, respect, and the value of diversity;
- Proposing legislation addressing human relations issues in the general services district and enhancing the enforcement of statutes and ordinances that already exist; and
- Fostering mutual understanding, tolerance, and respect among all economic, social, religious, ethnic, and other community groups by working with existing educational, religious, governmental, social and community agencies.

#### 3. TITLE VI INFORMATION AND DISSEMINATION

Title VI information posters will be publicly displayed in the MHRC office. Title VI coordinator contact information is available on the MHRC website along with additional resources related to Metro's nondiscrimination responsibilities.

The provisions of Title VI will be made known to MHRC employees via direct training and the department's policy manual. During orientation, new employees shall be informed of the provisions of Title VI, and the MHRC's expectations to perform their duties accordingly. All employees and MHRC board of Commissioners shall also be provided a copy of the Title VI plan and are required to sign the Acknowledgement of Receipt (Appendix A).

The following Information about Metro Human Relations Commission (MHRC) has been shared and disseminated with over twenty six Nashville/Davidson County churches, the Tennessee Tribune, the Nashville Pride and the Tennessean Newspapers. Nashville organizations attended weekly, bimonthly or monthly receiving Title VI and other MHRC disseminations have been and will continue to receive as requested are the IMF-MLK, Annual Events, Nashville NAACP, the TN Conference of NAACP Branches, the Urban League of Middle Tennessee, Fisk University (WFSK-FM), American Baptist College, Tennessee State University, Vanderbilt University, Belmont University, Meharry Medical School, Nashville Minority Business Development Center, YMCA of Middle TN, Hoshsana Management Group (Pan-Africa Annual Festival ) and the African American Cultural Alliance.

The following items are being shared and/or disseminated;

**<sup>&</sup>quot;One City for All Brochures"** (English, Spanish, Bending (Kurdish), Soram (Kurdish) and Somali **"Know Your Rights"** (English, Spanish and Kurdish.

**<sup>&</sup>quot;Universal Declaration of Human Right"** English

<sup>&</sup>quot;"Let Me Vote" English

About the Commission, "One City for All People"

"25 Things Everyone Should Know About Bullying" English

"Martin Luther King, The Montgomery Story" English and Spanish

"Workforce Performance, Inclusion & Diversity"

"What is Title VI of the Civil Rights Act of 1964?"

"Equal Employment Opportunity is THE LAW"

#### 4. SUBCONTRACTORS AND VENDORS

All subcontractors and vendors who receive payment from the MHRC where funding originates from any federal assistance, are subject to the provisions of Title VI of the Civil Rights Act of 1964 as amended. Any written contracts shall contain non-discrimination language, either directly or through the bid specification package which becomes an associated component of any contract.

#### 5. RECORD KEEPING

The Title VI Coordinator will maintain records in compliance with Metro and federal records retention policies. These records include, but are not limited to, signed acknowledgements of receipt from the employees indicating the receipt of the of the MHRC Title VI Plan, copies of Title VI complaints or lawsuits and related documentation, and records of correspondence to and from complainants, and Title VI investigations.

#### 6. TITLE VI COMPLAINT REVIEW PROCESS & PROCEDURES

An individual may file a signed, written complaint up to one hundred and eighty (180) days from the date of the alleged discrimination. The MHRC provides a complaint form on its website, and provides translation services in accordance with the LEP (Limited English Proficiency) requirements of Title VI. All complaints will be investigated unless:

- It is withdrawn
- The complainant fails to provided required information after repeated attempts
- The compliant is not filed within the time period allotted
- Upon review, the issues cited do not involve discrimination based on a protected class. In such cases, the MHRC will offer direction to appropriate entity.

Minimally, all complaints should be submitted in writing and should include the following:

- Your Full Name (complainant)
- Mailing address
- How best to contact you (i.e., telephone number, email address, etc.)
- How, when, where and why you believe you were discriminated against
- The name and contact information of the person or persons you believe discriminated against you (respondents)
- Names and contact information of any witnesses
- Other information that you deem significant

The Title VI Complaint Form (Appendix B) may be used to submit the complaint information. The complaint must be filed in writing with the Metro Human Relations Commission at the following address to ensure proper and timely investigation:

Metro Human Relations Commission PO Box 196300 404 James Robertson Parkway, Suite 130 Nashville, Tennessee 37219 Telephone: (615) 880-3372 | Facsimile: (615) 880-3373

Email: mhrc@nashville.gov

NOTE: The Commission encourages complainants to certify any mail that is sent through the U.S. Postal Service. The signed original copy of any complaint submitted by fax or email must be mailed or delivered to the MHRC Title VI Coordinator as soon as possible, but no later than one hundred eighty (180) days from the alleged date of discrimination.

#### What happens to the complaint after it is submitted?

- a. All complaints alleging discrimination based on race, color or national origin in a service or benefit provided by the MHRC or other entity will be directly addressed for investigation. Through its civil rights compliance functions, the MHRC shall provide appropriate assistance to complainants, including persons with disabilities, or who are limited in their ability to communicate in English.
- b. Acknowledgement of the complaint will be mailed or emailed within seven (7) days. Please note that in responding to any requests for additional information, a complainant's failure to provide the requested information may result in the administrative closure of the complaint.
  - c. Upon determination that the complaint warrants an investigation, the complainant is sent a letter, including the name of the investigator/fact-finder, and is provided with his/her rights under Title VI and related statutes.
  - d. The respondent is notified by mail that he/she has been named in a complaint and is provided with his/her rights under Title VI and related statutes. The letter also includes the fact-finder's name and informs the respondent that he/she will be contacted for an interview.
  - e. A letter or other official correspondence is sent to the appropriate manager and/or department head when the complainant(s) or respondent(s) are located in Metro Government.
  - f. The investigator/fact-finder shall prepare a written plan, which includes but is not limited to:
    - Names of the complainant(s) and respondent(s)
    - Basis for the complaint

- Issues, events or circumstances that caused the person to believe that he/she has been discriminated against
- Information needed to address the issue
- Criteria, sources necessary to obtain the information
- Identification of key people
- Estimated investigation time line
- Remedy sought by complainant(s)
- g. An investigation addresses only those issues relevant to the allegations in the complaint. Confidentiality will be maintained as much as possible. Interviews will be conducted to obtain facts and evidence regarding the allegations in the complaint. The investigator will ask questions to elicit information about aspects of the case about which witnesses can provide firsthand information. Interviews can be tape recorded with the interviewee's consent. A chronological contact sheet is maintained in the case file throughout the investigation.
- h. Within 30 to 60 days of receipt of the complaint (if possible) the fact-finder prepares a written report and submits the report and supporting documentation to the MHRC Executive Director for review. After reviewing the file, the Executive Director makes a determination of "probable cause" or "no cause" and prepares a final decision letter in the matter.
- i. In the event the Executive Director finds the complaint is not substantiated, the complainant is also advised of his or her right to appeal, by providing additional information or seeking redress through another entity.
- j. A copy of the complaint and the investigation report will he kept on file in accordance with required record-retention procedures.

#### 7. LIMITED ENGLISH PROFICIENCY

Individuals who do not speak English as their primary language and who have a limited ability to read, write, speak or understand English can be defined as Limited English Proficient (LEP). Executive Order (EO) 13166 - *Improving Access to Services for Persons with Limited English Proficiency* is directed at implementing the protections afforded by Title VI of the Civil Rights Act of 1964 and related regulations. Accordingly, it prohibits recipients of Federal financial assistance from discriminating based on national origin by failing to provide meaningful access to services to individuals who are LEP. This protection requires that LEP persons be provided an equal opportunity to benefit from or have access to services that are normally provided in English.

The Metro Human Relations Commission recognizes the increasing racial, ethnic, and linguistic diversity in the city and seeks to provide meaningful access to LEP residents through a plan guided by the Department of Justice's (DOJ) four-factor analysis. The four factors, DOJ allows publically-funded entities to consider are:

- 1. The number or proportion of LEP persons eligible to be served or likely to be encountered by a recipient of federal assistance
- 2. The frequency with which LEP individuals come into contact with the program or service
- 3. The nature and importance of the program, activity or service provided by the program to people's lives
- 4. The resources available to the grantee/recipient and the associated costs

#### What the provisions of the MHRC LEP plan?

- Use of Language Line to ensure appropriate translation for clients seeking services from the department
- Publication and distribution of department brochures in Spanish, Kurdish, and Arabic
- Publication and distribution of "Know Your Rights" brochures in Spanish and Arabic
- Publication and distribution Title VI posters in Spanish
- Use of I-Speak cards

#### 8. FEDERAL FUNDING

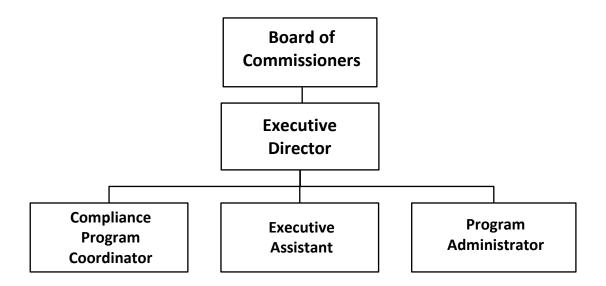
Currently, the MHRC receives no direct federal financial assistance from grants or other sources to achieve its goals and initiatives.

#### 9. CONTRACTED PROGRAMS

The department currently holds no contracts with outside agencies in the delivery of its programs or services.

#### 10. MINORITY PARTICIPATION ON THE BOARD OF COMMISSIONERS

The MHRC Board of Commissioners is composed of 17 members, seven (7) of whom meet the criteria for racial/ethnic minority status. There is currently one vacancy on the board.



#### 11. TITLE VI COMPLAINTS RECEIVED LAST YEAR: 68

**12. DEPARTMENTAL NON-DISCRIMINATION STATEMENT**: The Metro Human Relations Commission does not discriminate on the basis of race, color, national origin, sex, gender identity, sexual orientation, age, religion, creed or disability in admission to, access to, or operations of its programs, services, or activities. Discrimination against any person in recruitment, examination, appointment, training, promotion, retention, discipline or any other employment practices because of non-merit factors shall be prohibited.



#### Appendix B: TITLE VI COMPLAINT FORM

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance." If you feel you have been discriminated against in Metro Nashville/Davidson County, please provide the following information in order to assist us in processing your complaint. You can use <a href="https://www.nashville.gov/humanrelations">www.nashville.gov/humanrelations</a> and/or send it to:

# Metro Human Relations Commission P.O. Box 196300 404 James Robertson Parkway, Suite 130, Nashville, Tennessee 37219

Please print clearly:		
Last Name:	_ First Name	
Address:		
City, State, Zip Code:		
Telephone Number:	(home)	(cell
Person discriminated against if not self:		
Last Name	First name	
Address of person discriminated against:		
City, State, Zip Code :		
Please indicate why you believe the discrimination RACE COLOR NATIONAL ORIGIN RETALIATION	n occurred:	
If you are claiming retaliation, which of the following	ing best applies:	
BECAUSE YOU FILED A COMPLAINT OF DISCRII BECAUSE YOU GAVE TESTIMONY OR OTHERW COMPLAINT BECAUSE YOU OPPOSED OR OBJECTED TO DIS OTHER:	ISE PARTICIPATED IN A DISCRIMINATION	

What was the date of the alleged discrimination?
Where did the alleged discrimination take place?
Which of the following actions were taken against you? Check only those that apply.
Denied program, service, assistance, or benefit
Received service or treatment different from or inferior to that received by other
Subjected to segregation or separate treatment when trying to access a program or service
Denied opportunity to participate as member of an advisory, or planning board
Other
In your own words, please describe the circumstances as you saw it, including how other were treated
differently from you. Use additional paper if needed.

Please list any and all witnesses' names and phone number	ers:
What type of corrective action would you like to see take	n?
Please attach any documents you have which support this space below, and send it to the Title VI Coordinator at:  Metro Human Relations Commission P.O. Box 196300 404 James Robertson Parkway, Suite 130 Nashville, Tennessee 37219	s allegation. Date and sign this form in the
Your signature	-
Print your name	_
Email	_
Telephone	_
Date	_

#### METRO HUMAN RESOURCES DEPARTMENT

#### Authority

The Title VI Coordinator is responsible for educating staff on 1) their responsibilities under Title VI, 2) how to inform clients of their rights under Title VI, 3) how to monitor for compliance with Title VI legislation and, 4) how to maintain and submit any required documentation for Title VI compliance.

Duties may include and may not be limited to the following:

- Conducting annual training for departmental personnel as required;
- Working in conjunction with the Metro Title VI Coordinator to ensure that all new employees to Human Resources receive Title VI training and information;
- Ensuring that procedures are in place to provide for public notification of rights under Title VI;
- Disseminating all Title VI resources, including posters and brochures, to departmental personnel as required;
- Maintaining Title VI complaint log and conducting any necessary investigations;
- Utilizing necessary monitoring techniques to ensure departmental compliance;
- Other duties as necessary to ensure Title VI compliance;

The Title VI Coordinator for the Metropolitan Government Human Resources Department is:

Les Bowron, Human Resources Analyst 3 404 James Robertson Parkway, Suite 1000 Nashville, TN 37219 615-862-6640

Email: les.bowron@nashville.gov

#### **Organizational Environment**

The mission of the Human Resources Department is to provide human resources business and benefits products to:

- Metropolitan Government employees and agencies so they can provide quality government services, and
- Metropolitan Government retirees so they can receive the benefits to which they are entitled.

#### **Federal Funding in the Human Resources Department**

The Metro Human Resources Department does not currently receive any federal funds.

#### **Contracted Program Overview**

The Metro Human Resources department uses the myriad of contracts with other parties to fulfill its day-to-day operational requirements associated with achieving its primary mission of providing quality government services and benefits. Metro Human Resources enters into contracts following Metro purchasing guidelines' and procedures, which includes the standard language for title VI requirements.

#### Minority Participation - Employee Benefit Board and Civil Service Commission:

#### **Benefit Board Members**

**Ms. Veronica Frazier** (White Female) 404 James Robertson Parkway, Suite 1000

Nashville TN 37219

Representing: Director - Human Resources

**Dr. Christine Bradley** (Caucasian Female)

07/17/2012 - 06/30/2015 4248 Jamesborough Place Nashville, TN 37215

#### **Dr. Stephanie Coursey Bailey** (Black Female)

7/2/2013 – 6/30/2016 8340 River Road Pike Nashville TN 37209

#### Mr. Charles D. Clariday (Caucasian Male)

06/12/2012 – 06/30/2015 1600 Holly Street Nashville TN 37206

Representing: Elected by Fire Department

#### Mr. B. R. Hall, Sr. (Caucasian Male)

07/10/2012 – 06/30/2015 526 Donald Avenue Goodlettsville TN 37072 Representing: Elected Retiree

#### **Chief W. Todd Henry** (Caucasian Male)

07/10/2012 – 12/31/2017 200 James Robertson Parkway Nashville TN 37201

Representing: Elected by Police Department

#### Ms. Edna Jones (Caucasian Female)

07/01/2014 - 06/30/2017

740 South 5th Street

Nashville TN 37206

Representing: Elected by General Government

#### Mr. Richard M. Riebeling (Caucasian Male)

09/01/2011 - 08/31/2015

106 Metropolitan Courthouse

Nashville TN 37201

Representing: Finance Department

#### Mr. Jerry Hall (Caucasian Male)

04/09/2013 - 06/30/2016

730 Second Avenue South, 2<sup>nd</sup> Floor

Nashville TN 37210

Representing: Elected by General Government

#### Mr. G. Thomas Curtis (Caucasian Male)

07/1/2014 - 06/30/2017

3102 West End Avenue #600

Nashville TN 37203

#### **Civil Service Commission Members**

#### Michael Allen (Caucasian Male)

Commissioner

07/06/1999 - 03/31/2019

#### Steve Corbitt (Caucasian Male)

Vice Chairman

04/02/1991 - 03/31/2016

#### William H. Farmer (Caucasian Male)

Chairman

01/04/2000 - 03/31/2018

#### Joann North (White Female)

Commissioner

04/21/2015 - 03/31/2020

#### **D. Billye Sanders** (Black Female)

Commissioner

12/20/2005 - 03/31-2017

#### **Number of Complaints Received Last Year: 0**

#### **Statement of Non-Discrimination**

The Metropolitan Government of Nashville and Davidson County does not discriminate on the basis of age, race, sex, color, national origin, religion, or disability in admission to, access to, or operations of its programs, services, or activities. The Human Resources Department does not discriminate in its hiring or employment practices. The following person has been designated to handle questions, concerns, complaints, requests for accommodation, or requests for additional information regarding the Americans with Disabilities Act:

Department of Human Resources 404 James Robertson Parkway, Suite 1000 Nashville TN 37219 Phone: (615)862-6640

FAX: (615) 862-6654

The following has been designated as the Metro Title VI Coordinator to handle questions, concerns, complaints, or requests for additional information regarding Title VI of The Civil Rights Act:

Metro Human Relations Commission 404 Parkway Towers First Floor P.O. Box 196300 Nashville, Tennessee 37210 Telephone: (615)880-3391

Facsimile: (615)880-3373

Inquiries concerning non-discrimination policies other than ADA and Title VI compliance should be forwarded to:

Department of Human Resources 404 James Robertson Parkway, Suite 1000

Nashville TN 37219 Phone: (615) 862-6640

#### METROPOLITAN INFORMATION TECHNOLOGY SERVICES DEPARTMENT

#### Authority

The Title VI position for Information Technology Services Department is Cyndy Maddox 880-2573.

#### **Organizational Environment**

The Mission of the Information Technology Services Department is to work together to deliver exceptional technology solutions that improve the lives of the citizens of Davidson County through the Metropolitan Government entities we serve.

#### **Goal One**

By end of year 2016, customers will receive increased availability of information technology solutions in support of their business operations as evidenced by performance based reporting measures for all core services, which will be included in service level agreements.

#### **Goal Two**

By the end of 2016, Metro Government customers will be able to make more effective use of mobile technology through the implementation of policies and technical solutions.

#### **Goal Three**

By end of year 2016, Metro ITS will implement a disaster recovery data center strategy allowing Metro to benefit from economies of scale and provide a world class disaster recovery data center solution available to all Metro departments and agencies with information technology assets and/or services.

#### **Federal Funding in the ITS Department**

The ITS Department does not receive Federal Financial Assistance.

#### **Contracted Program Overview**

The ITS Department uses several contracts to fulfill its day-to-day operational requirements associated with achieving the departmental mission. Through these contractual agreements, the department acquires the needed supplies, materials, and services to provide applications development and support, internet/intranet design and development, desktop support, videography consulting for Metro 3, communications and connectivity including voice and data to government agencies and Metro employees so they can achieve their business goals.

#### Minority Participation on the Board/Commission

The ITS department does not have any active Boards or Commissions

#### **Number of Complaints Received Last Year.**

The ITS department did not receive any Title VI complaints last year.

#### Statement of Non-Discrimination

The Metropolitan Government of Nashville and Davidson County does not discriminate on the basis of age, race, sex, color, national origin, religion, or disability in admission to, access to, or operations of its programs, services, or activities. The Human Resources Department does not discriminate in its hiring or employment practices.

The following office has been designated to handle questions, concerns, complaints, requests for accommodation, or requests for additional information regarding the Americans with Disabilities Act:

Human Resources 404 James Robertson Pkwy, Suite 1000 Nashville TN, 37219

Phone: (615)862-6640

The following person has been designated as the Metro Title VI Coordinator to handle questions, concerns, complaints, or requests for additional information regarding Title VI of The Civil Rights Act:

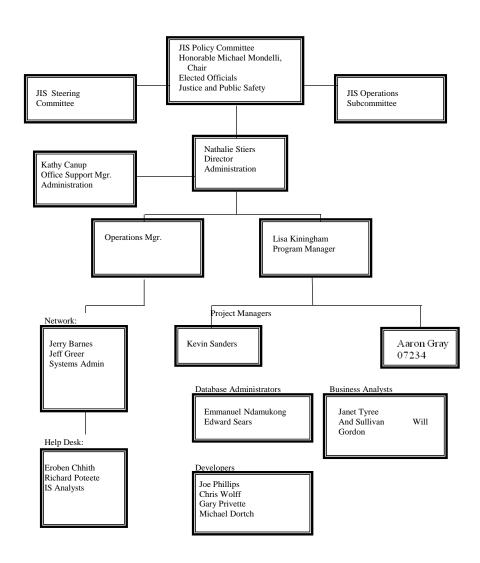
Neal Darby, Jr. Human Relations Commission 404 James Robertson Pkwy, Suite 130 Nashville, TN 37219 615-880-3372

Email: Neal.Darby@nashville.gov

Inquiries concerning non-discrimination policies other than ADA and Title VI compliance should be forwarded to: Department of Human Resources
404 James Robertson Pkwy, Suite 1000
Nashville TN, 37219

Phone: (615) 862-6640

# J1S justice integration services



#### **Justice Integration Services**

#### **Authority**

The Title VI Coordinator for the Justice Integration Services Office handles questions, concerns, complaints, or requests for additional information regarding Title VI of the Civil Rights Act. The Coordinator ensures the Office provides public notification of rights under Title VI, maintains a Title VI complaint log, and ensures that all complaints will be investigated thoroughly. The following person has been designated as this department's Title VI Coordinator:

Kathy Canup, Office Support Manager Justice Integration Services 404 James Robertson Parkway, Ste 2020 Nashville, Tn 37219 Phone: 615-862-5578

Fax: 615-880-3138

#### **Organizational Environment**

#### **Mission Statement**

The mission of the Justice Integration Services department is to provide customized, integrated case management software and technology support products to Metro Nashville Justice Agencies so they can manage and use shared information to improve the administration of justice for the Nashville community.

#### **Strategic Goals**

- 1. By 2017, JIS will upgrade the entire court case management suite to newer technology to better meet customer demands, as evidenced by:
  - Percent of the applications of the suite that are implemented
- 2. By 2017, JIS will have equipment available at a secondary data center in order to bring up all applications in the event of a primary data center equipment failure, as evidenced by:
  - Percent of applications available at secondary data center
- 3. By 2017, JIS will have adequate funding to train employees so that they can continue to support growing and changing technology, as evidenced by:
  - Percent of current technology for which the staff has received training
  - Percent of de-supported technology in place due to lack of training

#### Federal Funding

Justice Integration Services used federal funding from one grant. The grant was Edward Byrne Memorial Justice Assistance Grants from 2011.

#### **Contracted Program Overview**

Justice Integration Services has not signed any contracts other than grants.

## JUVENILE COURT OF NASHVILLE & DAVIDSON COUNTY

Title VI Implementation Plan - FY15

#### **Authority**

The Juvenile Court Title VI Coordinator role is currently a collateral duty of the Deputy Court Administrator of Business Operations, Jim Swack. For FY16 the Title VI Coordinator role shifts to Shelley Hudson, Probation Officer 3 supervisor of the Juvenile Court's new STAR Team (Statistics, Training, Analysis, & Resource), the division of the Court now responsible for coordination of all Juvenile Court training.

The responsibilities of the court's Title VI Coordinator include, but are not limited to, the following:

- Arrange for and/or conduct training for court personnel on Tile VI related rights and responsibilities and maintain a roster of trained employees. The video presentation, "Understanding & Abiding by Title VI of the Civil Rights Act," produced by the Civil Rights Division of the U.S. Dept. of Justice, is the primary tool utilized to conduct this training.
- Develop and implement a plan for training of new court employees of Title VI issues.
- Function as a departmental resource on Title VI related matters.
- Insure that notices advising JJC visitors of their rights under Title VI are visibly posted in all public access areas of the Juvenile Justice Center facility and in community-based satellite probation office locations.

#### **Organizational Environment**

DEPARTMENT NAME

Juvenile Court

### DEPARTMENT MISSION

The mission of the Juvenile Court is to ensure that every child and family that come into contact with our court are met with justice, fairness, and hope; while providing "for the care, protection, and wholesome moral, mental and physical development of the children" as according to Tennessee Law.

#### Departmental Goals

Reduce delinquent offender recidivism and to maintain the effectiveness and capacity of all other court programs without interruption in the quality of service delivery.

- By the year 2017, reduce recidivism rates as evidenced by 90% of children on supervised probation will successfully complete their probation.

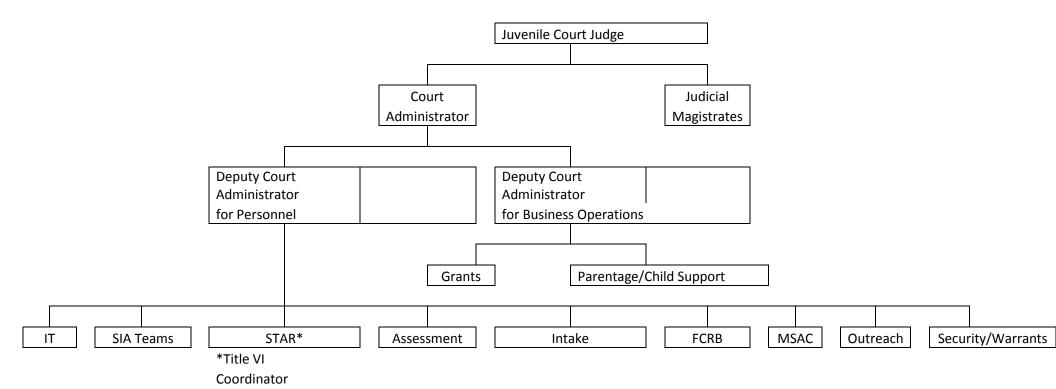
Reduction in the number of youth referred to Juvenile Court for delinquent and status offenses by developing active partnerships with community non-profit, faith-based, and other agencies to develop more effective and proactive intervention strategies.

- By the year 2017, reduce the number of youth referred to Juvenile Court for delinquent and status offenses as evidenced by 25% increase in active partnerships with community non-profit, faith-based and other agencies.

Increase compliance with child support order and reduce incarceration for contempt of court by adding probation officers who will provide intensive services to non-custodial parents through the child support problem solving courts.

 By the year 2017, reduce incarceration rates for non-payment of child support as evidenced by 30% increase in non-custodial parents who obtain employment so they can pay child support.

# JUVENILE COURT OF NASHVILLE & DAVIDSON COUNTY ORGANIZATIONAL CHART



#### FY15 Federal Funding in the Juvenile Court

#### **Child Support Enforcement, Title IV-D**

The Child Support Enforcement Grant provides the Juvenile Court with a combined total of sixteen judicial staff, enforcement personnel, and support staff to enforce the federal child support program for persons who have never been married. These federal funds are passed through to the Juvenile Court via a grant from the Tennessee Department of Human Services.

#### **Juvenile Accountability Block Grant**

The Juvenile Accountability Block Grant provides funding to the Juvenile Court for one probation staff position with the court's Supervision, Intervention, and Accountability program. Consistent with the funding purpose, the position is utilized in providing for greater accountability on the part of delinquent offenders within the juvenile justice system. These federal funds are passed through to the Juvenile Court via a grant from the Tennessee Commission on Children and Youth, and FY15 marks the end of this federal funding which originated in FY99.

#### **Contracted Program Overview**

Juvenile Court utilizes contracted services as needed to facilitate the efficient operation of its activities. All current contracted services were secured pursuant to Metro Purchasing requirements following either the Invitation to Bid (ITB) or Request for Proposals (RFP) process. The most significant contract for Juvenile Court is with G4S Youth Services for the operation of the Juvenile Detention facility, with an approximate value of \$4,000,000 annually. The current contract is on an emergency extension through June 30, 2015, with a new contract expected to be in effect by July 1, 2015.

Minority Participation on the Board/Commission N/A

Number of Complaints Received Last Year None.

#### <u>Significant FY15 Title VI – Related Accomplishments</u>

As of 5/21/2015, 85% of all Juvenile Court staff have received Title VI training. Beginning in FY15, the Court's new Statistics, Training, Analysis, & Resource (STAR) Team assumed responsibility for all department staff training and expects to accomplish 100% of department staff trained in Title VI during FY16.

In FY15 the Juvenile Court continued making significant strides in addressing Title VI Limited English Proficiency (L.E.P.) issues by helping insure that non-English

speaking participants in the Juvenile Court system have full access and understanding of the Juvenile Court process in which they are participating.

. During FY15, the Court processed approximately 1,400 interpreter service requests with interpreter services provided in an additional 1,200 matters per year for various court dockets and related activities. During the past year, the Court has made arrangements for the provision of these services in 28 different spoken languages or dialects plus American Sign language.

The Court maintains a designated a central administration contact for all interpreter requests for all court hearings and other court activities. The designated contact processes interpreter requests from all court-related sources and arranges for appropriate language certified interpreter services for the requested court dockets. The designated contact additionally maintains a roster of certified interpreters and processes court orders and fee claim paperwork submitted by interpreters to insure payment for these services from the appropriate funding source.

Juvenile Court made extensive use of Administrative Office of the Courts (AOC) funding during FY15 to provide interpreter services. Needed interpreter services for non-court hearing activities, such as truancy intervention cases and meetings between probation officers and non-English speaking probationers and/or their parents, are funded through the Court's operating budget.

An Interpreter Request Form integrated into the Court's Juvenile Information Management System (JIMS) was developed in FY13 and continues to be utilized by Juvenile Court and Juvenile Court Clerk staff. The integration – which connects the interpreter request to the court's information and docketing database system - <a href="significantly">significantly</a> increases the efficiency of the process of insuring needed interpreter services are provided and significantly enhances the tracking of cases where the need for interpreter services for specific non-English speaking individuals has been previously identified.

During FY15 Juvenile Court continued the use of Simultaneous Interpretation Equipment provided to the Court by the AOC. The equipment is used by interpreters that are retained by Juvenile Court and are certified or registered with the AOC. This equipment enables one interpreter to be used (if appropriate) in court cases. With the use of transmitters, ear phones and programmable display receivers, which can be placed on the same frequency, translation can be provided to multiple persons in court through one interpreter. These devices are particularly useful in Juvenile Court dependency/neglect cases – some of which arise due to differences in cultural norms between immigrants & refugees home country's culture and that of the United States.

The use of interpreter services as described above, combined with the use of Simultaneous Interpretation Equipment constitutes ongoing progress for the Juvenile Court in insuring that Limited English Proficiency concerns are addressed effectively in a manner consistent with Title VI objectives.

## Title VI Implementation Plan 2013-2014 of the Nashville Davidson County Juvenile Court Clerk's Office

#### **Mission Statement**

It is the mission of the Juvenile Court Clerk's Office to provide those persons, utilizing the services of the Juvenile Justice System, with the highest level of efficient and courteous service, in a manner which is fiscally responsible to all citizens of Metropolitan Nashville.

#### Overview

The role of the Juvenile Court Clerk's office is to provide support to the Juvenile Court in several different areas including but not limited to staff in the Courtroom, the filing of all documents with the Court, and the collection of all fees, fines, court costs and restitution owed to the court. The Juvenile Court Clerk is an independent elected officeholder whose primary duty is record keeper for the Juvenile Court. The Clerk currently employs 28 Deputy Clerks who carry out the functions of the office. The racial/gender/national origin of the staff is as follows: 11 of the 29 staff members are African-American which represents 34% of the staff; the remaining members are Caucasian. There are 22 female and 7 male members of the staff and there are no other persons of a different national origin. The agency has a written non-discrimination policy for hiring its' employees.

#### **Limited English Proficiency**

The Department follows the Juvenile Courts procedure in providing interpreters for those persons who have limited English speaking skills. Also, all of the agency's forms are available in Spanish, since the majority of those persons with limited English speak Spanish. However, interpreter services are provided for other languages.

#### **Compliance Review**

The Department does not have any subrecipients.

#### **Title VI Training**

The Department will be implementing Title VI training for all of its employees in this fiscal year.

#### **Public Notice and Outreach**

The Department will continue to ensure all relevant postings of Title VI material is prominently posted for staff and public view. Also, this agency does not have any related boards or commissions.

#### **Federal Dollars received**

In fiscal year 2013-2014, the agency had a budget of \$1,601,200 of which \$255,314 were federal funds. This represented 16% of the agency's budget for the year. These funds came from federal money set aside for Child Support Enforcement under the federal IV-D law. The agency received these funds as a pass through from the Tennessee Department of Human Services.

#### **Evaluation Procedures**

The agency has an appointed Title VI coordinator who attends all meetings for Metropolitan agencies. This person reports all Title VI activities to the Director of Operations for the agency who in turn reports to the elected Juvenile Court Clerk.

#### METROPOLITAN ACTION COMMISSION

#### **Authority**

Cynthia Croom, Executive Director

#### **Organizational Environment**

**Mission Statement –** "To stimulate a better focusing of all available local, State, private and Federal resources upon the goal of enabling low-income families and low income individuals of all ages, in rural and urban areas, to attain the skills, knowledge, and motivations and secure the opportunities needed for them to become self-sufficient."

#### Federal Funding

discrimination.

#### METROPOLITAN ACTION COMMISSION

P	Summer Food Services Program 14-15	U.S. DEPARTMENT OF AGRICULTURE	\$780,013
		through the TN DEPT. OF HUMAN SERVICE	
P	Child & Adult Care Food Program	U.S. DEPARTMENT OF AGRICULTURE	\$1,254,270
	(10/1/14-9/30/15)	through the TN DEPT.OF HUMAN SERVICES	
P	Community Services Block Grant 14-15	U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES through the TN DEPT. O HUMAN SERVICES	\$1,318,368 F
P	Low Income Home Energy Assistance Program (10/1/14-9/30/15)	U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES through the TN HOUSIN DEVELOPMENT AGENCY	\$5,909,672 IG
D	Head Start 14-15	U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	\$12,167,540
TOTAL METRO ACTION \$21,429,863			
Mino	rity Participation on the Board/C	Commission: 9 board members = 50°	%
Number of Complaints Received Last Year0			
Pleas	se include your department's no	n-discrimination statement	

Administrators and supervisors in the Metropolitan Action Commission shall comply with all laws, regulations and guidelines governing various forms of

#### Metropolitan's Clerk's Office 205 Metropolitan Courthouse Nashville, Tennessee 37201

Telephone number: 615-862-6770

Website: http://www.nashville.gov/Metro-Clerk.aspx

Compliance Report
Title VI, Civil Rights Act of 1964

#### Authority

The Metropolitan Clerk has the responsibility for Title VI compliance for the Metropolitan Clerk's Office. Shannon B. Hall, Metropolitan Clerk, can be reached by phone at 615-862-6770 or by email at <a href="mailto:shannon.hall@nashville.gov">shannon.hall@nashville.gov</a> for more information.

#### **Policy**

It is the policy of the Metropolitan Clerk's Office to spend no public funds which might encourage, support, or result in discrimination, either actual or perceived.

#### Organizational environment

The mission of the Metropolitan Clerk's Office is to efficiently and effectively serve as the recordkeeping office for Metropolitan Government for all documents relating to official actions of all Metro Departments and the Metropolitan Government. These duties include the recording and safekeeping of agendas, minutes, rosters, and legislation of the Metropolitan Council and to provide public access as well as protection for these permanent official records. The Clerk's Office also administers Lobbyist Registration and Reporting and the Commercial Solicitation Permits programs for Nashville and Davidson County. The Records Management Center is part of the Clerk's Office which assists departments with the storage and destruction of their records.

#### **Federal Funding**

There are no grants administered by the Metropolitan Clerk's Office.

#### **Contracted Program Overview**

The Metropolitan Clerk's Office works strictly within the guidelines and directives of the Metropolitan Division of Purchases and its Small and Minority Business Office to assure adherence to all laws and requirements related to Title VI.

The four contracts administered by the Metropolitan Clerk's Office, as itemized on an attachment hereto, include two local large business contractors and two out-of-state contractors. Each of the contracts is entered with the purpose of achieving departmental goals and initiatives.

#### CONTRACTS ADMINISTERED BY METROPOLITAN CLERK'S OFFICE

#### **RICHARDS & RICHARDS**

-Secure records destruction services -Local large business contractor

**MAC PAPERS (formerly BOXES, ETC.)** 

-Records storage box supplier -Local large business contractor

**INTERNATIONAL ROLL-CALL** 

-Electronic Council voting system hardware/ -Out-of-state contractor

software

SOE/SCYTL

-Legislative voting and management system -Out-of-state contractor



#### 417 FOURTH AVENUE NORTH, NASHVILLE, TENNESSEE 37201

WEB: http://www.nashvilleauditorium.com EMAIL: bob.skoney@nashville.gov

(615) 862-6390 ext. 223 (VOICE) (615) 862-6394 (FAX)

May 6, 2015

#### 2015 Title VI Report

• Department Name and Authority:

Nashville Municipal Auditorium under the direction of the Metropolitan Auditorium Commission

Organizational Environment:

The mission of the Nashville Municipal Auditorium is to provide multipurpose venue and event coordination products to the citizens of Nashville so that they can experience a positive economic impact through a variety of public and private events.

Federal funding:

No federal funding.

• Contracted Program overview:

No contracted programs.

• Minority Participation on the Board/Commission:

1 black female

1 black male

Number of Title VI Complaints Received last year:

None

• Statement of Non-discrimination:

The Nashville Municipal Auditorium does not discriminate on the basis of age, race, sex, color, national origin, religion, or disability in admission to, access to, or operations of its programs, services, or activities.

# THE NASHVILLE CAREER ADVANCEMENT CENTER

# MONITORING MANUAL Youth Contractors



#### SECTION I: NCAC MONITORING PLAN

#### A. Policy Review

The goals and objectives of the Nashville Career Advancement Center (NCAC) Monitoring Plan are to maintain effective safeguards of federal funds by monitoring programs operated by NCAC contractors effectively and efficiently. This review is to ensure that such programs are in compliance with applicable federal regulations and state policies, contract requirements governing contracts with Metropolitan Nashville government, and to make certain the most in need are being served.

NCAC will conduct annual programmatic and fiscal monitoring visits on all contractors. Formal monitoring reports will be completed and retained on file. Vendors will be reviewed as part of the NCAC internal review. To ensure integrity of billing and performance, NCAC has established internal controls over participant referrals and performance outcomes.

#### **GOALS AND OBJECTIVES:**

## Goal 1: To ensure programs are conducted in accordance with applicable laws, regulations, and local and state plans.

#### **Objectives:**

#### • Preliminary On-Site Review

Prior to going on-site for review, the Monitor will review all pertinent material relating to the contractor.

#### • On-Site Review

The monitor will visit each contractor at least once during a program year. A complete review of all areas of program activity will be performed.

#### • Reporting and Corrective Action Plan

A detailed report will be compiled by the monitor including findings, recommendations, and a time frame for corrective action. In no event will the time frame for corrective action exceed thirty (30) days unless expressly permitted in writing by NCAC.

### Goal 2: To ensure expenditures are allowable, reasonable and supportable and cost limitations are met.

#### **Objectives:**

#### • Invoice Review

The Monitor will review invoices submitted to (NCAC) by the contractor for accuracy and completeness.

#### • Fiscal Review

The Monitor will conduct an on-site review of the contractor's cash management and internal controls.

#### • Reporting and Corrective Action Plan

A detailed report will be compiled by the monitor including findings, recommendations, and a time frame for corrective action. In no event will the time frame for corrective action exceed thirty (30) days without the expressed written consent of NCAC.

## Goal 3: To ensure services are provided in accordance with NCAC's Job Training Plan and contract requirements.

#### **Objectives:**

#### • Contract Review

Contracts will be reviewed to identify services offered.

#### • Staff Interviews

Contractor staff will be interviewed to determine the effectiveness of the program.

#### • Performance Outcomes

Contracts will be reviewed to determine if performance outcomes are met.

#### • Participant Interview

Participants will be interviewed at random to ensure that services are being offered in accordance with planned and contractual requirements.

#### B. Compliance Review

#### 1. Oversight Responsibilities

The objectives of oversight functions are to determine whether adequate internal controls are in place to ensure the program is conducted in accordance with applicable laws, regulations, state and local plans, contract requirements governing contracts with Metropolitan Nashville government, and that expenditures are allowable, reasonable and supportable, cost limitations are met, and financial reporting is accurate.

#### 2. Monitoring Schedule

An annual monitoring schedule will be developed and forwarded to all contractors. The schedule will be flexible so that programs may be reviewed as requested and as the need dictates. An e-mail is sent or a telephone call is placed to the contractor a few days in advance of the visit. This contact will confirm the time of arrival, a general overview of the schedule of monitoring activities, time of the entrance conference and needed contractor staff to be present at entrance. This procedure will be followed except in special cases that warrant an unannounced visit.

#### **SECTION II: REVIEWS**

An on-site review should be performed as part of the monitoring process. It is to be conducted in accordance with the Monitoring Manual, federal/state regulations, and policies. A desktop review may often point out potential or current problems within a program. During the on-site review, monitors can observe, identify, and verify firsthand whether those problems exist. The on-site review can also give monitors a "feel" for the program that is not easily quantifiable or cannot be quantified through a preliminary on-site review. Monitors are therefore on-site to observe activities, procedures, behaviors, safety practices, and physical conditions and to conduct interviews, review records, and record/document their findings.

On-Site Review Defined: On-site inspections of facilities and records of contractors which focus on the extent to which programs and services are in fiscal, administrative, and programmatic compliance with federal legislation and regulations, as well as any other contractual requirements.

#### SECTION III: ADMINISTRATIVE REVIEW PROCEDURES

The following procedures will be used by the Programmatic Monitor(s) to ensure compliance with all Workforce Investment Act contracts and other programs as deemed appropriate. The review will include, but is not be limited to, program areas such as Management and Oversight, Program Objectives and Activities, Labor Standards, and Affirmative Action/Grievance Procedures.

Contractor Name			
Type of Contractor:			
a. Private For Profit	YES	NO	
b. Private Non-Profit	YES	NO	
c. Public	YES	NO	
Contract Number(s)			
Contract Representative			
Representative Address			
-			
Representative Phone Number			
Contract Amount(s)			
Contract Period(s)			

#### **AVAILABLE YOUTH SERVICES**

Check All Youth Services That Are Available	Indicate the Service Provider: YC = Youth Contractor OP = Other Provider	Services
		Tutoring, study skills training, and instruction, leading to completion of secondary school, including dropout prevention strategies
		Alternative secondary school services, as appropriate
		Summer employment opportunities that are directly linked to academic and occupational learning
		As appropriate, paid and unpaid work experiences, including internships and job shadowing
		Occupational skills training, as appropriate
		Leadership development opportunities, which may include community service and peer-centered activities encouraging responsibility and other positive social behaviors during non-school hours, as appropriate
		Supportive services
		Adult mentoring for the period of participation and a subsequent period, for a total of not less than 12 months
		Follow-up services for not less than 12 months after the completion of participation, as appropriate
		Comprehensive guidance and counseling, which may include drug and alcohol abuse counseling and referral, as appropriate

#### **Program Quality – Provide Statistical Data**

Youth Outcome	Number
Planned Service Level	
Active Caseload	,
Total in Follow-up	
Total in follow-up and Actives	
Total Exiters	
Youth diploma or equivalent	
Skill attainment rate	
Entered employment rate	
Credential and employment or credential rates	
Six-months retention rate	
Six-months earnings change or earnings replacement	
<ul> <li>A. FEDERAL REQUIREMENTS</li> <li>1. Does the contractor ensure that WIA funds are referenced by the second of the contractor of t</li></ul>	not used to conduct public service employment?
	<u> </u>
Yes No	
	not used to provide encouragement or inducement to relocations would result in a loss of employment at
Yes No	
4. Has the contractor/case manager made sure, to t Education financial aid programs, including Pel supplement other sources of training grants?	
Yes No	

5.	Are any WIA funds being used for employment generating activities, investment in revolving loan funds, capitalization of business, investment in contract bidding resource centers, economic development activities, or similar activities that are not directly related to training for eligible individuals?
	Yes No
6.	Are WIA funds being used to provide any services to an employer who has relocated, for at least 120 days after the employer begins operation at the new locations, when the relocation resulted in the loss of employment of any employee at the original location?
	Yes No
7.	Does the contractor prohibit participation on political activities and ensure that participants are not employed on the construction, operation, or maintenance of any religious facility?
	Yes No
8.	Are funds being used, or being proposed for use, to encourage or to induce the relocation of an establishment, or part thereof, that resulted in the loss of employment for any employee of such establishment at the original location?
	Yes No
RI	ETENTION AND ACCESS REQUIREMENTS FOR RECORDS
	Are records maintained for 3 years following termination or completion of the program/contract?
	Yes No
2.	Are records for non-expendable property retained for a period of three (3) years after final disposition of the property, Section 165 (e)?
	Yes No
3.	How does the contractor ensure that WIA participant records are confidential as provided for in state law and administrative rules?
4.	Describe compliance with the NCAC Information Security Policy dated 10/11/10.

**B**.

# C. WIA - YOUTH TRAINING PROGRAM

1.		e individual come individ	s who are participating in the program(s) between the ages of 14 through 21 and low-duals?
		Yes	No
2.		_	Hard-to-Serve Youth, are at least 100% of the individuals participating under this ided in one (1) or more of the following categories:
	a.	Individuals	s who are basic skills deficient (below 8.1 in reading and/or math).
		Yes	No
	b.		lual who requires additional assistance to complete an educational program or to hold employment.
		Yes	No
	c.	Individuals	s who are pregnant or parenting.
		Yes	No
	d.	Individuals	s with disabilities, including a learning disability.
		Yes	No
	e.	Individuals	s who are homeless, run-away, or foster youth.
		Yes	No
	f.	Individuals	s who are offenders.
		Yes	No
	g.	Individuals	s who are school dropouts.
		Yes	No
3.		•	a assessed to determine basic skill levels and the categories of service that apply to and the 5% exception youth?
4.	Ar	e youth asse	essed to determine their eligibility categories prior to enrollment?
		Yes	No

5.	Is there a system to monitor the percentage of non-income youth enrolled in the youth program	<b>1</b> ?
	Yes No	
6.	Describe the contractor's system for setting skill attainment goals for younger youth including:	
	a. The policy for determining basic skills deficiency and how a basic skills goal is attained:	
	b. The policy for determining work readiness skills and how a work readiness goal is attained	l <b>:</b>
	c. The policy for the need for occupational skills and how an occupational skill goal is attaine	ed:
	d. The policy for monitoring progress toward meeting a skill attainment goal:	
7.	How is skill attainment documented in the participant's file?	
8.	How is program staff trained to ensure that assessments are administered, scored, and evaluate consistently and that proper instruction is given to attain skill goals?	d
		_
0	Does the legal youth program provide the required to alements?	
7.	Does the local youth program provide the required ten elements?  Yes No	

# D. NON-DISCRIMINATION AND EQUAL OPPORTUNITY

Yes\_\_\_ No\_\_\_

# **Provide EEO Officer Info:** Position \_\_\_\_\_\_ Phone Number \_\_\_\_\_ TTY/TDD Number 1. Has the contractor designated an EO officer whose name/position, address, and phone/TTY/TDD is made public? Yes\_\_\_ No\_\_\_ 2. Has the contractor defined the role of the "Responsible Person?" Yes No 3. Has the "Responsible Person" undergone training that has been provided by or approved by the NCAC Equal Opportunity officer? Yes\_\_\_ No\_\_\_ 4. Has the contractor provided initial and continuing notice that it does not discriminate on any prohibited grounds to applicants, eligible applicants, applicants for employment, participants, employees, members of the public, including those with impaired vision or hearing, and unions or professional organizations holding collective bargaining or professional agreements with the contractor? Yes\_\_\_ No\_\_\_ 5. Has the required notice been made available to each participant? Yes\_\_\_No\_\_\_ 6. If yes, has the notice been made a part of the participant's file?

7.	that the fund	ent brochures and other materials, which are ordinarily distributed to the public indicate led program or activity in question is an equal opportunity employer/program, that ls/services are available upon request to individuals with disabilities, and provide
	Yes	No
8.	Is the facility	y ADA Compliant. Check for ADA review.
	Yes	No
9.		being made to provide equitable services among substantial segments of the population participation in programs?
	Yes	No
10.	Are participation occurrence?	ants aware that non-criminal complaints must be made within one year of the alleged
	Yes	No
11.	Are participalleged discr	ants aware that discrimination complaints must be filed no later than 180 days of an rimination?
	Yes	No
12.	-	articipants to determine if upon enrollment they receive an orientation, which includes ghts, a description of WIA services, and individual responsibilities.
	Yes	No
13.		f non-criminal complaint procedures include a method of ensuring that the following ave been satisfied:
		cipants are informed of the proper filing of complaints with the LWIA/Contractor, loyer, State, and Secretary of Labor.
	•	Yes No
	b. Exha	nustion of recipient level procedures.
	<u> </u>	Yes No
		hearing is held within 30 days of filing grievance with a decision to be made no later 60 days after filing.
	Ŋ	Yes No

d.	The complainant has a right to request a review by the governor within 10 days of receipt of the adverse decision or from the date on which the complainant should have received a decision.
	Yes No
e.	Participants are informed by employers of the grievance procedure they are to follow and that an employer's/contractor's decision can be reviewed by the LWIA and the Governor, if necessary.
	Yes No
	nine if procedures for discrimination complaints include a method for ensuring that the ing conditions have been met.
a.	Participants, applicants, employees, and applicants for employment are notified of the proper filing of complaints with the recipient and the Directorate of Civil Rights. Including: (a) Exhaustion of recipient level procedures; (b) Time frame for filing complaint; (c) Time frame for resolution by recipient and Directorate of Civil Rights; (d) The right to request a review by the Directorate of Civil Rights.
	Yes No
b.	Review documentation and NCAC's log of complaints to determine the disposition of complaints and ensure that proper procedures have been followed, if applicable.
15. Has th	e contractor made arrangements for:
a.	Auxiliary aids and/or services to people with disabilities?
	Yes No
b.	Accessibility?
	Yes No
c.	Contracting or otherwise securing services to provide training to limited English-speaking persons?
	Yes No
d.	Providing all required posters, covenants, and standard assurances to federally funded programs?
	Yes No

## E. EQUIPMENT AND OTHER PURCHASES

a.	Review Inventory	list for purchases with NCAC funds. Note any deficiencies.
b.	Is all sensitive equ	uipment tag with "property of" labels and identification number?
	Yes	No
c.	Did contractor ob	tain prior written approval on all items costing more than \$1000.00?
	Yes	No
d.	Did contractor rec	ceive prior written approval for all computer related purchases?
	Yes	No
e.		low procurement procedures for purchases over \$199.99 as contained in the Management Handbook?
	Yes	No
f.	Review a copy of significant history	the procurement policy. Did contractor kept sufficient detail documenting of procurement?
	Yes	No

## SECTION IV: SUB-RECIPIENT FISCAL REVIEW

#### A. FINANCIAL MANAGEMENT

Subtitle E-Section 184 of the Workforce Investment Act requires that each state shall establish such fiscal controls and fund accounting procedures as may be necessary to assure the proper disbursal of, and accounting for, federal funds allocated to local areas.

#### B. FISCAL REVIEW GUIDE

This guide has been prepared as a tool for use by NCAC to review the compliance with this requirement, as well as the financial/accounting requirements contained throughout the 1998 Workforce Investment Act, federal regulations, TDOL Financial Management Handbook, and NCAC Procurement Manual. The

review is not meant to be an audit; however, the reviewer should utilize whatever verification procedures are necessary to properly execute the review and ensure the accuracy of the information obtained. The specific areas to be reviewed are as follows:

- Financial Accounting and Internal Controls
- Payroll, Time and Attendance
- Property Procurement and Accountability

#### C. MONITORING INSTRUMENT

This instrument is used to collect information for determining whether a contractor (usually a sub-recipient) with a cost reimbursement contract/agreement follows sound accounting principles, regulatory requirements and its own established policies and procedures in recording and documenting financial transactions.

The Reviewer's Primary Concerns Are:

- Existence and Adequacy of Procedural Guidance;
- Adequacy of Internal Controls;
- Accuracy of Allocation of Costs;
- Control Over Allowable Costs;
- Adequacy of Documentation Supporting Expenditures and Allocations;
- Security of Petty Cash;
- Accrual Basis for Reports;
- Reasonableness of Cost of Space;
- Effectiveness of Cash Management; and
- Effectiveness of Monitoring of Limits for Maximum Expenditures.

#### FISCAL REVIEW GUIDE

1	CONTRACT REVIEW.	FINANCIAL ACCOUNTING A	NID INTERNAL	CONTROLS
$\boldsymbol{A}$ .	LIJNIKALI KRVIRW:	FI/VA/VC.IAI, AC.C.III//VII/VCTA	1/VI) I/VI P.K/VAI.	(.11/N) $(.11/1)$

1.	Does the e	enrolled number of participants correlate with the level of funding spent to date?
	Yes	No

a.	Calculate the total accumulated expenditures to determine the percent of funds expended for the contract.
b.	Determine what percent of the contract performance goals have been met.
c.	Is the level of performance proportionate to the funds expended?
	Yes No
	If no, describe planned measure and actions to be taken to align the contract with planned outcomes.
Finar	ncial Reports and Controls:
a.	Have Financial Reports Been Submitted In a Timely Manner?
	Yes No
b.	Summary of Any Unique Financial Provisions in the Contract:
Cont	ractor is a Multi-Funded Organization?
Yes_	No
Indire	ect Cost Rate of % Approved, Or Approved Cost Allocation Plan
Yes_	No
	No  ntractor aware of and following the applicable NCAC Financial Guide?

6.	Date	Contrac	tor Was Previously Audited:	Ask fo	or a copy of the audit.
	a.	Nam	ne(s) of Auditor(s) or Organization		
	b.	If aud	lited, what were the major findings and what	at corrective actio	n was taken?
	c.	How	long are financial records related to audit re		
PRO	GRAM	INTER		NG AND INTER	NAL CONTROLS:
1.	Prog	gram Ov	verview		
	a.		oximately what percentage of the Contractoracts? %	or's income comes	from NCAC
	share	es staff n	n is concerned with the percentage of total nembers or otherwise forms an autonomou and if funds are received from another LW	s unit. Note how	
	b.	Whic	h of the following records does the Contrac	ctor maintain?	
		(1)	General ledger?	YES	NO
		(2)	Cash receipts journal?	YES	NO
		(3)	Cash disbursement journal?	YES	NO
		(4)	General journal?	YES	NO
		(5)	Payroll register?	YES	NO
		(6)	Accounts receivable ledger?	YES	NO
		(7)	Accounts payable ledger?	YES	NO
		(8)	Purchase journal?	YES	NO
		(9)	Obligation control register?	YES	NO
		(10)	Other?	YES	NO

**B**.

c.		the manual(s) covering financial procedures adequately asibility?	cover	all are	eas of	financial
	Yes_	No				
d.	Have :	you received the NCAC Financial Management Handbook?				
	Yes_	No				
e.	Is acco	ounting done:				
	(1)	Accrual basis?	YES	NO		
	(2)	Modified accrual?	YES	NO		
f.	Are N	CAC funds and expenditures recorded to separate them from	those of	of other	activiti	es?
	(1)	Separate checking account?		YES	NO	
	(2)	Code used to classify expenses?		YES	NO	
g.		the organization receive any income from the project? However, the proper use of income?	w are th	nese fur	nds han	dled and
	(1)	Interest from bank account?		YES	NO	
	(2)	Sales of products?		YES	NO	
	(3)	"Profit"?		YES	NO	
	(4)	Other?		YES	NO	
h.	Does t	the Contractor have a source of funds to make reimbursement wed?	t for co	sts that	might b	pe .
	Yes_	No				
	If yes,	what is the source?				
	Is it ac	eceptable?				
	Yes_	No				

# C. DISBURSING AND RECORDING

1. Complete the worksheet to indicate separation of duties. At the top of each column, enter the names of staff that have responsibilities. Place checkmark below name if person has responsibility for that function. Duplicate worksheet as needed.

FUNCTION	NAME	NAME	NAME	NAME
Approves purchase orders				
Verifies receipt of order				
Prepares request for funds				
Authorizes disbursement				
Prepares checks Signs checks-				
manual/machine				
Custodian of check signing device				
Custodian of blank checks				
Compare checks with vouchers				
Distributes checks				
Post disbursements				
Computes cost allocations				
Receives cash				
Post receipts				
Deposits receipts				
Custodian of petty cash				
Petty cash replenishment				
Audits petty cash				
Bank reconciliation				
Maintains general ledger				
Prepares financial report				
Approves financial reports				

How i	is access to accounting records controlled?
(a)	Who has access and what is necessary to gain access?
(b)	Manual records?
(c)	Automated records?
Are p	rocedures for payment of indirect costs different from other disbursements?
Yes_	No
Do in	dividuals with check-signing authority have access to accounting records?
Yes_	No
Where	e are blank checks and signature machines kept? Who has access to them?
Are th	nere any automatic teller cards issued?
Yes_	No
How	many signatures are required on a check?
How a	are long-term outstanding checks handled?
How a	are undelivered checks handled?
How a	are voided checks handled?

	(a)	Petty cash only?	YES	NO
	(b)	Never?	YES	NO
12.	When	n can disbursements be made other than by check?		
	(a)	From petty cash?	YES	NO
	(b)	Never?	YES	NO
13.	Is the	contractor using a credit card to pay bills?	YES	NO
14.	What	types of bills are paid with Credit Cards?		
15.	How	does the Contractor ensure that an invoice is not paid twice?		
16.	How	often is the bank statement reconciled with the general ledger?		
RECO		REVIEW OF DISBURSEMENTS		
1.		ver the following based on a sampling of expenses billed to the cont nation where appropriate.	ract; prov	vide
	(a)	Were all transactions traceable to source documents?		
		Yes No		
	(b)	Were there any discrepancies between the expense amount and the	ne invoice	e amount?
		Yes No		
	(c)	Were any transactions unnecessary, unreasonable or not allowable	e?	
		Yes No		

When can checks be made out to "cash" or "bearer?"

11.

D.

(d)		Dia ade	quate documenta			actions:	
		Yes	_ No				
(e)		Were th		s entered	on all ii	avoices or statements (to indicate that payr	nent
		Yes	_ No				
		-	who reconciles to			about the procedures she/he uses to verify linclude:	that
(a)		Frequen	ncy of bank recor	nciliation's	S		
(b)			e recording of dis person (than the			eceipts and the signing of checks is done by	
T ALI	LO AI	CATION LLOCAT	TION PLAN AV			OUNTING AND INTERNAL CONTRO	LS:
TALI POST Ye	AI S	CATION  LLOCAT  No yes, which incle "I"	TION PLAN AV	AILABL times shar costs are	E?  red by dincluded	fferent projects and/or funding sources? In the indirect cost pool, "D" if they are dis	
TALI POST Ye	AI S	CATION  LLOCAT  No yes, which incle "I"	TION PLAN AV	AILABL times shar costs are	E?  red by dincluded	fferent projects and/or funding sources? In the indirect cost pool, "D" if they are dis	
TALI POST Ye	AII  ES_  If : (C cos	CATION  LLOCAT  No yes, whice ircle "I" sts, or "E	TION PLAN AV	TAILABL times shar costs are netimes be	red by dincluded either.)	fferent projects and/or funding sources? in the indirect cost pool, "D" if they are di	
TALI POST Ye	AI  ES_  If y  (C)	CATION  LLOCAT  No yes, whice ircle "I" sts, or "E" Space: Utilities	TION PLAN AV	times share costs are netimes be	red by dincluded either.)	fferent projects and/or funding sources? In the indirect cost pool, "D" if they are disconnected.	
TALI POST Ye	AI  If y  (C cos	CATION  LLOCAT  No yes, whice ircle "I" sts, or "E  Space:  Utilities  Office s	ch costs are some if the following if they can som	times shar costs are netimes be I	red by dincluded either.)  D  D	fferent projects and/or funding sources? In the indirect cost pool, "D" if they are distance.  E  E	
TALI POST Ye	AI  If: (C) cos	CATION  LLOCAT  No yes, whice ircle "I" sts, or "E  Space:  Utilities  Office s  Office e	ch costs are some if the following if they can som	times share costs are netimes be	red by dincluded either.)  D  D	fferent projects and/or funding sources? In the indirect cost pool, "D" if they are dir  E  E  E	
TALI POST Ye	LOCAL If:	CATION  LLOCAT  No yes, whice ircle "I" sts, or "E  Space:  Utilities  Office s  Office e	ch costs are some if the following if they can some supplies:	times shar costs are netimes be I I I	red by dincluded either.)  D  D  D	fferent projects and/or funding sources? In the indirect cost pool, "D" if they are disconnected.  E  E  E  E  E	
TALI POST Ye	AI  If (C cos	CATION  LLOCAT  No yes, whice ircle "I" sts, or "E" Space: Utilities Office s Office e Adminis	ch costs are some if the following if they can some supplies: equipment: strative staff:	times shar costs are netimes be	red by dincluded either.)  D  D  D  D	fferent projects and/or funding sources? In the indirect cost pool, "D" if they are disconnected.  E  E  E  E  E  E  E	

**E**.

b.	Were there any major purchases in the past year that are also used by a non-NCAC project?
	Yes No
	If yes, list:
c.	How often is the cost allocation plan reviewed by the Contractor?
d.	How does the Contractor ensure that expenditures, especially non-routine ones, are charged to the correct project/contract?
e.	Who actually makes this decision and/or how is this information communicated to the bookkeeper?
	LLOCATION OF DIRECT COSTS
a.	Do the salary allocations appear reasonable given the employee's duties?
	Yes No
b.	Do the position descriptions reflect the prorations?
	Yes No
c.	Are utilities (if charged as direct cost) allocated in proportion to space used by NCAC (or by another reasonable method)?
	Yes No
d.	Is the cost of space (if charged as direct cost) allocated in proportion to the duties of staff who occupy the space or by another reasonable method?
	Yes No
e.	Are telephone charges and rental fees (if charged as direct cost) allocated according to empirically derived data?
	Yes No

2.

		f. If allocation of shared salaries is based on time sheet entries each pay day, examine several time sheets or pay entries to see if the reported time varies each pay period or if it seems to be pre-determined.
		Varied Fixed
		g. Does it appear that any entries were charged as a direct cost when they should have been charged to indirect cost under the indirect cost plan?
		Yes No
		h. CONCLUSIONS: Costs are allocated to the contract in proportion to the benefits received?
		Yes No
F.	IN	STITUTIONAL INTERVIEW: FINANCIAL ACCOUNTING & INTERNAL CONTROLS: PETTY CASH
	1.	What is the typical total of petty cash disbursements for a month? \$
	2.	What is the maximum withdrawal permitted? \$
	3.	Record review for petty cash:
		a. Does the contractor have a policy regarding Petty Cash? YES NO
		b. Does it appear the contractor is following the policy? YES NO
	4.	What is the limit for petty cash expenditures?
		Limit Amount: \$
		Maximum balance allowed: \$
G.		INSTITUTIONAL INTERVIEW: FINANCIAL ACCOUNTING & INTERNAL CONTROLS: TRAVEL
	1.	If NCAC funds are used for travel, is the contractor following the Tennessee Comprehensive Travel Regulations?
		Yes No
	2.	What are the policies regarding travel advances and their reconciliation?
		Clarify procedures used to follow-up on advances and how and where they are recorded. How soon after completion of travel must employees submit vouchers and reimbursement?
		days.

	3.	What procedures are required for local travel for both use of personal and organization-owned vehicles?
	4.	How is their use controlled/monitored? Is the mileage rate reasonable and is it consistent with tha allowed for the organization's other projects?
	5.	Allowance:
		Cents per mile for owner's use
		Cents per mile for organization owned vehicle
Н.		INSTITUTIONAL REVIEW: FINANCIAL ACCOUNTING & INTERNAL CONTROLS: SPACE USE
	1.	Does the Contractor ( ) rent or ( ) own the building(s) used to house NCAC activities? (Check One)
	2.	If space is rented, who owns the building(s)?
	3.	Is there a lease purchase agreement?
		Yes No
	4.	Was the building constructed with Federal funds?
		Yes No
	5.	Is there any type of relationship between the landlord and anyone on the Contractor staff, or anyone a NCAC?
		Yes No
	6.	If rented, was a security deposit required?
		Yes No
	7.	If so, how was it accounted for in the books of account?
	8.	If the building is owned by the contractor, how is the organization compensated for use of its building(s) and how was this amount determined?

# I. PAYROLL/TIME AND ATTENDANCE/LABOR STANDARDS

1.	Is pa	yroll handled by:						
	a	Separate bank account?	YES	NO				
	b	. Contracted payroll service?	YES	NO				
	c	Are there different procedures for staff and participant?	YES	NO				
2.	Orga	nization responsible for payroll?						
3.	In the responsible to the responsibility of	view the following payroll procedures making sure that each is mentioned or its absence is explained. the space provided, note the staff person responsible for the procedure and summarize the condent's comments so that you have a good picture of the payroll process.  a. Time and attendance reports are certified by employee/participant and supervisor.						
	- t	. Payrolls are certified by management for accuracy and that all payees are b participants.	ona-fi	de staff or				
	- c	Payments are made by checks or direct deposit.						
	d -	. Payroll clerical operations are independently proofed and verified before th distributed.	e pay	roll is				
4.		are the procedures for adding and removing a person from the payroll? For pay?						

5.	When can salaries be adjusted without approval of funding entity? Are salaries of the top staff the same as at the time the contract/grant was awarded?
6.	Determine whether staff salary adjustments are within the contract guidelines.
7.	Do prior monitoring reports cite any TOSHA violations?  Yes No
8.	Does the contractor meet the <i>Fair Labor Standards Act</i> requirements?  Yes No

# NASHVILLE CAREER ADVANCEMENT CENTER (NCAC) LWIA 9 TITLE VI PLAN

#### 1. Authority

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving financial assistance". NCAC is committed to compliance with Title VI and all other laws that protect the rights, safety, dignity, and welfare of residents within the area that we serve (Nashville and Davidson County, Rutherford County, Trousdale County and Wilson County.)

#### **DEPARTMENT MISSION**

The mission of the Nashville Career Advancement Center NCAC) is to provide job readiness, career resource and employment connection products to individuals, employers and organizations so they can make a broader contribution to the economic well-being of the community

#### 2: Designation of Equal Opportunity Officer

The Title VI Coordinator is in the Administrative Department of NCAC and reports to the Finance Director and to the Executive Director directly in matters of EO. (See organizational chart attachment).

Constance (Coni) L. Caudle, EO Officer 1417 Murfreesboro Pike Nashville, TN 37217 Telephone: 615-862-8890 Ext. 77402

Fax: 615-615-214-3622 TTY: 1-800-848-0298

Email: coni.caudle@nashville.gov

NCAC Equal Opportunity Officer Responsibilities:

- Serves as the LWIA liaison with the State WIA EO Officer (EOO).
- Oversees the implementation of the Method of Administration (MOA).
- Reports on EO matters directly to Chief Executive Officer and shares that information with the State WIA EOO.
- Monitors for compliance with the nondiscrimination and EO requirements of WIA

- Ensures that services are provided equitably among substantial segments of the population eligible for WIA.
- Adopts and publishes procedures for processing complaints that allege a violation of the nondiscrimination and EO requirements of WIA. Also, ensures that such procedures are followed.
- Ensures that recipient collects appropriate data and maintains appropriate records to make certain the recipient is in compliance with the nondiscrimination and EO requirements of WIA.
- Coordinates the handling of complaints at the LWIA level.
- Ensures that a log of complaints filed alleging discrimination is maintained in accordance with the nondiscrimination and EQ requirements of WIA.
- Ensures that the initial and continuing notice and publication requirements are in compliance with the nondiscrimination and EO provisions of WIA.
- Checks facilities and other aids or services to determine compliance with requirements for individuals with disabilities under the nondiscrimination and EO provisions of WIA.
- Ensures that appropriate data is maintained for a period of not less than 3 years from the close of the applicable program year.
- Ensures that records regarding complaints, and actions taken there under, are maintained for a period of not less than 3 years from the date of the resolution of the complaint.
- Ensures that data collected and records maintained are stored in a manner to make certain confidentiality is maintained and that such information is used for the purposes of record keeping and reporting.
- Receives and provides training to staff as needed.
- The information that has to be collected and maintained shall be submitted, upon request, to the Director, Directorate of Civil Rights, if the Director finds it necessary to determine whether the recipient has complied or is complying with the nondiscrimination and EO provisions of WIA.

#### 3. Notice and Communication

NCAC disseminates equal opportunity policy in the following ways:

#### Website

Prominently displayed in the areas which are accessible to the public, participants, registrants, and employees.

The intake package for all registrants included the EO policy and the Grievance Procedure. All registrants are required to read and sign and they are given a copy for their files.

The EO policy is also in the NCAC Personnel Policies which are given to new employees in the orientation process. Staff also signs an employee affirmation statement which includes the EO Policy.

Material made available to the public includes "tag lines" and accessible telephone numbers. Information is also available to persons with Limited English proficiency.

#### 4: Assurances

Financial assistance is conditioned on the applicant providing assurances that the program or facility to be benefited with be operated without discrimination. Although the particular form of assurance will need to be specified by each, in substance, the assurance is a contractual obligation through which the recipient promises to comply with Title VI regulations and will take immediate and continuing steps to effectuate this compliance. The assurance obligates the recipient for the period during which federal money is extended. In the case of real or personal property the assurance obligates not only the recipient but also any subsequent transferee for the period during which possession or ownership is retained or during which the property is use for a purpose for which the property has been given. The assurance further acknowledges that the federal financial assistance is extended in reliance on the representations and agreements made in the assurance and that the government has the right to seek judicial enforcement. Assurances should be a part of all contracts extending federal finance assistance from the state agency on through to the state agency's subrecipients. A review of the recipient's operations should be made within one year of the recipient's initial receipt of funds to determine compliance with the assurances.

NCAC is accessible to persons with disabilities. Auxiliary aids and services will be provided to persons with disabilities upon request. All of our facilities comply with the American's With Disabilities Act.

NCAC has developed a policy for limited English speaking individuals that became effective in November 2001. This policy establishes a framework from which the local area will determine the scope and quantity of needs to assist limited English speaking individuals. NCAC has either interpretation services on-site or accessible over the phone (Language Line).

NCAC's Reasonable Accommodation policy is one in which once the need for accommodation for a qualified individual has been indicated, the appropriate reasonable accommodation is best determined through a flexible, interactive process that involves the employer, provider and the qualified individual with a disability.

#### 5. Data and Information Collection and Maintenance

Accurate data collection and reporting is vital in determining whether NCAC is in compliance with Title VI. NCAC shall provide for and maintain a system to collect, analyze, and report the eligible population and participation by race and define the

parity of the program. The analysis shall be used to determine how effectively programs are reaching eligible groups; assist in the selection of locations for compliance reviews; identify areas for additional outreach efforts; and provide status reports to measure progress of program delivery. The system shall also provide report data on compliance reviews conducted. NCAC uses VOS system for collecting and reporting racial/ethnic data. Annually, NCAC will develop a civil rights report from the information gathered. Also, NCAC will establish program targets for the delivery of program benefits to minority groups, and incorporated into their local workforce investment plans.

#### 6. Equal Opportunity Monitoring

The NCAC EOO will monitor on a regular basis all of the sub-contractors of NCAC. As part of the monitoring process, the EOO will monitor for Non-Discrimination and Equal Opportunity using Section G of the monitoring manual (see attachment).

#### 7. Corrective Actions and Sanctions

A draft monitoring report will be developed and transmitted to the contractor. The report will require the contractor to describe the corrective action it will take to bring the program into compliance. The contractor will be give (30) working days, following the date of the report, to submit their corrective action plan. A follow-up review will be scheduled to ensure the completion of corrective action. Those issues not resolved during follow-up will be determined to be in violation of contractual requirements and sanctions where appropriate will be applied by NCAC.

If an EO complaint is filed and determined to violate the policy, it would be considered a material breach of contract and the contract would be terminated.

#### 8. Title VI Complaint Procedures

An individual may file a signed, written complaint up to 180 days from the date of the alleged discrimination. NCAC provides a complaint form. All complaints are investigated unless it:

- It is withdrawn
- The complainant fails to provide require information
- The complaint is not filed within the time period allotted
- Upon review, the issues cited do not involve discrimination on basis of a protected class

The EO of NCAC must maintain a log for which includes:

- Name and Address of complainant
- A description of the complaint
- Date the complaint was filed
- Disposition of the complaint

Other pertinent information

All information that could lead to the identification of a particular individual having filed a complaint must be kept confidential.

The complaint processing procedure must include:

- Acknowledgement that the complaint has been received notification of the right to be represented;
- A written list of issues raised:
- An issue statement from the recipient regarding acceptance/rejection of the issue for investigation;
- A period of time for fact finding and/or investigation a period in which resolution will be attempted;
- The methods available to resolve the complaint must include Alternative Dispute Resolution; and
- Written Notice of Final Action.

A person wishing to file a complaint must be made aware that he/she has a choice of where to file the complaint. They may file with the LWIA designated person, state EOO, or the Director of CRC.

The State EOO will be notified of all complaints filed with the local EOO and designated persons. In addition, the State EOO will be notified of any administrative enforcement actions or lawsuits filed against NCAC and/or other sub-recipients who allege discrimination with regard to WIA.

All complaints must be in writing and signed by the complainant or his/her authorized representative. It must contain the name, address, telephone number, and any other means of contacting the complainant. The respondent must be clearly identified. A detailed description of the complainant's allegations must be recorded.

A determination will be made, based on the description, with regard to jurisdiction.

The recipient will issue a statement for each allegation indicating whether it will be accepted for investigation, or rejected.

A reason must be given for each rejected allegation. There must be a period of time set aside for investigation and/or fact finding regarding the circumstances underlying the complaint.

A Notice of Final Action (written is provided the complainant within 90 day of the date on which the complaint was filed.

NCAC has developed its own forms which comply with the policies and procedures set forth on WIA Memorandum No. E&T 00-6. (Forms attached).

#### **Federal Funding in the Nashville Career Advancement Center**

NCAC is funded by the State of Tennessee Department of Labor and Workforce Development, and the US Department of Labor. We serve Adult, Dislocated Workers, Youth Recipients to provide job readiness, career resource and employment connection products to individuals, employer and organizations so they can make a broader contribution to the economic well being of the community that we serve in Davidson, Rutherford, Trousdale and Wilson Counties in our Local Workforce Investment Area.

#### **Contracted Program Overview**

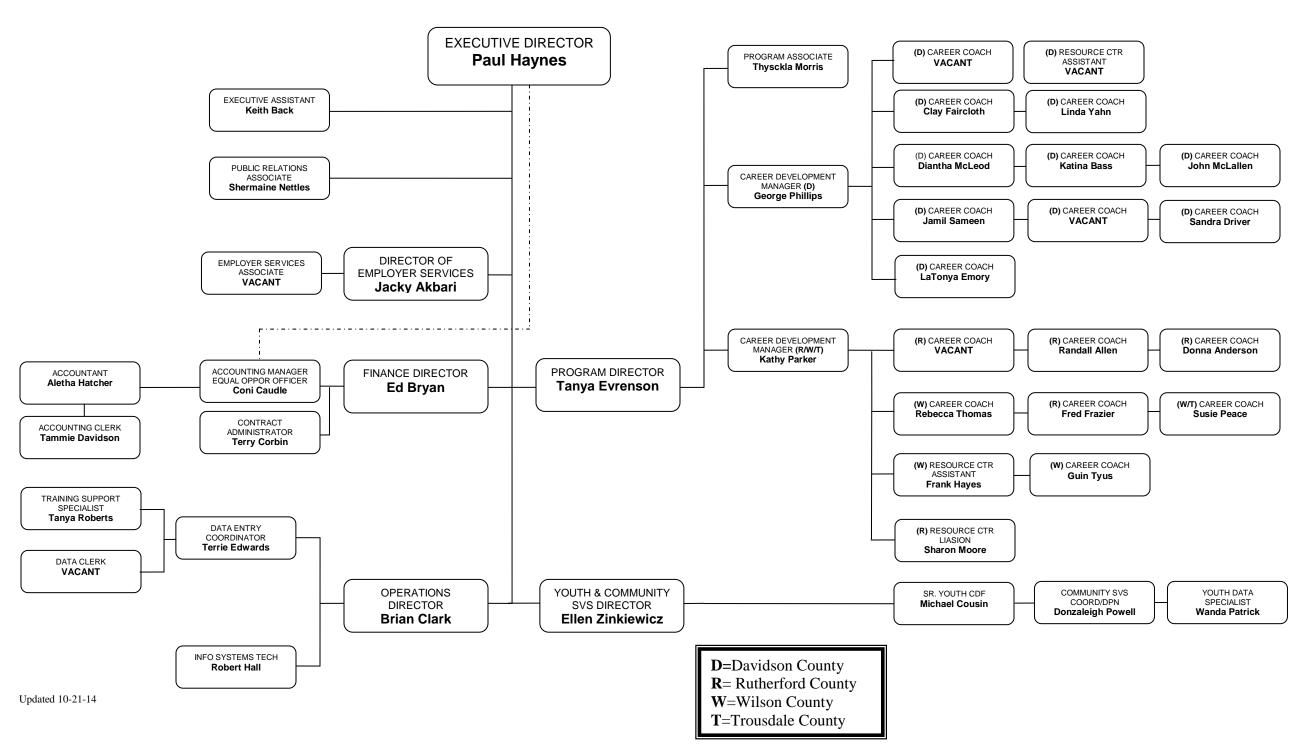
NCAC uses our contractors in the Youth area in order to experience an increase in a linkage to jobs of youth being employed. NCAC will also use contractors to provide On the Job Training (OJT) and Incumbent Worker Training for Adult and Dislocated Worker clients.

#### **Minority Participation on the Workforce Investment Board**

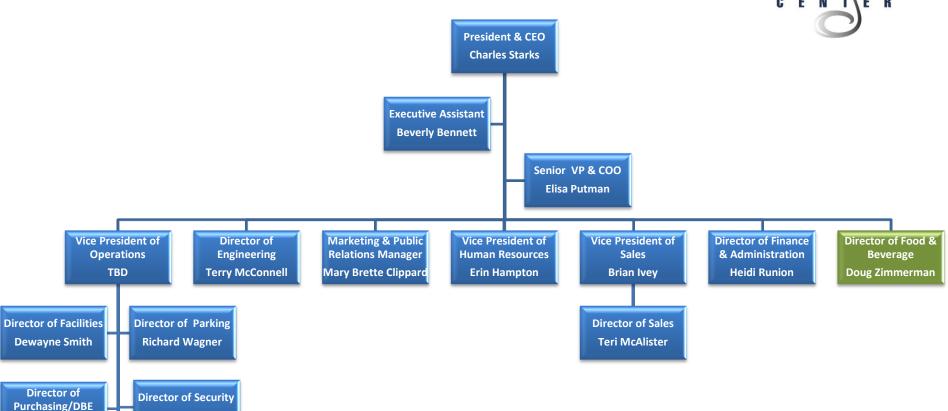
There are 42 total members on the Workforce Investment Board at the Nashville Career Advancement Center. Of the members 2.38% are Native American, 2.38% Hispanic, 19.05% African American and 76.19% White. Women make up 33% and Men, 67% of the board members.

Number of Complaints Received Last Year: 0

#### NASHVILLE CAREER ADVANCEMENT CENTER ORGANIZATIONAL STRUCTURE







**Aaron Haviland** 

**Director of Event** 

Services

**Bill Facella** 

Jasmine Quattlebaum

**Director of** 

Technology

**Eric Blouin** 

# OFFICE OF EMERGENCY MANAGEMENT

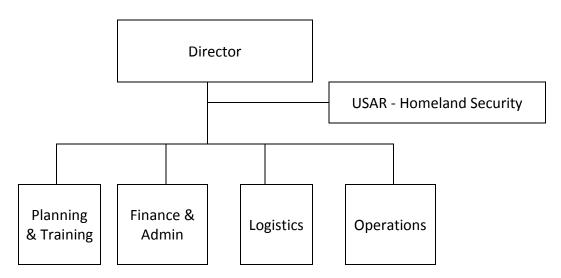
#### **Authority**

The Title VI coordinator for the Office of Emergency Management contact person is Jamie Summers Human Resources Manager 862-5242.

#### **Organizational Environment**

The mission of the Office of Emergency Management is to develop, coordinate, and lead the local emergency management program; enabling effective preparation for and efficient response to emergencies and disasters in order to save lives, reduce property loss, and stop human suffering.

#### **OEM Organizational Chart**



## **Federal Funding**

The Office of Emergency Management has been awarded over \$1.3 million in Homeland Security funds that are used to achieve the goals and initiatives as defined in the departmental mission statement. These resources are used to support the building, sustainment and delivery of core capabilities essential to the National Preparedness goal across the five mission areas of Prevention, Protection, Mitigation, Response and Recovery.

# **Contracted Program Overview**

N/A

Minority Participation on the Board/Commission: 0

Number of Complaints Received Last Year: 0

#### **Statement of Non-Discrimination:**

The Metropolitan Government of Nashville and Davidson County does not discriminate on the basis of age, race, sex, color, national origin, religion or disability in admission to, access to, or operations its programs, services, or activities.

#### METROPOLITAN BOARD OF PARKS AND RECREATION

#### Authority

The Title VI Coordinator's duty lies with staff in the Consolidated Maintenance Division and reports directly to the Assistant Director – Consolidated Maintenance, Parks and Recreation Department.

The Title VI Coordinator is responsible for educating staff on (1) their responsibilities under Title VI, (2) how to inform clients of their rights under Title VI, (3) how to monitor for compliance with Title VI legislation, and (4) how to maintain and submit any required documentation for Title VI compliance.

Duties may include and may not be limited to the following:

- Conducting annual training for departmental personnel as required;
- Working in conjunction with the Metro Title VI Coordinator to ensure that all new employees to Parks and Recreation receive Title VI training and information;
- Ensuring that procedures are in place to provide for public notification of rights under Title VI;
- Disseminating all Title VI resources, including posters and brochures, to departmental personnel as required;
- Maintaining Title VI complaint log and conducting any necessary investigations;
- Utilizing necessary monitoring techniques to ensure departmental compliance;
- Submitting annual Title VI plan to grantors in a timely manner; and
- Other duties as necessary to ensure Title VI compliance.

The Title VI Coordinator for the Metropolitan Government Board of Parks and Recreation is:

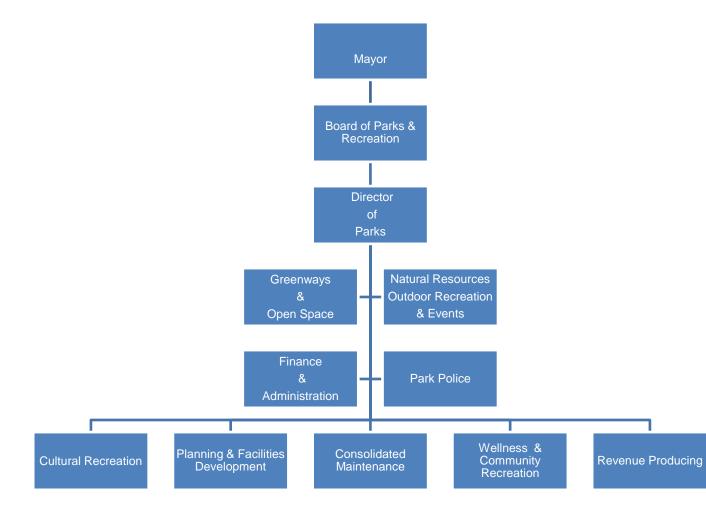
James A. Gray Special Projects Manager Centennial Park Office Nashville, TN 37201 615-862-8400(v) 615-862-8414(f) Email: james.gray@nashville.gov

#### **Organizational Environment**

It is the mission of the Metropolitan Board of Parks and Recreation to provide every citizen of Nashville and Davidson County with an equal opportunity for safe recreational and cultural activities within a network of parks and greenways that preserves and protects the region's natural resources.

Below is an organization chart for the Metropolitan Board of Parks and Recreation.

#### Organizational Structure Parks and Recreation



#### Federal Funding in the Metropolitan Parks and Recreation Department

The Parks and Recreation Department has several goals that are positively impacted through the use of Federal Financial Assistance. The first is the goal to develop public/private partnerships that will maximize current park programs and resources. The accomplishment of this goal would be evidenced by an increasing trend in the percentage of supplemental resources gained through partnerships. The supplemental resources anticipated to be received in the next fiscal year will come from the U.S. Department of Transportation and the National Institute of Health.

The second goal that is impacted by the receipt and use of federal grants is to increase promotion and awareness of all park programs, facilities and services to a growing and diverse population. The funds that are received from the agencies cited in the previous paragraph are used in ways such as building greenways and trails, and partnering with the Vanderbilt University Medical Center in a program aimed at stopping obesity in preschoolers, and improving health and wellness among families.

#### **Contracted Program Overview**

The Parks and Recreation Department uses the myriad of contracts with other parties to fulfill its day-to-day operational requirements associated with achieving its primary mission of providing every citizen of Nashville and Davidson County with an equal opportunity for safe recreational and cultural activities within a network of parks and greenways that preserves and protects the region's natural resources. Through these contractual agreements, the department acquires the needed operational and capital supplies, materials, and support to continue to provide recreational services and facilities to the residents and visitors of Metro Nashville.

Minority Participation on the $\underline{4}$ of 7 members (	<u>57.1%)</u> Boar	d/Commission	l.
Number of Complaints Received Last Year	00	·	

#### **Statement of Non-Discrimination**

The Metropolitan Government of Nashville and Davidson County does not discriminate on the basis of age, race, sex, color, national origin, religion, or disability in admission to, access to, or operations of its programs, services, or activities.



# METRO PLANNING COMMISSION TITLE VI PLAN

#### 1. AUTHORITY

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance" The Metro Planning Department is committed to compliance with Title VI and all other laws that protect the rights, safety, dignity, and welfare of residents of Nashville and Davidson County.

The Title VI Coordinator duty lies with staff in the Metropolitan Planning Commission. The Title VI Coordinator reports directly to the Administrative Services Officer III.

The Title VI Coordinator is responsible for implementing, monitoring, and ensuring compliance with Title VI regulations.

Duties may include and may not be limited to the following:

- Attend Title VI training
- Ensure all new and current employees attend/receive Title VI training
- Display Title VI posters and brochures
- Ensure all contracts, ads, and public notices have Title VI assurance language
- Monitor the ethnicity of those who receive contracts
- Maintain records of all Title VI complaints and information
- Know who to contact to get Title VI information and assistance

The Title VI Coordinator for the Metropolitan Planning Department is:

Josie L. Bass

615-862-7150 (v) 615-862-7209 (f)

Email: josie.bass@nashville.gov

The Title VI Coordinator for Planning attended the Metro Title VI training on March 25, 2015. Several employees took the TDOT online Title VI training.

# Planning Commission

#### **Mission**

The Planning Commission guides growth and development as Nashville and Davidson County evolve into a more socially, economically and environmentally sustainable community, with a commitment to the preservation of important assets, efficient use of public infrastructure, distinctive and diverse neighborhood character, free and open civic life, and choices in housing and transportation.

# **Planning Commission**

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## **Strategic Goals**

- By December 2016 establish a comprehensive leadership culture, including advanced staff and community education, necessary to empower staff and community members with the information to make the informed decisions required to achieve a sustainable community development pattern and maintain and enhance the quality of life.
- By December 2016, revise land development policies and regulations for a minimum of 60% of the developable (non-maintenance or conservation) land within Davidson County to ensure new development and redevelopment results in sustainable, compact, mixed-use, walkable neighborhoods, designed to provide a unifying sense of place, actual housing and transportation choices, usable public space, and sound environmental stewardship through form-based coding and other techniques.
- By Fiscal Year 2016, develop a plan that fully integrates community and transportation planning in order to increase transit use, maximize the utilitarian functionality of pedestrian and bicycle networks through mixed use community development patterns that reduce trip lengths, and provides sustainable community and neighborhood development patterns.
- Over the next five years implement a planning program that increases decision makers', developers', and the general public's understanding of growth and preservation-related issues and results in comprehensively sustainable community and neighborhood plans by placing a basic premium on the critical importance of:

appropriate opportunities for context-responsive development throughout Davidson County, taking into consideration the level of intensity (rural, suburban, urban, Downtown), the availability of infrastructure and presence of natural and/or historic features

broadened awareness of the need to establish economic competitiveness in the 21st century economy and the tools necessary to accomplish this, to build the highest possible quality of life.

livable and walkable mixed-use neighborhoods with actual, functional and affordable transportation choices and housing opportunities that meet the needs of all residents, regardless of age, income, or family status

meaningful resident participation that identifies and preserves distinctive community character and contributes to a shared civic life

applying sustainable building and development practices as expected practice rather than as the option of last resort

• Over the next five years, increase the value of Metro's enterprise GIS by integrating GISs applications into a minimum of 5% more Metro Government lines of business over the previous fiscal year.

## **Administrative Line of Business**

The purpose of the Administrative Line of Business is to provide support services to the department so they can efficiently and effectively deliver results for customers.

## **Non-allocated Financial Transactions**

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental "to be determined" budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

## **Executive Leadership Line of Business**

The purpose of the Executive Leadership Line of Business is to provide management and leadership services to the department and community by providing tools, information, education and guidance as to critical planning alternatives and options necessary to attain a sustainable community.

## **Executive Leadership Program**

The purpose of the Executive Leadership Program is to provide management and leadership services to the department and community by providing tools, information, education and guidance as to critical planning alternatives and options necessary to attain a sustainable community.

#### **Result Measures**

Reduction in Nashville's carbon footprint

## **Output Measures**

Actual annual carbon footprint calculation

#### **Demand Measures**

Attainment of a carbon neutral footprint

#### NashvilleNext General Plan Program

The purpose of the Nashville Next General Plan program is to update Nashville/Davidson County's General Plan at the request of Mayor Karl Dean. The update process, Nashville Next, began in 2012 and will be completed in 2015. NashvilleNext will create a unified, county-wide vision for Nashville/Davidson County's future well-being and prosperity. The planning effort will involve unprecedented levels of community input from residents, regional partners and Nashvillians with expertise in topics that will impact Nashville's success in the future.

## **Result Measures**

 Complete NashvilleNext planning effort and produce the General Plan Update document by the end of FY14/15

## **GIS Information Services Line of Business**

The Purpose of GIS Information Services Line of Business is to efficiently provide spatial data and information, applications and geographic analysis to Metro Departments/ Agencies, Elected Officials and the general public so they can have the critical information available to make decisions based on accurate data.

## **Geographic Data Maintenance Program**

The purpose of the Geographic Data Maintenance Program is to provide accurate geographic and land information products to Planning Department staff, other Metro Departments and Agencies, and the public, so they can have timely and accurate property and zoning datasets that meet national standards (NSDI) to achieve their objectives and avoid duplication of effort.

#### **Result Measures**

Percentage of property and zoning dataset entries made accurately on initial entry

#### **Output Measures**

Number of property datasets entries

#### **Demand Measures**

Number of property dataset entries expected to be required

## **GIS Services and Application Program**

The purpose of GIS Services and Application Development Program is to efficiently provide spatial data and information, applications and geographic analysis to Metro Departments/Agencies, Elected Officials and the general public so they can have the critical information available to make decisions based on accurate data.

## **Result Measures**

• Increase by 5% over the last fiscal year, the number of lines of business within Metro that are utilizing Metro's enterprise GIS in their workflow.

#### **Output Measures**

Percentage of lines of businesses in Metro government served by Metro's enterprise GIS

#### **Demand Measures**

Expected number of lines of businesses requesting access to GIS information or services

## **Land Development Line of Business**

The purpose of the Land Development Line of Business is to provide design expertise, professional planning advice, and policy and regulatory tools and techniques to decision-makers, developers and the general public so they can have the information and regulatory framework to implement and apply the principles of sustainable development consistent with the community's vision established in the General Plan.

#### **Land Development Program**

The purpose of the Land Development Program is to provide design expertise, professional planning advice, and policy and regulatory tools and techniques to decision-makers, developers and the general public so they can have the information and regulatory framework to implement and apply the principles of sustainable development consistent with the community's vision established in the General Plan.

#### **Result Measures**

 Percentage of total zoning change applications submitted that requested rezoning to an identified "smart growth" district

## **Output Measures**

 Number of zone change applications received that requested rezoning to an identified "smart growth" district

#### **Demand Measures**

- Number of zone change applications recommended for approval by Planning Commission that requested rezoning to an identified "smart growth" district
- Number of zone change applications received that requested rezoning to an identified "smart growth" district

## **Planning Policy and Design Line of Business**

The purpose of the Planning Policy and Design Line of Business is to develop sustainable community and neighborhood plans and implementation strategies necessary to achieve comprehensive sustainable development.

## **Planning Policy and Design Program**

The purpose of the Planning Policy and Design Program is to develop sustainable community and neighborhood plans and implementation strategies necessary to achieve comprehensive sustainable development.

#### **Result Measures**

Percentage increase in land designated by policy as appropriate for "smart growth" projects

## **Output Measures**

Number of "smart growth project" opportunity areas identified and planned

## **Demand Measures**

• Amount of land available for "smart growth projects"

## **Regional Transportation Planning Line of Business**

The purpose of the Regional Transportation Planning Line of Business is to provide short and long-term recommendations, budget, coordination, and educational advice to state, regional and local governments, so they can provide diverse and effective transportation options for their citizens.

## **Regional Transportation Planning Program**

The purpose of the Regional Transportation Planning Program is to provide short and long-term recommendation, budget, coordination, and educational advice to state, regional and local governments, so they can provide diverse and effective transportation options for their citizens.

#### **Result Measures**

Increase in the comprehensive mobility index

## **Output Measures**

 The dollar amount of projects in the MPO's TIP located in congested corridors that offer alternatives to roadway widening

## **Demand Measures**

 Number of candidate projects requested for inclusion in the MPO's TIP located in congested corridors that offer alternatives to roadway widening

#### **Metro Funded Contracts**

The Metropolitan Planning Department currently receives funded contracts for services and commodity.

#### **Contracted Overview**

The Metropolitan Planning Department contracts for community outreach through NashvilleNext and community involvement with web portal development and support of NashvilleNext, and land use software.

## **MPO Federal Funding Sources**

Federal funding to the Metropolitan Planning Organization (MPO) falls into two major categories: (1) annual planning funds used for tasks in the Unified Planning Work Program, and (2) transportation project funds used for projects in the Transportation Improvements Program (TIP). *Unified Planning Work Program (UPWP)* 

The Unified Planning Work Program (UPWP) is updated annually to provide citizens and stakeholders the necessary transparency to see about how federal transportation planning funds are being used by the MPO, local governments and transit agencies, and the Tennessee Department of Transportation in order to meet federal metropolitan planning requirements. The UPWP is developed by MPO staff in consultation with partner agencies and input from local citizens and stakeholders. It may be amended to account for changes in funding or project needs.

The MPO's current UPWP, adopted in August 2014, provides over \$6 million for planning activities in fiscal year 2015 between October 1, 2014 and September 30, 2015.

The Transportation Improvement Program (TIP) is a four-year work program that lists all regionally significant and federally-funded transportation projects and services in the MPO planning area. The program includes projects for all modes of surface transportation including highways and streets, public transportation, and walking and bicycling. Any project included in the TIP must be consistent with, or be selected from an approved Long Range Transportation Plan. Additionally, the TIP must be fiscally constrained by estimated revenues, or have funding mechanisms currently in place to pay for the anticipated work. Though the TIP is adopted only once every three or four years, it can be amended to account for changes in funding or project needs.

#### **MPO Contracted Overview**

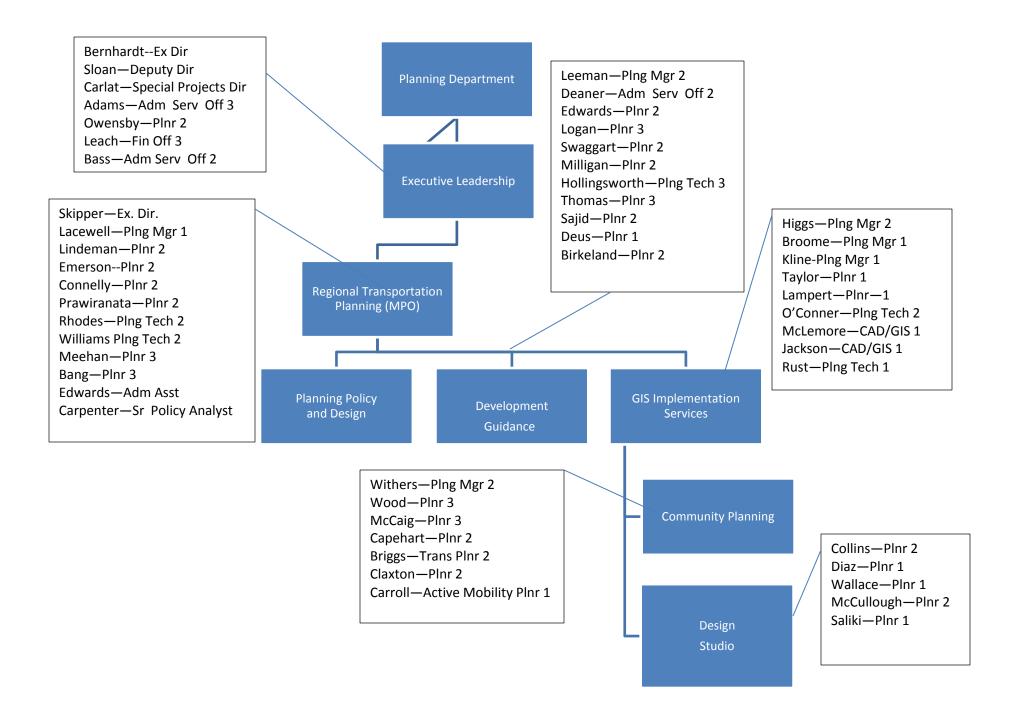
The Unified Planning Work Program (UPWP) is updated annually to provide citizens and stakeholders the necessary transparency to see about how federal transportation planning funds are being used by the MPO, local governments and transit agencies, and the Tennessee Department of Transportation in order to meet federal metropolitan planning requirements. The UPWP is developed by MPO staff in consultation with partner agencies and input from local citizens and stakeholders. It may be amended to account for changes in funding or project needs.

# **METROPOLITAN PLANNING COMMISSIONERS**

COMMISSIONERS	RACE	TERM EXPIRES
		- 4
James McLean, Chairman	Caucasian/Male	3/17
Greg Adkins, Vice Chairman	Caucasian/Male	3/18
Stewart Clifton	Caucasian/Male	3/17
Lillian Blackshear	African-American/Female	3/19
Jeff Haynes	Caucasian/Male	3/19
Derrick Dalton	African-American/Male	3/16
Hunter Gee	Caucasian/Male	3/16
Jessica Farr	Caucasian/Female	3/18
Andree LeQuire, Mayor	Caucasian/Female	
Dean's Representative		
Walter Hunter, Metro Council Representative	African-American/Male	
Susan Jones, Legal	African-American/Female	

There were no Title VI complaints received for 2014-15 year.

**Minority Participation on the Commission is:** (5) Caucasian males, (2) African American males and (2) African American female and (2) Caucasian females



Below are the composition of the MPO Executive Board, Technical Coordinating Committee, and Staff by Gender and Race.

Gender: F = Female, M = Male

Race: W = Caucasian, B = African American, H = Hispanic/Latino, A = Asian

## **FY 2015 MPO Executive Board**

Name	Representing	Gender	Race/Ethnicity	
The Honorable Betsy Crossley	Brentwood	F	W	
The Honorable Dean Dickey	Columbia	М	W	
The Honorable Patti Carroll	Fairview	F	W	
The Honorable Ken Moore	Franklin	М	W	
The Honorable Paige Brown	Gallatin	F	W	
Mr. Tim Roach	GNRC	М	w	
The Honorable John Coombs	Goodlettsville	М	W	
The Honorable Bonnette Dawson	Greenbrier	F	W	
The Honorable Scott Foster	Hendersonville	М	W	
The Honorable Dennis Waldron	LaVergne	М	W	
The Honorable Philip Craighead	Lebanon	М	W	
The Honorable Charlie Norman	Maury County	М	W	
The Honorable Diane Neighbors	Metro Nashville	F	W	
The Honorable Karl Dean	Metro Nashville	М	W	

The Honorable Timothy Lassiter	Millersville	М	W
The Honorable Ed Hagerty	Mt. Juliet	М	W
The Honorable Shane McFarland	Murfreesboro	М	W
The Honorable Jimmy Alexander	Nolensville	М	W
The Honorable Kenneth Wilber	Portland	М	W
The Honorable Ernest Burgess	Rutherford County	М	w
The Honorable Mary Esther Reed	Smyrna	F	W
The Honorable Billy Paul Carneal	Springfield	М	W
The Honorable Rick Graham	Spring Hill	М	W
The Honorable Bill Haslam	State of Tennessee	М	W
The Honorable Anthony Holt	Sumner County	М	W
The Honorable Michael Arnold	White House	М	W
The Honorable Regina Smithson	Williamson County	F	W
The Honorable Randall Hutto	Wilson County	М	W
Ms. Pamela Kordenbrock	FHWA	F	W/H
Dr. Yvette Taylor	FTA	F	В

# **FY 2015 MPO Technical Coordinating Committee**

Name	Representing	Gender	Race/Ethnicity	
Mr. Mike Harris	Brentwood	М	W	
Mr. Glenn Harper	Columbia M		W	
Mr. Wayne Hall	Fairview	М	W	
Mr. Corbin Davis	FHWA	М	W	
Mr. Jonathan Marston	Franklin	М	W	
Ms. Elizabeth Martin	FTA F		В	
Mr. Bill McCord	Gallatin M		W	
Mr. Tim Roach	GNRC	М	W	
Mr. Rick Gregory	Goodlettsville	М	W	
Mr. Phil Klober	Greenbrier	M W		
Mr. Fred Rogers	Hendersonville	M W		
Ms. Kristin Costanzo	LaVergne	F	W	
Ms. Paul Corder	Lebanon	М	W	
Vacant	Maury County			
Mr. Richard Riebeling	Metro Finance	М	W	
Mr. John Finke	Metro Health Air	М	W	

Mr. Rick Bernhardt	Metro Planning	М	w
Mr. Randy Lovett	Metro Pubic Works	М	W
Mr. Jonathon Cleghon	Metro Public Works	М	W
Mr. Robert Mobley	Millersville	М	W
Mr. Andy Barlow	Mt. Juliet	М	W
Mr. Felix Castrodad	MTA	М	Н
Mr. Dana Richardson	Murfreesboro	М	W
Ms. Nellie Patton	Murfreesboro	F	В
Mr. Rob Wigington	Nashville Airport	М	w
Mr. Henry Laird	Nolensville	М	W
Ms. Denise Geminden	Portland	F	W
Ms. Billy Higgins	RTA	F	W
Ms. Margot Fosnes	Robertson County	F	W
Mr. Doug Demosi	Rutherford County	М	w
Mr. Kevin Rigsby	Smyrna	М	w
Mr. Dan Allen	Spring Hill	М	W
Mr. Addam McCormick	Springfield	М	w
Mr. Rodney Joyner	Sumner County	М	W

Mr. Marc Corrigan	TDEC	М	W
Vacant	TDOT		
Ms. Liza Joffrion	TDOT	F	W
Mr. Paul Degges	TDOT	М	W
Mr. Larry McGoogin	TDOT	М	В
Ms. Debbie Henry	The TMA Group	F	W
Mr. Reed Hillen	White House	М	W
Mr. Joe Horne	Williamson County	М	W
Mr. Tom Brashear	Wilson County	М	W

## FY 2015 MPO Staff

Name	Position	Gender	Race/Ethnicity
Mr. Michael Skipper	Executive Director	М	W
Ms. Michelle Lacewell	Deputy Director/ Communications Director/Title VI Coordinator	F	W
Ms. Lou Edwards	Office Manager	F	W
Mr. Peter Bang	Director of Technical Programs	М	А
Ms. Rochelle Carpenter	Senior Policy Analyst	F	W
Ms. Mary Connelly	Senior Planner	F	W

Ms. Anna Emerson	Senior Planner	F	W
Ms. Mary Beth Ikard	Transportation Planner	F	W
Mr. Jeffrey Leach	Accountant	М	W
Mr. Nick Lindeman	Economic & Systems Data Analyst	М	W
Ms. Leslie Meehan	Director of Healthy Communities	F	W
Mr. Hary(ono) Prawiranata	Senior Modeler	М	А
Mr. Wesley Rhodes	Policy Analyst	М	W
Mr. Sam Williams	GIS Analyst	М	W

#### NashvilleNext

**NashvilleNext** is a plan for the future of Nashville intended to ensure the prosperity and well-being of our city and region for the next 25 years. It's a plan on a scale that has never been undertaken before, based on the open and transparent interchange of ideas with our residents.

"The NashvilleNext process had the goal of engaging people that are typically not engaged in the planning process or that may have greater difficulty accessing the process (i.e. minorities, non-english speakers, new americans, young people, and seniors and others with disabilities). NashvilleNext measured success by using 2010 Census data, collecting demographics at all meetings and reporting throughout the process where there was over and or under representation of different demographic groups."

When it comes to engaging a wide range of demographics, NashvilleNext has made a particularly dedicated effort to reaching young Nashvillians who will live with the proposals set forth in the final recommendations of NashvilleNext. From social media outreach to special events like the Mayor's Youth Summit, NashvilleNext has worked diligently to include the voices of the next generation of leaders. NashvilleNext has also concentrated on connecting with other hard-to-reach demographics, such as African-Americans and Latinos, immigrants and refugees, and senior citizens. NashvilleNext has translated materials into Spanish, Arabic and Somali in order to reach out to many overlooked populations. Such efforts have yielded encouraging results and have increased awareness to residents beyond those who typically participate in such processes. Even so, NashvilleNext will have to redouble its efforts in the

coming months to ensure all residents are included, and has already taken steps to identify meeting places in which NashvilleNext leaders can work with targeted community leaders to overcome members' language barriers and reluctance to participate in the process.

While there is certainly work to be done in continuing to reach out to these audiences,

NashvilleNext leaders have shown their willingness and commitment to making NashvilleNext an open and accessible process for anyone willing to participate.

When this presentation and other information was given to Community Engagement

Committee members, they requested community-specific content that their stakeholders could distribute. The results: 8x11 and 11x17 fliers and downloadable JPEGs for businesses, schools and families, immigrants and new arrivals, and neighborhood organizations that explain

NashvilleNext and how to get involved. These materials are hosted on NashvilleNext.net, and stakeholders in each of these communities were sent emails explaining the materials and with links to each. As outreach and education efforts continue, NashvilleNext leaders are continuing to create tools and materials to inform residents of the process.

be placed on the Nashville Metropolitan Transit Authority's (MTA) buses, and more. In fact, several materials for NashvilleNext have already been provided in multiple languages. (1.4.a) Invitations for the kickoff event were translated into Spanish, Arabic and Somali, and all pop-up banners and kickoff event materials were translated into Spanish. The aforementioned community specific content has also been translated into Spanish, Arabic and Somali.

# **Participation in Preferred Future review**

Total Phase 4.5 participation to date

2624

	<u>Surveys</u>	Worksheets	Sign-ins	<u>Final count</u>	Average Rating
Mail-in	2			2	2.5
					2.5
Public meeting	191	270	255	270	2.1
Whites Creek	40	68	64	68	2.7
Hillwood	31	42	37	42	2.8
McGavock	26	33	32	33	1.8
Antioch	46	50	46	50	1.9
Rocketown	48	77	76	77	1.5
Book-a-Planner	426			426	1.8
Gresham Smith	8			8	1.9
American Legion	8			8	1.4
Chamber of Commerce Econom	50			50	1.6
Belmont Convocation	56			56	2.2
Madison/Rivergate Chambers	17			17	1.5
MPO TCC Meeting	29			29	2.2
Conexion America Board	12			12	1.3
Caza Azafran Common Grounds	8			8	1.0
Woodbine Neighborhood Grou	11			11	1.6
Donelson/Hermitage Chamber	39			39	1.5
Green Hills Action Partnership	45			45	1.7
Colliers	28			28	1.9
Bellevue/Harpeth Chamber of	1			1	3.0
Discover Madison	37			37	2.0
Bordeaux	2			2	
East Nashville	36			36	2.2
Schneider Electric	34			34	1.9
Society of American Military En	5			5	2.3
Online	1834		851	1834	2.3
Online	1834		851	1834	2.3
Briefing				74	
MTA Board Meeting				44	
MPO Board Meeting				30	
Event	18			18	1.9
MLK Day @ TSU	18			18	1.9

# **Demographics of participants**

age	Pa	rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
17 - 18	2%	1%	1%	0%		2%
19 - 24	11%	5%	2%	3%		15%
25 - 29	10%	11%	7%	12%		8%
30 - 39	16%	23%	15%	25%		16%
40 - 59	26%	35%	34%	35%		35%
60 or older	15%	26%	42%	24%		25%
16 or younger	21%	0%		0%		
area		rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
Northeast	24%	11%	16%	9%		19%
Southwest	18%	22%	18%	24%		15%
Southeast	16%	8%	20%	8%		4%
Northwest	9%	6%	19%	3%		9%
Downtown/Inner ring	16%	30%	20%	33%		25%
South	17%	22%	7%	23%		28%
	_					
bornUS		rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
No	12%	5%	3%			5%
Yes	88%	95%	97%			95%
education	Pa	rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
Some college (no degree)	21%	12%	14%	12%		14%
Associate degree	8%	4%	3%	5%		3%
Bachelor's degree	18%	43%	37%	43%		45%
Elementary/Some high sc	14%	0%		0%		1%
High school graduate/GED	29%	3%	7%	2%		6%
Graduate/Professional de	10%	37%	39%	38%		30%

employment	Pa	rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
not employed, student, re		16%	31%	13%		22%
self-employed / own a bu		19%	18%	20%		15%
part-time		7%	5%	7%		9%
full-time		61%	48%	64%		56%
gender	Pa	rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
Female	52%	52%	47%	54%		47%
Male	49%	48%	53%	46%		53%
household type	Pa	rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
Family w/o children	32%	43%	63%	41%		40%
Family with children	24%	24%	15%	25%		24%
Live alone	35%	25%	18%	27%		20%
Roommates, etc.	9%	9%	4%	8%		16%
raceeth	Pa	rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
white	59%	86%	81%	87%		83%
other		1%	1%	1%		
american indian	1%	1%	1%	1%		1%
asian	3%	1%				3%
hispanic	9%	6%		7%		5%
black	27%	8%	19%	6%		9%
tenure	Pa	rticipation	Tools			
category	Census	rate	Meeting	Online	Textizen	Paper
Own	45%	78%	88%	77%		75%

55%

22%

12%

23%

Rent

25%

#### Metropolitan Planning Department Active Contracts May 1, 2015

#### Metro Funded Contracts

Contract Number	Vendor	Service/Commodity Provided Under Contract	Beginning Date	Ending Date	Am	ount
314440	McNeely, Pigott, & Fox	Community Outreach nashvillenext	1/21/13	7/21/15	\$	260,150.00
310283	Socialmentum, LLC DBA Mindmixer.com	Community Involvement Web Portal Development & Support nashvillenext	12/1/12	12/1/17	\$	17,500.00
330274	Envision Sustainabiltiy Tools (MetroQuest)	Land Use Software	11/12/13	11/12/18	\$	28,667.00
		Nashville Area MPO Grant Funded Contracts				
L-3285	Nashville Area Chamber of Commerce	Assist Nashville Area MPO in preparing, analyzing, and reporting on data indicators for regional policy and planning activities.	10/1/14	9/30/15	\$	75,000.00
L-3296	Nashville Civic Design Center NCDC	Transportation Planning and Urban Design activities as outlined in the FY 2015 Unified Planning Work Program (UPWP)	10/1/14	9/30/15	\$	50,000.00
L-3286	The TMA Group	Conduct public outreach activities in support of transportatiion planning services and work in support of the Clean Air Partnership of Middle TN as outlined in the Unified Planning Work Program (UPWP)	10/1/14	9/30/15	\$	45,000.00
L-2888	Gresham, Smith and Partners	Southeast Area Transportation and Land Use Study	2/13/13	8/12/15	\$	499,950.00
L-3167	Gresham, Smith and Partners	State Route 109 Study	5/21/14	11/21/15	\$	300,000.00
L-2899	Parsons, Brinckerhoff, Inc.	General Planning Consultant Services Task Orders to define and approve specific activities, schedule, and budget for each assigned task.	3/1/13	3/1/16	\$	742,500.00
L-2900	Cambridge Systematics, Inc	General Planning Consultant Services Task Orders to define and approve specific activities, schedule, and budget for each assigned task.	3/1/13	3/1/16	\$	742,500.00
L-3185	Cambridge Systematics, Inc	Regional Freight & Goods Study	7/8/14	1/8/16	\$	300,000.00
L-2903	Resource Systems Group, Inc	General Planning Consultant Services Task Orders to define and approve specific activities, schedule, and budget for each assigned task.	3/4/13	3/4/16	\$	742,500.00
L-3295	Greater Nashville Regional Council GNRC	Technical Assistance Multi-Modal Planning as outlined in the Unified Planning Work Program (UPWP)	11/4/14	9/30/15	\$	70,000.00
L-3062	TDOT	Transportation Planning Grant FY 14-15 Amendment 1	10/1/13	9/30/15	\$	4,453,000.00
L-2671	TDOT	Transit Planning Grant	10/1/10	11/30/15	\$	399,082.00
L-2877	TDOT	Transit Planning Grant	7/1/11	6/30/16	\$	777,545.00
L-3184	TDOT	Transit Planning Grant	1/1/14	12/31/17	\$	493,703.00
L-2920	TDOT	Planning Grant SPR Funds FY 13-15	2/1/13	9/30/15	\$	1,158,588.00
RS2014-1182	TDOT	Active Mobility Grant	9/22/14	9/22/19	\$	312,500.00
RS2014-1181	Smart Growth America MOU	Kresge Grant	8/8/14	12/31/15	\$	100,000.00

# METROPOLITAN NASHVILLE POLICE DEPARTMENT

## Authority

The Metropolitan Nashville Police Department's Title VI Coordinator responsibility lies with the Director, Human Resources Division. This individual reports directly to the Deputy Chief of Police for the Administrative Services Bureau.

The Title VI Coordinator is responsible for educating staff on 1) their responsibilities under Title VI, 2) how to inform clients of their rights under Title VI, 3) how to monitor for compliance with Title VI legislation and, 4) how to maintain and submit any required documentation for Title VI compliance.

Duties may include and may not be limited to the following:

- Conducting annual training for departmental personnel as required;
- Working in conjunction with the Metro Title VI Coordinator to ensure that all new employees of the Metropolitan Nashville Police Department receive Title VI training and information:
- Ensuring that procedures are in place to provide for public notification of rights under Title VI;
- Disseminating all Title VI resources, including posters and brochures, to departmental personnel as required;
- Maintaining Title VI complaint log and conducting any necessary investigations;
- Utilizing necessary monitoring techniques to ensure departmental compliance;
- Submitting annual Title VI plan to grantors in a timely manner;
- Other duties as necessary to ensure Title VI compliance;

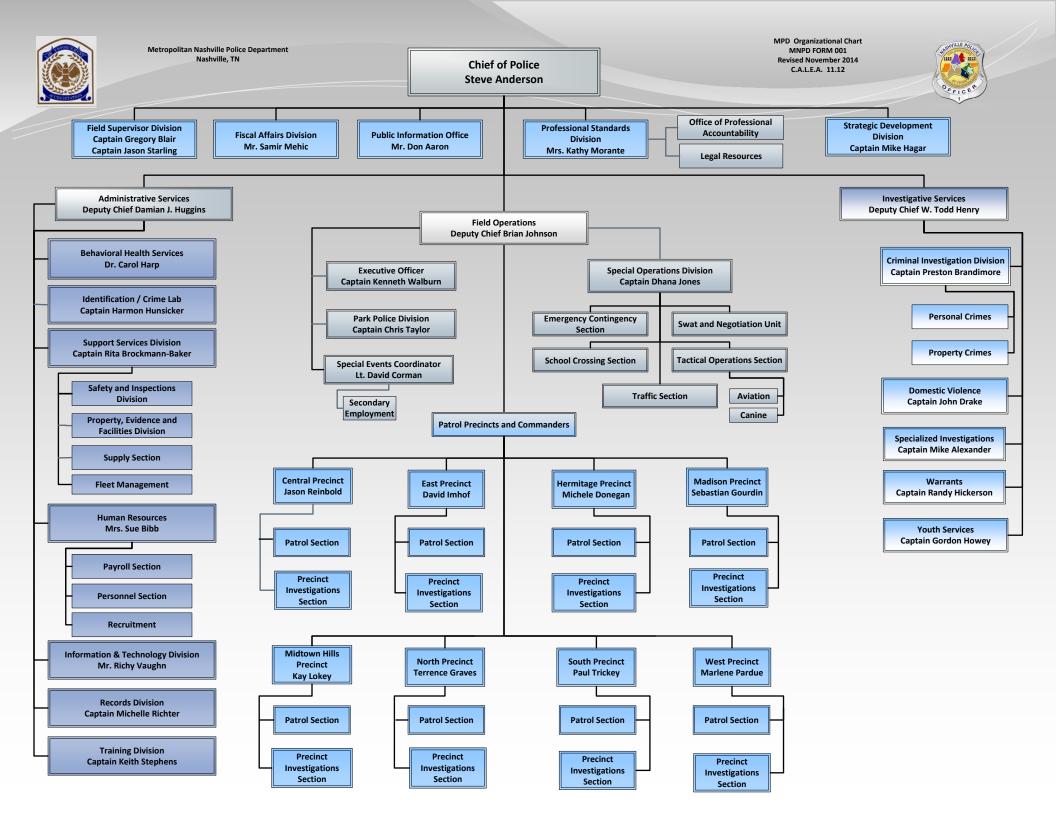
The Title VI Coordinator for the Metropolitan Nashville Police Department is:

Suzanne Bibb Director, Human Resources Division 200 James Robertson Parkway Nashville, TN 37201 615-862-7351(p) 615-880-2997(f)

# Organizational Environment Mission Statement

The Mission of the Metropolitan Nashville Police Department is to provide community-based police products to the public so they can experience a safe and peaceful Nashville.

Organizational Chart
A copy of the MNPD organizational chart is attached.



# METROPOLITAN PUBLIC DEFENDER

# **Authority**

The Title VI Coordinator for the Public Defender's Office handle questions, concerns, complaints, or requests for additional information regarding Title VI of the Civil Rights Act. The Coordinator ensures the Office provides public notification of rights under Title VI, maintains a Title VI complaint log, and ensures that all complaints will be investigated thoroughly. The following person has been designated as this department's Title VI Coordinator:

Annette Crutchfield, Administrative Services Manager Office of the Metropolitan Public Defender 404 James Robertson Parkway, Suite 2022 Nashville, TN 37219

Phone: 615-880-3711 Fax: 615-313-9352

# **Organizational Environment**

Mission Statement – The mission of the Public Defender's Office is to provide zealous representation and to fight for equal justice for the indigent accused, in accordance with the United States Supreme Court mandate and the Metropolitan Government of Nashville and Davidson County Charter.

## Strategic Goals:

Provide high quality effective legal representation to every client we serve.

Serve as a consistent champion in the criminal justice system and the city for fair, just and lawful treatment of the criminally accused.

# **Federal Funding**

The Public Defender's Office currently does not receive federal funding. Edward Byrne Memorial Justice Assistance Grant funding ended September 30, 2014.

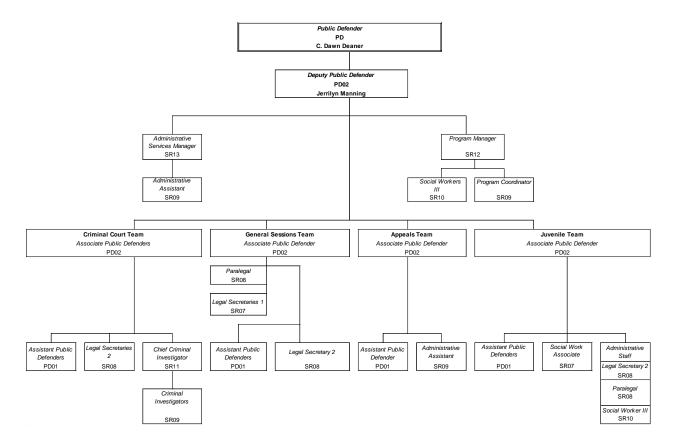
# **Contracted Program Overview**

The Public Defender's Office has not signed any contracts other than grants.

# **Organizational Chart**

The Title VI Coordinator is a member of the Office Administrative Services group. See organizational chart on below.

# Metropolitan Public Defender Organizational Chart

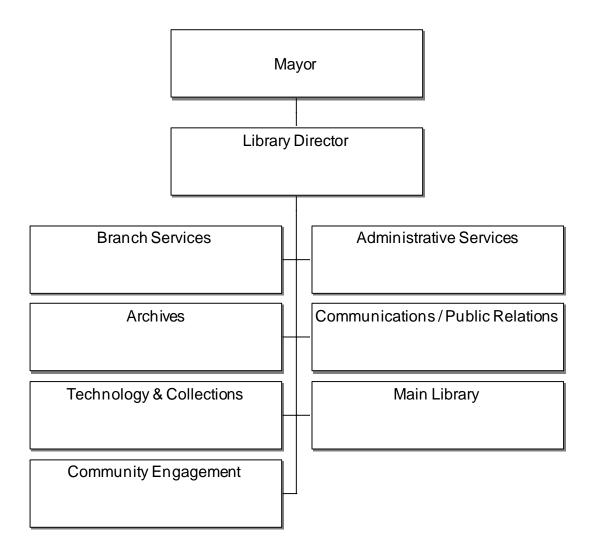


Minority Participation on the \_\_\_X\_\_\_Not applicable\_\_\_\_\_ Board/Commission.

Number of Complaints Received Last Year-  $\underline{\mathbf{0}}$ 

Submitted May 13, 2015

# Nashville Public Library Organizational Structure FY 2014 – 2015



# METROPOLITAN PUBLIC LIBRARY

## Authority

The Nashville Public Library is governed by a 7 member board and is responsible to collect and make accessible to the public, printed, electronic, audiovisual, non-print, and broadcast information materials to facilitate the informal self-education of all persons, including the disabled; to enrich and further develop the knowledge of persons undertaking formal education; to encourage recreational reading and constructive use of leisure time; to support the cause of literacy; and to meet the day-to-day informational needs of all persons in the community.

The Library's Title VI Co-Coordinators are Associate Director for Administrative Services, Susan Drye and Library Human Resources Manager, Sherry Adams. Title VI responsibilities include compliance planning, monitoring, training and reporting as required by Metro and to various governmental grantors. Ms. Drye is one of 5 Library Associate Directors and her responsibilities include human resources, finance, facilities, delivery and security management for the library system. Her contact information is as follows:

Office- 880-2614 Cell – 418-0091

Email – <u>susan.drye@nashville.gov</u>

Ms. Adams is the Library Human Resource Manager. As such, she is responsible for all HR activities including investigating employee complaints of discrimination, harassment, etc. Ms. Adams' contract information is as follows:

Office - 862-5770

Email – sherry.adams@nashville.gov

## **Organizational Environment**

See attached organizational chart.

## **DEPARTMENT MISSION**

The mission of the Nashville Public Library is to inspire reading, advance learning and connect our Community.

# **Federal Funding in the Metropolitan Public Library Department**

Listed below are various Federal grants received by the Public Library in FY 14-15:

#### PUBLIC LIBRARY

LSTA Library Services for Disadvantaged	INSTITUTE OF MUSEUM AND	\$ 6,400.00
	LIBRARY SERVICES	

LSTA Library Services for Technology Svcs INSTITUTE OF MUSEUM AND \$ 5,243.00

LIBRARY SERVICES

TOTAL PUBLIC LIBRARY \$11,643.00

## **Contracted Program Overview**

Listed below are various contract used by the Public Library and a description of how they support our goals and programs

ADECCO - 19658 - Temp Services

AIMEDIA SOLUYIONS - 19317 - Web Design and Development

AMERICAN CONSTRUCTORS 18890 Design Build Construction of Goodlettsville Library

AMERICAN PAPER & TWINE 16254 Copy Paper

AMERICAN PAPER & TWINE Trash Bags

BATTERIES PLUS - 347950 - Batteries

BELFORE PROPERTY RESTORATION - 19611 - Emergency Remediation/Disaster Recovery Servies

CHILTON TURF CENTER 18111 Small Equipment Maintenance

COMMERCIAL COPY SERVICES 16008 Copy Machines

COOK'S PEST CONTROL - Pest Control

CINTAS CORPORATION - Rental of Mats

CMS UNIFORM 19346 Uniform Purchases

DELL ASAP SOFTWARE

GRAINGER INDUSTRIAL 341269 Various Industrial & Commercial Supplies

HOSSE & HOSSE SAFE & LOCK CO – 334752 – Lock & Key Service

HST CORPORATE INTERIORS, LLC - 19735 - Tennsco Shelving

KENNY PIPE - 350999 - Plumbing Supplies

MAC PAPERS, INC (Formerly Boxes, ETC. LLC) – 358788 - Boxes

MY OFFICE PRODUCTS – 353174 – Office Supplies

PROTECTION ONE SECURITY SOLUTIONS – 314661 - Monitoring Services

RAINS ELECTRIC 16228 Electrical

RICHARDS & RICHARDS OFFICE RECORDS MANAGEMENT, INC. - Provide secure document destruction services

RICOH USA - 309769 - Duplicating Machines

SIEMENS BUILDING TECH Maint Agreement Fire Alarm System

SOUTHEAST ELECTRIC 340210 Electrical

TRIGREEN EQUIPMENT 323740 Small Equipment Maintenance, Repair Parts

UNIQUE MANAGEMENT SERVICES INC 333012 Collection Services

VANGUARD ID SYSTEMS - 346336 - Library Cards w/Barcodes

WATSON LABEL - 315835 - Barcode Labels

WILLIAMS SUPPLY 18566 Electrical Lamps, Hardware & Related Items

# **Minority Participation on the Public Library Board**

- 1 Asian Female
- 1 Black Female
- 1 Other Female
- 2 White Females
- 2 White Males

# Number of Title VI Complaints Received Last Year - 0

## **Statement of Non-Discrimination**

It is the policy of the Public Library that all persons shall have equal access to facilities and services regardless of race, color, national origin, sex, age, religion or handicap.

# METROPOLITAN PUBLIC WORKS

# **Authority**

Public Work's Title VI Coordinator is Yvonne Foote, Administrative Specialist. She reports to the Assistant Director of Finance and Administration. The Title VI responsibilities include compliance planning, monitoring, training and reporting to various governmental grantors and as required by Metro. Contact information for Ms. Foote is as follows:

Office: 615-862-8753

E-mail: <u>Yvonne.foote@nashville.gov</u>

# **Organizational Environment**

(See attached organizational chart)

Mission	The mission of Metro Nashville Public Works is to provide professional expertise, transportation, infrastructure and neighborhood environmental products to people who live, work, travel through, or play in Metro Nashville so they can experience clean neighborhoods, safe and efficient transportation.
Goals	Metro Public Works will continue its commitment to excellence in customer service by striving for: All customer inquiries and requests will be acknowledged by the next working day. Customer inquiries will be appropriately resolved within 30 days, 95% of the time.  The construction of all sidewalks scheduled for completion before 2016 will be completed before 2016. By 2016, drivers in Metro Nashville will, on average, experience no worsening of traffic congestion of delays notwithstanding the increased land development and corresponding growth of traffic volume, as evidenced by the annual MPO Travel Time Data.
	By the end of 2016, citizens in Metro Nashville will experience greater reduction in land filled waste as evidenced by the changes in the Metro Code banning brush & yard waste (July 2011), corrugated cardboard (July 2013) and electronic waste (July 2015) from residential trash collections.

## Federal Funding in the Public Works Department

The department has been awarded over \$26.4 million in Federal funds that are used to achieve the goals and initiatives as defined in the departmental mission statement. These resources are primarily applied to capital needs for bikeways, sidewalks, traffic signal systems, streets, roads, intersections and bridges.

## **Contracted Program Overview**

The department utilizes contracts with various firms for professional services related to survey, design and construction monitoring of bikeways, sidewalks, traffic signal systems, streets, roads, intersections and bridges county-wide (GSD and USD) which include:

- Engineering, construction, maintenance and repair services for streets, roads, bridges, sidewalks and bikeways; this includes, but is not limited to, traffic signals, signs, pavement markings, and guardrails
- Implementation of FastTrac infrastructure development program including installation of new infrastructure and support systems
- Certain off-street parking facilities and also on-street parking operations and enforcement
- Recycling and disposal of solid waste
- Refuse collection, street cleaning, and street lighting for the Urban Services District (USD) area only
- Communications to general public about all of the above geared to enhance their mobility, safety and health within Davidson County.

These contracts are vital to the department in attaining its goals.

# Minority Participation on the Solid Waste Regional Board\* -

#### 13 Members

- 10 Caucasian
- 3 African-American

# Minority Participation on the <u>Traffic and Parking</u> Commission\* -

#### 9 Members

- 5 Caucasian
- 4 African-American

<sup>\*</sup>Both of these bodies are "non-governing" but are regulatory in nature.

# Minority Participation on the <u>Metropolitan Beautification and Environment</u> Commission –

## 35 Members

- 20 Caucasian
- 7 African-American
- 8 Vacant

# Minority Participation on the Vegetation Control Board -

## 5 Members

- 2 Caucasian
- 1 African-American
- 2 Vacant

# Minority Participation on the <u>Tree Advisory Committee</u> –

#### 14 Members

- 13 Caucasian
- 1 African-American

# Minority Participation on the <u>Transportation Licensing Commission</u> -

## 7 Members

- 5 Caucasian
- 1 African-American
- 1 Indian

## Number of Complaints Received Last Year - None

## **Statement of Non-discrimination**

In compliance with Title VI of the Civil Rights Act of 1964, Metro Public Works will ensure equal opportunity in all aspects of its programs and services without regard to race, color, or national origin.

# Davidson County Sheriff's Office May 20, 2015

## **Authority**

The Standard's Director serves as the Title VI coordinator for the Davidson County Sheriff's Office. The Title VI Coordinator reports to the Chief Deputy.

The Title VI coordinator is responsible for training and educating all employees annually under Title VI statement, and new employees as well as contract employees and customers.

The Title VI Coordinator for the Davidson County Sheriff's Office is: Kim Waters 430 3<sup>rd</sup> Avenue North Nashville, TN 37201 615-862-8276

Email: kwaters@dcso.nashville.org

## **Organizational Environment**

#### AGENCY MISSION

"As a law enforcement agency committed to public safety, we strive to be the leader in the field of corrections, service of civil process, and innovative community-based programs, emphasizing: Accountability, Diversity, Integrity, and Professionalism."

## **AGENCY PURPOSE**

The purpose of the Davidson County Sheriff's Office is to provide operation and oversight of county correctional facilities, service of civil process, and innovative community outreach projects to the residents of Davidson County so they can experience safer and stronger neighborhoods.

## STRATEGIC GOALS

## **Goal One**

Maintain our correctional population within its certified capacity, while continuing to provide programming and effective rehabilitative services and the taxpayer will experience lowered cost as evidenced by:

- 100% of American Correctional Association (ACA) Mandatory standards.
- 98% of American Correctional Association (ACA) non-mandatory standards.
- 100% of Tennessee Correctional Institute (TCI) Mandatory standards.
- 100% US Immigration and Customs Enforcement (ICE) standards.
- Preparing for a successful Audit in 2015, Prison Rape Elimination Act (PREA)

#### Goal Two

Continue to find creative means to manage the appropriated funds while seeking alternative sources of revenue to offset the burden levied on Davidson County tax measures:

- 20% of revenue generated as measured against budgeted funds
- Offender per-diem cost per facility

- Cost per service of civil process
- Implementation of technology to improve efficiencies and reduce overall cost

## **TDOT Funding in the Davidson County Sheriff's Office**

• Z14LITIT019 Litter Grant 2014/2015 is used for community outreach to all Davidson County residents, regardless of race, color or national origin. This grant will expire 6/30/15.

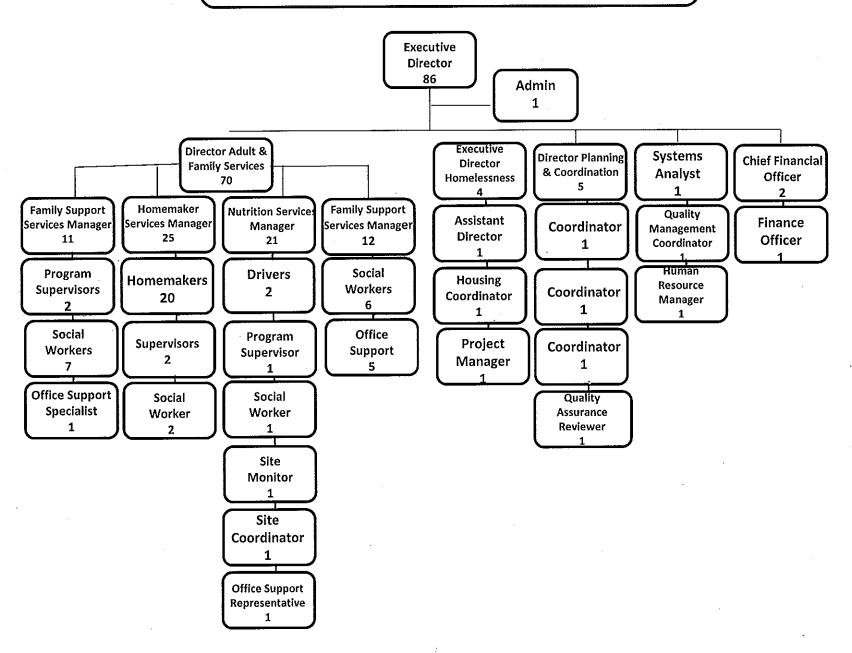
## **Contracted Program Overview**

The Davidson County Sheriff's Office enters into contracts following Metro purchasing guidelines' and procedures, which includes the standard language for title VI requirements.

## Minority Participation on the Board/Commission-N/A

Number of Complaints' Received Last Year-19. Number of Complaint's sustained-0. Number of complaint's pending-1.

# Metro Social Services May 2015



## METROPOLITAN SOCIAL SERVICES DEPARTMENT

## **Authority**

It is the responsibility of the Title VI Coordinator to ensure, demonstrate and substantiate Title VI compliance, throughout the department, by means of training, accessibility and dissemination of information.

MSS Title VI Coordinator: Yuri L. Hancock

**Human Resource Manager** 

(615) 862-6405

## **Organizational Environment**

Mission Statement:

Metropolitan Social Services assesses and documents the patterns of poverty and seeks solutions that promote a positive impact on the most vulnerable people in Davidson County. (Organizational Chart Attached)

### **Federal Funding in the Metropolitan Social Services Department**

The Senior Nutrition Program receives funding from the Area Agency on Aging and Disability of the Greater Nashville Regional Council, as well as Medicaid Waiver funding from the federal government through two Manage Care Providers (MCO). Additionally, the Metropolitan Homelessness Commission receives federal funding through the Metropolitan Development & Housing Agency (MDHA) as well as through the state. While our contracts are not with federal agencies, these funds originate at the federal level (Older Americans Act funding and Social Services Block Grant). The funding which is received from these grants and local funds are used to operate the programs.

The <u>Metropolitan Homelessness Commission</u> is a planning and coordination entity under the auspices of the Metro Social Services Board of Commissioners which focuses on collaborative efforts that support permanent housing solutions to end homelessness. Positive Program Impacts include:

- **Socialization** Permanent housing solutions are offered along with mainstream resources and available support services to increase socialization
- **Health** Maintenance of a permanent healthy living environment

- **Independence** Enhances the independence of the most vulnerable and chronically homeless individuals by investing in the ability to assist individuals on the path they choose for themselves, rather than in a particular program model that is selected for them
- Stability and Safety Reduce the number of chronically homeless individuals by providing long-term permanent supportive housing solutions

The MSS <u>Nutrition Program</u> provides nutritious meals, through senior dining settings, home delivered meals, and nutritional liquid supplements to frail seniors and persons under 60 with disabilities and transportation to congregate meal sites.

## **Positive Program Impact**

- **Socialization** The program provides non-homebound seniors with the opportunity for activities and socialization, enhancing well-being and mental health. Congregate site participants interact with other participants, while homebound customers maintain regular communication with staff.
- **Independence** By providing nutritional meals to homebound seniors/disabled persons, they have the opportunity to thrive at home (rather than in nursing homes)
- **Health/Nutrition** Daily nutritious meals (including appropriate meals for those on special diets) are an important component for healthy living.
- **Family Assurance** For caregivers or extended family members (who may be at work or live in other locations) they receive assurance that their senior/disabled person receives a daily nutritional meal and staff contact.

## **Contracted Program Overview**

The department uses the funding from the contracts to enhance the capacity for providing services to the community. Without the federal funds, the department's level of services would be dramatically decreased. In addition to the contractual arrangement, the department works with the funding sources in various areas, including advocacy and service planning.

Department of Housing & Urban Development (HUD)/ Community Development Block Grant (CDBG)

Substance Abuse & Mental Health Services Agency (SAMSHA)

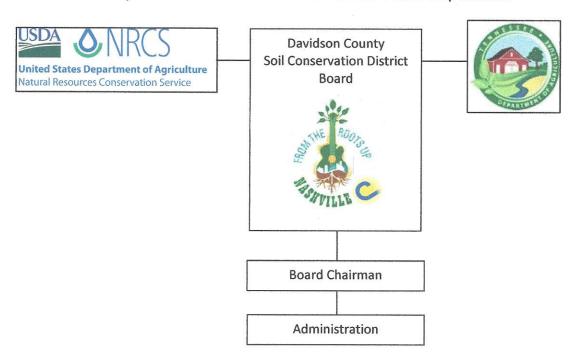
Area Agency on Aging and Disability of the Greater Nashville Regional Council Nutrition, Transportation

AmeriGroup, Tennessee, Inc.

United Healthcare (formerly AmeriChoice, Inc.)

Minority Participation on the 7 member Board: 3 Number of Complaints Received Last Year: 0

## Metropolitan Nashville Soil & Water Conservation Department



Authorithy: Carol Edwards- Office Administrator -Administer funds from TDA- NRCS/ USDA to landowners under authority of 5 member board- Minority 1 -3M1F

Mission: The mission of the Davidson County Soil Conservation District is to provide conservation planning, education information and technical assistance products to landowners, groups and units of government so they can enhance and benefit from the proper management of natural resources

oil & Water Conservation is in compliance. USDA/NRCS reviews the office and reports are filed. A report with the number of minorities receiving service is filed each year with TN Dept. of Agriculture. Soil & Water has only 1 employee. Employee has completed Federal State & Metro Title VI training.

No Complaints: 0

Statement of Non-Discrimination: (All Material and web-site)

Davidson Soil & water Conservation District offers

All programs and services are offered and are available on a nondiscriminatory basis without regard to race, color, national origin, age, sex, religion, marital status or disabilities

What type of corrective action would you like to see taken?
Please attach any documents you have which support this allegation. Date and sign this form in the space below, and send it to the Title VI Coordinator at:
Metro Human Relations Commission P.O. Box 196300
404 James Robertson Parkway, Suite 130
Nashville, TN 37219
and Mound
Your signature Volume 1
Carol Edwards
Print your name
carol.nashville.gov
Email
615-880-2030
Telephone
MAY-12-2015
Date

X

<u>Soil & Water Conservation is in compliance</u>. USDA/NRCS reviews the office and reports are filed. A report with the number of minorities receiving services is filed with the TN Department of Agriculture annually. Soil & Water has only one Metropolitan Government of Nashville & Davidson Cty employee and no complaints or grievances have been received or filed. The office Administrator has received Metro, State and Federal training and provided the information to the board of supervisors. (Stated on all material) "No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity."

## METRO WATER SERVICES

### Authority

The Title VI Coordinator is responsible for Title VI plan goals, objectives, implementation and related performance. Responsibilities are outlined in the table below. We have attempted to draft a plan that meets the needs of our Department in proactively achieving the intents and the positive business results of Title VI requirements. Title VI focuses not only on nondiscrimination, but also equity, access, diverse perspective, quality of service, employee and community involvement, and a positive, professional way to act and interact with one another. This recognition results in a commitment to implementation follow-through and performance measurement as critical factors of success. The Title VI Coordinator for Metro Water Services reports to the Director of Metro Water Services and can by contacted as follows:

Charles Boddie, Title VI Coordinator 615-862-7240 or E-MAIL: charles.boddie@nashville.gov

## LEADERSHIP TEAM AND COORDINATOR RESPONSIBILITIES

Leadership Team	Coordinator
MWS Director and Leadership Team leads and manages plan implementation	The Coordinator supports the Department with planning and compliance review
<ul> <li>Plan Development</li> <li>Establish values, policy, and goals</li> </ul>	<ul> <li>Plan Development</li> <li>Develop values, policy, goals and strategies</li> <li>Describe MWS process for managing concerns about diversity issues</li> <li>Identify baseline data for collection</li> <li>Develop compliance review and evaluation process</li> </ul>
<ul> <li>Plan Implementation</li> <li>Communicate values, policy, and goals</li> <li>Manage implementation</li> <li>Collect baseline and compliance review data</li> <li>Manage process for managing concerns about diversity issues (considering suggestions and adjudicating complaints)</li> <li>Participate in training</li> <li>Manage public notification of plan, values</li> </ul>	<ul> <li>Plan Implementation</li> <li>Coordinate training</li> <li>Plan public notification of plan, values and MWS process for managing concerns about diversity issues</li> </ul>

and MWS process for managing concerns about diversity issues	
Leadership Team Responsibilities	Coordinator Responsibilities
Continued	Continued
Compliance Review	Compliance Review
<ul><li>Review periodic compliance review data</li><li>Prescribe improvement strategies</li></ul>	Schedule periodic and annual compliance reviews
<ul> <li>Manage implementation of improvement strategies</li> </ul>	<ul> <li>Analyze compliance review data and general data reflecting performance</li> </ul>
	<ul> <li>Evaluate plan implementation and management</li> </ul>
	Develop improvement strategies
	<ul> <li>Report periodic review data and evaluations to Leadership team</li> </ul>
<u>Evaluation</u>	<u>Evaluation</u>
<ul> <li>Ensure MWS compliance with legal requirements and exemplary achievement through program diversity</li> <li>Manage continued implementation and</li> </ul>	<ul> <li>Report annual compliance review data and evaluation to MWS Leadership Team, and Human Resources</li> </ul>
implementation of improvement strategies	<ul> <li>Develop continued implementation and improvement strategies</li> </ul>

## **Organizational Environment**

#### **Mission**

The mission of Metropolitan Water Services is to provide drinking water, wastewater treatment, and Stormwater management services to our community so we can enjoy a vital, safe, and dependable water supply and protected environment.

## **Strategic Goals**

#### Goal One

MWS customers will continue to enjoy recreational activities using streams that are swimmable and fishable (according to state and federal criteria), as evidenced by:

- a. Reduced mileage of (303(d)) Impaired Streams listed in MWS' service area
- b. 99% compliance for all permitted Stormwater and collection system operations
- c. 99% compliance for wastewater effluent quality

#### Goal Two

MWS will continue to maintain competitiveness, relative to the top 10 rated large public utilities\*, for clean, safe water services (water and wastewater), as indicated by:

- a. Cost per MG (million gallons) water treated
- b. Cost per MG (million gallons) of wastewater treatment capacity
- c. Billing cost per customer
- d. # of IODs (injuries on duty)
- e. # of at fault vehicular accidents
- f. # of OSHA/TOSHA (Occupational Safety and Health Administration/Tennessee Occupational Safety and Health Administration) violations
- g. % of bad debt to revenue billed
- h. % non-revenue water
- Demand for Stormwater Capital Improvements will show a negative trend, as reflected in the comparison of projects completed vs. projects designed.

#### Goal Three

Customers of MWS will continue to have clean, safe, drinkable water, at levels meeting EPA (Environmental Protection Agency) water production and distribution water quality standards, as indicated by:

- a) Turbidity levels
- b) Chlorine levels
- c) Bacteria levels
- d) Taste and Odor
- e) Disinfection By-Products

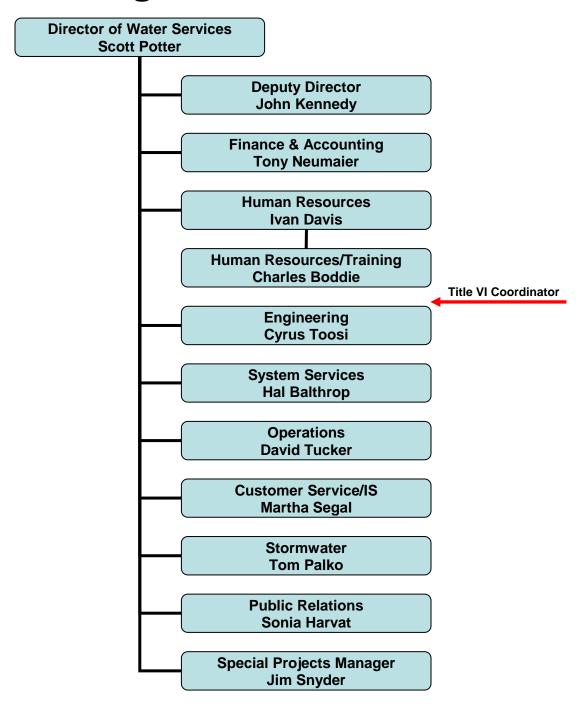
#### Goal Four

MWS customers will continue to find it easier to do business with MWS and will be provided bills for service that are more accurate and timely, and telephone inquires, when needed, will be answered more quickly and with less time "on hold". These improvements will be evidenced by:

- a. 5%, plus or minus 3%, on average, of calls where customers hang up before receiving call response (call abandonment) 45 seconds or less, on average, that customers are "on hold"
- b. 99% of customer bills, per month, reflecting accurate meter readings meters read accurately per month 99% of customer bills issued on time

<sup>\*</sup>American Waterworks Association (AWWA), Association of Metropolitan Sewage Agencies (AMSA), and Water Environmental Federation (WEF), as applicable

# **Organizational Chart**



### Federal Funding in the Metropolitan Water Services Department

Section 404 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act established the Hazard Mitigation Grant Program (HMGP) in November 1988. Regulations governing the HMGP can be found at 44 Code of Federal Regulations 206. It was created to assist states and local communities in implementing long-term hazard mitigation measures following a major disaster declaration.

#### The Program's objectives are:

- To prevent future losses of lives and property due to disasters
- To implement State or local Hazard Mitigation plans
- To enable mitigation measures to be implemented during immediate recovery from a disaster, and
- To provide funding for previously identified mitigation measures that benefit the disaster area.

Any State and local government entity is eligible. State agencies and other divisions that may have projects that help support hazard mitigation objectives include those involved with natural resources, geological hazards, public works, infrastructure regulation or construction, floodplain management, parks and recreation, and community development.

As an eligible entity, Metro Water Services purchases homes in floodplains and has them demolished. The acquired property on which structures are removed will carry a permanent deed restriction providing that the property be maintained for open-space, recreational, or wetlands management purposes only.

#### **Contracted Program Overview**

The Goals of the Department as specified in the Metro Procurement Code

#### 4.44.030 Mandatory duties of the purchasing agent.

A. Assistance within metropolitan government agencies. Where feasible, the purchasing agent shall provide appropriate staff who shall be responsible to the purchasing agent and who shall serve within designated metropolitan government agencies to assist metropolitan government small and disadvantaged businesses in learning how to do business with the metropolitan government.

Metro utilizes the Office of Minority and Women Business Assistance division of Metro Purchasing to provide assistance to SBE's who are seeking to do business with Metro. The Office of Minority and Women Business Assistance works to ensure that both public and private resources are available to support the development and economic prosperity of small and historically underutilized businesses by collaborating with Metropolitan Nashville Government Departments, and other members of the Nashville business community.

B. Special Publications. The purchasing agent will give special publicity to procurement procedures and issue special publications designed to assist small and disadvantaged businesses in learning how to do business with the metropolitan government.

The Office of Minority and Women Business Assistance serves as a resource to minority and small businesses providing information and technical assistance in general business development.

C. Source Lists. The purchasing agent shall compile, maintain and make available source lists of small and disadvantaged businesses for the purpose of encouraging procurement from small and disadvantaged businesses.

MWS utilizes the Metro iProcurement purchasing system for all purchases, unless the procurement is to be by RFP / ITB. MWS employees are trained to use SBE vendors when making purchases via procurement cards, where feasible.

D. Solicitation Mailing Lists. To the extent deemed by such officer to be appropriate and as may be required by regulation, the purchasing agent shall include small and disadvantaged businesses on solicitation mailing lists.

The Office of Minority and Women Business Assistance serves as a resource to minority and small businesses providing information and technical assistance in general business development.

E. Solicitation of Small and Disadvantaged Businesses. The purchasing agent shall assure that small and disadvantaged businesses are solicited on each procurement under one thousand dollars and on each other procurement for which such businesses may be suited.

Each RFP has a SBE participation component which receives between 10 and 20 percent weight in the overall evaluation of the project bid / response. The Office of Minority and Women Business Assistance works with SBE vendors regarding bidding opportunities listed on the Purchasing Bid Opportunities Bulletin.

F. Training Programs. The purchasing agent shall develop special training programs to be conducted by the metropolitan government to assist small and disadvantaged businesses in learning how to do business with the metropolitan government

MWS participated in the Metro Small Business Symposium designed to provide information regarding how to do business with MWS. Construction project, as well as all other bidding processes provide for a pre-bid

conference where questions regarding small and disadvantaged business participation are addressed by Purchasing.

### 4.44.040 Discretionary duties of the purchasing agent.

- A. Bonding. Notwithstanding other provisions of this the purchasing agent may reduce the level or change the types of bonding normally required or accept alternative forms of security to the extent reasonably necessary to encourage procurement from small and disadvantaged businesses.
  - MWS requires all project prime contractors to be bonded for the amount of the project bid.
- B. Progress Payments. The purchasing agent may make such special provisions for progress payments as such officer may deem reasonably necessary to encourage procurement from small and disadvantaged businesses.

It is the goal of MWS to make progress payments to contractors within 15 days of receipt of an approved pay estimate.

**14% Minority Participation on the Stormwater Management Committee.** (Ronette Adams-Taylor)

Number of Complaints Received Last Year: 0.

#### **Statement of Non-Discrimination:**

We have implemented a plan that meets the needs of our Department in proactively achieving the intents and the positive business results of Title VI requirements. Title VI focuses, not only on nondiscrimination, but also equity, access, diverse perspective, quality of service, employee and community involvement, and a positive, professional way to act and interact with one another. This recognition results in a commitment to implementation follow-through and performance measurement as critical factors of success.

## Metro Sports Authority FY15 Title VI Report

## Authority

The Title VI Coordinator for the Metro Sports Authority responds to questions, concerns, complaints, or requests for additional information regarding Title VI of the Civil Rights Act. The following person has been designated as this department's Title VI Coordinator:

Monica C. Fawknotson, Administrative Director Metro Sports Authority 730 Second Avenue South, Suite 103 Nashville, TN 37210

Phone: 615-880-1021

E-mail: Monica.Fawknotson@nashville.gov

## Organizational Environment

Mission Statement – The mission of the Sports Authority is to acquire, improve, repair, operate and maintain professional sports facilities and their surrounding campuses in Metro Nashville and Davidson County, within the provisions of governing contracts.

The Metro Sports Authority has oversight responsibility for LP Field, Bridgestone Arena, Ford Ice Center, and First Tennessee Park.

## Federal Funding

The Metro Sports Authority currently receives no federal funding.

## Contracted Program Overview

The Sports Authority typically enters into contracts following Metro Purchasing guidelines' and procedures, which include the standard language for Title VI requirements.

Minority Participation on the Board/Commission: 4 of 13 (31%)

Number of Complaints Received Last Year: 0

#### State Trial Courts Title VI Plan 2016

#### **Authority**

The Title VI Coordinator for the State Trial Courts is responsible for monitoring, training and educating staff on Title VI, handling questions, concerns, complaints, or requests for additional information regarding Title VI of the Civil Rights Act. The Coordinator maintains a Title VI complaint log, and ensures that all complaints will be investigated thoroughly and submits an annual Title VI plan to the Metro Human Relations Commission Title VI Coordinator. The following person has been designated as this department's Title VI Coordinator:

Janet Hobson, Director Drug Court 1406 County Hospital Road Nashville, TN 37208 Phone: 615-862-4230

Fax: 615-862-4219

#### **Organizational Environment**

#### **Mission Statement**

The mission of the State Trial Courts is to provide the public with equal and fair access to the judicial branch of government by providing a fair, independent and accessible forum for the just, timely and economical resolution of their legal affairs.

#### **Strategic Goals**

- To provide justice to all citizens in a fair impartial manner.
- To help reduce jail overcrowding by providing more felony offenders access to the Davidson County Drug Court.
- To continue to successfully supervise offenders placed in the Community Corrections and DUI Supervision programs
- To improve adjudication of cases involving foreign language barriers by having interpreters available when needed.

#### **Federal Funding**

Currently, The State Trial Courts receives no direct federal financial assistance from grants or other sources to achieve its goals and initiatives.

#### **Contracted Program Overview**

The department currently holds no contracts with outside agencies in the delivery of its programs or services.

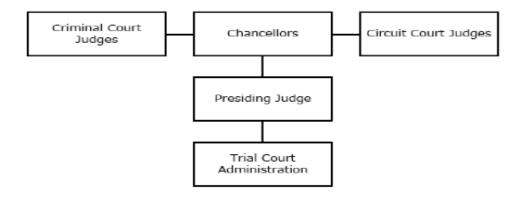
## Number of Complaints Received Last Year- 0

#### **Statement of Non-discrimination**

The Metro State Trial Courts does not discriminate on the basis of race, color, national origin, sex, gender identity, sexual orientation, age, religion, creed or disability in admission to, access to or operations of its programs, services, or activities.

## STATE TRIAL COURTS

## **Organizational Structure FY15**



## **Metro Nashville Title VI Coordinators**

Department	Title VI Coordinator	Coordinator Status
Arts Commission	Rebecca Berrios	Current
Beer Board	Julie Welch	Current
Codes Administration	Roy L. Jones	Current
Community Education Alliance		Current
Criminal Court Clerk	Amy Rooker & Alfred Degrafinreid	Current
Emergency Communications - 911	Lynette S. Dawkins	Current
Finance	Kimberly Northern	Current
Fire	Jamie Summers & Jaime Natali	Current
General Hospital	Lee Holmes	Current
General Services	Jerry Hall	Current
Metro Public Health	*Michelle Westbrook Birdsong	Current
Historical Commission	Yvonne Ogren	Current
Metro Human Relations Commission	Neal Darby, Jr.	Current
Human Resources	Les Bowron	Current
Information Technology Services	Cyndy Maddox & Jerome Trice	Current
Justice Integration Services	Julia Binkley	Current
Juvenile Court	Jim Swack	Current
Juvenile Court Clerk	Carolyn E. Leek	
MDHA	Pat Thicklin (pthickli@nashville-mdha.org)	Current
Metro Action Commission	Cassandra Johnson-Payne	Current
Metro Clerk	Shannon Hall	Current
Metro Transit Authority	Shontrill Lowe	Current
1	Sharon Hill	Current
Nashville Career Advancement Center	Constance L .Caudle	Current
Nashville Convention Center	Erin Hampton (@nashvillemcc.com)	Current
<u> </u>	Charles Shannon	Current
	James Gray	Current
	Josie Bass	Current
Police	*Sue Bibb	Current
	Annette Crutchfield	Current
<u>~</u>		Current
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State Trial Courts (STC)	Janet Hobson	Current
	Jessica L. Oldham	Current
Human Resources Manager MAC	Johnson-Payne, Cassandra (MAC)	
Human Resources Financial	Lisa Ricketts	Current
	Arts Commission Beer Board Codes Administration Community Education Alliance Criminal Court Clerk Emergency Communications - 911 Finance Fire General Hospital General Services Metro Public Health Historical Commission Metro Human Relations Commission Human Resources Information Technology Services Justice Integration Services Juvenile Court Juvenile Court Clerk MDHA Metro Action Commission Metro Clerk Metro Transit Authority Municipal Auditorium Nashville Career Advancement Center Nashville Convention Center	Arts Commission Beer Board Julie Welch Codes Administration Roy L. Jones Community Education Alliance Lovette Curry Criminal Court Clerk Amy Rooker & Alfred Degrafinreid Emergency Communications - 911 Lynette S. Dawkins Finance Kimberly Northern Fire Jamie Summers & Jaime Natali General Hospital Lee Holmes General Services Jerry Hall Metro Public Health *Michelle Westbrook Birdsong Historical Commission Metro Human Relations Commission Human Resources Les Bowron Information Technology Services Justice Integration Services Justice Integration Services Jusenile Court Jim Swack Juvenile Court June Standard Johnson-Payne Metro Action Commission Metro Transit Authority Metro Transit Authority Shannon Hall Nashville Career Advancement Center Nashville Convention Center Erin Hampton (@nashville-mdha.org) Planning Commission Josie Bass Police *Sue Bibb Public Defender Nashville Public Library Susan L. Drye & *Sherry Adams Public Works Sheriff's Office *Lynn Norris & *Kim Waters Social Services June II Court Lerk Hampton Water Services Charles Boddie, Metro Sports Authority Metro Public Schools Tammy Carpenter @mnps.org Juvenile Court Jim Susca L. Oldham Human Resources Manager MAC Johnson-Payne, Cassandra (MAC)

Updated: 5/22/2015 Compliance Coordinator Neal Darby, Jr.

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, countles, cities and towns and estimates of housing units for states and countles.

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Data and Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

Versions of this table are available for the following years:

2013
2012
2011
2010

-		Телпеssee			
1 81 of	Subject	Estimate	Margin of Error	Percent	Percent Margin of Error
81	SEX AND AGE				
- 1	Total population	6,402,387	*****	6,402,387	(X)
- 1	Male	3,120,796	+/-1,183	48.7%	+/-0.1
	Female	3,281,591	+/-1,183	51.3%	+/-0.1
	Under 5 years	403,431	+/-708	6.3%	+/-0.1
	5 to 9 years	411,772	+/-3,264	6.4%	+/-0.1
	10 to 14 years	423,504	+/-3,246	6.6%	+/-0.1
	15 to 19 years	428,201	+/-1,185	6.7%	+/-0.1
	20 to 24 years	442,761	+/-1,089	6.9%	+/-0.1
	25 to 34 years	832,087	+/-1,564	13.0%	+/-0.1
	35 to 44 years	851,537	+/-1,389	13.3%	+/-0.1
	45 to 54 years	915,529	+/-1,109	14.3%	+/-0.1
	55 to 59 years	423,043	+/-3,272	6.6%	+/-0.1
	60 to 64 years	382,586	+/-3,375	6.0%	+/-0.1
	65 to 74 years	512,510	+/-707	8.0%	+/-0.1
	75 to 84 years	273,853	+/-1,919	4.3%	+/-0.1
	85 years and over	101,573	+/-1,870	1.6%	+/-0.1
	Median age (years)	38.2	+/-0.1	(X)	(X)
	18 years and over	4,909,634	+/-572	76.7%	+/-0.1
	21 years and over	4,641,720	+/-2,573	72.5%	+/-0.1
	62 years and over	1,109,672	+/-3,072	17.3%	+/-0.1
	65 years and over	887,936	+/-688	13.9%	+/-0.1
	18 years and over	4,909,634	+/-572	4,909,634	(X)
	Male	2,357,860	+/-913	48.0%	+/-0.1
	Female	2,551,774	+/-776	52.0%	+/-0.1
	65 years and over	887,936	+/-688	887,936	(X)
	Male	383,842	+/-491	43.2%	+/-0.1
	Female	504,094	+/-422	56.8%	+/-0.1
	RACE				
	Total population	6,402,387	****	6,402,387	(X)
	One race	6,289,144	+/-3,353	98.2%	+/-0.1
	Two or more races	113,243	+/-3,353	1.8%	+/-0.1
	One race	6,289,144	+/-3,353	98.2%	+/-0.1
	White	5,007,014	+/-4,426	78.2%	+/-0.1
	Black or African American	1,073,534	+/-2,741	16.8%	+/-0.1
	American Indian and Alaska Native	16,604	+/-1,453	0.3%	+/-0.1
	Cherokee tribal grouping	5,015	+/-576	0.1%	+/-0.1
	Chippewa tribal grouping	255	+/-117	0.0%	+/-0.1
	Navajo tribal grouping	147	+/-114	0.0%	+/-0.1
	Sioux tribal grouping	439	+/-208	0.0%	+/-0.1

	Tennessee			·
Subject	Estimate	Margin of Error	Percent	Percent Margin o Error
Asian	95,801	+/-1,337	1.5%	+/-0.1
Asian Indian	23,211	+/-1,867	0.4%	+/-0.1
Chinese	16,149	+/-1,427	0.3%	+/-0.1
Filipino	9,132	+/-1,083	0.1%	+/-0.
Japanese	4,007	+/-587	0.1%	+/-0.
Korean	10,659	+/-1,330	0.2%	+/-0.
Vietnamese	12,745	+/-1,509	0.2%	+/-0.
Other Asian	19,898	+/-1,746	0.3%	+/-0.
Native Hawaiian and Other Pacific Islander	3,110	+/-540	0.0%	+/-0.
Native Hawaiian	883	+/-263	0.0%	+/-0.
Guamanian or Chamorro	852	+/-239	0.0%	+/-0,
Samoan	450	+/-219	0.0%	+/-0.
Other Pacific Islander	925	+/-373	0.0%	+/-0.
Some other race	93,081	+/-4.192	1.5%	+/-0.
Two or more races	113,243	+/-3,353	. 1.8%	+/-0.
White and Black or African American	38,202	+/-1,973	0.6%	.+/-0.
White and American	33,877	+/-1,222	0.5%	+/-0.
Indian and Alaska Native White and Asian	15,082	+/-1,189	0.2%	÷/-0.
Black or African American and American Indian and Alaska Native	3,881	+/-717	0.1%	+/-0.
Race alone or in combination with one or more other races				
Total population	6,402,387	****	6,402,387	(X
White	5,110,537	+/-5,347	79,8%	+/-0.
Black or African American	1,124,111	+/-1,464	17.6%	+/-0.
American Indian and Alaska Native	59,620	+/-1,527	0,9%	÷/-0.
Asian	116,393	+/-741	1.8%	+/-0.
Native Hawaiian and Other Pacific Islander	6,286	<i>+1-</i> 744	0.1%	+/-0.
Some other race	106,071	+/-4,427	1.7%	+/-0.
ISPANIC OR LATINO AND ACE				·
Total population	6,402,387	22222	6,402,387	(>
Hispanic or Latino (of any race)	300,159	+/-317	4.7%	+/-0.
Mexican	199,217	+/-4,091	3.1%	+/-0.
Puerto Rican	22,827	+/-1,584	0.4%	+/-0.
Cuban	9,602	+/-1,289	0.1%	+/-0.
Other Hispanic or Latino	68,513	+/-3,835	1.1%	+/-0,
Not Hispanic or Latino	6,102,228	+/-317	95.3%	+/-0.
White alone	4,820,109	+/-1,015	75.3%	+/-0.
Black or African American alone	1,066,128	+/-2,550	16.7%	+/-0,
American Indian and	12,785	+/-888	0.2%	+/-0.
Alaska Native alone Asian alone	95,295	+/-1,321	1.5%	+/-0.
Native Hawaiian and Other Pacific Islander alone	2,880	+/-506	0.0%	+/-0.
Some other race alone	5,368	+/-755	0.1%	+/-0.
Two or more races Two races including	99,663	+/-3,034	1.6%	+/-0.
Some other race	3,165	+/-623	0.0%	+/-0.
Two races excluding Some other race, and Three or more races	96,498	+/-3,109	1.5%	+/-0.

Source: Ü.S. Census Bureau, 2009-2013 5-Year American Community Survey

Explanation of Symbols:

An '\*\* entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.

An '-' entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates fails in the lowest interval or upper interval of an open-ended distribution.

An '-' following a median estimate means the median falls in the lowest interval of an open-ended distribution.

An '+' following a median estimate means the median falls in the upper interval of an open-ended distribution.

An '\*\*\* entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.

An '\*\*\*\*\* entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.

An 'N' entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.

An '(X)' means that the estimate is not applicable or not available.

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see Accuracy of the Data). The effect of nonsampling error is not represented in these tables.

The ACS questions on Hispanic origin and race were revised in 2008 to make them consistent with the Census 2010 question wording. Any changes in estimates for 2008 and beyond may be due to demographic changes, as well as factors including questionnaire changes, differences in ACS population controls, and methodological differences in the population estimates, and therefore should be used with caution. For a summarry of questionnaire changes see http://www.census.gov/acs/www/methodology/questionnaire\_changes/. For more information about changes in the estimates see http://www.census.gov/population/rispanic/files/acs08/researchnote.pdf.

For more information on understanding race and Hispanic origin data, please see the Census 2010 Brief entitled, Overview of Race and Hispanic Origin: 2010, issued March 2011. (pdf format)

While the 2009-2013 American Community Survey (ACS) data generally reflect the February 2013 Office of Management and Budget (OMB) definitions of metropolitan and micropolitan statistical areas; in certain instances the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB definitions due to differences in the effective dates of the geographic entities.

Estimates of urban and rural population, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Source: U.S. Census Bureau | American FactFinder

## MEMBERS OF THE METROPOLITAN COUNCIL 2011-2015

VICE MAYOR & PRESIDENT NEIGHBORS, Diane	Address One Public Square, Suite 204 P. O. Box 196300 (37219)	<u>Telep</u> <u>Business</u> 880-3357	hone Residence 226-6073
COUNCIL MEMBERS AT LARGE	2017 20 <sup>th</sup> Avenue, South (37212)		480-3008
BARRY, Megan			385-9757
STEINE, Ronnie GARRETT, Tim	319 Whitworth Way (37205) 1922 Tinnin Road, Goodlettsville (37072)		859-1047
TYGARD, Charlie	617 Poplar Creek Trace (37221)	256-7146	646-3295
MAYNARD, Jerry	941 35 <sup>th</sup> Avenue, North (37209)	230-7140	942-6233
MATNARD, Jeny	941 33 Avenue, North (37209)		942-0233
DISTRICT COUNCIL MEMBERS			
1. MATTHEWS, Lonnell, Jr.	2733 Cato Ridge Drive (37218)		876-2319
2. HARRISON, Frank	1817 Glade Street (37207)		228-7693
3. HUNT, Walter	3616 Trail Hollow Lane, Whites Creek (37189)	)	876-3367
4. BANKS, Brady	5845 Brentwood Trace, Brentwood (37027)		663-1037
5. DAVIS, Scott	206 Queen Avenue (37207)		554-9730
6. WESTERHOLM, Peter	1502 Long Avenue (37206)		429-4042
7. DAVIS, Anthony	1516 Dugger Drive (37206)		775-8746
8. BENNETT, Karen	2832 Alhambra Circle (37207)		228-8107
9. PRIDEMORE, Bill	1537 Neely's Bend Road, Madison (37115)		915-1419
10. PARDUE, Doug	2086 Graceland Drive, Goodlettsville (37072)	305-3945	859-9370
11. HAGAR, Larry	108 Cherry Branch Lane, Old Hickory (37138)		972-4335
12. GLOVER, Steve	4156 Central Pike, Hermitage 37076		883-1378
13. STITES, Josh	1920 Deep Woods Trail (37214)		583-9271
14. STANLEY, Bruce	3211 Downeymeade Court (37214)		889-6697
15. CLAIBORNE, Phil	2911 Western Hills Drive (37214)		889-2907
16. TENPENNY, Tony	3000 Mavert Drive (37211)		506-2016
17. MOORE, Sandra	916 Benton Avenue (37204)		386-9246
18. ALLEN, Burkley	3521 Byron Avenue (37205)		383-6604
19. GILMORE, Erica	1022 10 <sup>th</sup> Avenue, North (37208)		248-8852
20. BAKER, Buddy	6357 Alamo Place (37209)		356-0714
21. LANGSTER, Edith	2423 Underwood Street (37208)		320-5783
22. WEINER, Sheri	417 W.F. Rust Court (37221)		347-7544
23. EVANS, Emily	113 Pembroke Avenue (37205)		356-3238
24. HOLLEMAN, Jason	5516 Meadowcrest Lane (37209)		579-8929
25. McGUIRE, Sean	1126 Duncanwood Drive (37204)		260-2634
26. HARMON, Chris	707 Desmond Drive (37211)		405-7132
27. BLALOCK, Davette	769 Huntington Parkway (37211)	485-6563	831-5525
28. DOMINY, Duane A.	101 Cherokee Place, Antioch (37013)		831-0774
29. JOHNSON, Karen Y.	2928 Moss Spring Drive, Antioch (37013)		977-6721
30. POTTS, Jason	3914 East Ridge Drive (37211)	491-6857	332-0568
31. BEDNE, Fabian	6649 Sugar Valley Drive (37211)		829-6226
32. DOWELL, Jacobia	2609 Welshcrest Drive, Antioch (37013		731-3177
33. DUVALL, Robert	208 Cambridge Place, Antioch (37013)		957-7313
34. TODD, Carter	4005 Wallace Lane (37215)		305-8903
35. MITCHELL, Bo	6421 Riverplace Drive (37221)		477-6718

**UPDATED:** District 11 Resigned 1/23/14

# Organizational Chart of Operating Departments and the Metropolitan Government of Nashville & Davidson County Form of Government

On April 1, 1963 the governments of the City of Nashville and Davidson County were consolidated into a single "Metropolitan Government of Nashville and Davidson County," under which the boundaries of the City of Nashville and Davidson County are coextensive.

The executive and administrative powers are vested in the Mayor, who is elected at large for a four-year term. The Mayor is authorized to administer, supervise and control all departments and to appoint all members of boards and commissions. A two-thirds vote of the legislative body, the Council, is required to override the Mayor's veto. The Charter also provides for a Vice-Mayor, who is elected at large for a four-year term and is the presiding officer of the Council. The Council is composed of 40 members who are elected for four-year terms.

The Charter provides a framework for local government in Nashville to serve the needs of two service districts: (i) the General Services District (the "GSD") and (ii) the Urban Services District (the "USD"). The GSD embraces the entire area of Davidson County and its residents are taxed to support those services, functions and debt obligations which are deemed properly chargeable to the whole population. Such services include general administration, police, fire protection, courts, jails, health, welfare, hospitals, streets and roads, traffic, schools, parks and recreation, airport facilities, auditoriums, public housing, urban renewal, planning and public libraries.

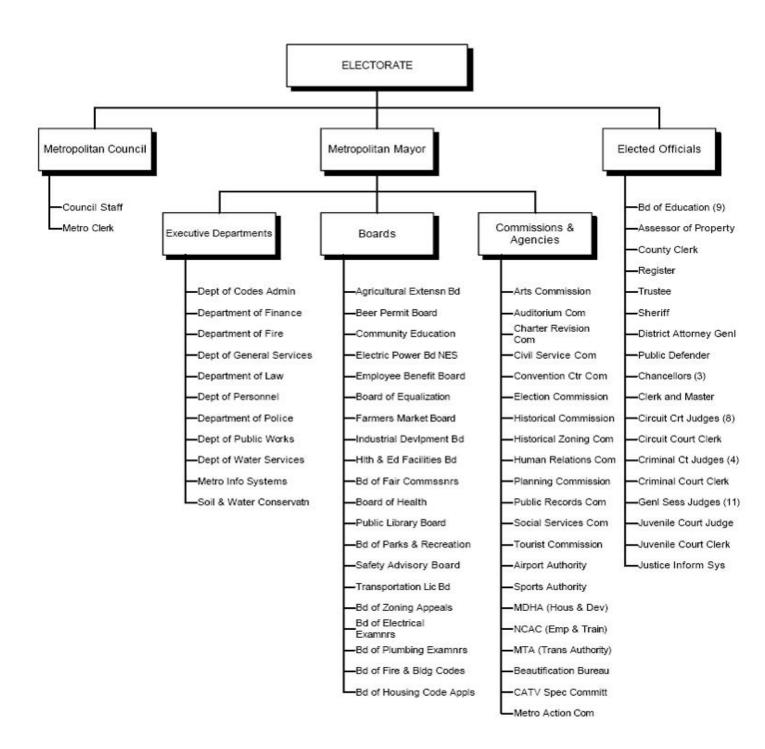
The original USD conformed to the corporate limits of the City of Nashville as they existed on April, 1963, the date of consolidation. USD residents are charged an additional tax to support those services, functions and debt obligations which benefit only the USD. Such services include additional police protection, storm sewers, street lighting and refuse collection. The Charter provides: "The area of the Urban Services District may be expanded and its territorial limits extended by annexation whenever particular areas of the General Services District come to need urban

services, and The Metropolitan Government becomes able to provide such service within a reasonable period which shall be no greater than one year after

The USD (shaded area) is a subset of the GSD.

ad valorem taxes in the annexed area become due." Since April 1, 1963 the area of the USD has been expanded from 72 square miles to 152 square miles.

# THE METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY ORGANIZATION CHART



## Title VI Report, FY15

GRANTOR	TITLE	AWARD	GRANT END DATE
ARTS COMMISSION			
NATIONAL ENDOWMENT FOR THE ARTS	Major Cultural Institution 15	\$71,500.00	6/30/2014
NATIONAL ENDOWMENT FOR THE ARTS	Art Works 13-14	\$25,000.00	12/31/2014
DISTRICT ATTORNEY			
U.S. DEPARTMENT OF JUSTICE	VOCA Hispanic, Child, and Family 12-15	\$474,948.00	6/30/2015
FINANCE DEPARTMENT			
U.S. DEPARTMENT OF HOMELAND SECURITY	FLOOD Public Assistance 10-15 01	\$67,181,399.70	4/29/2020
FIRE DEPARTMENT			
U.S. DEPARTMENT OF HOMELAND SECURITY	Staffing for Adequate Fire and Emergency Response	\$4,201,120.00	12/31/2014
HEALTH DEPARTMENT	(SAFER) 12-14		
ENVIRONMENTAL PROTECTION AGENCY	U.S. EPA PM2.5 Air Pollution 103 08-14	\$935,000.00	3/31/2015
ENVIRONMENTAL PROTECTION AGENCY	Air Pollution 105 09-11	\$2,029,891.00	9/30/2014
ENVIRONMENTAL PROTECTION AGENCY	Air Pollution 105 14-16	\$107,416.00	9/30/2016
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Tobacco Use Prevention Services 14-15	\$42,500.00	3/31/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Commodity Supplemental Food Program (CSFP) 13-14	\$237,000.00	9/30/2014
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Children's Special Services 15	\$754,900.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Bioterrorism 15	\$820,900.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Healthy Start Home Visiting Program 14-16	\$380,000.00	6/30/2016
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Pathways to Responsible Fatherhood 13-14	\$1,589,107.00	9/29/2014
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Tuberculosis Control, Prevention and Outreach Services 15	\$1,531,300.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Help Us Grow Successfully (HUGS) 14-19	\$3,051,000.00	6/30/2019

Wednesday, May 06, 2015

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GRANTOR	TITLE	AWARD	GRANT END DATE
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Environmental Health Specialist Network 15	\$92,600.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Health Promotion Services 15	\$116,000.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Women, Infant and Children (WIC) and Commodity	\$20,595,200.00	9/30/2018
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Supplemental Food Program 14-18 HIV-AIDS Prevention, Surveillance, STD, Rapid Testing and CAPUS 14-14	\$1,135,600.00	12/31/2014
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Chronic Disease Management and School Health Promotion Services 14-18	\$353,000.00	6/30/2018
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Breast and Cervical Cancer Screening 14-17	\$267,000.00	6/30/2017
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	HIV Emergency Relief 14-15	\$4,801,176.00	2/28/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	TENNder Care Outreach Services and Welcome Baby 15	\$801,400.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	HIV-AIDS Prevention, Surveillance, STD, Rapid Testing and CAPUS 15-15	\$1,116,000.00	12/31/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Healthy Start Initiative - Eliminating Racial Ethnic Disparities 13-14	\$716,143.00	12/31/2014
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Women, Infant and Children (WIC) 13-14	\$4,486,000.00	9/30/2014
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	HIV Emergency Relief 15-16	\$3,729,815.00	2/28/2016
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Tobacco Use Prevention Services 15-17	\$85,000.00	3/31/2017
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	HIV Emergency Relief 13-14	\$4,490,765.99	2/28/2014
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Immunization Service 15-15	\$512,400.00	12/31/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Family Planning 12-17	\$4,273,000.00	6/30/2017
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Immunization Service 14-14	\$512,400.00	12/31/2014
HISTORICAL COMMISSION			
NATIONAL PARKS SERVICE	THC NPS Grant 14-15	\$12,000.00	9/30/2015
JUVENILE COURT			
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Child Support Enforcement, Title IV-D 14	\$1,894,834.10	6/30/2015
U.S. DEPARTMENT OF JUSTICE	Juvenile Accountability Block Grant (JABG) 15	\$46,743.00	6/30/2015
MAYOR'S OFFICE			
U.S. DEPARTMENT OF JUSTICE	Title V Delinquency Prevention 13-14	\$17,700.00	9/30/2014

Wednesday, May 06, 2015

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GRANTOR	TITLE	AWARD	GRANT END DATE
METRO ACTION			
U.S. DEPARTMENT OF AGRICULTURE	Summer Food Service 14-14	\$804,797.00	8/1/2014
U.S. DEPARTMENT OF AGRICULTURE	Child and Adult Care Food Program NAZA 14-15	\$57,000.00	9/30/2015
U.S. DEPARTMENT OF AGRICULTURE	Child and Adult Care Food Program HS 14-15	\$1,293,900.00	9/30/2015
U.S. DEPARTMENT OF AGRICULTURE	Child and Adult Care Food Program 13-14	\$915,000.00	9/30/2014
U.S. DEPARTMENT OF AGRICULTURE	Child and Adult Care Food Program NAZA 13-14	\$57,000.00	9/30/2014
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Community Services Block Grant (CSBG) 15	\$1,250,400.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Head Start /Early Head Start 15	\$12,167,540.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	<b>5</b> ,	\$3,831,684.60	9/29/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	14-15 Low Income Home Energy Assistance Program (LIHEAP) 13-14	\$5,961,101.19	9/29/2014
NCAC			
U.S. DEPARTMENT OF LABOR	WIA Dislocated Worker 13-15(b)	\$2,161,685.00	6/30/2015
U.S. DEPARTMENT OF LABOR	WIA Adult 13-15(b)	\$1,845,287.00	6/30/2015
U.S. DEPARTMENT OF LABOR	WIA Dislocated Worker 13-15	\$229,686.00	6/30/2015
U.S. DEPARTMENT OF LABOR	WIA Youth 14-16	\$2,022,571.00	6/30/2016
U.S. DEPARTMENT OF LABOR	WIA Dislocated Worker 14-16 (b)	\$1,742,818.00	6/30/2016
U.S. DEPARTMENT OF LABOR	WIA Adult 13-15	\$48,896.00	6/30/2015
U.S. DEPARTMENT OF LABOR	WIA Adult 14-16	\$131,330.00	6/30/2016
U.S. DEPARTMENT OF LABOR	Incentive 14-15 (b)	\$22,125.00	10/31/2015
U.S. DEPARTMENT OF LABOR	WIA Youth 13-15	\$2,054,161.00	6/30/2015
U.S. DEPARTMENT OF LABOR	Asset Building 14-14	\$75,180.00	12/31/2014
U.S. DEPARTMENT OF LABOR	WIA Dislocated Worker 14-16	\$287,877.00	6/30/2016
U.S. DEPARTMENT OF LABOR	WIA Adult 14-16 (b)	\$1,723,916.00	6/30/2016
U.S. DEPARTMENT OF LABOR	WIA Dislocated Worker - Rapid Response 14-15	\$700,000.00	6/30/2015

Wednesday, May 06, 2015

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GRANTOR	TITLE	AWARD	GRANT END DATE
U.S. DEPARTMENT OF LABOR	Incumbent Worker-Rapid Response 15-15	\$75,000.00	12/31/2015
U.S. DEPARTMENT OF LABOR	Incumbent Worker 14-14	\$63,000.00	12/31/2014
U.S. DEPARTMENT OF LABOR	Incentive 14-15	\$68,173.00	6/30/2015
OFFICE OF EMERG. MGMT.			
U.S. DEPARTMENT OF HOMELAND SECURITY	Public Assistance FEMA Declaration 1978-DR-TN 11-16	\$22,778.03	4/3/2016
U.S. DEPARTMENT OF HOMELAND SECURITY	Emergency Management Performance 13-15	\$188,350.00	6/30/2014
U.S. DEPARTMENT OF HOMELAND SECURITY	2014 Homeland Security 14-16	\$275,341.00	4/30/2016
U.S. DEPARTMENT OF HOMELAND SECURITY	2013 Homeland Security 13-15	\$211,357.00	9/30/2015
U.S. DEPARTMENT OF HOMELAND SECURITY	Hazardous Materials Emergency Preparedness 15-15	\$7,200.00	9/30/2015
U.S. DEPARTMENT OF HOMELAND SECURITY	Port Security 11-14	\$1,000,046.00	8/31/2014
PARKS & RECREATION			
NATIONAL INSTITUTES OF HEALTH/NATIONAL HEART,LUNG, AND BLOOD INSTITUTE	Growing Right Onto Wellness (GROW) 10-15	\$802,189.67	4/30/2015
NAT'L HISTORICAL PUBLICATIONS AND RECORDS COMMISSION	Fort Negley Archives 14-15	\$1,250.00	6/30/2015
U.S. DEPARTMENT OF TRANSPORTATION	Stones River Greenway	\$8,200,000.00	
U.S. DEPARTMENT OF TRANSPORTATION	ARRA TSU Connector Greenway 09-15	\$1,074,608.00	9/30/2015
PLANNING COMMISSION			
U.S. DEPARTMENT OF TRANSPORTATION	Transportation Planning and Coordination 13-15	\$4,453,000.00	9/3/2015
U.S. DEPARTMENT OF TRANSPORTATION	Short-Range Transit Planning Activities 14-17	\$493,703.00	12/31/2017
U.S. DEPARTMENT OF TRANSPORTATION	Short-Range Transit Planning Activities 11-16	\$777,545.00	6/30/2016
U.S. DEPARTMENT OF TRANSPORTATION	Nashville Expanded Urbanized Area 13-15	\$1,158,588.00	9/30/2015
U.S. DEPARTMENT OF TRANSPORTATION	Short-Range Transit Planning Activities 10-15	\$399,082.00	11/30/2015
U.S. DEPARTMENT OF TRANSPORTATION	Regional Bicycle-Pedestrian Planning & Coordination Activities 14-19	\$250,000.00	6/30/2019
POLICE DEPARTMENT			
U.S. DEPARTMENT OF JUSTICE	Gang Resistance Education And Training (G.R.E.A.T.) 11-12	\$100,000.00	9/30/2014

Wednesday, May 06, 2015

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GRANTOR	TITLE	AWARD	GRANT END DATE
U.S. DEPARTMENT OF JUSTICE	Crime Victim Assistance-Victims of Crime (VOCA) 12-15	\$163,578.00	6/30/2015
U.S. DEPARTMENT OF JUSTICE	Justice Assistance Grant 14-17	\$532,216.00	9/30/2017
U.S. DEPARTMENT OF JUSTICE	Justice Assistance Grant 11-14	\$666,280.00	9/30/2014
U.S. DEPARTMENT OF JUSTICE	GREAT Regional Training Center 11-12	\$620,000.00	9/30/2014
U.S. DEPARTMENT OF JUSTICE	Justice Assistance Grant (JAG) 12-15	\$522,006.00	9/30/2015
U.S. DEPARTMENT OF JUSTICE	Outreach and Collaboration-Victims of Crime (VOCA) 14-15	\$112,000.00	6/30/2015
U.S. DEPARTMENT OF JUSTICE	Bulletproof Vest Partnership 12-14	\$28,193.26	8/31/2014
U.S. DEPARTMENT OF JUSTICE	Gang Resistance Education And Training (G.R.E.A.T.) RTC 13-15	\$325,000.00	9/30/2015
U.S. DEPARTMENT OF JUSTICE	Justice Assistance Grant 13-16	\$490,328.00	9/30/2016
U.S. DEPARTMENT OF TRANSPORTATION	Governor's Highway Safety Alcohol Saturation 13-14	\$799,089.55	9/30/2014
U.S. DEPARTMENT OF TRANSPORTATION	Governor's Highway Safety Alcohol Saturation 14-15	\$854,808.55	9/30/2015
PUBLIC LIBRARY			
INSTITUTE OF MUSEUM AND LIBRARY SERVICES	LSTA Technology 14-15	\$7,332.00	4/30/2015
PUBLIC WORKS			
U.S. DEPARTMENT OF TRANSPORTATION	Signal System Upgrade Phase 3B 11-14	\$600,000.00	12/31/2014
U.S. DEPARTMENT OF TRANSPORTATION	Jefferson Street Intersection Improvement 08-17	\$920,808.00	6/1/2017
U.S. DEPARTMENT OF TRANSPORTATION	Intersection Improvements 08-17	\$5,850,000.00	12/31/2017
U.S. DEPARTMENT OF TRANSPORTATION	Shelby Ave. Gateway Blvd. 09-17	\$5,200,000.00	10/1/2017
U.S. DEPARTMENT OF TRANSPORTATION	Harding Place Sidewalk and Bikeways 10-15	\$862,840.20	8/25/2015
U.S. DEPARTMENT OF TRANSPORTATION	Flood May 2010 Reimbursements 14-16	\$265,826.14	6/1/2016
U.S. DEPARTMENT OF TRANSPORTATION	ATIS Phase 1B - Traffic Detection and Monitoring System 11-14	\$1,640,000.00	12/31/2014
U.S. DEPARTMENT OF TRANSPORTATION	Harding Place Pedestrian Network Enhancement: Phase 1 - Nolensville Pike to Tampa Drive 11-16	\$1,933,300.00	8/1/2016
SOCIAL SERVICES			
CORPORATION FOR NATIONAL AND COMMUNITY SERVICE	AmeriCorps VISTA 14-15	\$0.00	2/21/2015

Wednesday, May 06, 2015

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GRANTOR	TITLE	<b>AWARD</b>	GRANT END DATE
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	GNRC Homemaker Services (Options) 15	\$25,000.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	GNRC Personal Care (Options) 15	\$7,100.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	Cooperative Agreement to Benefit Homeless Individuals	\$510,000.00	9/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	(TN-CABHI) 14-15 GNRC Nutrition Services NSIP (Nutrition Services) 15	\$137,230.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	GNRC Transportation Services (Nutrition Services) 15	\$70,000.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	GNRC Home Delivered Frozen Meals - State (Nutrition Services) 15	\$57,839.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	GNRC Home Delivered Meals IIIC (Nutrition Services) 15	\$362,867.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	GNRC Nutrition Services IIIC (Nutrition Services) 15	\$288,622.00	6/30/2015
U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES	GNRC Nutrition HCBS (Options) 15	\$77,900.00	6/30/2015
U.S. DEPARTMENT OF HOUSING & URBAN DEV.	HUD CDBG Five Year Plan 14-15	\$200,000.00	1/20/2015
STATE TRIAL COURTS			
U.S. DEPARTMENT OF JUSTICE	STOP Violence Against Women 14-15	\$39,836.00	6/30/2015
WATER & SEWER			
U.S. DEPARTMENT OF HOMELAND SECURITY	Flood Benzing Road/Park Terrace Home Buyout 11-14	\$13,329,032.50	11/7/2014
U.S. DEPARTMENT OF HOMELAND SECURITY	Flood Pennington Bend Home Buyout 11-14	\$5,112,161.50	11/7/2014
U.S. DEPARTMENT OF HOMELAND SECURITY	Flood Yale Avenue Home Buyout 12-15	\$3,136,127.00	8/1/2015
U.S. DEPARTMENT OF HOMELAND SECURITY	FLOOD Miami Avenue Home Buyout 11-14	\$7,734,510.00	10/10/2014

Wednesday, May 06, 2015

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### Fiscal Year 2013 Disadvantaged Business Report FY 15 Fiscal Yr. (July 1, 2014 - April 30, 2015)

																Totals	
										Disadv	antaged Busir	ness					
			Ethnic Mino	rity Male Only						Woman C							
	African American	Hispanic	Asian	Native American	Specific Male Minority	Total Male Ethnic Minority	African American	Hispanic	Asian	Native American	Specific Female Minority	Non-Ethnic Female	Total Woman Owned	O\$&E*	Total Disadvantaged Business	Non-Ethnic Male	Total of All Business
Agricultural  1 Extension	0	0	0	0	0	\$0	0	0	0	0	0	0	\$0	0	\$0	C	\$0
2 Arts Commission Auditorium	4150	3,360	0	1,378	0	\$8,888	0	366	0	521	0	71,163	\$72,050	0	\$80,938	1172429	\$1,253,367
3 Commisssion	0	0	0	0	0	\$0	0	0	0	0	0	0	\$0	0	\$0	\$0	\$0
4 Beer Permit Board Community	0	0	0	526	0	\$526	0	0	0	0	0	0	\$0	0	\$526	106	
5 Education	0	0	0	0	0	\$0	0	0	0	0	0	0	\$0	0	\$0	C	\$0
6 Convention Center Election	10,725	0	0	0	0	\$10,725	0	0	0	0	0	11,530	\$11,530	0	\$22,255	37,627	\$59,882
7 Commission	0	0	0	27,839	0	\$27,839	1,000	0	0	0	26,895	0	\$27,895	0	\$55,734	43,463	\$99,197
8 Farmer's Market Historical	278,497	0	0	3,701	0	\$282,198	0	0	0	0	4,100	0	\$4,100	0	\$286,298	372,360	\$658,658
g Commission	0	0	0	0	0	\$0	0	0	0	0	0	114	\$114	0	\$114	1,484	\$1,598
10 Human Relations	0	0	0	0	0	\$0	0	0	0	0	0	1,137	\$1,137	0	\$1,137	C	\$1,137
Justice Integration 11 Systems	0	0	0	2,202	0	\$2,202	0	0	0	0	0	0	\$0	0	\$2,202	848,807	\$851,009
12 Library	67,745	1,300	1,688	9,078,722	0	\$9,149,455	0	0	0	251,731	1,025	553,859	\$806,615	0	\$9,956,070	1,327,444	\$11,283,514
Metro Action 13 Commission	18,577	1,425	339	91,550	0	\$111,891	17165_	0	400	0	10,142	80,482	\$108,189	0	\$220,080	3,593,094	\$3,813,174
Nashville Career 14 Advancement Ctr	26,508	0	0	5,893	0	\$32,401	0	0	0	0	0	59,906	\$59,906	0	\$92,307	182,812	\$275,119
Parks and 15 Recreation	330,210	4724_	240	53,090	0	\$388,264	4740_	1,734	0	0	1,843,594	497,120	\$2,347,188	0	\$2,735,452	19,238,290	\$21,973,742
Planning 16 Commission	0	0	0	10,582	0	\$10,582	0	0	0	0	0	6,406	\$6,406	0	\$16,988	1,346,800	\$1,363,788
17 Public Health	33,809	0	4,989	111,325	0	\$150,123	15360_	0	0	0	54,937	151,076	\$221,373	0	\$371,496	1,219,462	\$1,590,958
18 Social Services	94,136	0	0	6,186	0	\$100,322	0	0	0	0	0	16,717	\$16,717	0	\$117,039	99,580	\$216,619

Transportation																	
19 Licensing	0	0	0	0	0	\$0	0	0	0	0	0	0	\$0	0	\$0	0	\$0
Codes 20 Administration	65200	0	0	7,883	0	\$73,083	0	0	0	0	0	13,036	\$13,036	0	\$86,119	79,166	\$165,285
Criminal Justice 21 Planning Unit	0	0	0	367	0	\$367	0	0	0	0	0	0	\$0	0	\$367	198	\$565
Emergency 22 Communications	0	0	0	5,092	0	\$5,092	0	0	0	0	0	46,653	\$46,653	0	\$51,745	1,467	\$53,212
		<u> </u>		0,002								40,000				1,407	
23 Finance	46400_	0	0	6,147	0	\$52,547	0	0	0	0	0	2,634	\$2,634	0	\$55,181	379,383	\$434,564
24 Fire	13846	1,725	1,705	1,229,468	0	\$1,246,744	0	0	0	0	3665	294,185	\$297,850	0	\$1,544,594	2,669,913	\$4,214,507
25 General Services	6625109_	18,433	0	4,418,289	0	\$11,061,831	29659	0	0	134,989	196059	1145623	\$1,506,330	0	\$12,568,161	19165281	\$31,733,442
26 Human Resources	0	0	0	3,438	0	\$3,438	0	0	0	0	0	4,449	\$4,449	0	\$7,887	45,751	\$53,638
Information 27 Technology Serc.	38413	0	0	24,861	0	\$63,274	0	0	70,070	0	0	593,297	\$663,367	0	\$726,641	5,139,314	\$5,865,955
28 Law	0	0	0	3,016	0	\$3,016	0	0	0	0	0	7,592	\$7,592	0	\$10,608	400,842	\$411,450
29 Police	509,466	1,421	189	193,124	0	\$704,200	12,082	0	0	376	914	519,560	\$532,932	0	\$1,237,132	2,093,078	\$3,330,210
	•	·		·													
30 Public Works Soil & Water	150,123	58,598	0	48,066	0	\$256,787	0	0	0	0	12130	7,937,842	\$7,949,972	0	\$8,206,759	11,121,685	\$19,328,444
31 Conservation	0	0	0	0	0	\$0	0	0	0	0	0	0	\$0	0	\$0	0	\$0
32 Water Services	1,832,176	0	193,044	242,302	0	\$2,267,522	17890	0	0	7,673	997,689	3,036,116	\$4,059,368	0	\$6,326,890	28,214,533	\$34,541,423
33 Assessor of Property	0	0	0	8,710	0	\$8,710	0	0	0	0	928	608	\$1,536	0	\$10,246	86,263	\$96,509
<u> </u>	0	0	0	0,710	0	ψο,, ισ	0	0	0	0	920	000	<b>\$1,555</b>	- 0	Q10,2-10	00,203	<del></del>
35 Circuit Court Clerk	0	0	0	25,662	0	\$25,662	0	0	0	0	0	1,830	\$1,830	0	\$27,492	37,990	\$65,482
36 County Clerk	0	0	0	162	0	\$162	0	0	0	0	0	4,121	\$4,121	0	\$4,283	114,990	\$119,273
37 Criminal Court Clerk	0	0	0	8,345	0	\$8,345	0	0	0	0	0	2,187	\$2,187	0	\$10,532	12,480	\$23,012
District Attorney 38 General	6,790	0	0	15,804	0	\$22,594	0	0	0	0	0	13,463	\$13,463	0	\$36,057	109,105	\$145,162
General Sessions				·		<del>-</del>										,	
39 Court Judges	2,547	0	0	11,979	0	\$14,526	0	0	3,600	0	0	7,747	\$11,347	0	\$25,873	106,718	\$132,591
40 Juvenile Court Clerk	0	19,770	0	20,499	0	\$40,269	1,600	0	0	0	250	13,263	\$15,113	0	\$55,382	7,827	\$63,209
41 Public Defender	0	0	0	8,884	0	\$8,884	0	0	0	0	0	1,967	\$1,967	0	\$10,851	38	\$10,889
42 Register of Deeds	0	0	0	3,963	0	\$3,963	0	0	0	0	0	0	\$0	0	\$3,963	195	\$4,158
43 Sheriff	1,432	0	3,140	266,236	0	\$270,808	0	0	0	0	7,235	113,914	\$121,149	0	\$391,957	14,978,802	\$15,370,759
44 State Trial Courts	5,967	0	0	34,116	0	\$40,083	1,730	100	0	0	0	1,892	\$3,722	0	\$43,805	390,452	\$434,257
-																·	

45 Trustee		0	0	0	6,292	0	\$6,292	0	0	0	0	0	0	\$0	0	\$6,292	2,737	\$9,029
	Totals	\$10,161,826	\$110,756	\$205,334	\$15,985,699	\$0	\$26,463,615	\$101,226	\$2,200	\$74,070	\$395,290	\$3,159,563	\$15,211,489	\$18,943,838	\$0	\$45,407,453	\$114,641,966	\$160,049,419
							16.5%							11.8%	0.0%	28.4%	71.6%	100.0%
							58.3%							41.7%	0.0%	100.0%		

<sup>\*</sup> OS&E (Other Socially and Economically disadvantaged Business) includes disabled and veteran owned businesses.



## TITLE VI PROGRAM

Nashville Metropolitan Transit Authority

430 Myatt Drive Madison, TN 37115 (615) 862-5969

www.nashvillemta.org

**Submitted: November 2013** 

Rev. 2: May 2015

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- A. Nashville MTA Board Title VI Policy Approval
- B. Public Hearing Policy
- C. Sample of Public Notice of Hearing/Meeting
- D. Title VI Complaint Form and Log
- E. Notice to Beneficiaries
- F. Language Line Brochure
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- J. Bus Stop Guidelines
- K. 2011 Nashville On-Board Transit Survey
- L. 2011 Title VI Compliance Review Closure
- M. 2013 Title VI Plan Concurrence

# I. NASHVILLE MTA INFORMATION

# **A. Mission Statement**

The Nashville MTA provides public transportation services, local and express routes, to citizens and visitors within the Metropolitan Nashville area. The Nashville Metropolitan Transit Authority mission statement is to provide safe, reliable, efficient, customer friendly public transit and alternatives to driving alone. The goal of Nashville MTA is to balance customer needs with taxpayer resources in a manner fair to all.

# **B. Title VI Policy Statement**

Nashville MTA is committed to ensuring that no individual or organization is excluded from participation in, denied the benefits of its programs, activities or services, or subject to discrimination on the basis of race, color, religion, sex or gender, pregnancy, national origin, ethnicity, age, marital status, veteran status, mental or physical disability, sexual orientation, gender identity or any other characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended.

Toward that end, every department, division, and employee of Nashville MTA is responsible for carrying out Nashville MTA's commitment to non-discrimination, including the requirements of the Title VI plan. This includes the following:

- Ensure that the level and quality of public transportation services is provided in a nondiscriminatory manner
- Promote full and fair participation in public transportation decision-making without regard to race, color, or national origin
- Ensure meaningful access to transit-related programs and activities by persons with limited English proficiency.

Title VI of the Civil Rights Act prohibits discrimination on the basis of race, color or national origin in programs or activities receiving federal financial assistance. The Presidential Executive Order 12898 addresses environmental justice in minority and low-income populations and the Presidential Executive Order 13166 addresses services to those individuals with limited English speaking proficiency. The rights of women, the elderly and the disabled are protected under related statutes. These Presidential Executive Orders and the related statutes fall under the umbrella of Title VI.

The Nashville MTA is proud of its longstanding policy to ensure that social impacts to communities and people are recognized early and continually throughout the transportation decision-making process.

#### **Title VI Coordinator**

#### **Title VI Coordinator**

The Title VI Coordinator at MTA is Shontrill M Lowe and she can be reached via information below:

Shontrill M Lowe Transit Planner Nashville MTA 430 Myatt Drive Nashville, TN 37115 (615) 862-65625 shontrill.lowe@nashville.gov

As authorized by the Chief Executive Officer, the Title VI Coordinator is responsible for initiating, monitoring, and ensuring MTA's compliance with Title VI requirements as follows:

- A. **Program Administration**. Administer the Title VI program and coordinate implementation of the plan. Ensure compliance with the assurances, policy, and program objectives. Perform Title VI program reviews to assess administrative procedures, staffing, and resources; provide recommendations as required to the Chief Executive Officer
- B. **Complaints**. Review written Title VI complaints that may be received by MTA following the adopted guidelines (see Complaint Procedures). Ensure every effort is made to resolve complaints.
- C. **Data Collection.** Review the statistical data gathering process performed by agency program staff periodically to ensure sufficiency of data for meeting the requirements of Title VI program administration
- D. **Environmental Impact Statements.** Ensure that available census data are included as a part of all Environmental Impact Statements/Assessments (EIS/EIA) conducted for projects receiving Federal assistance.
- E. **Title VI Plan Update.** Review and update the MTA's Title VI Plan as needed or required. Present updated plan to the Chief Executive Officer for approval:
- F. **Public Dissemination**. Ensure implementation of MTA's Public Participation Plan.

MTA provides Title VI information to new employees during training and orientation, as well as current employees through refresher training which is provided on a yearly basis. MTA's goal is to get every employee back through training once a year. A breakdown of MTA employee characteristics is listed below:

Characteristic	Number	Characteristic	Number
Female	190	Male	376
White	199	Black or African American	350
American Indian/ Alaska	2	Native Hawaiian/ other	2
Native		Pacific Islander	
Asian	2	Hispanic	9
Other	4		

# II. GENERAL REQUIREMENTS AND GUIDELINES

#### **Notices to Beneficiaries of Protection under Title VI**

The MTA regularly provides information to the public regarding our Title VI obligations to inform them of their protections against discrimination. Our statement to beneficiaries is posted on our website, and is also posted in both English and Spanish throughout our main bus terminal, Music City Central. The statement includes that we operate without regard to race, color, and national origin; a description of the procedures that members of the public should follow in order to request additional information regarding our policy; and a description of procedures that members of the public should follow in order to file a discrimination complaint (see Appendix). MTA also routinely posts notices on placards inside the buses

## **Title VI Complaint Procedures**

These procedures apply to all complaints filed under Title VI of the Civil Rights Act of 1964, relating to any program or activity administered by MTA or its sub-recipients, consultants, and/or contractors. Intimidation or retaliation of any kind is prohibited by law.

These procedures do not deny the right of the complainant to file formal complaints with other State or Federal agencies, or to seek private counsel for complaints alleging discrimination. These procedures are part of an administrative process that does not provide for remedies that include punitive damages or compensatory remuneration for the complainant.

Every effort will be made to obtain early resolution of complaints at the lowest level possible. The option of informal mediation meeting(s) between the affected parties and the Title VI Coordinator may be utilized for resolution, at any stage of the process. The Title VI Coordinator will make every effort to pursue a resolution of the complaint. Initial interviews with the complainant and the respondent will request information regarding specifically requested relief and settlement opportunities.

#### **Process**

Below is the complaint process that the Title VI Coordinator will follow

Any individual, group of individuals, or entity that believes they have been subjected to discrimination prohibited by Title VI nondiscrimination provisions may file a written complaint with MTA's Title VI Coordinator. A formal complaint should be filed within 180 calendar days of the alleged occurrence or when the alleged discrimination became known to the complainant. The complaint must meet the following requirements:

- A. Complaint shall be in writing and signed by the complainant(s).
- B. Include the date of the alleged act of discrimination (date when the complainant(s) became aware of the alleged discrimination; or the date on which that conduct was discontinued or the latest instance of the conduct).
- C. Present a detailed description of the issues, including names and job titles of those individuals perceived as parties in the complained-of incident.
- D. Allegations received by fax or e-mail will be acknowledged and processed, once the identity/identities of the complainant(s) and the intent to proceed with the complaint have been established. The complainant is required to mail a signed, original copy of the fax or e-mail transmittal for MTA to be able to process it.
- E. Allegations received by telephone will be reduced to writing and provided to complainant for confirmation or revision before processing.
- F. A complaint form will be forwarded to the complainant for him/her to complete, sign, and return to MTA for processing. This form is also available for download from the MTA website.
- G. Upon receipt of the complaint, the Title VI Coordinator will determine its jurisdiction, acceptability, and need for additional information, as well as investigate the merit of the

complaint. In cases where the complaint is against one of MTA's sub-recipients of Federal funds, MTA will assume jurisdiction and will investigate and adjudicate the case.

# In order to be accepted, a complaint must meet the following criteria:

- a. The complaint should be filed within 180 calendar days of the alleged occurrence or when the alleged discrimination became known to the complainant.
- b. The allegation(s) must involve a covered basis such as race, color, or national origin.
- c. The allegation(s) must involve a program or activity of a Federal-aid recipient, subrecipient, or contractor.

# A complaint may be dismissed for the following reasons:

- a. The complainant requests the withdrawal of the complaint.
- b. The complainant fails to respond to repeated requests for addition information needed to process the complaint.
- c. The complainant cannot be located after reasonable attempts.

Once the complaint is accepted for investigation, the complainant and the respondent will be notified in writing within seven calendar days. The complaint will receive a case number and will then be logged into MTA's records identifying its basis and alleged harm.

In cases where MTA assumes the investigation of the complaint, MTA will provide the respondent with the opportunity to respond to the allegations in writing. The respondent will have 10 calendar days from the date of MTA written notification of acceptance of the complaint to furnish his/her response to the allegations.

MTA's final investigative report and a copy of the complaint will be forwarded to the FTA and affected parties within 60 calendar days of the acceptance of the complaint.

MTA will notify the parties of its final decision.

If complainant is not satisfied with the results of the investigation of the alleged discrimination and practices the complainant will be advised of the right to appeal to the FTA.

The public may obtain a complaint form by request, through the Nashville MTA website, or from Customer Care at the Music City Central main bus terminal. The Title VI Complaint form can be found in the Appendix.

### Title VI Investigations, Complaints, and Lawsuits

The MTA maintains a list of all active investigations, complaints, or lawsuits that allege discrimination on the basis of race, color, or national origin. Records will be kept for three years internally then archived for a period of ten years. This log can be found in the Appendix. There is one active complaint at this time.

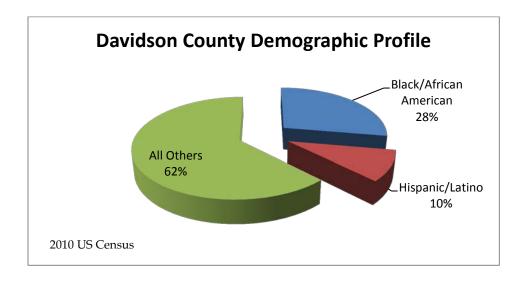
# **Public Outreach and Involvement**

The Nashville MTA Title VI Program is responsible for providing leadership, direction and policy to ensure compliance with Title VI of the 1964 Civil Rights Act and environmental justice principles. The Nashville MTA is proud of its longstanding policy to ensure that social impacts to communities and people are sought out and recognized early and continually throughout the transportation decision-making process for minorities, individuals with disabilities, and individuals with Limited English Proficiency (LEP).

In order to better understand Nashville's low-income, minority, and LEP communities the MTA used 2010 census data, as well as estimates from the American Community survey in order to determine the demographic make-up of our service area. The MTA also used GIS mapping in order to identify the minority block group communities within the MTA service area. By collecting this data the MTA has been able to develop a comprehensive plan that will prevent any of our services from causing a disparate impact to those communities.

Figure 1 provides an overview of the minority communities in Davidson County. In Section VI of this document, detailed information, including minority and low income communities served is provided for each MTA route. As depicted below, the two largest minority groups within our service area are African Americans and Hispanics.

Figure 1



# **Public Engagement and Participation Plan**

After careful analysis of the minority and low-income populations in the MTA service area the MTA has developed a plan outlining how to best engage those communities. MTA coordinated with individuals, institutions, and organizations to reach out to members in minority and/or low-income communities. Some of the organizations we work and have met with include:

- Black Chamber of Commerce
- Hispanic Chamber of Commerce
- Metro Human Relations Commission
- Organized Neighbors of Edgehill (ONE) Food Now Transportation Committee (low-income and minority)
- John Henry Hale Homes Community Center (low-income and minority)
- Martha O'Bryan Center (low-income and minority)
- Cumberland View Towers (low-income)
- JC Napier Housing Residents (low-income)
- Bethlehem Center (minority)
- Project Homelessness (low-income)
- Gernet Apartments Residents (minority)
- Refugee Immigration Service (low-income and minority)
- Kroger Nashboro Village (minority)
- Kroger Mt. View Road (minority)
- Antioch Community Meeting (minority)
- Antioch Easter Egg Hunt (minority)
- Vanderbilt Coalition for Healthy Aging (low-income and minority)
- Transit Week Farmers Market (low-income and minority)
- HUGGS, Inc. Awards Banquet (low-income)
- My City Academy
- James Kayce Homes
- NAACP
- North Nashville Interest Group
- Neighborhood Resource Center

Through working with these agencies and organizations the MTA has been able to develop more targeted outreach and public communication methods for the diverse Nashville-Davidson County community.

### **Public Communication Methods**

MTA uses many outlets to communicate with our customers and Nashville-Davidson County residents. MTA maintains a website (<a href="www.nashvillemta.org">www.nashvillemta.org</a>), staffs a customer service booth at Music City Central, makes printed materials available such as brochures, schedules, and other information, utilizes an e-mail list for sending out notices, and operates a Customer Care Department to answer phone calls. There are currently 800 people signed up for the email list at this time. The MTA Communications Department also works with local media to send out press releases, notices, and other information, as well as placing notices inside the buses. MTA strives to make all of its published documents widely accessible and provides downloadable copies on our website.

MTA utilizes several minority and LEP media outlets for public notices and press releases.

The following is a detailed list of MTA's outreach efforts in the media:

- **Legal Notices**. According to the *Public Participation Plan* a Public Notice of an intended public hearing/meeting must be conveyed to the public at least fourteen days prior to the meeting date. The MTA Planning Department places the notice in The City Paper; in the Tennessee Tribune (an area paper marketed to African-Americans), and in Spanish in La Noticia Newspaper (see Appendix).
- Advertisements. MTA advertises in The Nashville Scene which is the largest newspaper of record in Nashville-Davidson County. MTA also places advertisements in the Tennessee Tribune (a local African American newspaper), La Campana, and La Noticia (two area newspapers marketed towards Hispanics). MTA also occasionally advertises on both television and billboards within the service area as well as on MTA benches and shelters.
- E-mail Blasts. MTA uses the power of the web to allow anyone to sign-up on our website for our public information e-mail blasts called "MTA E-News". Press releases, meeting notices, detour announcements and any other MTA related information is sent out to the e-mail list on a regular basis. Currently there are about 800 people signed-up to receive these notices.
- Press releases. MTA recognizes that not all citizens read the classified legal ads; therefore the Communications office sends press releases to local newspapers and other stakeholders about meetings or service notices.
- Organizations. MTA has established a relationship with the Black Chamber of Commerce and Hispanic Chamber of Commerce. MTA meets with these groups periodically to gather input. MTA has also been actively involved with the Nashville Food Policy Council, whose mission is to increase the availability of and access to healthy and affordable food to low-income individuals whose neighborhoods are considered "food deserts."
- MTA website. Our website serves as the online information hub for MTA. Schedules, information on services, downloadable brochures, service change information can all be found on the website. MTA's website is accessible 24 hours a day 7 days a week. The website can also be translated into Spanish with a click of a button. Although many households do not own a computer, most public libraries in the area now offer free Internet access to citizens.
- **Social media**. MTA utilizes Facebook and Twitter to give up to the minute information to the public about public meetings, route detours, MTA news, and events.

## **Service Change Process**

Prior to making changes to any service, the MTA Planning Department follows the process below:

- 1. Determine funding available
- 2. Identify projects in Master Plan
- 3. Perform Data analysis –includes review of performance measures

- 4. Review customer comments
- 5. Create service proposal and perform Title VI analysis
- 6. Receive public input (public meetings and comments)
- 7. Apply changes
- 8. Ongoing Evaluation

## **Public Meetings**

Holding public meetings is an important step in the service change process. MTA chooses meeting locations that are fully accessible by bus and meet ADA requirements for accessibility. In general, MTA prefers to hold meetings in downtown Nashville at Music City Central, the transit hub on Charlotte Ave. This centralized location provides the maximum access for all of MTA riders and the citizens of Nashville, particularly minority and/or low-income communities. Aside from a few connector routes, all MTA bus routes begin and end at Music City Central. This provides easy access to our customers to stop in and attend a meeting.

In addition to holding meetings at Music City Central, if a route affects a particular community, MTA will choose an accessible location within that community. This can include library branches, community centers, or churches.

Where possible, MTA holds meetings at various times throughout the day to provide multiple times for citizens to attend meetings. Usually a meeting is held mid-day and again in the evening. However, as was mentioned earlier, the public does not need to attend meetings to provide feedback or comments as we accept comments through e-mail, phone, letter, and fax.

Below is a list of locations public meetings held over the last three years:

- Music City Central
- Madison Branch Library
- Inglewood Branch Library
- Southeast Branch Library
- South Police Precinct
- Cumberland View Towers
- Vine Hill Towers
- E.S. Rose Community Center
- Kayne Avenue Baptist Church

## Inclusion of Limited English Proficiency (LEP) Persons in Public Meetings

MTA follows the DOT's policy guidance concerning overcoming LEP barriers to public participation.

- MTA has two bi-lingual Customer Care representatives
- If for some reason a translator cannot be present at a public meeting, staff uses the Language Line to assist customers (see Appendix). The Language Line Is an "over the phone" interpretation service that enables you to communicate clearly with customers in more than 170 languages within a matter of seconds. The service is available 24 hours a day and 7 days a week from any phone in any country.
- MTA provides all notices, announcements, survey forms, and other outreach materials in both English and Spanish.
- MTA provides a link to Spanish route schedules on its website and utilizes Google translation services which provides translation in Spanish and many other languages.

## Language Assistance Plan for Limited English Proficiency Populations

#### Introduction

This Language Assistance Plan for Limited English Proficiency populations has been prepared to address MTA's responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited English language skills. The Plan has been prepared in accordance with Title VI of the Civil rights Act of 1964, 42 U.S.C. 2000d, et seq, and its implementing regulations, which state that no person shall be subjected to discrimination on the basis of race, color or national origin.

Executive Order 13166, titled Improving Access to Services for Persons with Limited English Proficiency, indicates that differing treatment based upon a person's inability to speak, read, write or understand English is a type of national origin discrimination. It directs each federal agency to publish guidance for its' respective recipients clarifying their obligation to ensure that such discrimination does not take place. This order applies to all state and local agencies which receive federal funds, including MTA which receives federal assistance through the Federal Transit Administration (FTA).

## **Plan Summary**

MTA has developed this LAP to help identify reasonable steps for providing language assistance to persons with limited English proficiency who wish to access services provided by the transit authority. As defined in Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write or understand English.

This plan outlines how MTA identifies persons who may need language assistance, the ways in which assistance may be provided, staff training that may be required, and how to notify LEP persons that assistance is available.

#### Limited English Speaking Populations and the Four-Factor Framework

In order to determine how best to continue reaching persons with limited English proficiency in Nashville/Davidson County and improve current ongoing efforts, MTA conducts targeted needs assessments and gathers data to maintain an understanding of the language needs. In doing so, MTA utilizes the recommended "four-factor analysis" per the U.S. Department of Transportation LEP guidance. The four-factor analysis is a flexible and fact-dependent standard that is used to determine the appropriate language assistance services to ensure an LEP individual has meaningful access to MTA's programs and activities.

MTA adheres to the following process:

Factor 1: Determine the number of LEP persons eligible to be served or likely to be encountered by an MTA program, activity, or service.

Factor 2: Determine the frequency with which LEP persons come in contact with MTA programs, activities or services.

Factor 3: Determine the importance of the programs, activities, or services provided by MTA to people's lives.

Factor 4: Determine the resources available by MTA for LEP outreach, as well as the costs associated with that outreach.

A summary of the results of the MTA four-factor analysis is in the following section.

#### The Four-Factor Framework

# Factor 1: Determine the number of LEP persons eligible to be served or likely to be encountered by an MTA program, activity, or service.

MTA utilized 2010 census data obtained from the Nashville Area Metropolitan Planning Organization (MPO) as well as data and assistance from the Metro Planning Department (MPD) in order to identify LEP populations in Nashville-Davidson County

# (a) How LEP persons interact with the recipient's agency.

Nashville-Davidson County is roughly 535 square miles with an estimated 2010 population of 626,681. MTA provides local and express fixed route bus services for Nashville-Davidson County. We also provide door-to-door AccessRide paratransit services for people with disabilities and those who are unable to ride the fixed route service. LEP Persons are likely to come into contact with MTA through the following services that we provide:

- Local and regional fixed route bus services
- AccessRide Paratransit services for people with disabilities
- Customer Service at Music City Central
- Calling the Customer Care Department
- Ticket Sales windows
- Ticket Vending Machines
- MTA's Website
- Public Meetings
- Notices to the Public
- Ridership Surveys conducted by MTA

# (b) Identification of LEP Communities

Table 1 is a data table that breaks down the predominant races/ethnicities within the MTA service area. This data was taken from the 2006 – 2010 American Community Survey 5 year estimates. The table is broken down by those who only speak English (i.e. English is their first language), those who speak English very well (i.e. those whose first language is not English, however, they speak English very well), and those who do not speak English well.

		Table 1: Predominant	: Race/Ethniciti	es in Nashville	e-Davidson	Count
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Race/Ethnicity	<b>Total Population</b>	Speak Eng	glish Only	Speak Englis	sh Very Well	Do Not Speak	English Well
White	369,885	325,106	88%	20,943	6%	23,836	6%
Black/African							
American	157,769	147,816	98%	5,437	4%	3,816	3%
American Indian/							
Alaska Native	1,502	1,294	86%	208	14%	-	0%
Asian	17,726	3,502	20%	8,019	45%	6,205	35%
Hawaiian/ Pacific							
Islander	312	-	0%	130	42%	182	58%
Hispanic/Latino	46,966	6,708	14%	13,623	29%	26,635	57%
American Community							

As is shown in Table 1, the Hispanic/Latino population is the largest population within Nashville-Davidson County that does not speak English. The predominant language spoken by the Hispanic/Latino population is Spanish. Thus, Nashville MTA provides written and spoken translation of all services and documents in both English and Spanish.<sup>2</sup>

# Factor 2: Determine the frequency with which LEP persons come in contact with MTA programs, activities or services.

MTA's Customer Care consults directly with LEP persons when conducting monthly surveys on local and express fixed route bus services. Customer Care utilizes surveys in both English and Spanish when conducting the interviews. If surveys in other languages are requested, Customer Care can take down the participants contact information and mail or email a translated survey on a later date.

MTA engages regularly with the Metro Human Relations Commission, the Multicultural Alliance on Disability, the Urban League, and other local agencies and organizations that represent or advocate on behalf of LEP persons. We are a partner agencies with the he Multicultural Alliance on Disability which is a group of community agencies serving people with disabilities and/or refugees and immigrants, administered by the Vanderbilt Kennedy Center/TN Disability Pathfinder which is tasked with identifying the barriers affecting the service delivery to people with disabilities from other cultures. This relationship provides MTA with opportunities to identify these barriers across all of the services we provide.

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<sup>&</sup>lt;sup>1</sup> The Hawaiian/Pacific Islander population has a large percentage of persons who do not speak English well (58%). However; at only 312 persons, the size of the Hawaiian/Pacific Islander population does not meet the Safe Harbor Threshold of having 5 percent of the total population or 1000 persons who are LEP. Therefore, MTA is not required to have translated written/printed material for the Hawaiian/Pacific Islander LEP population

<sup>&</sup>lt;sup>2</sup> The Asian population within Nashville-Davidson County is also very large with 17,726 people. 35 percent of that population does not speak English well. The Census Bureau does not break down the Asian race/ethnicity by language. Because of the number of different languages spoken by the Asian population and the constraints imposed by the lack of language data in the Census, the MTA is not capable of determining one Asian language to use for written/printed translation of services.

Through discussions with MTA departments such as Customer Care and Operations, we developed an understanding of our regular interactions with LEP persons. Below is a breakdown of how often and in what way LEP persons come into contact with the MTA's services:

- Customer Care phone services an average of 4 LEP persons per week
- Ticket Sales an average of 5 LEP persons per week
- Fixed route transit services an average of 11 LEP persons per week
- AccessRide paratransit –11 LEP persons ride on a regular basis
- Community and Sponsored Events
  - Annual Mayor's 1<sup>st</sup> Day Festival (A Spanish speaking Customer Care representative attends the festival and helps disseminate information to LEP persons who are in attendance)
  - Annual Earth Day (MTA schedules and brochures are available to LEP persons who attend Earth Day)

# Factor 3: Determine the importance of the programs, activities, or services provided by MTA to the LEP population.

MTA provides local and express fixed route bus services for Nashville-Davidson County as well as door-to-door AccessRide paratransit services. Through ridership analysis, Customer Care Representative testimonials, and Customer Care surveys MTA has found that LEP persons come into contact with the MTA predominantly through our local fixed route bus services. Surveys show that this mode of service is used primarily for commuting to and from work. This service is also the least expensive and the most widely available. There are many transit stops in neighborhoods that have been identified as having a high concentration of LEP persons.

Customer Care on-board surveys indicates that LEP ridership is predominately on the following routes:

- 6 Lebanon Road
- 10 Charlotte
- 12 Nolensville Rd
- 15 Murfreesboro Rd
- 18 Elm Hill Pike
- 25 Midtown
- 26 Gallatin Rd
- 27 Old Hickory
- 33X Hickory Hollow
- 34 Oprv Mills
- 36X Madison Express
- 38X Antioch Express
- 55 Murfreesboro BRT
- 56 Gallatin BRT
- 76 Madison

According to on-board surveys these passengers ride multiple times a week and are traveling primarily to and from work. Other important trips that were noted were to and from doctors' appointments and to and from grocery stores and other shopping centers. Most of this group

relies on public transit as 46 percent of the passengers surveyed did not have a personal vehicle available at home for their trip. MTA will continue to utilize survey information to better determine the importance of transit services to LEP persons.

MTA is also committed to affording LEP individuals affected by the lack of transit services an opportunity to participate in another transit alternatives process called the Coordinated Human Services Transportation Plan (CHSTP). The purpose of the plan is to improve transportation services for persons with disabilities, older adults and individuals with low incomes by ensuring that communities coordinate transportation resources provided through multiple federal programs. This plan applies to urbanized areas within Davidson, Rutherford counties and will also provide coordination with Cheatham, Dickson, Maury, Robertson, Sumner, Williamson and Wilson counties.

# Factor 4: Determine the resources available to provide translation services and overall cost for LEP assistance.

MTA provides bus schedules, public notices, announcements, survey forms, and other outreach materials in both English and Spanish. Currently there are fifteen route schedules printed in Spanish. MTA also has two bi-lingual Customer Service Representatives as well as access to the Language Line, which is a call-in service that assists Customer Care Representatives when communicating with non-English speaking customers. MTA provides all of its written and spoken translation services to LEP persons free of charge.

The estimated costs that MTA incurred in 2012 in order to provide written and spoken translation services are as follows:

- Costs for printing
  - o Pocket Schedule Printing: \$6437
  - o Brochure Printing (AccessRide and BusLink Brochures): \$1000
- Publishing Spanish public hearing notices in La Noticia Newspaper: \$500
- Language Line (in 2012 we utilized the Language Line on two occassions): \$4.93

#### **Language Assistance Plan Overview**

The purpose of this language assistance plan is to make reasonable efforts to eliminate or reduce limited English proficiency as a barrier to accessing Nashville MTA programs or activities. Nashville MTA is committed to providing language assistance services to LEP individuals who wish to access MTA programs.

The plan includes the following five elements:

- 1. Identifying LEP Individuals who need language assistance
- 2. Providing language assistance measures
- 3. Training staff
- 4. Providing notice to LEP persons
- 5. Monitoring and updating the plan

## Identifying LEP Individuals who need language assistance

As described previously, MTA has used the Four Factor Analysis in order to identify LEP populations within our service area. The single prominent LEP population within Nashville-Davidson County is the Hispanic/Latino population whose predominant first language is Spanish. Of the nearly 47,000 Hispanics/Latinos, 57 percent reported that they did not speak English well. MTA has determined that both written and spoken translation services are appropriate for Spanish Speaking individuals. All other languages spoken by LEP persons do not meet the Safe Harbor Threshold, however; we can provide them spoken translation services through the Language Line used by our Customer Care Department. If a Customer Care Representative does not recognize the language needed by the LEP caller the Language Line may also be utilized to identify the language needed.

## Providing language assistance measures

There are numerous language assistance measures available to LEP persons in the MTA service area. MTA provides both written and spoken translation for Spanish speaking individuals as well as spoken translation for all other LEP persons through the Language Line. Below are ways that the MTA provides assistance to LEP persons:

- Written Material Translation for Spanish LEP persons including but not limited to:
  - Bus schedules, AccessRide and Bus Link brochures, public hearing announcements, public notices, survey forms, and other outreach materials
- Spoken Translation:
  - o Two bi-lingual (English-Spanish) Customer Care Representatives
  - Language Line service
  - Bus Operator Assistance if a bus operator needs assistance with an LEP person they can call dispatch who can then patch them to a Customer Care Representative who will be able to help bus operator communicate with the LEP person.
- Community outreach: through Customer Care interactions at community events as well
  as regular participation through various organizations such as the Multicultural Alliance,
  MTA interacts with community, business, and church organizations whose members are
  often predominantly LEP. This allows us to provide education about the LEP services
  MTA provides and to get feedback from LEP persons on the effectiveness of our plan.

# Training staff

As part of MTA new hire training, the training department covers the LAP plan provisions of Title VI. This training is provided for all MTA employees. During training all employees are made aware that MTA is required to take reasonable steps to ensure LEP persons are given meaningful access to all of our services. Employees are informed that MTA provides two Bilingual customer care representatives, provides bus schedules, brochures, notices, announcements, survey forms, and other material in both English and Spanish. We also train Customer Care on how to utilize the Language Line services. All employees receive training on Title VI when they are initially hired and given refresher training regularly. Other measures include but are not limited to:

Title VI guidelines in departmental handbooks

- Title VI bulletin boards at MTA administrative buildings
- Operator sensitivity training for encountering LEP individuals
- Establishment of "Did You Know" alerts for Administrative Staff on MTA Title VI and LEP requirements for providing meaningful access to services for LEP persons.

## Providing notice to LEP persons

MTA provides notice to LEP persons of the availability of language assistance in many ways. The Title VI Policy public notice is printed in English and in Spanish and is posted at all of our facilities including our main hub at Music City Central. This notice informs individuals of their rights under Title VI and also gives contact information for questions, comments, complaints, or if a person is in need of Customer Care assistance. The following is a list of other methods the MTA uses in order to notify the public of our LEP assistance programs:

- Printing of Public Meeting/Hearing press releases and flyers in both English and Spanish
- Provide Press Release and purchase advertisements for publication in La Campana and La Noticia, two area newspapers marketed to Hispanics
- Implement the use of an automated greeting in both English and Spanish, directing callers to select which language they prefer.
- Continued outreach to business, community, and church organizations whose members are predominantly LEP
- Attend events where there is a high LEP population in order to provide information about MTA services

MTA engages in broad and targeted community outreach to the Hispanic community each year and will continue to print and distribute route maps and schedules, as well as other appropriate materials. We understand that engaging the LEP community must be done through various mechanisms and approaches.

#### Monitoring and updating the plan

Nashville MTA understands that the need for language assistance services has expanded, the diversity of non-English languages encountered has grown nationally, and methods for providing languages services has evolved. Nashville MTA will monitor its LAP regularly, and at least once every three years to assess the following: the current LEP makeup of its service area, the current communication needs of LEP applicants and customers, whether existing assistance is meeting the needs of such persons, whether staff is knowledgeable about policies and procedures and how to implement them, and whether sources of and arrangements for assistance are still current and viable. It is MTA's intent to continually evaluate effectiveness and based on the results, make modifications where necessary.

In our annual assessment of our plan, we will look at the following points:

- The number of documented LEP person contacts encountered annually.
- How the needs of LEP persons have been addressed.
- Determination of the current LEP population in the service area.
- Determination as to whether the need for translation services has changed.
- Determine whether local language assistance programs have been effective and sufficient to meet the need.

MTA, in conjunction with lessons learned as a result of its outreach efforts, will continue the development of policies and procedures for providing meaningful access to services for LEP persons.

# **Subrecipient Policy**

The Department of Transportation (USDOT) requires the collection of data and other information to enforce the Title VI statute. Furthermore, the FTA as part of USDOT has established a program of grantee reviews assessing compliance with all Title VI regulations. The review includes an evaluation of each agency's policies, procedures, and record-keeping. As with most FTA requirements many elements are also passed through to grant subrecipients. It is Nashville MTA's responsibility to ensure that all subrecipients comply with the applicable parts of Title VI.

In order to ensure that our subrecipients are in compliance with Title VI the Nashville MTA has developed a system to provide assistance to subrecipients in creating a Title VI plan as well as a system for monitoring those subrecipients to make sure they stay in compliance. The following is the MTA's plan to assist and monitor subrecipients' Title VI plans.

# **Providing Assistance to Subrecipients**

Prior to entering into a contract with a potential subrecipient the Nashville MTA will take steps to ensure that potential subrecipients comply with Federal Title VI regulations. The potential subrecipient will receive a package of materials to help guide them in created a Title VI plan that meets Nashville MTA's standards and the Federal standards set by the Federal Transit Administration (FTA).

The package of guidance materials will include the following:

- 1. A letter to the subrecipient informing them of their responsibilities under Title VI (see Appendix). This letter will also inform the subrecipient of how MTA will monitor their Title VI compliance.
- 2. A copy of Nashville MTA's Title VI Program document. If appropriate the subrecipient can elect to adopt MTA's program rather than designing their own.
- 3. The most up to date Title VI Circular from FTA
- 4. Demographic data from the US Census as well as maps depicting areas with a high density of minority groups in order to help the subrecipient understand the demographics of the areas they serve.
- 5. Samples of Title VI materials including the Title VI complaint form, complaint log, and Notice to the Public.
- 6. A list of resources that may help the subrecipient in creating a Title VI program (i.e. census.gov, lep.gov).

MTA will be sure to make itself available to any subrecipient who needs further guidance.

#### **Monitoring Subrecipients**

Nashville MTA will monitor it's subrecipients in two distinct ways. First; before entering into a grant contract, we will review and either accept or reject the potential subrecipient's Title VI Program. If we do not accept their program we will provide them with further guidance on where they can make improvements. Once their Title VI Program is approved by MTA we will schedule a site visit. These site visits will happen every six months in order to verify the subrecipients continued compliance. The site visit check list can be found in the appendix. The subrecipient will receive a questionnaire that is to be filled out and sent back to the MTA at least two weeks

prior to the scheduled on-site visits. This questionnaire will help prepare both the subrecipient and the MTA for the visit. The questionnaire can be found in the appendix.

Nashville MTA is responsible for ensuring that the subrecipient is able to document and/or verify the following items:

- 1. An adopted Title VI Plan (their own or MTA's)
- 2. Annual Certifications and Assurances are signed and filed with Nashville MTA
- 3. Subrecipient has a written Title VI Complaint Procedure
- 4. Subrecipient has a written record of Title VI investigations, complaints, or law suits
- 5. Subrecipient has made an effort to review up to date demographic data of minority populations in their service area as well as Limited English Proficiency (LEP) populations and has taken reasonable steps to ensure that LEP persons have access to services.
- 6. Subrecipient has notified beneficiaries of their rights under Title VI by using the Title VI Notice to the Public that MTA has provided in this packet

Note: a complaint lodged against any subrecipient will trigger an automatic site visit.

# **Environmental Justice Equity Analysis on Rehabilitated and Renovated Properties**

## MTA Administrative/Maintenance at Myatt Drive

MTA has existing headquarters, maintenance department, and dispatch at the Nestor Street facility was damaged and temporarily unusable by a flood in 2010. As a result of the flood impacts to the Nestor facility, an alternative location was sought for locating the agency's headquarters and maintenance facility. The Metropolitan Transit Authority in conjunction with Metro Nashville and Davidson County sought to purchase the former Peterbilt Motor company facility at the corner of Myatt Drive and Anderson Lane. The 66-acre site and former truck manufacturing facility had closed after 40 years of operation and sat idle in 2008 before officially closing in 2009. MTA utilizes the existing buildings as an Admin facility and maintenance area with interior bus washer additions and exterior bus fueling facilities. The project allowed MTA to invest in transportation infrastructure that will provide long-term economic benefits and enable MTA to increase accessibility to customer, improve efficiency of vehicle movement and operations, and improve MTA's ability to provide quality services to its customers. There were no new buildings built on the property, and no residents were displaced as a result of the acquisition of the land.

# **Nestor Facility**

As a result of the May 2010 floods, MTA's Nestor facility sustained extensive damage. The Nestor Street location was renovated for use as bus maintenance facility, administrative operations, and office space. The dispatch functions continue to operate from this facility. There were no new buildings built on the property and no residents were displaced as a result of the renovations to the existing facility.

# **Board Approval for Title VI Policy**

Please see the appendix for the signed Board Action Item for Approval of the MTA Title VI Program.

# III. SERVICE STANDARDS AND POLICIES

MTA uses a classification system for its fixed-route service: *Most Frequent, Frequent, and Commuter.* Different minimum service standards are set for each of these classes. *Most Frequent* is routes that have daytime frequencies less than 30 minutes. These key routes generally operate longer hours and at higher frequencies to meet higher levels of passenger demand in high-density travel corridors. The *Most Frequent* bus routes ensure basic geographic coverage of frequent service in the densest areas of the city's core and Davidson County. *Frequent* routes have daytime frequencies between 30 and 60 minutes. *Commuter* routes include limited service and express service.

# A. VEHICLE LOAD

The vehicle load is the ratio of passengers on a bus compared to the number of seats. A load factor of 1.0 means that all seats on a bus are used and there are no standing passengers. The bus load standard differs for each service class due to the nature of the service. In addition, the load factors for each class will differ by time of day. For example, a *Frequent* route operating a 40-foot bus that seats 42 would have a maximum of 11 customers standing (with a load factor of 1.25) during the peak. In off peak service, all customers should be accommodated with seating.

Figure 3.1. Maximum Bus Load Standards

Service Class	Peak Load Factor	Peak Bus Environment	Off Peak Load Factor
Most Frequent	1.25	Standees crowded	1
Frequent	1.25	Standees	1
Commuter	1	No Standees	NA

## **B. VEHICLE HEADWAY**

The vehicle headway standard establishes a maximum waiting time (or headway) between buses. By most measures the cores of urban transit systems should have a maximum of 30 minutes for the headway. This means that weekday service on key routes should have buses arriving every 30 minutes or less. A goal for service should be 10-15 minute headways, depending upon the type of service. Passenger loads are the indicator of the need to increase service from the 30 minute headway towards a 15 minute headway. Outside the system core and in hours other than daytime periods, headways could be longer, but in no case should be longer than 60 minutes. If ridership cannot support a 60 minute headway, another way of providing service should be used, such as flexibly routed service or other non-fixed route options such as vanpools. The MTA standards are shown in Figure 2 by type of service.

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<sup>&</sup>lt;sup>5</sup> Detroit Department of Transportation Service Standards, December 2007, p. 19 Denver Regional Transit District Service Standards, November 2002, p. 6 AC Transit Short Range Transit Plan FY 2003-FY 2012,May 2004, p. 3-8

Figure 3.2. Minimum Frequencies by Service Class

Service Class	Span of Service	Minimum Frequency	Goal Frequency
	Peak	30 minutes	15 minutes
Most Frequent	Midday	30 minutes	20 minutes
Wost Frequent	Evening	60 minutes	30 minutes
	Weekends	60 minutes	30 minutes
	Peak	60 minutes	30 minutes
	Midday	60 minutes	45 minutes
Frequent		60 minutes (if service	
	Evening	is provided)	30 minutes
		60 minutes (if service	
	Weekends	is provided)	30 minutes
Commuter	Peak	30 minutes	30 minutes

# **C. ON-TIME PERFORMANCE**

A vehicle is considered on time if it departs a scheduled timepoint no more than 1 minute early and no more than 5 minutes late. The on-time performance goal for MTA is at least 98% of all runs on a particular route at a specified timepoint are completed within the allowed "on-time" window.

# **D. SERVICE AVAILABILITY**

MTA will strive to serve as much of Davidson County as possible as long as the service meets cost and service effectiveness standards. This part of the service policy is characterized as guidelines rather than standards because uniform geographic coverage cannot always be achieved due to constraints such as topographical and street network restrictions. In addition, coverage in some areas may not be possible due to the infeasibility of modifying existing routes without negatively affecting their performance.

Distance to transit is the area within a reasonable walking distance to the bus stop. Many cities define this as ¼ mile of a bus stop while others like Chicago use ¼ mile for high density and ½ mile for low density. Since the MTA service area has a low density (when compared to its peers and overall) the ½ mile standard will be used. Another industry standard is that a population density of around 3 dwelling units per acre is needed to justify fixed route transit, which translates to around 5000 people per square mile. MTA will strive to provide transit service within a ½ mile to residents of areas with a population density of over 5000 persons per square mile. In determining whether such service can be offered, MTA will consider other factors such as the likely performance of the service that might be provided. Request for service from such areas can be another indication of whether such service is needed.

**Pedestrian Access** is the ability of customers on foot to access transit. The pedestrian environment is an important component of the availability of transit since in most bus systems, 75%-80% of riders walk to transit. Lack of pedestrian access lowers the area of service coverage and potential ridership. Excellent pedestrian environment means available sidewalks, protection from traffic, safe crossings for roadways and a pleasant

walking environment. Because an excellent pedestrian environment will encourage transit ridership, the 5000 persons per square mile standard cited above could be relaxed in areas with an excellent pedestrian environment. MTA will strive to provide service within a ½ mile to residents of areas with an excellent pedestrian environment with a population density as low as 2500 persons per square mile. Service may be flexibly routed or fixed bus service.

**Transit Supportive Areas** are areas with densities and usage that support and encourage transit use, such as: universities, colleges, shopping centers, major employers, major destinations. MTA will strive to provide transit service within ½ mile to all universities, medical centers, major malls and employers with over 1000 employees. Service will be provided directly to the doors of these institutions whenever possible.

**Park-and-Ride Access** expands ridership for routes in areas of low density. MTA will strive to provide park and ride lots every 5 miles outside the Briley Parkway/I-40/I-440 where MTA has *Commuter service*.

#### **E. TRANSIT AMENITIES**

MTA implemented a Bus Stop and Amenity Placement Policy that provides guidelines for locating bus stops and amenities such as benches and shelters along fixed routes.

**Shelters** should ideally be placed in locations where they will be most heavily utilized by waiting passengers. These are generally in areas with the highest passenger boardings, but special considerations should also be made for transfer points between routes or locations where ridership is steady but buses run infrequently and average wait time is greater. All stops on BRT routes must have a shelter and passenger information display sign (PID) showing scheduled or real-time bus departure information. The minimum average number of boardings required for bus shelter placement at existing bus stops is 40 persons per day (as calculated through manual check, farebox, or automated passenger count data).

**Benches** should be placed at all bus stops with greater than 40 boardings per day that do not have a shelter where possible. Benches may also be placed at other existing stops with lower ridership levels for advertising purposes. MTA benches may not be placed at locations that have not been approved as MTA bus stops.

**Route map/schedule schematics** are an effective way of disseminating route and schedule information to the public. These schematics are posted at bus stops and provide the customer with a reference point on the route map and schedule information. These schematic signs should be placed on *High Frequency* routes, transfer points, and major points of interest.

# F. VEHICLE ASSIGNMENT

MTA assigns transit vehicles on routes by mode throughout Nashville/Davidson County and rotates buses throughout the MTA system. Vehicles with more capacity will be assigned to routes with higher ridership during peak periods, but only when the ridership regularly exceeds the capacity of a standard bus. A 40' hybrid Circuit bus will be primarily used on Circuit routes, due to the different branding of the free circulator routes and the frequent stopping downtown. In off-peak hours a hybrid van may be used on the Circuit. The articulated 60' hybrid buses will

primarily be used on BRT routes. These services are limited stop and as such have different branding. The BRT routes are on high frequency and high traffic corridors that also have local bus service, thus the need for hybrid vehicles. MTA also operates several over-the-road coaches. These are used for the regional express routes that MTA operates under contract with the Regional Transportation Authority. However, these buses are also rotated throughout the system and used on other MTA express routes.

All buses are equipped with air conditioning, wheelchair ramp or lifts, and automated stop announcement systems.

The maintenance department is responsible for rotating buses that are assigned to routes according to the Fleet Management Plan. This rotation ensures that routes receive a range of vehicles that are different ages and that the vehicles are maintained properly and according to FTA guidelines.

# IV. COLLECTING AND REPORTING DEMOGRAPHIC DATA

# A. DEMOGRAPHIC AND SERVICE PROFILE MAPS

Figure 4.1 is a base map of the MTA service area that includes Block Groups from the 2010 Census, major streets and interstates, both Music City Central transit station and MTA Myatt and Nestor administrative and garage locations, major activity centers and transit trip generators.

Minority block groups were defined as those whose percentage of minority population is greater than the average minority percent for the entire county. For Nashville-Davidson County the 2010 Census data puts the minority percentage at 42.5%. MTA worked with the Nashville Area Metropolitan Planning Organization to determine what qualifies as low-income. MTA utilized their commonly used threshold which is based on the U.S. Housing and Urban Development approach, and is defined as 80% of the area's median family income. Using data from the 2011 U.S. Census and American Community Survey (ACS), for Nashville-Davidson County this means households with a median family income of \$41,919 or below are considered low-income. For Nashville-Davidson County the low-income population percentage is 32%. Figure 4.2 shades these minority groups and Figure 4.3 shades the low-income block groups, while showing the information above in Figure 4.1.

Figure 4.1: Base Map of MTA Service Area

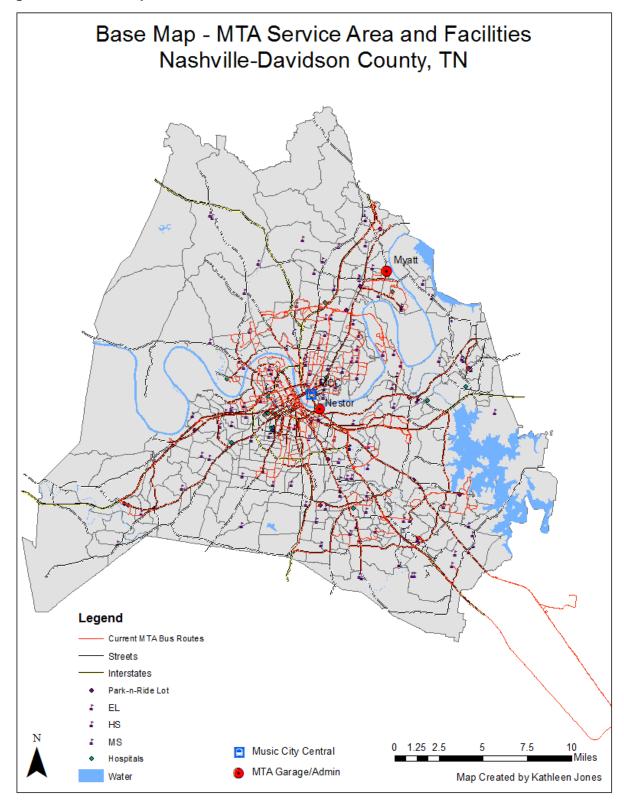


Figure 4.2: Demographic Map of MTA Service Area and Minority Population

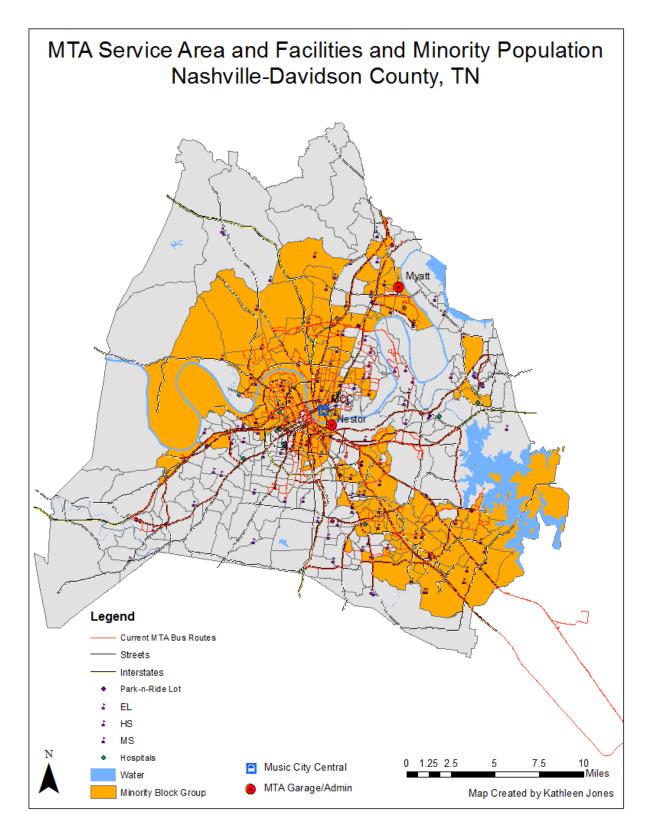
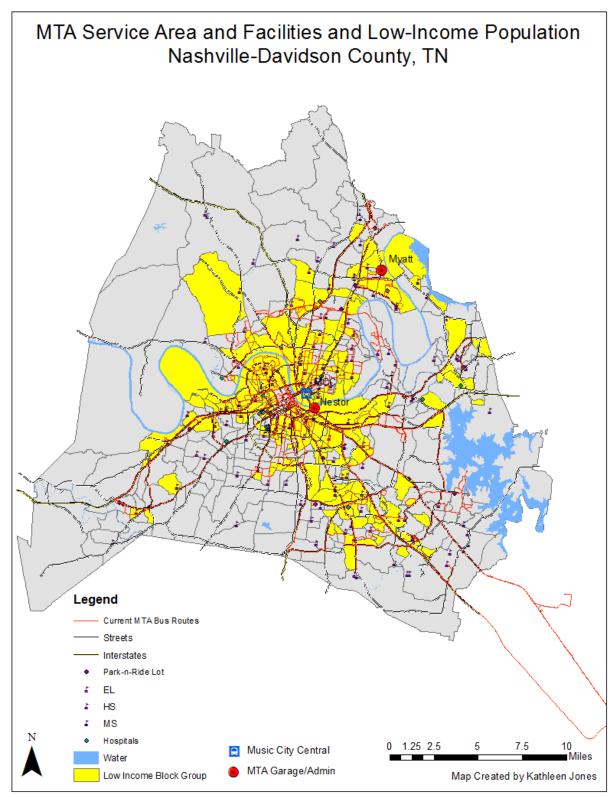


Figure 4.3: Demographic Map of MTA Service Area and Low-Income Population



## **B. DEMOGRAPHIC RIDERSHIP AND TRAVEL PATTERNS**

# **Onboard Survey 2011**

According to FTA Title VI guidelines the Nashville MTA must conduct onboard surveys of their riders every five years. One such survey was completed in the spring of 2011 with the help of ETC Institute. This survey covered all 43 routes and the Music City Star regional commuter rail that the MTA and Regional Transportation Authority (RTA) operated at the time. The goal was to obtain usable surveys from at least 3,605 transit riders, which represented approximately 10% of the system ridership. The actual number of completed, usable surveys was 3,936.

The survey was administered as a face-to-face interview and was made available in Spanish. While most respondents completed the survey during their trip, postage-paid return reply envelopes were available for riders who did not have time to complete the survey during their trip. This was done to ensure that short-trips were captured in the survey administration. Each survey contained a serial number that was used by ETC Institute to track the route and sequence in which surveys were completed.

ETC Institute developed a sampling plan to ensure that the overall results of the survey would be statistically valid for the region as a whole. The sampling plan identifies the number of completed surveys that were needed from each route. The sampling plan was designed to obtain completed surveys on from approximately 10% of the ridership on each bus route.

The demographic ridership and travel patterns presented in tabular format below are for MTA routes operated in Nashville-Davidson County. The total number of surveys is 3,139.

# Race/Ethnicity of Riders

Ethnicity	Number	<u>Percent</u>
1 = White	1344	40.0 %
2 = Black/African American	1766	52.5 %
3 = Asian	63	1.9 %
4 = Native American	17	0.5 %
5 = Hispanic/Latino	128	3.8 %
6 = Other	43	1.3 %
Total	3361	100.0 %

Fare Media Usage by Minority Group

	Minority	Non-Minority	Overall
Cash Fare	30%	34%	31%
20-Ride Local	4%	6%	5%
20-Ride Express	0%	0%	0%
All-Day Pass	30%	26%	29%
7-Day Pass	10%	4%	8%
31-Day Pass	25%	30%	26%
	100%	100%	100%

# **Detailed Fare Media Usage by Low-Income Group**

Fare Type	Low-Income			-Income	Overall		
Cash Fare	Absolute	Percent	Absolute	Percent	Absolute	Percent	
Local Fare	290	22%	331	27%	621	24%	
Reduced Fare	40	3%	34	3%	74	3%	
Youth Fare	37	3%	48	4%	85	3%	
Express Fare	3	0%	17	1%	20	1%	
Multi-Ride Fare Cards							
20-Ride Local	28	2%	57	5%	85	3%	
20-Ride Discount	23	2%	16	1%	39	2%	
20-Ride Express	7	1%	2	0%	9	0%	
Unlimited Ride Passes							
All-Day	281	21%	230	19%	511	20%	
All-Day Discount	87	7%	40	3%	127	5%	
All-Day Youth	46	4%	49	4%	95	4%	
7-Day	85	6%	96	8%	181	7%	
7-Day Youth	11	1%	14	1%	25	1%	
31-Day	131	10%	159	13%	290	11%	
31-Day Discount	189	14%	76	6%	265	10%	
31-Day Youth	51	4%	66	5%	117	5%	

# **Destination Type by Minority Group**

Destination Type	Wh	ite	Black/Africar	n American	Hispan	ic/Latino	-	Asian	0	ther
Airport	3	0%	1	0%	0	0%	0	0%	0	0%
College/University	28	2%	95	5%	5	4%	5	8%	3	8%
Hotel	4	0%	3	0%	0	0%	0	0%	0	0%
Job Seeking	12	1%	6	0%	0	0%	0	0%	0	0%
Medical Appointment	52	4%	70	4%	4	3%	1	2%	2	5%
Recreation/Site Seeing	34	3%	30	2%	2	2%	1	2%	0	0%
School (K-12)	22	2%	66	4%	2	2%	4	7%	2	5%
Shopping	93	7%	104	6%	9	7%	4	7%	1	3%
Social Visit	155	12%	274	16%	18	15%	2	3%	4	11%
Your Home	526	40%	651	37%	40	33%	29	48%	16	42%
Work	392	29%	442	25%	39	32%	15	25%	10	26%
Other	10	1%	8	0%	4	3%	0	0%	0	0%
Total	1331		1750		123		61		38	•

# Number of Vehicles in the Household by Minority Group

Number of Vehicles in			District Actions A					•		
the Home	Whi	te	Black/African A	merican	Hispanio	/Latino	Asian		Other	
None	655	49%	1006	57%	58	73%	21	34%	23	61%
One	366	27%	486	28%	44	56%	22	36%	9	24%
Two	227	17%	186	11%	16	20%	17	28%	6	16%
Three	58	4%	49	3%	2	3%	1	2%	0	0%
Four or More	24	2%	22	1%	3	4%	0	0%	0	0%
Did Not Answer	1	0%	1	0%	0	0%		0%		0%
Total	1331		1750		123		61		38	

# **Top Ridership Routes for Black/African American Customers**

Route	Number of Black/African American Respondents				
15 Murfreesboro Pike	182	10%			
22 Bordeaux	143	8%			
56 Gallatin Pike BRT lite	123	7%			
23 Dickerson Pike	115	7%			
10 Charlotte	102	6%			

# **Top Ridership Routes for Hispanic/Latino Customers**

Route	Number of Hispanic/Latino Respondents				
15 Murfreesboro Pike	20	16%			
12 Nolensville Pike	13	10%			
56 Gallatin Pike BRT lite	13	10%			
7 Hillsboro	11	9%			
10 Charlotte	6	5%			

# **English as a Second Language by Ethnicity**

Speaks a Language other than English at Home	Whi	ite	Black/African A	merican	Hispanio	:/Latino	As	sian	Ot	her
Yes	55	4%	83	5%	60	49%	30	49%	1	3%
No	1176	88%	1555	89%	50	41%	27	44%	28	74%
Did Not Respond	100	8%	112	6%	13	11%	4	7%	9	24%
Total	1331		1750		123		61		38	

# V. MONITORING TRANSIT SERVICE

MTA monitors the performance of our transit system relative to our system-wide service standards and policies discussed in section three. MTA selects a sample of minority and non-minority fixed bus routes to monitor not less than every three years. MTA also monitors any route subject to a proposed major change, as defined in the Public Involvement Policy discussed in section two. A minority transit route is defined by FTA as a route in which at least one-third of the revenue miles are located in a Census block group.

## A. METHODOLOGY

For each individual bus line, we defined the geographic area of coverage for each line by including all Census Block Groups within one-half mile walking distance of bus stops and routes, excluding those portions of routes that travel on interstates or are otherwise not accessible to be bordered. We utilized the MTA Master Plan as a guide which uses a one-half mile buffer to determine route access based on the low-density nature of Nashville-Davidson County. At that point we identified the revenue miles of each route that travelled through and served minority block groups. If a route provides more than 33% of its service in minority block groups we classified it as a minority route. See Table 5.1 for each route classification. The highlighted routes were randomly selected for the purposes of this round of monitoring.

**Table 5.1: 2013 MTA Minority Route Classifications** 

2013 MTA Minority Route Classifications							
Route		Non-Minority	Minority	Minority Block Group Revenue Miles	Total Revenue Miles		
Most Frequent							
3 and 5	West End	X		0.71	14.50		
4	Shelby		х	6.25	12.49		
7	Hillsboro	X		0.22	5.93		
10	Charlotte		х	4.44	8.45		
12	Nolensville Road		х	12.42	17.57		
15	Murfreesboro Road		Х	11.97	14.69		
17	12th Avenue South		х	3.83	9.31		
19	Herman		х	6.06	6.37		
22	Bordeaux		х	13.31	13.98		
23	Dickerson Road		х	12.50	12.50		
26	Gallatin Road		х	8.45	12.52		
28	Meridian		х	5.81	5.81		
29	Jefferson		х	5.76	5.85		
55	Murfreesboro Pike BRT lite		х	11.97	14.69		
56	Gallatin Pike BRT lite		х	12.12	14.83		
Frequent		T	T				
1	100 Oaks		х	3.77	7.44		
2	Belmont	Х		1.93	8.14		
6	Lebanon Road	X		4.74	21.54		
8	8th Avenue South		х	2.93	6.69		
9	Metro Center		х	6.98	6.98		
14	Whites Creek		х	9.57	10.01		
18	Airport/Elm Hill Pike		х	7.07	16.75		
20	Scott		х	3.39	9.55		
21	University Connector		х	5.07	11.78		
25	Midtown		х	10.04	12.77		
30	McFerrin		x	5.76	5.76		
34	Opry Mills Express		х	10.48	25.36		
42	St. Cecilia/Cumberland		х	10.07	10.85		
43	Hickory Hills		х	15.00	15.41		

**Table 5.1 Continued: 2013 MTA Minority Route Classifications** 

2013 MTA Minority Route Classifications, continued							
Route		Non-Minority	Minority	Minority Block Group Revenue Miles	Total Revenue Miles		
Commuter							
24X	Bellevue Express	X		0.00	6.69		
27	Old Hickory		х	7.53	15.42		
33X	Hickory Hollow/Lenox Express		х	8.88	9.69		
35X	Rivergate Express		х	10.00	13.80		
36X	Madison Express		х	11.10	24.87		
37X	Tusculum Express		х	9.08	14.66		
38X	Antioch Express		х	16.27	21.44		
39x	Cane Ridge Express		х	4.57	4.57		
41	Golden Valley		х	20.08	20.08		
Other	Other						
44	MTA Shuttle		х	2.38	2.70		
60	Bicentennial Mall - Blue Circuit		х	8.40	12.20		
61	Gulch - Green Circuit		х	2.42	2.64		
62	Fulton Center - Purple Circuit		х	1.08	1.48		
72	Edmondson - Harding Place Connector		х	2.84	2.84		
76	Madison Connector		x	6.01	6.53		

# **B. MONITORING SERVICE STANDARDS**

# **Vehicle Load Monitoring**

Table 5.2 below shows the maximum load factors identified by MTA through the MTA Master Plan. For assessment, average weekday loads on each sample line were determined for AM Peak, Midday, and PM Peak. Table 5.3 below shows the breakdown of vehicle loads for the sample of minority and non-minority bus routes by time of day.

**Table 5.2: Maximum Bus Load Standards** 

Service Class	Peak Load Factor	Peak Bus Environment	Off Peak Load Factor
Most Frequent	1.25	Standees crowded	1
Frequent	1.25	Standees	1
Commuter	1	No Standees	NA

**Table 5.3: Vehicle Loads for Minority and Non-Minority Routes** 

	Load/Seats					
Lines	AM Peak IB & OB Midday IB & OB		PM Peak IB & OB			
Most Frequent						
Route 3 West End/White Bridge	0.42	0.40	0.45			
Route 5 West End/Bellevue	0.33	0.32	0.43			
Route 7 Hillsboro	0.48	0.31	0.46			
Route 12 Nolensville Pike	0.54	0.48	0.45			
Route 15 Murfreesboro Pike	0.53	0.38	0.49			
Route 22 Bordeaux	0.39	0.36	0.52			
Route 23 Dickerson Pike	0.47	0.56	0.41			
Frequent						
Route 6 Lebanon Pike	0.42	0.49	0.49			
Route 8 8th Avenue South	0.31	0.36	0.55			
Route 14 Whites Creek	0.30	0.34	0.49			
Route 20 Scott	0.28	0.22	0.35			
Route 30 McFerrin	0.41	0.22	0.30			
Commuter						
Route 24X Bellevue Express	0.63	n/a	0.54			
Route 38X Antioch Express	0.24	n/a	0.17			
Route 35X Rivergate Express	0.36	n/a	0.38			

Shaded cells indicate minority routes.

The figure below depict the average loads for the sampled minority and non-minority routes for AM peak, midday peak, and PM peak across all service classes. The load is slightly higher for the non-minority routes in the AM and PM peak periods. The load is the same for both minority and non-minority routes in midday.

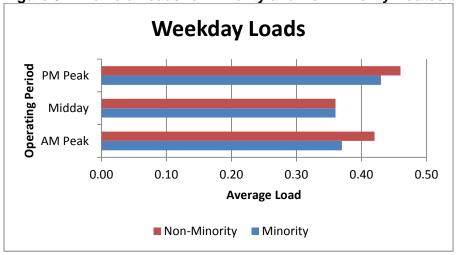


Figure 5.1: Vehicle Loads for Minority and Non-Minority Routes by Peak Period

# **Vehicle Headway Monitoring**

Table 5.4 shows the average headway in minutes for minority and non-minority lines for weekday AM peak, midday, and evening periods. The average span of service in hours and tenths of hours is shown for minority and non-minority lines for weekdays.

Table 5.4: Weekday Headways and Span of Service, for Minority and Non-Minority Routes

Route		Service Begins	AM Peak Headway	Midday Headway	PM Peak Headway	Service Ends	Span (Hours)			
Most F	Most Frequent									
3 and 5	West End/Bellevue	4:49a	20	30	20	11:08p	18.35			
7	Hillsboro	5:50a	22	28	23	12:01a	18.18			
12	Nolensville Road	4:59a	15	28	15	11:00p	18.02			
15	Murfreesboro Road	4:52a	20	20	20	11:05p	17.95			
22	Bordeaux	5:10a	16	23	17	11:05p	18.08			
23	Dickerson Road	4:56a	24	26	21	12:23a	19.32			
Freque	ent									
6	Lebanon Road	5:17a	23	79	17	10:30p	16.07			
8	8th Avenue South	5:09a	35	75	35	8:13p	15.07			
14	Whites Creek	5:34a	30	60	30	11:06p	17.47			
20	Scott	5:21a	36	63	39	11:12p	17.15			
30	McFerrin	5:46a	60	60	60	11:05p	17.32			

Commuter								
24X	Bellevue Express	6:50a	25	n/a	25	6:05p	11.75	
35X	Rivergate Express	6:13a	27	n/a	25	8:07p	14.10	
38X	Antioch Express	5:37a	40	n/a	60	7:45p	14.14	

Commuter routes only run AM and PM Peak

#### Most Frequent

Of the sampled routes, the total average AM Peak Headway was 20. The minority routes averaged slightly lower headway at 19 and the non-minority routes were slightly higher at 21. This indicates that minority routes have slightly more frequent service along the main corridors. The same was true for midday and PM Peak service. Minority routes also had slightly higher span of service, at an average of 18.32 for the day over 18.27 for non-minority routes.

### **Frequent**

Of the sampled routes, the minority routes averaged slightly higher headways overall at 49 minutes. The non-minority route averaged 40 minute headways. Therefore *frequent* routes should be monitored to ensure that there is no disparate impact on this classification of service. It is important to note that it could be a function of the sample, as only one non-minority route is sampled versus four minority routes. Minority routes had a slightly longer span of service over non-minority routes, with 16.75 hours and 16.07 hours respectively.

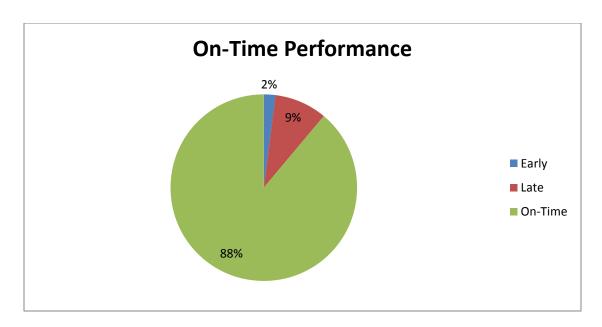
#### Commuter

The commuter routes had a similar result to the frequent routes. The minority routes averaged slightly higher headways at 34 minutes. The non-minority route averaged 25 minutes. In the fall of 2013 the non-minority route is proposed to increase headways slightly with the combination of two afternoon trips into one. At that point the commuter routes should be re-evaluated and monitored to ensure there is no disparate impact on minorities. Minority routes had a significantly higher span of service over non-minority routes, with 14.12 and 11.75 hours respectively.

#### On-Time Performance Monitoring

Figure 5.2 shows that 88% of transit vehicles passed time points on time, 2% passed time points early, and 9% passed time points late.

Figure 5.2: On-Time Performance for Fiscal Year 2013



The MTA uses a random check program to assess on-time performance. On-time checks are done for a four-hour time period every other day for a randomly selected time point on a randomly selected route. Over the last fiscal year, the program completed a total of 2,188 observations. Of those 2,188 bus trips observed, approximately two (2) percent were found departing a schedule time point early (i.e., more than 1 minute before the departure time in the printed schedule). Approximately nine (9) percent were found departing a schedule time point late (i.e., more than 5 minutes after the departure time in the printed schedule). These routes on which the late departures were observed were:

- 2 Belmont
- 3 West End/White Bridge
- 5 West End/Bellevue
- 6 Lebanon Pike
- 8 8<sup>th</sup> Avenue South
- 9 MetroCenter
- 10 Charlotte
- 12 Nolensville Pike
- 15 Murfreesboro Pike
- 17 12<sup>th</sup> Avenue South
- 19 Herman
- 20 Scott
- 21 University Connector
- 22 Bordeaux
- 23 Dickerson Pike
- 24X Bellevue Express
- 26 Gallatin Pike
- 28 McFerrin
- 34 Opry Mills
- 56 Gallatin Pike BRT lite
- 60 Music City Circuit Blue Route

#### 76 Madison Connector

Of those 22 routes, 17 are classified as minority routes. These findings suggest that additional monitoring of on-time performance to assess potential disparate impacts is warranted. MTA will initiate additional on-time performance monitoring as part of the current program. The percentage of

# **Service Availability Monitoring**

Figure 5.3 shows the minority Census blocks that are within a ½-mile walk of MTA bus routes. All residents of Census blocks where the geographic center of the block is within ½-mile walk of a bus stop is considered within ½-mile of service.

Using GIS analysis and Census 2010 data, we found that 62% of the minority population in Nashville-Davidson County is within a ½-mile walk of MTA bus routes. The percentage of the non-minority population within ½-mile walk of MTA bus routes was 35%.

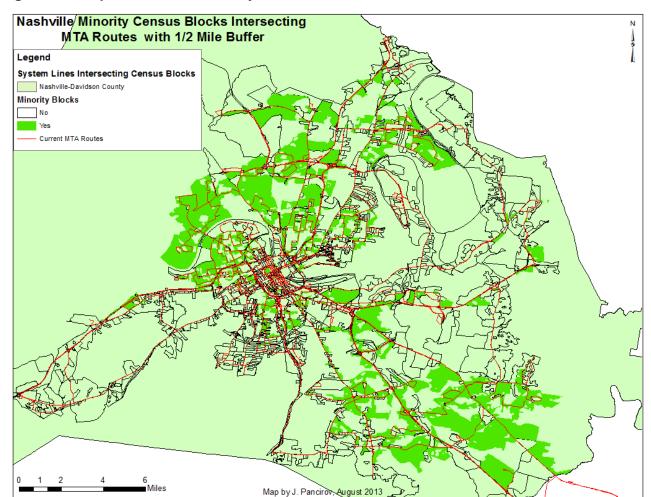


Figure 5.3: Map of Nashville Minority Census Blocks within ½-Mile of MTA Service

# **Vehicle Assignment Monitoring**

Table 5.5 shows the average age of buses in relation to minority population served. The only case where the average age of buses was older for minority routes over non-minority routes was in the frequent category. Overall, the minority routes sampled average bus was six years old while the non-minority routes sampled average bus was seven years old.

**Table 5.5: Average Vehicle Age by Classification for Minority Routes** 

Classification	Minority	Avg Year of Purchase	Average Age of Buses
	Minority	2008	5
Most Frequent	Non-Minority	2007	6
	Minority	2005	8
Frequent	Non-Minority	2006	7
	Minority	2006	7
Commuter	Non-Minority	2004	9
System		2005	8

# **Transit Amenities Monitoring**

The overlay map below (Figure 5.4) shows the locations of many of the transit agency's amenities, including, the Music City Center transit facility, bus shelters, benches, and Park-n-Ride lots, relative to the locations of bus routes and the locations of minority and non-minority populations. Figures 5.5 and 5.6 below depict the percentage of bus shelters on minority versus non-minority routes and minority versus non-minority block groups. There are 118 bus shelters (93%) on minority bus routes versus 51 bus shelters (40%) on non-minority bus routes. The bus shelters are located within 68% of the minority block groups versus 32% of the non-minority block groups. Therefore we did not find disparate impact on the distribution of bus shelters on minority routes.

Figure 5.4: Transit Amenities Overlay Map

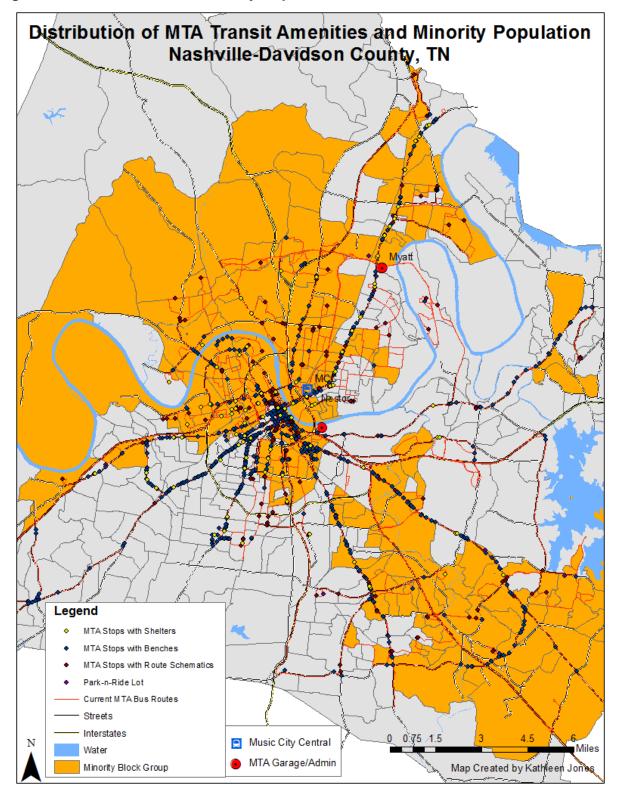


Figure 5.5: Percentage of Bus Shelters Located on Minority Routes

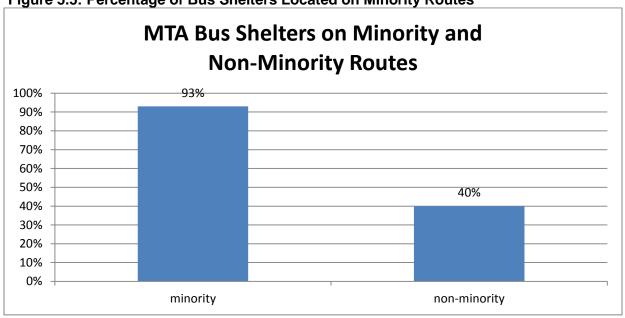
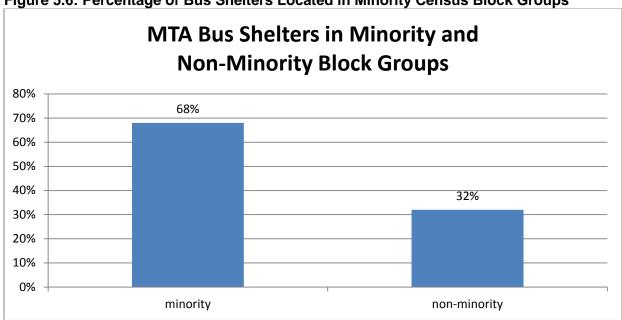


Figure 5.6: Percentage of Bus Shelters Located in Minority Census Block Groups



# VI. EVALUATION OF SERVICE AND FARE CHANGES

# A. SERVICE AND FARE EQUITY ANALYSIS

# **Major Service and Fare Change Policy**

The MTA has established a definition of a fare or major service change, though the Public Hearing Requirements for Transit Services (see appendix). A fare or major service change is when:

- 1. There is a change in any fare or fare media related to all services of fixed route and AccessRide.
- 2. There is any change in service of twenty-five percent (25%) or more of the number of a transit route's revenue service miles computed on a daily basis for the day of the week for which the change is made.
- 3. A new transit route is established or eliminated.
- 4. Service frequency or headway adjustments of over 5 minutes during peak hour service or over 15 minutes during non-peak hour service.

In an emergency situation, a service change may be implemented immediately. Evaluations and public hearings must be held if the change is in effect over 180 days. Examples of emergency service changes include but are not limited to those made because of the inaccessibility of a bridge over which a bus route passes, major road construction, or inadequate supply of fuel.

Experimental service changes may be instituted for 180 days or less. Evaluations and a public hearing will be required if the experimental service change exceeds 180 days.

#### **Adverse Effects**

An adverse effect is a geographical or temporal reduction in service which includes but is not limited to: elimination of a route; shortening a route; re-routing an existing line; and an increase in headways. MTA recognizes that additions to service may also result in disparate impacts and disproportionate burdens, particularly if the additions come at the expense of reductions in service on other lines.

When a major service change is proposed, MTA evaluates the impact of the service and/or fare change by assessing the adverse effects of those changes on the minority and low-income population.

### **Disparate Impact and Disproportionate Burden Policy**

The Federal Transit Administration defines "disparate impacts" and "disproportionate burdens" as neutral policies or practices that have the effect of disproportionately excluding or adversely affecting members of a group protected under Title VI, and the recipient's policy or practice lacks a substantial legitimate justification. The Disparate Impact Policy establishes a threshold for determining whether proposed fare or service changes have a disparate impact on minority populations versus non-minority populations. The Disproportionate Burden Policy establishes a threshold for determining whether proposed fare or service changes have an impact on low-income vs non-low-income populations.

The threshold is the difference between the burdens or benefits borne by minority or low-income populations compared to the non-minority or non-low-income populations. Exceeding the threshold means that a fare or service change either negatively impacts these protected populations more than the non-protected populations or that the change benefits non-minority and non-low income populations more than minority and low-income populations.

The following is the Nashville MTA Disparate Impact and Disproportionate Burden Policy:

When a positive or negative change of greater than 5% is identified for minority or low-income populations, we are proposing to follow the Four Fifths Rule for both policies. The Four Fifths Rule states that there could be evidence of disparate impact or disproportionate burden if:

- Transit services are being provided to minority or low-income populations at a rate less than 80% (four-fifths) than the benefits being provided to non-minority or non-low-income populations
- Adverse effects are being borne by the minority or low-income populations at a rate more than 20% (four-fifths) of the adverse effects being borne by the non-minority or non-low-income populations

If a potential disparate impact is found, FTA requires that recipients analyze alternatives. A provider may modify the proposed change to avoid, minimize, or mitigate potential disparate impacts. A transit provider may also proceed with the proposed change if there is a substantial legitimate justification and no legitimate alternatives exist that still accomplishes the provider's legitimate program goals.

# **Public Participation**

In order to ensure awareness of the MTA Title VI policy proposals, MTA discussed the Title VI changes at a total of six public meetings. Four of these meetings occurred in July 2013 and included the proposed service changes as well information about the proposed Title VI policies. Three of these meetings were held at Music City Central in Downtown Nashville, which is a central location for all parts of the community and provides the easiest and best access for our riders, and one meeting was held at the Southeast Library in Antioch due to the proposed elimination of the Antioch BusLink service. In addition, two more public meetings were held at Music City Central in August specifically to discuss the Title VI proposals. We had a total of 43 attendees at the meetings and the general view was that the proposed Title VI changes were fair and reasonable.

# **Results of Service and Fare Equity Analyses**

For a Title VI evaluation of the most recent service and fare changes that MTA implemented, please see appendix. Please note that all service and fare changes analyzed prior to April 1, 2013 utilized FTA C 4702.1A as guidance.

# **APPENDICES**

# APPENDIX A

Nashville MTA Board Title VI Approval

# NASHVILLE METROPOLITAN TRANSIT AUTHORITY

OF NASHVILLE AND DAVIDSON COUNTY, TENNESSEE

# **BOARD ACTION ITEM**

Item Number: <u>A-13-027</u> Meeting Date: <u>09/26/13</u>

Item Title: ADOPTION OF UPDATED TITLE VI PLAN, POLICIES AND STANDARDS

# **BACKGROUND**

As discussed at last month's meeting, in October 2012, the Federal Transit Administration (FTA) released new guidelines that change the requirements and process by which Title VI analyses are completed and reported. Title VI of the Civil Rights Act of 1964 states that "No Person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

As part of these changes, FTA requires the establishment of specific system-wide service standards and system-wide service policies to be included in the Title VI Program. In addition, FTA requires that transit agencies establish a Major Service Change Policy, Disparate Impact Policy, and Disproportionate Burden Policy. In preparation for these changes, we have reviewed other Title VI Programs, talked with Title VI Coordinators at several transit agencies, and considered our own minority and low-income demographics to develop the proposed policies described in detail below and on the following pages.

# Major Service Change Policy

# Description:

This policy sets the requirements for when an agency will conduct a thorough analysis of the potential effects of service changes on Title VI protected populations. MTA currently has a definition for what constitutes a Major Service Change through our Public Hearing Policy and we are recommending to continue using this definition.

# **Proposed Policy:**

- There is a change in any fare or fare media related to our core services of fixed route and AccessRide.
- There is any change in service of twenty-five percent (25%) or more of the number of a transit route's revenue service miles computed on a daily basis for the day of the week for which the change is made.
- A new transit route is established.
- Service frequency (headway adjustments) of over five (5) minutes during peak hour service or over fifteen (15) minutes during non-peak hour service.
- In an emergency situation, a service change may be implemented immediately without

conducting a Title VI analysis. An analysis must be completed if the change is in effect over one-hundred and eighty (180) days. Examples of emergency service changes include but are not limited to those made because of inaccessibility of a bridge over which a bus route passes, major road construction, or inadequate supply of fuel.

 Experimental or Pilot project service changes may be instituted for one-hundred and eighty (180) days or less without conducting a Title VI analysis. An analysis will be required if the experimental service change exceeds one-hundred and eighty (180) days.

Disparate Impact Policy and Disproportionate Burden Policy

# Description:

The Federal Transit Administration defines "disparate impacts" and "disproportionate burdens" as neutral policies or practices that have the effect of disproportionately excluding or adversely affecting members of a group protected under Title VI, and the recipient's policy or practice lacks a substantial legitimate justification. The Disparate Impact Policy establishes a threshold for determining whether proposed fare or service changes have a disparate impact on minority populations versus non-minority populations. The Disproportionate Burden Policy establishes a threshold for determining whether proposed fare or service changes have an impact on low-income vs non-low-income populations.

The threshold is the difference between the burdens or benefits borne by minority or low-income populations compared to the non-minority or non-low-income populations. Exceeding the threshold means that a fare or service change either negatively impacts these protected populations more than the non-protected populations, or that the change benefits non-minority and non-low income populations more than minority and low-income populations.

Proposed Disparate Impact Policy and Disproportionate Burden Policy:

When a positive or negative change of greater than 5% is identified for minority or low-income populations, we are proposing to follow the Four Fifths Rule for both policies. The Four Fifths Rule states that there could be evidence of disparate impact or disproportionate burden if:

- Transit services are being provided to minority or low-income populations at a rate less than 80% (four-fifths) than the benefits being provided to non-minority or non-low-income populations
- Adverse effects are being borne by the minority or low-income populations at a rate more than 20% (four-fifths) of the adverse effects being borne by the non-minority or nonlow-income populations

If a potential disparate impact is found, FTA requires that recipients analyze alternatives. A provider may modify the proposed change to avoid, minimize, or mitigate potential disparate impacts. A transit provider may also proceed with the proposed change if there is a substantial legitimate justification and no legitimate alternatives exist that still accomplish the provider's legitimate program goals.

#### Public Involvement

In order to ensure awareness of the upcoming Title VI policy proposals, we discussed the Title VI changes at a total of six public meetings. Four of these meetings occurred in July and included the proposed service changes as well information about the proposed Title VI policies. Three of these meetings were held at Music City Central in Downtown Nashville, which is a central location for all parts of the community and provides the easiest and best access for our riders, and one meeting was held at the Southeast Library in Antioch due to the proposed elimination of the Antioch BusLink service. In addition, two more public meetings were held at Music City Central in August specifically to discuss the Title VI proposals. We had a total of 43 attendees at the meetings and the general view was that the proposed Title VI changes were fair and reasonable.

# **COMMITTEE RECOMMENDATION**

The Planning and Marketing Committee recommend the adoption of the updated Title VI plan with inclusion of the proposed Major Service Change Policy, Disparate Impact Policy, and Disproportionate Burden Policy as outlined above.

Approved:

Secretary

September 26, 2013 Date

# **APPENDIX B**

Public Hearing Policy

# Nashville Metropolitan Transit Authority

# PUBIC HEARING REQUIREMENTS POLICY

Public participation, through both the awareness and the opportunity for input, into the decision making process is a critical element to the success of the varied transit services that MTA provides.

### I. PURPOSE

The purpose of these requirements is to obtain feedback from all interested and concerned citizens when the Metropolitan Transit Authority proposes changes to its services or fares. The guidelines below indicate when, as a matter of policy, a public hearing must be held, and how the comments are considered through the process. These guidelines are in no way intended to limit public hearings but are meant to provide a minimum set of standards

### II. PUBLIC NOTICE

A public notice of an intended public hearing meeting must be conveyed to the general public at least fourteen (14) days prior to the intended meeting date. In addition, the final public hearing must be scheduled a minimum of twenty-one (21) days prior to the proposed implementation of the change. The notices will convey information about the public hearing in English as well as in Spanish (the predominant language of the Nashville-Davidson County LEP population). The notice will include the statement: "If information is needed in another language, then contact (615) 862-5950" in English and in Spanish.

- 1. A detailed description of the purpose of the meeting(s)
- 2. The date(s) and time(s) of the meeting(s)
- 3. The meeting location(s)

Notice of public hearings must contain a detailed description of the proposed change and be publicly advertised in at least three (3), but preferably all of the following manners as well as at least one (1) predominately Spanish or other LEP language publication:

- 1. The Nashville MTA website
- 2. Any local area newspaper that will be directly affected by the proposed changes

- 3. The City of Nashville local television information channel (Metro 2)
- 4. Informational signs at the Nashville MTA's major transit centers (Music City Central)
- 5. A local Spanish or other LEP language publication (La Campana, La Noticia Newspaper, HispanicNashville.com)
- 6. Any other local television or radio channel willing to publicize the information
- 7. Social media outlets

The time and place of the public hearing must coincide with the MTA fixed route service area. This provision may be waived in the event that multiple meetings are established with at least one meeting being in a location that is serviced by transit. Public meetings will be held when there is a major service change.

# III. SERVICE DEVELOPMENT AND PUBLIC COMMENT CONSIDERATION PROCESS

Public comments may be provided to Nashville MTA at any time through contacting Customer Care, via phone, email, written letter, or fax. In addition, comments are accepted at all public hearings as well as other such times where Nashville MTA staff interacts with the public, including coordination and interaction with institutions and organizations, as well as at MTA board meetings, and through customer surveys. These comments are collected and reviewed on an ongoing basis.

The bi-annual service development process occurs in the following manner:

- 1. Funding status is determined, which guides whether funding is available for service expansion or whether service reductions are needed.
- 2. The Master Plan is reviewed to identify opportunities for project implementation.
- 3. Data analysis is conducted to determine areas where service improvements can be maximized.
- 4. Customer comments are reviewed to identify potential service improvements to be considered and to identify areas where the master plan and current customer comments coincide.
- 5. A service change proposal is assembled based on information from the Master Plan, Data Analysis, and Customer Comments.
- 6. Public meetings are held in accordance with the Public Hearing and Major Service Change policies and feedback from the public is received and reviewed during this timeframe and prior to the service implementation. If there is significant public input (either positive or negative) received during this time, this information is factored into the final service proposal and an overview summary of the comments received is provided to the MTA Board as part of the service proposal.

7. The service changes are implemented and the process is repeated prior to the next round of changes.

### IV. MAJOR SERVICE CHANGE POLICY

Except where provided elsewhere, a public hearing must be held when:

- 1. There is a change in any fare or fare media related to our core services of fixed route and AccessRide.
- 2. There is any change in service of twenty-five percent (25%) or more of the number of a transit route's revenue service miles computed on a daily basis for the day of the week for which the change is made.
- 3. A new transit route is established.
- 4. Service frequency (headway adjustments) of over five (5) minutes during peak hour service or over fifteen (15) minutes during non-peak hour service.
- 5. In an emergency situation, a service change may be implemented immediately without a public hearing being held. A public hearing must be held if the change is in effect over one-hundred and eighty (180) days. Examples of emergency service changes include but are not limited to those made because of inaccessibility of a bridge over which a bus route passes, major road construction, or inadequate supply of fuel.
- 6. Experimental service changes may be instituted for one-hundred and eighty (180) days or less without a public hearing being held. A public hearing will be required if the experimental service change exceeds one-hundred and eighty (180) days.

# **APPENDIX C**

Sample of Public Notice of Hearing/Meeting

Land in Davidson County, Tennessee, being described according to a survey made A & A Engineers, dress is not part of the legal de-Inc. Job No. 107977, as follows:

Commencing at a monument in the southerly margin of Rolling Hills Drive, said point being 312.53 feet east of the easterly margin of Merrymount Acres, Section 3, as of record in Book 4175, page 91, Registers Office for said County. thence in a northerly direction with the easterly boundary of Merrymount Acres, Section 3. North 9 degrees 44 minutes 53 seconds West 229.65 feet to a concrete monument in a fence, said point being the northeast property corner of Merrymount Acres, Section 3, thence with said fence South 86 degrees 49 minLegals

utes 25 seconds East 360.38 feet to a point at a fence corner, said point being the southeast corner of John Cunningham tract; thence with a fence in a northerly direction with John Cunningham's east property line North 3 degrees 09 minutes East 957.68 feet to a point, the point of beginning, thence continuing in a northeasterly direction North 5 degrees 04 minutes 01 seconds East 456.96 feet to a metal post; thence North 77 degrees 05 minutes 41 seconds East 229.93 feet to an iron pin, thence North 2 degrees 03 minutes 08 seconds West 206.86 feet to an iron pin, a point in the northwest corner of the described tract, thence North 76 degrees 29 minutes 54 seconds East 425.15 feet to an Iron pin; thence North 86 degrees 01 minutes 52 seconds East 327.00 feet to an Iron pin; thence North 64 degrees 43 minutes 05 seconds East 366.73 feet to an iron pin in the northeast corner of said property, said pin also being in the westerly property line of the Mary Hicks Proctor property; thence with an old fence South 10 degrees 29 minutes 23 seconds West 180.61 feet to an iron pin; thence south 3 degrees 49 minutes 59 seconds West 191.77 feet to an iron pin; thence South 4 degrees 38 minutes 39 seconds West 635.86 feet to an iron pin; thence North 89 degrees 26 minutes 44 seconds West 1,231.15 feet to the point of beginning.

Being the same property conveved to James E. K. Hildreth and wife, Phyllis D. K. Hildreth, by deed from Feng-Chih Chen and wife, Helen Mei-Ju, of record as Instrument No. 20070321-0034374, dated March 16, 2007, said Register's Office.

This is unimproved property identified by the tax assessor's office as Map/Parcel 127-00-0-032.00 with an address of 0 Newsom Station Road, Nashville, Davidson County, Tennessee, but such adscription of the property. In the event of any discrepancy, the legal description herein shall control. This property is sold AS IS. WHERE IS AND WITH ALL FAULTS, and without any representations or warranties of any kind whatsoever, whether express or implied. Without limiting the foregoing, THE PROPERTY IS TO BE SOLD WITHOUT ANY IMPLIED WARRAN-TIES OF MERCHANTABILITY, CONDI-TION, OR FITNESS FOR A PARTICU-LAR USE OR PURPOSE

Other interested parties: James E. K. Hildreth and Phyllis D. K Hil-

The right is reserved to (i) delay

Legals

the sale to another time certain or adjourn the day of sale to another day and time certain, without further publication and in accordance with law, upon announcement of said delay or adjournment on the day and time and place of sale set forth above; (ii) sell the Property at the time fixed by the last postponement or to give new notice of sale; (iii) sell the Property in such lots, parcels, segments, or separate estates as Substitute Trustee may choose; (iv) sell part of the Property and delay, adjourn, cancel, or postpone the sale of the remaining part of the Property; (v) sell the Property in whole and then to sell the Property in parts and to consummate the sale in whichever manner produces the highest sale price: (vi) to sell to the next highest bidder in the event any higher bidder does not comply with the terms of the sale.

At the time and place of sale set forth herein above, Substitute Trustee will sell the property by public auction to be conducted by Reed Henley, Nashville Auction & Realty Company (615) 889-5555.

Substitute Trustee will make no covenant of seisin, marketability of title or warranty of title, express or implied, and will sell and convey the subject real property by Trustee's Quitclaim Deed as Substitute Trustee only.

This sale is subject to all matters shown on any applicable recorded Plat or Plan; any unpaid taxes and assessments (plus penalties, interest, and costs) which exist as a lien against said property: any restrictive covenants. easements or setback lines that may be applicable; any rights of redemption, equity, statutory or otherwise, not otherwise waived in the Deed of Trust, including rights of redemption of any governmental agency, state or federal; and any and all prior deeds of trust, liens, dues, assessments, encumbrances defects adverse claims and other matters that may take priority over the Deed of Trust upon which this foreclosure sale is conducted or are not extinguished by this Foreclosure Sale. This sale is also subject to any matter that an inspection and accurate survey of the property might disclose.

THIS IS AN ATTEMPT TO COLLECT A DEBT. AND ANY INFORMATION OR-TAINED WILL BE USED FOR THIS PURPOSE

THIS 18th day of May, 2011. Sam J. McAllester, III Substitute Trustee BONE MCALLESTER NORTON PLLC 511 Union Street, Suite 1600 Nashville, Tennessee 37219

Legals

615-238-6322 TCP May 23, 30, June 6, 2011

**FORECLOSURE SALE NOTICE** WHEREAS, Derek Gerstenschlager, unmarried, by a Deed of Trust, dated December 17, 2008, of record in Instrument No. 20081229-0122804, Register's Office for Davidson County, Tennessee, conveyed to Randall Clemons. Trustee, the hereinafter described real property to secure payment of a promissory note as described in said Deed of Trust: and The lender has complied with TCA 35-5-117 by mailing debtor Notice of Right to Foreclose. WHEREAS, Robert Evans Lee having been appointed Substitute Trustee by Wilson Bank & Trust, the owner and holder of said note by an instrument of record in Instrument No. 20110415-0029452. Register's Office for Davidson County, Tennessee, with authority to act alone with the powers given the Trustee, and WHEREAS. default having occurred with respect to the note secured by the Deed of Trust, and the full balance owing having been accelerated: and WHEREAS, Wilson Bank & Trust, as the owner and holder of said note, has demanded that the real property covered by the Deed of Trust be advertised and sold in satisfaction of said debt and the cost of the foreclosure, in accordance with the terms and provisions of said note and Deed of Trust; NOW, THEREFORE, notice is hereby given that I, Robert Evans Lee, Substitute Trustee, pursuant to the power, duty and authority vested in and imposed upon me in said Deed of Trust. will on June 24, 2011 at 2:00 PM., Central Time, at the Bridgestone Arena by the door located at 6th Avenue and Broadway, 501 Broadway, Nashville, Davidson County, Tennessee, offer for sale to the highest and best bidder for cash and free from all rights and equity of redemption, statutory or otherwise, homestead, dower and all other rights and exemptions of every kind as provided in said Deed of Trust, certain real property situated in Davidson County, Tennessee, described as follows: A certain tract or parcel of land in Davidson County, State of Tennessee, described as follows, to-wit: A certain condominium apartment in the First Civil District of Nashville, Davidson County, Tennessee, known as Unit No. 1619 of the Horizontal Property Regime of Encore, a Residential Condominium pursuant to Master Deed for Encore, a Resi-

dential Condominium of record as

No.

follows:

Instrument

Legals 20080225-0018425, Register's Of-

fice for Davidson County, Tennessee, to which reference is made for a more complete description. Being the same property conveyed to Derek Gerstenschlager by deed dated June 9, 2008, from Encore Phase I Development Company, LLC, a Tennessee limited liability company, of record in Instrument No. 20080611-0060081, Register's Office for Davidson County, Tennessee. Subject property has the address of 301 Demonbreun Street, Unit 1619, Nashville, TN 37201 The right is reserved to adjourn the day of sale to another day and time certain, without further publication and in accordance with law, upon announcement of said adjournment on the day and time and place of sale set forth above, and/or to sell to the second highest bidder in the event the highest bidder does not comply with the terms of the sale. Substitute Trustee will make no covenant of seisin or warranty of title, express or implied, and will sell and convey the subject real property by Successor Trustee's Deed, as Substitute Trustee only. THIS sale is subject to all matters shown on any applicable recorded Plat or Plan; any unpaid taxes which exist as a lien against said property. including without limitation atv and county property taxes; any restrictive covenants, easements or setback lines that may be anplicable; any statutory rights of redemption not otherwise waived in the Deed of Trust, including rights of redemption of any governmental agency, state or federal; and any prior liens or encumbrances that may exist against the property. This sale is also subject to any matter that an accurate survey of the premises might disclose

INTERESTED PARTIES: Homeowners Association THIS IS AN ATTEMPT TO COLLECT A

DEBT, AND ANY INFORMATION OB-TAINED WILL BE USED FOR THIS PURPOSE

THIS 12th day of May, 2011 Robert Evans Lee. Substitute Trustee Lee & Lee Attorneys at Law, P.C. 109 East Gay Street Lebanon, TN 37087 615-444-3900 TCP May 23, 30, June 6, 2011

NOTICE OF PUBLIC MEETING The Nashville Metropolitan Transit Authority (MTA) will hold Pubc Meetings regarding improving transportation options along the Broadway/West End corridor. he public meetings will occur as

Legals

· Wednesday, June 8, 2011 at Music City Central, 400 Charlotte Ave. Nashville, TN 4:00pm - 6:00pm; Served by all MTA Routes

Thursday, June 9, 2011 at Aquinas College, 4210 Harding Pike, Nashville, TN 6:00pm - 8:00pm; Served by MTA Route 3 West End Please note that attendance at these meetings is not required for comments. You may also mail comments to MTA Planning Department, attn: Public Meeting Comments, 130 Nestor St, Nash-TN 37210, fax to 615-862-6208, call Customer Care at 615-862-5950 or email them to mta.publicmeetings@nashville.go

For ADA accessibility information contact: ADA Coordinator

130 Nestor Street Nashville, TN 37210 615-862-5950 TCP May 23, 2011

> NOTICE OF SUCCESSOR TRUSTEE'S SALE

WHEREAS, GRAYMONT GROUP, LLC. (the "Grantor") by that certain Deed of Trust, Assignment of Rents and Leases, Security Agreement, and Financing Statement dated October 11, 2006, recorded Instrument 20061013-0127323, in the Office of the Register of Deeds for Davidson County, Tennessee (as modified or amended, the "Deed of Trust"), conveyed to R. Larry Lovelace, Trustee, the Property (as hereinafter defined) to secure the payment of certain indebtedness described in the Deed of Trust (the "Indebtedness"). The Deed of Trust and the Indebtedness secured thereby is presently held and owned by GreenBank (the "Lender"), and WHEREAS, default has occurred by Grantor's failure to comply with the terms and conditions of the Deed of Trust, and the Indebtedness has been declared due and payable as provided in the Deed of Trust, and the Indebtedness has not been paid; and WHEREAS, Lender has demanded that the Property be advertised and sold in satisfaction of the Indebtedness and the costs of foreclosure in accordance with the terms of the Deed of Trust; and

WHEREAS, the undersigned, Joseph J. Jensen, has been duly appointed as Successor Trustee in the place and stead of R. Larry Lovelace, said appointment being of record at Instrument No. 20110318-0021497, said Register's Office. NOW, THEREFORE, notice is hereby given that I, Joseph J. Jensen, Successor Trustee, or my duly appointed agent, pursuant Legals

to the power, duty and a

vested in and imposed if

in the Deed of Trust, will d

day, May 31, 2011, at 10: prevailing Central Time. the entrance of the Offic Davidson County Regi Deeds, Bridgestone Are Broadway, Nashville, Ter offer for sale to the high best bidder for cash, free rights, which Grantor wa the Deed of Trust, the reerty situated in Davidson Tennessee, described as together with any and provements, tenements ditaments and appurtena easements serving or be the property, and any or tures and improvements hereafter attached to th erty (collectively, the "Pro Land in Davidson County, see, being Lot No. 102 on vised Man of West End Par cord in Book 421, Pages : Register's Office for said as follows: Beginning at on the Westerly margin Boulevard at the corner Nos. 101 and 102, running in a Westerly direction 1 more or less, to the Easte gin of an alley; thence Sou wardly along the Easterly of said alley, 28.7 feet; Southwardly 160 feet, I less, to the Northerly m Burns Avenue: thence No wardly with the North margin of Burns Avenue a Boulevard, around a cury point of beginning and b feet, more or less, there t cluded in the above des but excluded from this ance is the following des Being a strip of ground : in width and 134 feet in le the extreme East side of 102 and beginning at the east corner of said Int which strip of ground w claimed by Mrs. Christa A kins, by Quit-claim deed i in Book 577, Page 313, R Office for Davidson Coun nessee. Being the same i conveyed to Graymont Gr by Deed from Holly D. SI and LT. Hayes, Jr., reco the 13th day of October. Instrument No. 20061013in the Register's Office o son County, Tennessee. The street addresses for ti erty is believed to be 32 Boulevard, Nashville, Te 37203. Such address is no the legal description of th erty. In the event of any ancy, the legal description shall control. A review of

cords at said Register's OI

# Actualidad

# Cuando El Mundo Te Pone Barreras



Por Sandra Rivera

Hay ontimistas y pesimistas en la vida. Unos ven el vaso medio Heno y orros medio vacio. Aunque los dos tengan las mismas oportu-

nidades, los resultados pueden llegar a ser muy diferentes. Hoy quieto inspirarlos. animarlos para que despues de leer este articulo sientan que pueden llegar a ser lo que quieran ser en la vida.

Debemos de vivir sin limitaciones, es decir que si hay una meta, o suevo en nuestra vida, que luchemos traspasando cualquier barrera para que la podamos alcanzar y realizar.

Todos tienen dificultades, pero nosotros estamos bendecidos grandemente en este pais. Hay mucha genie que está mucho peor que nosotros en otros pai-ses, en

otros continentes. En 2007 escuché, por primera vez, la historia de Dick y Rick Hoyt (Los que tengan acceso al internet porfavor miren su video en www.youtube.com). Su testimonio es una asombrosa historia de padre e hijo. Es una historia que demuestra que con el poder del amor, nada es imposible.

El hijo de Dick, Rick, sufrio asfixia en el parto por culpa del cordón umbilical que estaba ahorcándolo. Por causa de esto quedo con una parálisis casi total (palsy cerebral) Los doctores decian que el cerebro también se había visto afectado y que Rick quedaría en estado vegetativo, pero los padres se esforzaron en educarle de un modo "lo mas normal posible".

A pesar de no poder hablar, Rick demostro pronto que su cerebro estaba bien se partia de risa con los chistes. No podía casi



Dick y Rick Hovi

moverse v no hablaba, pero entendía todo y se comunica a través de un ordenador especial computarizado.

Una de las ilusiones de Rick era participar en una carrera benéfica en honor a un deportista local que habia quedado paraptégico en un accidente. Rick escribió en su computadora, "papá harias esto conmigo?" Su padre leyo el mensaje y lo ayudó a participar, empujando su silla de ruedas durante todo el recorrido.

Rick se sintió realizado, y volvió a escribir en su computadora, "gracias papa, me senti libre de mis ataduras corporates como si fuera un niño normal." Y asi comenzo esta larga trayectoria de carreras en las que padre e hijo han participado desde entonces. Su padre queria que su hijo se sintiera normal, y si significaba tener que correr empujando a su hijo en silla de ruedas, no importaba, era dificil, pero no imposible.

Desde esta carrera, el padre e hijo han participado en 958 eventos, 65 maratones (26.1 millas), y seis (6) Ironman competiciones (Ironman: 3,8 km de natación, 180 km de bicicleta y una maraton -42,195 km- para acabar). Rick aun con su impedimento ha terminado la escuela secundaria y la universidad.

A pesar de la inmensa historia de amor de un padre a un hijo. esta historia es realmente inspiradora para ser optimistas y seguir adelante hasta llegar a alcanzar nuestros de nuestros queridos lectores.

Al final, no importa de donde vienes, cuanto dinero tienes, ni tu aparencia exterior, piensa en tus metas y trata lo mejor que puedas, de realizarlas. Si eres un carpintero, anhela ser el mejor carpintero, si etes un pintor, anhela ser el mejor.

Si crees que no puedes aprender inglés, empieza a pensar que si puedes y aprende el idioma. Cruza tus barreras, brinca tus limitaciones y veràs que todo es posible!

> Por Sandro Rivera Walsyn news@hispanicpaper.com

Nota de nuestra redacción El presente editorial fue publicado el pasado mes de octubre del 2010 Debido a lo oportuno de su contenido nos permitimos volver a publicarlo para consideración

# AVISO DE AUDIENCIA PÚBLICA

La Autoridad Metropolitana de Nashville (MTA) llevará a cabo audiencias públicas relativas a mejora en las opciones de transporte a lo largo de Broadway/West End.

Las audiencias públicas se llevaran a cabo de la siguiente manera:

Miércoles 8 de junio de 2011, en Music City Central. 400 Charlotte Ave, Nashville, TN 4:00 - 6:00pm; Servido por todas las rutas de la MTA

Jueves 9 de junio de 2011, en Aquinas College, 4210 Harding Pike, Nashville, TN 6:00 - 8:00pm; Servido por la Ruta # 3 West End

Tenga en cuenta que la asistencia a estas reuniones no se requiere para comentarios. También puede enviar comentarios al MTA Departamento de Planificación, atención de Comentarios del público de la reunión, 130 Néstor St. Nashville, TN 37210, por fax al 615-862-6208, llame a Servicio al Cliente al 615-862-5950 o por correo electrónico a mta.publicmeetings@nashville.gov.

For ADA accessibility information contact:

**ADA Coordinator** 130 Nestor Street Nashville, TN 37210 615-862-5950

# APPENDIX D

Title VI Complaint Form and Log

# NASHVILLE MTA/RTA TITLE VI COMPLAINT FORM

Title VI of the 1964 Civil rights Act requires that "no person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

Note: The following information is necessary to assist us in processing your complaint. Should you require any assistance in

-	se contact the Title VI Coordinator (se		ipiairit. Siloula	you require any assistance in
Section I:	se contact the Title VI Coordinator (se	e below).		
Name:				
Address:				
Telephone (Home)		Telephone (	(Work)	
E-mail Address:				
Accessible Format	Large Print			
Requirements?	Braile			
Section II:				
Ave ver filing this complete	nt an unum aum hahalt?		Yes*	No
Are you filing this complaints	his question, go to Section III.			
ii you alisweled yes to t	This question, go to Section III.			
If not, please supply the na	ame and relationship of the			
person for whom you are	· ·			
Please explain why you ha				
·	ave obtained the permission of the	`	Yes	No
	filing on behalf of a third party.			
Section III:				
I believe that the discrimir	nation I experienced was based on (che	ck all that apply	y):	
[] Race	[] Color	[] National	Origin	
		[]	J. 18.11	
Date of Alleged Discrimint				
· · · · · · · · · · · · · · · · · · ·	s possible what happened and why you	•		
	own)Include the name and contact info			
well as names and contact	information of any witnesses. If more	space is neede	d please use th	ne back of this form:

Section IV		
Name of agency or department with		
which you are filing your complaint:		
Name of individual your complaint is		
against (if known):		
Title of individual your complaint is		
against (if known):		
Contact information of individual your		
complaint is against (if known):		
Have you previously filed a Title VI	Yes	No
complaint with this agency?		
Section V		
Have you filed this complaint with any other Fe	deral, State, or Local agency or with any Fede	ral or State Court?
[ ] Yes [ ] No		
If yes, check all that apply:		
[ ] Federal Agency:	[ ] State Agency:	
[] Federal Court:	[ ] Local Agency:	
[] State Court:		
[] State Court.		
Please give the contact information for a person	n at the agency/court where the complaint w	as filed.
-		
Name:		
Title:		
Agency:		
Address:		
Telephone:		
You many attach any written materials or other	information that you think is relevant to you	complaint.
Attachments: [ ] Yes	[ ] No	
Signature and date are required below:		
Cignatura	Data	
Signature	Date	
Submit form and any additional information by	mail: Note: This form may be e	emailed or faxed however an
Nashville Metropolitan Transit Authority	-	iginal signature must also be
Amanda Watson, Title VI Coordinator	provided	- <del>-</del>
430 Myatt Drive	, Fax: (615) 862-4127 attn	Amanda Watson
, Nashville, TN 37115	Email: amanda.watson@	

# **Instructions for Complaint Log**

All recipients shall prepare and maintain a list of any of the following that allege discrimination on the basis of race, color, or national origin:

- Active investigations conducted by FTA and entities other that FTA
- Lawsuits
- Complaints naming the recipient

This list shall include the date that the transit-related Title VI Investigation, lawsuit, or complaint was filed; a summary of the allegation(s); the status of the investigation, the lawsuit or complaint; and actions taken by the recipient in response, or final findings related to the investigation, lawsuit, or complaint. This list shall be included in the title VI Program submitted to FTA every three years.

\*Note: Under the Summary please include the complaintant's name and address

Title VI Complaint Log 2010-Present								
Type (Investigation, Lawsuit, or complaint)	Date (mm/dd/yyyy)	Summary (include basis of complaint: race, color, or national origin)	Status	Action(s) Taken				
The AMP - BRT Complaint	August 1st 2013	Complaint that the AMP Corridor was selected to exclude minorities and low-income residents of Nashville		Nashville MTA has done a Title VI Analysis on the Amp Corridor and given the results to FTA. We are awaiting a response from FTA as				

# **APPENDIX E**

Notice to Beneficiaries

# Notice to the Public of Rights under Title VI

"No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

# The Nashville Metropolitan Transit Authority

- The Nashville Metropolitan Transit Authority (MTA) operates its programs and services without regard to race, color, and national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Nashville MTA.
- For more information on Nashville MTA's Title VI Policy and the procedures to file a complaint, contact the Title VI Administrator at (615) 862-5950; email <a href="mailto:customercomments@nashville.gov">customercomments@nashville.gov</a>; or write to the Title VI Administrator at 430 Myatt Drive, Madison, TN 37115. For more information visit the Title VI section of our website at <a href="https://www.nashvillemta.org">www.nashvillemta.org</a>.
- A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5<sup>th</sup> Floor TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

If information is needed in another language, contact (615) 862-5950 ~Si se necesita información en otro idioma llame al (615) 862-5950~



# Notificación al Público de los Derechos bajo el Título VI

"Ninguna persona en los Estados Unidos será excluida de participar en cualquier programa o actividad que reciba asistencia financiera federal, ni se le negará los beneficios de dichos programas o actividades, ni será discriminado en ellos, por causa de su raza, color o nacionalidad de origen."

# La Autoridad Metropolitana de Tránsito de Nashville

- La Autoridad Metropolitana de tránsito de Nashville (MTA) opera sus programas y servicios, sin distinción de raza, color y origen de nacionalidad, de acuerdo con el Título VI del Acta de derechos Civiles. Cualquier persona que crea que ha sido perjudicada por una práctica discriminatoria ilegal bajo el Título VI puede presentar una queja ante Nashville MTA.
- Para más información de la Política de Nashville MTA sobre el Título VI y los procedimientos para presentar una queja, comuníquese con el administrador del Título VI al (615) 862-5950; por correo electrónico a <a href="maistradordel-customercomments@nashville.gov">customercomments@nashville.gov</a> o escribiendo al administrador del Título VI a 430 Myatt Drive, Nashville, TN 37115. Para más información, visite la sección del Título VI de nuestra página de internet <a href="maistradordel-customercomments">www.nashvillemta.org</a>.
- Un demandante puede presentar una queja directamente con la Administración Federal del Tránsito mediante la presentación de una queja ante la Oficina de Derechos Civiles, Atención: Coordinador del Programa Título VI, East Building, 5<sup>th</sup> Floor TCR, 1200 New Jersey Ave, SE, Washington, DC 20590.

Si necesita la información en otro idioma llame al (615) 862-5950



# APPENDIX F

Language Line Brochure



# Language Line Services

Interpretation and Translation in more than 150 languages

LANGUAGE LINE® DOCUMENT TRANSLATION SERVICE

Questions and Answers

Listed below are frequently asked questions.

#### What is translation?

Translation is the transmittal of written text from one language into another. Although the terms translation and interpretation are often used interchangeably, by strict definition, translation refers to the written language, and interpretation to the spoken word.

## Who are your translators?

Language Line Services' translators are highly skilled professionals, with advanced degrees in a wide range of disciplines. As a rule, translations are performed by the native speakers of the foreign language translated.

## How do I know if my translation is good?

A good translation should clearly convey the meaning of the original text, read smoothly, and be free from spelling or grammatical errors.

Naturally, if you are unable to have an independent professional translator examine both documents, you will not be able to check this. That is why selecting a professional translation service is critical. Every completed transaction is checked for quality by a proofreader or editor before delivery to the customer. If you are not completely satisfied with the result, there will be no charge.

# Do you use any translation software?

No. Language Line Services does not use translation software. To make certain of the quality, professional human translators perform all translations.

#### What about confidentiality?

All Language Line Services translators are bound by confidentiality agreements. To increase confidentiality, customer information is removed from the text given to a translator whenever possible.

# What are typical applications for Language Line® Document Translation Service?

Language Line' Document Translation is ideal for documents covering a wide range of routine business needs:

- General Business: Manuals, brochures, books, letters, e-mails, memorandums, surveys, personnel announcements, payroll records, education transcripts, magazine or newspaper articles, labels, standard forms, notices, signs, job descriptions, receipts, form letters, instructions, articles, menus, warranties;
- Financial Services: Account information, credit histories and reports, financial statements, loan documents, contracts, mortgage papers, pension records, correspondence, financial applications;
- Healthcare: Hospital release forms, patient billing and instructions, medical and immunization records, informed consent forms, medical claims, patients' rights;
- Insurance: Accident and medical reports, claims information and forms, receipts, statements, death certificates, release forms;
- Law Enforcement: Police statements and reports, investigations, public records;
- Court/Legal: Complaints, statement of charges, summons, documents, divorce papers, contracts, advice of rights;
- Public Service/Government: Notices and public service announcements, voter information, forms, signage;
- Transportation: Security questionnaires and general passenger information and more.

#### What languages do you translate?

We provide service in more than 150 languages. Please refer to our "Language List" for specific details. Languages are added and removed based on customer demand.

# How much does translation cost?

Please refer to our "Customer Charges" sheet for specific pricing information. In general, prices are lower for more commonly requested languages, since there are more translators available. Prices are generally higher for less requested languages as well as for languages that require special software to accommodate the characters.

# Can I receive a cost estimate before I order the translation?

You can easily estimate the cost if you know what foreign language is involved, using the "Customer Charges" sheet. If you need a more exact estimate, simply mark the "SEND QUOTE BEFORE PROCEEDING WITH TRANSLATION" box on the document translation order form. You will be contacted with a quote. Keep in mind, preparing a quote may delay your translation request.

# How long will a translation take?

Language Line Services will do all it can to ensure a speedy turn-around time for your document. A short document translation of one or two pages will take less than two business days, on average. Length and difficulty of the original text, as well as method of transmission and delivery, will affect turnaround time of each project. Language Line Services is able to offer "EXPEDITED" translation at an additional cost.

# What will my translated document look like?

Several options are available. Standard translations are delivered as unformatted, word-processed documents or e-mails. If requested, your document can be formatted to look like the original. Nominal formatting charges apply. Any special formatting needs can be reviewed with a document translation representative by calling 1 888 763-3364.

## How will I be billed?

If you have an existing account for Language Line' Over-the-phone Interpretation Service, translation fees will appear in the "Miscellaneous Charges" section of your regular Language Line Services monthly bill. If you do not have an account with Language Line Services, the translation can be charged to a major credit card.

#### How do I get a document translated?

If you are an existing customer, use your Language Line Services Client ID number on your document translation service order form. If you have misplaced your Client ID number, contact us by calling customer service at 1 800 752-6096, option 1 or e-mail customerservice@LanguageLine.com. If you do not have an account with Language Line Services, you may use a major credit card to charge the document translation. All documents must be accompanied by a document translation order form. To receive an order form:

- On-line at www.LanguageLine.com fill out the order form on-line or print it out
- Call 1 888 763-3364 and a form will be faxed to you

To submit your document for translation, complete your order form and:

- On-line submit your order with an attachment of the document to be translated to www.LanguageLine.com
- Fax to 1 800 648-0170; or
- E-mail the text or document (in MS Word 6.0 or higher) to translation@LanguageLine.com

While most documents can be faxed easily, certain languages (Chinese, Japanese, Cambodian, for example) do not fax well, especially if the original is a second or third generation fax. If a document is not completely clear and legible, Language Line Services may request that a more legible copy of the original document be sent by mail or courier service.

### More questions?

Contact our Document Translation Department toll free at 1 888 763-3364.



One Lower Ragsdale Drive, Monterey CA 93940-5747 • www.LanguageLine.com Document Translation Phone: 1 888 763-3364 • Fax: 1 800 648-0170

# **APPENDIX G**

Route Schedules in Spanish

nashvillemta.org

(615) 880-3970

(615) 862-5950 Servicio al Cliente

|Nashville |MTA

6:00 a.m. a 9:15 p.m. – Domingos y días festivos

6:00 a.m. a 10:15 p.m. – Sábado

Oficinas Administrativas: (615) 862-5969

430 Myatt Drive, Nashville, TN 37115

8:00 a.m. a 4:30 p.m. - De lunes a viernes

Cerrado fines de semana y días festivos

Music City Central – Horas de Operación 5:15 a.m.a 11:15 p.m. – De lunes a viernes

400 Charlotte Avenue Cerrado días festivos

15-90 MINUTOS ENTRE SERVICIO DURANTE LA SEMANA/ 11 VIAJES EN FIN DE SEMANA

6:00 a.m. a 6:30 p.m. – De lunes a viernes

400 Charlotte Ave.

\$58.50

para Jóvenes ...

...... \$17.00

con Descuento....

20-Viajes

10:30 a.m. a 2:30 p.m. – Domingo

8:00 a.m. a 5:00 p.m. – Sábado

Music City Central - Bahía 10

Riverfront Regional Rail Station McKendree Village

Hermitage Regional Rail Station Donelson Regional Rail Station

.ebanon

**Pike** 

En Español

Servicio en días festivos

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario

del sábado.

a la dirección de las oficinas administrativas de MTA

Horas de oficina de MTA

6:30 a.m. a 6:30 p.m. - De lunes a viernes Centro de Llamadas: (615) 862-5950 10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos 8:00 a.m. a 5:00 p.m. – Sábado \$44.00

Pases de 31-Días...... \$84.00 \$16.00 Pases de 31-Días Pases de 31-Días Pases de 7-Días.. con Descuento... Pases de 7-Días para Jóvenes Tarifa de todo el día.... \$5.25 con Descuento...... \$3.25 \$3.50 \$32.00 20-Viajes Exprés...... \$42.00 20-Viajes Locales...... Tarifa de todo el día Farifa de joven todo el día...

Exprés Mejorado: Deposite 50 centavos más para usar las tarifas de 20-Viajes Locales en un autobús expreso. todas las órdenes por correo, teléfono ó por línea.

بن

crédito y "money orders". Un cargo por envío se aplicara a Para estas compras se acepta, efectivo, cheques, tarjetas de

al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestro Para más información, por favor llame al Centro de Servicio sitio de Internet en nashvillemta.org.

Todos los autobuses son accesibles y equipados con estantes

# Walmart MTA opera con el horario del domingo los siguientes días Día de Año Nuevo • Día Para Recordar a los Soldados Venta de Boletos é Información en Music City Central

# Pases disponibles de MTA

al (615) 862-5950. También se pueden solicitar por correo enviando una petición estación de buses Music City Central (400 Charlotte Ave.), Para su conveniencia, los pases se pueden comprar en la en línea en nashvillemta.org, ó por telefono llamando \$.85 Adultos – Local, Aeropuerto y Servicio Ligero BRT..

Servicio Exprés

**Tarifas** 

una prueba de su edad antes de depositar su tarifa) (de 65 años ó más favor de mostrar al conductor

\$.85 (favor de mostrar al conductor la tarjeta especial de identificación antes de depositar su tarifa) Personas con descapacidades.

81.00 (edades de 19 y menores, por favor avise al conductor antes de depositar su tarifa y esté preparado para Tarifa de Jóvenes.

mostrar una prueba de su edad si es que se lo piden)

Niños menores de 4 años..

Servicios para las personas con tarjetas de Medicare, mayores ó con descapacidades

Personas con tarjetas de Medicare, que no son mayores de edad ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta de Medicare.

una tarifa de descuento de MTA de 85 centavos en los autobuses conducir • Personas con Descapacidades – "Medicare", Servicio Personas de 65 años y más con descapacidades califican para de MTA con una de las siguientes tarjetas de identificación:

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite el sitio en Internet en nashvillemta.org. Especial de MTA, u otra tarjeta de identificación de transito para Los pasajeros cuyas descapacidades les impiden hacer el uso de los autobuses grandes de MTA pueden calificar para un descapacitados.

430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority

William R. Snodgrass Tennessee Tower, 311 7th Avenue North Vanderbilt University Post Office, 2301 Vanderbilt Place

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al (615) 862-5950.

Watkins College of Art, Design & Film, 2298 Rosa L. Parks Boulevard

Tennessee Performing Arts Center, 505 Deaderick Street Riverfront Regional Rail Station, 108 1st Avenue North Peabody College Post Office, 230 Appleton Place Music City Central, 400 Charlotte Avenue Metro General Hospital, 1818 Albion Street Metro Board of Education, 2601 Bransford Avenue Lincoln College of Technology, 1524 Gallatin Road Justice A.A. Birch Building, 408 2nd Avenue North Daymar Institute, 340 Plus Park Boulevard City Hall & Metro Courts, I Public Square Belmont University, I 900 Belmont Boulevard

Todos los fines de semana y dias festivos este autobús viaja por la Ruta 34 - Opry Mills, y todas las señales de destino en estos autobuses va a leer Ruta 34 - Opry Mills.

Tennessee State University, 3500 John A. Merritt Boulevard Tennessee Dept. of Human Services, 1000 2nd Avenue North Nashville Downtown Library, 615 Church Street MTA Madison Headquarters, 430 Myatt Drive Bridgestone Arena, 501 Broadway

entz Public Health Center, 311 23rd Avenue North Davy Crockett Building, 500 James Robertson Parkway

ooby Center and Library, 2301 Rosa L. Parks Boulevard

10:40 12:10 1:40

10:54 11:04 11:12 EXPRESS

12:25 9:25 6:30

11:25 12:37

12:41

2:30 3:41 5:40

11:33 12:45 2:34 3:45 5:44

11:37 12:49 2:38 3:49

11:43 12:53 2:43 3:57 5:48

4:45

5:01 5:14 5:23 1:54 2:04 2:13

EXPRESS EXPRESS

6:28

5:48 6:52 9:51

8:52

EXPRESS EXPRESS EXPRESS

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7:09

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1:00

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1:19

4:04 4:11

EXPRESS

9:10

Anthem Career College, 560 Royal Parkway

Andrew Johnson Building, 710 James Robertson Parkway

Central Pike & Donelson McGavock Kmart Opry Mills Wardrobe Bahia 10 Fesslers Lane Station High School Park & Ride Entry 4 Building

q

Entrance Magnolia

(arrival) (departure) Park & Ride High School

Music Valley Music Valley

Village

Village

Kmart

McGavock

Donelson

Station

Fesslers Lane

Central

Pike & Lebanon

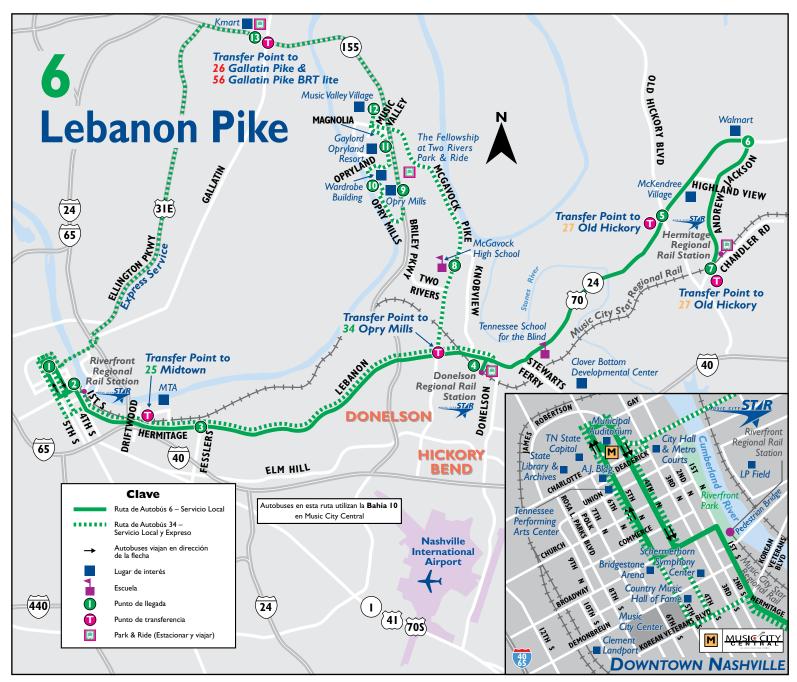
Music Cit)

Circuito

Music City Lebanon Central Pike &

FINES DE SEMANA Y DIAS FESTIVOS

los Horarios de MTA por Toda la Ciudad Lugares Donde Usted Encontrará Exhibidos



DIAS	<b>ENTR</b>	RE SEN	1ANA		Hacia el	centro de l	a ciuda
Hermitage Station	Walmart	Lebanon Pike & Old Hickory	McGavock High School	Donelson Station	Lebanon Pike & Fesslers Lane	Music City e Central	
<b>17</b> →	<del>-6-</del>	<b>7</b>	× 8 ->	4-	3-	<b>—</b>	
Tiempo promedio de viaje desde esta parada	7 minutos	15 minutos		29 minutos	43 minutos	58 minutos	
5:17	5:24	5:30		5:43	5:57	6:12	
5:40	5:47	5:53		6:06	6:20	6:35	
6:10	6:18	6:24		6:39	6:53	7:10	
6:20	6:28	6:34		6:49	7:03	7:10	
0.20	0.20	0.5 .	6:59•	7:06	7:19	7:36	
6:39	6:47	6:53	0.00	7:08	7:22	7:39‡	
7:11	7:19	7:25		7:40	7:54	8:11	
7:25	7:33	7:39		7:54	8:08	8:25	
8:03	8:10	8:15		8:27	8:39	8:54	
8:36	8:43	8:48		9:00	9:12	9:27	
9:43	9:50	9:55		10:07	10:19	10:34	
			10:01•	10:07	10:20	10:36	
11:23	11:30	11:35		11:47	11:59	12:14	
			1:00•	1:06	1:19	1:35	
1:03	1:10	1:15		1:27	1:39	1:54	
2:48	2:55	3:00		3:12	3:24	3:39	
3:42	3:49	3:54		4:06	4:18	4:34	
			4:04●	4:11	4:23	4:39	
4:09	4:16	4:21		4:33	4:45	5:01	
4:28	4:35	4:40		4:52	5:04	5:20	
4:44	4:51	4:56		5:08	5:20	5:36	
5:16	5:23	5:28		5:39	5:50	6:06	
6:14	6:21	6:26		6:37	6:48	7:04	
			7:09•	7:15	7:27	7:41	
7:14	7:21	7:26		7:37	7:48	8:04	
8:05	8:12	8:17		8:28	8:39	8:55	
9:05	9:12	9:17		9:28	9:39	9:55	
			9:58•	10:04	10:16	10:30	

- Este autobús viaja por la vía Ruta 34 Opry Mills.
- ‡ Este autobús llegará en Music City Bay Central 2 y continuar el servicio en la Ruta 9 MetroCenter.

Rula 7 Metro Center.	
viajes por la mañana	viajes por la tarde y la noche

DIAC	ENITE	RE SEM			D	1.	1 1.1
	ENTR	TE SEI	IANA			centro de	
Music City	0	Lebanon	D 1		Lebanon Pike & Old	Lebanon Pike	
Central Bahía 10	Ist & Broadway	Pike & Fesslers Lane	Donelson Station	High School		& Andrew lackson Pkwy	
	Diodaway	r coolers Edire		_	- Mickery	dekson i kwy	Station
Tiempo promedio de	<b>7</b>	<b>-</b> 3-	4-	> 8 -	<b>-</b> 5-	<b>~_6</b> _/	
viaje desde esta parada	7 minutos	13 minutos	26 minutos	30 minutos	36 minutos	40 minutos	45 minutos
5:50	5:57	6:03	6:15		6:25	6:29	6:34
6:15	6:22	6:28	6:40		6:50	6:54	6:59
6:38	6:45	6:51	7:04		7:15	7:19	7:24
7:15	7:22	7:29	7:42		7:53	7:58	8:03
7:40∙		7:54	8:03	8:12			
7:45	7:52	7:59	8:12		8:23	8:28	8:33
8:15	8:22	8:29	8:42		8:53	8:58	9:03
8:55	9:02	9:09	9:22		9:33	9:38	9:43
10:35	10:42	10:49	11:02		11:13	11:18	11:23
10:40•		10:54	11:04	11:12			
12:15	12:22	12:29	12:42		12:53	12:58	1:03
1:40•		1:54	2:04	2:13			
1:55	2:02	2:09	2:22		2:33	2:38	2:43
2:43	2:51	2:59	3:14		3:27	3:32	3:39
3:12	3:20	3:28	3:43		3:56	4:01	4:08
3:28*	3:36	3:44	3:59		4:12	4:17	4:24
3:45	3:53	4:01	4:16		4:29	4:34	4:41
4:08	4:16	4:24	4:39		4:52	4:57	5:04
4:25	4:34	4:44	4:59		5:12	5:17	5:24
4:37	4:46	4:56	5:11		5:24	5:29	5:36
4:45●		5:01	5:14	5:23			
4:50	4:59	5:09	5:24		5:37	5:42	5:49
5:05	5:14	5:24	5:39		5:52	5:57	6:04
5:23	5:32	5:42	5:57		6:10	6:15	6:22
5:40	5:49	5:59	6:14		6:27	6:32	6:39
6:18	6:25	6:32	6:44		6:55	7:00	7:07
7:15	7:22	7:28	7:40		7:50	7:54	8:00
7:45•		7:58	8:08	8:15			
8:15	8:22	8:28	8:40		8:50	8:54	9:00
* Sala an	dias do os	ruela, este a	utobuís co	mio 72 CU CO	rvicio on la	occupla	

<sup>\*</sup> Solo en dias de escuela, este autobús comieza su servicio en la escuela Head Middle Magnet a las 3:15 p.m. y va directamente a Music City Central.

<sup>•</sup> Este autobús viaja por la vía Ruta 34 - Opry Mills.

### **Charlotte**

En Español

Cohn Alternative Learning Center Music City Central - Bahía I St. Thomas Midtown Hospital Nashville Electric Service Centennial Park Nashville West

Nashville

(615) 862-5950 Servicio al Cliente

DURANTE LA SEMANA/ DURANTE EL FIN DE SEMANA

MTA opera con el horario del domingo los siguientes días • Día de Año Nuevo • Día Para Recordar a los Soldados

Servicio en días festivos

Centennial Medical Center

### oficina de MTA

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario del sábado.

### Horas de

\$24.00

\$1.00

(édades de 19 y menores, por favor avise al conductor

mostrar una prueba de su edad si es que se lo piden)

Niños menores de 4 años.

antes de depositar su tarifa y esté preparado para

.85

una prueba de su edad antes de depositar su tarifa)

(favor de mostrar al conductor la tarjeta especial

Personas con descapacidades

de identificación antes de depositar su tarifa)

**J**óvenes

El punto de transferencia principal esta localizada en Music City

**Music City Centra** 

aproximando.

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús,

por favor pregunte al conductor cuando usted suba.

Cada autobús de MTA esta marcado con un número de ruta

Anuncios de destinc

Central (400 Charlotte Ave).

(de 65 años ó más favor de mostrar al conductor

Adultos – Local, Aeropuerto y Servicio Ligero BRT

**Tarifas** 

Servicio Exprés

un anuncio de color azul y blanco. Si no hay parada de autobús por favor vaya a la intersección más cercana por la calle donde

visible en el área donde usted desea tomar el autobús,

La mayoría de las paradas de autobús están marcadas con

transita su autobús y haga señales al autobús cuando se esté

\$44.00 \$16.00 \$58.50

Venta de Boletos é Información en Music City Central De lunes a viernes Centro de Llamadas: (615) 862-5950 10:30 a.m. a 2:30 p.m. – Domingo 6:30 a.m. a 6:30 p.m. – De lune 8:00 a.m. a 5:00 p.m. – Sábado Cerrado días festivos

6:00 a.m. a 6:30 p.m. – De lunes a viernes 10:30 a.m. a 2:30 p.m. – Domingo 8:00 a.m. a 5:00 p.m. – 400 Charlotte Ave.

Music City Central – Horas de Operación 5:15 a.m. a 11:15 p.m. – De lunes a viernes 6:00 a.m. a 10:15 p.m. – Sábado 400 Charlotte Avenue Cerrado días festivos

6:00 a.m. a 9:15 p.m. – Domingos y días festivos 430 Myatt Drive, Nashville, TN 37115 8:00 a.m. a 4:30 p.m. – De lunes a viernes Oficinas Administrativas: (615) 862-5969

Cerrado fines de semana y días festivos

430 Myatt Drive, Nashville, TN 37115

diseñado por CHK America – chkamerica.com

3 5 **6** 8 10 minutos 13 minuto: 18 minutos 21 minutos 27 minutos 31 minutos 6:33 7:18 8:03 6:25 6:28 6:35 6:41 6:46 7:00 7:45 7:10 7:54 7:13 7:57 7:20 7:26 7:35 8:05 8:11 8:57 8:16 8:40 8:43 8:51 9:02 9:25 10:10 9:28 10:13 9:33 10:19 9:36 10:22 9:42 10:28 9:47 10:35 9:15 10:00 11:20 10:58 11:04 11:07 11:13 11:30 12:15 11:39 12:24 11:42 12:27 11:48 12:33 11:57 12:46 12:04 12:53 11:51 12:36 12:42 1:21 1:00 1:09 1:28 1:34 1:40 1:45 2:30 2:03 2:49 3:34 2:06 2:52 2:16 3:02 2:24 3:10 1:55 1:58 2:12 2:58 2:40 2:43 3:25 3:28 3:43 3:47 3:54 4:19 5:02 4:39 5:22 4:00 4:10 4:13 4:22 4:28 4:32 5:05 5:16 4:45 4:57 4:54 5:12 5:40 5:43 5:48 5:51 6:00 6:06 6:25 7:10 6:28 7:13 6:34 7:17 6:36 7:20 6:41 7:25 6:44 7:28 6:50 7:34 6:15 7:00

FINES DE SEMANA Y DIAS FESTIVOS Hacia el centro de la ciudad

Charlotte &

46th

5:51

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8:45 9:30

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White

Bridge & Charlotte

9:46

28th &

Charlotte

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Premier &

American

20th &

Church

28 minutos

6:00

6:40 7:25

8:09

8:54 9:39

10:24

11:09 11:54

1:24 2:09

3:39 4:24 5:10

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8:10 8:55

Charlotte & Annex

Music City

Central

6:10

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11:20 12:05

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3:05

3:50 4:35

5:20

6:05 6:50

7:35 8:20 9:05

10:05

Walmart

White Bridge & Charlotte

14 minutos

5:47

6:27 7:12

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8:40 9:25

10:54

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3:24

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5:40 6:26 7:11 7:58 8:42

Este autobús funciona los sábados y el día de Martin Luther King Jr. solamente.

Charlotte & 46th

FINES DE SEMANA Y DIAS FESTIVOS Desde el centro de la ciudad

Premier &

American

6

II minutos

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28th &

Charlotte

Charlotte &

Annex

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3:19

4:04

4:50

5:36 6:22

7:07

7:54

8:38

20th & Church

Walmart

8

5:33

6:13

6:58

7:41

8:26 9:11

10:40 11:26

12:58 1:43

3:10

3:57

4:43

5:29 6:15

7:47 8:31

Music City

Central Bahía I

Este autobús funciona los sábados y el día de Martin Luther King Jr. solamente.

8:47 9:32

10:31

viajes por la mañana

William R. Snodgrass Tennessee Tower, 311 7th Avenue North

Para una lista de

Servicio al

otras localidades y áreas específicas, favor icio al Cliente de MTA al **(615) 862-5950**.

Vanderbilt University Post Office, 2301 Vanderbilt Place Tennessee Performing Arts Center, 505 Deaderick Street

of Art, Design & Film,

el programa de EasyRide.

Easy Ride L

al (615) 862-5969 ó pregunte a su

Para más información llame a MTA

Director de Recursos Humanos sobre

8:40 9:24

8:30

9:15

8:43 9:27

10:26

MTA Madison Headquarters, 430 Myatt Drive

Central, 400 Charlotte Avenue

Metro General Hospital, 1818 Albion Street Metro Board of Education, 2601 Bransford Avenue

Riverfront Regional Rail Station, 108 1st Avenue North

Services,

1000 2nd Avenue North

Tennessee Dept. of Human

Peabody College Post Office, 230 Appleton Place Nashville Downtown Library, 615 Church Street Lincoln College of Technology, I 524 Gallatin Road Justice A.A. Birch Building, 408 2nd Avenue North

Center and Library, 2301

Beneficios para empliados

Empleados menos estresados

Corta impuestos

Reduce los gastos por carros

Llega al trabajo relajado

Lentz Public Health Center, 311

23rd Avenue North Rosa L. Parks Boulevard

viajes por la tarde y la noche

8:04

8:49 9:34

10:33

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8:54 9:39

10:38

8:12

8:57 9:42

10:41

Bridgestone Arena, 501 Broadway

Daymar Institute, 340 Plus Park Boulevard

Public Square

Davy Crockett Building, 500 James Robertson Parkway

Belmont University,

1900 Belmont Boulevard

Beneficios a empliadores

Ventajas para los usuarios del

Programa EasyRide

Ahorra fondos de taxes

No tiene más problemas con

el estacionamiento

Anthem Career College, 560 Royal Parkway

los Horarios de MTA

Lugares

**Donde Usted Encontrará Exhibidos** 

por Toda la Ciudad

8:18

9:03

9:47

\$1.70

Pases de 31-Días Pases de 31-Días Pases de 31-Días Pases de 7-Días con Descuento. para Jóvenes para Jóvenes \$3.25 \$3.50 \$32.00 \$42.00 \$17.00 Tarifa de todo el día 20-Viajes Locales.. con Descuento.... 20-Viajes Exprés. Fanifa de joven todo el día..

Gratis

Exprés Mejorado: Deposite 50 centavos más para usar

tarifas de 20-Viajes Locales en un autobús expreso. sitio de Internet en nashvillemta.org.

"Medicare", Servicio

Especial de MTA, u otra tarjeta de identificación de transito para

Los pasajeros cuyas descapacidades les impiden hacer el uso

los autobuses grandes de MTA pueden calificar para un

• Mayores – "MTA Golden Age", "Médicare", ó su licencia de

conducir • Personas con Descapacidades

servicio gratis de parte de los dueños de los estacionamientos

permite usar el estacionamiento de "Park & Ride" como un

"Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les

Varias rutas de autobús proporcionan el servicio de

Estacionar y viajai

esté preparado para el clima de invierno. La información de la

Tome hoy mismo su folleto de MTA de los días de nieve y

Rutas en días de nieve

ruta de nieve puede ser encontrada en los tableros de MTA

por toda la ciudad, en los autobuses de MTA,  $\delta$  simplemente llame al servicio al cliente al teléfono (615) 862-5950  $\delta$  visite

nuestro sitio en Internet en nashvillemta.org

de MTA con una de las siguientes tarjetas de identificación:

**-4**5

estación de buses Music City Central (400 Charlotte Ave.), Para su conveniencia, los pases se pueden comprar en la en línea en **nashvillemta.org,** ó por telefono llamando al (615) 862-5950.

También se pueden solicitar por correo enviando una petición a la dirección de las oficinas administrativas de MTA.

Pases de 7-Días. \$5.25 Tarifa de todo el día.... con Descuento Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a todas las órdenes por correo, teléfono ó por línea

ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta

Personas con tarjetas de Medicare, que no son mayores de edad

Servicios para las personas con tarjetas de

Medicare, mayores ó con descapacidades

una tarifa de descuento de MTA de 85 centavos en los autobuses

Personas de 65 años y más con descapacidades califican para

de Medicare.

al Cliente de MTA al teléfono **(615) 862-5950**, ó visite nuestro Para más información, por favor llame al Centro de Servicio

Todos los autobuses son accesibles y equipados con estantes

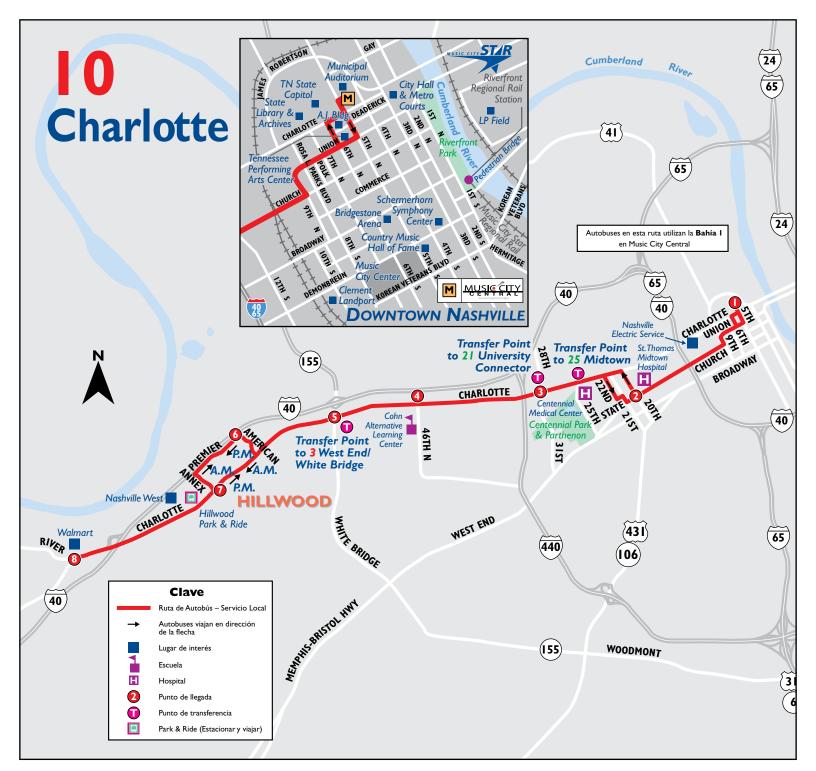
"MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite

el sitio en Internet en nashvillemta.org

puerta a puerta a través del programa de

servicio que va de "MTA AccessRide"

Pases disponibles de MTA



DIAS	<b>ENTR</b>	E SEM	1ANA		Hacia el	centro de	la ciudad
	Charlotte &	Premier &	White Bridge &	Charlotte &	28th &	20th &	Music City
Walmart	Annex	American	Charlotte	46th	Charlotte	Church	Central
8 -	×7-	<b>≥</b> 6 = 1	<b></b>	>-4-		× 2-	<b>—</b>
Tiempo promedio de		(2)	14 - 1 - 1 - 1	24 - 1 - 1 - 1	24 - 1 - 1 - 1	20 10 10	44 - 1 - 1 - 1
waje aesae esta paraai		12 minutos	16 minutos	21 minutos	26 minutos	31 minutos	44 minutos
4:52	5:00	5:04	5:09	5:14	5:18	5:23	5:35
5:27	5:35	5:39	5:44	5:49	5:53	5:58	6:10
5:52	6:00 6:22	6:04	6:09	6:14	6:18 6:41	6:23 6:47	6:35 7:00
6:14 6:39	6:22	6:26 6:51	6:31 6:56	6:36 7:01		7:12	7:00
7:04	7:12	7:16	7:21		7:06 7:31	7:12	
7:04	7:12	7:16	7:21	7:26 7:51	7:56		7:50 8:15
7:29	8:04	8:08	8:12	8:17	8:22	8:02 8:27	8:40
8:22	8:29	8:33	8:37	8:42	8:47	8:52	9:05
8:47	8:54	8:58	9:02	9:07	9:12	9:17	9:30
9:12	9:19	9:23	9:02	9:32	9:12	9:17	9:55
9:37	9:44	9:48	9:52	9:57	10:02	10:07	10:20
10:02	10:09	10:13	10:17	10:22	10:02	10:07	10:25
10:02	10:34	10:13	10:17	10:22	10:52	10:57	11:10
10:52	10:59	11:03	11:07	11:12	11:17	11:22	11:35
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9:53	9:59		10:04	10:08	10:12	10:17	10:27
10:33	10:39		10:44	10:48	10:52	10:57	11:07

DIAS	ENT	RE SEI	ANA		Desde e	l centro de	la ciudad
Music City				White			
Central <sup>'</sup>	20th &	28th &	Charlotte &		Premier &		
Bahía I	Church	Charlotte	46th	Charlotte	American	Annex	Walmart
0-	<b>&gt;</b> 2 -	>-3-	× 4 =	<b>≥</b> 5 −	> 6 -	>-7-	<b>8</b>
Tiempo promedio de viaje desde esta para	da II minutos	15 minutos	20 minutos	23 minutos	28 minutos	32 minutos	37 minutos
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7:30	7:42	7:46	7:52	7:55		8:00	8:07
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8:20	8:32	8:36	8:42	8:45		8:50	8:57
8:45	8:57	9:01	9:07	9:10		9:15	9:22
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10:00	10:11	10:15	10:20	10:23		10:29	10:35
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10:50	11:01	11:05	11:11	11:14		11:20	11:26
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11:40	11:51	11:55	12:01	12:04		12:10	12:16
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nashvillemta.org

o gos y días festivos	<b>37</b> 115	s a viernes s festivos	ransit Authority Nashville, TN 37115	nerica – chkamerica.com

### ille

Hacia el centro de la ciudad

Central

D

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Desde el centro de la ciudad

Grassmere Business

Park

64 minuto

7:18 7:57

8:38

9:18 9:59

10:40

11:20 12:00

12:40 1:20

2:00 2:41 3:21

4:01

4:41 5:19

5:59 6:39

7:20 8:20 9:19

10:20

11:16

Hacia el centro de la ciudad

Music City

73 minuto

6:10

7:10

8:02

9:02

10:02

11:02

12:02

1:02

2:02

3:02

4:02

5:02

6:02

7:02

8:02

9:02

9:50

7:29 8:28 9:27

10:28

4

Fairgrounds

2

47 minutos

5:57

6:38

7:17

7:52

8:31

9:11

9:51

10:31

11:11

11:51

12:31

1:11

1:51

2:31

3:11

3:51

4:31

5:11

5:51

6:46

7:47

8:47

9:47

10:41

Wallace

Loop

6

7:02 7:41 8:21 9:01

9:42 10:23

11:03 11:43 12:23

1:03

1:43 2:24

3:04 3:44

5:44 4:24 5:02 5:42 6:22 7:04 8:04

9:03

10:03

11:00

State

Fairgrounds

2

5:58

6:58

7:49

8:49

9:49

10:49

11:49

12:49

1:49

2:49

3:49

4:49

5:49

6:49

7:49

8:49

9:37

60 minuto

Nashville Zoo Music City

Tennessee State Fairgrounds

ICIO DURANTE LA SEMANA 10-20 MINUTOS ENTRE SERV 40 MINUTOS ENTRE SERVI I HORA ENTRE SERVICIO

Nashville

**₽** 

al Cliente y	862-5950	AccessRide 880-3970
Servicio al	(615)	(615)

Nol Pik		ns	V
En Español	isic Hall of Fame	ari Business Park Bus Station	.a Central - <b>Bahía I9</b>

Grassmere

Hickory Plaz Dollar Gene Country Mu Greyhound

Schermerhorn Symphony Center Southern Hills Medical Center Richard H. Fulton Complex

Walmart

MTA opera con el horario del domingo los siguientes días los Soldados Nuevo • Día Para Recordar a Servicio en días festivos Día de Año

King Jr. MTA opera con el horario Muertos • Día de la Independencia • Día del 1 • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr MTA opera

del sábado,

De lunes a viernes M T M Centro de Llamadas: (615) 862-5950 oficina de 6:30 a.m. a 6:30 p.m. – De lune 8:00 a.m. a 5:00 p.m. – Sábado Horas de

\$24.00

\$44.00 \$16.00

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos

Venta de Boletos é Información en Music City Central 6:00 a.m. a 6:30 p.m. – De lunes a viernes 10:30 a.m. a 2:30 p.m. – Domingo 8:00 a.m. a 5:00 p.m. – 400 Charlotte Ave.

\$58.50

Music City Central – Horas de Operación 5:15 a.m.a 11:15 p.m. – De lunes a viernes 6:00 a.m.a 10:15 p.m. – Sábado 400 Charlotte Avenue Cerrado días festivos

las

Oficinas Administrativas: (615) 86 6:00 a.m. a 9:15 p.m. – Doming 430 Myatt Drive, Nashville, "

Servicio

fines de semana y días 430 Myatt Drive, Cerrado

8:00 a.m. a 4:30 p.m. - De

### Walmart 75 minuto: 7:29 8:08 8:49 9:29 10:10 10:51 11:31 12:11 12:11 12:51 1:31 2:11 2:52 3:32 4:12 4:52 5:30 6:10

estación de buses Music City Central (400 Charlotte Ave.), en línea en **nashvillemta.org,** ó por telefono llamando al (615) 862-5950.

Pases de 31-Días Pases de 31-Días Pases de 31-Días Pases de 7-Días con Descuento. para Jóvenes para Jóvenes \$32.00 \$3.25 \$3.50 \$42.00 \$17.00 Tarifa de todo el día 20-Viajes Locales.. 20-Viajes Exprés Tarifa de joven todo el día.. 20-Viajes

Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a todas las órdenes por correo, teléfono ó por línea con Descuento

al Cliente de MTA al teléfono **(615) 862-5950**, ó visite nuestro Exprés Mejorado: Deposite 50 centavos más para usar tarifas de 20-Viajes Locales en un autobús expreso. favor llame al Centro de Para más información, por

Todos los autobuses son accesibles y equipados con estantes de bicicleta **-4**5

sitio de Internet en nashvillemta.org.

Para su conveniencia, los pases se pueden comprar en la

\$1.70 \$2.25 \$2.85

Pases disponibles de MTA

También se pueden solicitar por correo enviando una petición a la dirección de las oficinas administrativas de MTA.

Pases de 7-Días. \$5.25 Tarifa de todo el día.... con Descuento....

Personas con tarjetas de Medicare, que no son mayores de edad ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta

una tarifa de descuento de MTA de 85 centavos en los autobuses Especial de MTA, u otra tarjeta de identificación de transito para "Medicare", Servicio de MTA con una de las siguientes tarjetas de identificación:
• Mayores – "MTA Golden Age", "Medicare", ó su licencia de Personas de 65 años y más con descapacidades califican para conducir • Personas con Descapacidades

servicio gratis de parte de los dueños de los estacionamientos

"Park & Ride", el cual les permite estacionar su auto gratis  $\gamma$  subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un

Varias rutas de autobús proporcionan el servicio de

Estacionar y viajar

esté preparado para el clima de invierno. La información de la

Tome hoy mismo su folleto de MTA de los días de nieve y

Rutas en días de nieve

ruta de nieve puede ser encontrada en los tableros de MTA

por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org.

puerta a puerta a través del programa de Los pasajeros cuyas descapacidades les impiden hacer el uso los autobuses grandes de MTA pueden calificar para un

### DOMINGOS Y DIAS FESTIVOS Desde el centro de la ciudad

Music City Central <b>Bahía 19</b>	State Fairgrounds	Thompson Lane	Walmart	Dollar General	Wallace Loop	Grassmere Business Park	Walmart
	<b>≥</b> 2 →	<b>≥</b> 3 → Þ	≥ <b>4</b> →	<b>7</b> -1	≥ 6 <b>→</b>	>= 5	<b>≥</b> 4
Tiempo promedio de viaje desde esta paradi	12 minutos	18 minutos	27 minutos	36 minutos	47 minutos	64 minutos	73 minutos
6:15	6:27	6:33	6:42	6:51	7:02	7:19	7:28
7:15	7:27	7:33	7:42	7:51	8:02	8:19	8:28
8:15	8:27	8:33	8:42	8:51	9:02	9:19	9:28
9:15	9:27	9:33	9:42	9:51	10:02	10:19	10:28
10:15	10:27	10:33	10:42	10:51	11:02	11:19	11:28
11:15	11:27	11:33	11:42	11:51	12:02	12:19	12:28
12:15	12:27	12:33	12:42	12:51	1:02	1:19	1:28
1:15	1:27	1:33	1:42	1:51	2:02	2:19	2:28
2:15	2:27	2:33	2:42	2:51	3:02	3:19	3:28
3:15	3:27	3:33	3:42	3:51	4:02	4:19	4:28
4:15	4:27	4:33	4:42	4:51	5:02	5:19	5:28
5:15	5:27	5:33	5:42	5:51	6:02	6:19	6:28
6:15	6:27	6:33	6:42	6:51	7:02	7:19	7:28
7:15	7:27	7:33	7:42	7:51	8:02	8:19	8:28
8:15	8:26	8:32	8:40	8:49	8:59	9:14	9:22
9:15	9:26	9:32	9:40	9:49	9:59	10:14	

**Tarifas** 

(de 65 años ó más favor de mostrar al conductor Servicio Exprés

por favor vaya a la intersección más cercana por la calle donde

visible en el área donde usted desea tomar el autobús,

transita su autobús y haga señales al autobús cuando se esté

un anuncio de color azul y blanco. Si no hay parada de autobús

La mayoría de las paradas de autobús están marcadas con

Paradas de autobús

El punto de transferencia principal esta localizada en Music City

Music City Central

aproximando.

así como también el nombre del destino ó área. Todas las rutas

Cada autobús de MTA esta marcado con un número de ruta

Anuncios de destino

Central (400 Charlotte Ave).

exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús,

por favor pregunte al conductor cuando usted suba.

Adultos – Local, Aeropuerto y Servicio Ligero BRT

una prueba de su edad antes de depositar su tarifa) su tarifa) de identificación antes de depositar Personas con descapacidades

.85

6

(favor de mostrar al conductor la tarjeta especial Jóvenes

8

(edades de 19 y menores, por favor avise al conductor mostrar una prueba de su edad si es que se lo piden, antes de depositar su tarifa y esté preparado para Tarifa de

Gratis Servicios para las personas con tarjetas de

Niños menores de 4 años.

Medicare, mayores ó con descapacidades

de Medicare.

servicio que va de "MTA AccessRide"

### "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite sitio en Internet en nashvillemta.org

SABADOS/DIA DE MLK JR.

Grassmere

Business Park

5

24 minutos

5:34

6:15

6:54

7:18

7:57

8:38

9:18

9:59

10:40

11:20

12:00

12:40

1:20

2:00

2:41

3:21

4:01

4:41

5:19

5:59

7:20

8:20

9:19

10:20

SABADOS/DIA DE MLK JR.

Lane

3

18 minutos

6:33 7:12 7:52 8:33 9:13 9:54

10:33 11:13

11:53 12:33 1:13 1:54

2:34 3:14 3:54

4:33 5:13 5:53 6:35 7:35 8:35 9:35

10:32

**DOMINGOS Y DIAS FESTIVOS** 

Grassmere

Business

Park

5

28 minuto:

5:35

6:35

7:19

8:19

9:19

10:19

11:19

12:19

1:19

2:19

3:19

4:19

5:19

6:19

7:19

8:19

9:14

Walmart

4

33 minutos

5:43

6:24

7:03

7:38

8:17

8:57

9:37

10:16

10:56

11:36

12:16

12:56 1:36

2:16

2:56

3:37

4:17

4:57

5:37

6:32

7:34

8:34

9:34

10:28

Walmart

27 minutos

6:42 7:21

8:01

8:41 9:22

10:03

10:42 11:22

12:02

12:42 1:22 2:03

2:43 3:23

4:03

4:42

5:22

6:02

6:44 7:44

8:43

9:43

10:40

Walmari

4

45 minuto

5:44

6:44

7:34

8:34

9:34

10:34

11:34

12:34

1:34

2:34

3:34

4:34

5:34

6:34

7:34

8:34

9:22

Lane

5:51

6:32

7:11

7:46

8:25

9:05

9:45

10:25

11:05

11:45

12:25

1:05

1:45

2:25

3:05

3:45

4:25

5:05

5:45

6:40

7:41

8:41

9:41

10:35

Dollar

General

7

6:51

7:30

8:10

8:50 9:31

10:12

10:51 11:31

12:11 12:51 1:31 2:12

2:52 3:32

4:12 4:51 5:31 6:11 6:53 7:53 8:52

9:52

10:49

Thompson Lane

53 minutos

5:52

6:52

7:42

8:42

9:42

10:42

11:42

12:42

1:42

2:42

3:42

4:42

5:42

6:42

7:42

8:42

9:30

Dollar General

5:10

5:51

6:30

6:51

7:30

8:10

8:50

9:31

10:12

10:51 11:31

12:11

12:51

1:31

2:12

2:52

3:32

4:12

4:51

5:31

6:53

7:53 8:52

9:52

6:15

6:55

7:35

8:15 8:55

9:35

10:15 10:55

10:55 11:35 12:15 12:55 1:35 2:15

2:55

3:35 4:15 4:55 5:35 6:15 7:15 8:15 9:15

10:15

Dollai

5:09

6:09

6:51

7:51

8:51

9:51

10:51

11:51

12:51

1:51

2:51

3:51

4:51

5:51

6:51

7:51

8:49

Bahía 19 Fairgrounds

Wallace Loop

6

9 minutos

5:19

6:00

6:39

7:02

7:41

8:21

9:01

9:42

10:23

11:03

11:43

12:23

1:03

1:43

2:24

3:04

3:44

4:24

5:02

5:42

7:04

8:04

9:03

6:27

7:06 7:46

8:27

9:07

9:47 10:27

11:07

11:47 12:27

1:07 1:48

2:28

3:08

3:48

4:27

5:07

5:47 6:29

7:29

8:29

9:29

10:28

Wallace

Loop

6

5:20

6:20

7:02

8:02

9:02

10:02

11:02

12:02

1:02

2:02

3:02

4:02

5:02

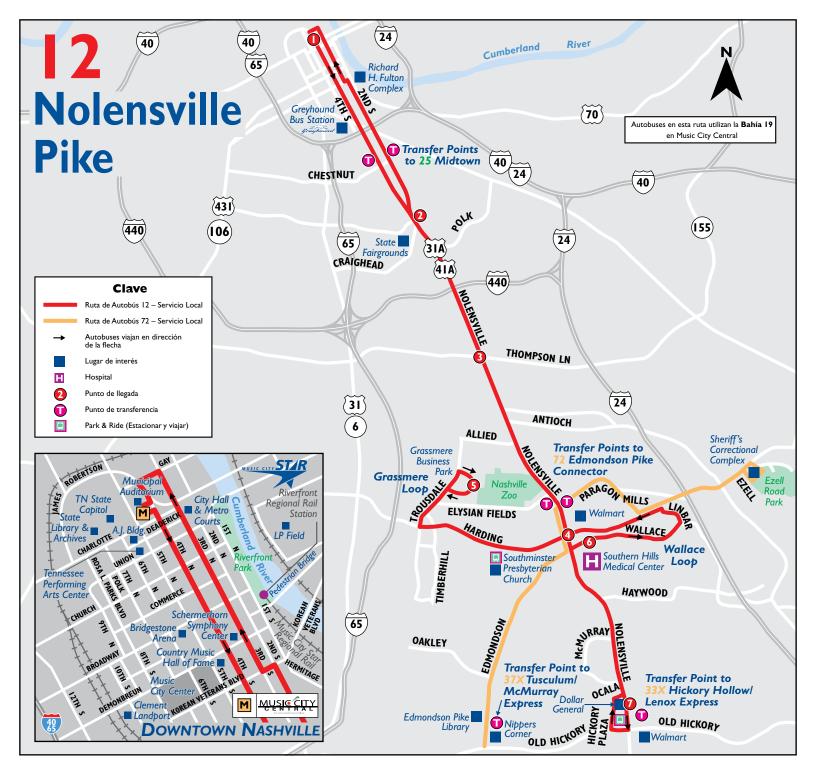
6:02

7:02

8:02

8:59

10:03



DIAS	<b>ENTR</b>	E SEM	<b>IANA</b>		Hacia el	centro de	la ciudad
		Grassmere					
Dollar General	Wallace Loop	Business Park	Walmart	Thompson Lane	State Fairgrounds	Music City Central	
General .	>	- FL	valinare.	- Canc	Taligitation	Central	
Tiempo promedio de viaje desde esta parada			4-				
			13 minutos	22 minutos	28 minutos	42 minutos	
4:59 5:32			5:09 5:43	5:18 5:52	5:23	5:35	
5.52		5:49	5:58	6:07	5:58 6:13	6:10 6:27	
	6:01	3.49	6:12	0.07	0.13	0.27	
6:00	0.01		6:14	6:23	6:29	6:43	
0.00		6:22	6:31	6:40	6:46	7:00	
	6:28	VILL	6:41	6:50	6:56	7:10	
		6:51	7:00	7:09	7:15	7:30	
6:56			7:10	7:19	7:25	7:39	
	7:06		7:21	7:30	7:36	7:50	
7:25			7:39	7:49	7:55	8:10	
		7:45	7:56	8:05	8:12	8:25	
	7:57		8:10	8:19	8:25	8:40	
8:28			8:41	8:50	8:56	9:10	
		8:40	8:51	9:00	9:07	9:20	
8:58			9:11	9:20	9:27	9:40	
	9:30		9:41	9:50	9:57	10:10	
0.50			10:10	10:19	10:26	10:39	
9:58		10.20	10:11	10:20	10:27	10:40	
10.50		10:30	10:41	10:50	10:57	11:10	
10:58	11:30		11:11 11:41	11:20 11:50	11:27 11:57	11:40 12:10	
11:58	11.50		12:11	12:20	12:27	12:40	
11.50	12:15		12:41	12:50	12:57	1:10	
12:58	12.13		1:11	1:20	1:27	1:40	
12.50		1:29	1:40	1:50	1:57	2:10	
			1:52	2:02	2:09	2:23	
1:56			2:10	2:20	2:27	2:40	
	2:15		2:30	2:40	2:47	3:01	
		2:45	2:56	3:05	3:11	3:27	
2:57			3:10	3:20	3:27	3:42	
	3:17		3:34	3:44	3:51	4:06	
3:45		2 - 4	3:58	4:08	4:15	4:30	
	4-40	3:54	4:06	4:16	4:23	4:38	
4.24	4:10		4:25	4:35	4:42	4:57	
4:31		4:45	4:44 4:58	4:54 5:08	5:01 5:15	5:16 5:30	
	4:47	4:45	4:58 5:13	5:08	5:15	5:30 5:45	
5:16	4.47		5:13	5:38	5:45	6:00	
5.10	5:20		5:37	5:45	5:52	6:07	
6:06	5.20		6:17	6:25	6:32	6:45	
3.00		6:30	6:42	6:50	6:57	7:10	
		5.50	7:08	7:16	7:22	7:34	
6:49	7:00	7:18	7:39	7:47	7:53	8:05	
7:49	8:00	8:18	8:39	8:47	8:53	9:05	
8:49	9:00	9:18	9:34	9:42	9:48	10:00	
9:49	10:00	10:18	10:34	10:42	10:48	11:00	

DIAS	<b>ENTR</b>	E SEM	1ANA		Desde el	centro de	la ciudad
Music City						Grassmere	
Central <b>Bahía 19</b>	State	Thompson Lane	Walmart	Dollar General	Wallace	Business Park	Walmart
Dailla 17	aligioulius			General	Loop		
	<del>-</del> 2-	<del>-3-</del>	× 4 ->		> <b>—</b> 6 <b>—</b> 1	>= <b>5</b> =1	> 4
Tiempo promedio de viaje desde esta parada	II minutos	17 minutos	25 minutos	35 minutos	31 minutos	37 minutos	50 minutos
5:40	5:50	5:56	6:03	6:12			
6:15	6:26	6:32	6:40	6:50			
6:32	6:43	6:49	6:59		7:04		7:21
6:47	6:59	7:05	7:15	7:24			
7:05	7:17	7:23	7:33			7:43	
7:15	7:27	7:33	7:43		7:48		8:10
7:35	7:47	7:53	8:02	8:11			
7:55	8:07	8:13	8:22			8:32	
8:15	8:26	8:32	8:41	8:50			
8:45	8:56	9:02	9:11		9:16		9:41
9:15	9:26	9:32	9:41	9:50			
9:45	9:56	10:02	10:11			10:21	
10:15	10:26	10:32	10:41	10:50			
10:45	10:56	11:02	11:11		11:16		11:41
11:15	11:26	11:32	11:41	11:50			
11:45	11:56	12:02	12:11		12:15		12:27
12:15	12:26	12:32	12:41	12:50			
12:45	12:56	1:02	1:11			1:21	
1:15	1:26	1:32	1:41	1:51			
1:45	1:56	2:02	2:11		2:15		2:27
2:15	2:26	2:33	2:42	2:53			
2:45	2:57	3:04	3:13		3:17		3:29
3:05	3:17	3:25	3:34	3:45			
3:15	3:27	3:35	3:44			3:54	
3:25	3:37	3:45	3:54				
3:35	3:47	3:56	4:06	4.50	4:10		4:22
3:47	4:00	4:09	4:19	4:30		4.45	
4:00*	4:13	4:22	4:32		4 47	4:42	F.00
4:10	4:23	4:32	4:43	F 0.4	4:47		5:00
4:20	4:33	4:42	4:53	5:04			
4:35	4:48	4:57	5:09	5:20	F-30		E. 3.4
4:42	4:55	5:04	5:16		5:20	F. 4C	5:34
5:02	5:15	5:23	5:35	C.O.4		5:46	
5:20	5:33	5:41	5:53	6:04	6.00		6.21
5:35	5:47	5:54	6:05		6:09	C-20	6:21
5:50	6:02	6:09	6:19	C. 40	7.00	6:29	7.20
6:15	6:25	6:30	6:40	6:49	7:00	7:18	7:26
7:15	7:25	7:30	7:40	7:49	8:00	8:18	8:26
8:15	8:25	8:30	8:40	8:49	9:00	9:18	9:26
9:15	9:25	9:30	9:40	9:49	10:00	10:18	10:26
10:15	10:25 11:25	10:30	10:39	10:48	10:58	11:14 12:14	
11:15	11.23	11:30	11:39	11:48	11:58	12.14	

Solo en días de escuela, este autobús comieza su servicio en la escuela Creswell Middle Arts Magnet a las 3:15 p.m. y va directamente a Music City Central.

### Music City Central

por favor vaya a la intersección más cercana por la calle donde

visible en el área donde usted desea tomar el autobús,

transita su autobús y haga señales al autobús cuando se esté

aproximando.

un anúncio de color azul y blanco. Si no hay parada de autobús

La mayoría de las paradas de autobús están marcadas con

El punto de transferencia principal esta localizada en Music City Central (400 Charlotte Ave).

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús, por favor pregunte al conductor cuando usted suba. Cada autobús de MTA esta marcado con un número de ruta Anuncios de destino

### Estacionar y viajar

"Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Rutas en días de nieve

servicio gratis de parte de los dueños de los estacionamientos

esté preparado para el clima de invierno. La información de la por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. ruta de nieve puede ser encontrada en los tableros de MTA Tome hoy mismo su folleto de MTA de los días de nieve y

"MTA AccessRide". Para más información por favor Ilame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite

el sitio en Internet en nashvillemta.org

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la

### **Murfreesboro**

En Español

Hacia el centro de la ciudad

Country Music Hall of Fame Convention Center

Schermerhorn Symphony Center Tennessee Department of Safety Music City Central - Bahía 17 Nashville School of the Arts Global Mall at The Crossings **Greyhound Bus Station** Music City Center

**Frevecca Nazarene University** 

Para servicio adicional en esta area

**DURANTE LA SEMANA** ver el horario de la Ruta 55 - Murfreesboro Pike

HORA ENTRE

Nashville

(615) 880-3970

nashvillemta.org

(615) 862-5950

Servicio al Cliente

& Coorc

Para servicio adicional en esta area, por favor ver el horario de la Ruta 55 - Murfreesboro Pike BRT lite.

SABADOS/DIA DE MLK JR.

Donelson

Pike/ Dell Pkwy

5

15 minuto:

5:49

6:49

7:47

8:47

9:47

10:46

11:46

12:46

1:46

2:44

3:44

4:44

5:44

6:44

7:46

8:46

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9:40

10:39

11:39

12:39

1:39

2:37

3:37

4:37

5:37

6:37

7:40

8:40

Wharf

2

6:06

7:06

8:05

9:05

10:05

11:05

12:05

1:05

2:05

3:04

4:04

5:04

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4:20

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22 minutos

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Hickory Hollow

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6:29

7:33

<b>SABA</b>	DOS/	DIA D	E MLI	CJR.	Desde el	centro de la ciudad
Music City Central <b>Bahía 17</b>	Wharf	Thompson Lane	Donelson Pike/ Dell Pkwy	Bell Road	Hickory Hollow	
<b>0</b> ->	<b>-2-</b>	× <b>3</b> ->	<del>-</del> 5-)	> <b>−6</b> −1	>-7	
Tiempo promedio de viaje desde esta parada	10 minutos	22 minutos	28 minutos	36 minutos	45 minutos	
6:30	6:39	6:50	6:55	7:02	7:10	
7:30	7:40	7:52	7:58	8:05	8:14	
8:30	8:40	8:52	8:58	9:05	9:14	
9:30	9:40	9:52	9:58	10:05	10:14	
10:30	10:41	10:53	10:59	11:07	11:16	
11:30	11:41	11:53	11:59	12:07	12:16	
12:30	12:41	12:53	12:59	1:07	1:16	
1:30	1:42	1:54	2:00	2:08	2:18	
2:30	2:42	2:54	3:00	3:08	3:18	
3:30	3:42	3:54	4:00	4:08	4:18	
4:30	4:42	4:54	5:00	5:08	5:18	
5:30	5:42	5:54	6:00	6:08	6:18	
6:30	6:42	6:53	6:59	7:06	7:15	
7:30	7:42	7:53	7:59	8:06	8:15	
8:30	8:41	8:52	8:58	9:05	9:13	
9:30	9:41	9:52	9:58	10:05	10:13	

DOMINGOS Y DIAS FESTIVOS Hacia el centro de la ciudad

Hickory Hollow	Bell Road	Donelson Pike/ Dell Pkwy	Thompson Lane	Wharf	Music City Central
<b>7</b> →	<del>-6-</del>	> <b></b> [5])	>3>	<b>≥</b> 2 − 1	<b>—</b>
Tiempo promedio de viaje desde esta parada	8 minutos	15 minutos	22 minutos	33 minutos	48 minutos
5:21	5:28	5:34	5:41	5:51	6:05
6:01	6:08	6:14	6:21	6:31	6:45
6:41	6:48	6:54	7:01	7:11	7:25
7:17	7:25	7:32	7:39	7:50	8:05
7:57	8:05	8:12	8:19	8:30	8:45
8:37	8:45	8:52	8:59	9:10	9:25
9:17	9:25	9:32	9:39	9:50	10:05
9:57	10:05	10:12	10:19	10:30	10:45
10:36	10:44	10:51	10:59	11:10	11:25
11:16	11:24	11:31	11:39	11:50	12:05
11:56	12:04	12:11	12:19	12:30	12:45
12:36	12:44	12:51	12:59	1:10	1:25
1:16	1:24	1:31	1:39	1:50	2:05
1:56	2:04	2:11	2:19	2:30	2:45
2:34	2:42	2:49	2:58	3:09	3:25
3:14	3:22	3:29	3:38	3:49	4:05

4:09

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### el centro de la ciudad

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4:45 5:25 6:05

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9:05

DOMI	NGOS	Y DIA	S FEST	<b>FIVOS</b>	Desde e
Music City Central <b>Bahía 15</b>	Wharf	Thompson Lane	Donelson Pike/ Dell Pkwy	Bell Road	Hickory Hollow
<b>O-</b> >	<b>=</b> 2 <b>-</b> ▶	<b>&gt;=</b> (3) <b>=</b> ▶	>= <b>(5)</b> =)	> <b>-</b> (6)-1	> 7
Tiempo promedio de viaje desde esta parada	10 minutos	22 minutos	28 minutos	35 minutos	44 minutos
6:15	6:24	6:35	6:40	6:47	6:55
6:55	7:04	7:15	7:20	7:27	7:35
7:35	7:45	7:57	8:03	8:10	8:19
8:15	8:25	8:37	8:43	8:50	8:59
8:55	9:05	9:17	9:23	9:30	9:39
9:35	9:45	9:57	10:03	10:10	10:19
10:15	10:26	10:38	10:44	10:52	11:01
10:55	11:06	11:18	11:24	11:32	11:41
11:35	11:46	11:58	12:04	12:12	12:21
12:15	12:26	12:38	12:44	12:52	1:01
12:55	1:06	1:18	1:24	1:32	1:41
1:35	1:47	1:59	2:05	2:13	2:23
2:15	2:27	2:39	2:45	2:53	3:03
2:55	3:07	3:19	3:25	3:33	3:43
3:35	3:47	3:59	4:05	4:13	4:23
4:15	4:27	4:39	4:45	4:53	5:03
4:55	5:07	5:19	5:25	5:33	5:43
5:35	5:47	5:59	6:05	6:13	6:23
6:15	6:27	6:38	6:44	6:51	7:00
7:15	7:27	7:38	7:44	7:51	8:00
8:15 9:15	8:27 9:26	8:38 9:37	8:44 9:43	8:51 9:50	9:00
9:15	9:26	9:37	9:43	9:50	9:58

Todos los domingos y días festivos este autobús sale de la Bahía 15 en Music City Central.

viajes por la mañana viajes por la tarde y la noche

## Pases disponibles de MTA

estación de buses Music City Central (400 Charlotte Ave.), Para su conveniencia, los pases se pueden comprar en la

\$1.70

También se pueden solicitar por correo enviando una petición a la dirección de las oficinas administrativas de MTA.

Tarifa de todo el día \$5.25 Tarifa de todo el día	Pases de 7-Días \$24.00 Pases de 31-Días \$84.00
con Descuento \$3.25	Pases de 31-Días
Tanifa de joven	con Descuento \$44.00
todo el día\$3.50	Pases de 7-Días
20-Viajes Locales \$32.00	para Jóvenes \$16.00
20-Viajes Exprés \$42.00	Pases de 31-Días
20-Viajes	para Jóvenes \$58.50
con Descuento \$17.00	

todas las órdenes por correo, teléfono ó por línea.

Personas con tarjetas de Medicare, que no son mayores de edad ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta

Servicios para las personas con tarjetas de

Medicare, mayores ó con descapacidades

una tarifa de descuento de MTA de 85 centavos en los autobuses

Personas de 65 años y más con descapacidades califican para

de Medicare.

tarifas de 20-Viajes Locales en un autobús expreso.

**-4**5

en línea en **nashvillemta.org,** ó por telefono llamando al (615) 862-5950.

U	0000	, or or or
	Pases de 31-Días	Descuento \$3.25
$\sigma$	Pases de 31-Días \$	fa de todo el día
$\sigma$	Pases de 7-Días §	fa de todo el día \$5.25

\$1.00

(édades de 19 y menores, por favor avise al conductor

mostrar una prueba de su edad si es que se lo piden)

Niños menores de 4 años.

antes de depositar su tarifa y esté preparado para

.85

una prueba de su edad antes de depositar su tarifa)

(favor de mostrar al conductor la tarjeta especial

Personas con descapacidades

de identificación antes de depositar su tarifa)

Tarifa de Jóvenes

(de 65 años ó más favor de mostrar al conductor

Adultos – Local, Aeropuerto y Servicio Ligero BRT

**Tarifas** 

Servicio Exprés

Gratis

crédito y "money orders". Un cargo por envío se aplicara a Para estas compras se acepta, efectivo, cheques, tarjetas de Exprés Mejorado: Deposite 50 centavos más para usar

al Cliente de MTA al teléfono **(615) 862-5950**, ó visite nuestro Para más información, por favor llame al Centro de Servicio sitio de Internet en nashvillemta.org.

- "Medicare", Servicio

Especial de MTA, u otra tarjeta de identificación de transito para

Los pasajeros cuyas descapacidades les impiden hacer el uso

de los autobuses grandes de MTA pueden calificar para un

• Mayores – "MTA Golden Age", "Médicare", ó su licencia de

conducir • Personas con Descapacidades

de MTA con una de las siguientes tarjetas de identificación:

Todos los autobuses son accesibles y equipados con estantes

## Servicio en días festivos

MTA opera con el horario del domingo los siguientes días • Día de Año Nuevo • Día Para Recordar a los Soldados

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario del sábado.

## Horas de oficina de MTA

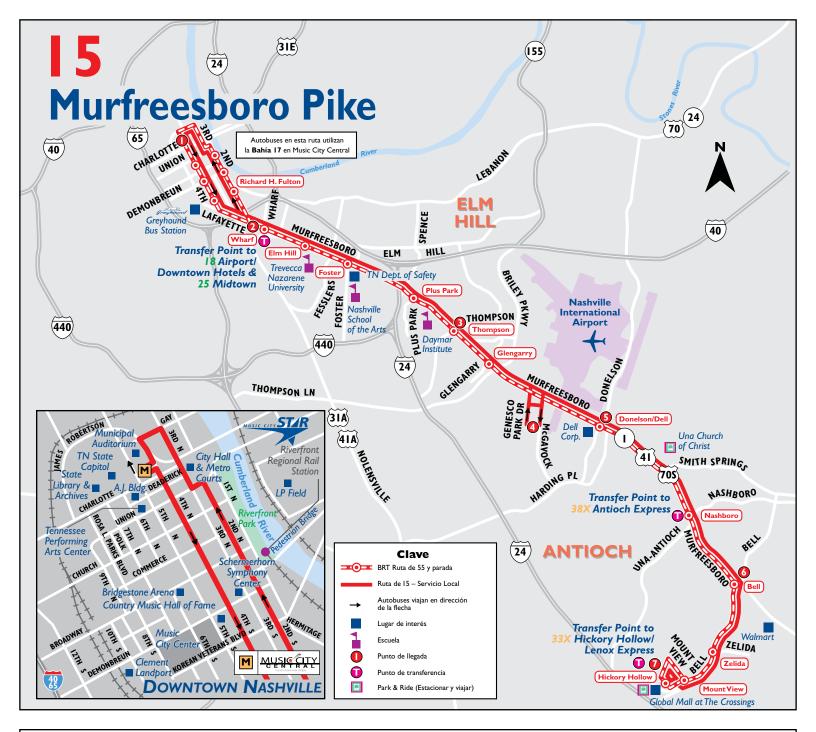
Venta de Boletos é Información en Music City Central De lunes a viernes Centro de Llamadas: (615) 862-5950 10:30 a.m. a 2:30 p.m. – Domingo 6:30 a.m. a 6:30 p.m. – De lune 8:00 a.m. a 5:00 p.m. – Sábado Cerrado días festivos 400 Charlotte Ave.

Music City Central – Horas de Operación 5:15 a.m.a 11:15 p.m. – De lunes a viernes 6:00 a.m. a 6:30 p.m. – De lunes a viernes 10:30 a.m. a 2:30 p.m. – Domingo 8:00 a.m. a 5:00 p.m. – Sábado 400 Charlotte Avenue Cerrado días festivos

6:00 a.m. a 9:15 p.m. – Domingos y días festivos 6:00 a.m. a 10:15 p.m. – Sábado

430 Myatt Drive, Nashville, TN 37115 8:00 a.m. a 4:30 p.m. – De lunes a viernes Oficinas Administrativas: (615) 862-5969 Cerrado fines de semana y días festivos

430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority



Ruta 15 - Murfreesboro Pike autobuses paran en todas las paradas de autobús.

Route 55 - Murfreesboro Pike autobuses solo se detienen en las parandas de BRT lite.

DIAG			40010				
DIAS	ENTR	RE SEM	<u> 1ANA</u>		Hacia el	centro de	la ciud
Hickory Hollow	Bell Road	Donelson Pike/ Dell Pkwy	Metro Southeast	Thompson Lane	Wharf	Music City Central	
7->	<del>-6-</del> 6-	>[5]>	× <b>4</b>	> <b>—3 —</b> ▶	<b>—2</b> —1	> <b>—</b> •	
Tiempo promedio de viaje desde esta parada	8 minutos	15 minutos	20 minutos	26 minutos	38 minutos	53 minutos	
4:54	5:02	5:09	20 minutos	5:17	5:28	5:42	
5:34	5:42	5:49		5:57	6:08	6:22	
6:08	6:16	6:24		6:34	6:46	7:02	
6:41	6:50	6:59	7:05	7:11	7:25	7:42	
7:16	7:25	7:34	,.05	7:44«	8:05	8:22	
8:05	8:13	8:21	8:27	8:33	8:46	9:02	
8:51	8:58	9:04	9:09	9:15	9:27	9:42	
9:31	9:38	9:44	9:49	9:55	10:07	10:22	
10:11	10:18	10:24	10:29	10:35	10:47	11:02	
10:46	10:53	10:59		11:08«	11:27	11:42	
11:31	11:38	11:44	11:49	11:55	12:07	12:22	
12:09	12:17	12:24	12:29	12:35	12:47	1:02	
12:49	12:57	1:04	1:09	1:15	1:27	1:42	
1:29	1:37	1:44	1:49	1:55	2:07	2:22	
2:07	2:15	2:22	2:28	2:34	2:46	3:02	
2:43	2:51	2:58		3:07«	3:27	3:42	
3:27	3:35	3:42	3:48	3:54	4:06	4:22	
4:07	4:15	4:22	4:28	4:34	4:46	5:02	
4:47	4:55	5:02	5:08	5:14	5:26	5:42	
5:29	5:37	5:43	5:48	5:54	6:05	6:20	
6:31	6:39	6:45		6:54	7:05	7:20	
7:31	7:39	7:45		7:54	8:05	8:20	
8:31	8:39	8:45		8:54	9:05	9:20	
9:21	9:28	9:33		9:42	9:51	10:05	
10:22	10:29	10:34		10:42	10:51	11:05	

<sup>«</sup> Este autobús hace paradas adicionales enfrente de Tennessee Department of Safety y Nashville School of the Arts.

Para servicio adicional en esta area, por favor ver el horario de la Ruta 55 - Murfreesboro Pike BRT lite.

DIAS	ENTR	E SEM	1ANA		Desde el	centro de	la ciuda
Music City Central <b>Bahía 17</b>	Wharf	Thompson Lane	Metro Southeast	Donelson Pike/ Dell Pkwy	Bell Road	Hickory Hollow	
<b>O</b> ->	<b>—2</b> —>	<del>-3-</del> >	× 4>	> <b></b> [5]	> <b>-6</b> -1	>7	
Tiempo promedio de viaje desde esta parada	12 minutos	26 minutos	31 minutos	34 minutos	41 minutos	50 minutos	
5:47	5:58	6:10		6:17	6:24	6:32	
6:27	6:38	6:50		6:57	7:04	7:12	
7:07	7:19	7:32	7:37	7:41	7:49	7:58	
7:45	7:57‡	8:16		8:23	8:31	8:40	
8:27	8:39	8:52	8:57	9:01	9:09	9:18	
9:07	9:19	9:31	9:36	9:40	9:47	9:56	
9:47	9:59	10:11	10:16	10:20	10:27	10:36	
10:27	10:39	10:51	10:56	11:00	11:07	11:16	
11:05	11:17‡	11:35		11:42	11:49	11:58	
11:47	11:59	12:11	12:16	12:20	12:27	12:36	
12:27	12:39	12:51	12:56	1:00	1:07	1:16	
1:07	1:20	1:33	1:38	1:42	1:50	2:00	
1:47	2:00	2:13	2:18	2:22	2:30	2:40	
2:27	2:40	2:53	2:58	3:02	3:10	3:20	
3:05	3:18‡	3:38		3:45	3:54	4:06	
3:47	4:00	4:15	4:20	4:24	4:33	4:45	
4:27	4:40	4:55	5:00	5:04	5:13	5:25	
5:07	5:20	5:35	5:40	5:44	5:53	6:05	
5:47	5:59	6:12		6:18	6:25	6:35	
6:30	6:42	6:55		7:01	7:08	7:18	
7:30	7:42	7:55		8:01	8:08	8:18	
8:30	8:41	8:53		8:59	9:06	9:14	
9:30	9:40	9:51		9:57	10:04	10:12	
10:15•	10:25	10:36		10:42	10:49	10:57	
11:15•	11:25	11:36		11:42	11:49	11:57	

- **‡** Este autobús hace paradas adicionales enfrente de Tennessee Department of Safety y Nashville School of the Arts.
- Este autobús sale de la Bahía 15 en Music City Central.

viajes por la mañana viajes por la tarde y la noche

(615) 880-3970

(615) 862-5950

Servicio al Cliente

## Nashville

# **60 MINUTOS ENTRE SERVICIO TODOS LOS DIAS**

Schermerhorn Symphony Center

Venta de Boletos é Información en Music City Central

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos

6:30 a.m. a 6:30 p.m. - De lunes a viernes

8:00 a.m. a 5:00 p.m. – Sábado

Centro de Llamadas: (615) 862-5950

6:00 a.m. a 6:30 p.m. – De lunes a viernes

400 Charlotte Ave.

\$58.50

para Jóvenes.

..... \$17.00

con Descuento...

20-Viajes

10:30 a.m. a 2:30 p.m. – Domingo

Cerrado días festivos

8:00 a.m. a 5:00 p.m. - Sábado

Music City Central - Bahía 13 **Greyhound Bus Station** Convention Center Downtown Hotels Ryman Auditorium Music City Center

Country Music Hall of Fame

Airbort - BNA

**Downtown Hotels** 

FINES DE SEMANA Y DIAS FESTIVOS Hacia el centro de la ciudad

Hote!

Elm Hill & Lafayette & Music City Renaissance Music City Acom Wharf Center Hotel Central

7:02 8:00

8:02 7:04

9:10 10:05 11:05 12:05

Airport/

## Servicio en días festivos

MTA opera con el horario del domingo los siguientes días

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario Día de Año Nuevo • Día Para Recordar a los Soldados

al (615) 862-5950. También se pueden solicitar por correo enviando una petición

\$ .85

una prueba de su edad antes de depositar su tarifa)

(favor de mostrar al conductor la tarjeta especial

Personas con descapacidades

de identificación antes de depositar su tarifa)

Tarifa de Jóvenes.

(de 65 años ó más favor de mostrar al conductor

8.00

(edades de 19 y menores, por favor avise al conductor

mostrar una prueba de su edad si es que se lo piden)

Niños menores de 4 años..

antes de depositar su tarifa y esté preparado para

estación de buses Music City Central (400 Charlotte Ave.),

Para su conveniencia, los pases se pueden comprar en la en línea en nashvillemta.org, ó por telefono llamando

\$1.70 \$.85

Adultos – Local, Aeropuerto y Servicio Ligero BRT.

**Tarifas** 

Servicio Exprés

Pases disponibles de MTA

Horas de oficina de MTA del sábado. \$24.00 a la dirección de las oficinas administrativas de MTA

\$84.00 \$44.00 \$16.00 Pases de 31-Días. Pases de 31-Días Pases de 31-Días Pases de 7-Días Pases de 7-Días. con Descuento.. para Jóvenes \$3.25 Tarifa de todo el día.... \$5.25 \$3.50 \$32.00 \$42.00 20-Viajes Locales...... 20-Viajes Exprés..... Tarifa de todo el día con Descuento..... Fanifa de joven todo el día..

crédito y "money orders". Un cargo por envío se aplicara a Para estas compras se acepta, efectivo, cheques, tarjetas de todas las órdenes por correo, teléfono ó por línea.

al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestro Para más información, por favor llame al Centro de Servicio tarifas de 20-Viajes Locales en un autobús expreso.

de bicicleta بَن

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite

el sitio en Internet en nashvillemta.org.

Los pasajeros cuyas descapacidades les impiden hacer el uso

descapacitados.

de los autobuses grandes de MTA pueden calificar para un

### 430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority

### 6:00 a.m. a 9:15 p.m. – Domingos y días festivos 8:00 a.m. a 4:30 p.m. - De lunes a viernes Oficinas Administrativas: (615) 862-5969 Cerrado fines de semana y días festivos 430 Myatt Drive, Nashville, TN 37115 6:00 a.m. a 10:15 p.m. – Sábado

5:15 a.m.a 11:15 p.m. – De lunes a viernes 400 Charlotte Avenue

Music City Central – Horas de Operación

Exprés Mejorado: Deposite 50 centavos más para usar las

una tarifa de descuento de MTA de 85 centavos en los autobuses

Personas de 65 años y más con descapacidades califican para

de Medicare.

conducir • Personas con Descapacidades – "Medicare", Servicio Especial de MTA, u otra tarjeta de identificación de transito para

Mayores – "MTA Golden Age", "Medicare", ó su licencia de

de MTA con una de las siguientes tarjetas de identificación:

ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta

Personas con tarjetas de Medicare, que no son mayores de edad

Servicios para las personas con tarjetas de

Medicare, mayores ó con descapacidades

Todos los autobuses son accesibles y equipados con estantes sitio de Internet en nashvillemta.org.

# En Español

# FINES DE SEMANA Y DIAS FESTIVOS Hacia el aeropuerto

9:55	8:55	7:55	6:55	5:55	5:05	4:05	2:55	1:55	12:55	11:55	10:55	9:55	9:00	8:00	7:02	6:02	9	Music City Center
9:57	8:57	7:57	6:57	5:57	5:07	4:07	2:57	1:57	12:57	11:57	10:57	9:57	9:02	8:02	7:04	6:04	4	Renaissance Hotel
10:15•	9:15	8:15	7:15	6:15	5:15	4:15«	3:15«	2:15	1:15	12:15	11:15	10:15	9:15	8:15	7:15	6:15	4	Music City Central Bahía 13
10:17	G	Ω	7	െ	5:17	_	ω	2	_	12	_	<u>10:1</u>	9:1	<u>∞</u>	7:1		•	Courtyard Marriott Hotel
10:18	9:18	8:18	7:18	6:18	5:18	4:18	3:18	2:18	1:18	12:18	11:18	10:18	9:18	8:18	7:18	6:18	-	Hilton Hotel
XPRES	XPRES	XPRES	XPRES	XPRES	EXPRESS	XPRES	XPRES	XPRES	7:31 7:3	6:22 6:31 6:35	0 0	Airport Lafayette & Elm Hill & Marriott Wharf Acom Hotel						
10:35	9:35	8:35	7:35	6:35	5:35	4:35	3:35	2:35	1:35	12:35	11:35	10:35	9:35	8:35	7:44	6:44		Airport <b>BNA</b>

Lincoln College of Technology, 1524 Gallatin Road

Looby Center and Library, 2301 Rosa L. Parks Boulevard Lentz Public Health Center, 311–23rd Avenue North Davy Crockett Building, 500 James Robertson Parkway

Justice A.A. Birch Building, 408 2nd Avenue North

Bridgestone Arena, 501 Broadway

City Hall & Metro

Courts, I Public Square

Daymar Institute, 340 Plus Park Boulevard

Anthem Career College, 560 Royal Parkway

Andrew Johnson Building, 710 James Robertson Parkway los Horarios de MTA por Toda la Ciudad Lugares Donde Usted Encontrará Exhibidos

Belmont University, 1900 Belmont Boulevard

10:40 11:40 1:40 1:40 2:40 2:40 2:40 3:35 4:35 5:40 5:40 6:40 7:40 9:40

3:46 4:46

16 3:52 4 16 4:52 5 EXPRESS EXPRESS EXPRESS EXPRESS EXPRESS

4:07 5:07

2:05 3:05

4:14 5:14 6:05 7:05

8:45 9:40 6:47« 7:46

11:55 12:55 10:55 9:00 9:55

Los domingos y días festivios, este autobús recoge y baja pasageros en Music City Central en la parada de la 5ta Avenida al norte de Charlotte, entre las 2 bahías a la entrada de MCC.

Los domingos y días festivos, este autobús baja pasageros en Music City Central en la parada de la 5ta Avenida al norte de Charlotte, entre las 2 bahías a la

Tome este autobús de servicio local en la porción de regreso a ningun

entrada de MCC

costo adicional.

lome este autobús de servicio local en la porción de regreso a ningun costo adicional

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al (615) 862-5950.

William R. Snodgrass Tennessee Tower, 311 7th Avenue North

Watkins College of Art, Design & Film, 2298 Rosa L. Parks Boulevard

Vanderbilt University Post Office, 2301 Vanderbilt Place Tennessee Performing Arts Center, 505 Deaderick Street Tennessee Dept. of Human Services, 1000 2nd Avenue North

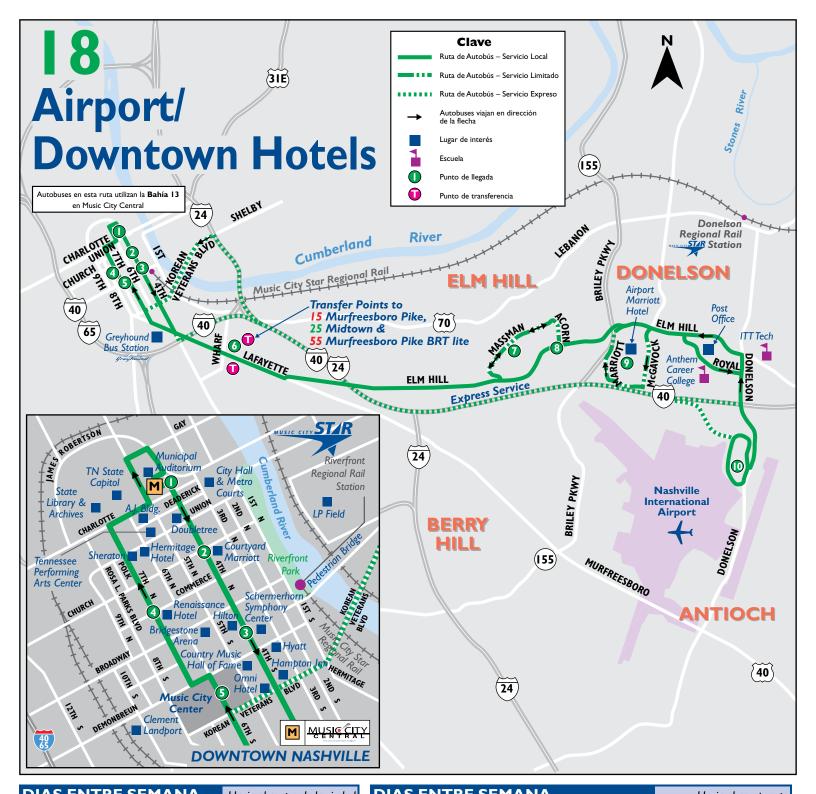
3500 John A. Merritt Boulevard

Riverfront Regional Rail Station, 108 1st Avenue North Nashville Downtown Library, 615 Church Street MTA Madison Headquarters, 430 Myatt Drive Metro Board of Education, 2601 Bransford Avenue

Peabody College Post Office, 230 Appleton Place Music City Central, 400 Charlotte Avenue Metro General Hospital, 1818 Albion Street

viajes por la tarde y la noche

viajes por la mañana



DIAS	DIAS ENTRE SEMANA Hacia el centro de la ciudad				DIAS ENTRE SEMANA						Hacia el aeropuerto						
Airport <b>BNA</b>	Airport Marriott Hotel	Elm Hill & Acorn	Massman Drive Loop		Music City Center	Renaissance Hotel	Music City Central	Music City Center	Renaissance Hotel	Music City e Central Bahía 13	Courtyard Marriott Hotel	Hilton Hotel	Lafayette 8 Wharf	Massman Drive Loop	Elm Hill & Acorn	Airport Marriott Hotel	Airport <b>BNA</b>
<b>10-</b>	× 9 -1	× 8 =	>-7-1	> 6 -	>-5-1	>-4-1	<b>—</b>	5-1	> 4 -	<b>—O</b> -•	× 2 -	>-3-	>-6-	>-7-1	> 8 -	<del>-9</del> -	<b>&gt;</b> ─ <b>10</b>
5:45«		EXI	PRESS		6:00	6:02	6:10	5:07	5:09	5:25	5:27	5:28		EXF	PRESS		5:45
7:10		EXI	PRESS		7:30	7:32	7:40	6:00	6:02	6:17	6:19	6:20	6:26	6:38	6:41	6:48	6:59
8:12			PRESS		8:32	8:34	8:42	7:10	7:12	7:25	7:27	7:28	7:34	7:44	7:46	7:54	8:07
9:07«			PRESS		9:22	9:24	9:33	8:10	8:12	8:25	8:27	8:28	8:33		8:44		8:58
10:09«			PRESS		10:24	10:26	10:35	9:22	9:24	9:35	9:37	9:38	9:43		9:54		10:08
11:09«			PRESS		11:24	11:26	11:35	10:24	10:26	10:35	10:37	10:38	10:43		10:54		11:08
12:10		12:24		12:35	12:39	12:41	12:49	11:24	11:26	11:35	11:37	11:38	11:43		11:54		12:08
1:15	1:29	1:35	1:37	1:49	1:53	1:55	2:03	12:39	12:41	12:50«		12:53			PRESS		1:11
2:26	2:40	2:46	2:48	3:00	3:04	3:06	3:14	1:53	1:55	2:05«		2:08			PRESS		2:26
3:47	4:01	4:07	4:09	4:21	4:25	4:27	4:35	3:04	3:06	3:15«	3:17	3:18			PRESS		3:36
4:12	4:26	4:32	4:34	4:46	4:50	4:52	5:00	3:30	3:32	3:45«	3:47	3:48			PRESS		4:09
5:31		5:45		5:56	6:00	6:02	6:10	4:50	4:52	5:04«	5:06	5:07			PRESS		5:28
6:40			PRESS		6:55	6:57	7:05	6:00	6:02	6:15	6:17	6:18			PRESS		6:36
7:40			PRESS		7:55	7:57	8:05	6:55	6:57	7:15	7:17	7:18			PRESS		7:36
8:40			PRESS		8:55	8:57	9:05	7:55	7:57	8:15	8:17	8:18			PRESS		8:36
9:40			PRESS		9:55	9:57	10:05	8:55	8:57	9:15	9:17	9:18			PRESS		9:36
10:40			PRESS		10:55	10:57	11:03	9:55	9:57	10:15	10:17	10:18			PRESS		10:36
11:40		EXI	PRESS		11:55	11:57	12:03•	10:55	10:57	11:15	11:17	11:18		EXF	PRESS		11:36

<sup>•</sup> Los días entre semana, este autobús recoge y baja pasageros en Music City Central en la parada de la 5ta Avenida al norte de Charlotte, entre las 2 bahías a la entrada de MCC.

<sup>«</sup> Tome este autobús de servicio local en la porción de regreso a ningun costo adicional.

 $<sup>{\</sup>it w}$  Tome este autobús de servicio local en la porción de regreso a ningun costo adicional.

(615) 880-3970

nashvillemta.org

(615) 862-5950 Servicio al Cliente

Nashville MTA

30-60 MINUTOS ENTRE SERVICIO DURANTE LA SEMANA/ 60 MINUTOS ENTRE SERVICIO DURANTE EL FIN DE SEMANA

Vanderbilt University Medical Center

Vanderbilt University

Music City Central - Bahía 21 y Bahía 23 St. Thomas Midtown Hospital Martin Luther King Jr. Magnet School Meharry Medical College Head Middle Magnet School Metro General Hospital Greer Stadium Fisk University

Centennial Medical Center

Midtown

vía Jo Johnston

Riverfront

Station

48 minutos

6:00

7:03

8:03

9:03

10:00

11:00

12:00

2:00

3:00

4:00 5:03

6:03 7:03

Metro

General Hospital

2

42 minutos

6:06

6:57 7:57

8:57

9:57

11:00 12:00 1:00

2:00

3:00

4:00

5:00

5:57

6:57

7:57

Anthem Career College, 560 Royal Parkway

Lugares Donde Usted Encontrará Exhibidos

los Horarios de MTA por Toda la Ciudad

Music City

Central

55 minutos

6:07

7:10 8:10

9:10

10:08 11:08

12:08 1:08 2:08 3:08

4:08 5:10 6:10 7:10

Music City Central

8

53 minutos

6:15

7:08 8:08

9:08

10:08

11:11 12:11 1:11 2:11 3:11

4:11

5:11

6:08

7:08

8:08•

vía Hart Street

En Español

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario MTA opera con el horario del domingo los siguientes días Día de Año Nuevo • Día Para Recordar a los Soldados

Servicio en días festivos

## del sábado.

\$24.00 \$84.00

Pases de 31-Días. Pases de 31-Días

Pases de 7-Días.

\$5.25 \$3.25 \$3.50 \$32.00 \$42.00 \$17.00

Tarifa de todo el día.... Tarifa de todo el día con Descuento.....

8.00

(edades de 19 y menores, por favor avise al conductor

antes de depositar su tarifa y esté preparado para

mostrar una prueba de su edad si es que se lo piden)

Niños menores de 4 años.

al (615) 862-5950. También se pueden solicitar por correo enviando una petición

a la dirección de las oficinas administrativas de MTA

85

una prueba de su edad antes de depositar su tarifa)

(favor de mostrar al conductor la tarjeta especial

Personas con descapacidades

de identificación antes de depositar su tarifa)

Tarifa de Jóvenes.

(de 65 años ó más favor de mostrar al conductor

estación de buses Music City Central (400 Charlotte Ave.),

Para su conveniencia, los pases se pueden comprar en la en línea en nashvillemta.org, ó por telefono llamando

\$1.70 \$.85

Adultos – Local, Aeropuerto y Servicio Ligero BRT

**Tarifas** 

Servicio Exprés

Pases disponibles de MTA

6:30 a.m. a 6:30 p.m. - De lunes a viernes Horas de oficina de MTA Centro de Llamadas: (615) 862-5950

8:00 a.m. a 5:00 p.m. – Sábado

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos

\$16.00 \$58.50

Pases de 31-Días

Pases de 7-Días con Descuento. para Jóvenes para Jóvenes

> 20-Viajes Locales.. 20-Viajes Exprés. con Descuento.

Fanifa de joven todo el día..

\$44.00

Venta de Boletos é Información en Music City Central 400 Charlotte Ave.

6:00 a.m. a 6:30 p.m. – De lunes a viernes 10:30 a.m. a 2:30 p.m. – Domingo 8:00 a.m. a 5:00 p.m. – Sábado

Music City Central – Horas de Operación Cerrado días festivos

6:00 a.m. a 9:15 p.m. – Domingos y días festivos 5:15 a.m.a 11:15 p.m. – De lunes a viernes 6:00 a.m. a 10:15 p.m. – Sábado 400 Charlotte Avenue

al Cliente de MTA al teléfono **(615) 862-5950**, ó visite nuestro

sitio de Internet en nashvillemta.org.

Para más información, por favor llame al Centro de Servicio

Todos los autobuses son accesibles y equipados con estantes

بَن

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite

Los pasajeros cuyas descapacidades les impiden hacer el uso

descapacitados

de los autobuses grandes de MTA pueden calificar para un

Exprés Mejorado: Deposite 50 centavos más para usar las

tarifas de 20-Viajes Locales en un autobús expreso. todas las órdenes por correo, teléfono ó por línea.

crédito y "money orders". Un cargo por envío se aplicara a

Para estas compras se acepta, efectivo, cheques, tarjetas de

Personas con tarjetas de Medicare, que no son mayores de edad ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta

Servicios para las personas con tarjetas de

Medicare, mayores ó con descapacidades

una tarifa de descuento de MTA de 85 centavos en los autobuses

Personas de 65 años y más con descapacidades califican para

condúcir • Personas con Descapacidades – "Medicare", Servicio Especial de MTA, u otra tarjeta de identificación de transito para

Mayores – "MTA Golden Age", "Médicare", ó su licencia de

de MTA con una de las siguientes tarjetas de identificación:

8:00 a.m. a 4:30 p.m. – De lunes a viernes Oficinas Administrativas: (615) 862-5969 430 Myatt Drive, Nashville, TN 37115

Cerrado fines de semana y días festivos

430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority

7:37• Este autobús funciona los sábados y el día de Martin Luther King Jr. solamente

viajes por la mañana

William R. Snodgrass Tennessee Tower, 311 7th Avenue North

viajes por la tarde y la noche

Lincoln College of Technology, I 524 Gallatin Road entz Public Health Center, 311 23rd Avenue North. ustice A.A. Birch Building, 408 2nd Avenue North

Riverfront Regional Rail Station, 108 1st Avenue North Peabody College Post Office, 230 Appleton Place

Watkins College of Art, Design & Film, 2298 Rosa L. Parks Boulevard Vanderbilt University Post Office, 2301 Vanderbilt Place

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al (615) 862-5950.

### Bridgestone Arena, 501 Broadway Davy Crockett Building, 500 James Robertson Parkway Daymar Institute, 340 Plus Park Boulevard Metro General Hospital, 1818 Albion Street Courts, I Public Square 1900 Belmont Boulevard

Nashville Downtown Library, 615 Church Street Music City Central, 400 Charlotte Avenue MTA Madison Headquarters, 430 Myatt Drive Metro Board of Education, 2601 Bransford Avenue ooby Center and Library, 2301 Rosa L. Parks Boulevard.

Tennessee Performing Arts Center, 505 Deaderick Street Tennessee Dept. of Human Services, 1000 2nd Avenue North

**FINES DE SEMANA Y DIAS FESTIVOS** 

25th &

Patterson

3

17 minutos

6:32

7:32 8:32

9:28

10:28

11:28

12:28

1:28 2:28 3:28 4:32 5:32 6:32

**FINES DE SEMANA Y DIAS FESTIVOS** 

Chestnut

& Ist

6

6:33

7:33

8:33

9:33

9:33 10:36 11:36 12:36 1:36 2:36

3:36

4:36

5:33

6:33

7:33

Edgehill & 21st

2.5 minutos

6:40

7:40

8:40

9:36

10:36

11:36

12:36

1:36

2:36

3:36

4:40

5:40 6:40

Edgehill & 8th

5

6:37

7:37

8:37

9:37

10:40

11:40

12:40 1:40

2:40

3:40

4:40

5:37

6:37

Edgehill & 8th

5

31 minutos

6:46

7:46

8:46

9:42

10:42

11:42

12:42

1:42 2:42

3:42 4:46

5:46 6:46

Edgehill & 21st

27 minutos

6:42

7:42

8:42

9:42

10:45

11:45

12:45 1:45 2:45

3:45

4:45

5:42

6:42

7:42

Chestnut

& Ist

6

35 minutos

5:51

6:50 7:50 8:50

9:46

10:46

11:46

12:46

1:46 2:46 3:46 4:50 5:50 6:50

25th & Patterson

3

35 minutos

6:50

7:50

8:50

9:50 10:53 11:53 12:53 1:53 2:53

3:53

4:53

5:50 6:50

7:50

Music City Central **Bahía 23** 

6:15 7:15 8:15

9:11

10:11

11:11

12:11

1:11 2:11

3:11 4:15 5:15

6:15

Music City

Central

Bahía 21

8

6:15 7:15

7:15 8:15 9:15 10:17 11:17 12:17 1:17 2:17

3:17 4:17 5:15 6:15

7:15

Metro General Hospital

10 minutos

6:25

7:25 8:25

9:21 10:21

11:21 12:21

1:21 2:21 3:21 4:25 5:25 6:25

Ist & Broadway

7

6:20

7:20

8:20

9:20 10:22 11:22 12:22 1:22 2:22

3:22 4:22

5:20

6:20

7:20

### Ventajas para los usuarios del **Programa EasyRide**

Beneficios a empliadores

Ahorra fondos de taxes

el estacionamiento No tiene más problemas con

**Empleados menos estresados** 

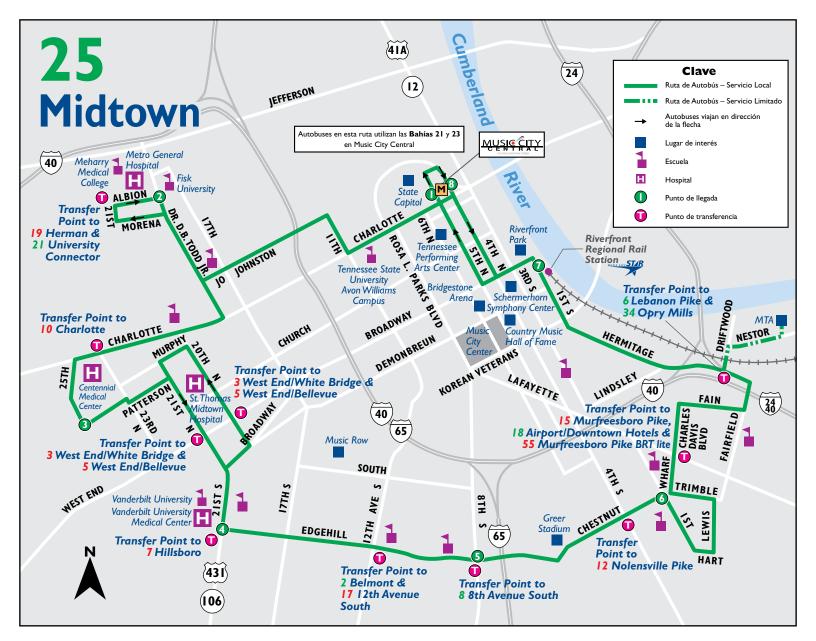
Beneficios para empliados

Corta impuestos

Reduce los gastos por carros

Llega al trabajo relajado

el programa de EasyRide. al (615) 862-5969 ó pregunte a su Director de Recursos Humanos sobre Para más información llame a MTA



DIAS	ENTR	RE SEN	1ANA			vía Jo	Johnstor
Music City Central <b>Bahía 23</b>	Metro General Hospital	25th & Patterson	Edgehill & 21st	Edgehill & 8th	Chestnut & Ist	Riverfront Station	Music City Central
<b>O</b> ->	<del>-2-</del> >	× <b>3</b> -1	× <b>4</b> ->	×=====================================	> <b>−</b> 6 −1	> <b>(7</b> -)	<b>—</b>
empo promedio de nje desde esta parada	12 minutos	20 minutos	29 minutos	35 minutos	40 minutos	56 minutos	63 minutos
					5:21	5:32	5:38
					6:12	6:23	6:29
5:40	5:52	6:00	6:08	6:14	6:20	6:39	6:46
6:32	6:45	6:53	7:01	7:08	7:13	7:33	7:39
6:49	7:02	7:10	7:18	7:25	7:30	7:50	7:56
7:40	7:53	8:01	8:09	8:16	8:21	8:41	8:47
8:00	8:12	8:20	8:29	8:35	8:40	8:56	9:03
8:50	9:02	9:10	9:19	9:25	9:30	9:46	9:53
9:53	10:05	10:13	10:22	10:28	10:33	10:49	10:56
10:56	11:08	11:16	11:25	11:31	11:36	11:52	11:59
11:59	12:11	12:19	12:28	12:34	12:39	12:55	1:02
1:02	1:14	1:22	1:31	1:37	1:42	1:58	2:05
2:15	2:27	2:35	2:44	2:51	2:56	3:13	3:21
2:50	3:02	3:10	3:19	3:26	3:31	3:48	3:56
3:25	3:38	3:46	3:56	4:03	4:08	4:26	4:33
4:00	4:13	4:21	4:31	4:38	4:43	5:01	5:08
4:35	4:48	4:56	5:06	5:13	5:18	5:36	5:43
5:08	5:21	5:29	5:39	5:46	5:51	6:04	6:15
6:15	6:27	6:35	6:42	6:48	6:53	7:03	7:10

viajes por la mañana viajes por la tarde y la noche

<b>DIAS</b>	<b>ENTR</b>		vía H	art Street			
Music City Central Bahía 21	Ist & Broadway	Chestnut & Ist	Edgehill & 8th	Edgehill & 21st	25th & Patterson	Metro General Hospital	Music City Central
8->	<b>≔7</b> →	> <b>−</b> 6 <b>−</b> 1	>=(5)=)	> <b>—(4)—</b> )	>=(3)=)	> <b>−</b> 2 <b>−</b> 1	<b>8</b>
Tiempo promedio de viaje desde esta parada	5 minutos	20 minutos	24 minutos	30 minutos	38 minutos	47 minutos	60 minutos
						5:17	5:30
						6:00	6:13
5:30	5:34	5:51	5:55	6:03	6:13	6:24	6:38
6:15	6:21	6:35	6:39	6:46	6:56	7:07	7:23
6:38	6:44	6:58	7:02	7:09	7:19	7:30	7:46
7:27	7:33	7:50	7:54	8:02	8:11	8:21	8:36
7:55	8:01	8:18	8:22	8:30	8:39	8:49	9:04
9:10	9:15	9:30	9:34	9:40	9:48	9:57	10:10
10:15	10:20	10:35	10:39	10:45	10:53	11:02	11:15
11:20	11:25	11:40	11:44	11:50	11:58	12:07	12:20
12:20	12:25	12:40	12:44	12:50	12:58	1:07	1:20
1:20	1:25	1:40	1:44	1:48	1:58	2:07	2:20
2:20	2:25	2:41	2:45	2:50	3:01	3:10	3:23
2:55	3:00	3:16	3:20	3:25	3:36	3:45	3:58
3:25	3:30	3:46	3:50	3:55	4:06	4:15	4:28
4:00	4:05	4:21	4:25	4:32	4:41	4:50	5:03
4:35	4:43	4:59	5:05	5:11	5:21	5:29	5:44
5:05	5:09	5:24	5:27	5:35	5:44	5:53	6:06
6:15	6:19	6:31	6:35	6:41	6:49	6:56	7:07
7:15	7:19	7:31	7:35	7:41	7:49	7:56	8:07
8:15	8:19	8:31	8:35	8:41	8:49	8:56	9:07
9:15	9:19	9:30	9:33	9:38	9:45	9:52	10:03

(615) 880-3970 & Coord

SERVICIO DURANTE LA SEMANA/ ICIO LOS SABADOS/ DOMINGOS ICIO LOS

ver el horario de la Ruta 56 - Gallatin Pike

RE SERVI

40 MINUTOS

Para servicio adicional en esta area,

SABADOS/DIA DE MLK JR. Hacia el centro de la ciudad Madison Library/ Neely's Bend Greenfield/ Kroger Five Points/ Music City East Library Central RiverGate Mall 22 minutos 33 minutos 5:48 5:57 6:07 6:16 6:25 6:47 6:56 7:06 7:25 7:16 7:47 7:56 8:06 8:16 8:25 8:47 8:56 9:06 9:16 9:25 9:40 9:50 10:05 10:16 10:25 11:05 11:25 10:40 10:50 11:16 11:40 11:50 12:05 12:16 12:25 1:16 2:16 1:25 12:40 12:50 1:05 1:40 1:50 2:05 2:25 2:50 3:05 3:16 3:25 2:40 3:40 3:50 4:05 4:16 4:25 4:52 5:16 5:25 4:42 5:06 5:42 5:52 6:06 6:16 6:25 6:52 7:55 7:06 6:42 7:16 7:25

Para servicio adicional en esta area, por favor ver el horario de la Ruta 56 - Gallatin Pike BRT lite.

8:17

8:25

9:25

8:08

9:08

7:46

8:46

SABA	DOS/	DIA D	E MLI	CJR.	Desde el	centro de	la ciudad
Music City Central Bahía 18	Five Points/ East Library		Madison Library/ Neely's Bend	RiverGate Mall	Walmart	RiverGate Mall	
Tiempo promedio de	× <b>-2</b> -	· <del>-</del> 3-)	×-4-)	×=-5-1	× 6>	<del>-5</del>	
viaje desde esta paradi		19 minutos	33 minutos	44 minutos	48 minutos	53 minutos	
6:30	6:38	6:49	7:02	7:11	7:15	7:20	
7:30	7:38	7:49	8:02	8:11	8:15	8:20	
8:30	8:38	8:49	9:02	9:11	9:15	9:20	
9:30	9:39	9:50	10:04	10:14	10:18	10:23	
10:30	10:39	10:50	11:04	11:14	11:18	11:23	
11:30	11:40	11:51	12:05	12:16	12:21	12:27	
12:30	12:39	12:50	1:04	1:14	1:19	1:25	
1:30	1:39	1:50	2:04	2:14	2:19	2:25	
2:30	2:39	2:50	3:04	3:14	3:19	3:25	
3:30	3:39	3:50	4:04	4:14	4:19	4:25	
4:30	4:39	4:50	5:04	5:14	5:19	5:25	
5:30	5:39	5:50	6:04	6:14	6:19	6:25	
6:30	6:38	6:48	7:01	7:10	7:14	7:20	
7:30	7:38	7:48	8:01	8:10	8:14	8:20	
8:30	8:38	8:48	9:01	9:10	9:14	9:20	
9:30	9:37	9:46	9:59	10:06	10:09	10:12	

### **DOMINGOS Y DIAS FESTIVOS** Hacia el centro de la ciudad

Greenfield Five Points | Music City

Mall	Neely's Bend	Kroger	East Library	Central
	<u></u>			
<u> </u>	× 4 ->	<b>3</b>	> <b>—</b> 2 <b>—</b> >	
Tiempo promedio de viaje desde esta parac	da 9 minutos	22 minutos	31 minutos	40 minutos
5:30	5:38	5:48	5:56	6:05
6:05	6:14	6:27	6:36	6:45
6:45	6:54	7:07	7:16	7:25
7:25	7:34	7:47	7:56	8:05
8:05	8:14	8:27	8:36	8:45
8:45	8:54	9:07	9:16	9:25
9:22	9:32	9:45	9:56	10:05
10:02	10:12	10:25	10:36	10:45
10:42	10:52	11:05	11:16	11:25
11:20	11:31	11:45	11:56	12:05
12:00	12:11	12:25	12:36	12:45
12:40	12:51	1:05	1:16	1:25
1:20	1:31	1:45	1:56	2:05
2:05	2:14	2:27	2:36	2:45
2:45	2:54	3:07	3:16	3:25
3:25	3:34	3:47	3:56	4:05
4:05	4:14	4:27	4:36	4:45
4:45	4:54	5:07	5:16	5:25
5:27	5:36	5:48	5:57	6:05
6:27	6:36	6:48	6:57	7:05
7:27	7:36	7:48	7:57	8:05
8.30	8.38	8.49	8.57	9.05

### la ciudad

DOMINGOS Y DIAS FESTIVOS Desde el cen							
Music City Central Bahía 18	Five Points/ East Library	Greenfield/ Kroger	Madison Library/ Neely's Bend	RiverGate Mall	Walmart	RiverGate Mall	
_ <b>()</b> )	> <b>—</b> 2 <b>—</b> Þ	>=(3)=)	>=4=	×==(5)==)	> 6 ->	<b>&gt;</b> ─ <b>5</b>	
Tiempo promedio de viaje desde esta paradi	a 8 minutos	18 minutos	30 minutos	39 minutos	44 minutos	49 minutos	
6:15	6:23	6:33	6:45	6:54	6:58	7:02	
6:55	7:03	7:13	7:25	7:34	7:38	7:42	
7:35	7:43	7:53	8:05	8:14	8:18	8:22	
8:15	8:23	8:33	8:45	8:54	8:58	9:02	
8:55	9:04	9:15	9:29	9:39	9:44	9:49	
9:35	9:44	9:55	10:09	10:19	10:24	10:29	
10:15	10:24	10:35	10:49	10:59	11:04	11:09	
10:55	11:04	11:15	11:29	11:39	11:44	11:49	
11:35	11:44	11:55	12:09	12:19	12:24	12:29	
12:15	12:24	12:35	12:49	12:59	1:04	1:09	
12:55	1:04	1:15	1:29	1:39	1:44	1:49	
1:35	1:44	1:55	2:09	2:19	2:24	2:29	
2:15	2:24	2:35	2:49	2:59	3:04	3:09	
2:55	3:04	3:15	3:29	3:39	3:44	3:49	
3:35	3:44	3:55	4:09	4:19	4:24	4:29	
4:15	4:24	4:35	4:49	4:59	5:04	5:09	
4:55	5:04	5:15	5:28	5:37	5:41	5:46	
5:35	5:44	5:55	6:08	6:17	6:21	6:26	
6:15	6:24	6:35	6:48	6:57	7:01	7:06	
7:15	7:24	7:35	7:48	7:57	8:01	8:06	
8:15	8:22	8:32	8:45	8:53	8:57	9:01	
9:15	9:22	9:32	9:45	9:53	9:57	10:01	

### Tarifas

(de 65 años ó más favor de mostrar al conductor Adultos – Local, Aeropuerto y Servicio Ligero BRT. Servicio Exprés.......

por favor vaya a la intersección más cercana por la calle donde

transita su autobús y haga señales al autobús cuando se esté

un anúncio de color azul y blanco. Si no hay parada de autobús

La mayoría de las paradas de autobús están marcadas con visible en el área donde usted desea tomar el autobús,

\$1.00 (favor de mostrar al conductor la tarjeta especial de identificación antes de depositar su tarifa) Personas con descapacidades

Tarifa de Jóvenes

El punto de transferencia principal esta localizada en Music City

Music City Central

aproximando.

así como también el nombre del destino ó área. Todas las rutas

Cada autobús de MTA esta marcado con un número de ruta

Anuncios de destino

Central (400 Charlotte Ave).

exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús, por favor pregunte al conductor cuando usted suba.

Personas con tarjetas de Medicare, que no son mayores de edad ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta una tarifa de descuento de MTA de 85 centavos en los autobuses Mayores – "MTA Golden Age", "Médicare", ó su licencia de conducir • Personas con Descapacidades – "Medicare", Servicio Especial de MTA, u otra tarjeta de identificación de transito para Personas de 65 años y más con descapacidades califican para de MTA con una de las siguientes tarjetas de identificación: de Medicare.

"MTA AccessRide". Para más información por favor Ilame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la de los autobuses grandes de MTA pueden calificar para un el sitio en Internet en nashvillemta.org descapacitados.

\$1.70

una prueba de su edad antes de depositar su tarifa)

.85

(édades de 19 y menores, por favor avise al conductor mostrar una prueba de su edad si es que se lo piden) antes de depositar su tarifa y esté preparado para

### Servicios para las personas con tarjetas de Medicare, mayores ó con descapacidades Niños menores de 4 años...

Los pasajeros cuyas descapacidades les impiden hacer el uso

Rutas en días de nieve

servicio gratis de parte de los dueños de los estacionamientos

"Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un

Varias rutas de autobús proporcionan el servicio de

Estacionar y viajar

esté preparado para el clima de invierno. La información de la por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. ruta de nieve puede ser encontrada en los tableros de MTA Tome hoy mismo su folleto de MTA de los días de nieve y

estación de buses Music City Central (400 Charlotte Ave.), Para su conveniencia, los pases se pueden comprar en la en línea en **nashvillemta.org,** ó por telefono llamando al (615) 862-5950. Pases disponibles de MTA

También se pueden solicitar por correo enviando una petición a la dirección de las oficinas administrativas de MTA.

\$24.00 \$44.00 \$16.00 \$58.50 Pases de 31-Días Pases de 31-Días para Jóvenes....... Pases de 31-Días Pases de 7-Días.. Pases de 7-Días con Descuento. para Jóvenes. \$5.25 \$3.25 \$3.50 \$42.00 \$17.00 \$32.00 Tarifa de todo el día.... 20-Viajes Exprés..... Tarifa de todo el día con Descuento..... 20-Viajes Locales.. con Descuento.. Tarifa de joven todo el día.. 20-Viajes

Gratis

Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a Exprés Mejorado: Deposite 50 centavos más para usar todas las órdenes por correo, teléfono ó por línea.

al Cliente de MTA al teléfono **(615) 862-5950**, ó visite nuestro Para más información, por favor llame al Centro de Servicio tarifas de 20-Viajes Locales en un autobús expreso. sitio de Internet en nashvillemta.org.

Todos los autobuses son accesibles y equipados con estantes de bicicleta

**-4**5

## Servicio en días festivos

MTA opera con el horario del domingo los siguientes días

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario • Día de Año Nuevo • Día Para Recordar a los Soldados

**Gallatin** 

East Nashville Magnet School

Madison Library

Kmart

Madison Square

Meigs Magnet School Music City Central - **Bahía** National Cemetery

Social Security Office Spring Hill Cemetery

River Gate Mall

**Pike** 

En Español

## Horas de oficina de MTA

del sábado.

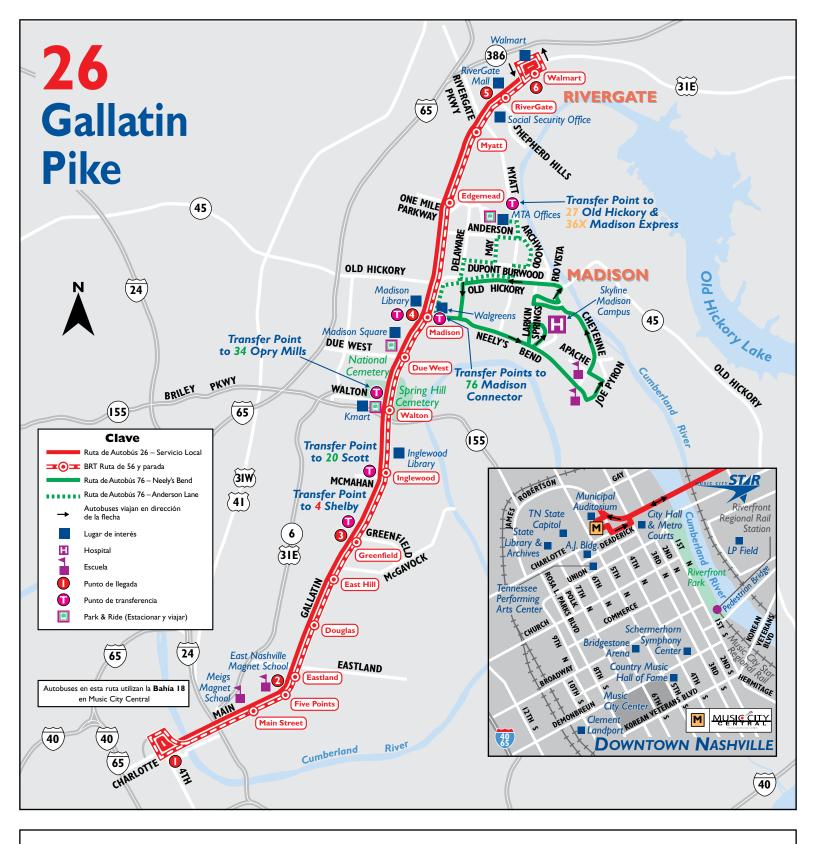
Venta de Boletos é Información en Music City Central Centro de Llamados: (615) 862-5950 6:30 a.m. a 6:30 p.m. – De lunes a viernes 8:00 a.m. a 5:00 p.m. – Sábado 6:00 a.m. a 6:30 p.m. – De lunes a viernes 10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos 400 Charlotte Ave.

Music City Central – Horas de Operación 5:15 a.m. a 11:15 p.m. – De lunes a viernes 10:30 a.m. a 2:30 p.m. – Domingo 8:00 a.m. a 5:00 p.m. – Sábado 400 Charlotte Avenue Cerrado días festivos

6:00 a.m. a 9:15 p.m. – Domingos y días festivos Oficinas Administrativas: **(615) 862-5969** 430 Myatt Drive, Nashville, TN 37115 8:00 a.m. a 4:30 p.m. – De lunes a viernes 6:00 a.m. a 10:15 p.m. – Sábado

Cerrado fines de semana y días festivos

430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority



Ruta 26 - Gallatin Pike autobuses paran en todas las paradas de autobús.

Ruta 56 - Gallatin Pike autobuses solo se detienen en las parandas de BRT lite.

**DIAS ENTRE SEMANA** Hacia el centro de la ciudad Madison Library/ Greenfield/ Five Points/ Music City Neely's Bend Kroger Mall East Library 4 11 minutos 27 minutos 38 minutos 50 minutos 4:46 4:36 4:57 5:06 5:15 5:22 4:59 5:09 5:34 5:45 5:49 6:02 6:25 6:14 5:38 6:14 6:27 6:40 6:52 7:02 7:01 7:40 7:17 7:56 7:29 6:49 7:42 7:28 8:08 8:22 8:13 9:02 8:25 8:39 8:51 8:53 9:05 9:19 9:31 9:42 9:48 10:12 9:36 10:02 10:22 10:16 10:28 10:42 10:52 11:02 11:08 11:22 10:56 11:32 11:42 12:22 11:35 11:48 12:02 12:12 12:16 12:29 12:42 12:52 1:02 1:09 1:32 12:56 1:22 1:42 1:33 1:46 2:01 2:12 2:22 2:13 2:41 2:52 3:02 2:26 2:53 3:06 3:21 3:32 3:42 3:35 4:02 4:12 3:47 4:22 4:14 4:27 4:42 4:52 5:02 4:56 5:08 5:22 5:32 5:42 6:04 5:39 6:25 5:50 6:15 6:47 7:09 7:27 6:57 7:18 7:45 7:55 8:07 8:16 8:25 8:45 8:55 9:07 9:25 9:16 9:52 10:10 10:01 9:31 9:41 10:31 10:41 10:52 11:01 11:10

Para servicio adicional en esta area, por favor ver el horari	io
de la Ruta 56 - Gallatin Pike BRT lite.	

viajes por la mañana viajes por la tarde y la noche

DIAS	SENTF	RE SEN	1ANA		Desde el	centro de	la ciuda
Music Cit Central <b>Bahía I</b>		Greenfield/ Kroger	Madison Library/ Neely's Benc	RiverGate I Mall	Walmart	RiverGate Mall	
0-	2-1	> <b>—3</b> —1	× 4 )	> <b>—</b> 5 <b>—</b> 1	≥ <b>_6 _</b> )	>5	
Tiempo promedio d viaje desde esta pa	le rada <b>II minutos</b>	22 minutos	35 minutos	44 minutos	49 minutos	54 minutos	
5:20		5:36	5:48	5:56	6:00	6:04	
5:47	5:57	6:07	6:19	6:27	6:31	6:36	
6:27	6:38	6:47	6:58	7:07	7:12	7:17	
7:07	7:18	7:27	7:39	7:48	7:51	7:56	
7:47	7:59	8:11	8:23	8:33	8:37	8:43	
8:27	8:38	8:49	9:02	9:12	9:16	9:22	
9:07	9:17	9:27	9:40	9:49	9:53	9:58	
9:47	9:57	10:07	10:20	10:29	10:33	10:38	
10:27	10:37	10:47	11:00	11:09	11:13	11:18	
11:07	11:17	11:29	11:42	11:52	11:57	12:03	
11:47	11:57	12:09	12:22	12:32	12:37	12:43	
12:27		12:49	1:02	1:12	1:17	1:23	
1:07		1:29	1:43	1:53	1:58	2:04	
1:47		2:09	2:23	2:33	2:38	2:44	
2:27		2:48	3:02	3:12	3:16	3:22	
3:07		3:31	3:45	3:56	4:01	4:07	
3:47	3:59	4:12	4:27	4:37	4:42	4:48	
4:27		4:53	5:08	5:19	5:24	5:30	
5:07		5:32	5:45	5:57	6:01	6:06	
5:47		6:12	6:25	6:37	6:41	6:46	
6:30		6:49	7:02	7:11	7:16	7:20	
7:30		7:48	8:01	8:09	8:13	8:17	
8:30		8:48	9:01	9:09	9:13	9:17	
9:30		9:46	9:58	10:06	10:10	10:14	
10:15		10:31	10:43	10:51	10:55	10:59	
11:15	11:23	11:31	11:43	11:51	11:55	11:59	ſ

# En efectivo el 30 de marzo del 2014

(615) 880-3970 nashvillemta.org

(615) 862-5950 Servicio al Cliente y



Hermitage Regional Rail Station Music City Central - Bahía 6 MTA Madison Headquarters MTA Madison Park & Ride Summit Medical Center Lakewood Park & Ride Old Hickory Towers McKendree Village The Hermitage

### En Español

### 430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority Cerrado fines de semana y días festivos

diseñado por CHK America – chkamerica.com

6:00 a.m. a 9:15 p.m. – Domingos y días festivos 5:15 a.m.a 11:15 p.m. – De lunes a viernes 8:00 a.m. a 4:30 p.m. – De lunes a viernes Oficinas Administrativas: (615) 862-5969 430 Myatt Drive, Nashville, TN 37115 6:00 a.m. a 10:15 p.m. – Sábado 400 Charlotte Avenue

Music City Central – Horas de Operación Cerrado días festivos

6:00 a.m. a 6:30 p.m. – De lunes a viernes 10:30 a.m. a 2:30 p.m. - Domingo 8:00 a.m. a 5:00 p.m. – Sábado

Venta de Boletos é Información en Music City Central 400 Charlotte Ave.

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos 8:00 a.m. a 5:00 p.m. – Sábado

6:30 a.m. a 6:30 p.m. - De lunes a viernes Centro de Llamadas: (615) 862-5950

## Horas de oficina de MTA

En el Día de Martin Luther King Jr. MTA opera con el horario Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad del sábado.

MTA opera con el horario del domingo los siguientes días

Día de Año Nuevo • Día Para Recordar a los Soldados

## Servicio en días festivos

esté preparado para el clima de invierno. La información de la ruta de nieve puede ser encontrada en los tableros de MTA por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. Tome hoy mismo su folleto de MTA de los días de nieve y

### Rutas en días de nieve

servicio gratis de parte de los dueños de los estacionamientos "Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Estacionar y viajar

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús, Cada autobús de MTA esta marcado con un número de ruta por favor pregunte al conductor cuando usted suba.

### Anuncios de destino

El punto de transferencia principal esta localizada en Music City Central (400 Charlotte Ave).

### Music City Central

La mayoría de las paradas de autobús están marcadas con aproximando.

un anuncio de color azul y blanco. Si no hay parada de autobús por favor vaya a la intersección más cercana por la calle donde transita su autobús y haga señales al autobús cuando se esté visible en el área donde usted desea tomar el autobús,

## Pases disponibles de MTA

al (615) 862-5950. en línea en nashvillemta.org, ó por telefono llamando estación de buses Music City Central (400 Charlotte Ave.) Para su conveniencia, los pases se pueden comprar en la

a la dirección de las oficinas administrativas de MTA. lambién se pueden solicitar por correo enviando una petición

H	- 1
larifa de todo el día \$5.25	Pases de /-Días \$24.00
Tarifa de todo el día	Pases de 31-Días \$84.00
con Descuento \$3.25	Pases de 31-Días
Tarifa de joven	con Descuento \$44.00
todo el día \$3.50	Pases de 7-Días
20-Viajes Locales \$32.00	para Jóvenes \$16.00
20-Viajes Exprés \$42.00	Pases de 31-Días
20-Viajes	para Jóvenes \$58.50
con Descuento \$17.00	

Nosotros apreciamos

Beneficios para empliados

Empleados menos estresados

el estacionamiento

Corta impuestos

su negocio!

Nashville MTA

viajar con

Beneficios a empliadores

Ahorra fondos de taxes

No tiene más problemas con

Ventajas para los usuarios del

**Programa EasyRide** 

Gracias por

crédito y "money orders". Un cargo por envío se aplicara a todas las órdenes por correo, teléfono ó por línea. Para estas compras se acepta, efectivo, cheques, tarjetas de

Exprés Mejorado: Deposite 50 centavos más para usar las tarifas de 20-Viajes Locales en un autobús expreso.

sitio de Internet en nashvillemta.org. al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestro Para más información, por favor llame al Centro de Servicio

el programa de EasyRide.

al (615) 862-5969 ó pregunte a su Director de Recursos Humanos sobre

Para más información llame a MTA

Llega al trabajo relajado

Reduce los gastos por carros

6. Todos los autobuses son accesibles y equipados con estantes de bicicleta

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al **(615) 862-5950**.

Watkins College of Art, Design & Film, 2298 Rosa L. Parks Boulevard William R. Snodgrass Tennessee Tower, 311 7th Avenue North

Tennessee State University, 3500 John A. Merritt Boulevard Tennessee Performing Arts Center, 505 Deadenick Street Vanderbilt University Post Office, 2301 Vanderbilt Place

Tennessee Dept. of Human Services, 1000 2nd Avenue North Riverfront Regional Rail Station, 108 1st Avenue North

Nashville Downtown Library, 615 Church Street Peabody College Post Office, 230 Appleton Place

MTA Madison Headquarters, 430 Myatt Drive Music City Central, 400 Charlotte Avenue

Metro General Hospital, 1818 Albion Street

Metro Board of Education, 2601 Bransford Avenue

Looby Center and Library, 2301 Rosa L. Parks Boulevard

Lincoln College of Technology, 1524 Gallatin Road

Lentz Public Health Center, 311 23rd Avenue North Justice A.A. Birch Building, 408 2nd Avenue North

Davy Crockett Building, 500 James Robertson Parkway

City Hall & Metro Courts, I Public Square Daymar Institute, 340 Plus Park Boulevard

Belmont University, 1900 Belmont Boulevard Anthem Career College, 560 Royal Parkway Bridgestone Arena, 501 Broadway

Lugares Donde Usted Encontrará Exhibidos os Horarios de MTA por Toda la Ciudad

Andrew Johnson Building, 710 James Robertson Parkway

Adultos – Local, Aeropuerto y Servicio Ligero BRT \$1.70
Servicio Exprés \$2.25
Mayores \$ .85
(de 65 años ó más favor de mostrar al conductor
una prueba de su edad antes de depositar su tarifa)
Personas con descapacidades\$.85
(favor de mostrar al conductor la tarjeta especial
de identificación antes de depositar su tarifa)
Tarifa de Jóvenes \$1.00
(edades de 19 y menores, por favor avise al conductor
antes de depositar su tarifa y esté preparado para

### Medicare, mayores ó con descapacidades Servicios para las personas con tarjetas de

Niños menores de 4 años..

mostrar una prueba de su edad si es que se lo piden)

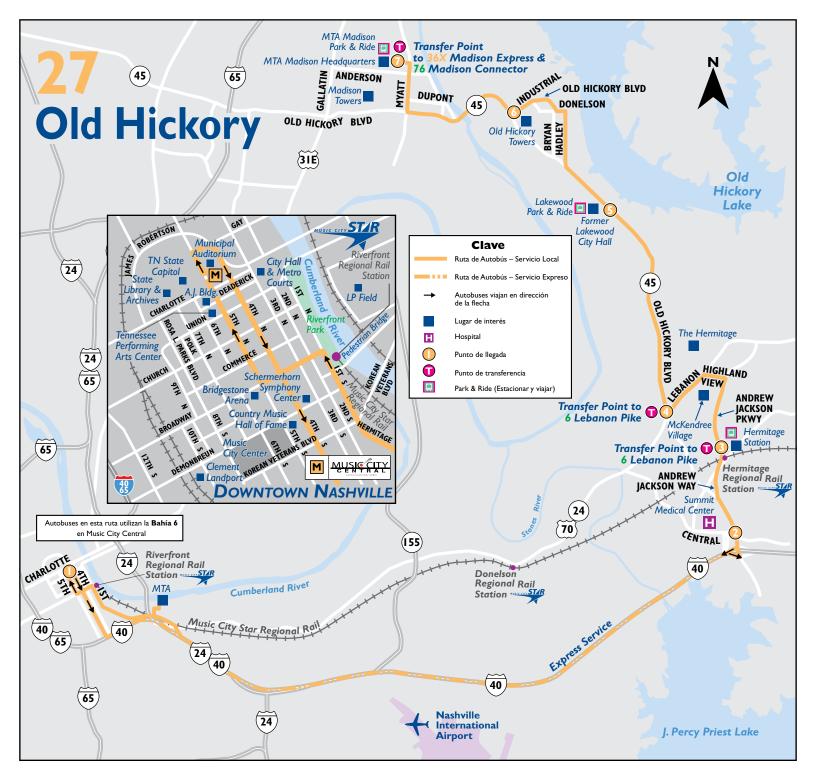
ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta Personas con tarjetas de Medicare, que no son mayores de edad

Personas de 65 años y más con descapacidades califican para

de MTA con una de las siguientes tarjetas de identificación: conducir • Personas con Descapacidades – "Medicare", Servicic Mayores – "MTA Golden Age", "Medicare", ó su licencia de una tarifa de descuento de MTA de 85 centavos en los autobuses Especial de MTA, u otra tarjeta de identificación de transito para

el sitio en Internet en nashvillemta.org. oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite servicio que va de puerta a puerta a través del programa de de los autobuses grandes de MTA pueden calificar para un Los pasajeros cuyas descapacidades les impiden hacer el uso 'MTA AccessRide". Para más información por tavor llame a la

### **Old Hickory**



DIAS	ENTR	E SEM	1ANA		Hacia el	centro de	la ciude
MTA Madison Park & Ride		Lakewood Park & Ride	Old Hickory & Lebanon Pike	Hermitage Station	Old Hickory & Central Pike	Music City Central	
7 Tiempo promedio de viaje desde esta parada	6 minutos	13 minutos	20 minutos	28 minutos	35 minutos	61 minutos	
5:05	5:10	5:17	5:24	5:31	5:38	6:00	
6:02	6:09	6:17	6:24	6:32	6:39	7:07	
4:50	4:57	5:05	5:12	5:20	5:27	5:53	
5:58	6:04	6:11	6:18	6:26	6:33	6:58	

<b>DIAS</b>	<b>ENTR</b>	E SEN	1ANA		Desde el	centro de
Music City Central <b>Bahía 6</b>	Old Hickory & Central Pike	Hermitage Station	Old Hickory & Lebanon Pike		Old Hickory Towers	MTA Madison Park & Ride
	2	3	<del>-4</del>	<b>5</b>	× 6 = 1	× 7
liempo promedio de viaje desde esta paradi	a 27 minutos	39 minutos	46 minutos	53 minutos	61 minutos	68 minutos
6:32	6:57	7:08	7:14	7:22	7:30	7:37
7:18	7:42	7:52	7:58	8:06	8:14	8:21
3:37	4:02	4:15	4:21	4:29	4:37	4:44
4:40	5:08	5:21	5:27	5:35	5:43	5:50

### NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

viajes por la mañana viajes por la tarde y la noche

# En efectivo el 30 de marzo del 2014

430 Myatt Drive, Nashville, TN 37115

diseñado por CHK America – chkamerica.com

Metropolitan Transit Authority

nashvillemta.org

(615) 862-5950 (615) 880-3970

Servicio al Cliente y



6:00 a.m. a 9:15 p.m. – Domingos y días festivos

6:00 a.m. a 10:15 p.m. – Sábado

Oficinas Administrativas: (615) 862-5969

430 Myatt Drive, Nashville, TN 37115

8:00 a.m. a 4:30 p.m. – De lunes a viernes

Cerrado fines de semana y días festivos

Music City Central – Horas de Operación 5:15 a.m.a 11:15 p.m. – De lunes a viernes

400 Charlotte Avenue Cerrado días festivos

### Hickory Hollow/ Lenox Express

Walmart

Venta de Boletos é Información en Music City Central

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos

6:00 a.m. a 6:30 p.m. – De lunes a viernes

400 Charlotte Ave.

10:30 a.m. a 2:30 p.m. - Domingo

8:00 a.m. a 5:00 p.m. – Sábado

6:30 a.m. a 6:30 p.m. - De lunes a viernes

8:00 a.m. a 5:00 p.m. – Sábado

Centro de Llamadas: (615) 862-5950

Horas de oficina de MTA

del sábado.

National College of Business and Technology Music City Central - Bahía 13 Global Mall at The Crossings Hickory Plaza -enox Village

### En Español

En el Día de Martin Luther King Jr. MTA opera con el horario

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad

MTA opera con el horario del domingo los siguientes días Día de Año Nuevo • Día Para Recordar a los Soldados

Servicio en días festivos



### Ventajas para los usuarios del **Programa EasyRide**

Beneficios a empliadores

- Ahorra fondos de taxes
- el estacionamiento No tiene más problemas con
- Empleados menos estresados

Beneficios para empliados

Corta impuestos

Nosotros apreciamos

su negocio!

Nashville MTA

viajar con

Gracias por

- Reduce los gastos por carros
- Llega al trabajo relajado

el programa de EasyRide. al (615) 862-5969 ó pregunte a su Director de Recursos Humanos sobre Para más información llame a MTA



esté preparado para el clima de invierno. La información de la ruta de nieve puede ser encontrada en los tableros de MTA por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. Tome hoy mismo su folleto de MTA de los días de nieve y

### Rutas en días de nieve

servicio gratis de parte de los dueños de los estacionamientos. "Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Estacionar y viajar

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús, Cada autobús de MTA esta marcado con un número de ruta por favor pregunte al conductor cuando usted suba.

### Anuncios de destino

Central (400 Charlotte Ave).

El punto de transferencia principal esta localizada en Music City

### **Music City Central**

aproximando.

un anuncio de color azul y blanco. Si no hay parada de autobús por favor vaya a la intersección más cercana por la calle donde transita su autobús y haga señales al autobús cuando se esté La mayoría de las paradas de autobús están marcadas con visible en el área donde usted desea tomar el autobús,

### **Tarifas**

Adultos – Local, Aeropuerto y Servicio Liger

	(de 65 años ó más favor de mostrar al conductor	\$.85	Servicio Exprés \$2.25	s – Local, Aeropuerto y Servicio Ligero BRT \$1.70
1	al (615) 862-5950.	en línea en <b>nashvillemta.org</b> , ó por telefono llar	estación de buses Music City Central (400 Chai	Para su conveniencia, los pases se pueden comp

Personas con descapacidades. una prueba de su edad antes de depositar su tarifa) favor de mostrar al conductor la tarjeta especial

Tarifa de Jóvenes antes de depositar su tarifa y esté preparado para de identificación antes de depositar su tarifa) 'edades de 19 y menores, por favor avise al conductor \$1.00

Niños menores de 4 años... mostrar una prueba de su edad si es que se lo piden)

Servicios para las personas con tarjetas de

ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta Medicare, mayores ó con descapacidades Personas con tarjetas de Medicare, que no son mayores de edad

Personas de 65 años y más con descapacidades califican para

de MTA con una de las siguientes tarjetas de identificación: conducir • Personas con Descapacidades — "Medicare", Servicio Mayores – "MTA Golden Age", "Medicare", ó su licencia de una tarifa de descuento de MTA de 85 centavos en los autobuses Especial de MTA, u otra tarjeta de identificación de transito para

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite de los autobuses grandes de MTA pueden calificar para un Los pasajeros cuyas descapacidades les impiden hacer el uso

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al **(615) 862-5950**.

Watkins College of Art, Design & Film, 2298 Rosa L. Parks Boulevard William R. Snodgrass Tennessee Tower, 311 7th Avenue North

Tennessee State University, 3500 John A. Merritt Boulevard Vanderbilt University Post Office, 2301 Vanderbilt Place

Tennessee Dept. of Human Services, 1000 2nd Avenue North Tennessee Performing Arts Center, 505 Deadenick Street

Riverfront Regional Rail Station, 108 1st Avenue North

Nashville Downtown Library, 615 Church Street Peabody College Post Office, 230 Appleton Place

Music City Central, 400 Charlotte Avenue

MTA Madison Headquarters, 430 Myatt Drive Metro General Hospital, 1818 Albion Street

Metro Board of Education, 2601 Bransford Avenue

Looby Center and Library, 2301 Rosa L. Parks Boulevard

Lincoln College of Technology, 1524 Gallatin Road

Lentz Public Health Center, 311 23rd Avenue North

Davy Crockett Building, 500 James Robertson Parkway Justice A.A. Birch Building, 408 2nd Avenue North

City Hall & Metro Courts, I Public Square Daymar Institute, 340 Plus Park Boulevard

Belmont University, 1900 Belmont Boulevard Bridgestone Arena, 501 Broadway

os Horarios de MTA por Toda la Ciudad Andrew Johnson Building, 710 James Robertson Parkway Anthem Career College, 560 Royal Parkway

# Lugares Donde Usted Encontrará Exhibidos

## Pases disponibles de MTA

ımando ırlotte Ave.),

a la dirección de las oficinas administrativas de MTA lambién se pueden solicitar por correo enviando una petición

20-Viajes Locales..... todo el día. con Descuento.. 20-Viajes 20-Viajes Exprés...... Tanifa de joven lanta de todo el día Tarifa de todo el día.... \$17.00 \$42.00 \$32.00 . \$3.25 . \$3.50 Pases de 31-Días Pases de 31-Días Pases de 7-Días. para Jóvenes .... para Jovenes Pases de 7-Días con Descuento. Pases de 31-Días. \$16.00

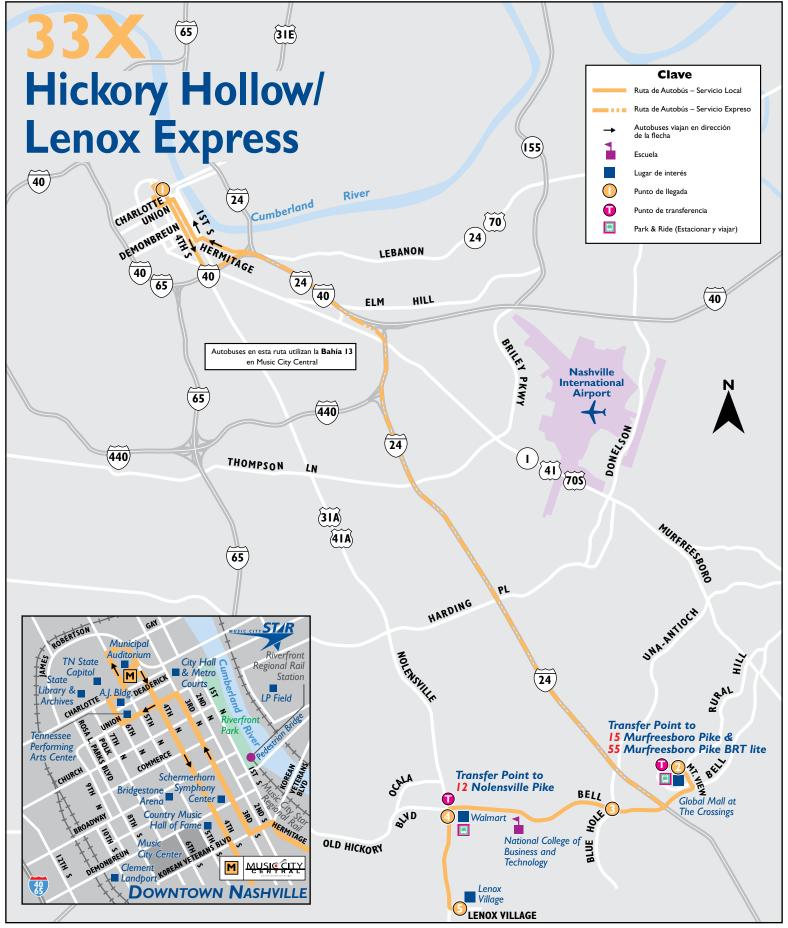
Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a todas las órdenes por correo, teléfono ó por línea.

con Descuento...

tarifas de 20-Viajes Locales en un autobús expreso. Exprés Mejorado: Deposite 50 centavos más para usar las

al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestra sitio de Internet en nashvillemta.org. Para más información, por favor llame al Centro de Servicio

ᡗ Todos los autobuses son accesibles y equipados con estantes de bicicleta



DIAS	ENTR	RE SEM	1ANA		Hacia el centro de la ciudad
Lenox Village	Walmart	Bell & Blue Hole Road	Hickory Hollow Park & Ride	Music City Central	
Tiempo promedio de viaje desde esta parada	6 minutos	16 minutos	26 minutos	60 minutos	
6:17	6:22	6:31	6:42	7:20•	
6:36	6:43	6:53	7:03	7:45	
1:10	1:15	1:24	1:33	1:57	
4.35	Δ∙Δ1	<b>⊿</b> ⋅51	4.59	5.23	

• Solo en días de escuela este autobús va a la escuela Martin Luther King Jr. Magnet.

### NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

viajes por la mañana viajes por la tarde y la noche

### **DIAS ENTRE SEMANA** Desde el centro de la ciudad Music City Hickory Central Hollow Bell & Blue Lenox Bahía 13 Park & Ride Hole Road Walmart 30 minutos 1:02 12:18\* 12:43 12:48 12:56 3:40~ 4:07 4:15 4:24 4:30 4:40 5:15 5:23 5:34 5:42 6:05 6:14 6:21

- \* Solo cuando las escuelas salen temprano este autobús comienza su servicio en la escuela Martin Luther King Jr. Magnet a las 11:50 a.m. y va directamente a Music City Central.
- Solo en días de escuela, este autobús comienza su servicio en la escuela Martin Luther King Jr. Magnet a las 3:20 p.m. y va directamente a Music City Central.

En efectivo el 30 de marzo del 2014

(615) 880-3970 nashvillemta.org

(615) 862-5950 Servicio al Cliente y



### I I VIAJES TODOS LOS DIAS

Music City Central - Bahía 10 National Cemetery Music Valley Village Ryman Auditorium Opry Mills

he Fellowship at Two Rivers Park & Ride Donelson Regional Rail Station Gaylord Opryland Resort McGavock High School Convention Center Music City Center Kmart

Mills



pry



### 430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority

diseñado por CHK America – chkamerica.com

6:00 a.m. a 9:15 p.m. – Domingos y días festivos 5:15 a.m. a 11:15 p.m. – De lunes a viernes 8:00 a.m. a 4:30 p.m. – De lunes a viernes Oficinas Administrativas: (615) 862-5969 Cerrado fines de semana y días festivos 430 Myatt Drive, Nashville, TN 37115 6:00 a.m. a 10:15 p.m. – Sábado

Music City Central – Horas de Operación 400 Charlotte Avenue Cerrado días festivos

10:30 a.m. a 2:30 p.m. - Domingo 8:00 a.m. a 5:00 p.m. – Sábado

6:00 a.m. a 6:30 p.m. – De lunes a viernes

Venta de Boletos é Información en Music City Central 400 Charlotte Ave.

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos

6:30 a.m. a 6:30 p.m. - De lunes a viernes 8:00 a.m. a 5:00 p.m. – Sábado

Centro de Llamadas: (615) 862-5950

## Horas de oficina de MTA

En el Día de Martin Luther King Jr. MTA opera con el horario Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad del sábado.

**Bridgestone Arena** 

Día de Año Nuevo • Día Para Recordar a los Soldados

MTA opera con el horario del domingo los siguientes días

## Servicio en días festivos

### esté preparado para el clima de invierno. La información de la ruta de nieve puede ser encontrada en los tableros de MTA por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite Tome hoy mismo su folleto de MTA de los días de nieve y nuestro sitio en Internet en nashvillemta.org

### Rutas en días de nieve

servicio gratis de parte de los dueños de los estacionamientos "Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Estacionar y viajar

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús, Cada autobús de MTA esta marcado con un número de ruta por favor pregunte al conductor cuando usted suba.

### Anuncios de destino

Central (400 Charlotte Ave).

### **Music City Central**

aproximando.

un anuncio de color azul y blanco. Si no hay parada de autobús por favor vaya a la intersección más cercana por la calle donde transita su autobús y haga señales al autobús cuando se esté La mayoría de las paradas de autobús están marcadas con

El punto de transferencia principal esta localizada en Music City

visible en el área donde usted desea tomar el autobús,

(de 65 años ó más favor de mostrar al conductor una prueba de su edad antes de depositar su tarifa)	Mayores \$ .85	Servicio Exprés\$2.25	Adultos – Local, Aeropuerto y Servicio Ligero BRT \$1.70
--	----------------	-----------------------	--

Personas con descapacidades. (favor de mostrar al conductor la tarjeta especial

Tarifa de Jóvenes. de identificación antes de depositar su tarifa) mostrar una prueba de su edad si es que se lo piden) antes de depositar su tarifa y esté preparado para (edades de 19 y menores, por favor avise al conductor

# Servicios para las personas con tarjetas de

Niños menores de 4 años...

Nosotros apreciamos

Beneficios para empliados

Empleados menos estresados

el estacionamiento

Corta impuestos

su negocio!

Nashville MTA

viajar con

Beneficios a empliadores

Ahorra fondos de taxes

No tiene más problemas con

Ventajas para los usuarios del

**Programa EasyRide** 

Gracias por

Medicare, mayores ó con descapacidades Personas con tarjetas de Medicare, que no son mayores de edad

ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta de MTA con una de las siguientes tarjetas de identificación: una tarifa de descuento de MTA de 85 centavos en los autobuses Personas de 65 años y más con descapacidades califican para

al (615) 862-5969 ó pregunte a su Director de Recursos Humanos sobre

Para más información llame a MTA

Llega al trabajo relajado

Reduce los gastos por carros

conducir • Personas con Descapacidades — "Medicare", Servicio Mayores – "MTA Golden Age", "Medicare", ó su licencia de Especial de MTA, u otra tarjeta de identificación de transito para

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite de los autobuses grandes de MTA pueden calificar para un Los pasajeros cuyas descapacidades les impiden hacer el uso

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Riverfront Regional Rail Station, 108 1st Avenue North Peabody College Post Office, 230 Appleton Place

Nashville Downtown Library, 615 Church Street Music City Central, 400 Charlotte Avenue

MTA Madison Headquarters, 430 Myatt Drive

Metro General Hospital, 1818 Albion Street

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Looby Center and Library, 2301 Rosa L. Parks Boulevard

Lincoln College of Technology, 1524 Gallatin Road

Lentz Public Health Center, 311 23rd Avenue North

Davy Crockett Building, 500 James Robertson Parkway Justice A.A. Birch Building, 408 2nd Avenue North

City Hall & Metro Courts, I Public Square Daymar Institute, 340 Plus Park Boulevard

Belmont University, 1900 Belmont Boulevard Anthem Career College, 560 Royal Parkway Bridgestone Arena, 501 Broadway

os Horarios de MTA por Toda la Ciudad Andrew Johnson Building, 710 James Robertson Parkway

Lugares Donde Usted Encontrará Exhibidos

# Pases disponibles de MTA

al (615) 862-5950. en línea en nashvillemta.org, ó por telefono llamando estación de buses Music City Central (400 Charlotte Ave.), Para su conveniencia, los pases se pueden comprar en la

a la dirección de las oficinas administrativas de MTA lambién se pueden solicitar por correo enviando una petición

con Descuento... con Descuento.. 20-Viajes 20-Viajes Exprés...... 20-Viajes Locales..... todo el día. Tanifa de joven lanta de todo el día Tarifa de todo el día.... \$17.00 \$42.00 \$32.00 . \$3.25 . \$3.50 Pases de 31-Días Pases de 31-Días Pases de 7-Días. para Jóvenes .... para Jovenes Pases de 7-Días con Descuento. Pases de 31-Días. \$16.00

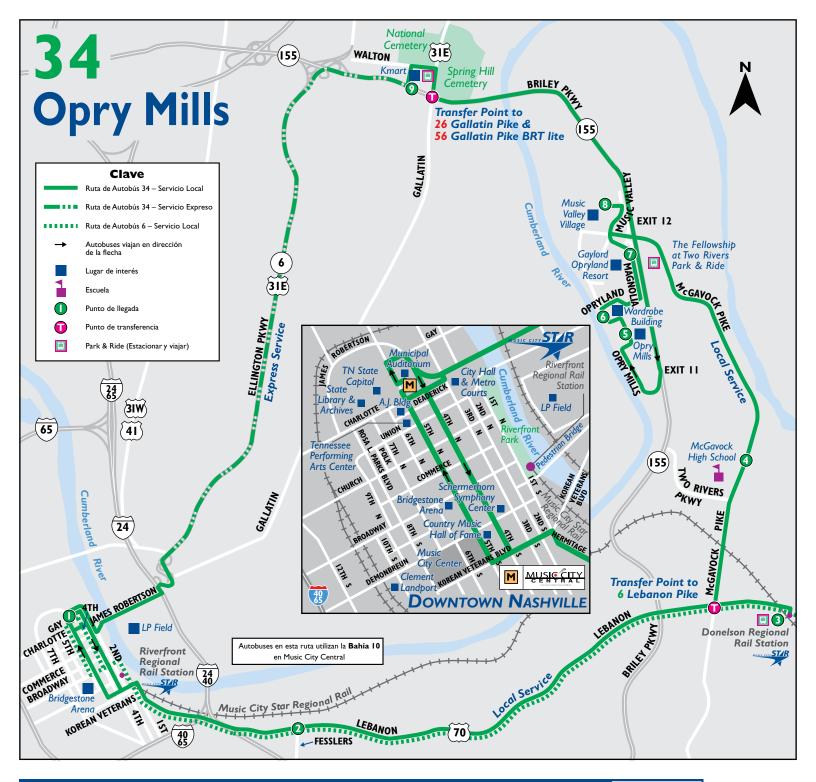
Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a todas las ordenes por correo, telefono o por linea.

tarifas de 20-Viajes Locales en un autobús expreso. Exprés Mejorado: Deposite 50 centavos más para usar las

al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestra sitio de Internet en nashvillemta.org. Para más información, por favor llame al Centro de Servicio

ᢉ᠇ Todos los autobuses son accesibles y equipados con estantes de bicicleta





DIAS	<b>ENTR</b>	E SEM	IANA,	FINES	DE S	<b>EMAN</b>	AYD	IAS F	ESTIVO	os				Circuito
Central' Bahía 10	Lebanon Pike & Fesslers Lane	Donelson Station	0	Kmart Park & Ride	, ,	Wardrobe Building	Magnolia Entrance	Village (arrival)		Kmart Park & Ride	McGavock High School		Lebanon Pike & Fesslers Lane	Music City Central
0-	>-2->	<b>3</b> -1	>-4-1	>-9->	>_5_	<del>-6-</del>	· <b>-7</b> -	> <del>-</del> 8-	×-8-	> <b>-9</b> -1	× <b>4</b> -1	>=3-	2-	<b>─</b>
6:18	Ε	XPRE	SS	6:30	6:40	6:44	6:48	6:52	6:52		6:59	7:06	7:19	7:36
7:40	7:54	8:03	8:12		8:25	8:29	8:33	8:37	8:42	8:51	Ε	XPRE	SS	9:04
9:10	Ε	XPRE	SS	9:25	9:37	9:41	9:45	9:49	9:54		10:01	10:07	10:20	10:36
10:40	10:54	11:04	11:12		11:25	11:29	11:33	11:37	11:43	11:52	Ε	XPRE	SS	12:05
12:10	Ε	XPRE	SS	12:25	12:37	12:41	12:45	12:49	12:53		1:00	1:06	1:19	1:35
1:40	1:54	2:04	2:13		2:26	2:30	2:34	2:38	2:43	2:53	Ε	XPRE	SS	3:06
3:10	Ε	XPRE	SS	3:25	3:37	3:41	3:45	3:49	3:57		4:04	4:11	4:23	4:39
4:45	5:01	5:14	5:23		5:36	5:40	5:44	5:48	5:48	5:57	Ε	XPRE	SS	6:09
6:15	Ε	XPRE	SS	6:28	6:40	6:44	6:48	6:52	7:02		7:09	7:15	7:27	7:41
7:45	7:58	8:08	8:15		8:26	8:30	8:34	8:38	8:43	8:52	Ε	XPRE	SS	9:04
9:15	Ε	XPRE	SS	9:28	9:39	9:43	9:47	9:51	9:51		9:58	10:04	10:16	10:30

# En efectivo el 30 de marzo del 2014

diseñado por CHK America – chkamerica.com

(615) 880-3970 nashvillemta.org

(615) 862-5950



6:00 a.m. a 9:15 p.m. – Domingos y días festivos

6:00 a.m. a 10:15 p.m. – Sábado

Oficinas Administrativas: (615) 862-5969

Music City Central – Horas de Operación 5:15 a.m.a 11:15 p.m. – De lunes a viernes

400 Charlotte Avenue Cerrado días festivos

# Servicio al Cliente y

### **Madison Express**



## En Español

### Nashville MTA Gracias por viajar con

Beneficios a empliadores

Ahorra fondos de taxes

No tiene más problemas con

Ventajas para los usuarios del

**Programa EasyRide** 

Nosotros apreciamos su negocio!



el programa de EasyRide.

al (615) 862-5969 ó pregunte a su Director de Recursos Humanos sobre

Para más información llame a MTA

Llega al trabajo relajado

Reduce los gastos por carros

430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority 8:00 a.m. a 4:30 p.m. – De lunes a viernes Cerrado fines de semana y días festivos 430 Myatt Drive, Nashville, TN 37115

### Rutas en días de nieve

servicio gratis de parte de los dueños de los estacionamientos "Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Estacionar y viajar

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dinige el autobús, Cada autobús de MTA esta marcado con un número de ruta por favor pregunte al conductor cuando usted suba.

Venta de Boletos é Información en Music City Central

6:00 a.m. a 6:30 p.m. – De lunes a viernes

400 Charlotte Ave.

10:30 a.m. a 2:30 p.m. - Domingo

8:00 a.m. a 5:00 p.m. – Sábado

### Anuncios de destino

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos 8:00 a.m. a 5:00 p.m. – Sábado Central (400 Charlotte Ave).

# 6:30 a.m. a 6:30 p.m. - De lunes a viernes

Centro de Llamadas: (615) 862-5950

## Horas de oficina de MTA

En el Día de Martin Luther King Jr. MTA opera con el horario Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad del sábado.

MTA opera con el horario del domingo los siguientes días

Día de Año Nuevo • Día Para Recordar a los Soldados

## Servicio en días festivos

esté preparado para el clima de invierno. La información de la ruta de nieve puede ser encontrada en los tableros de MTA por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. Tome hoy mismo su folleto de MTA de los días de nieve y

El punto de transferencia principal esta localizada en Music City

### **Music City Central**

transita su autobús y haga señales al autobús cuando se esté aproximando.

un anuncio de color azul y blanco. Si no hay parada de autobús por favor vaya a la intersección más cercana por la calle donde La mayoría de las paradas de autobús están marcadas con visible en el área donde usted desea tomar el autobús,

## Pases disponibles de MTA

al (615) 862-5950. en línea en nashvillemta.org, ó por telefono llamando estación de buses Music City Central (400 Charlotte Ave.) Para su conveniencia, los pases se pueden comprar en la

a la dirección de las oficinas administrativas de MTA lambién se pueden solicitar por correo enviando una petición

Tarifa de todo el día \$5.25	Pases de 7-Días \$24.00	\$24.0
Tarifa de todo el día con Descuento \$3.25	Pases de 31-Días \$84.00 Pases de 31-Días	\$84
Tarifa de joven	con Descuento	\$44.00
todo el día\$3.50	Pases de 7-Días	
20-Viajes Locales \$32.00	para Jóvenes \$16.00	9.8
20-Viajes Exprés \$42.00	Pases de 31-Días	
20-Viajes	para Jóvenes \$58.50	\$58
con Descuento \$17.00		

Beneficios para empliados

Empleados menos estresados

el estacionamiento

Corta impuestos

Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a todas las órdenes por correo, teléfono ó por línea.

Exprés Mejorado: Deposite 50 centavos más para usar las tarifas de 20-Viajes Locales en un autobús expreso.

sitio de Internet en nashvillemta.org. al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestro Para más información, por favor llame al Centro de Servicio

6. Todos los autobuses son accesibles y equipados con estantes de bicicleta

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al **(615) 862-5950**.

Watkins College of Art, Design & Film, 2298 Rosa L. Parks Boulevard William R. Snodgrass Tennessee Tower, 311 7th Avenue North

Tennessee State University, 3500 John A. Merritt Boulevard Tennessee Performing Arts Center, 505 Deadenick Street Vanderbilt University Post Office, 2301 Vanderbilt Place

Tennessee Dept. of Human Services, 1000 2nd Avenue North Riverfront Regional Rail Station, 108 1st Avenue North

Peabody College Post Office, 230 Appleton Place

Nashville Downtown Library, 615 Church Street

Music City Central, 400 Charlotte Avenue

MTA Madison Headquarters, 430 Myatt Drive Metro General Hospital, 1818 Albion Street

Metro Board of Education, 2601 Bransford Avenue

Looby Center and Library, 2301 Rosa L. Parks Boulevard

Lincoln College of Technology, 1524 Gallatin Road

Lentz Public Health Center, 311 23rd Avenue North

Davy Crockett Building, 500 James Robertson Parkway Justice A.A. Birch Building, 408 2nd Avenue North

City Hall & Metro Courts, I Public Square Daymar Institute, 340 Plus Park Boulevard

Bridgestone Arena, 501 Broadway

Belmont University, 1900 Belmont Boulevard Anthem Career College, 560 Royal Parkway

Andrew Johnson Building, 710 James Robertson Parkway

Lugares Donde Usted Encontrará Exhibidos os Horarios de MTA por Toda la Ciudad

Niños menores de 4 años Gratis
mostrar una prueba de su edad si es que se lo piden)
antes de depositar su tarifa y esté preparado para
(edades de 19 y menores, por favor avise al conductor
Tarifa de Jóvenes \$1.00
de identificación antes de depositar su tarifa)
(favor de mostrar al conductor la tarjeta especial
Personas con descapacidades \$ .85
una prueba de su edad antes de depositar su tarifa)
(de 65 años ó más favor de mostrar al conductor
Mayores \$ .85
Servicio Exprés \$2.25
Adultos – Local, Aeropuerto y Servicio Ligero BRT \$1.70

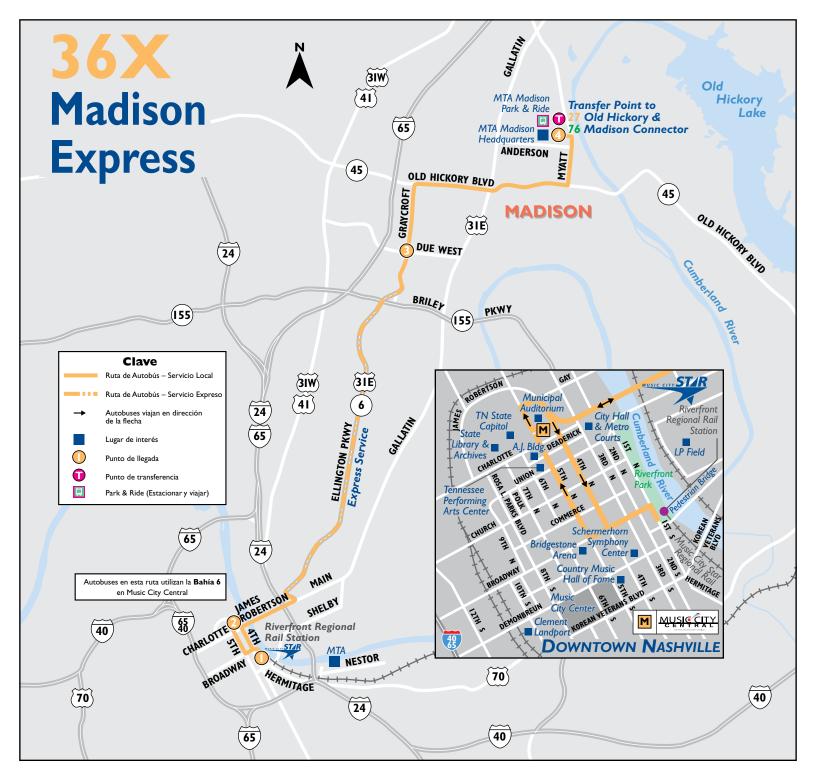
### Medicare, mayores ó con descapacidades Servicios para las personas con tarjetas de

ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta Personas con tarjetas de Medicare, que no son mayores de edad

Personas de 65 años y más con descapacidades califican para una tarifa de descuento de MTA de 85 centavos en los autobuses

de MTA con una de las siguientes tarjetas de identificación: conducir • Personas con Descapacidades – "Medicare", Servicic Mayores – "MTA Golden Age", "Medicare", ó su licencia de Especial de MTA, u otra tarjeta de identificación de transito para

oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite servicio que va de puerta a puerta a través del programa de de los autobuses grandes de MTA pueden calificar para un Los pasajeros cuyas descapacidades les impiden hacer el uso 'MTA AccessRide". Para más información por tavor llame a la



DIAS	<b>ENTR</b>	E SEM	1ANA
MTA Madison Park & Ride	Graycroft & Due West		Ist & Broadway
Tiempo promedio de	<del>3</del>	2	<b>—</b> 0
viaje desde esta parada	14 minutos	30 minutos	38 minutos
5:30	5:41	5:55	
6:22	6:34	6:50	
7:05	7:19	7:35	
11:20	11:33	11:50	
12:55	1:08	1:25	
3:00	3:14	3:30	
4:35	4:49	5:05	5:13
5.20	5.34	5.50	

Para servicio adicional en esta area, por favor ver los horarios de Ruta 27 - Old Hickory y Ruta 76 - Madison Connector.

DIAS	<b>ENTR</b>	RE SEN	<b>1ANA</b>
Riverfront Station	Music City Central <b>Bahía 6</b>	Graycroft & Due West	MTA Madison Park & Ride
	2-1	3	> 4
liempo promedio de liaje desde esta parada	10 minutos	23 minutos	34 minutos
6:25	6:35	6:48	6:59
	7:25	7:38	7:49
7:32	7:42	7:55	8:06
7:57	8:07	8:20	8:31
	12:25	12:38	12:49
	1:30	1:43	1:54
	4:00	4:13	4:24
4:42	4:52	5:05	5:16
	5:40	5:53	6:04

viajes por la mañana viajes por la tarde y la noche

NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

# En efectivo el 30 de marzo del 2014

(615) 880-3970 nashvillemta.org

(615) 862-5950 Servicio al Cliente y



Antioch **Express** Smith Springs Church of Christ Park & Ride

Lakeview Elementary Design Center Harbour Town Condominiums En Español Music City Central - Bahía 7

### Gracias por viajar con

Beneficios a empliadores

Ahorra fondos de taxes

No tiene más problemas con

Ventajas para los usuarios del

**Programa EasyRide** 

Nosotros apreciamos

Beneficios para empliados

Empleados menos estresados

el estacionamiento

Corta impuestos

Nashville MTA

su negocio!



el programa de EasyRide.

al (615) 862-5969 ó pregunte a su Director de Recursos Humanos sobre

Para más información llame a MTA

Llega al trabajo relajado

Reduce los gastos por carros

### 430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority

diseñado por CHK America – chkamerica.com

6:00 a.m. a 9:15 p.m. – Domingos y días festivos 5:15 a.m.a 11:15 p.m. – De lunes a viernes 8:00 a.m. a 4:30 p.m. – De lunes a viernes Oficinas Administrativas: (615) 862-5969 Cerrado fines de semana y días festivos 430 Myatt Drive, Nashville, TN 37115 6:00 a.m. a 10:15 p.m. – Sábado

Music City Central – Horas de Operación 400 Charlotte Avenue

10:30 a.m. a 2:30 p.m. - Domingo Cerrado días festivos

6:00 a.m. a 6:30 p.m. – De lunes a viernes 8:00 a.m. a 5:00 p.m. – Sábado 400 Charlotte Ave.

Venta de Boletos é Información en Music City Central

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos

6:30 a.m. a 6:30 p.m. - De lunes a viernes 8:00 a.m. a 5:00 p.m. – Sábado

Nashboro Village

Centro de Llamadas: (615) 862-5950

## Horas de oficina de MTA

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Día de Año Nuevo • Día Para Recordar a los Soldados

Servicio en días festivos

MTA opera con el horario del domingo los siguientes días

esté preparado para el clima de invierno. La información de la ruta de nieve puede ser encontrada en los tableros de MTA por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. Tome hoy mismo su folleto de MTA de los días de nieve y

### Rutas en días de nieve

servicio gratis de parte de los dueños de los estacionamientos "Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Estacionar y viajar

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús, Cada autobús de MTA esta marcado con un número de ruta por favor pregunte al conductor cuando usted suba.

### Anuncios de destino

El punto de transferencia principal esta localizada en Music City Central (400 Charlotte Ave).

### **Music City Central**

un anuncio de color azul y blanco. Si no hay parada de autobús por favor vaya a la intersección más cercana por la calle donde La mayoría de las paradas de autobús están marcadas con visible en el área donde usted desea tomar el autobús,

transita su autobús y haga señales al autobús cuando se esté aproximando.

Personas con descapacidades. Tarifa de Jóvenes. de identificación antes de depositar su tarifa) (favor de mostrar al conductor la tarjeta especial

mostrar una prueba de su edad si es que se lo piden) antes de depositar su tarifa y esté preparado para (edades de 19 y menores, por favor avise al conductor

Niños menores de 4 años...

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de MTA con una de las siguientes tarjetas de identificación: conducir • Personas con Descapacidades — "Medicare", Servicio Mayores – "MTA Golden Age", "Medicare", ó su licencia de una tarifa de descuento de MTA de 85 centavos en los autobuses Especial de MTA, u otra tarjeta de identificación de transito para Personas de 65 años y más con descapacidades califican para

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite de los autobuses grandes de MTA pueden calificar para un Los pasajeros cuyas descapacidades les impiden hacer el uso

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al **(615) 862-5950**.

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Riverfront Regional Rail Station, 108 1st Avenue North

Peabody College Post Office, 230 Appleton Place

Nashville Downtown Library, 615 Church Street Music City Central, 400 Charlotte Avenue

MTA Madison Headquarters, 430 Myatt Drive Metro General Hospital, 1818 Albion Street

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Lincoln College of Technology, 1524 Gallatin Road

Lentz Public Health Center, 311 23rd Avenue North Justice A.A. Birch Building, 408 2nd Avenue North

Davy Crockett Building, 500 James Robertson Parkway City Hall & Metro Courts, I Public Square Daymar Institute, 340 Plus Park Boulevard

Belmont University, 1900 Belmont Boulevard Bridgestone Arena, 501 Broadway

Lugares Donde Usted Encontrará Exhibidos os Horarios de MTA por Toda la Ciudad

Andrew Johnson Building, 710 James Robertson Parkway

Anthem Career College, 560 Royal Parkway

# Pases disponibles de MTA

al (615) 862-5950. en línea en nashvillemta.org, ó por telefono llamando estación de buses Music City Central (400 Charlotte Ave.), Para su conveniencia, los pases se pueden comprar en la

a la dirección de las oficinas administrativas de MTA lambién se pueden solicitar por correo enviando una petición

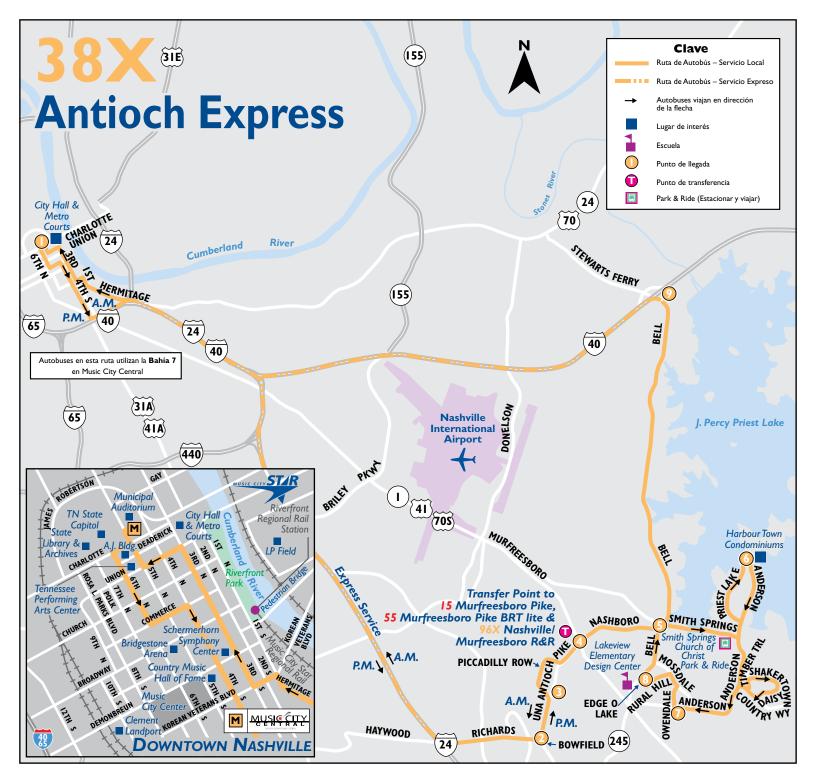
con Descuento... con Descuento. 20-Viajes 20-Viajes Exprés...... 20-Viajes Locales..... todo el día. Tanifa de joven lanta de todo el día Tarifa de todo el día.... \$17.00 \$42.00 \$32.00 . \$3.50 Pases de 31-Días Pases de 31-Días Pases de 7-Días. para Jóvenes .... para Jovenes Pases de 7-Días con Descuento. Pases de 31-Días. \$16.00

Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a todas las órdenes por correo, teléfono ó por línea.

tarifas de 20-Viajes Locales en un autobús expreso. Exprés Mejorado: Deposite 50 centavos más para usar las

al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestra sitio de Internet en nashvillemta.org. Para más información, por favor llame al Centro de Servicio

ᡗ Todos los autobuses son accesibles y equipados con estantes de bicicleta



DIAS	DIAS ENTRE SEMANA						centro de	la ciudad
Stewarts Ferry & Bell Road S		Harbour Town Condos	Anderson & Owendale		Una Antioch & Murfreesboro Pike		Richards Road & Bowfield	Music City Central
9->	-5->	<b>6</b>	<del>-7-</del> 1	> 8	> 4 ->	3->	2-1	<b>—</b>
Tiempo promedio de viaje desde esta parada	12 minutos	24 minutos	41 minutos	46 minutos	54 minutos	60 minutos	67 minutos	98 minutos
5:37	5:47	6:00	6:18	6:23	6:31	6:38	6:44	7:15•
5:59	6:12	6:24	6:41	6:46	6:54	6:58	7:07	7:45
1:40			Ε	XPRES	SS			2:05

 Solo en días de escuela, este autobús va a la escuela Meigs Magnet y luego va hacia Nashville School of the Arts.

DIAS	ENTF	RE SEN	ANA			Desde el	centro de	la ciudad
Music City Central <b>Bahía 7</b>	Richards Road & Bowfield	Piccadilly Row & Una Antioch	Una Antioch & Murfreesboro Pike	Bell Road &	Harbour Town Condos	Anderson & Owendale	Bell Road & Edge O Lake	Stewarts Ferry & Bell Road
Tiempo promedio de viaje desde esta parada	2 31 minutos	40 minutos	42 minutos	49 minutos	55 minutos	67 minutos	71 minutos	90 minutos
5:37			Ε	XPRES	5 5			5:59
12:10^	12:35	12:45	12:48	12:54	1:07	1:23	1:29	1:39
3:40*	4:05	4:15	4:18	4:24	4:37	4:53	4:59	5:09
4:45	5:16	5:25	5:27	5:34	5:40	5:52	5:56	6:05
5:10	5:45	5:54	5:57	6:02	6:11	6:24	6:31	6:40

NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

- Solo en los días que las escuelas salen temprano, hay un viaje a medio día que comienza su servicio en Nashville School of the Arts a las 11:50 a.m. y va directamente a Music City Central.
- \* Solo en días de escuela, este autobús empieza su servicio en la escuela Meigs Magnet a las 3:20 p.m. y va directamente a Music City Central.

### Murfreesboro **Pike**

BUS RAPID TRANSIT Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario

Music City Central - Bahía 15

Wharf

Hickory Hollow **Bell Road** 

Venta de Boletos é Información en Music City Central

10:30 a.m. a 2:30 p.m. – Domingo

Cerrado días festivos 400 Charlotte Ave.

6:30 a.m. a 6:30 p.m. – De lune 8:00 a.m. a 5:00 p.m. – Sábado

6:00 a.m. a 6:30 p.m. – De lunes a viernes

10:30 a.m. a 2:30 p.m. – Domingo

8:00 a.m. a 5:00 p.m. – Sábado

De lunes a viernes

Horas de oficina de MTA

\$1.00

del sábado.

\$.85

Centro de Llamadas: (615) 862-5950

el horario de la Ruta 15 - Murfreesboro Pike. Para servicio adicional en esta area, ver

LOS SABADOS/ LOS DOMINGOS SENTRE SERVI 15 MINUTOS E 30 MINUTOS E 40 MINUTOS E

Nashville

(615) 880-3970

nashvillemta.org

(615) 862-5950

Servicio al Cliente

& Coore

6:00 a.m. a 9:15 p.m. – Domingos y días festivos

6:00 a.m. a 10:15 p.m. – Sábado

430 Myatt Drive, Nashville, TN 37115 8:00 a.m. a 4:30 p.m. – De lunes a viernes

Oficinas Administrativas: (615) 862-5969

Music City Central – Horas de Operación 5:15 a.m. a 11:15 p.m. – De lunes a viernes

400 Charlotte Avenue Cerrado días festivos

Thompson Lane **Donelson Pike** 

En Español murfrees

> MTA opera con el horario del domingo los siguientes días • Día de Año Nuevo • Día Para Recordar a los Soldados

Servicio en días festivos

Para servicio adicional en esta area, por favor ver el horario de la Ruta 15 - Murfreesboro Pike. SABADOS/DIA DE MLK JR. Desde el centro de la ciudad

SABADOS/DIA DE MLK JR. Hacia el centro de la ciudad

(2)

5:58

6:28 6:58

7:26 7:56 8:26

8:56 9:26 9:56

10:50

3:50 4:20 4:50

5:20 5:50

6:50 7:21 7:51 8:21 8:51

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6:40 7:10 7:40

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9:17 9:47 10:17

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3:41

4:11 4:41

5:11 5:41 6:11

6:41 7:12 7:42

8:12 8:42 9:13

Donelson Pike/ Dell Pkwy

4

5:43

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7:09 7:39

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4:03 4:33

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6:33 7:05 7:35

8:05 8:35

9:06

9:36

Despues cada 30 minutos

**(6)** 

5:30

6:00

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7:26 7:56

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4:49 5:19

5:49

6:19 6:52 7:22 7:52 8:22

8:55

(5)

5:37

6:07 6:37

7:03 7:33

8:03

8:33

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10:03

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7:29 7:59 8:29

9:01

SADA	DUSI	DIAL	E MILI	V J.N.	Desae ei
Music City Central Bahía 15	Wharf	Thompson Lane	Donelson Pike/ Dell Pkwy	Bell Road	Hickory Hollow
	<b>—2</b>	×=(3)=>	<del>≠</del> 4 <b>≠</b> ▶	<b>≔</b> (5) <b>≖</b> )	× <del>=</del> 6
Tiempo promedio de viaje desde esta parada	9 minutos	20 minutos	25 minutos	31 minutos	41 minutos
6:15	6:23	6:33	6:38	6:44	6:52
6:45	6:53	7:03	7:08	7:14	7:22
7:15	7:24	<i>7:35</i>	7:40	7:46	7:54
7:45	7:54	8:05	8:10	8:16	8:24
8:15	8:24	8:35	8:40	8:46	8:54
8:45	8:54	9:05	9:10	9:16	9:24
9:15	9:24	9:35	9:40	9:46	9:54
9:45	9:54	10:05	10:10	10:16	10:24
10:15	10:25	10:36	10:42	10:49	10:58
	Desp	ues cada	30 minut	os	
5:45	5:56	6:07	6:13	6:20	6:30
6:15	6:25	6:36	6:42	6:49	6:57
6:45	6:55	7:06	7:12	7:19	7:27
7:15	7:25	7:36	7:42	7:49	7:57
7:45	7:55	8:06	8:12	8:19	8:27
8:15	8:25	8:36	8:42	8:49	8:57
8:45	8:54	9:05	9:10	9:17	9:25
9:15	9:24	9:35	9:40	9:47	9:55
9:45	9:54	10:05	10:10	10:17	10:25
10:15	10:24	10:35	10:40	10:47	10:55

### DOMINGOS Y DIAS FESTIVOS Hacia el centro de la ciudad

Hickory Hollow	Bell Road	Donelson Pike/ Dell Pkwy	Thompson Lane	Wharf	Music City Central
6	× 5 )	× 4 )	>=3=>	2-1	> <b>—</b>
Tiempo promedio de viaje desde esta parada	8 minutos	15 minutos	22 minutos	33 minutos	48 minutos
5:21	5:28	5:34	5:41	5:51	6:05
6:01	6:08	6:14	6:21	6:31	6:45
6:41	6:48	6:54	7:01	7:11	7:25
7:17	7:25	7:32	7:39	7:50	8:05
7:57	8:05	8:12	8:19	8:30	8:45
8:37	8:45	8:52	8:59	9:10	9:25
9:17	9:25	9:32	9:39	9:50	10:05
9:57	10:05	10:12	10:19	10:30	10:45
10:36	10:44	10:51	10:59	11:10	11:25
11:16	11:24	11:31	11:39	11:50	12:05
11:56	12:04	12:11	12:19	12:30	12:45
12:36	12:44	12:51	12:59	1:10	1:25
1:16	1:24	1:31	1:39	1:50	2:05
1:56	2:04	2:11	2:19	2:30	2:45
2:34	2:42	2:49	2:58	3:09	3:25
3:14	3:22	3:29	3:38	3:49	4:05
3:54	4:02	4:09	4:18	4:29	4:45
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5:14	5:22	5:29	5:38	5:49	6:05
6:14	6:22	6:29	6:38	6:49	7:05
7:18	7:25	7:31	7:39	7:50	8:05
0.10	0.75	0.21	0.20	Q.E0	0.05

Los domingos y días festivos, todos los autobuses viajan por la Ruta 15 - Murfreesboro Pike.

### DOMINGOS Y DIAS FESTIVOS Desde el centro de la ciudad

Music City Central		Thompson	Donelson Pike/		Hickory
Bahía 15	Wharf	Lane	Dell Pkwy	Bell Road	Hollow
0-	<b>—2</b> —)	×=3-	×4->	× 5 )	>_6
Tiempo promedio de viaje desde esta parada	10 minutos	22 minutos	28 minutos	35 minutos	44 minutos
6:15	6:24	6:35	6:40	6:47	6:55
6:55	7:04	7:15	7:20	7:27	7:35
7:35	7:45	7:57	8:03	8:10	8:19
8:15	8:25	8:37	8:43	8:50	8:59
8:55	9:05	9:17	9:23	9:30	9:39
9:35	9:45	9:57	10:03	10:10	10:19
10:15	10:26	10:38	10:44	10:52	11:01
10:55	11:06	11:18	11:24	11:32	11:41
11:35	11:46	11:58	12:04	12:12	12:21
12:15	12:26	12:38	12:44	12:52	1:01
12:55	1:06	1:18	1:24	1:32	1:41
1:35	1:47	1:59	2:05	2:13	2:23
2:15	2:27	2:39	2:45	2:53	3:03
2:55	3:07	3:19	3:25	3:33	3:43
3:35	3:47	3:59	4:05	4:13	4:23
4:15	4:27	4:39	4:45	4:53	5:03
4:55	5:07	5:19	5:25	5:33	5:43
5:35	5:47	5:59	6:05	6:13	6:23
6:15	6:27	6:38	6:44	6:51	7:00
7:15	7:27	7:38	7:44	7:51	8:00
8:15	8:27	8:38	8:44	8:51	9:00
9:15	9:26	9:37	9:43	9:50	9:58

Los domingos y días festivos, todos los autobuses viajan por la Ruta 15 - Murfreesboro Pike.

viajes por la mañana viajes por la tarde y la noche

### **Tarifas**

una prueba de su edad antes de depositar su tarifa) (de 65 años ó más favor de mostrar al conductor

(favor de mostrar al conductor la tarjeta especial identificación antes de depositar su tarifa, g

Medicare, mayores ó con descapacidades Niños menores de 4 años.

una tarifa de descuento de MTA de 85 centavos en los autobuses condúcir • Personas con Descapacidades – "Medicare", Servicio Especial de MTA, u otra tarjeta de identificación de transito para de MTA con una de las siguientes tarjetas de identificación: • Mayores \_ "MTA Golden Age", "Medicare", ó su licencia de Personas de 65 años y más con descapacidades califican para

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite el sitio en Internet en nashvillemta.org.

\$1.70 \$2.25 \$2.85 Adultos – Local, Aeropuerto y Servicio Ligero BRT

(édades de 19 y menores, por favor avise al conductor mostrar una prueba de su edad si es que se lo piden) antes de depositar su tarifa y esté preparado para

Servicios para las personas con tarjetas de

Personas con tarjetas de Medicare, que no son mayores de edad ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta de Medicare

Los pasajeros cuyas descapacidades les impiden hacer el uso de los autobuses grandes de MTA pueden calificar para un

Personas con descapacidades Tarifa de lóvenes. \$24.00

\$16.00 \$58.50 Pases de 31-Días Pases de 31-Días con Descuento. Pases de 7-Días para Jóvenes .... para Jóvenes \$3.25 \$3.50 \$42.00 \$32.00

\$17.00 20-Viajes Locales. 20-Viajes Exprés. con Descuento. Tarifa de joven todo el día. 20-Viajes

al Cliente de MTA al teléfono **(615) 862-5950**, ó visite nuestro Para más información, por favor llame al Centro de Servicio tarifas de 20-Viajes Locales en un autobús expreso.

servicio gratis de parte de los dueños de los estacionamientos

"Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un

Varias rutas de autobús proporcionan el servicio de

Estacionar y viajar

esté preparado para el clima de invierno. La información de la

Tome hoy mismo su folleto de MTA de los días de nieve y

Rutas en días de nieve

ruta de nieve puede ser encontrada en los tableros de MTA

por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org.

Exprés Mejorado: Deposite 50 centavos más para usar las

Todos los autobuses son accesibles y equipados con estantes de bicicleta **~**()

Para su conveniencia, los pases se pueden comprar en la estación de buses Music City Central (400 Charlotte Ave.), Pases disponibles de MTA

al (615) 862-5950. También se pueden solicitar por correo enviando una petición a la dirección de las oficinas administrativas de MTA. en línea en **nashvillemta.org,** ó por telefono llamando al (615) 862-5950.

por favor vaya a la intersección más cercana por la calle donde

visible en el área donde usted desea tomar el autobús,

transita su autobús y haga señales al autobús cuando se esté

un anuncio de color azul y blanco. Si no hay parada de autobús

La mayoría de las paradas de autobús están marcadas con

Paradas de autobús

El punto de transferencia principal esta localizada en Music City

Music City Central

aproximando.

así como también el nombre del destino ó área. Todas las rutas

Cada autobús de MTA esta marcado con un número de ruta

Anuncios de destino

Central (400 Charlotte Ave).

exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús,

por favor pregunte al conductor cuando usted suba.

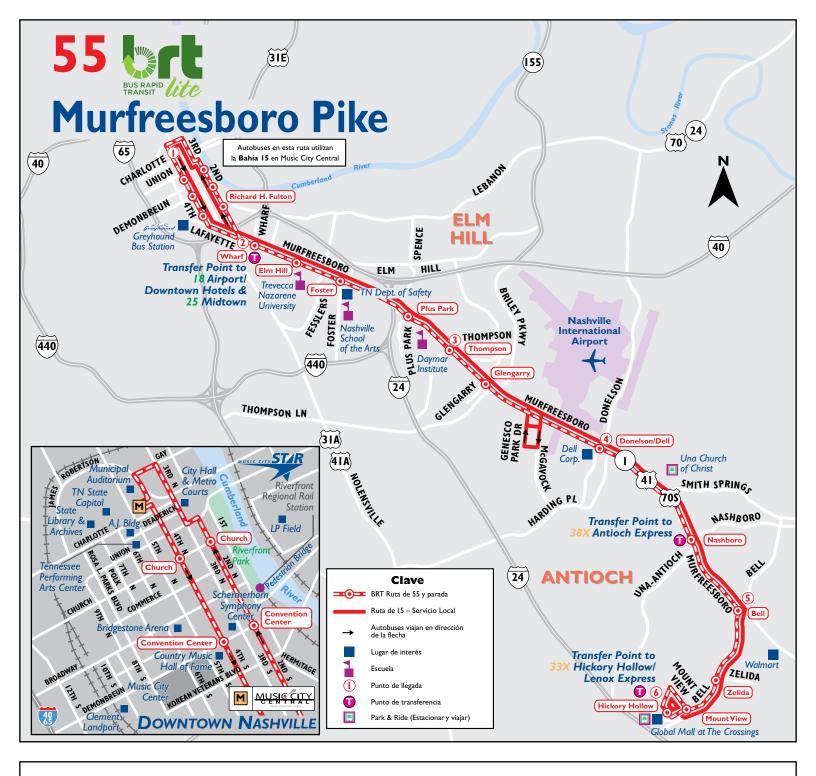
Pases de 7-Días. . \$5.25 Tarifa de todo el día...

Pases de 31-Días. Tarifa de todo el día con Descuento..

crédito y "money orders". Un cargo por envío se aplicara a Para estas compras se acepta, efectivo, cheques, tarjetas de todas las órdenes por correo, teléfono ó por línea.

sitio de Internet en nashvillemta.org

### 430 Myatt Drive, Nashville, TN 37115 Cerrado fines de semana y días festivos



Ruta 15 - Murfreesboro Pike autobuses paran en todas las paradas de autobús.

Route 55 - Murfreesboro Pike autobuses solo se detienen en las parandas de BRT lite.

	DIAS	ENTR	E SEM	ANA		Hacia el	centro de la ciudad
			Donelson				
	Hickory Hollow	Bell Road	Pike/ Dell Pkwy	Thompson Lane	Wharf	Music City Central	
	6 =▶	<del>20</del> 500	<b>—4</b> —	<b>=</b> 3 <b>=</b> ▶	<b>=2</b> =1	<b>-</b>	
Ti vi	iempo promedio de laje desde esta parada	8 minutos	12 minutos	20 minutos	30 minutos	45 minutos	
	4:47	4:54	4:59	5:07	5:17	5:30	
	5:07	5:14	5:19	5:27	5:37	5:50	
	5:15	5:23	5:30	5:39	5:50	6:05	
	5:30	5:38	5:45	5:54	6:05	6:20	
	5:45	5:53	6:00	6:09	6:20	6:35	
	6:00	6:08	6:15	6:24	6:35	6:50	
	6:15	6:23	6:30	6:39	6:50	7:05	
	6:30	6:38	6:45	6:54	7:05	7:20	
	6:42	6:50	6:58	7:07	7:19	<i>7:35</i>	
	6:57	7:05	7:13	7:22	7:34	7:50	
	7:12	7:20	7:28	7:37	7:49	8:05	
	7:27	7:35	7:43	7:52	8:04	8:20	
	7:45	<i>7:53</i>	8:00	8:09	8:20	8:35	
	8:00	8:08	8:15	8:24	8:35	8:50	
	8:15	8:23	8:30	8:39	8:50	9:05	
	8:30	8:38	8:45	8:54	9:05	9:20	
	8:50	8:57	9:03	9:11	9:21	9:35	
		Desp	ues cada	15 minute	os		
	12:05	12:12	12:18	12:26	12:36	12:50	
	12:18	12:26	12:33	12:41	12:51	1:05	
		Desp	ues cada	15 minute	os		
	2:03	2:11	2:18	2:26	2:36	2:50	
	2:16	2:24	2:31	2:40	2:50	3:05	
		Desp	ues cada	15 minute	os		
	5:01	5:09	5:16	5:25	5:35	5:50	
	5:20	5:27	5:33	5:41	5:51	6:05	
	5:50	5:57	6:03	6:11	6:21	6:35	
	6:20	6:27	6:33	6:41	6:51	7:05	
	6:50	6:57	7:03	7:11	7:21	7:35	
	7:20	7:27	7:33	7:41	7:51	8:05	
	<i>7:50</i>	7:57	8:03	8:11	8:21	8:35	
	8:20	8:27	8:33	8:41	8:51	9:05	

Para ser	vicio adiciona	u en esta area, p	por tavor vei	r ei norario
de la Ru	ta 15 - Murfre	esboro Pike.		

DIAS	ENTE	RE SEN	ΑΝΔ		Desde el	centro de la ciudad
פאוש	EIVII	TE SEI			Desue el	centro de la ciadad
Music City			Donelson			
Central	340	Thompson	Pike/	D. II D I	Hickory	
Bahía 15	Wharf	Lane	Dell Pkwy	Bell Road	Hollow	
(1)=-▶	<b>≔(2)</b> □	<b>&gt;=(3)</b> =▶	×≖(4)≖▶	×==(5)=≠	<b>&gt;=</b> (6)	
Tiempo promedio de viaje desde esta parada	II minutos	22 minutos	28 minutos	36 minutos	42 minutos	
5:40	5:49	6:00	6:06	6:12	6:20	
6:00	6:09	6:20	6:26	6:32	6:40	
6:15	6:24	6:35	6:41	6:47	6:55	
6:30	6:39	6:50	6:56	7:02	7:10	
6:45	6:54	7:05	7:11	7:17	7:25	
7:00	7:10	7:21	7:27	7:34	7:43	
7:15	7:25	7:36	7:42	7:49	7:58	
7:30	7:40	7:51	7:57	8:04	8:13	
7:45	7:55	8:06	8:12	8:19	8:28	
8:00	8:10	8:21	8:27	8:34	8:43	
	Desp	oues cada	15 minut	os		
3:00	•	3:25	3:32	3:40	3:51	
3:00 3:15	3:12 3:27	3:40	3:32	3:55	4:06	
3:30	3:42	3:40 3:55	4:02	3:33 4:10	4:06 4:21	
	3:42 3:57	3:33 4:10	4:02 4:17	4:10 4:25	4:21 4:36	
3:45 4:00	4:12	4:10 4:25	4:17	4:25 4:40	4:50 4:51	
4:00 4:15	4:12	4:25 4:40	4:32 4:47	4:40 4:55	5:06	
4:30	4:42	4:55	5:02	5:10	5:21	
4:45	4:57	5:10	5:17	5:25	5:36	
5:00	5:12	5:25	5:32	5:40	5:51	
5:15	5:27	5:40	5:47	5:55	6:06	
5:30	5:41	5:52	5:58	6:05	6:14	
5:45	5:56	6:07	6:13	6:20	6:29	
6:00	6:11	6:22	6:28	6:35	6:44	
6:15	6:26	6:37	6:43	6:50	6:59	
6:45	6:55	7:06	7:12	7:19	7:28	
7:15	7:25	7:36	7:42	7:49	7:58	
7:45	7:55	8:06	8:12	8:19	8:28	
8:15	8:24	8:35	8:40	8:47	8:55	
8:45	8:54	9:05	9:10	9:17	9:25	
9:15	9:24	9:35	9:40	9:47	9:55	

(615) 880-3970

**Nashville** 

nashvillemta.org

(615) 862-5950

Servicio al Cliente

& Coore

LOS SABADOS/ LOS DOMINGOS

15 MINUTOS I 30 MINUTOS I 40 MINUTOS I

Para servicio adicional en esta area, ver el horario de la Ruta 26 - Gallatin Pike.

SABADOS/DIA DE MLK JR. Hacia el centro de la ciudad 3 (5) 4 (2)  $\bigcirc$ 5:43 5:49 5:57 6:04 6:18 6:47 6:27 6:57 7:22 7:51 6:34 7:04 6:40 7:10 7:35 6:12 6:40 7:05 7:12 7:41 8:11 7:29 7:58 8:28 7:34 8:04 8:05 8:35 8:21 8:41 9:11 9:41 8:34 8:51 8:58 9:05

9:03 9:33 9:21 9:51 9:58 10:28 10:05 10:11 10:21 10:34 10:44 10:55 11:03 11:10 Despues cada 30 minutos 4:10 4:40 5:10 5:35 3:55 3:34 3:44 4:03 4:05 4:14 4:25 4:33 4:44 5:12 4:36 5:04 5:03 5:29 4:55 5:22 5:34 5:52 5:59 6:29 6:59 7:29 7:59 8:29 6:04 6:34 6:35 7:05 7:35 6:12 6:22 6:42 7:13 7:43 8:13 6:52 7:22 7:52 7:05 8:05 8:35 7:35 8:06 8:22 8:43 8:52 8:59 9:05 9:06 9:22 9:29 9:35

en esta area, por favor ver el horario de la Ruta 26 - Gallatin Pike.

### SABADOS/DIA DE MLK JR. Desde el centro de la ciudad

9:28

9:35

10:05

Music City	Five Points		Madison			
Central	East	Greenfield/		RiverGate		RiverGate
Bahía 16	Library	Kroger	Neely's Bend	d Mall	Walmart	Mall
Tiempo promedio de	<b>=2</b> =1	<b>—3</b>	<b>4</b>	<b>≥</b> 5 <b>≥</b> ▶	<b>≔(6)=</b> )	<del></del> (5)
viaje desde esta parada	7 minutos	15 minutos	25 minutos	32 minutos	35 minutos	39 minutos
6:15	6:22	6:29	6:38	6:46	6:49	6:53
6:45	6:52	6:59	7:09	7:16	7:19	7:23
7:15	7:22	7:29	7:39	7:46	7:49	7:53
7:45	7:52	<i>7:59</i>	8:09	8:16	8:19	8:23
8:15	8:22	8:29	8:39	8:46	8:49	8:53
8:45	8:52	9:00	9:10	9:18	9:21	9:25
9:15	9:22	9:30	9:40	9:48	9:51	9:55
9:45	9:52	10:00	10:10	10:19	10:23	10:27
		Despues	cada 30	minutos		
5:45	5:52	6:00	6:10	6:19	6:23	6:27
6:15	6:22	6:30	6:39	6:48	6:52	6:56
6:45	6:52	7:00	7:09	7:17	7:21	7:25
7:15	7:22	7:30	7:39	7:47	7:51	7:55
7:45	7:52	8:00	8:09	8:17	8:21	8:25
8:15	8:22	8:30	8:39	8:47	8:51	8:55
8:45	8:52	9:00	9:09	9:17	9:20	9:24
9:15	9:22	9:30	9:39	9:47	9:50	9:54
9:45	9:51	9:57	10:06	10:13	10:16	10:20
10:15	10:21	10:27	10:36	10:43	10:46	10:50

### **DOMINGOS Y DIAS FESTIVOS** Hacia el centro de la ciudad

RiverGate	Madison Library/	Greenfield/	Five Points/	Music City
Mall	Neely's Benc		East Library	
5-1	<b>4</b>	<u></u>		
Tiempo promedio de	4			
viaje desde esta parad	a 9 minutos	22 minutos	31 minutos	40 minutos
5:30	5:38	5:48	5:56	6:05
6:05	6:14	6:27	6:36	6:45
6:45	6:54	7:07	7:16	7:25
7:25	7:34	7:47	7:56	8:05
8:05	8:14	8:27	8:36	8:45
8:45	8:54	9:07	9:16	9:25
9:22	9:32	9:45	9:56	10:05
10:02	10:12	10:25	10:36	10:45
10:42	10:52	11:05	11:16	11:25
11:20	11:31	11:45	11:56	12:05
12:00	12:11	12:25	12:36	12:45
12:40	12:51	1:05	1:16	1:25
1:20	1:31	1:45	1:56	2:05
2:05	2:14	2:27	2:36	2:45
2:45	2:54	3:07	3:16	3:25
3:25	3:34	3:47	3:56	4:05
4:05	4:14	4:27	4:36	4:45
4:45	4:54	5:07	5:16	5:25
5:27	5:36	5:48	5:57	6:05
6:27	6:36	6:48	6:57	7:05
7:27	7:36	7:48	7:57	8:05
8.30	8.38	8.49	8:57	9.05

Los domingos y días festivos, todos los autobuses viajan por la Ruta 26 - Gallatin Pike.

### DOMINGOS Y DIAS FESTIVOS Desde el centro de la ciudad

Music City Central <b>Bahía 18</b>	Five Points/ East Library	Greenfield/ Kroger	Madison Library/ Neely's Bend	RiverGate I Mall	Walmart	RiverGate Mall
	> 2 = 1	> <b>—</b> (3)—(	> 4 -	× 5 –)	> <u></u> 6 →	<b>≥</b> 5
Tiempo promedio de viaje desde esta parad	a 8 minutos	18 minutos	30 minutos	39 minutos	44 minutos	49 minutos
6:15	6:23	6:33	6:45	6:54	6:58	7:02
6:55	7:03	7:13	7:25	7:34	7:38	7:42
7:35	7:43	7:53	8:05	8:14	8:18	8:22
8:15	8:23	8:33	8:45	8:54	8:58	9:02
8:55	9:04	9:15	9:29	9:39	9:44	9:49
9:35	9:44	9:55	10:09	10:19	10:24	10:29
10:15	10:24	10:35	10:49	10:59	11:04	11:09
10:55	11:04	11:15	11:29	11:39	11:44	11:49
11:35	11:44	11:55	12:09	12:19	12:24	12:29
12:15	12:24	12:35	12:49	12:59	1:04	1:09
12:55	1:04	1:15	1:29	1:39	1:44	1:49
1:35	1:44	1:55	2:09	2:19	2:24	2:29
2:15	2:24	2:35	2:49	2:59	3:04	3:09
2:55	3:04	3:15	3:29	3:39	3:44	3:49
3:35	3:44	3:55	4:09	4:19	4:24	4:29
4:15	4:24	4:35	4:49	4:59	5:04	5:09
4:55	5:04	5:15	5:28	5:37	5:41	5:46
5:35	5:44	5:55	6:08	6:17	6:21	6:26
6:15	6:24	6:35	6:48	6:57	7:01	7:06
7:15	7:24	7:35	7:48	7:57	8:01	8:06
8:15	8:22	8:32	8:45	8:53	8:57	9:01
9:15	9:22	9:32	9:45	9:53	9:57	10:01

Los domingos y días festivos, todos los viajes salen de Music City Central de la Bahía 18 y viajan por la Ruta 26 - Gallatin Pike.

viajes por la mañana viajes por la tarde y la noche

por favor vaya a la intersección más cercana por la calle donde un anúncio de color azul y blanco. Si no hay parada de autobús transita su autobús y haga señales al autobús cuando se esté La mayoría de las paradas de autobús están marcadas con visible en el área donde usted desea tomar el autobús,

### Music City Central

aproximando.

El punto de transferencia principal esta localizada en Music City

Central (400 Charlotte Ave).

así como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de Anuncios de destino

ruta. Si usted tiene preguntas hacia donde se dirige el autobús, por favor pregunte al conductor cuando usted suba. Cada autobús de MTA esta marcado con un número de ruta

### Estacionar y viajar

servicio gratis de parte de los dueños de los estacionamientos "Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Rutas en días de nieve

esté preparado para el clima de invierno. La información de la por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. ruta de nieve puede ser encontrada en los tableros de MTA Tome hoy mismo su folleto de MTA de los días de nieve y

\$1.70 (de 65 años ó más favor de mostrar al conductor Adultos – Local, Aeropuerto y Servicio Ligero BRT Servicio Exprés

.85 una prueba de su edad antes de depositar su tarifa) Personas con descapacidades

\$1.00 (édades de 19 y menores, por favor avise al conductor (favor de mostrar al conductor la tarjeta especial de identificación antes de depositar su tarifa) Tarifa de Jóvenes

### Servicios para las personas con tarjetas de Medicare, mayores ó con descapacidades Niños menores de 4 años..

mostrar una prueba de su edad si es que se lo piden)

antes de depositar su tarifa y esté preparado para

Personas con tarjetas de Medicare, que no son mayores de edad ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta una tarifa de descuento de MTA de 85 centavos en los autobuses - "Medicare", Servicio Especial de MTA, u otra tarjeta de identificación de transito para • Mayores – "MTA Golden Age", "Médicare", ó su licencia de Personas de 65 años y más con descapacidades califican para de MTA con una de las siguientes tarjetas de identificación: condúcir • Personas con Descapacidades de Medicare.

"MTA AccessRide". Para más información por favor Ilame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la Los pasajeros cuyas descapacidades les impiden hacer el uso de los autobuses grandes de MTA pueden calificar para un

el sitio en Internet en nashvillemta.org.

## Pases disponibles de MTA

estación de buses Music City Central (400 Charlotte Ave.), Para su conveniencia, los pases se pueden comprar en la en línea en **nashvillemta.org,** ó por telefono llamando al (615) 862-5950.

También se pueden solicitar por correo enviando una petición a la dirección de las oficinas administrativas de MTA.

Tarifa de todo el día \$5.25 Tarifa de todo el día	Pases de 7-Días \$24.00 Pases de 31-Días \$84.00
con Descuento \$3.25	Pases de 31-Días
Tarifa de joven	con Descuento \$44.00
todo el día\$3.50	Pases de 7-Días
20-Viajes Locales \$32.00	para Jóvenes \$16.00
20-Viajes Exprés \$42.00	Pases de 31-Días
20-Viajes	para Jóvenes \$58.50
con Descuento \$17.00	

Gratis

Para estas compras se acepta, efectivo, cheques, tarietas de crédito y "money orders". Un cargo por envío se aplicara a Exprés Mejorado: Deposite 50 centavos más para usar todas las órdenes por correo, teléfono ó por línea

al Cliente de MTA al teléfono **(615) 862-5950**, ó visite nuestro sitio de Internet en nashvillemta.org.

Para más información, por favor llame al Centro de Servicio

tarifas de 20-Viajes Locales en un autobús expreso.

Todos los autobuses son accesibles y equipados con estantes

**-4**5

## Servicio en días festivos

En Español

ao Ostir

MTA opera con el horario del domingo los siguientes días

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad En el Día de Martin Luther King Jr. MTA opera con el horario • Día de Año Nuevo • Día Para Recordar a los Soldados del sábado.

## Horas de oficina de MTA

**Gallatin Pike** 

Music City Central - Bahía 16

Five Points Greenfield

RiverGate

Madison

Walmart

BUS RAPID TRANSIT

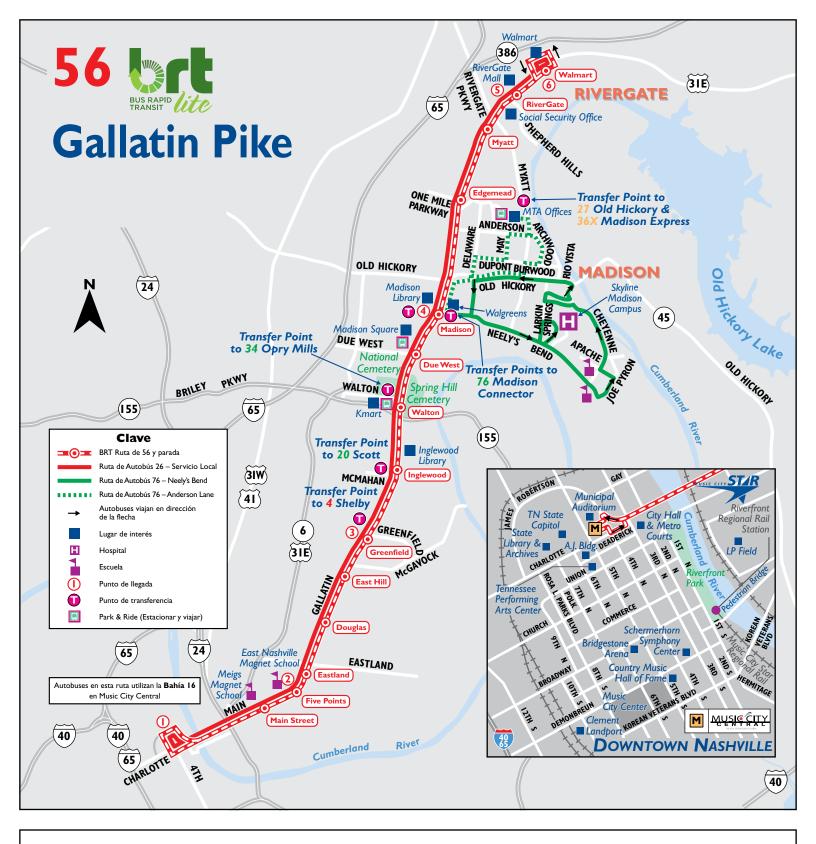
Venta de Boletos é Información en Music City Central De lunes a viernes 6:00 a.m. a 6:30 p.m. – De lunes a viernes Centro de Llamadas: (615) 862-5950 10:30 a.m. a 2:30 p.m. – Domingo 6:30 a.m. a 6:30 p.m. – De lune 8:00 a.m. a 5:00 p.m. – Sábado Cerrado días festivos 400 Charlotte Ave.

Music City Central – Horas de Operación 10:30 a.m. a 2:30 p.m. – Domingo 8:00 a.m. a 5:00 p.m. – Sábado 400 Charlotte Avenue Cerrado días festivos

6:00 a.m. a 9:15 p.m. – Domingos y días festivos 5:15 a.m. a 11:15 p.m. – De lunes a viernes 430 Myatt Drive, Nashville, TN 37115 8:00 a.m. a 4:30 p.m. – De lunes a viernes Oficinas Administrativas: (615) 862-5969 6:00 a.m. a 10:15 p.m. – Sábado

Cerrado fines de semana y días festivos

# 430 Myatt Drive, Nashville, TN 37115



Ruta 26 - Gallatin Pike autobuses paran en todas las paradas de autobús.

Ruta 56 - Gallatin Pike autobuses solo se detienen en las parandas de BRT lite.

**DIAS ENTRE SEMANA** Hacia el centro de la ciudad Library/ Greenfiel Neely's Bend Kroger Greenfield/ **Music City** East Library <del>-</del>(2)= **(4)=**• **=**(3): **=**(1) 37 minutos 9 minutos 20 minutos 29 minutos 5:02 5:10 5:20 5:28 5:35 5:40 5:48 5:35 5:51 5:43 5:54 6:03 6:10 6:00 6:10 6:25 6:18 6:25 6:19 6:32 6:39 6:52 6:27 6:48 6:55 7:10 7:01 6:40 6:47 7:08 7:31 7:46 7:03 7:16 7:11 7:22 7:40 7:25 7:36 7:55 7:40 7:51 8:01 7:49 7:57 8:08 8:17 8:25 8:06 8:14 8:40 8:25 8:33 Despues cada 15 minutos 4:45 4:53 5:07 4:31 4:41 4:52 5:00 4:46 4:56 5:07 5:16 5:23 5:00 5:10 5:21 5:19 5:32 5:28 5:41 5:37 5:46 5:53 5:50 5:58 6:05 6:35 6:01 6:10 6:19 6:28 6:32 6:40 6:49 6:58 7:05 7:03 7:20 7:28 7:35 7:11 7:41 8:05 8:11 8:03 8:20 8:28 8:35 8:33 8:41 8:50 8:58 9:05

Para servicio adicional en esta area, por favor mire el horario de la Ruta 26 - Gallatin Pike.

viajes por la mañana viajes por la tarde y la noche

DIAS	ENT	RE SEM	IANA		Desde el	centro de	la ciuda
Music City			Madison				
Central Bahía 16	East	Greenfield/	Library/ Neely's Bend	RiverGate Mall	Walmart	RiverGate Mall	
Dania 10	Library	Kroger	veery's Benic		Waimart		
(1)=▶	<b>2</b> 2	<b>▶</b> ≖(3)□▶	<b>≖</b> (4) <b>=</b> ▶	<b>≔</b> (5) <b>=</b> ▶	×=(6)=1	<b>&gt;=</b> (5)	
Tiempo promedio de viaje desde esta parada	9 minutos	17 minutos	27 minutos	35 minutos	38 minutos	42 minutos	
5:40	5:48	5:55	6:04	6:11	6:15	6:18	
6:00	6:08	6:15	6:24	6:31	6:35	6:38	
6:15	6:23	6:30	6:39	6:46	6:50	6:53	
6:30	6:38	6:45	6:54	7:01	7:05	7:08	
6:45	6:53	7:00	7:09	7:16	7:20	<i>7:23</i>	
7:00	7:09	7:17	7:27	7:35	7:39	7:43	
7:15	7:24	7:32	7:42	7:50	7:54	<i>7:5</i> 8	
7:30	7:40	7:49	<i>7:5</i> 8	8:07	8:11	8:15	
7:45	7:55	8:03	8:13	8:21	8:25	8:29	
8:00	8:09	8:18	8:27	8:35	8:40	8:44	
			_				
		Despues	cada 15	minutos			
3:00	3:10	3:19	3:30	3:39	3:43	3:47	
3:15	3:25	3:34	3:45	3:53	3:57	4:01	
3:30	3:40	3:49	4:00	4:09	4:13	4:17	
3:45	3:55	4:04	4:15	4:24	4:28	4:32	
4:00	4:10	4:20	4:32	4:41	4:45	4:49	
4:15	4:24	4:33	4:45	4:54	4:58	5:02	
4:30	4:40	4:49	5:01	5:12	5:16	5:20	
4:45	4:55	5:04	5:16	5:27	5:31	5:35	
5:00	5:09	5:19	5:30	5:40	5:44	5:48	
5:15	5:23	5:32	5:43	5:52	5:56	6:00	
5:30	5:38	5:48	5:59	6:08	6:12	6:16	
5:45	5:53	6:02	6:12	6:21	6:25	6:29	
6:00	6:08	6:16	6:26	6:35	6:39	6:43	
6:15	6:23	6:31	6:41	6:50	6:54	6:58	
6:45	6:53	7:01	7:11	7:19	7:23	7:27	
7:15	7:23	7:31	7:41	7:49	7:53	7:57	
7:45	7:52	8:00	8:10	8:18	8:22	8:26	
8:15	8:21	8:28	8:38	8:46	8:49	8:52	
8:45	8:51	8:58	9:08	9:15	9:18	9:21	
9:15	9:21	9:28	9:37	9:44	9:47	9:50	

(615) 862-5950

Servicio al Cliente

**60 MINUTOS ENTRE SERVICIO LUNES-SABADO** 

Nashville

En Español

MTA Madison Headquarters MTA Madison Park & Ride Skyline Madison Campus Madison Library Madison Towers Kroger

Riverwood Towers

Walgreens

Venta de Boletos é Información en Music City Central

10:30 a.m. a 2:30 p.m. – Domingo Cerrado días festivos

6:30 a.m. a 6:30 p.m. - De lunes a viernes

8:00 a.m. a 5:00 p.m. – Sábado

Centro de Llamadas: (615) 862-5950

Horas de oficina de MTA

del sábado.

6:00 a.m. a 6:30 p.m. – De lunes a viernes

400 Charlotte Ave.

10:30 a.m. a 2:30 p.m. – Domingo

8:00 a.m. a 5:00 p.m. - Sábado

**Cumberland View Towers** 

En el Día de Martin Luther King Jr. MTA opera con el horario

Día de Año Nuevo • Día Para Recordar a los Soldados

Muertos • Día de la Independencia • Día del Trabajo • Día de Acción de Gracias • Navidad

### **Madison** Connector

### SABADOS/DIA DE MLK IR.

SABADOS/DIA DE MLK JR.

Cumberland

16 minutos

9:51 10:51

11:51 12:51

1:51 2:51

3:51

4:51

View Towers & Rio Vista

Old Hickory

21 minutos

9:56

10:56

11:56

12:56

1:56 2:56

3:56

4:56

Walgreens

6

30 minutos

10:05 11:05

12:05 1:05 2:05 3:05

4:05

5:05

Skyline Madison

Campus

7 minutos

9:42

10:42

11:42

12:42

1:42

2:42

3:42

4:42

Madison

Library

9:35 10:35

11:35 12:35

1:35 2:35

3:35

4:35

vía Anderson Lane

vía Neely's Bend

O/ALD/A		
Walgreens	Madison Towers	Madison Library
Tiempo promedio de viaje desde esta parada	11 minutos	19 minutos
10:08 11:08 12:08	10:19 11:19 12:19	10:27 11:27 12:27
1:08	1:19	1:27
3:08 4:08	3:19 4:19	3:27 4:27
5:05	5:16	5:24

### NO HAY SERVICIO DOMINGOS Y DIAS FESTIVOS

viajes por la mañana

viajes por la tarde y la noche

### MTA opera con el horario del domingo los siguientes días Servicio en días festivos

## Paradas de autobús

Lugares Donde Usted Encontrará Exhibidos

os Horarios de MTA por Toda la Ciudad

Andrew Johnson Building, 710 James Robertson Parkway

Belmont University, 1900 Belmont Boulevard Anthem Career College, 560 Royal Parkway

Bridgestone Arena, 501 Broadway

La mayoría de las paradas de autobús están marcadas con

Mayores	Adultos – Local Aeropuerto y Servicio Ligero BRT\$1.70 Servicio Exprés\$2.25
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Personas con descapacidades.. Tarifa de Jóvenes de identificación antes de depositar su tarifa) and practice or su conditions are deposition su tainful (favor de mostrar al conductor la tarjeta especial \$1.00 . . 85

Niños menores de 4 años.. mostrar una prueba de su edad si es que se lo piden) **Gratis** 

antes de depositar su tarifa y esté preparado para

(edades de 19 y menores, por favor avise al conductor

Medicare, mayores ó con descapacidades Servicios para las personas con tarjetas de

ó no tienen descapacidades, tambien califican para una tarifa reducida de 85 centavos, en los autobuses de MTA con su tarjeta Personas de 65 años y más con descapacidades califican para de Medicare Personas con tarjetas de Medicare, que no son mayores de edad

conducir • Personas con Descapacidades — "Medicare", Servicio Mayores – "MTA Golden Age", "Medicare", ó su licencia de Especial de MTA, u otra tarjeta de identificación de transito para

de MTA con una de las siguientes tarjetas de identificación: una tarifa de descuento de MTA de 85 centavos en los autobuses

servicio que va de puerta a puerta a través del programa de "MTA AccessRide". Para más información por favor llame a la oficina de "MTA AccessRide" al teléfono (615) 880-3970, ó visite de los autobuses grandes de MTA pueden calificar para un Los pasajeros cuyas descapacidades les impiden hacer el uso

### 430 Myatt Drive, Nashville, TN 37115 Metropolitan Transit Authority Cerrado fines de semana y días festivos

esté preparado para el clima de invierno. La información de la ruta de nieve puede ser encontrada en los tableros de MTA por toda la ciudad, en los autobuses de MTA, ó simplemente llame al servicio al cliente al teléfono (615) 862-5950 ó visite nuestro sitio en Internet en nashvillemta.org. Tome hoy mismo su folleto de MTA de los días de nieve y

### Rutas en días de nieve

Watkins College of Art, Design & Film, 2298 Rosa L. Parks Boulevard

Vanderbilt University Post Office, 2301 Vanderbilt Place

Tennessee State University,

3500 John A. Merritt Boulevard

William R. Snodgrass Tennessee Tower, 311 7th Avenue North

Para una lista de otras localidades y áreas específicas, favor de llamar al Servicio al Cliente de MTA al (615) 862-5950.

Tennessee Dept. of Human Services, 1000 2nd Avenue North

Riverfront Regional Rail Station, 108 1st Avenue North

Peabody College Post Office, 230 Appleton Place Nashville Downtown Library, 615 Church Street MTA Madison Headquarters, 430 Myatt Drive

Tennessee Performing Arts Center, 505 Deaderick Street

6:00 a.m. a 9:15 p.m. – Domingos y días festivos

6:00 a.m. a 10:15 p.m. – Sábado

Oficinas Administrativas: (615) 862-5969

430 Myatt Drive, Nashville, TN 37115

8:00 a.m. a 4:30 p.m. - De lunes a viernes

Music City Central – Horas de Operación 5:15 a.m.a 11:15 p.m. – De lunes a viernes

400 Charlotte Avenue Cerrado días festivos

servicio gratis de parte de los dueños de los estacionamientos. "Park & Ride", el cual les permite estacionar su auto gratis y subir a un autobús de MTA. A los pasajeros de MTA se les permite usar el estacionamiento de "Park & Ride" como un Varias rutas de autobús proporcionan el servicio de

### Estacionar y viajar

como también el nombre del destino ó área. Todas las rutas exprés están marcadas con una "X" seguido por el número de ruta. Si usted tiene preguntas hacia donde se dirige el autobús, por favor pregunte al conductor cuando usted suba.

Cada autobús de MTA esta marcado con un número de ruta

Anuncios de destino así

Central (400 Charlotte Ave).

Looby Center and Library, 2301 Rosa L. Parks Boulevard

Metro Board of Education, 2601 Bransford Avenue Lincoln College of Technology, 1524 Gallatin Road Justice A.A. Birch Building, 408 2nd Avenue North

Metro General Hospital, 1818 Albion Street

Music City Central, 400 Charlotte Avenue

Davy Crockett Building, 500 James Robertson Parkway

City Hall & Metro Courts, I Public Square Daymar Institute, 340 Plus Park Boulevard

Lentz Public Health Center, 311 23rd Avenue North

El punto de transferencia principal esta localizada en Music City

un anuncio de color azul y blanco. Si no hay parada de autobús por favor vaya a la intersección más cercana por la calle donde transita su autobús y haga señales al autobús cuando se esté visible en el área donde usted desea tomar el autobús, **Music City Central** aproximando.

.70	
Para su conveniencia, los pases se l	<b>Pases disponibles</b>
s pases se pueden	les de MTA
$\circ$	

al (615) 862-5950. en línea en nashvillemta.org, ó por telefono llamando estación de buses Music City Central (400 Charlotte Ave.), comprar en la

a la dirección de las oficinas administrativas de MTA lambién se pueden solicitar por correo enviando una petición

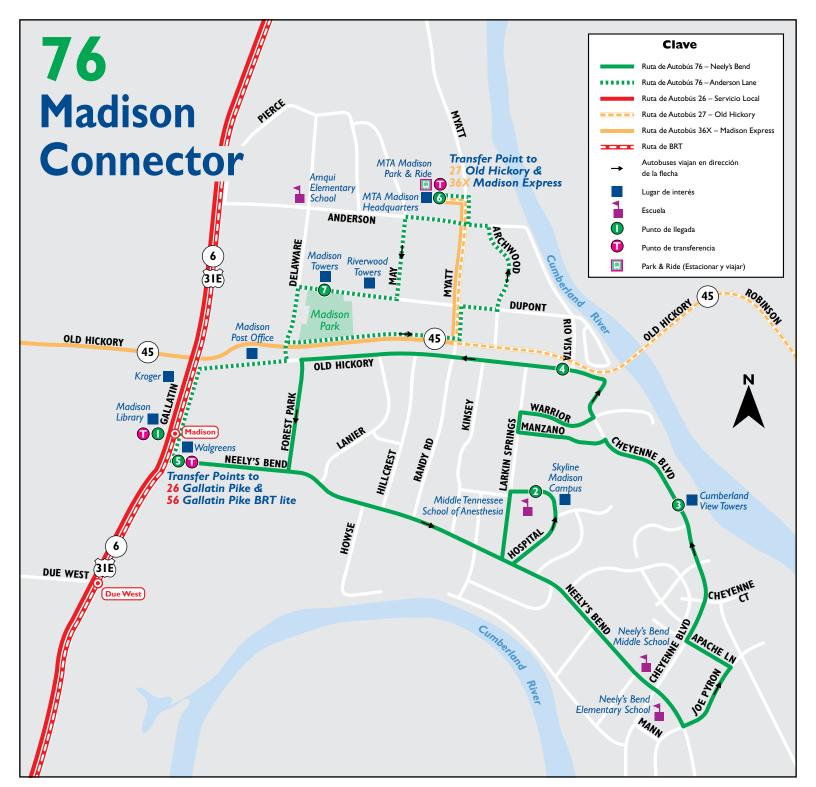
con Descuento.. con Descuento. 20-Viajes 20-Viajes Exprés...... 20-Viajes Locales. todo el día Tanifa de joven Tarifa de todo el día Tarifa de todo el día... \$17.00 \$42.00 \$32.00 . \$3.25 . \$3.50 . \$5.25 Pases de 7-Días. para Jóvenes .... Pases de 31-Días para Jovenes Pases de 7-Días Pases de 31-Días con Descuento. Pases de 31-Días \$16.00 \$58.50 \$44.00 \$24.00 \$84.00

Para estas compras se acepta, efectivo, cheques, tarjetas de crédito y "money orders". Un cargo por envío se aplicara a todas las órdenes por correo, teléfono ó por línea.

Exprés Mejorado: Deposite 50 centavos más para usar las tarifas de 20-Viajes Locales en un autobús expreso.

al Cliente de MTA al teléfono (615) 862-5950, ó visite nuestro sitio de Internet en nashvillemta.org. Para más información, por favor llame al Centro de Servicio

ᢉᢆ de bicicleta Todos los autobuses son accesibles y equipados con estantes



DIAS	<b>ENTR</b>	RE SEM	<b>1ANA</b>		vía N	eely
Madison	Skyline Madison	Cumberland View Towers	Old Hickory	Malaraana		
Library	Campus			Walgreens		
empo promedio de	, Z	× 3 >	4 –	<b>5</b>		
nje desde esta parada		16 minutos	21 minutos	30 minutos		
5:06	5:13	5:22	5:27	5:36		
6:00	6:07	6:16	6:21	6:32		
7:00	7:07	7:16	7:21	7:31		
8:00 9:00	8:07 9:07	8:16 9:16	8:21 9:21	8:31 9:31		
10:00	10:06	10:15	10:20	10:28		
11:00	11:06	11:15	11:20	11:28		
12:00	12:06	12:15	12:20	12:29		
1:00	1:07	1:16	1:21	1:31		
2:00	2:09	2:18	2:24	2:32		
3:00	3:07	3:16	3:23	3:31		
4:00	4:09	4:16	4:22	4:31		
5:02	5:10	5:20	5:26	5:33		
6:00	6:08	6:18	6:24	6:31		
7:00	7:07	7:16	7:21	7:28		

DIAS	<b>ENTR</b>	E SEN	1ANA	vía Anderson
Valgreens	MTA Madison Park & Ride	Madison Towers	Madison Library	
5->	× 6 ->	<del>-</del> 7-	<b>—</b>	
mpo promedio de e desde esta parado	8 minutos	14 minutos	22 minutos	
	4:50	4:55	5:03	
5:36	5:45	5:50	5:58	
6:32	6:40	6:45	6:53	
7:33	7:42	7:47	7:55	
8:33	8:42	8:47	8:55	
9:33	9:42	9:47	9:55	
10:33	10:42	10:46	10:53	
11:33	11:43	11:48	11:55	
12:33	12:42	12:47	12:54	
1:33	1:44	1:49	1:56	
2:33	2:46	2:52	3:00	
3:33	3:44	3:49	3:57	
4:33	4:45	4:50	4:58	
5:33	5:44	5:49	5:59	
6:33	6:42	6:47	6:53	
7:30	7:39	7:44		

### 96X - Nashville/Murfreesboro Relax & Ride

DIAS E	DIAS ENTRE SEMANA								
MTSU/ James Union Building	Rover Transit Center	Northfield & Broad	Smyrna Kmart	La Vergne Kroger	Bell Road & Murfreesboro Pike	Music City Central <b>Bahía 23</b>	Greyhound Bus Station		
9-	<del>-7-</del> 1	> <u>6</u>	>51	> 4	<b>3</b>	<b>—</b>	<b>2</b>		
Tiempo promedio de viaje desde esta parada	9 minutos	20 minutos	38 minutos	47 minutos	60 minutos	86 minutos	98 minutos		
5:23	5:32	5:43	6:01	6:10	6:23*	6:52	7:04		
8:05	8:14	8:25	8:43	8:52	9:05*	9:31	9:50		
9:05	9:14	9:25	9:43	9:52	10:05*	10:31	10:50		
11:15	11:24	11:35	11:54	12:04	12:17*	12:43	12:55		
12:20	12:29	12:40	12:59	1:08	1:21*	1:47	2:05		
2:25	2:34	2:43	3:02#	3:26	3:38*†	4:03	4:15		
3:35	3:44	3:55	4:14	4:23	4:36*†	5:02	5:22		
5:10	5:19	5:30	5:49	5:58	6:11*†	6:37	7:00		
6:50	6:59	7:10	7:28	7:37	7:50*	8:16	8:28		
8:30	8:39	8:50	9:08	9:17	9:30*	9:56	10:08		

- Desde Bell Road hacia el centro de Nashville, este autobús opera expreso y sólo hace paradas para bajar pasageros.
- † Este autobús sirve a Edge-O-Lake Park & Ride.
- # Este autobús sirve al centro de Rehabilitación de Tennessee.

### **DIAS ENTRE SEMANA**

### Desde Nashville

Music City Central <b>Bahía 23</b>	Greyhound I Bus Station	Bell Road & Murfreesbor Pike		Smyrna Kmart	Northfield & Broad	Rover Transit Center	MTSU/ James Union Building
Tiempo promedio de	2	3-1	4	>==5	6	7-	9
viaje desde esta parad	la 10 minutos	32 minutos	43 minutos	52 minutos	71 minutos	79 minutos	89 minutos
6:18	6:27†	6:50	7:02	7:11	7:31	7:39	7:47
7:20	7:30†	7:53	8:05	8:14	8:33	8:41	8:51
9:40	9:50	10:12	10:23	10:32	10:51	10:59	11:09
10:40	10:50	11:12	11:23	11:32	11:52	12:00	12:10
12:20	12:30	12:52	1:03	1:12#	1:48	1:56	2:03•
1:55	2:05	2:27	2:38	2:47	3:07	3:15	3:25
3:20	3:32	3:56	4:10	4:21	4:41	4:50	5:00
5:10	5:22	5:46	6:00	6:10	6:29	6:37	6:47
6:50	7:00	7:22	7:33	7:42	8:01	8:09	8:19

- Este autobús continua a North Boulevard Church of Christ Park & Ride y a MTSU por pasageros que viajaron en la ruta 84X Murfreesboro Express en la mañana y necesitan regresar a medio día.
- † Este autobús sirve a Edge-O-Lake Park & Ride.
- # Este autobús sirve al centro de Rehabilitación de Tennessee.

### NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

de RTA y en cualquier ruta de MTA. Los boletos están las tarifas para un viaje. Es válida por 20 viajes en la ruta

de tarifas diseñada para ofrecer comodidad y ahorro La tarjeta de 20 viajes R&R Exprés mejorado, es una tarjeta Boletos de varios viajes

correspondiente de MTA para esa porción de su viaje. de uno de RTA Relax & Ride, usted debe pagar la tarifa Si su viaje requiere conectar con otro autobús de MTA **Otras Rutas Que Conectan** 

Día de la independencia • Día de trabajo Día de acción de gracias • Navidad Día para recorder los soldados muertos Día de año nuevo • Día de Martin Luther King Jr.

disponibles en todas las ventanillas de MTA y en línea en

nashvillemta.org.

pueden ver otras opciones. Llame al programa de viajes Si estas rutas expresas de RTA no satisfacen sus necesidades Viajes compartidos

compartidos al (615) 862-8833 para averiguar si hay alguna

viajes por la mañana viajes por la tarde y la noche

### Tarifa regular

Todos los viajes entre Nashville y La Vergne, Smyrna ó -Viaje Exprés.

\$4.00

Viaje Exprés

## Medicare. Identificación válida requerida.)

MTSU deben de mostrar identificación de la universidad Todos los profesores, los estudiantes y el personal de para recibir la tarifa reducida.

pagina de RTA en rtarelaxandride.com.

### Tarifas

En los días festivos siguientes, RTA no opera el servicio

Servicio en días festivos

Tarifa reducida Murfreesboro)

> 84X Murfreesboro Express, 86X Smyrna/La Vergne Express y 96X Nashville/Murfreesboro Relax & Ride – tres convenientes rutas de autobuses al servicio de Nashville y

Así que lo hicimos. Bienvenido a las rutas para hacer su vida un poco más fácil.

está aún más estricto. Es hora de que alguien haga algo Usted trabaja duro. Su horario está apretado. El dinero

Rutherford County

Rápido, un servicio cómodo para trabajar, ir de compras

y entretenimiento.

el condado de Rutherford.

ó simplemente sentarse y tomar un descanso omar tiempo para leer... organizar su día...

militares activos ó retirados, adultos de 65 años ó mayores, bersonas con desabilidades y los que tienen una tarjeta de (Estudiantes de MTSU, jóvenes de 19 años ó menores,

## Niños menores de 4 años.

Gratis

\$70.00

Boletos de varios viajes 20-Viajes Exprés. Para más información en como optener identificación para tarifa reducida llame a RTA al (615) 862-5950.

Por favor nota: Los boletos de MTA no son permitidos

Para más información ó para comprar boletos, por favor llamar al servicio al cliente al (615) 862-5950 ó mire la

Todos los autobuses son accesibles.

Solamente animales de servicio son permitidos a bordo.

Mascotas

County

Rutherford

Murfreesboro Rover Transit Center Murfreesboro, TN La Vergne, TN

en el programa de viajes de emergencia a casa y pueden

enfermedad, ó tiempo extra inesperado. Llame a RTA

(615) 862-8833 para obtener más detalles

obtener un viaje gratuito en caso de una emergencia,

Pasajeros regulares en Relax & Ride pueden participar

Viajes de emergencia a casa

Estamos aquí para ayudarle con su viaje. Si necesita más información, por favor llame al servicio al cliente al (615) 862-5950.

Servicio al cliente

Middle Tennessee State University Greyhound Bus Station, Nashville Music City Central - Bahía 23 Smyrna, TN

largo de estas rutas. Cada ubicación se ha comprometido pasajeros. Por favor, estaciónese con mucho cuidado para con los negicios de estos lugares como una expresión de

a designar una parte de su estacionamiento para los

Estacionamientos de Park & Ride están disponibles a lo

Estacionar y viajar







designados para su conveniencia y usted se estaciona bajo

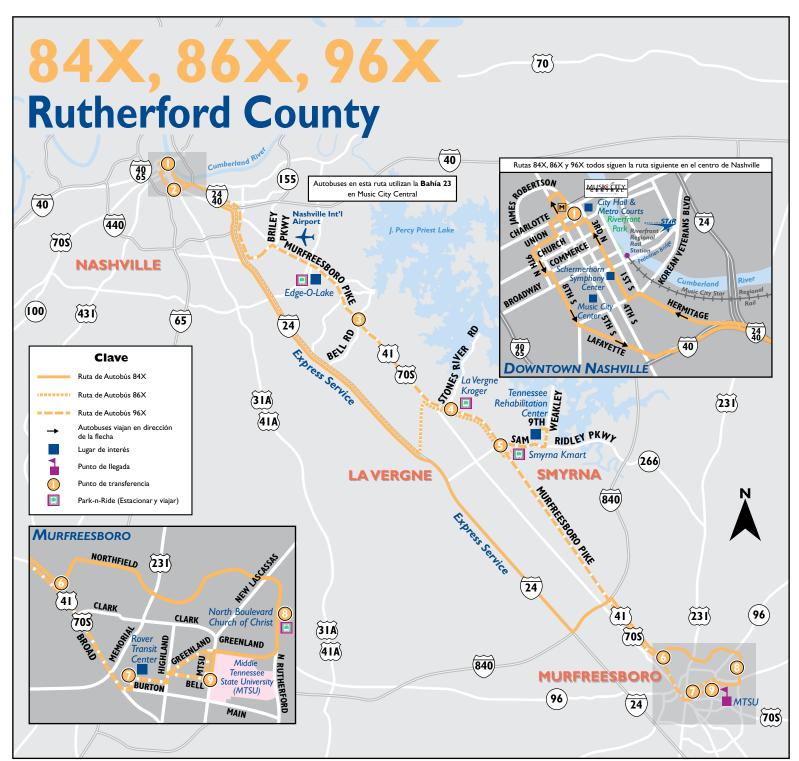
su proprio riesgo.

agradecimiento. Recuerde, estos estacionamientos están

no obstruir el tráfico del centro y sea condescendiente

Servicio al Cliente

(615) 862-5950



### 84X - Murfreesboro Express **DIAS ENTRE SEMANA** Hacia Nashville Music City Greyhound Bus Station James Union Church of Northfield Central Building Christ & Broad Bahía 23 82 minuto 94 minutos 5:41 5:50 6:01 6:50 7:02 5:55 6:04 6:16 7:20 7:32 6:14 6:24 6:37 7:46 7:58 **DIAS ENTRE SEMANA** Desde Nashville North Blvd Church of Music City MTSU/ Greyhound Bahía 23 Bus Station & Broad Christ Building 12 minutos 54 minuto: 66 minutos 74 minutos 4:51 3:48 3:59 4:39 4:59

DIAS	ENTRE	SEMAI	NA	Hacia Nash	vil
Smyrna Kmart	La Vergne Kroger	Music City Central <b>Bahía 23</b>	Greyhound Bus Station		
5	<b>4</b>	<b>—()</b>	2		
iempo promedio de iaje desde esta parad	a 12 minutos	64 minutos	76 minutos		
5:52	6:03	6:52	7:03		
6:20	6:32	7:23	7:35		
6:26	6:39	7:38	7:50		
DIAS	ENTRE	SEMAI	NA	Desde Nash	vil
Music City				Desde Nash	vil
Music City Central	Greyhound	La Vergne	Smyrna	Desde Nash	vil
Music City				Desde Nash	vil
Music City Central Bahía 23	Greyhound	La Vergne	Smyrna	Desde Nash	vil
Music City Central Bahía 23	Greyhound Bus Station	La Vergne	Smyrna	Desde Nash	vil
Music City Central Bahía 23	Greyhound Bus Station	La Vergne Kroger	Smyrna Kmart	Desde Nash	vil
Music City Central Bahía 23	Greyhound Bus Station 2	La Vergne Kroger	Smyrna Kmart	Desde Nash	vil

NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

5:20

5:57

5:28

6:05

4:14

4:48

4:26

5:00

5:08

5:44

### 96X - Nashville/Murfreesboro Relax & Ride

DIAS E	DIAS ENTRE SEMANA								
MTSU/ James Union Building	Rover Transit Center	Northfield & Broad	Smyrna Kmart	La Vergne Kroger	Bell Road & Murfreesboro Pike	Music City Central <b>Bahía 23</b>	Greyhound Bus Station		
9-	<del>-7-</del> 1	> <u>6</u>	>51	> 4	<b>3</b>	<b>—</b>	<b>2</b>		
Tiempo promedio de viaje desde esta parada	9 minutos	20 minutos	38 minutos	47 minutos	60 minutos	86 minutos	98 minutos		
5:23	5:32	5:43	6:01	6:10	6:23*	6:52	7:04		
8:05	8:14	8:25	8:43	8:52	9:05*	9:31	9:50		
9:05	9:14	9:25	9:43	9:52	10:05*	10:31	10:50		
11:15	11:24	11:35	11:54	12:04	12:17*	12:43	12:55		
12:20	12:29	12:40	12:59	1:08	1:21*	1:47	2:05		
2:25	2:34	2:43	3:02#	3:26	3:38*†	4:03	4:15		
3:35	3:44	3:55	4:14	4:23	4:36*†	5:02	5:22		
5:10	5:19	5:30	5:49	5:58	6:11*†	6:37	7:00		
6:50	6:59	7:10	7:28	7:37	7:50*	8:16	8:28		
8:30	8:39	8:50	9:08	9:17	9:30*	9:56	10:08		

- Desde Bell Road hacia el centro de Nashville, este autobús opera expreso y sólo hace paradas para bajar pasageros.
- † Este autobús sirve a Edge-O-Lake Park & Ride.
- # Este autobús sirve al centro de Rehabilitación de Tennessee.

### **DIAS ENTRE SEMANA**

### Desde Nashville

Music City Central <b>Bahía 23</b>	Greyhound I Bus Station	Bell Road & Murfreesbor Pike		Smyrna Kmart	Northfield & Broad	Rover Transit Center	MTSU/ James Union Building
Tiempo promedio de	2	3-1	4	>==5	6	7-	9
viaje desde esta parad	la 10 minutos	32 minutos	43 minutos	52 minutos	71 minutos	79 minutos	89 minutos
6:18	6:27†	6:50	7:02	7:11	7:31	7:39	7:47
7:20	7:30†	7:53	8:05	8:14	8:33	8:41	8:51
9:40	9:50	10:12	10:23	10:32	10:51	10:59	11:09
10:40	10:50	11:12	11:23	11:32	11:52	12:00	12:10
12:20	12:30	12:52	1:03	1:12#	1:48	1:56	2:03•
1:55	2:05	2:27	2:38	2:47	3:07	3:15	3:25
3:20	3:32	3:56	4:10	4:21	4:41	4:50	5:00
5:10	5:22	5:46	6:00	6:10	6:29	6:37	6:47
6:50	7:00	7:22	7:33	7:42	8:01	8:09	8:19

- Este autobús continua a North Boulevard Church of Christ Park & Ride y a MTSU por pasageros que viajaron en la ruta 84X Murfreesboro Express en la mañana y necesitan regresar a medio día.
- † Este autobús sirve a Edge-O-Lake Park & Ride.
- # Este autobús sirve al centro de Rehabilitación de Tennessee.

### NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

de RTA y en cualquier ruta de MTA. Los boletos están las tarifas para un viaje. Es válida por 20 viajes en la ruta

de tarifas diseñada para ofrecer comodidad y ahorro La tarjeta de 20 viajes R&R Exprés mejorado, es una tarjeta Boletos de varios viajes

correspondiente de MTA para esa porción de su viaje. de uno de RTA Relax & Ride, usted debe pagar la tarifa Si su viaje requiere conectar con otro autobús de MTA **Otras Rutas Que Conectan** 

Día de la independencia • Día de trabajo Día de acción de gracias • Navidad Día para recorder los soldados muertos Día de año nuevo • Día de Martin Luther King Jr.

disponibles en todas las ventanillas de MTA y en línea en

nashvillemta.org.

pueden ver otras opciones. Llame al programa de viajes Si estas rutas expresas de RTA no satisfacen sus necesidades Viajes compartidos

compartidos al (615) 862-8833 para averiguar si hay alguna

viajes por la mañana viajes por la tarde y la noche

### Tarifa regular

Todos los viajes entre Nashville y La Vergne, Smyrna ó -Viaje Exprés.

\$4.00

Viaje Exprés

## Medicare. Identificación válida requerida.)

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pagina de RTA en rtarelaxandride.com.

### Tarifas

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Servicio en días festivos

Tarifa reducida Murfreesboro)

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militares activos ó retirados, adultos de 65 años ó mayores, bersonas con desabilidades y los que tienen una tarjeta de (Estudiantes de MTSU, jóvenes de 19 años ó menores,

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Mascotas

County

Rutherford

Murfreesboro Rover Transit Center Murfreesboro, TN La Vergne, TN

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Viajes de emergencia a casa

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Servicio al cliente

Middle Tennessee State University Greyhound Bus Station, Nashville Music City Central - Bahía 23 Smyrna, TN

largo de estas rutas. Cada ubicación se ha comprometido pasajeros. Por favor, estaciónese con mucho cuidado para con los negicios de estos lugares como una expresión de

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Estacionamientos de Park & Ride están disponibles a lo

Estacionar y viajar







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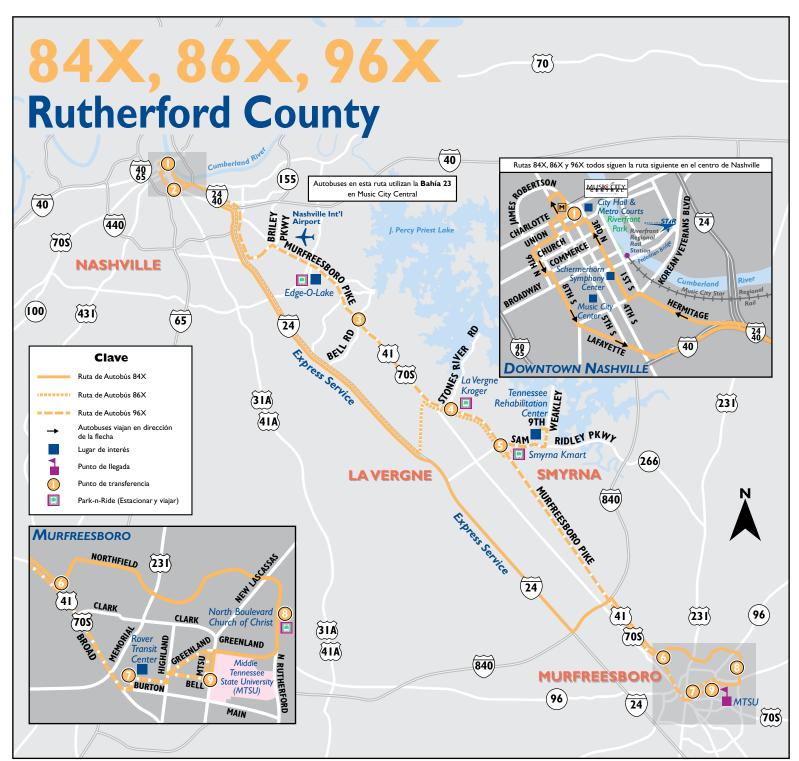
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Servicio al Cliente

(615) 862-5950



### 84X - Murfreesboro Express **DIAS ENTRE SEMANA** Hacia Nashville Music City Greyhound Bus Station James Union Church of Northfield Central Building Christ & Broad Bahía 23 82 minuto 94 minutos 5:41 5:50 6:01 6:50 7:02 5:55 6:04 6:16 7:20 7:32 6:14 6:24 6:37 7:46 7:58 **DIAS ENTRE SEMANA** Desde Nashville North Blvd Church of Music City MTSU/ Greyhound Bahía 23 Bus Station & Broad Christ Building 12 minutos 54 minuto: 66 minutos 74 minutos 4:51 3:48 3:59 4:39 4:59

DIAS	ENTRE	SEMAI	NA	Hacia Nash	ıvil
Smyrna Kmart	La Vergne Kroger	Music City Central <b>Bahía 23</b>	Greyhound Bus Station		
5	<b>4</b>	<b>—()</b>	2		
iempo promedio de iaje desde esta parad	a 12 minutos	64 minutos	76 minutos		
5:52	6:03	6:52	7:03		
6:20	6:32	7:23	7:35		
6:26	6:39	7:38	7:50		
DIAS	ENTRE	SEMAI	NA	Desde Nash	ıvil
Music City				Desde Nask	ıvil
Music City Central	Greyhound	La Vergne	Smyrna	Desde Nasł	nvil
Music City				Desde Nasł	ıvil
Music City Central Bahía 23	Greyhound	La Vergne	Smyrna	Desde Nasł	nvil
Music City Central Bahía 23	Greyhound Bus Station	La Vergne	Smyrna	Desde Nasł	nvil
Music City Central Bahía 23	Greyhound Bus Station	La Vergne Kroger	Smyrna Kmart	Desde Nash	nvil
Music City Central Bahía 23	Greyhound Bus Station 2	La Vergne Kroger	Smyrna Kmart	Desde Nash	nvil

NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

5:20

5:57

5:28

6:05

4:14

4:48

4:26

5:00

5:08

5:44

### 96X - Nashville/Murfreesboro Relax & Ride

DIAS	<b>ENTRE</b>	SEMAN	AA			Hacia I	Nashville
MTSU/ James Unio Building	Rover on Transit Center	Northfield & Broad	Smyrna Kmart	La Vergne Kroger	Bell Road & Murfreesboro Pike	Music City Central <b>Bahía 23</b>	Greyhound Bus Station
9	<b>&gt;-7</b> -1	> 6 ->	5-1	> 4	3->	<b>—</b> —)	> 2
Tiempo promedio o viaje desde esta pa		20 minutos	38 minutos	47 minutos	60 minutos	86 minutos	98 minutos
5:23	5:32	5:43	6:01	6:10	6:23*	6:52	7:04
8:05	8:14	8:25	8:43	8:52	9:05*	9:31	9:50
9:05	9:14	9:25	9:43	9:52	10:05*	10:31	10:50
11:15	11:24	11:35	11:54	12:04	12:17*	12:43	12:55
12:20	12:29	12:40	12:59	1:08	1:21*	1:47	2:05
2:25	2:34	2:43	3:02#	3:26	3:38*†	4:03	4:15
3:35	3:44	3:55	4:14	4:23	4:36*†	5:02	5:22
5:10	5:19	5:30	5:49	5:58	6:11*†	6:37	7:00
6:50	6:59	7:10	7:28	7:37	7:50*	8:16	8:28
8:30	8:39	8:50	9:08	9:17	9:30*	9:56	10:08

- Desde Bell Road hacia el centro de Nashville, este autobús opera expreso y sólo hace paradas para bajar pasageros
- † Este autobús sirve a Edge-O-Lake Park & Ride.
- # Este autobús sirve al centro de Rehabilitación de Tennessee.

### **DIAS ENTRE SEMANA**

DIASI		JEITA	177			Desde	I TUSITVIIIC
Music City Central <b>Bahía 23</b>	Greyhound i Bus Station	Bell Road & Murfreesbor Pike		Smyrna Kmart	Northfield & Broad	Rover Transit Center	MTSU/ James Union Building
Tiembo promedio de	2	3	<b>4</b>	5	× 6 ->	7-	> 9
viaje desde esta parad	a 10 minutos	32 minutos	43 minutos	52 minutos	71 minutos	79 minutos	89 minutos
6:18	6:27†	6:50	7:02	7:11	7:31	7:39	7:47
7:20	7:30†	7:53	8:05	8:14	8:33	8:41	8:51
9:40	9:50	10:12	10:23	10:32	10:51	10:59	11:09
10:40	10:50	11:12	11:23	11:32	11:52	12:00	12:10
12:20	12:30	12:52	1:03	1:12#	1:48	1:56	2:03•
1:55	2:05	2:27	2:38	2:47	3:07	3:15	3:25
3:20	3:32	3:56	4:10	4:21	4:41	4:50	5:00
5:10	5:22	5:46	6:00	6:10	6:29	6:37	6:47
6:50	7:00	7:22	7:33	7:42	8:01	8:09	8:19

- Este autobús continua a North Boulevard Church of Christ Park & Ride y a MTSU por pasageros que viajaron en la ruta 84X – Murfreesboro Express en la mañana y necesitan regresar a medio día.
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correspondiente de MTA para esa porción de su viaje. de uno de RTA Relax & Ride, usted debe pagar la tarifa Si su viaje requiere conectar con otro autobús de MTA **Otras Rutas Que Conectan** 

Día de la independencia • Día de trabajo Día de acción de gracias • Navidad Día para recorder los soldados muertos Día de año nuevo • Día de Martin Luther King Jr.

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pueden ver otras opciones. Llame al programa de viajes Si estas rutas expresas de RTA no satisfacen sus necesidades Viajes compartidos

compartidos al (615) 862-8833 para averiguar si hay alguna

viajes por la mañana viajes por la tarde y la noche

### Tarifas

En los días festivos siguientes, RTA no opera el servicio

Servicio en días festivos

### Tarifa regular

Solamente animales de servicio son permitidos a bordo.

Mascotas

Desde Nashville

Todos los viajes entre Nashville y La Vergne, Smyrna ó -Viaje Exprés. Murfreesboro)

### Tarifa reducida

84X Murfreesboro Express, 86X Smyrna/La Vergne Express y 96X Nashville/Murfreesboro Relax & Ride – tres convenientes rutas de autobuses al servicio de Nashville y

Así que lo hicimos. Bienvenido a las rutas para hacer su vida un poco más fácil.

está aún más estricto. Es hora de que alguien haga algo Usted trabaja duro. Su horario está apretado. El dinero

Rutherford County

Rápido, un servicio cómodo para trabajar, ir de compras

y entretenimiento.

el condado de Rutherford.

ó simplemente sentarse y tomar un descanso omar tiempo para leer... organizar su día...

militares activos ó retirados, adultos de 65 años ó mayores, bersonas con desabilidades y los que tienen una tarjeta de (Estudiantes de MTSU, jóvenes de 19 años ó menores, Viaje Exprés

Boletos de varios viajes

MTSU deben de mostrar identificación de la universidad Todos los profesores, los estudiantes  $\gamma$  el personal de para recibir la tarifa reducida.

\$4.00

Medicare. Identificación válida requerida.)

## Niños menores de 4 años.

Gratis

\$70.00

20-Viajes Exprés.

Para más información en como optener identificación para tarifa reducida llame a RTA al (615) 862-5950.

Por favor nota: Los boletos de MTA no son permitidos

Para más información ó para comprar boletos, por favor llamar al servicio al cliente al (615) 862-5950 ó mire la pagina de RTA en rtarelaxandride.com.

Todos los autobuses son accesibles.

### County

Rutherford

Murfreesboro Rover Transit Center Murfreesboro, TN

en el programa de viajes de emergencia a casa y pueden

Pasajeros regulares en Relax & Ride pueden participar

Viajes de emergencia a casa

Estamos aquí para ayudarle con su viaje. Si necesita más información, por favor llame al servicio al cliente al (615) 862-5950.

\$2.00

Servicio al cliente

enfermedad, ó tiempo extra inesperado. Llame a RTA al

(615) 862-8833 para obtener más detalles

obtener un viaje gratuito en caso de una emergencia,

Middle Tennessee State University Greyhound Bus Station, Nashville Music City Central - Bahía 23 La Vergne, TN Smyrna, TN

largo de estas rutas. Cada ubicación se ha comprometido pasajeros. Por favor, estaciónese con mucho cuidado para con los negicios de estos lugares como una expresión de

a designar una parte de su estacionamiento para los

Estacionamientos de Park & Ride están disponibles a lo

Estacionar y viajar







designados para su conveniencia y usted se estaciona bajo

su proprio riesgo.

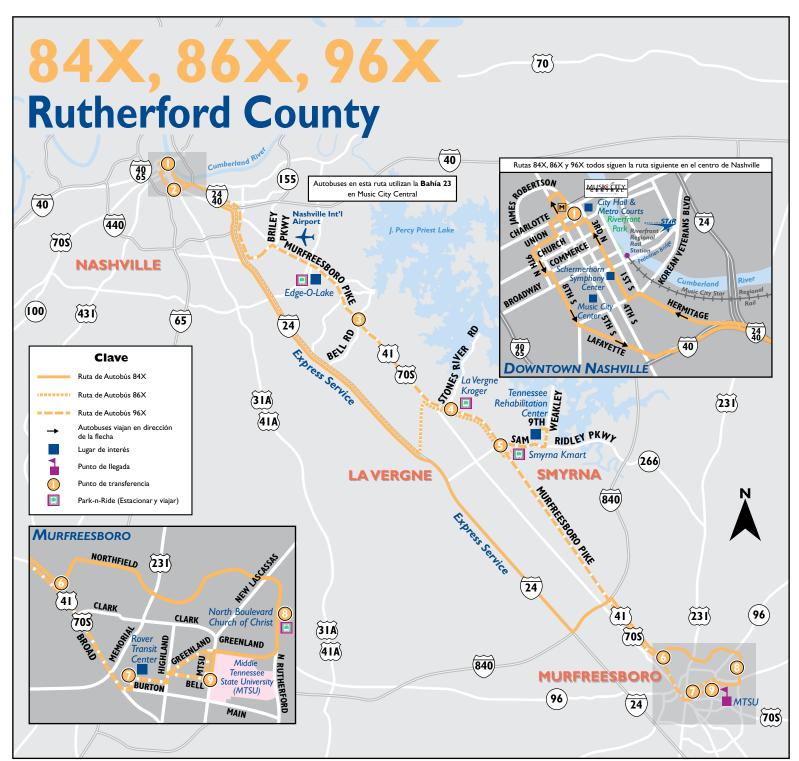
agradecimiento. Recuerde, estos estacionamientos están

no obstruir el tráfico del centro y sea condescendiente



### Servicio al Cliente

### (615) 862-5950



### 84X - Murfreesboro Express **DIAS ENTRE SEMANA** Hacia Nashville Music City Greyhound Bus Station James Union Church of Northfield Central Building Christ & Broad Bahía 23 82 minuto 94 minutos 5:41 5:50 6:01 6:50 7:02 5:55 6:04 6:16 7:20 7:32 6:14 6:24 6:37 7:46 7:58 **DIAS ENTRE SEMANA** Desde Nashville North Blvd Church of Music City MTSU/ Greyhound Bahía 23 Bus Station & Broad Christ Building 12 minutos 54 minuto: 66 minutos 74 minutos 4:51 3:48 3:59 4:39 4:59

DIAS	ENTRE	SEMAI	NA	Hacia Nash	ıvil
Smyrna Kmart	La Vergne Kroger	Music City Central <b>Bahía 23</b>	Greyhound Bus Station		
5	<b>4</b>	<b>—()</b>	2		
iempo promedio de iaje desde esta parad	a 12 minutos	64 minutos	76 minutos		
5:52	6:03	6:52	7:03		
6:20	6:32	7:23	7:35		
6:26	6:39	7:38	7:50		
DIAS	ENTRE	SEMAI	NA	Desde Nash	ıvil
Music City				Desde Nask	ıvil
Music City Central	Greyhound	La Vergne	Smyrna	Desde Nasł	nvil
Music City				Desde Nasł	ıvil
Music City Central Bahía 23	Greyhound	La Vergne	Smyrna	Desde Nasł	nvil
Music City Central Bahía 23	Greyhound Bus Station	La Vergne	Smyrna	Desde Nasł	nvil
Music City Central Bahía 23	Greyhound Bus Station	La Vergne Kroger	Smyrna Kmart	Desde Nash	nvil
Music City Central Bahía 23	Greyhound Bus Station 2	La Vergne Kroger	Smyrna Kmart	Desde Nash	nvil

NO HAY SERVICIO SABADOS, DOMINGOS Y DIAS FESTIVOS

5:20

5:57

5:28

6:05

4:14

4:48

4:26

5:00

5:08

5:44

### APPENDIX H

### FY 2011-2013 SERVICE CHANGES TITLE VI ASSESSMENT



### Service Changes - Spring 2011

### **Title VI Assessment**

### **ANTIOCH BUSLINK**

MTA previously instituted BusLink service in the Madison area of Davidson County. The BusLink model consists of creating a zone of transit service rather than a specific route. Within this zone, the bus will operate on demand; picking up passengers at designated boarding locations and dropping them off at other designated locations inside the zone. It then connects to a major bus route at a specific time point, enabling convenient connector service to other parts of the city. The Madison BusLink was so popular that it was converted to a fixed connector route. In the Spring, MTA was awarded money to add another BusLink service to the Antioch neighborhood within Davidson County.

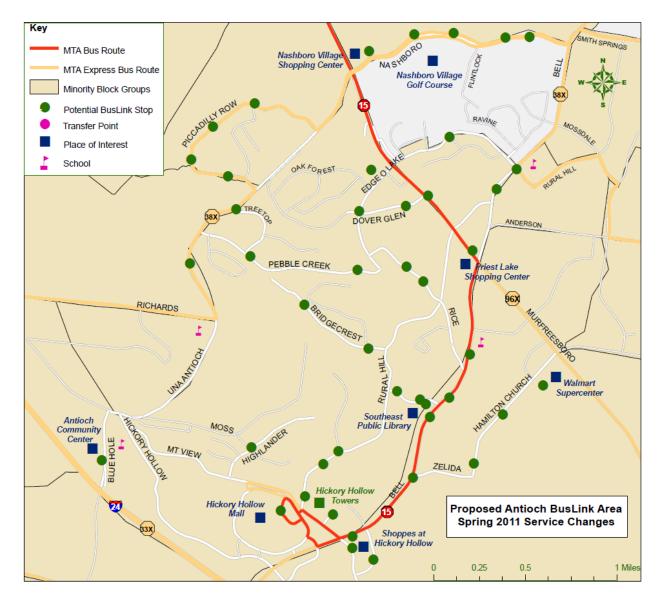
The Antioch neighborhood includes many low-rise apartments and large quantities affordable housing, as well as 3 multi-storied living facilities for persons with disabilities and of the elderly. The public transportation options available in this areas are the #15 Murfreesboro Road bus service, #38X Antioch Express, with very limited service and the MTA AccessRide service for persons with disabilities. Beyond the major transportation of Murfreesboro Road, the level of service for the area is low and the need for affordable transportation options is high. MTA has received numerous requests for additional service in the Antioch area. Current weekday service provided by the Route 15 offers 15-20 minutes headways during rush hours and 20 minute headways in the afternoons, dropping to 1 hour headways in the evenings. For weekends, the Route 15 runs at 40 minute headways on Saturdays and 1 hour Headways on Sundays.

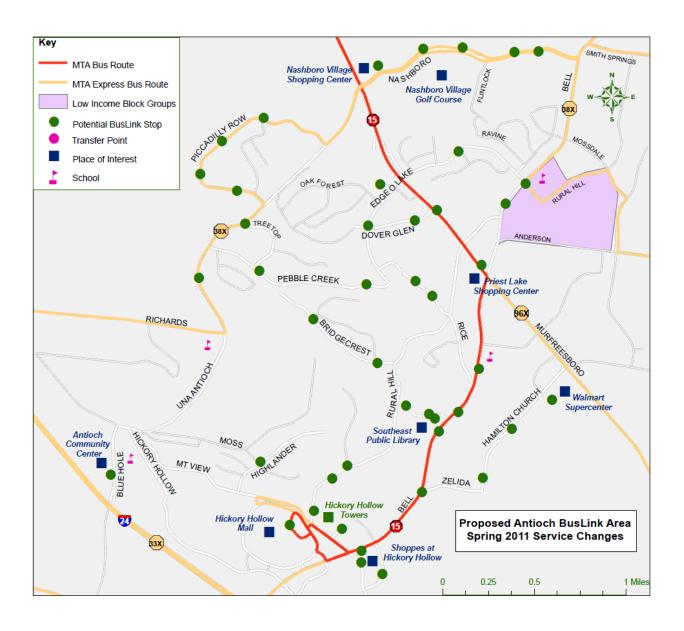
The combination of (3) three congregate elderly living facilities for persons with disabilities and the elderly, existing AccessRide users, the mix of origins and destinations within Antioch as well as the high ridership on Route#15 Murfreesboro Road, illustrates the need for more transportation options and services in the Antioch area.

MTA is proposing to use grant funds to implement and operate the on-demand bus service called BusLink within a defined geographic footprint in Antioch. Passengers wishing to travel outside of the zone will have the ability to transfer to the Route 15 Murfreesboro Road, which continues on to Downtown Nashville, where transfers can be made to bus routes that serve the rest of Davidson County. Additionally, this service will offer a much wider variety of destinations than traditional bus service and will make use of a smaller, fully ADA accessible vehicle. This will allow the service to reach deeper into the Antioch community by traveling on neighborhood streets and will allow on-demand service for AccessRide users who must currently schedule all trips by close of business the prior day.

### Maps

MTA produced maps of the Antioch area with potential stops for BusLink service. This area has a higher minority population than the average minority population of our service area. One of the block groups BusLink is planned to serve also has a higher low-income population than the average within our service area.





## **Analysis**

MTA does not currently have another on-demand service to compare the new service with. Because of this, and because we are proposing to add service to a currently unserved area that contains a very high minority population and a portion of it is also low income, we do not find that this will have any disparate impacts to either the minority or low-income population of Nashville/Davidson County.

### Conclusion

Service was implemented on March 28, 2011.

#### **MADISON EXPRESS**

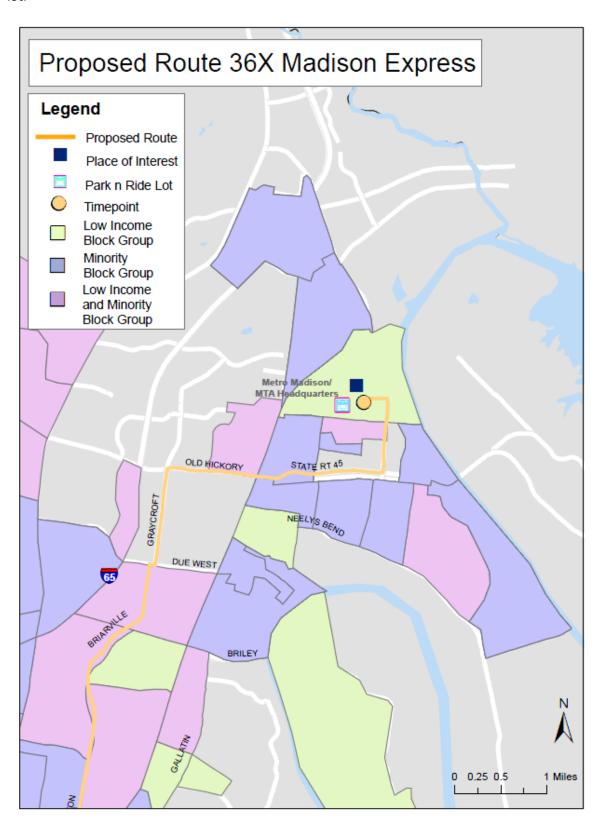
As part of the MTA Master Plan, MTA determined the need for expanded Park and Ride options along outer portions of the county. The outer portions of the county are less dense, and ridership for less dense areas are driven by access to parking. As MTA is in the process of opening its new facility in Madison, it saw the opportunity to utilize some of the space for a Park and Ride lot, and create express service for Madison to serve commuters to downtown Nashville.

### Maps

Below is a map of the entire route of the proposed Madison Express.



Since this route will serve a Park and Ride lot, we focused the map on the block groups surrounding the lot.



As is shown on the map, this Park and Ride lot has the potential to serve areas that have both high minority and low-income populations.

# **Analysis**

MTA is not considering adding any other express routes at this time. Since this route is centered on a Park and Ride lot that is serving block groups that contain high levels of minority and low-income populations, we do not foresee any disparate impact.

### Conclusion

MTA has been delayed in moving to administrative services to the location on Myatt Drive in Madison. Therefore this route has been delayed but will be proposed again in the next round of service changes, Fall 2011.



### Service Changes – Fall 2011

#### **Title VI Assessment**

#### **BRT LEVEL OF SERVICE ON WEST END**

MTA is proposing to use grant funds to implement BRT level of service along the West End corridor. MTA is currently completing an Alternatives Analysis of the corridor to expand transportation options and improve movement and access. The study area begins at Five Points in East Nashville and extends down Broadway, West End and Harding Road to White Bridge Road. The corridor is a major regional employment center and one of Nashville's most popular corridors for residents and tourists. The grant funding will allow MTA to increase service along the main portion of the corridor to increase demand for the future rapid transit service, as well as extend service on West End.

#### **Route 3 West End**

The current Route 3 West End runs from downtown Nashville along Broadway, West End Avenue, and then divides into two branches. The branches separate at Harding Road and White Bridge Pike, with one extending north to White Bridge (at Charlotte Pike) and the other extending west to Bellevue via Harding Road/Memphis-Bristol Highway. We propose the Route 3 West End have all trips end at White Bridge and Charlotte Pike, and create a new Route 5 West End-Bellevue to provide the service to Bellevue. This will provide more service to the area extending past White Bridge Pike to Bellevue, and will make the service easier to use as all trips on the routes would be the same.

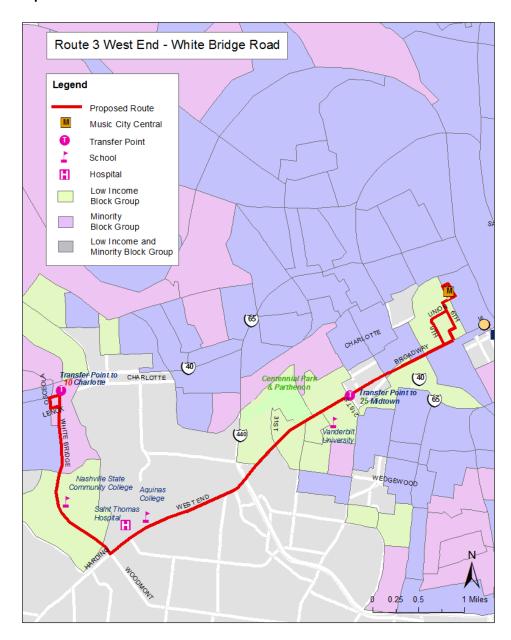
### **Route 5 West End-Bellevue**

MTA proposes the creation of a Route 5 West End-Bellevue to provide higher levels of service along the main portion of the Broadway/West End corridor and extend service to Bellevue on nights and weekends.

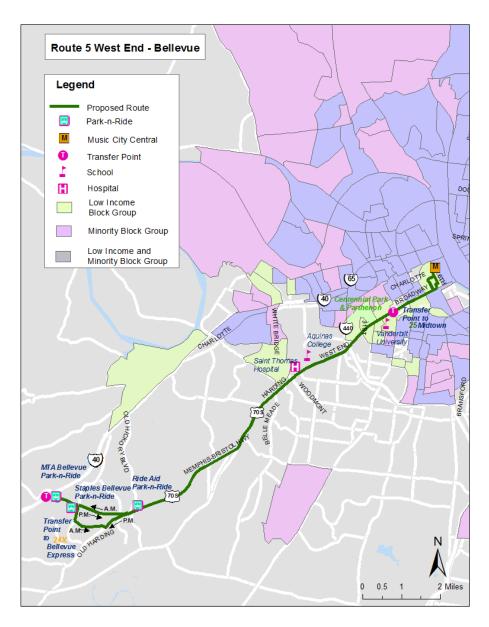
### **Route 11 West End-Belmont**

MTA proposes the creation of a Route 11 West End-Belmont to provide higher levels of service along the main portion of the Broadway/West End corridor to extend service from West End to Belmont University. Metro Public Works is constructing the 28<sup>th</sup> Ave/31<sup>st</sup> Ave Connector, a bridge that will connect North Nashville to West Nashville. The project is a planned "complete street," and will include bus shelters and pedestrian access. MTA plans to create a "University Connector" route once construction is finished that will connect Fisk University, Tennessee State University, Vanderbilt, and Belmont University. The Route 11 West End-Belmont will be a precursor service to the University Connector.

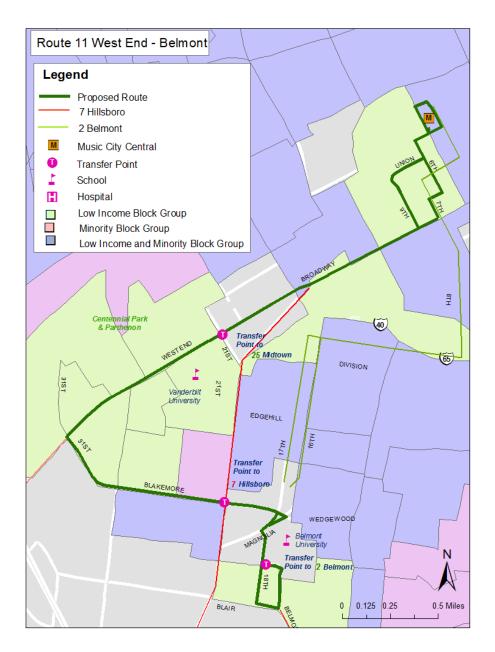
# Maps



The map above illustrates the minority and low-income block groups that are served by the Route 3 West End. As MTA is not proposing to eliminate service in any way, and the route provides access to downtown, colleges and universities, hospitals, and many jobs, MTA does not anticipate any adverse impacts from the proposed route change.



The extension of service to Bellevue will provide a link between downtown and West End, where there are predominately low income and minority populations, to West Nashville and the Bellevue area. It will also allow the Route 3 West End to provide more service along the main corridor and White Bridge/Charlotte area.



The map above illustrates the minority and low-income block groups that are proposed to be served by the Route 11 University Connector. The route will serve predominately low-income areas as well as some predominately minority areas. It will provide access to downtown, colleges and universities, hospitals, and many jobs. When the route is proposed to become the University Connector it will be an even stronger connection. MTA does not anticipate any adverse impacts from the proposed new route.

## **Analysis**

As the maps above show, the proposed adjustments and additions to the West End Corridor will give more service and provide more access to predominately low income and minority block groups. We do not find that this will have any disparate impacts to either the minority or low-income population of Nashville/Davidson County.

### Conclusion

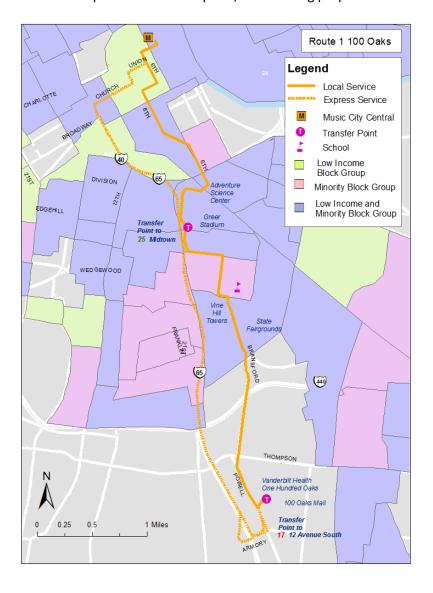
Service was implemented on Sunday September 25, 2011.

## **ROUTE 1 100 OAKS**

MTA is proposing to improve the efficiency of the route 1 100 Oaks by revising the routing to focus on peak direction of travel. We are proposing that the first three trips in the morning run express to 100 Oaks via I-65; then run the local route to Music City Central downtown. In the afternoon the last four trips would run a local route to 100 Oaks, and then run express to Music City Central downtown via I-65.

# Maps

Below is a map of the revised express/local routing proposed for the route 1 100 Oaks.



Although the northern portion of the route is not located in a predominately minority or low-income area, the route provides much needed access to the Vine Hill area, which includes the Vine Hill affordable housing community and Vine Hill Community Clinic. There is also a Wal-mart under construction across from the 100 Oaks Mall, as well as the Vanderbilt Health offices at 100 Oaks Mall. The alternative routing will allow people traveling to work in the area to get there quicker, while still serving the neighborhoods.

# **Analysis**

MTA is not proposing to cut the route, just use local/express routing to make it more efficient. Since the route still serves many low-income and minority areas, we do not foresee any disparate impact.

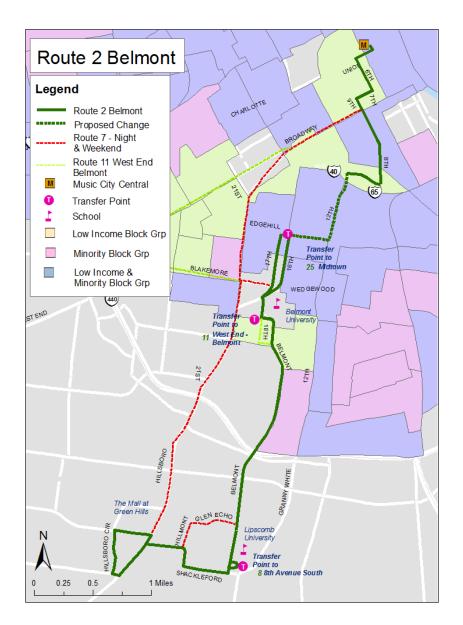
### Conclusion

Service was implemented on Sunday September 25, 2011.

### **ROUTE 2 BELMONT**

In response to work with Community Food Advocates, MTA is proposing to re-route the 2 Belmont to serve the Edgehill community. This re-route will provide direct grocery store access to one of the main "food desserts" in Nashville.

## Maps



Above is a map of the proposed re-routing of the Route 2 Belmont. The purpose of the re-route is to provide the Edgehill community direct public transportation access with only one-trip to the Kroger at Green Hills.

## **Analysis**

We have worked closely with the Community Food Advocates and Food Policy Council to come up with an option to provide easier access to grocery stores for residents of the Edgehill community. This reroute will better serve that low-income and minority population.

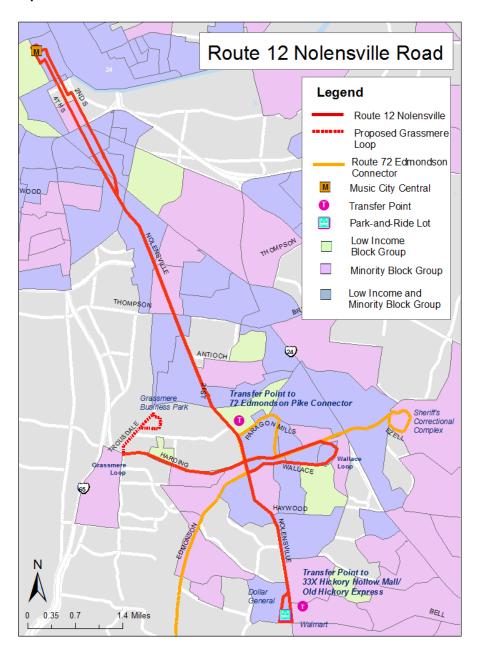
### Conclusion

Service was implemented on Sunday September 25, 2011.

#### **ROUTE 12 NOLENSVILLE ROAD**

There are many businesses moving to the Grassmere Business Park, located off Trousdale and Harding. MTA proposes to revise the routing of Harding Place trips to serve Grassmere Business Park.

### Maps



As the above map shows, the proposed Grassmere Loop veers away from a minority block group, but the block group is still served by the proposed loop. The Grassmere Business Park has several businesses, including Asurion and T-Mobile, that have customer service positions that work all types of shifts. Providing service to the Park will provide access to jobs for people all along the Nolensville Road corridor, which is surrounded by predominately low-income and minority populations.

## **Analysis**

Adjusting the Route 12 Nolensville Road routing to serve the Grassmere Business Park will provide direct access to many jobs for the low income and minority communities along the corridor.

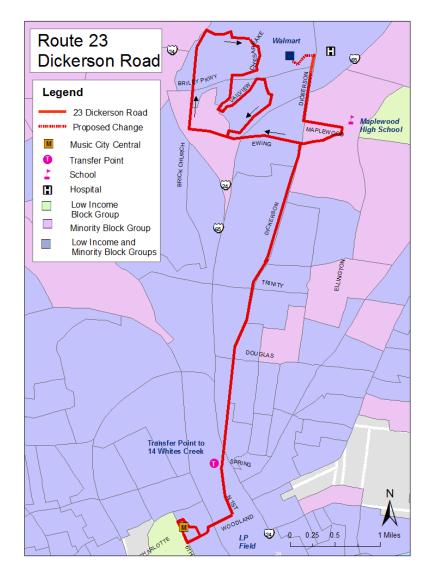
### Conclusion

Service was implemented on Sunday September 25, 2011.

### **ROUTE 23 DICKERSON ROAD**

Based on feedback from customers who live in the area, MTA proposes to revise the Route 23 Dickerson Road to pull directly into the Walmart at Skyline Commons.

## Maps



As shown in the map above, the 23 Dickerson Road route serves a predominately low-income and minority area. MTA has received numerous requests from residents that are served by the route to provide direct service to the Walmart located in Skyline Commons, as it is located atop a hill and is difficult to walk to from Dickerson Road.

## **Analysis**

The Route 23 Dickerson Road serves predominately low-incoem nad minority areas, and this service change will benefit them by providing more direct access to the Walmart in Skyline Commons- for both retail and job purposes. MTA does not foresee any disparate impact created by this route change.

### Conclusion

Service was implemented on Sunday September 25, 2011.

## **Fare Change Analysis**

### **Proposed for Implementation January 2012**

As a result of increasing healthcare costs, diesel fuel and related operating costs, the MTA is proposing fare adjustments. The MTA is considering a 10-cent increase in the basic cash fare from \$1.60 to \$1.70 and a 20-cent increase in the AccessRide cash fare from \$3.20 to \$3.40. The prices of unlimited ride passes and other multi-ride fare media would be adjusted proportionally. MTA's youth fare is proposed to be reduced from \$1.05 to \$1 to encourage more young people to use transit. Table 1 shows the proposed increase by media type.

**TABLE 1: PROPOSED FARE INCREASE** 

	Cos	t	Change						
Fare Type	Existing	Proposed	Absolute	Percentage					
Cash Fare									
Local Fare	\$1.60	\$1.70	\$0.10	6.2%					
Reduced Fare	\$0.80	\$0.85	\$0.05	6.2%					
Youth Fare	\$1.05	\$1.00	(\$0.05)	-4.8%					
Express Fare	\$2.10	\$2.25	\$0.15	7.1%					
Multi-Ride Fare Cards									
20-Ride Local	\$28.50	\$32.00	\$3.50	12.3%					
20-Ride Discount	\$15.00	\$17.00	\$2.00	13.3%					
20-Ride Express	\$38.00	\$42.00	\$4.00	10.5%					
Unlimited Ride Passes									
All-Day	\$4.80	\$5.25	\$0.45	9.4%					
All-Day Discount	\$3.00	\$3.25	\$0.25	8.3%					
All-Day Youth	\$3.30	\$3.50	\$0.20	6.1%					
7-Day	\$22.00	\$24.00	\$2.00	9.1%					
7-Day Youth	\$14.75	\$16.00	\$1.25	8.5%					
31-Day	\$78.00	\$84.00	\$6.00	7.7%					
31-Day Discount	\$40.00	\$44.00	\$4.00	10.0%					
31-Day Youth	\$55.50	\$58.50	\$3.00	5.4%					
	Total								

To comply with Title VI regulations 49 CFR Section 21.5(b)(2), 49 CFR Section 21.5(b)(7) and Appendix C to 49 CFR part 21, as a recipient of Federal Transit Administration (FTA) financial assistance serving large urbanized areas, MTA evaluated the proposed fare changes to determine whether they have a discriminatory impact.

This fare change analysis utilized an On-Board Survey administered through the ETC Institute during the spring of 2011. The survey consisted of all MTA bus routes. There were 3,379 completed surveys. ETC Institute developed a sampling plan to ensure the overall results of the survey would be statistically valid for the service area as a whole.

## EFFECTS OF FARE CHANGE ON MINORITY AND LOW-INCOME POPULATIONS

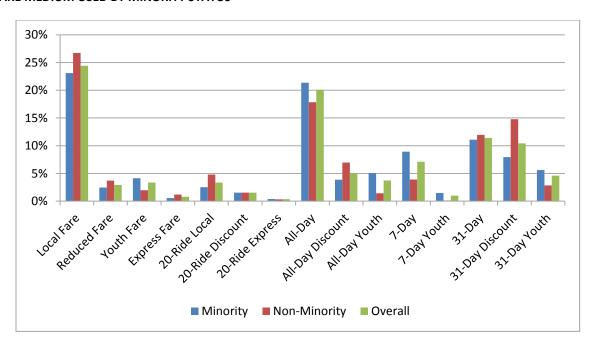
As a result of the survey, low-income riders have a higher percentage of use of unlimited ride passes over the overall ridership population. This includes the All-Day pass, the All-Day Discount pass, and the 31-Day Discount Pass (see Table 1).

**TABLE 1: FARE MEDIUM USED BY INCOME STATUS** 

Fare Type	Low-In	come	Non Low	-Income	Overall		
Cash Fare	Absolute	Percent	Absolute	Percent	Absolute	Percent	
Local Fare	290	22%	331	27%	621	24%	
Reduced Fare	40	3%	34	3%	74	3%	
Youth Fare	37	3%	48	4%	85	3%	
Express Fare	3	0%	17	1%	20	1%	
Multi-Ride Fare Cards							
20-Ride Local	28	2%	57	5%	85	3%	
20-Ride Discount	23	2%	16	1%	39	2%	
20-Ride Express	7	1%	2	0%	9	0%	
Unlimited Ride Passes							
All-Day	281	21%	230	19%	511	20%	
All-Day Discount	87	7%	40	3%	127	5%	
All-Day Youth	46	4%	49	4%	95	4%	
7-Day	85	6%	96	8%	181	7%	
7-Day Youth	11	1%	14	1%	25	1%	
31-Day	131	10%	159	13%	290	11%	
31-Day Discount	189	14%	76	6%	265	10%	
31-Day Youth	51	4%	66	5%	117	5%	

As you can see from Chart 1 below, there are some fare media that are in higher use by the minority user group. These include the All-Day Pass, the All-Day Youth Pass, and the 7-Day Pass.

**CHART 2: FARE MEDIUM USED BY MINORITY STATUS** 



#### ALTERNATIVES AVAILABLE FOR THOSE AFFECTED BY FARE INCREASE

Based on their use of various media, all riders (minority and non-minority, low-income and non-low income) would be adversely impacted by the increase in fares. In addition, it would hit the low income riders (whether minority or non-minority) harder than the non-low income riders since the fare increase would represent a larger portion of their household income compared to non-low income households.

TABLE 2: IMPACT OF POTENTIAL FARE CHANGES ON THE POPULATION

	Minority Prop	ortion of System	Low-Income Proportion of System			
	Population of			Population of		
		Service Area		Service Area		
	MTA Riders	(Census Data) MTA Riders		(Census Data)		
Nashville/Davidson County	60%	38%	76%	32%		

Since the main purpose of a fare increase is to increase system fare revenues, any effort to reduce the potential increase in revenues is counterproductive. Nevertheless, there are several feasible fare options that could be used to help reduce the financial impacts on minority and low-income residents and riders, as a result of implementing a fare increase.

MTA will work with local human services agencies and foundations to attempt to obtain funding to help low income and minority households to offset the financial impacts of increased transit fares. This could potentially be done through our subrecipient programs. Another option is to ramp up outreach efforts through our programs such as Travel Training and Customer Care to ensure that riders are using the fare media that best fits their ridership patterns and budget.

Another mitigation factor is examining ways to balance the budget by further reducing system costs, as an alternative to increasing fares. However, MTA has not increased fares since 2008, and has worked diligently to streamline its services, reduce labor costs and reduce overhead. MTA does not want to cut service to any portion of its ridership population-the majority of which is either minority and/or low income. Cutting service would have a more severe adverse effect than raising fares at this point.

MTA has an extensive and well thought out fare structure in place that provides a wide range of options for customers. It is not clear that improvements could be made to the overall fare structure and the relative use of each individual media by minority riders and low income riders.

#### PUBLIC MEETING RESPONSE

In order to gather input on the fare proposal, MTA held four public meetings to discuss the fare adjustments. All meetings were held at the main transit station, Music City Central, with one early morning, one early afternoon, one late afternoon, one early evening and one late meeting. There were a total of 30 attendees and we received 23 comment forms at the meetings. We also received 10 emails regarding the proposed MTA fare adjustments. In addition, the fare changes were presented to various stakeholder groups, including the Hispanic Chamber of Commerce, Black Chamber of Commerce, and other agencies representing disadvantaged populations.

Overall, the initial response at the public meetings was a general sentiment against fare increases, however, after discussion and dialogue, most attendees understood the reasoning and a few spoke in support of the increases. At each of the public hearings there were numerous requests for more service, and in most cases this was the primary topic of interest. Although MTA received broad media coverage of the proposed fare changes through print and television, and although we had reasonable turnout at the public meetings, the response was lower than expected. To some extent, this lack of interest from the community, nor a strong opposition to the fare increases, provides an indication that the proposed fare increases are not unreasonable.

	Cost		Change			Usage by G		Group		
Fare Type	Existing	Proposed	Absolute	Percentage	Low-I	ncome	Non Low-Income		Ove	rall
Cash Fare					Absolute	Percent	Absolute	Percent	Absolute	Percent
Local Fare	\$1.60	\$1.70	\$0.10	6.2%	290	22%	331	27%	621	24%
Reduced Fare	\$0.80	\$0.85	\$0.05	6.2%	40	3%	34	3%	74	3%
Youth Fare	\$1.05	\$1.00	(\$0.05)	-4.8%	37	3%	48	4%	85	3%
Express Fare	\$2.10	\$2.25	\$0.15	7.1%	3	0%	17	1%	20	1%
Multi-Ride Fare Cards										
20-Ride Local	\$28.50	\$32.00	\$3.50	12.3%	28	2%	57	5%	85	3%
20-Ride Discount	\$15.00	\$17.00	\$2.00	13.3%	23	2%	16	1%	39	2%
20-Ride Express	\$38.00	\$42.00	\$4.00	10.5%	7	1%	2	0%	9	0%
Unlimited Ride Passes										
All-Day	\$4.80	\$5.25	\$0.45	9.4%	281	21%	230	19%	511	20%
All-Day Discount	\$3.00	\$3.25	\$0.25	8.3%	87	7%	40	3%	127	5%
All-Day Youth	\$3.30	\$3.50	\$0.20	6.1%	46	4%	49	4%	95	4%
7-Day	\$22.00	\$24.00	\$2.00	9.1%	85	6%	96	8%	181	7%
7-Day Youth	\$14.75	\$16.00	\$1.25	8.5%	11	1%	14	1%	25	1%
31-Day	\$78.00	\$84.00	\$6.00	7.7%	131	10%	159	13%	290	11%
31-Day Discount	\$40.00	\$44.00	\$4.00	10.0%	189	14%	76	6%	265	10%
31-Day Youth	\$55.50	\$58.50	\$3.00	5.4%	51	4%	66	5%	117	5%
	Total					100.0%	1235	100.0%	2544	100.0%

0.514544

	Co	ost	Change		nange Usage by Group					
Fare Type	Existing	Proposed	Absolute	Percentage	Minority		Non-Minority		Overall	
Cash Fare					Absolute	Percent	Absolute	Percent	Absolute	Percent
Local Fare	\$1.60	\$1.70	\$0.10	6.2%	375	23%	246	27%	621	24%
Reduced Fare	\$0.80	\$0.85	\$0.05	6.2%	40	2%	34	4%	74	3%
Youth Fare	\$1.05	\$1.00	(\$0.05)	-4.8%	67	4%	18	2%	85	3%
Express Fare	\$2.10	\$2.25	\$0.15	7.1%	9	1%	11	1%	20	1%
Multi-Ride Fare Cards										
20-Ride Local	\$28.50	\$32.00	\$3.50	12.3%	41	3%	44	5%	85	3%
20-Ride Discount	\$15.00	\$17.00	\$2.00	13.3%	25	2%	14	2%	39	2%
20-Ride Express	\$38.00	\$42.00	\$4.00	10.5%	6	0%	3	0%	9	0%
Unlimited Ride Passes										
All-Day	\$4.80	\$5.25	\$0.45	9.4%	347	21%	164	18%	511	20%
All-Day Discount	\$3.00	\$3.25	\$0.25	8.3%	63	4%	64	7%	127	5%
All-Day Youth	\$3.30	\$3.50	\$0.20	6.1%	82	5%	13	1%	95	4%
7-Day	\$22.00	\$24.00	\$2.00	9.1%	145	9%	36	4%	181	7%
7-Day Youth	\$14.75	\$16.00	\$1.25	8.5%	24	1%	1	0%	25	1%
31-Day	\$78.00	\$84.00	\$6.00	7.7%	180	11%	110	12%	290	11%
31-Day Discount	\$40.00	\$44.00	\$4.00	10.0%	129	8%	136	15%	265	10%
31-Day Youth	\$55.50	\$58.50	\$3.00	5.4%	91	6%	26	3%	117	5%
Total				1624	100.0%	920	100%	2544	100.0%	



## **Service Changes – Spring 2012**

## **Title VI Assessment**

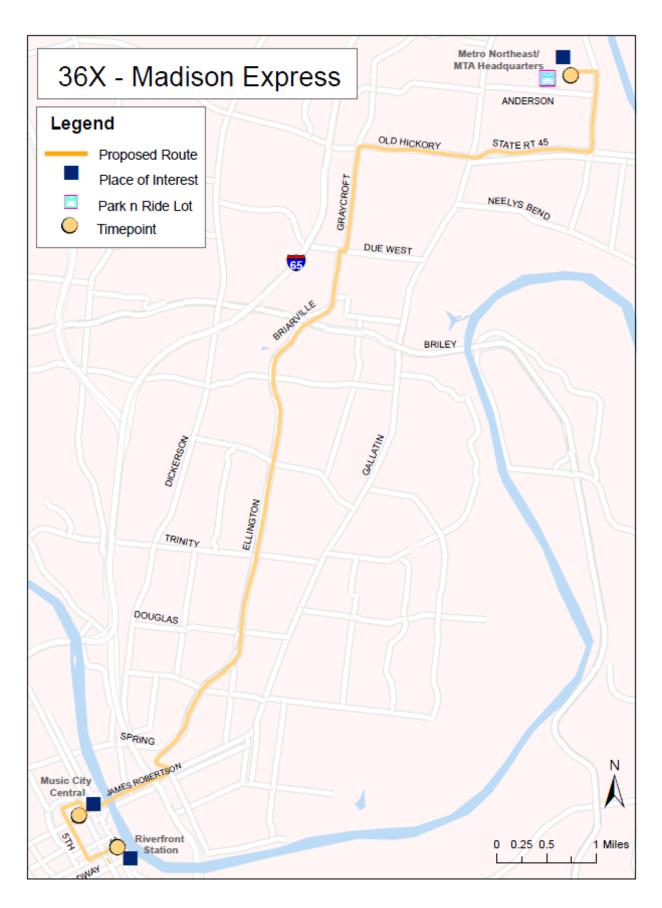
## **MADISON EXPRESS ROUTE**

An express route to Madison was first proposed in March 2011 but was delayed due to construction of the MTA facility on Myatt Drive, where the Park-and-Ride lot would be located. Now that construction is almost complete, MTA is proposing to establish the service.

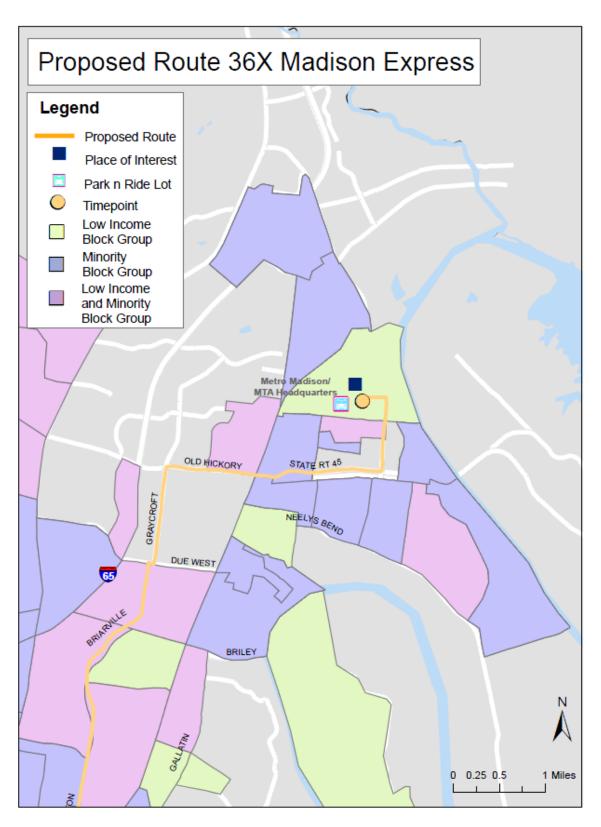
As part of the MTA Master Plan, MTA determined the need for expanded Park and Ride options along outer portions of the county. The outer portions of the county are less dense, and ridership for less dense areas are driven by access to parking. As MTA is in the process of opening its new facility in Madison, it saw the opportunity to utilize some of the space for a Park and Ride lot, and create express service for Madison to serve commuters to downtown Nashville.

## Maps

Below is a map of the entire route of the proposed Madison Express.



Since this route will serve a Park and Ride lot, we focused the map on the block groups surrounding the lot.



As is shown on the map, this Park and Ride lot has the potential to serve areas that have both high minority and low-income populations.

## **Analysis**

MTA is not considering adding any other express routes at this time. Since this route is centered on a Park and Ride lot that is serving block groups that contain high levels of minority and low-income populations, we do not foresee any disparate impact.

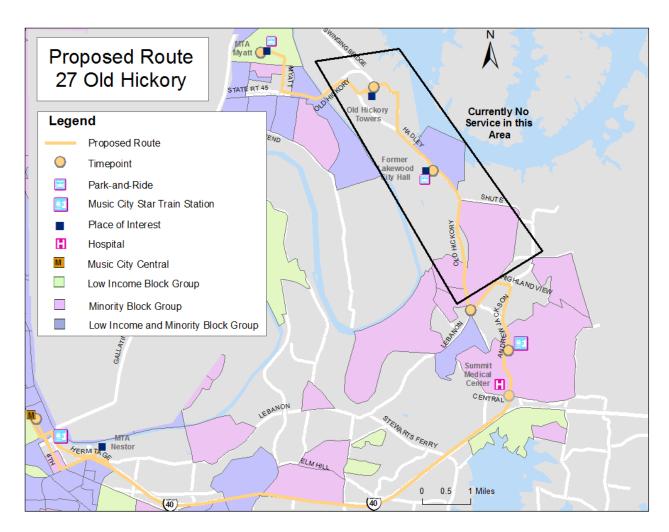
### Conclusion

The 36X Madison Express route went into effect on April 30, 2012.

### ADDITIONAL SERVICE TO LAKEWOOD AND HERMITAGE

As part of the same grant funding used for the newly created Madison Express route, MTA is proposing to also add service to the Lakewood and Hermitage areas- the former which is currently not served by any routes. The service is proposed to also serve the new Park-and-Ride lot at the MTA facility on Myatt Drive. MTA is also working to establish a Park-and-Ride lot at the former Lakewood City Hall. This service, though limited due to funding, will also provide direct access to Summit Medical Center. It will also serve the Old Hickory Towers, which is also currently not served by fixed-route public transportation.

### Maps



As shown in the map above, the proposed route will add service to an area that is currently unserved. Part of this area contains both low-income and minority communities. The route will add direct service to Summit Medical Center, as well as a direct connection to downtown and MTA's other 44 fixed-routes.

## **Analysis**

This route will provide new service to low-income and minority communities in the Old Hickory area. We are not proposing to add or remove any other service at this time. MTA foresees no disparate impact from the addition of this route.

### Conclusion

The 27 Old Hickory route went into effect on April 30, 2012.



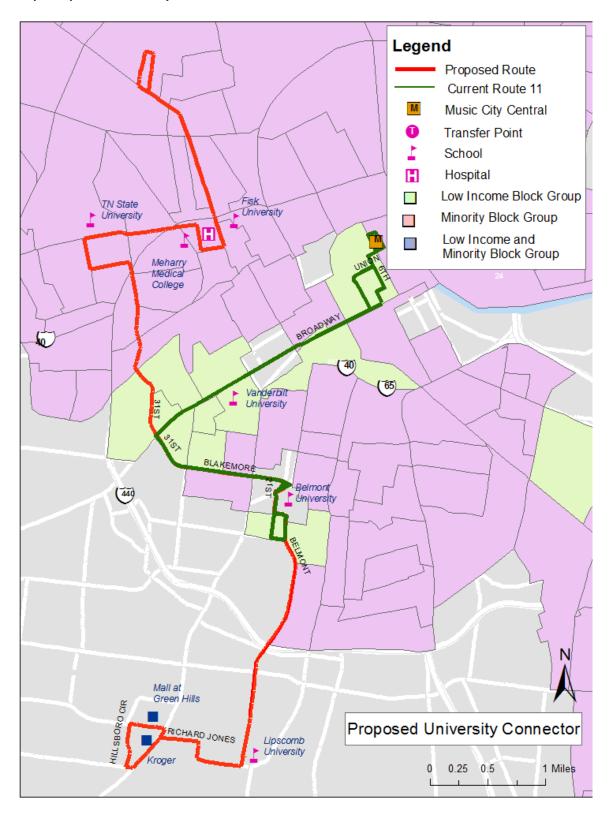
## **Service Changes – Fall 2012**

## **Title VI Assessment**

## PROPOSED NEW UNIVERSITY CONNECTOR

MTA implemented the Route 11 West End-Belmont to temporarily extend service from West End to Belmont University prior to the construction of the 28<sup>th</sup> Ave/31<sup>st</sup> Ave Connector, a bridge that connects North Nashville to West Nashville. The project is a "complete street," and includes bus shelters and pedestrian access. Since the anticipated completion date of construction coincides with this round of service changes, MTA proposes to convert the Route 11 West End-Belmont to the University Connector. The proposed route connects North Nashville to West Nashville. It provides service to and from Fisk University, Meharry Medical College, Tennessee State University, Vanderbilt, Belmont University, and Lipscomb University.

**Map: Proposed University Connector** 



The map above illustrates the important cross-town connections this route will make. It connects minority and low-income neighborhoods, while creating a direct route to and from Metro General Hospital, Meharry Medical College, and Tennessee State University to and from Centennial Medical Center, HCA, and Vanderbilt- some of the area's largest employers as well as the major universities. MTA does not anticipate any adverse impacts from the route change and implementation.

## **Action**

Service was implemented on September 30, 2012.

### **ROUTE 3 and 5 WEST END CORRIDOR**

With the proposed conversion of Route 11 West End-Belmont to the University Connector, described above, more service will be added to the Route 3 West End-White Bridge and Route 5 West End-Bellevue to maintain current frequencies.

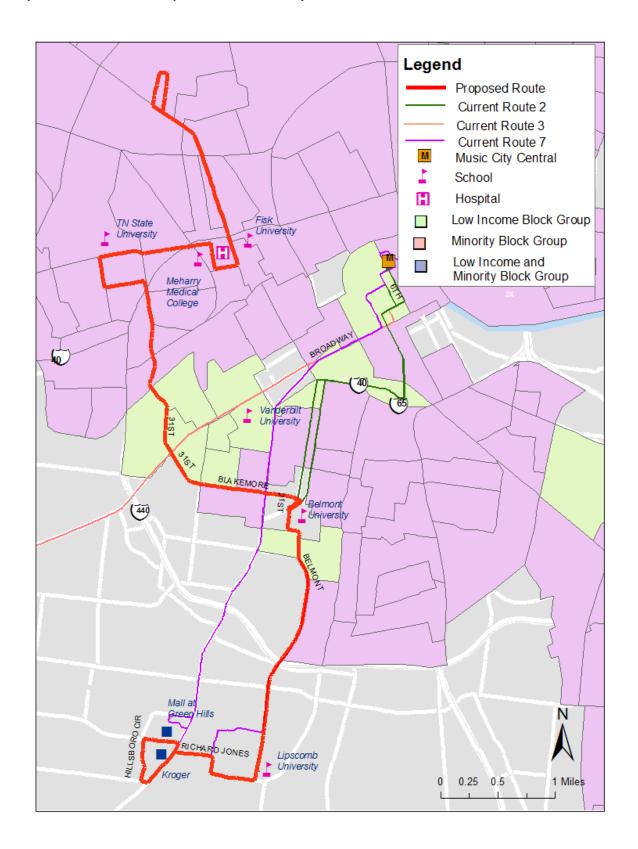
#### **Action**

Service was adjusted on September 30, 2012.

### **ROUTE 2 BELMONT**

With the additional service that the proposed University Connector route will provide, MTA proposes revising the Route 2 Belmont to provide 40 minute service weekdays during peak time only. Below is a map showing the new proposed service and the current Belmont route.

Map: Route 2 Belmont, Proposed New University Connector Route, and Other Area Service



The importance of the connections that the proposed University Connector route will make is explained in the first section above. The Route 2 Belmont serves much of the same portion of the southern segment of the new route, from Wedgewood Avenue to Belmont, down to Lipscomb and Green Hills. MTA proposes to continue peak weekday service, which will still provide access to jobs both downtown and in the Green Hills area for residents and students along the current Belmont corridor. In adiditon, the map shows that the area is also served by the Route 3 West End and the Route 7 Hillsboro, both of which provide service classified as "most frequent." We will monitor the changes, but we do not anticipate any adverse effect to the low-income or minority population.

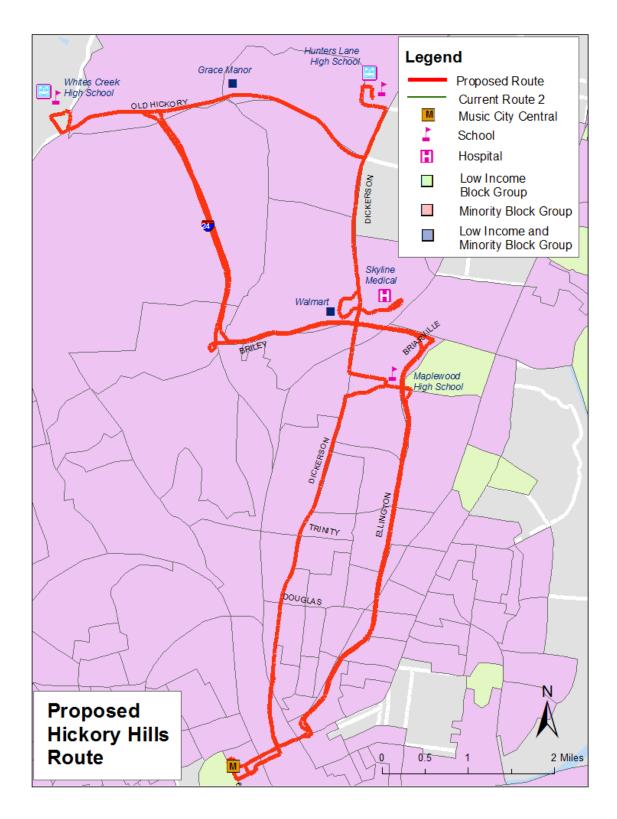
#### Action

Service was adjusted on September 30, 2012.

## PROPOSED NEW SERVICE TO WHITES CREEK/DICKERSON ROAD

The Dickerson Road corridor has one of our highest ridership levels, and as such MTA looked for ways to expand service. MTA was awarded funding through the New Freedoms program to extend Dickerson Road service north to the Grace Manor assisted living facility. The new route will also help us to streamline the main corridor service- Route 23 Dickerson Road- by providing service to Skyline Hospital, Walmart, Maplewood High School, and Whites Creek High School. The proposed service will be on weekdays and will provide a combination of local and express trips.

### Map



As the map above illustrates, the proposed route will serve a predominately minority area. It will add service along an already busy corridor, and extend service where there is none previously. The route lines shown along I-24 and Briley Parkway are planned to provide express

service to commuters, serving park-n-ride lots at the high schools. MTA has received numerous requests to expand service along Dickerson Road, and it was identified as a priority in the Master Plan. As this will provide new service to a primarily minority community, we do not see any adverse impacts.

#### Action

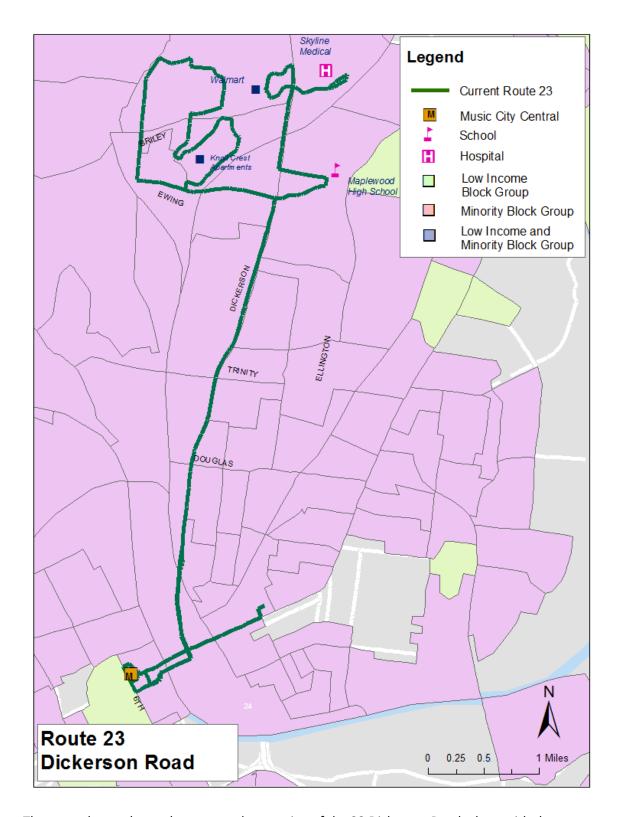
Service was implemented on September 30, 2012.

### **ROUTE 23 DICKERSON ROAD**

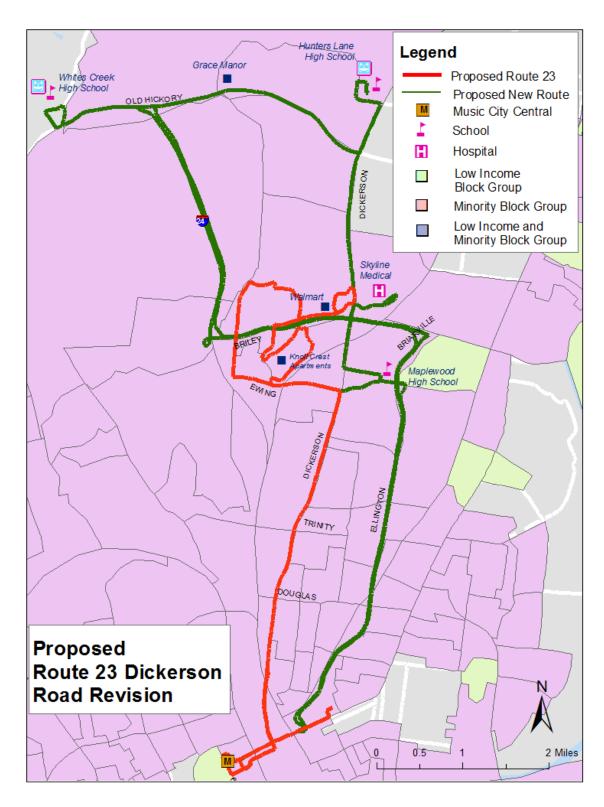
With the additional service proposed along Dickerson Road, MTA proposes to streamline the Route 23 Dickerson Road based on customer feedback. MTA proposes that all trips serve the Dickerson Walmart. The Parkwood Loop will be split into two legs- Knoll Crest and Chesapeake. This will allow residents from both neighborhoods to have direct access to the Walmart and to downtown. MTA received Jobs Access Reverse Commute funding to serve the Walmart, and residents in the area have been requesting more direct access over the last few years.

### Maps

The first map shows the current routing of the Route 23 Dickerson. There are currently two loops on the route- one loop serves the residential area of Knoll Crest and Chesapeake, and the other loop serves the Walmart and Skyline Hospital. MTA has been receiving feedback for some time on the lack of connectivity between the residential area and the Walmart.



The second map shows the proposed re-routing of the 23 Dickerson Road, along with the proposed new route to serve Dickerson Road and Hickory Hills.



The new route is proposed to serve Skyline Hospital and Maplewood High School, allowing the Dickerson Road route to become more "streamlined" travel along the main corridor. The two

loops will convert into two "legs" serving the residential community, and all trips will serve the Walmart. This will increase connectivity for passengers. The route lies within a predominately minority community. Given the nature of the changes and numerous discussions with the community, MTA does not anticipate any adverse impact from the implementation of the route changes.

#### **Action**

Service was adjusted on September 30, 2012.

#### **ROUTE 7 HILLSBORO**

Currently the Route 7 Hillsboro travels the Route 2 Belmont loop to Lipscomb and the Green Hills Kroger on nights and weekends. In the past this was done in order to cut service without eliminating coverage, and it is still in effect on some routes- include the route 2 and 7. The route-pairing increases the complexity of service. Passengers may have to ride out on one route and back in part-way to reach their destination. Breaking up the route-pairs was identified in the Strategic Master Plan as a top priority when funding is available, in order to make service easier to use. With the proposed addition of the Route 21 University Connector and the changes in service to the Route 2 Belmont, MTA proposes to take the opportunity to split the Route 2 and 7 pair. The Route 7 would keep the same routing at all times of day, night and weekends and each trip would serve Hillsboro High School. MTA has requested funding to separate the other route pairs in the next service change cycle. Since all routes will be separated within a year, MTA does not anticipate any adverse impact from the split of the Hillsboro and Belmont routes.

## **Action**

Service was adjusted on September 30, 2012.

#### **ANTIOCH BUSLINK**

The current BusLink service went into effect in March 2011. The BusLink model consists of creating a zone of transit service rather than a specific route. Within this zone, the bus will operate on demand; picking up passengers at designated boarding locations and dropping them off at other designated locations inside the zone. It then connects to a major bus route at a specific time point, enabling convenient connector service to other parts of the city. Currently BusLink is located in the Antioch area, which includes many low-rise apartments and large quantities affordable housing, as well as 3 multi-storied living facilities for persons with disabilities and of the elderly. It connects every hour to the route 15 Murfreesboro Road. The

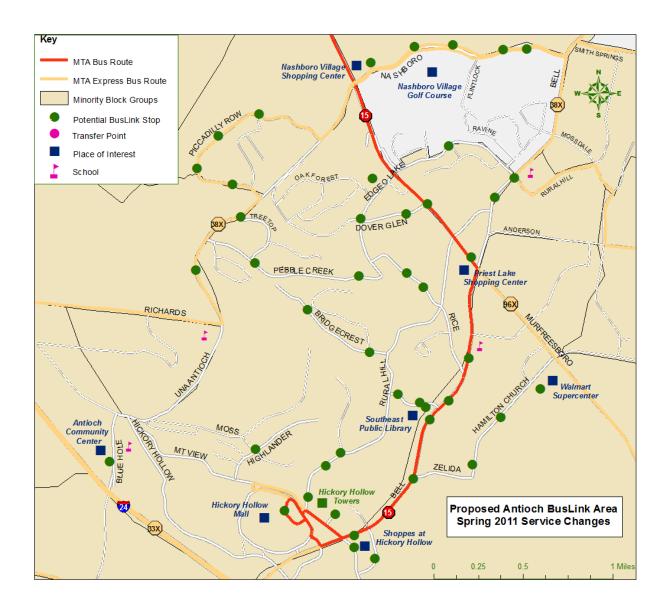
current service has not performed as expected and is not meeting the anticipated passengers per hour mark.

A group consisting of Operations, Planning, AccessRide, and Scheduling department employees met to revamp the service to reach more riders and increase ridership. AccessRide staff, who take BusLink calls, spoke with many passengers regarding their thoughts on how to improve the service. Operations staff met with some of the apartment communities to discuss expanded service. Planning staff had received numerous requests to expand service along Smith Springs Road at previous public meetings. Our Council Liaison also met with the area representatives to discuss the service options.

Based on this work, MTA proposes that some lower ridership stops be eliminated and the service area expanded to serve Smith Springs Road and Anderson Lane. The expanded service will provide direct access to Weatherly Ridge Apartments and Hamilton Creek Apartments, both of which management and residents support and want public transportation access in their neighborhood.

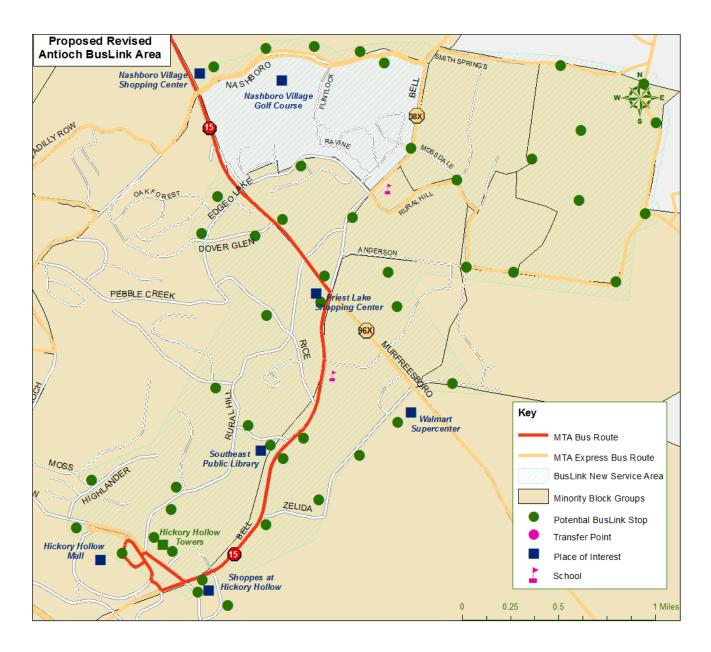
#### Maps

The map below illustrates the current BusLink area that began service in March 2011.



The entire area is a predominately minority community, but there was little-to-no ridership in the northwestern portion of the demand zone. MTA proposes to eliminate that zone and expand the area to the northeast. The northwestern portion is still served by a very frequent route- the Route 15 Murfreesboro Road, as well as an express commuter route- the Route 38X Antioch Express.

The map below illustrates the proposed expansion.



The expanded area is still a predominately minority community, and it is not close to any local fixed-route service. MTA believes the shift in the demand zone will better serve the community, benefit current passengers, and draw in new passengers. We do not anticipate any adverse affects to the community, but we will continue to monitor the service.

#### **Action**

Service was implemented on September 30, 2012.

### <u>APPENDIX I</u>

Subrecipient On-Site Visit Questionnaire

#### **Subrecipient On-Site Visit Questionnaire**

Dear [enter agency/organization name],

Your agency/organization is being sent this document because it is a CHSTP subrecipient under a FTA grant program. Whether you are operating an accessible van or minibus, or providing bus passes to members, your agency needs to take appropriate actions in order to comply with Title VI requirements. Because you are an MTA subrecipient of federal funds you are required to undergo two on-site visits per fiscal year.

By now you should have either adopted MTA's Title VI Plan (if deemed appropriate) or MTA has approved a Title VI Plan of your own creation. We have given you a number of guidelines in order to help you comply with Title VI as well as a check-list outlining your responsibilities under Title VI. Below is the check-list you were provided with before entering into a contract with us:

The following is a list of Title VI requirements that a subrecipient is responsible for and that Nashville MTA will either ask you to certify, verify, and/or document:

- 1. Have an adopted Title VI Plan
- 2. Annual Certifications and Assurances are signed and filed with Nashville MTA
- 3. Subrecipient has a written Title VI Complaint Procedure
- 4. Subrecipient has a written record of Title VI investigations, complaints, or law suits
- 5. Subrecipient has made an effort to review up to date demographic data of minority populations in their service area as well as Limited English Proficiency (LEP) populations and has taken reasonable steps to ensure that LEP persons have access to services.
- 6. Subrecipient has notified beneficiaries of their rights under Title VI by using the Title VI Notice to the Public that MTA has provided in this packet

In order to streamline the on-site visit process we ask you to please fill out the following questionnaire and submit it to the MTA via mail, email, or fax two weeks prior to your scheduled on-site visit on [enter date].

Thank you for your cooperation. Should you have any questions please contact us.

#### QUESTIONNAIRE

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#### Date:

- Who is the Title VI contact person for your agency? Does this person accept complaints from the public? If not, who does? Please include title, email and telephone number for each person you list.
- 2. In the past three years, has your agency been named in a discrimination complaint or lawsuit? If so, when and what was the nature of the complaint or lawsuit and what was the outcome? If so, please supply a copy of your complaint log as an attachment.
- 3. Does your agency have a written Title VI complaint procedure? If so, please provide a copy as an attachment.
- 4. Has your agency made the public aware of the right to file a complaint under Title VI? If so, by what means? Please provide the Notice to the Public and any other materials as an attachment.
- 5. Does your agency provide free translation services for persons with Limited English Proficiency? Please explain and provide attachments if applicable.
- 6. In the Past twelve months, what has your agency done to receive and consider input from all citizen groups, especially minority, low income, disabled, and transit dependent? Please provide attachments if applicable.
- 7. Does your agency have a method to collect racial and ethnic data on citizens impacted by your projects? If so please describe.
- 8. Has your agency provided written Title VI Assurances to MTA? Please attach a copy.

### **APPENDIX J**

**Bus Stop Guidelines** 

#### Nashville MTA Bus Stop Guidelines

The purpose of this policy is to establish guidelines locating bus stops and amenities (benches, shelters, etc.) along fixed routes operated by the Nashville MTA. These guidelines have been developed with the following goals in mind:

- 1. Formalize the decision-making process for stop and amenity placement
- 2. Ensure the safety of passengers, operators, and the general public
- 3. Maximize the number of persons with access to our services while maintaining operational efficiency
- 4. Locate amenities and enhancements based on customer utilization
- 5. Provide greater access to fixed route transit for persons with disabilities

This policy is to serve as a guide for future bus stops as well as evaluation criteria for stops and amenities already in place. Any existing stop or amenity that does not meet the basic requirements outlined in this policy will be redesigned, relocated or removed as soon as possible.

#### **Bus Stops and Amenities:**

#### --Stop Spacing:

Bus stop spacing is a delicate balance between operational requirements, speed of service, and passenger access to transit. Regularly utilized stops that are spaced too close together slow down service, increasing average passenger travel time. More stops also introduces greater variability into trip-to-trip travel times, leading to bus bunching on frequent routes and lowering ontime performance. These factors have the potential to discourage customers from using the bus system. More bus stops generally translate to higher maintenance and operational costs, as well. However, stops spaced too far apart reduce the total number of potential customers within walking distance to the bus line, and can cause elderly and disabled passengers to lose access to transportation or utilize resource-intensive paratransit services.

The following guidelines for stop spacing will be utilized within the context of the area being served. There may be occasions when it is necessary to deviate from the spacing guidelines listed below in response to local conditions. For example, if there is a high ridership generator or location frequented by persons with disabilities or the elderly that has poor pedestrian and/or ADA access to surrounding areas, it may be necessary to locate a stop there regardless of proximity to surrounding bus stops. Conversely, there may a long stretch of route with no ridership generators or safe stop locations, leading to a decision to exceed the maximum spacing guidelines for the area.

#### **Bus Stop Spacing – General Guidelines:**

- a. Central Business District:
  - i. Target spacing: 400-800 feet
  - ii. Minimum spacing: 300 feet
  - iii. Maximum spacing: 1,000 feet
- b. Urban areas and major arterials:
  - i. Target spacing: 600-1,000 feet
  - ii. Minimum spacing: 500 feet
  - iii. Maximum spacing: 1,500 feet
- c. Suburban areas and feeder lines:
  - i. Target spacing: 800-1500 feet

ii. Minimum spacing: 600 feetiii. Maximum spacing: 2,000 feet

- d. Rural, low-density areas:
  - i. Place stops as needed at potential ridership generators and near major intersections, but no closer than 650 feet
- e. Bus Rapid Transit without overlapping local service:

i. Target spacing: ½ mile

- ii. Minimum spacing: ¼ mile
- iii. Maximum spacing: 1 mile
- f. Bus Rapid Transit with overlapping local service:

i. Target spacing: ¾ mile

- ii. Minimum spacing: ½ mile
- iii. Maximum spacing: depending on demand

If an existing pair of stops is found to violate the minimum spacing guidelines listed above and there are no justifying local factors (such as pedestrian access issues, proximity to a major ridership generator, nursing home, school, or hospital), one stop will be removed and the other will either remain as-is or be repositioned to a location in between the two original stops.

If an existing stop violates the minimum spacing guidelines with both the previous and next stop on the route, it is preferable to remove the two outside stops and keep the middle stop. If it is determined that one of the outside stops must remain, then the middle stop will be removed.

In the event that more than three stops in a row are closer than the minimum recommended spacing, the entire section of route will be re-evaluated and adjustments made to bring the section of route back into compliance with the policy.

If a portion of route exists that violates the maximum spacing guidelines for the area, and safe stop locations exist near potential ridership generators or residences, stops will be added to bring the route into compliance with the maximum spacing guidelines.

#### --Stop Location:

Stops may be located nearside, farside, or midblock. A nearside stop is one placed before the vehicle crosses an intersection, farside is after the intersection, and midblock is not at an intersection. When determining the exact location of a stop, MTA staff members will examine local traffic flow and pedestrian infrastructure while utilizing the guidelines regarding stop placement outlined in TCRP (Transit Cooperative Research Program) Report 19.

#### --Shelters:

Bus shelters establish a greater appearance of permanence for bus line. They provide an additional level of comfort and security to customers while giving the transit agency a means of displaying route information or advertising. As such, bus shelters will ideally be placed in locations where they will be most heavily utilized by waiting passengers. These are generally in areas with the highest passenger boardings, but special considerations will also be made for transfer points between routes or locations where ridership is steady but buses run infrequently and average wait time is greater. Special consideration will also be given to stops frequented by elderly and disabled persons. All future MTA bus shelters must be ADA compliant. All stops on BRT routes must have a shelter and passenger information display sign (PID) showing scheduled or real-time bus departure information.

The minimum average number of boardings required for bus shelter placement at existing bus stops is 40 persons per day (as calculated through manual check, farebox, or automated passenger count data). A stop meeting the minimum boardings requirement will be

given consideration for shelter construction, but meeting the minimum ridership requirements alone does not guarantee the placement of a shelter at that location.

#### --Route map/schedule schematics:

Efficient dissemination of route and schedule information to the public is critical to the success of a transit network. One potentially effective way of providing this information is through the posting of route maps and schedules at bus stops, referred to as route schematics. These schematic signs will be placed at the following locations along a route: transfer points, timepoints, and existing stops with greater than 25 boardings per day.

#### --Bus stop benches:

Bus stop benches provide advantages to the transit agency and the customer. They are a means to generate advertising revenue for the agency while providing greater comfort for waiting passengers. Benches are also similar to shelters in that they establish a greater sense of permanence for the bus line over bus stops with just a sign. Benches will be placed at all bus stops with greater than 25 boardings per day when possible. Benches may also be placed at other existing stops with lower ridership levels for advertising purposes. MTA benches may not be placed at locations that have not been approved as MTA bus stops.

#### **Evaluation Procedure:**

In an effort to streamline the bus stop evaluation process, one individual shall be responsible for initial processing of all stop and amenity requests. The GIS Specialist shall serve in this role, hereafter referred to as the Bus Stop Manager. In addition, a Bus Stop Evaluation Committee shall be established, consisting of one voting representative member from each of the following departments: Maintenance, Operations, and Scheduling. The representative from the Maintenance department shall be the Transit Stop Field Service Coordinator. The representatives from the other departments shall be appointed by their respective department heads. The Committee will meet once per month. The Bus Stop Manager shall serve as the Chair of the Committee and will be responsible for preparing agendas and recording minutes.

All external or internal requests for stop and amenity placements shall be provided in writing to the Bus Stop Manager. The Bus Stop Manager will then evaluate the request to determine if the requested stop or amenity meets the basic requirements of the policy. If the requested stop or amenity does not meet the basic requirements of the policy and there are no exceptional circumstances that warrant consideration, the Bus Stop Manager shall issue a written response to the requestor denying the stop request and indicating the specific requirement(s) of the policy that the proposed stop or amenity does not meet. If the requestor still believes that the stop or amenity is warranted, they may resubmit their request as an appeal documenting why an exception to the policy is warranted.

If the Bus Stop Manager determines that the stop or amenity meets all of the basic requirements of the policy, or if a written appeal of a stop or amenity request denial is received, the stop request shall be furnished to all Committee members for review. The Committee will evaluate the request, taking the following into consideration:

- Passenger safety
- Pedestrian access
- Potential ridership generators
- Traffic conditions
- Existing ridership (for amenity placement)
- Any other factors deemed relevant by the Committee

Upon completion of their review, the Committee members will vote by simple majority to approve or deny the stop or amenity request. A written summary of the Committee's findings is then drafted by the Bus Stop Manager and sent to the original requestor.

If the request is for a new bus stop, the Committee must also determine the placement of the stop – either nearside, farside, or midblock – depending on traffic and pedestrian considerations. A trip will then be scheduled consisting of the Maintenance and Operations representatives to site the exact location of the bus stop and geocode the stop into the database.

\*For new routes only, an initial stop location list will be drafted by the scheduling department and provided to the committee for review. The above process will then be followed as written.\*

The guidelines outlined in TCRP Report 19 will be used by the committee as a detailed supplemental reference when making decisions regarding stop placement. This report can be accessed through the following link:

http://apps.trb.org/cmsfeed/TRBNetProjectDisplay.asp?ProjectID=992.

## <u>APPENDIX K</u>

2011 Nashville On-Board Transit Survey



# 2011 NASHVILLE REGIONAL ON-BOARD TRANSIT SURVEY

DRAFT REPORT

#### Developed by:



In Association with:



June 1, 2011

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### CHAPTER 1: OVERVIEW

ETC Institute administered an On-Board Transit Survey for The Nashville Metropolitan Transit Authority (MTA) during the spring of 2011. The primary objective for conducting the On-Board Transit Survey was to gather accurate travel data from transit riders to update the regional travel demand model.

The universe for the survey consisted of 43 bus routes and the Music City Star Regional Rail system operated by the Regional Transportation Authority (RTA). This system includes trains that run to/from Riverfront, Donelson, Hermitage, Mt. Juliet, Martha and Lebanon. The goal was to obtain usable surveys from at least 3605 transit riders, which represented approximately 10% of the system ridership. The actual number of completed, usable surveys was 3,936.

This overview contains a description of the data requirements, sampling methodology including the sampling plan, survey administration/quality control procedures, and data entry/editing procedures. More detailed information is provided in subsequent chapters of this report:

- A detailed description of the administration of the on-board survey is provided in Chapter 2.
- Characteristics of transit riders and select findings are provided in Chapter 3.
- Major results of the survey are shown as charts and graphs in Chapter 4.
- A detailed description of the final survey database is provided in Chapter 5.
- Tabular data is provided in Chapter 6.
- Copies of the survey instruments are provided in Chapter 7.

#### Data Requirements

ETC Institute worked closely with Nashville MTA staff to design the survey instrument. Some of the specific types of information that were gathered on the survey included:

- The location where the rider initially started his/her trip
- How the rider traveled from their starting place to the bus
- The location where the rider boarded the bus
- The location where the rider got off the bus
- How the rider traveled from the bus to his/her final destination
- The location of the rider's final destination
- Household information (number of people in the household, vehicles, etc)

• Personal information (gender, employment status, etc.)

The survey was administered as a face-to-face interview. While most respondents completed the survey during their trip, postage-paid return reply envelopes were available for riders who did not have time to complete the survey during their trip. This was done to ensure that short-trips were captured in the survey administration.

Each survey contained a serial number that was used by ETC Institute to track the route and sequence in which surveys were completed.

Initial Test of the Survey Instrument. ETC Institute conducted a pilot test of the survey to ensure the survey worked properly. The pilot test was conducted with a total of 50 riders on 2 different routes. No problems with the survey instrument or sampling procedures were identified during the pilot test.

Sampling Methodology and Report on Complete and Usable Surveys ETC Institute developed a sampling plan to ensure that the overall results of the survey would be statistically valid for the region as a whole. The sampling plan identifies the number of completed surveys that were needed from each route. The sampling plan was designed to obtain completed surveys on from approximately 10% of the ridership on each bus route. Oversampling was done on selected routes during the evening hours to ensure evening ridership was captured.

A copy of the report of the goals and the completed versus the usable surveys is provided on the following page.

# 2011 Nashville Regional On-Board Transit Survey Report on Completed and Useable Surveys

			Actulal Number of		# Surveys Useable	
			Completed		(Passed Initial QA/QC	% Administered
DOLLTE #	DOUTE OTATION NAME	0.16.0.1.10	Surveys from the		Checks and all 5 Key	Surveys that Were
ROUTE #	ROUTE/STATION NAME	Goal for Completed Survey	Field	Goal Met	Addresses Geocoded)	Useable
1	100 Oaks	25	51	YES	47	92.2%
10	Charlotte	225	232	YES	215	92.7%
12	Nolensville Road	233	239	YES	216	90.4%
14	Whites Creek	55	67	YES	65	97.0%
15	Murfreesboro Road	341	349	YES	328	94.0%
17	12th Avenue South	82	109	YES	101	92.7%
18	Airport/Elm Hill Pike (includes 18X)	46	51	YES	46	90.2%
19	Herman	96	100	YES	94	94.0%
2	Belmont	33	39	YES	37	94.9%
20	Scott	28	38	YES	35	92.1%
22	Bordeaux	196	205	YES	195	95.1%
23	Dickerson Road	183	184	YES	162	88.0%
24X	Bellevue Express	27	67	YES	62	92.5%
25	Midtown	66	71	YES	69	97.2%
26	Gallatin Road	161	164	YES	152	92.7%
28	Meridian	50	58	YES	54	93.1%
29	Jefferson	86	93	YES	90	96.8%
3	West End	214	221	YES	191	86.4%
30	McFerrin	25	35	YES	35	100.0%
33X	Hickory Hollow Mall/Old Hickory Express	25	25	YES	19	76.0%
34	Opry Mills	25	40	YES	38	95.0%
35X	Rivergate Express	25	44	YES	43	97.7%
37X	Tusculum/McMurray Express	23	23	YES	21	91.3%
38X	Antioch Express	25	25	YES	20	80.0%
39X	Cane Ride Express	5	19	YES	19	100.0%
4	Shelby	137	142	YES	133	93.7%
41	Golden Valley	22	23	YES	22	95.7%
42	St. Cecilia/Cumberland	43	53	YES	51	96.2%
56	Gallatin Road BRT	288	296	YES	270	91.2%
6	Lebanon Road	75	77	YES	73	94.8%
	Music City Circuit Routes (Blue, Green, Purple)	78	81	YES	79	97.5%
7	Hillsboro	171	183	YES	178	97.3%
72	Edmondson Pike Connector	20	22	YES	22	100.0%
76*	Madison Connector	25	25	YES	22	88.0%
8	8th Avenue South	37	49	YES	48	98.0%
89X	Springfield/Joelton Express	30	83	YES	81	97.6%
9	Metrocenter	55	55	YES	44	80.0%
91X	Franklin/Brentwood Express	30	63	YES	61	96.8%
92X	Gallatin/Hendersonville Express	30	63	YES	60	95.2%
93	Music City Star West End Shuttle	29	67	YES	65	97.0%
95X	Spring Hill Express	30	36	YES	34	94.4%
96X	Nashville/Murfreesboro Relax & Ride	36	78	YES	74	94.9%
70/	DONELSON	14	14	YES	10	71.4%
	HERMITAGE	30	34	YES	39	114.7%
	LEBANON	13	37	YES	33	89.2%
	MARTHA	6	6	YES	8	133.3%
	MT JULIET	26	42	YES	44	104.8%
	RIVERFRONT	81	142	YES	131	92.3%
	TOTAL	3605	4220	YES	3936	93.3%

#### Survey Administration/Quality Control Procedures

Some of the survey administration and quality control procedures utilized by ETC Institute are listed below.

- Each interviewer was trained to understand the purpose of the survey so they could explain the importance of the survey to riders.
- One interviewer was assigned per bus and at least one bus was selected from each route.
- Interviewers conducted surveys on their assigned bus for the entire day that the route was in operation in accordance with the hours shown in the sampling plan. Short breaks were allowed for interviewers in conjunction with breaks that were taken by the driver.
- The interviewer asked every "nth" rider to complete the survey in accordance with the sampling plan.
- If the survey participant was still onboard the bus, interviewers were required to conduct "exit" interviews with participants to ensure the survey was complete and the questions were answered correctly.
- Following the completion of each run along a route, the interviewer would briefly get off the bus and take completed surveys from that route to ETC Institute's Team Leader. The Team Leader worked at the transit center.
- ETC Institute's Team Leader and two assistants reviewed all the completed surveys that were submitted by interviewers to ensure the usability, accuracy, and completeness of the data collected.
- ETC Institute's Team Leader ensured that the total number of usable surveys exceeded the sampling goals for each route.

#### Data Entry and Editing Procedures

Following the administration of the survey, ETC Institute's Team Leader and the interviewing team conducted a secondary review of the completed surveys. Errors that were identified during the secondary review were corrected when possible. When data was missing, incomplete, or illegible, internet research was conducted to retrieve the data. Specific procedures that were followed by ETC Institute are described below:

- ETC Institute personnel conducted a 100% review of all completed surveys.
- If an entry on a survey form did not conform to the specifications established for the field, was incomplete, or illegible, ETC Institute employees took one of two actions:
  - they corrected the entry; the corrections were sometimes easy to make given the data provided; or

- o they utilized the internet to research origin/destination addresses and intersections to ensure they were complete as possible. When ETC Institute personnel took these actions, the employee noted the action taken and reported the action to the project supervisor. This review process was done prior to data entry to ensure all survey data was as complete as possible before the information was entered into the database.
- ETC Institute personnel conducted dual data entry for 100% of the records. All
  completed surveys were entered into two independent databases by different
  people. After data entry was completed for each database, the files were
  compared and screened for records that did not match. Records that did not
  match were corrected in each of the databases by different people. The files
  were then merged again, and records that still did not match were corrected
  again. This process was repeated until all records in each of the two databases
  matched.

# CHAPTER 2: ADMINISTRATION OF THE ON-BOARD TRANSIT SURVEY

#### Conduct the Pretest

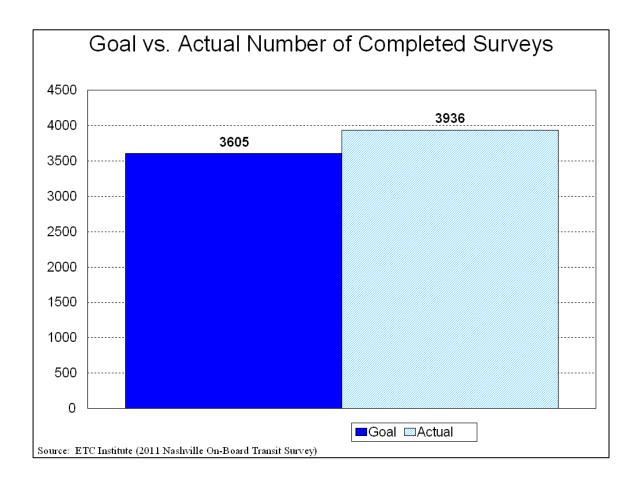
ETC Institute conducted a pre-test with 50 riders on 2 different routes. The pre-test was designed to ensure the survey worked properly and the process covered all aspects of the survey administration procedures including:

- placing surveyors on the transit vehicles at the designated time
- recording the total number of people who boarded the bus
- asking every "nth" rider to complete the survey
- conducting "exit" interviews with riders to ensure the survey were complete and the questions were answered correctly
- briefly exiting the bus after each route to give completed surveys to ETC Institute's Team Leader

No problems with the survey instrument were found from the pilot test. Based upon these findings, the survey administration procedures and survey instrument were finalized. A copy of the survey instrument is provided in Chapter 4 of this report.

#### Administer the On-Board Passenger Survey

ETC Institute fielded a survey administration team on weekdays between March 30, 2011 and April 14, 2011. The survey team consisted of ETC Institute employees who had previous experience with the administration of on-board transit surveys and local employees hired and trained by ETC Institute. The surveys were administered in accordance with the procedures that were previously described (Page 4). A total of 3,936 useable surveys were obtained. The goal and actual number of surveys that were completed are shown in the chart on the following page.



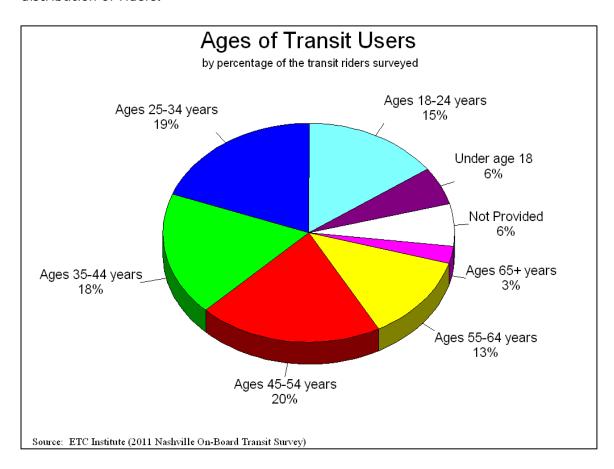
#### Alternative Methods of Completing the Survey

Although most surveys were completed by riders during their trip, riders who did not have time to complete a survey were given a survey and a postage-paid return-reply envelope to return to ETC Institute by mail after it had been completed. Any time an interviewer distributed a mail survey, the serial number of the survey was recorded for quality control purposes. A total of 58 surveys were returned by mail.

# CHAPTER 3: CHARACTERISTICS OF TRANSIT RIDERS AND SELECT FINDINGS

#### Age of Transit Riders

More than half (52%) of the riders surveyed were 18-44 years of age. Thirty-three percent (33%) of the riders were age 45-64 years, 3% were age 65 or older, 6% were under age 18 and 6% did not provide their age. The chart below shows the age distribution of riders.



#### Percentage of Transit Users with a Valid Driver's License

More than half (53%) of the transit users surveyed DID have a valid driver's license; 41% DID NOT have a valid driver's license and 6% did not provide a response.

#### **Employment Status of Transit Users**

Two-thirds (66%) of the transit users surveyed were employed full-time (51%) or part time (15%). Twenty-four percent (24%) of transit users were either not employed but seeking work (16%) or not employed and NOT seeking work (8%); 3% of the riders surveyed were retired and 7% did not provide a response.

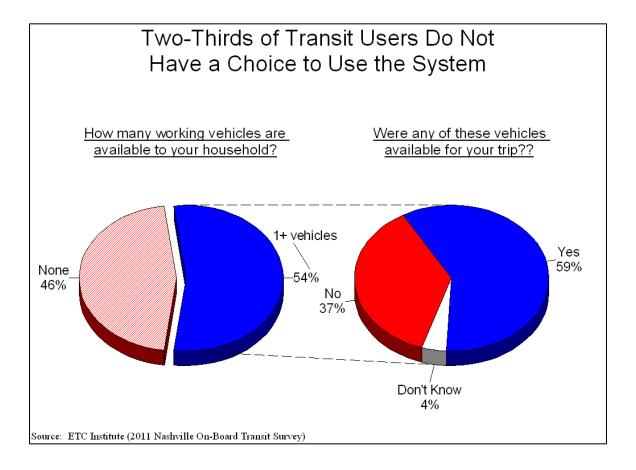
#### Percentage of Students Using Public Transportation

Seventy-four percent (74%) of the transit riders surveyed were NOT students; 20% of the transit riders surveyed were either college/university students (12%), students through the 12<sup>th</sup> grade (6%) or students of some other institution (2%).

#### Vehicle Availability

Forty-six percent (46%) of the riders surveyed did not have a vehicle in the household. Twenty-eight percent (28%) of the riders surveyed indicated they had at least one vehicle in the household; 19% had two vehicles in the household, 5% had three vehicles in the household, and 2% had four or more vehicles in the household.

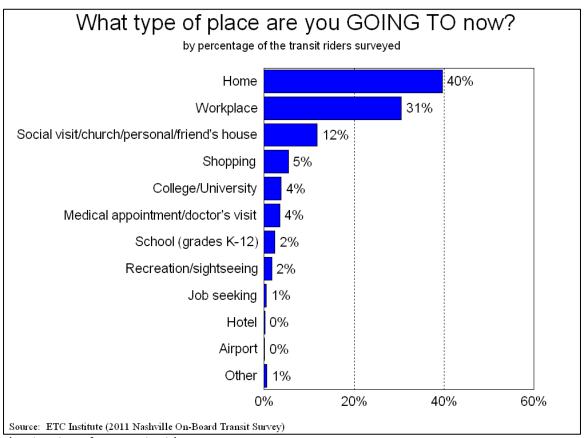
Sixty-six percent (66%) of those surveyed either did not have any vehicles available to their household or their vehicle was not available for their trip. Thirty-two (32%) of those surveyed were "choice riders," which means they could have driven their car instead of riding the bus. The chart below displays these findings.



When participants were asked how they would have made their trip if public transit had not been available, twenty-eight percent (28%) of riders indicated they could not have made the trip if there were no public transit available. The modes that riders would have used to make the trip were: drive (28%), ride with someone else (26%), walk (11%), use a taxi (5%) or bike (2%).

#### Where Transit Riders Were Going

Forty percent (40%) of the trips completed by transit riders in the region involve a return trip to the rider's home. Thirty-one percent (31%) involved a trip to work and 12% involved a social or personal trip. The chart below shows the complete listing of



destinations for transit riders.

#### How Transit Riders Got to the Bus

Eighty-five percent (85%) of those surveyed indicated that they got to their bus by walking; 8% drove alone, 4% were dropped off by someone going somewhere else, 1% carpooled, 1% biked and 1% used some other mode.

#### How Transit Riders Got to Their Destination

When asked how they would get to their destination once they exited the transit system, most (87%) of the riders surveyed indicated they would walk; 8% were going to drive and 5% were going to get picked up.

#### Frequency of Transit Use

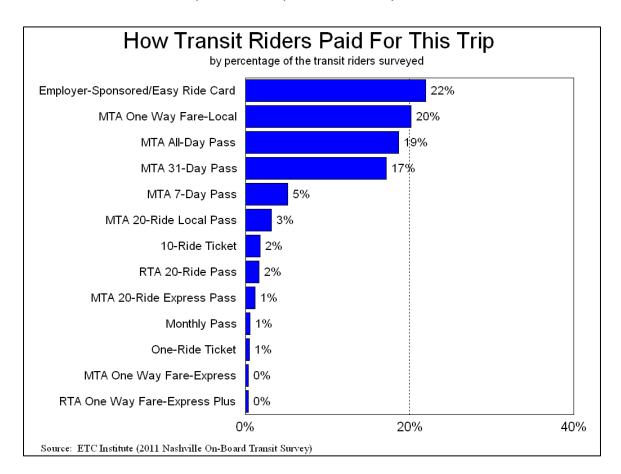
Seventy-two percent (72%) of the transit users surveyed ride some form of public transit in the Nashville region at least once a day, 17% use public transit at least once a week, 3% use it once a month, 1% use it once a year, 1% of riders indicated it was their first time riding and 6% did not provide a response.

#### How Long Riders Had Been Using MTA/RTA Services

Twenty-four percent (24%) of the transit riders surveyed had been using MTA/RTA services for less than one year; 19% had been using it one to two years, 15% had been using it two to four years, 34% had been using it more than four years, 2% of riders indicated it was their first day using MTA/RTA services and 6% did not provide a response.

#### How Transit Users Paid for Their Trip

Twenty-two percent (22%) of riders paid for their trip with an Employer-Sponsored/Easy Ride Card, 20% paid for their trip at a MTA One Way Fare-Local rate, 19% paid for their trip with a MTA All-Day Pass and 17% paid for their trip with a MTA 31-Day Pass Some of the other rates that riders paid for their trip were: MTA 7-Day Pass (5%), MTA 20-Ride Local Pass (3%) and a 10-Ride Ticket (2%). The chart below shows all the different ways that users paid for their trip.



Sixty-one percent (61%) of the transit riders surveyed DID NOT receive any kind of fare discounts. Twelve percent (12%) of riders received a disabled discount, 9% received a youth discount, 3% received a senior discount, 2% received some other form of fare discount and 13% did not provide a response.

#### Other Findings

- Sixty-three percent (63%) of riders indicated they HAVE NOT changed their travel behaviors in recent months because of the rising fuel prices and 37% indicated they DID change their travel behaviors.
- Seven percent (7%) of transit riders indicated they DID speak a language other than English at home, 87% indicated they DID NOT speak a language other than English at home and 6% did not provide a response.

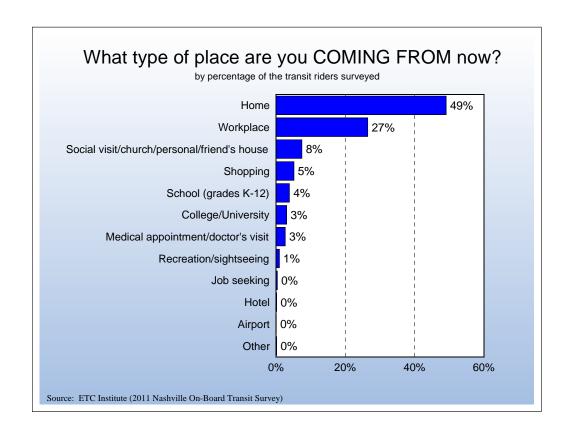
#### LIMITATIONS OF THE DATA

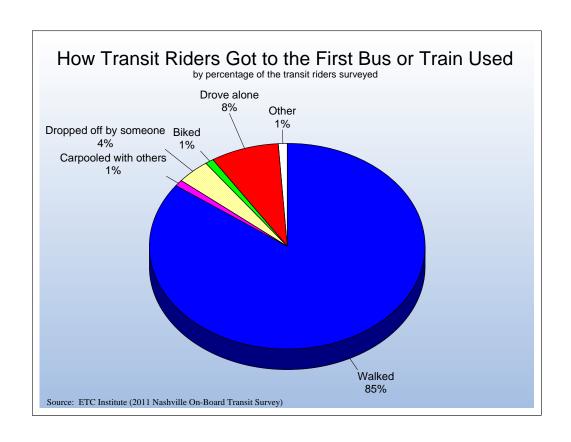
Although the sampling and completeness goals for this survey were met or exceeded in all areas, the survey database does have limitations. The limitations listed below are intended to provide guidance to persons who will use data from this survey to conduct analysis in the future. The list in not all inclusive, and anyone using the database should consider other limitations that are common to databases that area obtained from random or stratified random sampling.

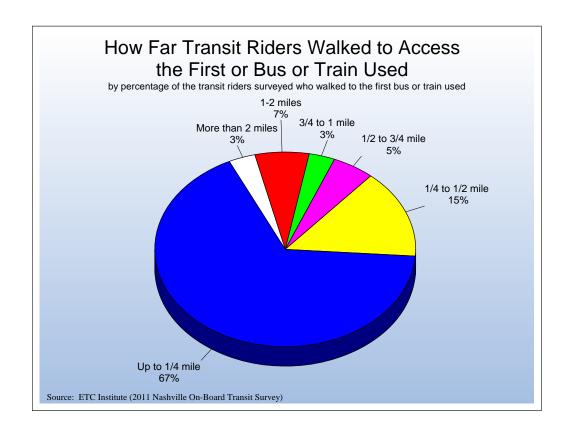
- There may be some under-representation of very short-trips in the database. The survey took most people about 5-7 minutes to complete. Although alternative methods of responding to the survey were provided (mail), it is possible that people who made very short trips were less likely to complete the survey, which would mean short trips could be under-represented.
- Low volume route data may not be statistically representative of individual low volume routes. Since many low volume routes have unique characteristics, the data for low volume routes may not be representative of the routes that were not included in the sample. Every effort was made to select a representative crosssection of low volume routes, but the resources for the survey were not adequate to ensure that all low volume routes were included in the survey.
- Weekend travel patterns are not represented in this database. This survey did
  not include weekend trips. Although weekend trips may have similar
  characteristics to trips completed during weekdays, this survey only included trips
  that were completed Monday through Friday.

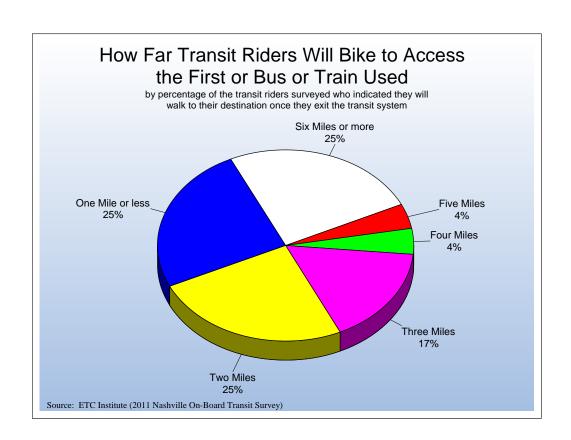
## CHAPTER 4: CHARTS AND GRAPHS

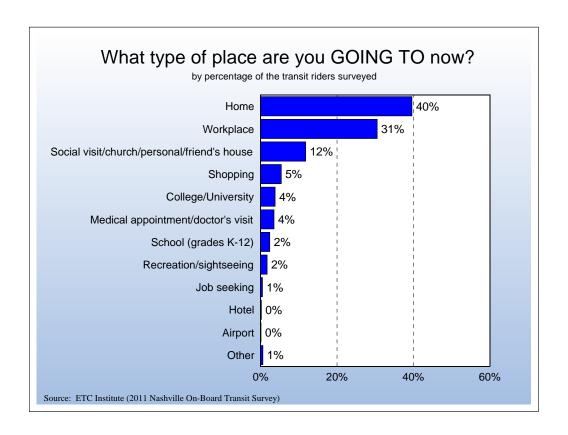
Charts and graphs displaying the results of selected questions on the survey are provided on following pages.

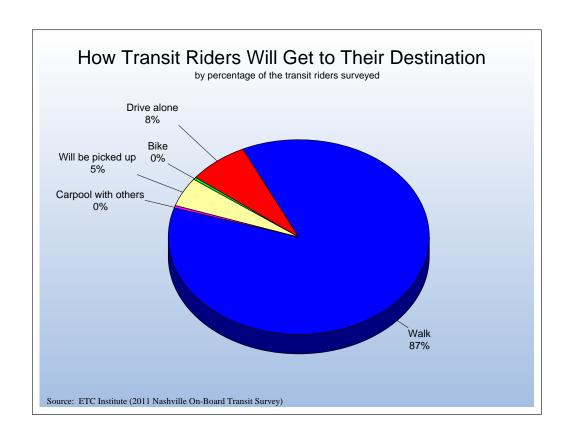


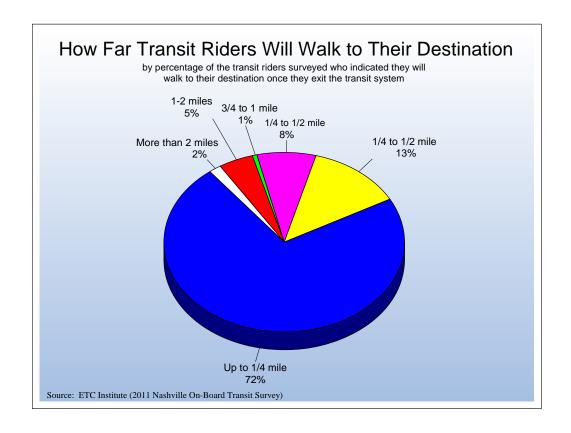


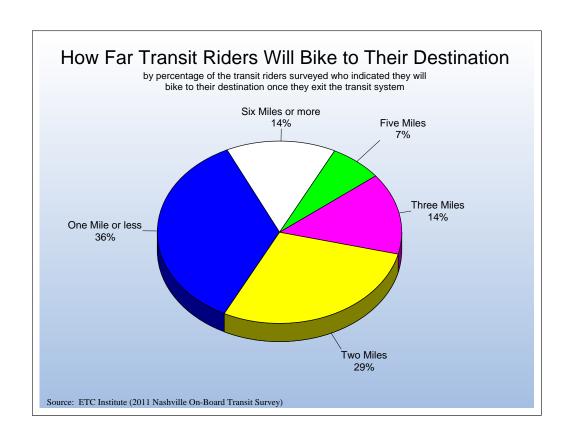


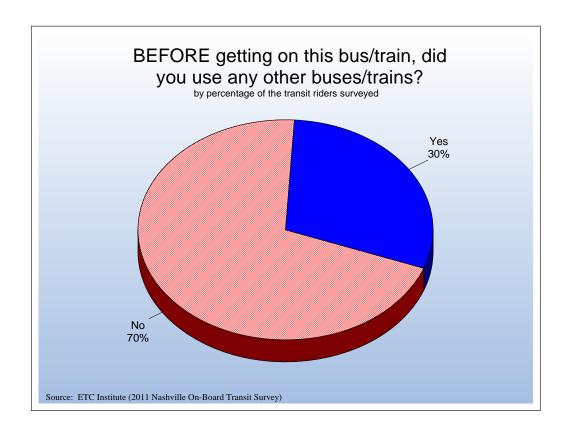


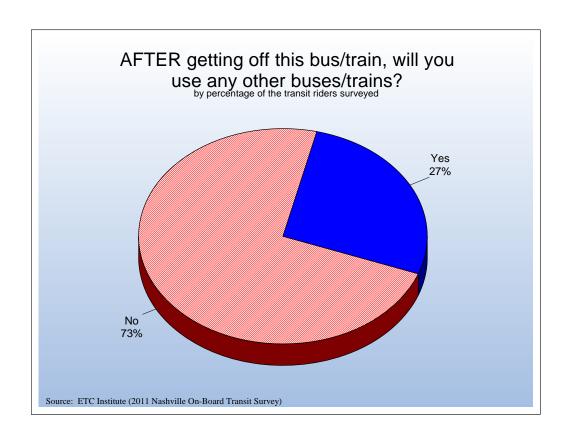




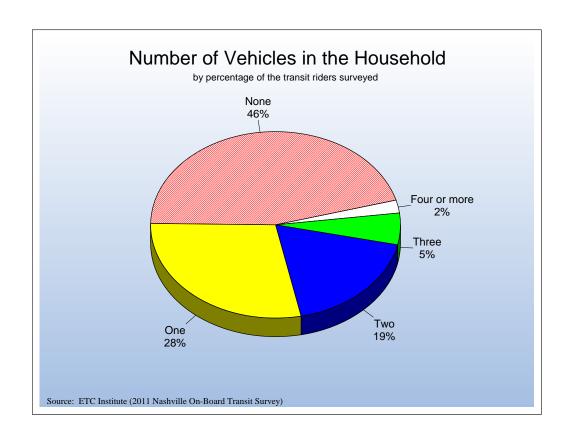


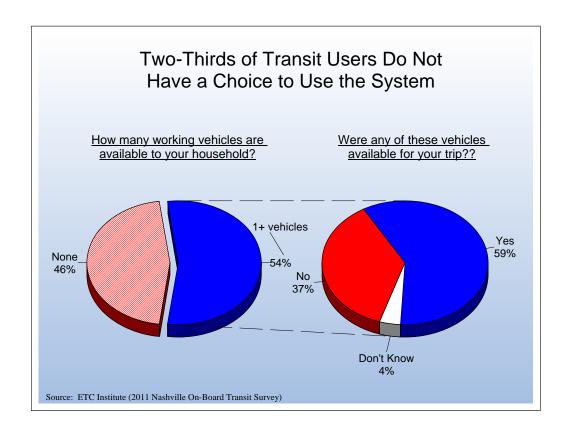


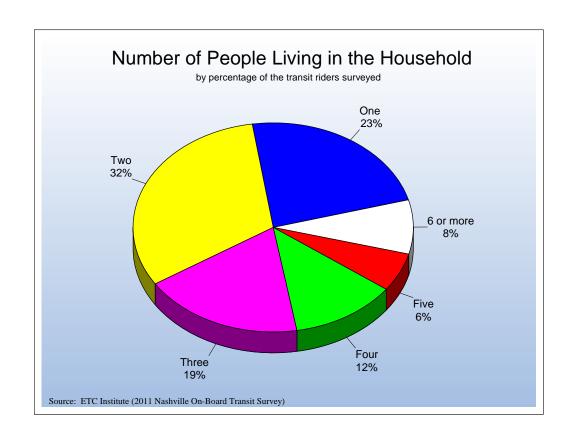


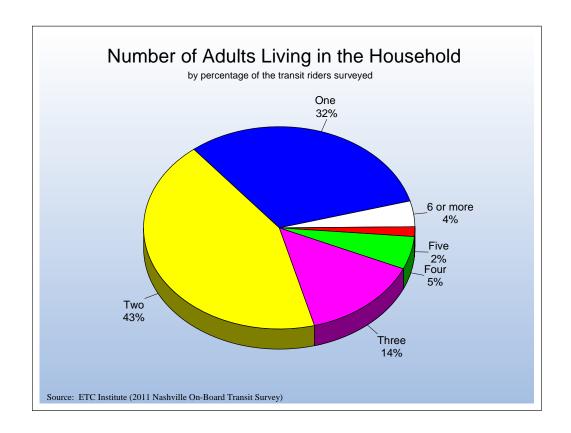


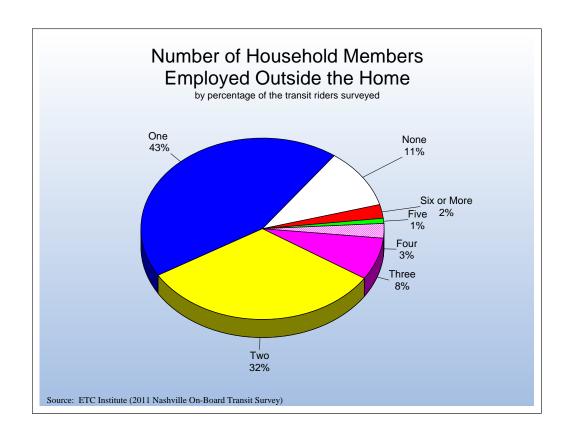


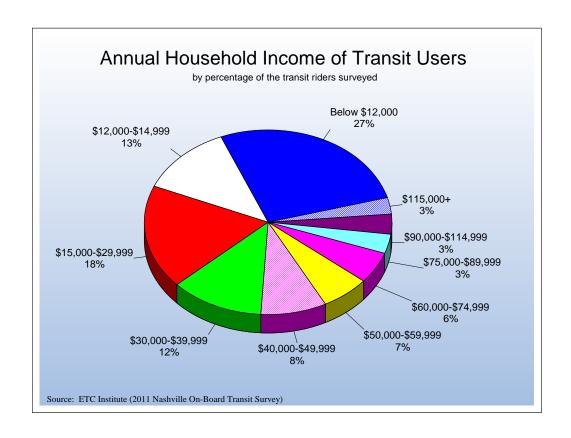


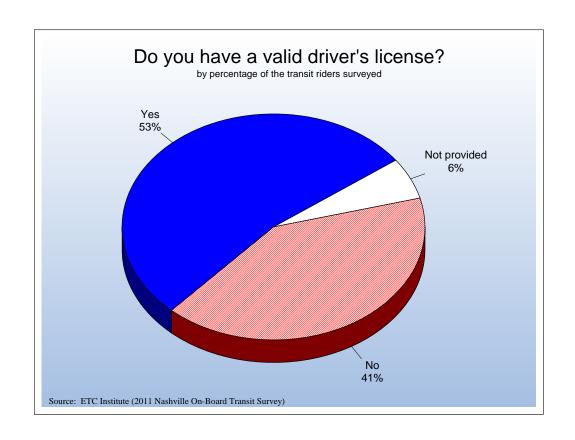


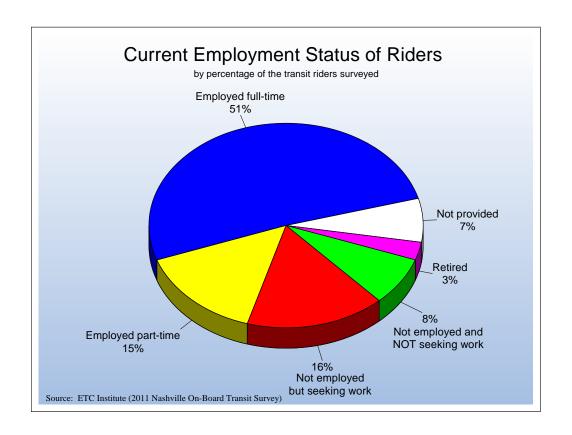


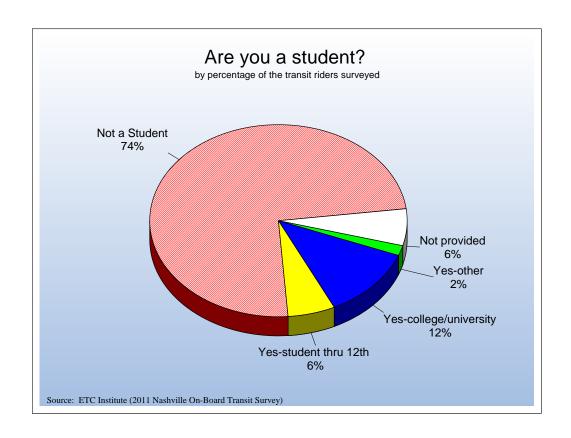


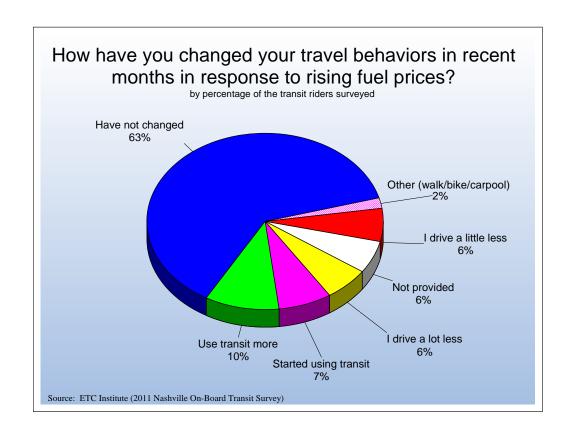


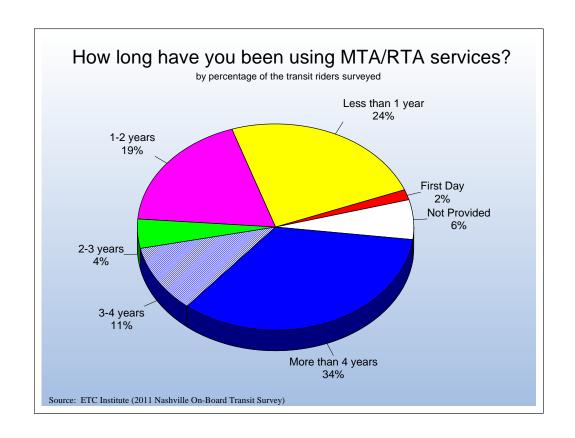


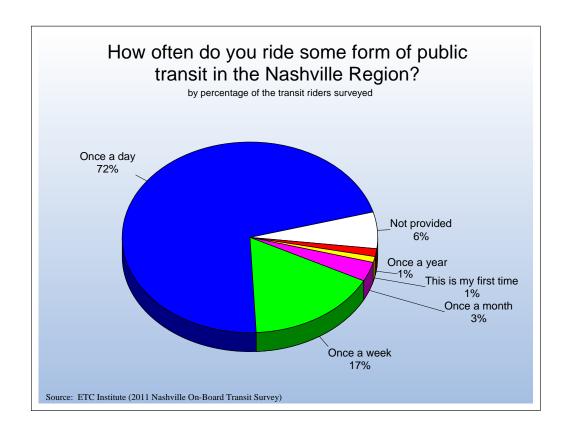


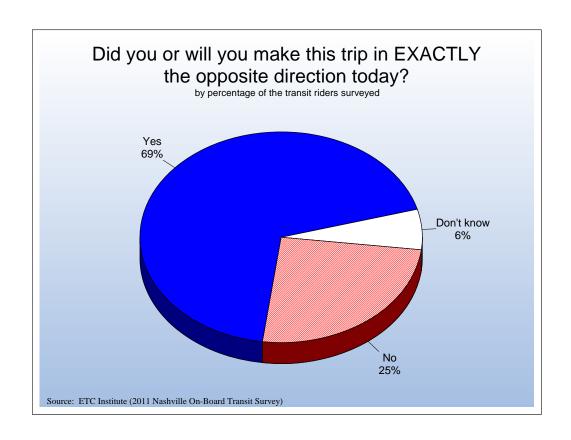


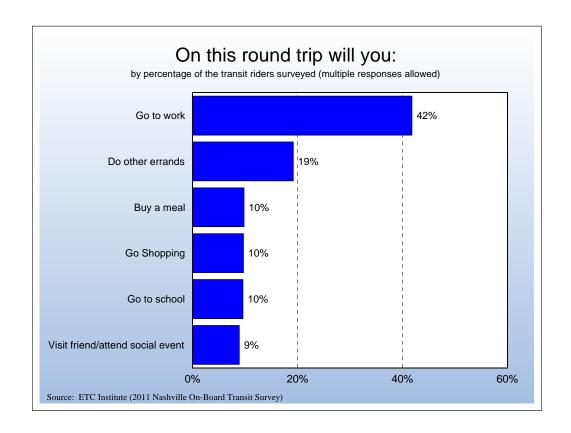


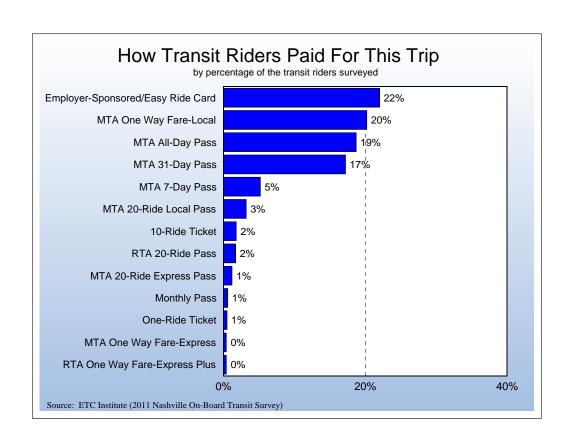


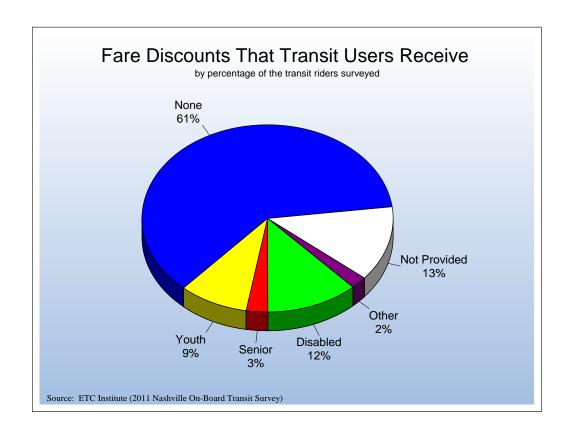


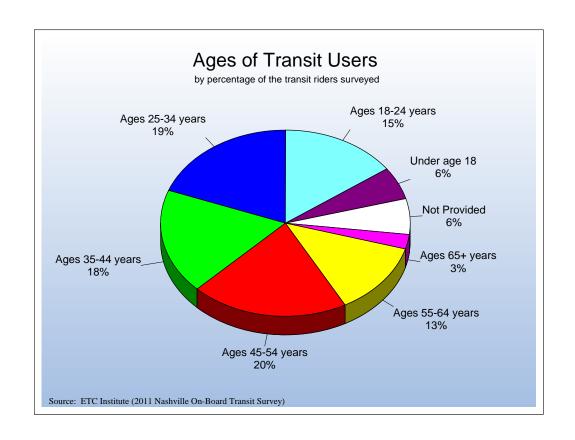


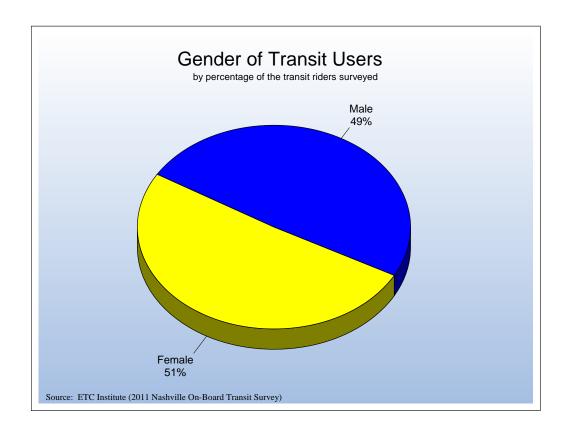


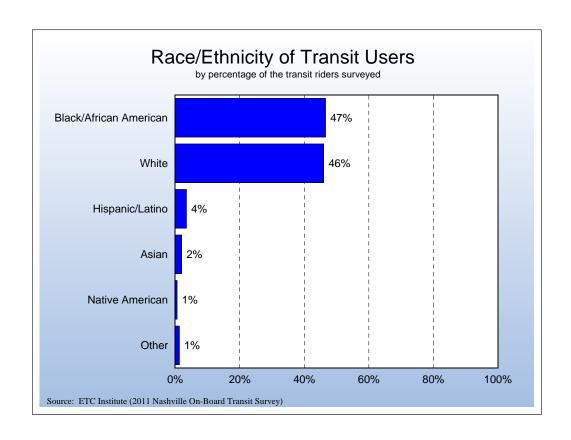


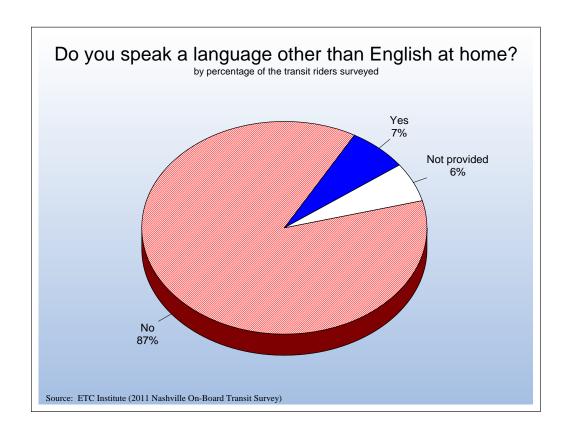


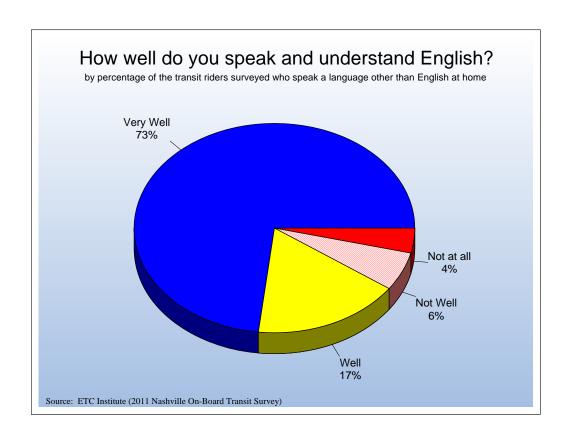


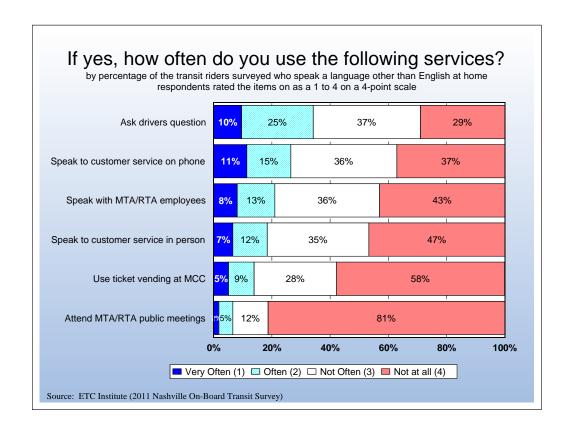












### **CHAPTER 5: DATABASE DESCRIPTION**

A copy of the database description is provided below and on the following pages.

VARIABLE NAME	DESCRIPTION	Values
ID_MAIN	Unique Identification Number	
DUMMY	Is this record a dummy record to simulate trips that were not captured in the survey (1=Yes 2=No)	
BUS_RAIL	Bus or Rail Record	
ROUTE_STATION	Route or Station Name	
ROUTE_STATION_NUM	Route of Station Code (Number)	
DIR_TRAVEL	Direction of Travel	
DIR_TRAVEL_CODE	Direction of Travel Code	O=Outbound from Transit Center I=Inbound Toward Transit Center N=No Stop at Riverfront S=Stop at Riverfront R=Toward Riverfront L=Toward Lebanon
DATE	Date Survey Was Administered	
TIME_GOT_ON_THIS_BUS	Time The Respondent Boarded	
TIME_GOT_ON_THIS_BUS_CODE	Time The Respondent Boarded Code	5=Before 6am 6=6am-6:59am 7=7am-7:59am 8=8am-8:59am 9=9am-9:59am 10=10am-10:59am 11=11am-11:59am 12=12pm-12:59pm 13=1pm-1:59pm 14=2pm-2:59pm 15=3pm-3:59pm 16=4pm-4:59pm 17=5pm-5:59pm 18=6pm-6:59pm 19=7pm or later
TIME SURVEY COMPLETED	This is the time recorded by the tablet PC to the nearest 15 minutes when the survey began; hours are shown on a 24-hour clock	s
TIME_PERIOD	Time Period to which the record was expanded (A=Before 9am; M=9am-3pm; P=3-7pm; E=after 7pm)	
WGT_FACTOR_NAME	Name of the weight factor that was used to expand the database First Portion=ROUTE NUMBER; TIME OF DAY, and THEN DIRECTION	
UNLINKED TRIP MULTIPLIER	Expansion factor used to expand the data to unlinked trips (boardings)	
LINKED TRIP MULTIPLIER	Expansion factor used to expand the data to linked trips [value is equal to 1/(1+# of transfers), if transfers=1, factor=0.5]	
HOME_ADDRESS	Home Address	
HOME_CITY	Home City	
HOME_STATE	Home State	
HOME_ZIP	Home Zip Code	
HOME_LONNUM	Home Longitude	
HOME_LATNUM	Home Latitude	
ORIGIN_TYPE	Origin Type of Place	

ORIGIN_TYPE_CODE	Origin Type of Place Code	1=Airport 2=College/University 3=Hotel 4=Medical appointment/doctor's visit 5=Recreation/sightseeing 6=School (grades K-12) 7=Shopping 8=Social visit/church/personal/friend's house 9=Home 10=Workplace 11=Job seeking 12=Other 99=Not provided
ORIGIN_NAME	Origin Place Name	
ORIGIN_ADDRESS	Origin Address	
ORIGIN_CITY	Origin Address Origin City	
ORIGIN_STATE	Origin State	
ORIGIN_ZIP	Origin Zip Code	
ORIGIN_LONNUM	Origin Longitude	
ORIGIN_LATNUM	Origin Latitude	
ACCESS_MODE_FROM_ORIGIN	Mode of Access from the Origin to the Transit System	
ACCESS_MODE_FROM_ORIGIN_CODE	Mode of Access from the Origin to the Transit System Code	1=Biked 2=Carpooled with others 3=Drove alone 4=Walked 5=Dropped off by someone going someplace else 6=Other 9=Not provided
ACCESS_MODE_FROM_ORIGIN_OTHER	Mode of Access from Origin if OTHER	
FROM_ORIGIN_WALK_DIST	Distance walked from Origin to Transit System	
FROM_ORIGIN_WALK_DIST_CODE	Distance walked from Origin to Transit System Code	1=Up to 1/4 mile (0-2 blocks) 2=1/4 to 1/2 mile (3-4 blocks) 3=1/2 to 3/4 mile (5-6 blocks) 4=3/4 to 1 mile (7-8 blocks) 5=1-2 miles (9-16 blocks) 6=More than 2 miles (17+ blocks)
FROM_ORIGIN_BIKED_MILES	Distance bike from Origin to Transit System in miles	1=One 2=Two 3=Three 4=Four 5=Five 6=Six or more
FROM_ORIGIN_PARK_AND_RIDE	Park and Ride Location if Drove/Carpooled to the Transit System	
FROM_TRANSFERS	Did the Passenger Transfer FROM another route before boarding the route on which the survey was conducted	
FROM_TRANSFERS_CODE	Did the Passenger Transfer FROM another route before boarding the route on which the survey was conducted (Code)	1=Yes 2=No 9=Not provided
1st Transfer FROM	1st Route/Station Transfer FROM	
2nd Transfer FROM	2nd Route/Station Transfer FROM	
3rd Transfer FROM	3rd Route/Station Transfer FROM	
ON_LOCATION	Description of the location where the respondent BOARDED	
ON_LONNUM	Boarding Longitude	
ON_LATNUM	Boarding Latitude	
OFF_LOCATION	Description of the location where the respondent GOT OFF	
OFF_LONNUM	Alighting Longitude	
OFF_LATNUM	Alighting Latitude  Alighting Latitude	
TO_TRANSFER	Will the respondent transfer TO another route	

		1=Yes
TO_TRANSFER_CODE	Will the respondent transfer TO another route (code)	2=No
		9=Not provided
1st Transfer TO	1st Route/Station Transfer TO	
2nd Transfer TO	2nd Route/Station Transfer TO	
3rd Transfer TO	3rd Route/Station Transfer TO	
DESTIN_TYPE	Destination Type of Place	
DESTIN_TYPE_CODE	Destination Type of Place Code	1=Airport 2=College/University 3=Hotel 4=Medical appointment/doctor's visit 5=Recreation/sightseeing 6=School (grades K-12) 7=Shopping 8=Social visit/church/personal/friend's house 9=Home 10=Workplace 11=Job seeking 12=Other 99=Not provided
DESTIN_NAME	Destination Place Name	
DESTIN_ADDRESS	Destination Address	
DESTIN_CITY	Destination City	
DESTIN_STATE	Destination City  Destination State	
DESTIN_SIP	Destination Zip Code	
	·	
DESTIN_LONNUM	Destination Longitude	
DESTIN_LATNUM	Destination Latitude	
ACCESS_MODE_TO_DESTIN	Mode of Access to the Destination from the Transit System	
ACCESS_MODE_TO_DESTIN_CODE	Mode of Access to the Destination from the Transit System Code	1=Biked 2=Carpooled with others 3=Drove alone 4=Walked 5=Will be picked up by someone 6=Other 9=Not provided
ACCESS_MODE_TO_DESTIN_OTHER	Mode of Access to Destination if OTHER	
TO_DESTIN_WALK_DISTANCE	Distance walked to Destination from Transit System	
TO_DESTIN_WALK_DISTANCE  TO_DESTIN_WALK_DISTANCE_CODE	Distance walked to Destination from Transit System Code	1=Up to 1/4 mile (0-2 blocks) 2=1/4 to 1/2 mile (3-4 blocks) 3=1/2 to 3/4 mile (5-6 blocks) 4=3/4 to 1 mile (7-8 blocks) 5=1-2 miles (9-16 blocks) 6=More than 2 miles (17+ blocks)
TO_DESTIN_BIKED_MILES	Distance bike to Destination from Transit System in miles	1=0ne 2=Two 3=Three 4=Four 5=Five 6=Six or more
DESTIN_PARK_AND_RIDE	Park and Ride Location if the Respondent will Drive/Carpool from the Transit System	
IF_NO_TRANSIT_HOW_TRAVEL	If Transit was not available, how would the respondent have completed the trip	
IF_NO_TRANSIT_HOW_TRAVEL_CODE	If Transit was not available, how would the respondent have completed the trip Code	1=Drive 2=Ride with someone 3=Walk 4=Taxi 5=Bicycle 6=Would not have made this trip 9=Not provided
VEH_IN_HH	Vehicles in the household	
_ <del></del>	1	

VEH_AVAIL_FOR_TRIP  VEH_AVAIL_FOR_TRIP_CODE  If tr  PEOPLE_IN_HH  PEOPLE_IN_HH_CODE  ADULTS_IN_HH  ADULTS_IN_HH_CODE  N	Vehicles in the household Code  If more than 0 vehicles in household, was a vehicle available for the trip  If more than 0 vehicles in household, was a vehicle available for the trip code  Number of people in the household  Number of people in the household Code	0=None 1=One 2=Two 3=Three 4=Four or more 99=Refused  1=Yes 2=No 3=Don't know  1=One 2=Two
VEH_AVAIL_FOR_TRIP tr  VEH_AVAIL_FOR_TRIP_CODE If tr  PEOPLE_IN_HH N  PEOPLE_IN_HH_CODE N  ADULTS_IN_HH N	If more than 0 vehicles in household, was a vehicle available for the trip code  Number of people in the household	2=No 3=Don't know
PEOPLE_IN_HH  PEOPLE_IN_HH_CODE  ADULTS_IN_HH  ADULTS_IN_HH_CODE  N	trip code Number of people in the household	2=No 3=Don't know
PEOPLE_IN_HH_CODE N  ADULTS_IN_HH N  ADULTS_IN_HH_CODE N		
ADULTS_IN_HH N  ADULTS_IN_HH_CODE N	Number of people in the household Code	
ADULTS_IN_HH_CODE N		3=Three 4=Four 5=Five 6=Six or more 99=Refused
	Number of adults in the household	
	Number of adults in the household Code	1=One 2=Two 3=Three 4=Four 5=Five 6=Six or more 99=Refused
EMPLOYED_OUTSIDE N	Number of employed persons in the household	
EMPLOYED_OUTSIDE_CODE N	Number of employed persons in the household Code	0=None 1=One 2=Two 3=Three 4=Four 5=Five 6=Six or more 99=Refused
INCOME A	Annual household income	
INCOME_CODE A	Annual household income Code	1=Below \$12,000 2=\$12,000-\$14,999 3=\$15,000-\$29,999 4=\$30,000-\$39,999 5=\$40,000-\$49,999 6=\$50,000-\$74,999 8=\$75,000-\$89,999 9=\$90,000-\$114,999 10=\$115,000+ 88=Don't know 99=Refused
THAVE TIME TO COMPLETE FILL SURVEY T	Did the respondent have time to finish the remaining questions on the survey (asked to be sure short trips were represented)	
DRIVERS_LIC D	Did the respondent have time to finish the remaining questions on the survey (asked to be sure short trips were represented) Code	
DRIVERS_LIC_CODE D		
EMPLOYMENT_STATUS E	the survey (asked to be sure short trips were represented) Code	1=Yes 2=No 9=Not provided

		•
EMPLOYMENT_STATUS_CODE	Employment status of the respondent code	1=Employed full-time 2=Employed part-time 3=Not currently (seeking work) 4=Not currently employed (not seeking work) 5=Retired 6=Refused Answer 9=Not provided
STUDENT STATUS	Student status of the respondent	
STUDENT_STATUS_CODE	Student status of the respondent code	1=Not a student 2=Yes-student thru 12th grade 3=Yes-college/university 4=Yes-other 9=Not provided
SCHOOL_NAME	If a Student - name of school attended	
TRAVEL_BEHAVIOR	Types of behavior respondent did during his/her roundtrip	
TRAVEL_BEHAVIOR_CODE	Types of behavior respondent did during his/her roundtrip codes (multiple responses allowed)	1=I have not changed 2=I drive a little less 3=I drive a lot less 4=I started carpooling 5=I carpool more often 6=I started using transit 7=I use transit more often 8=I walk or bike more 9=Not provided
HOW_LONG_USING_MTA_RTA	How long the respondent has been using MTA/RTA services	
HOW_LONG_USING_MTA_RTA_CODE	How long the respondent has been using MTA/RTA services code	1=Today is my first day 2=Less than 1 year 3=1-2 years 4=2-3 years 5=3-4 years 6=More than 4 years 9=Not provided
HOW_OFTEN_USE_TRANSIT	How often the respondent uses transit	
HOW_OFTEN_USE_TRANSIT_CODE	How often the respondent uses transit code	1=Once a day 2=At least once per week 3=At least once per month 4=At least once per year 5=Less than once per year 6=This is my first time 9=Not provided
WILL_MAKE_SAME_TRIP_OPPOSITE_DIRECTI ON	Will the respondent make exactly the same trip in the opposite direction on the day he/she was surveyed	
WILL_MAKE_SAME_TRIP_OPPOSITE_DIRECTI ON_CODE	Will the respondent make exactly the same trip in the opposite direction on the day he/she was surveyed code	1=Yes 2=No 9=Not provided
OPPOSITE_DIRECTION_TRIP_TIME_OF_DAY	What time the opposite trip will occur	
OPPOSITE_DIRECTION_TRIP_TIME_OF_DAY_CODE	What time the opposite trip will occur code	
ROUND_TRIP_ACTIVITIES	Types of activities respondent did during his/her roundtrip	
ROUND_TRIP_ACTIVITIES_CODE_1	Types of activities respondent did during his/her roundtrip_1st activity code	1=Go to work 2=Go to school 3=Go shopping 4=Visit friend/attend social event 5=Buy a meal 6=Do other errands 7=Other 9=Don't know/Not sure

ROUND_TRIP_ACTIVITIES_CODE_2	Types of activities respondent did during his/her roundtrip_2nd activity code	1=Go to work 2=Go to school 3=Go shopping 4=Visit friend/attend social event 5=Buy a meal 6=Do other errands 7=Other 9=Don't know/Not sure
ROUND_TRIP_ACTIVITIES_CODE_3	Types of activities respondent did during his/her roundtrip_3rd activity code	1=Go to work 2=Go to school 3=Go shopping 4=Visit friend/attend social event 5=Buy a meal 6=Do other errands 7=Other 9=Don't know/Not sure
ROUND_TRIP_ACTIVITIES_CODE_4	Types of activities respondent did during his/her roundtrip_4th activity code	1=Go to work 2=Go to school 3=Go shopping 4=Visit friend/attend social event 5=Buy a meal 6=Do other errands 7=Other 9=Don't know/Not sure
ROUND_TRIP_ACTIVITIES_CODE_5	Types of activities respondent did during his/her roundtrip_5th activity code	1=Go to work 2=Go to school 3=Go shopping 4=Visit friend/attend social event 5=Buy a meal 6=Do other errands 7=Other 9=Don't know/Not sure
ROUND_TRIP_ACTIVITIES_CODE_6	Types of activities respondent did during his/her roundtrip_6th activity code	1=Go to work 2=Go to school 3=Go shopping 4=Visit friend/attend social event 5=Buy a meal 6=Do other errands 7=Other 9=Don't know/Not sure
HOW_PAID_FOR_TRIP	How the respondent paid for his/her trip	
HOW_PAID_FOR_TRIP_CODE	How the respondent paid for his/her trip code	1=Employer-Sponsored/Easy Ride Card 2=MTA 20-Ride Express Pass 3=MTA 20-Ride Local Pass 4=MTA 31-Day Pass 5=MTA 7-Day Pass 6=MTA All-Day Pass 7=MTA One Way Fare-Express 8=MTA One Way Fare-Local 9=RTA 20-Ride Pass 10=RTA One Way Fare-Express Plus 21=10-Ride Ticket 23=Monthly Pass 24=One-Ride Ticket 99=Not provided
WHERE_GOT_TRAIN_TICKET	Where rail riders purchased their rail ticket	
WHERE_GOT_TRAIN_TICKET_CODE FARE_DISCOUNTS	Where rail riders purchased their rail ticket code  Types of Fare Discounts used	
I ANL_DISCOUNTS	Li shes oi Laie hisconius asea	

	<u> </u>	
		1=None
		2=Youth
EARE DISCOUNTS CODE	Types of Fare Dissounts used code	3=Senior
FARE_DISCOUNTS_CODE	Types of Fare Discounts used code	4=Disabled
		5=Other
		9=Not provided
FARE_DISCOUNTS_OTHER	Types of Fare Discounts used if OTHER	·
AGE	Age of Respondent	
		1=Under 18
		2=18-24
		3=25-34
AGE_CODE	Age of Respondent Code	4=35-44
		5=45-54
		6=55-64
		7=65+
		9=Not provided
LANGUAGE	Does the respondent speak a language otther than English	
		1=Yes
LANGUAGE_CODE	Does the respondent speak a language otther than English code	2=No
		9=Not provided
HOW_WELL_KNOW_ENGLISH	How well the respondent speaks English (among those who do not	
ITOW_WEEE_KNOW_ENGEISIT	speak English as their primary language)	
		1=Very well
HOW WELL KNOW ENGLISH CODE	How well the respondent speaks English (among those who do not	2=Well
	speak English as their primary language) code	3=Not well
		4=Not at all
CUST SVS CALL EDGO	How often non-english speaking riders speak to Customer Service on	
CUST_SVC_CALL_FREQ	the telephone	
		1=Very often
	How often non-english speaking riders speak to Customer Service on	2=Often
CUST_SVC_CALL_FREQ_CODE	the telephone code	3=Not often
		4=Not at all
	How often non-english speaking riders Speak to Customer Service at	
MUSIC_CITY_CUST_SVC_FREQ	Music City Central	
		1=Very often
	How often non-english speaking riders Speak to Customer Service at	2=Often
MUSIC_CITY_CUST_SVC_FREQ_CODE	Music City Central code	3=Not often
		4=Not at all
	How often non-english speaking riders Use the Ticket Vending	
MCC_TICKET_VEND_FREQ	Machines at Music City Central	
	·	1=Very often
	How often non-english speaking riders Use the Ticket Vending	2=Often
MCC_TICKET_VEND_FREQ_CODE	Machines at Music City Central code	3=Not often
	machines at maste city dental code	4=Not at all
	How often non-english speaking riders Speak to the MTA/RTA Bus	
MTA_RTA_SPEAK_FREQ	Drivers with questions	
		1=Very often
	How often non-english speaking riders Speak to the MTA/RTA Bus	2=Often
MTA_RTA_SPEAK_FREQ_CODE	Drivers with questions code	3=Not often
	2 2.3 With questions code	4=Not at all
	How often non-english speaking riders Speak with other MTA/RTA	
SPEAK_2_OTHER_EMPL_FREQ	employees	
	F J	1 Vany often
	How often non-english speaking riders Speak with other MTA/RTA	1=Very often
SPEAK_2_OTHER_EMPL_FREQ_CODE	employees code	2=Often 3=Not often
	comprosited code	4=Not at all
	How often non-english speaking riders Attend MTA/RTA Public	
ATTEND_MTA_RTA_MTGS_FREQ	Meetings	
		4 Van after
	How often non-anglish speaking ridges Attend MTA /DTA Bubli-	1=Very often
ATTEND_MTA_RTA_MTGS_FREQ_CODE	How often non-english speaking riders Attend MTA/RTA Public Meetings code	2=Often 3=Not often
		4=Not at all
GENDER	Gender	
OLINDLIN	Gender	1

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GENDER_CODE	Gender code	1=Male 2=Female 9=Not provided
ETHNICITY	Race/Ethnicity of respondent	
ETHNICITY_CODE_1	Race/Ethnicity Code 1	1=White 2=Black/African American 3=Asian 4=Native American 5=Hispanic/Latino 6=Other
ETHNICITY_CODE_2	Race/Ethnicity Code 2	1=White 2=Black/African American 3=Asian 4=Native American 5=Hispanic/Latino 6=Other
ETHNICITY_CODE_3	Race/Ethnicity Code 3	1=White 2=Black/African American 3=Asian 4=Native American 5=Hispanic/Latino 6=Other
Total Addresses Geocoded Out of 5	Number of the five key addresses (home, origin, boarding, alighting,	
TOTAL REPORTED TRANSFERS	and destination) that were geocoded) out of five  Total number of transfers reported by the respondent	
HOME_TAZ	TAZ Number of the Home location	
ORIGIN TAZ	TAZ Number of the Origin location	
ON_TAZ	TAZ Number of the Boarding location	
OFF_TAZ	TAZ Number of the Alighting location	
DESTIN_TAZ	TAZ Number of the Destination location	

## CHAPTER 6: TABULAR DATA

The tabular data is provided on the following pages.

### Surveys by Route

Route Station	Number	Percent
1 100 Oaks	47	1.2 %
10 Charlotte	215	5.5 %
12 Nolensville Road	216	5.5 %
14 Whites Creek	65	1.7 %
15 Murfreesboro Road	328	8.3 %
17 12th Avenue South	101	2.6 %
18 Airport - Elm Hill Pike	36	0.9 %
18xAirport - Elm Hill Pike (Express)	11	0.3 %
19 Herman	94	2.4 %
2 Belmont	37	0.9 %
20 Scott	35	0.9 %
22 Bordeaux	195	5.0 %
23 Dickerson Road	162	4.1 %
24X Bellevue Express	62	1.6 %
25 Midtown	69	1.8 %
26 Gallatin Road	152	3.9 %
28 Meridian	54	1.4 %
29 Jefferson	90	2.3 %
3 West End	190	4.8 %
30 McFerrin	35	0.9 %
33X Hickory Hollow Mall - Old Hickory Exp	19	0.5 %
34 Opry Mills	38	1.0 %
35X Rivergate Express	43	1.1 %
37X Tusculum - McMurray Express	21	0.5 %
38X Antioch Express	20	0.5 %
39X Cane Ridge Express	19	0.5 %
4 Shelby	133	3.4 %
41 Golden Valley	22	0.6 %
42 St. Cecilia - Cumberland	51	1.3 %
56 Gallatin Road BRT	270	6.9 %
6 Lebanon Road	73	1.9 %
60 Blue Circuit	39	1.0 %
61 Green Circuit	27	0.7 %
62 Purple Circuit	13	0.3 %
7 Hillsboro	178	4.5 %
72 Edmondson Pike Connector	22	0.6 %

## Route (Continued)

Route Station	Number	<u>Percent</u>
76 Madison Connector	22	0.6 %
8 8th Avenue South	48	1.2 %
89X Springfield - Joelton Express	81	2.1 %
9 MetroCenter	44	1.1 %
91X Franklin - Brentwood Express	61	1.5 %
92X Gallatin - Hendersonville Express	60	1.5 %
93 Music City Star West End Shuttle	65	1.7 %
95X Spring Hill Express	34	0.9 %
96X Nashville - Murfreesboro Relax & Ride	74	1.9 %
Donelson	10	0.3 %
Hermitage	39	1.0 %
Lebanon	33	0.8 %
Martha	8	0.2 %
Mt. Juliet	44	1.1 %
Riverfront	131	3.3 %
Total	3936	100.0 %

## What is your HOME City?

Home City	Number	Percent
Antioch	70	1.8 %
Adams	5	0.1 %
Alexandria	3	0.1 %
Ashland City	5	0.1 %
Auburntown	1	0.0 %
Bellevue	1	0.0 %
Bethpage	1	0.0 %
BNA AIRPORT	1	0.0 %
Brentwood	13	0.3 %
Cane Ridge	2	0.1 %
Castalian Springs	2	0.1 %
Cottonwood	1	0.0 %
Cedar Hill	2	0.1 %
Chapmansboro	2	0.1 %
Clarksville	1	0.0 %
Columbia	13	0.3 %
Cookeville	5	0.1 %
Cottage Grove	1	0.0 %
DONELSON	3	0.1 %
Dowelltown	1	0.0 %
Fairview	2	0.1 %
Franklin	51	1.3 %
Gallatin	18	0.5 %
Goodlettsville	24	0.6 %
Greenbrier	7	0.2 %
Hartsville-Trousdale County	5	0.1 %
Hendersonville	35	0.9 %
Hermitage	43	1.1 %
Joelton	11	0.3 %
Kingston Springs	1	0.0 %
Lascassas	2	0.1 %
La Vergne	21	0.5 %
Lebanon	82	2.1 %
Madisonville	7	0.2 %
Martha	1	0.0 %
Mount Juliet	92	2.3 %
Murfreesboro	32	0.8 %
Nashville	3190	81.0 %

## What is your HOME City?

Home City	Number	<u>Percent</u>
Old Hickory	21	0.5 %
Pegram	1	0.0 %
Pleasant View	10	0.3 %
Portland	2	0.1 %
Rockvale	1	0.0 %
Rutherford	4	0.1 %
Smithville	1	0.0 %
Smyrna	14	0.4 %
Spring Hill	12	0.3 %
Springfield	37	0.9 %
Thompson's Station	8	0.2 %
Watertown	2	0.1 %
Westport	1	0.0 %
White Bluff	1	0.0 %
White House	6	0.2 %
White's Creek	1	0.0 %
Williston	1	0.0 %
Wilson	2	0.1 %
Woodbury	2	0.1 %
Madison	52	1.3 %
Total	3936	100.0 %

## What is your HOME Zip Code?

Home Zip Code	Number	Percent
3703	1	0.0 %
6880	1	0.0 %
37002	1	0.0 %
37010	2	0.1 %
37012	6	0.2 %
37013	151	3.8 %
37015	8	0.2 %
37016	1	0.0 %
37017	1	0.0 %
37022	3	0.1 %
37023	2	0.1 %
37026	3	0.1 %
37027	16	0.4 %
37028	1	0.0 %
37031		0.1 %
37032	3 2	0.1 %
37035	2	0.1 %
37037	1	0.0 %
37042	1	0.0 %
37043	1	0.0 %
37046	2	0.1 %
37048	2	0.1 %
37055	1	0.0 %
37059	1	0.0 %
37062	3	0.1 %
37064	20	0.5 %
37065	1	0.0 %
37066	26	0.7 %
37067	26	0.7 %
37069	5	0.1 %
37072	39	1.0 %
37073	8	0.2 %
37074	8	0.2 %
37075	49	1.2 %
37076	100	2.5 %
37077	1	0.0 %
37079	1	0.0 %
37080	14	0.4 %
37082	4	0.1 %
37085	3	0.1 %

## What is your HOME Zip Code?

Home Zip Code	Number	Percent
37086	26	0.7 %
37087	73	1.9 %
37090	16	0.4 %
37091	1	0.0 %
37103	2	0.1 %
37106	1	0.0 %
37107	1	0.0 %
37113	1	0.0 %
37115	187	4.8 %
37116	1	0.0 %
37117	1	0.0 %
37120	1	0.0 %
37122	108	2.7 %
37126	2	0.1 %
37127	2	0.1 %
37128	9	0.2 %
37129	12	0.3 %
37130	13	0.3 %
37138	41	1.0 %
37143	2	0.1 %
37146	11	0.3 %
37148	4	0.1 %
37153	1	0.0 %
37155	1	0.0 %
37166	1	0.0 %
37167	16	0.4 %
37169	1	0.0 %
37172	36	0.9 %
37174	10	0.3 %
37179	9	0.2 %
37184	2	0.1 %
37187	1	0.0 %
37188	5	0.1 %
37189	3	0.1 %
37190	5 3 2 2	0.1 %
37200	2	0.1 %
37201	17	0.4 %
37202	7	0.2 %
37203	180	4.6 %
37204	84	2.1 %

## What is your HOME Zip Code?

Home Zip Code	Number	Percent
37205	19	0.5 %
37206	328	8.3 %
37207	414	10.5 %
37208	287	7.3 %
37209	234	5.9 %
37210	143	3.6 %
37211	241	6.1 %
37212	65	1.7 %
37213	9	0.2 %
37214	59	1.5 %
37215	52	1.3 %
37216	110	2.8 %
37217	123	3.1 %
37218	128	3.3 %
37219	25	0.6 %
37220	2	0.1 %
37221	83	2.1 %
37224	1	0.0 %
37228	12	0.3 %
37232	1	0.0 %
37235	4	0.1 %
37243	2	0.1 %
37270	1	0.0 %
37274	1	0.0 %
37307	1	0.0 %
37357	1	0.0 %
37502	1	0.0 %
37717	1	0.0 %
37807	1	0.0 %
38401	14	0.4 %
38501	4	0.1 %
38570	1	0.0 %
Not provided/Don't know	154	3.9 %
Total	3936	100.0 %

### Q1. What type of place are you COMING FROM now?

Origin Type	Number	<u>Percent</u>
1=Airport	5	0.1 %
2=College/University	122	3.1 %
3=Hotel	8	0.2 %
4=Medical appointment/doctor's visit	108	2.7 %
5=Recreation/sightseeing	40	1.0 %
6=School (grades K-12)	152	3.9 %
7=Shopping	205	5.2 %
8=Social visit/church/personal/friend's hous	se 295	7.5 %
9=Home	1933	49.1 %
10=Workplace	1042	26.5 %
11=Job seeking	17	0.4 %
12=Other	9	0.2 %
Total	3936	100.0 %

Q3a. What is the City of the place you are coming from?

Origin City	Number	Percent
Antioch	47	1.2 %
Adams	2	0.1 %
Alexandria	1	0.0 %
Ashland City	2	0.1 %
Bellevue	1	0.0 %
Brentwood	5	0.1 %
Cane Ridge	2	0.1 %
Castalian Springs	1	0.0 %
Cedar Hill	2	0.1 %
Chapnansboro	1	0.0 %
Charlotte	2	0.1 %
Columbia	8	0.2 %
Cookeville	2	0.1 %
Cottage Grove	1	0.0 %
Donelson	3	0.1 %
Dickson	1	0.0 %
Dowelltown	1	0.0 %
Fairview	2	0.1 %
Franklin	30	0.8 %
Gallatin	25	0.6 %
Goodlettsville	17	0.4 %
Greenbrier	4	0.1 %
Hartsville	1	0.0 %
Hendersonville	19	0.5 %
Hermitage	14	0.4 %
Joelton	9	0.2 %
Kingston Springs	1	0.0 %
Lascassas	2	0.1 %
La Vergne	9	0.2 %
Lebanon	44	1.1 %
Madisonville	4	0.1 %
Mount Juliet	35	0.9 %
Murfreesboro	13	0.3 %
Nashville	3514	89.3 %
Old Hickory	5	0.1 %
Pegram	1	0.0 %
Pleasant View	5	0.1 %
Portland	2	0.1 %
Rutherford	3	0.1 %
Smithville	1	0.0 %

### Q3a. What is the City of the place you are coming from?

Origin City	Number	Percent
Smyrna	8	0.2 %
Spring Hill	8	0.2 %
Springfield	25	0.6 %
Thompson's Station	2	0.1 %
White's Creek	1	0.0 %
Wilson	2	0.1 %
Watertown	1	0.0 %
White Bluff	1	0.0 %
White House	1	0.0 %
Williston	1	0.0 %
Woodbury	1	0.0 %
Madison	43	1.1 %
Total	3936	100.0 %

Q3b. What is the Zip Code of the place you are coming from?

Origin Zip Code	Number	Percent
3721	1	0.0 %
37002	1	0.0 %
37012	3	0.1 %
37013	96	2.4 %
37015	4	0.1 %
37017	1	0.0 %
37019	1	0.0 %
37022	1	0.0 %
37026	1	0.0 %
37027	7	0.2 %
37028	2	0.1 %
37029	1	0.0 %
37031	2	0.1 %
37032	2	0.1 %
37035	1	0.0 %
37037	1	0.0 %
37040	1	0.0 %
37043	1	0.0 %
37046	1	0.0 %
37048	1	0.0 %
37059	1	0.0 %
37062	3	0.1 %
37064	13	0.3 %
37065	1	0.0 %
37066	19	0.5 %
37067	16	0.4 %
37069	1	0.0 %
37072	26	0.7 %
37073	5	0.1 %
37074	4	0.1 %
37075	21	0.5 %
37076	57	1.4 %
37077	1	0.0 %
37079	1	0.0 %
37080	11	0.3 %
37082	2	0.1 %
37085	2	0.1 %
37086	11	0.3 %
37087	48	1.2 %
37090	6	0.2 %
	-	· · · · · · ·

Q3b. What is the Zip Code of the place you are coming from?

Origin Zip Code	Number	Percent
37112	1	0.0 %
37115	118	3.0 %
37120	1	0.0 %
37122	51	1.3 %
37126	1	0.0 %
37127	1	0.0 %
37128	2	0.1 %
37129	5	0.1 %
37130	6	0.2 %
37136	1	0.0 %
37137	1	0.0 %
37138	14	0.4 %
37143	3	0.1 %
37146	6	0.2 %
37148	3	0.1 %
37166	1	0.0 %
37167	9	0.2 %
37169	1	0.0 %
37172	25	0.6 %
37174	7	0.2 %
37179	3	0.1 %
37184	1	0.0 %
37187	1	0.0 %
37189	2	0.1 %
37190	1	0.0 %
37200	1	0.0 %
37201	26	0.7 %
37202	5	0.1 %
37203	196	5.0 %
37204	75	1.9 %
37205	21	0.5 %
37206	203	<b>5.2</b> %
37207	244	6.2 %
37208	209	5.3 %
37209	193	4.9 %
37210	104	2.6 %
37211	178	4.5 %
37212	69	1.8 %
37213	8	0.2 %
37214	51	1.3 %

Q3b. What is the Zip Code of the place you are coming from?

Origin Zip Code	Number	Percent
37215	59	1.5 %
37216	54	1.4 %
37217	76	1.9 %
37218	94	2.4 %
37219	65	1.7 %
37220	1	0.0 %
37221	54	1.4 %
37224	1	0.0 %
37228	23	0.6 %
37232	62	1.6 %
37234	4	0.1 %
37235	3 2	0.1 %
37238	2	0.1 %
37240	6	0.2 %
37241	1	0.0 %
37242	9	0.2 %
37243	123	3.1 %
37246	2	0.1 %
37279	1	0.0 %
37307	1	0.0 %
37313	1	0.0 %
37322	1	0.0 %
37357	1	0.0 %
37502	1	0.0 %
37717	1	0.0 %
37807	1	0.0 %
38115	1	0.0 %
38401	9	0.2 %
38501	2	0.1 %
Not provided/Don't know	1051	26.7 <u>%</u>
Total	3936	100.0 %

# Q4. How did you get from the place in Question #1 to the very FIRST bus or train you used for this one-way trip?

Access Mode	Number	Percent
1=Biked	24	0.6 %
2=Carpooled with others	18	0.5 %
3=Drove alone	334	8.5 %
4=Walked	3360	85.4 %
5=Dropped off by someone going someplac	e else 179	4.5 %
6=Other	21	0.5 %
Total	3936	100.0 %

#### Q4a. IF WALKED: How far did you walk?

Walk Distance	Number	<u>Percent</u>
1=Up to 1/4 mile (0-2 blocks)	2251	67.0 %
2=1/4 to 1/2 mile (3-4 blocks)	494	14.7 %
3=1/2 to 3/4 mile (5-6 blocks)	179	5.3 %
4=3/4 to 1 mile (7-8 blocks)	109	3.2 %
5=1-2 miles (9-16 blocks)	217	6.5 %
6=More than 2 miles (17+ blocks)	110	3.3 %
Total	3360	100.0 %

#### Q4a. IF BIKED: How many miles?

Bike Distance	Number	Percent
1=One miles or less	6	25.0 %
2=Two miles	6	25.0 %
3=Three miles	4	16.7 %
4=Four miles	1	4.2 %
5=Five miles	1	4.2 %
6=Six or more miles	6	25.0 %
Total	24	100.0 %

### Q5. What type of place are you GOING TO now?

Destination Type	Number	Percent
1=Airport	4	0.1 %
2=College/University	150	3.8 %
3=Hotel	7	0.2 %
4=Medical appointment/doctor's visit	136	3.5 %
5=Recreation/sightseeing	67	1.7 %
6=School (grades K-12)	96	2.4 %
7=Shopping	211	5.4 %
8=Social visit/church/personal/friend's hous	e 464	11.8 %
9=Home	1558	39.6 %
10=Workplace	1202	30.5 %
11=Job seeking	19	0.5 %
12=Other	22	0.6 %
Total	3936	100.0 %

Q7a. What is the City of the place where you are going?

Destination City	Number	<u>Percent</u>
Madison	52	1.3 %
Woodbury	1	0.0 %
White House	4	0.1 %
Watertown	1	0.0 %
West End Blvd	1	0.0 %
West End Ave	1	0.0 %
Thompson's Station	6	0.2 %
Springfield	14	0.4 %
Spring Hill	4	0.1 %
Smyrna	5	0.1 %
Rutherford	1	0.0 %
Rockvale	1	0.0 %
Portland	1	0.0 %
Pleasant View	5	0.1 %
Old Hickory	16	0.4 %
Nashville	3482	88.5 %
Murfreesboro	38	1.0 %
Mount Juliet	60	1.5 %
Mason	1	0.0 %
Madisonville	5	0.1 %
Martha	1	0.0 %
Lebanon	42	1.1 %
La Vergne	13	0.3 %
Joelton	3	0.1 %
Hermitage	29	0.7 %
Hendersonville	19	0.5 %
Hartsville-Trousdale County	4	0.1 %
Greenbrier	3	0.1 %
Goodlettsville	14	0.4 %
Gallatin	6	0.2 %
Franklin	21	0.5 %
DONELSON	3	0.1 %
Cookeville	3	0.1 %
Columbia	5	0.1 %
Chattanooga	1	0.0 %
Chapmansboro	1	0.0 %
Cottonwood	1	0.0 %
Castalian Springs	1	0.0 %
Brentwood	8	0.2 %
Belle Meade	1	0.0 %

### Q7a. What is the City of the place where you are going?

Destination City	Number	Percent
Bethpage	1	0.0 %
Auburntown	1	0.0 %
Ashland City	3	0.1 %
Antioch	46	1.2 %
Alexandria	2	0.1 %
Adams	5	0.1 %
Total	3936	100.0 %

Q7b. What is the Zip Code of the place where you are going?

Destination Zip Code	Number	Percent
3703	1	0.0 %
37005	1	0.0 %
37010	2	0.1 %
37012	4	0.1 %
37013	76	1.9 %
37015	4	0.1 %
37016	1	0.0 %
37018	1	0.0 %
37019	1	0.0 %
37022	2	0.1 %
37023	1	0.0 %
37026	1	0.0 %
37027	10	0.3 %
37028	1	0.0 %
37031	1	0.0 %
37032	1	0.0 %
37035	1	0.0 %
37040	1	0.0 %
37041	1	0.0 %
37042	1	0.0 %
37043	2	0.1 %
37046	1	0.0 %
37048	2	0.1 %
37055	1	0.0 %
37063	1	0.0 %
37064	7	0.2 %
37066	8	0.2 %
37067	10	0.3 %
37069	4	0.1 %
37072	21	0.5 %
37073	3	0.1 %
37074	4	0.1 %
37075	26	0.7 %
37076	43	1.1 %
37077	1	0.0 %
37080	4	0.1 %
37082	1	0.0 %
37085	1	0.0 %
37086	15	0.4 %
37087	28	0.7 %

Q7b. What is the Zip Code of the place where you are going?

Destination Zip Code	Number	Percent
37090	10	0.3 %
37091	1	0.0 %
37103	2	0.1 %
37106	1	0.0 %
37107	1	0.0 %
37113	1	0.0 %
37115	119	3.0 %
37116	1	0.0 %
37117	1	0.0 %
37122	61	1.5 %
37127	2	0.1 %
37128	7	0.2 %
37129	8	0.2 %
37130	8	0.2 %
37132	1	0.0 %
37138	24	0.6 %
37146	5	0.1 %
37148	1	0.0 %
37153	1	0.0 %
37155	1	0.0 %
37167	6	0.2 %
37172	16	0.4 %
37174	3	0.1 %
37179	6	0.2 %
37184	1	0.0 %
37188	5	0.1 %
37189	1	0.0 %
37190	1	0.0 %
37200	1	0.0 %
37201	48	1.2 %
37202	9	0.2 %
37203	195	5.0 %
37204	51	1.3 %
37205	29	0.7 %
37206	160	4.1 %
37207	191	4.9 %
37208	200	5.1 %
37209	158	4.0 %
37210	103	2.6 %
37211	142	3.6 %
		- · · · ·

Q7b. What is the Zip Code of the place where you are going?

Destination Zip Code	Number	Percent
37212	62	1.6 %
37213	13	0.3 %
37214	53	1.3 %
37215	42	1.1 %
37216	61	1.5 %
37217	80	2.0 %
37218	60	1.5 %
37219	95	2.4 %
37221	37	0.9 %
37222	1	0.0 %
37228	16	0.4 %
37232	51	1.3 %
37234	3	0.1 %
37235	3	0.1 %
37238	1	0.0 %
37240	4	0.1 %
37242	4	0.1 %
37243	144	3.7 %
37246	4	0.1 %
37247	1	0.0 %
37248	2	0.1 %
37270	1	0.0 %
37274	1	0.0 %
37288	1	0.0 %
37423	1	0.0 %
37615	1	0.0 %
38401	5	0.1 %
38501	2	0.1 %
38570	1	0.0 %
Don't know/not provided	1309	33.3 %
Total	3936	100.0 %

## Q8. How will you get to your destination (the place listed in Question #5) once you get off the LAST bus (or train) you are using for this one-way trip?

Access Mode	Number	Percent
1=Bike	14	0.4 %
2=Carpool with others	14	0.4 %
3=Drive alone	299	7.6 %
4=Walk	3408	86.6 %
5=Will be picked up by someone	192	4.9 %
6=Other	9	0.2 %
Total	3936	100.0 %

### Q8a. IF WALKED: How far did you walk?

Walk Distance	Number	Percent
1=Up to 1/4 mile (0-2 blocks)	2463	72.3 %
2=1/4 to 1/2 mile (3-4 blocks)	444	13.0 %
3=1/2 to 3/4 mile (5-6 blocks)	261	7.7 %
4=3/4 to 1 mile (7-8 blocks)	22	0.6 %
5=1-2 miles (9-16 blocks)	160	4.7 %
6=More than 2 miles (17+ blocks)	58	1.7 %
Total	3408	100.0 %

### Q8b. IF BIKED: How many miles?

Bike Distance	Number	Percent
1=One mile or less	5	35.7 %
2=Two miles	4	28.6 %
3=Three miles	2	14.3 %
5=Five miles	1	<b>7.1</b> %
6=Six miles or more	2	14.3 %
Total	14	100.0 %

### Q9. Did you transfer FROM another bus or train BEFORE getting on this bus?

From Transfer	Number	Percent
1=Yes	1163	29.5 %
2=No	2773	70.5 %
Total	3936	100.0 %

### Q13. Will you transfer TO another bus or train AFTER getting off this bus?

To Transfer	Number	Percent
1=Yes	1057	26.9 %
2=No	2879	<b>73.1</b> %
Total	3936	100.0 %

### Q14. If bus service had not been available today, how would you have made this trip?

How make trip	Number	Percent
1=Drive	1105	28.1 %
2=Ride with someone	1042	26.5 %
3=Walk	442	11.2 %
4=Taxi	177	4.5 %
5=Bicycle	71	1.8 %
6=Would not have made this trip	1099	27.9 %
Total	3936	100.0 %

# Q15. How many WORKING vehicles (cars, trucks, or motorcycles) are available to your household?

Vehicles in Household	Number	Percent
0=None	1793	45.6 %
1=One	1118	28.4 %
2=Two	728	18.5 %
3=Three	208	5.3 %
4=Four or more	87	2.2 %
99=Refused	2	0.1 %
Total	3936	100.0 %

## Q15a. (If #15 is more than "none") Were any of these vehicles available to your household?

Vehicle Available for Trip	Number	Percent
1=Yes	1264	<b>59.0</b> %
2=No	791	36.9 %
3=Don't know	88	4.1 %
Total	2143	100.0 %

### Q16. Including YOU, how many people live in your household?

People in Household	Number	Percent
1=0ne	925	23.5 %
2=Two	1240	31.5 %
3=Three	728	18.5 %
4=Four	486	12.3 %
5=Five	237	6.0 %
6=Six or more	318	8.1 %
99=Refused	2	0.1 %
Total	3936	100.0 %

# Q17. Including YOU, how many adults (age 18 and older) live in your household?

Adults in HH	Number	Percent
1=0ne	1245	31.6 %
2=Two	1702	43.2 %
3=Three	568	14.4 %
4=Four	204	5.2 %
5=Five	59	1.5 %
6=Six or more	156	4.0 %
99=Refused	2	0.1 %
Total	3936	100.0 %

# Q18. Including YOU, how many people in your household work outside the home?

Number of People Employed in Household	Number	<u>Percent</u>
0=None	426	10.8 %
1=One	1707	43.4 %
2=Two	1270	32.3 %
3=Three	294	7.5 %
4=Four	97	2.5 %
5=Five	37	0.9 %
6=Six or more	95	2.4 %
99=Refused	10	0.3 %
Total	3936	100.0 %

### Q19. Which of the following categories BEST describes your TOTAL ANNUAL HOUSEHOLD INCOME?

Total Annual Household Income	Number	Percent
1=Below \$12,000	1042	26.5 %
2=\$12,000-\$14,999	488	12.4 %
3=\$15,000-\$29,999	700	17.8 %
4=\$30,000-\$39,999	478	12.1 %
5=\$40,000-\$49,999	327	8.3 %
6=\$50,000-\$59,999	252	6.4 %
7=\$60,000-\$74,999	218	5.5 %
8=\$75,000-\$89,999	128	3.3 %
9=\$90,000-\$114,999	128	3.3 %
10=\$115,000+	111	2.8 %
88=Don't know	38	1.0 %
99=Refused	26	0.7 %
Total	3936	100.0 %

### Q20. Do you have a valid driver's license?

Driver's License	Number	Percent
1=Yes	2095	53.2 %
2=No	1603	40.7 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

### Q21. Are you: (check the response that BEST describes you)

Employment Status	Number	<u>Percent</u>
1=Employed full-time	2017	51.2 %
2=Employed part-time	598	15.2 %
3=Not currently (seeking work)	641	16.3 %
4=Not currently employed (not seeking work)	306	7.8 %
5=Retired	110	2.8 %
6=Refused Answer	26	0.7 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

### Q22. Are you a student? (check the one response that BEST describes you)

Student Status	Number	<u>Percent</u>
1=Not a student	2920	74.2 %
2=Yes-student thru 12th grade	231	<b>5.9</b> %
3=Yes-college/university	481	12.2 %
4=Yes-other	66	1.7 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

### <u>Q23. How have you changed your travel behaviors in recent months in response to rising fuel prices?</u>

Travel Behavior	Number	Percent
1=I have not changed	2466	62.7 %
2=I drive a little less	231	<b>5.9</b> %
3=I drive a lot less	247	6.3 %
4=I started carpooling	15	0.4 %
5=I carpool more often	16	0.4 %
6=I started using transit	287	7.3 %
7=I use transit more often	394	10.0 %
8=I walk or bike more	42	1.1 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

### Q24. How long have you been using MTA/RTA services?

How long using MTA/RTA services	Number	Percent
1=Today is my first day	64	1.6 %
2=Less than 1 year	950	24.1 %
3=1-2 years	735	18.7 %
4=2-3 years	172	4.4 %
5=3-4 years	420	10.7 %
6=More than 4 years	1357	34.5 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

# Q25. How often do you ride some form of public transit in the Nashville region? (check the one that best fits you)

How often use MTA/RTA services	Number	Percent
1=Once a day	2816	71.5 %
2=At least once per week	661	16.8 %
3=At least once per month	129	3.3 %
4=At least once per year	35	0.9 %
5=Less than once per year	16	0.4 %
6=This is my first time	41	1.0 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

### Q26. Did you already or will you later make this trip in the EXACT opposite direction today?

Reverse Trip	Number	<u>Percent</u>
1=Yes	2707	68.8 %
2=No	991	25.2 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

## Q27. On this ROUND TRIP (between the time you left home and the time you will return home) will you: (check all that apply)

Round Trip Activities	Number	<u>Percent</u>
1 = Go to work	2029	41.8 %
2 = Go to school	466	9.6 %
3 = Go shopping	471	9.7 %
4 = Visit friend/attend social event	434	8.9 %
5 = Buy a meal	474	9.8 %
6 = Do other errands	934	19.2 %
9 = Don't know/Not sure	51	1.0 %
Total	4859	100.0 %

### Q28. How did you pay for your trip today?

How paid for trip	Number	Percent
1=Employer-Sponsored/Easy Ride Card	866	22.0 %
2=MTA 20-Ride Express Pass	48	1.2 %
3=MTA 20-Ride Local Pass	127	3.2 %
4=MTA 31-Day Pass	677	17.2 %
5=MTA 7-Day Pass	206	5.2 %
6=MTA All-Day Pass	736	18.7 %
7=MTA One Way Fare-Express	17	0.4 %
8=MTA One Way Fare-Local	796	20.2 %
9=RTA 20-Ride Pass	65	1.7 %
10=RTA One Way Fare-Express Plus	17	0.4 %
21=10-Ride Ticket	70	1.8 %
23=Monthly Pass	24	0.6 %
24=One-Ride Ticket	18	0.5 %
99=Not provided	269	6.8 %
Total	3936	100.0 %

### Q29. Which of the following fare discounts do you receive?

Fare Discounts	Number	Percent
1=None	2443	62.1 %
2=Youth	357	9.1 %
3=Senior	108	2.7 %
4=Disabled	451	11.5 %
5=Other	86	2.2 %
9=Not provided	491	12.5 %
Total	3936	100.0 %

### Q30. What is your AGE:

Age	Number	Percent
1=Under 18	224	5.7 %
2=18-24	595	15.1 %
3=25-34	763	19.4 %
4=35-44	712	18.1 %
5=45-54	800	20.3 %
6=55-64	505	12.8 %
7=65+	99	2.5 %
9=Not provided	238	6.0 %
Total	3936	100.0 %

### Q31. Your Gender:

Gender	Number	Percent
1=Male	1938	49.2 %
2=Female	1998	50.8 %
Total	3936	100.0 %

### Q32. How would you describe your race/ethnicity?

Ethnicity	Number	<u>Percent</u>
1 = White	1827	46.0 %
2 = Black/African American	1850	46.6 %
3 = Asian	81	2.0 %
4 = Native American	22	0.6 %
5 = Hispanic/Latino	138	3.5 %
6 = Other	51	1.3 %
Total	3969	100.0 %

### Q33. Do you speak a language other than English at home?

Do you speak another language at home?	Number	Percent
1=Yes 272	6.9 %	
2=No 3426	87.0 %	
9=Not provided	238	6.0 %
Total 3936	100.0 %	

### Q33a. [IF YES to #33] How well do you speak and understand English?

How well do you speak/understand English?	Number	Percent Percent
1=Very well	198	72.8 %
2=Well	46	16.9 %
3=Not well	18	6.6 %
4=Not at all	10	3.7 %
Total 272	100.0 %	

### Q33b. [IF YES to #33] How often do you use the following services?

(N=272)

Very often	Often	Not often	Not at all	
How often speak to customer service on				
the phone	11.4%	15.1%	36.4%	37.1%
How often speak to customer service at				
Music City Central:	6.6%	11.8%	34.9%	46.7%
How often use the ticket vending Machines				
at MCC	5.1%	8.8%	28.3%	57.7%
How often speak to MTA/RTA bus				
drivers with questions	9.6%	24.6%	36.8%	29.0%
How often speak with other MTA/RTA				
employees	8.1%	12.9%	36.0%	43.0%
How often attend MTA/RTA public				
meetings	1.8%	4.8%	12.1%	81.3%

### CHAPTER 7: SURVEY INSTRUMENTS

Copies of the survey instruments are provided on the following pages.

#### Nashville Regional Transit Survey Time: \_\_ \_\_ am / pm Interviewer: Please take a few moments to complete this important survey. Your input will be used to plan transportation improvements in the Nashville area. All information will be kept strictly confidential. **HOME Address:** (please be specific, ex: 123 W Main Street): (If you are just visiting the area, list the address you are staying in the Nashville area.) OR Intersection if street address is not known: \_\_\_\_\_ County: \_\_\_\_ State: Zip Code: COMING FROM? GOING TO? 1. What type of place are you COMING FROM now (the 5. What type of place are you GOING TO now (the starting place for your one-way trip)? ending place for your one-way trip)? ○ Your **HOME** → Go to Question #4 ○ Shopping ○ Your **HOME** → Go to Question #8 ○ Shopping O Your WORKPLACE O Hotel O Your WORKPLACE O Hotel O School (grades K-12) O School (grades K-12) O Airport (as an air passenger) O Airport (as an air passenger) O Recreation / sightseeing O Recreation / sightseeing O Medical appointment / doctor's visit O Medical appointment / doctor's visit O Social visit / church / personal / friend's house O Social visit / church / personal / friend's house O College / University (student's only) O College / University (student's only) Other: 2. What is the NAME of the place you are coming from 6. What is the NAME of the place you are going to now? now? 3. What is the **EXACT STREET ADDRESS** of this place? 7. What is the **EXACT STREET ADDRESS** of this place? OR Intersection if street address is not known: OR Intersection if street address is not known: \_ Zip: \_\_ 8. How will you get to your destination (the place listed How did you get from the place in Question #1 to the in Question #5) once you get off the LAST bus (or very FIRST bus or train you used for this one-way train) you are using for this one-way trip? ○ Walk – How far will you walk? O Walked - How far did you walk? O Up to 1/4 mile (0-2 blocks) O Up to 1/4 mile (0-2 blocks) O 1/4 to 1/2 mile (3-4 blocks) O 1/4 to 1/2 mile (3-4 blocks) O 1/2 to 3/4 mile (5-6 blocks) O 1/2 to 3/4 mile (5-6 blocks) O 3/4 to 1 mile (7-8 blocks) O 3/4 to 1 mile (7-8 blocks) O 1-2 miles (9-16 blocks) O 1-2 miles (9-16 blocks) O More than 2 miles (17+ blocks) O More than 2 miles (17+ blocks) O Bike- How many miles will you bike? \_\_\_\_ O Biked- How many miles? \_\_\_\_\_miles O Be picked up by someone O Was dropped off by someone going someplace else ○ Carpool with others → answer 8a ○ Carpooled with others → answer 4a ○ Drive alone → answer 8a ○ Drove alone → answer 4a O Other: 8a. If you will CARPOOL or DRIVE ALONE, what is the name 4a. If you CARPOOLED or DROVE ALONE, what is the of the park/ride location or nearest intersection where name of the park/ride location or nearest intersection your car/van is currently parked? where you parked? (answer the following based on your current one-way trip THIS BUS between the places listed above) 9. Did you transfer FROM another bus or train <u>BEFORE</u> getting on this bus? O YES O NO 10. Approximately what time did you get on THIS bus? Hour/Minute: \_\_ 11. What is the nearest intersection (or name of the place) where you GOT ON this bus street 1 (or name of place): 12. What is the nearest intersection (or name of the place) where you will GET OFF this bus: street 1 (or name of place):\_

**13. Will you transfer TO another bus or train AFTER getting off this bus?** O YES O NO

				SUMMAR	· <del>-</del>	_	
		I of the bus routes PLEASE <u>CIRCLE</u> T	•		_	• •	nt ONE-WAY trip in TED THIS SURVEY.
	ORIGIN →		<b>-</b>				→ DESTINATION
		1st Bus Route or Train Station used	2 <sup>nd</sup> Bus Route or Train Station used			4 <sup>th</sup> Bus Route or Train Station used	
	*If you are	using a train station	, please list the nam	e of the stati	on where	e you GOT ON an	d then GOT OFF.
)TI	HER IMPORTA	NT ITEMS					
14.	If bus service ○ Drive	had not been available O Ride with someone	o Walk ⊙ Taxi	<ul><li>Bicycle</li></ul>	○ Woul	d not have made this	s trip
15.	<ul><li>None</li></ul>		o Two o Th	ree o	Four or m	ore	2 - 1/2 - 1/2
1/	-	#15 is more than "none	-		,	ou to make this trip	? ○ Yes ○ No
	· ·	J, how many people live	-	' '		adulto	
	·	J, how many adults (ago J, how many people in y	· —				
	·	, , , , , , , , , , , , , , , , , , ,					
	<ul><li>Below \$1</li><li>\$12,000-</li><li>\$15,000-</li></ul>	\$14,999 \$29,999	<ul><li>\$30,000 - \$39,999</li><li>\$40,000 - \$49,999</li><li>\$50,000 - \$59,999</li></ul>	0	\$60,000 - \$75,000 -	\$74,999	O \$115,000 +
	•	a valid driver's license?					
21.	<ul><li>Employe</li><li>Not curre</li></ul>	k the one response that E d full-time (at least 35 ho ently employed but <u>seekir</u> ently employed and <u>not s</u> e	urs per week) ng work	<ul><li>Employe</li><li>Retired</li></ul>	d part-time	e (less than 35 hours	per week)
22.	<ul> <li>Not a stu</li> </ul>	dent?(check the one resp udent udent thru 12 <sup>th</sup> grade	<ul><li>Yes – college/univer</li></ul>	sity (specify ins	titution's n ne):	name):	
23.	○ I have i	ı changed your travel be not changed ○ I star a little less ○ I drive		nths in respon O I started O I carpod	d using tr	ransit O I u	ck all that apply) ise transit more often valk or bike more
24.		e you been using MTA/l my first time O Less		years 0 3-4	years	o more than 4 year	S
25.		you ride some form of p					rou)
		day or more once per week					
26.	Did you alread ○ NO	y or will you later make ○ YES – what tii	this trip in the EXAC me? am / pn		ection tod	ay?	
27.	<ul><li>Go to wo</li></ul>	ID TRIP (between the tir ork nd/attend social event	<ul> <li>Go to school</li> </ul>	0	Go shopp	home) will you: (chaing ODo	
28.		<b>bay for your trip today?</b> e Way Fare - Local	○ MTA 20-Rio	la I ocal Dass	O F	Employer-Sponsored	/EacyDida Card
		e Way Fare – Express Day Pass		de Express Pas	s o F	RTA One Way Fare - RTA 20-Ride Pass	
29.	Which of the f	following fare discounts	s do you receive?	None O Y	outh C	Senior O Disab	oled
	•		18-24 0 25-34	O 35-44 C	45-54	○ 55-64 ○ 65+	
		○ Male ○ Female ou describe your race/et	t <b>hnicity?</b> (chock all th	uat annly)			
	<ul><li>White</li></ul>	O Black/African America	an O Asian O	Native America		Hispanic/Latino	□ Other
33.	<b>33a</b> . [IF YES <b>33b</b> . [IF YES	a language other than to #33] How well do you to #33] How often do yo	u speak and understan ou use the following s	nd English?( ervices?	⊃ Very We		Not well O Not at a
	(2) (3) (4) (5)	Speak to Customer Servic Speak to Customer Servic Use the Ticket Vending M Speak to the MTA/RTA Bu Speak with other MTA/RT. Attend MTA/RTA Public M	e at Music City Central: achines at Music City Cer us Drivers with questions: A employees: O Very (	○ Very Often ntral: ○ Very C ○ Very Often Often ○ Ofte	○ Ofter Often ○ ○ Ofte n ○ No	n O Not Often ( Often O Not Often en O Not Often ot Often O Not at a	○ Not at all n
	Doonlo	who submit an accurately	REGISTER			awing for one of EIVE	\$100 cach prizes
	•	-					•
	Your N	Name:		Phone	e Numbe	er: ()	<del></del>
	If you comp	oleted this survey b	Thank you pefore getting off t		_	_	the survey staff.

#### Nashville Regional Transit Survey \_\_ am / pm Interviewer: Time: Please take a few moments to complete this important survey. Your input will be used to plan transportation improvements in the Nashville area. All information will be kept strictly confidential. **HOME Address:** (please be specific, ex: 123 W Main Street): (If you are just visiting the area, list the address you are staying in the Nashville area.) OR Intersection if street address is not known: \_\_\_\_\_\_ State: \_\_\_\_ Zip Code: \_\_\_\_ County: \_\_\_\_ **GOING TO?** COMING FROM? 1. What type of place are you COMING FROM now (the 5. What type of place are you GOING TO now (the starting place for your one-way trip)? ending place for your one-way trip)? ○ Your **HOME** → Go to Question #4 ○ Shopping ○ Your **HOME** → Go to Question #8 ○ Shopping O Your WORKPLACE O Your WORKPLACE O Hotel O Hotel O School (grades K-12) O School (grades K-12) O Airport (as an air passenger) O Airport (as an air passenger) O Recreation / sightseeing O Recreation / sightseeing O Medical appointment / doctor's visit O Medical appointment / doctor's visit O Social visit / church / personal / friend's house O Social visit / church / personal / friend's house O College / University (student's only) O College / University (student's only) Other: O Other: 2. What is the NAME of the place you are coming from 6. What is the NAME of the place you are going to now? now? 7. What is the **EXACT STREET ADDRESS** of this place? 3. What is the **EXACT STREET ADDRESS** of this place? OR Intersection if street address is not known: OR Intersection if street address is not known: \_\_ Zip: \_\_ 8. How will you get to your destination (the place listed How did you get from the place in Question #1 to the in Question #5) once you get off the LAST train (or very FIRST bus or train you used for this one-way bus) you are using for this one-way trip? ○ Walk – How far will you walk? O Walked - How far did you walk? O Up to 1/4 mile (0-2 blocks) O Up to 1/4 mile (0-2 blocks) O 1/4 to 1/2 mile (3-4 blocks) O 1/4 to 1/2 mile (3-4 blocks) O 1/2 to 3/4 mile (5-6 blocks) O 1/2 to 3/4 mile (5-6 blocks) O 3/4 to 1 mile (7-8 blocks) O 3/4 to 1 mile (7-8 blocks) O 1-2 miles (9-16 blocks) O 1-2 miles (9-16 blocks) O More than 2 miles (17+ blocks) O More than 2 miles (17+ blocks) O Bike- How many miles will you bike? \_\_\_\_ O Biked- How many miles? \_\_\_\_\_miles O Be picked up by someone O Was dropped off by someone going someplace else ○ Carpool with others → answer 8a ○ Carpooled with others → answer 4a ○ Drive alone → answer 8a ○ Drove alone → answer 4a 8a. If you will CARPOOL or DRIVE ALONE, what is the name 4a. If you CARPOOLED or DROVE ALONE, what is the of the park/ride location or nearest intersection where name of the park/ride location or nearest intersection your car/van is currently parked? where you parked? (answer the following based on your current one-way trip THIS TRAIN between the places listed above) 9. Did you transfer FROM a bus <u>BEFORE</u> getting on this train? O YES O NO 10. Approximately what time did you get on THIS train? Hour/Minute: \_\_\_\_\_ am / pm 11. At which station did you GET ON this train? O Riverfront O Donelson O Hermitage O Mt. Juliet O Martha O Lebanon 12. At which station will you GET OFF this train? Riverfront O Donelson O Hermitage O Mt. Juliet O Martha Lebanon

13. Will you transfer TO a bus AFTER getting off this train? O YES O NO

#### TRIP SUMMARY Please list all of the bus routes and train stations you are using during your current ONE-WAY trip in order below. BE SURE TO LIST THE STATIONS WHERE YOU GOT ON AND OFF THIS TRAIN AND ANY BUS ROUTES YOU USED TO GET TO/FROM A TRAIN STATION. ORIGIN → DESTINATION 2<sup>nd</sup> Bus Route or 3<sup>rd</sup> Bus Route or 4<sup>th</sup> Bus Route or 1st Bus Route or Train Station used Train Station used **Train Station used Train Station used** OTHER IMPORTANT ITEMS 14. If transit service had not been available today, how would you have made this trip? O Ride with someone o Walk Taxi O Bicycle Would not have made this trip Drive 15. How many WORKING vehicles (cars, trucks, or motorcycles) are available to your household? Four or more None o One O Two O Three [If #15 is more than "none"] Were any of these vehicles available for you to make this trip? O Yes O No 16. Including YOU, how many people live in your household?\_\_\_\_ \_\_ people 17. Including YOU, how many adults (age 18 and older) live in your household? \_\_\_ 18. Including YOU, how many people in your household work outside the home? 19. Which of the following categories BEST describes your TOTAL ANNUAL HOUSEHOLD INCOME? ○ \$60,000 - \$74,999 O Below \$12,000 0 \$30,000 - \$39,999 0 \$115,000 + O \$12,000-\$14,999 O \$40,000 - \$49,999 \$75,000 - \$89,999 0 \$15,000-\$29,999 O \$50,000 - \$59,999 O \$90,000 - \$114,999 **20**. Do you have a valid driver's license? • Yes • No 21. Are you: (check the one response that BEST describes you) Employed full-time (at least 35 hours per week) Employed part-time (less than 35 hours per week) Not currently employed but <u>seeking</u> work Retired Not currently employed and not seeking work 22. Are you a student? (check the one response that BEST describes you) Yes – college/university (specify institution's name): \_ Not a student ○ Yes – student thru 12<sup>th</sup> grade Yes – other (specify institution's name): 23. How have you changed your travel behaviors in recent months in response to rising fuel prices? (check all that apply) I started using transit ○ I have not changed ○ I started carpooling I use transit more often O I drive a lot less I carpool more often O I walk or bike more I drive a little less 24. How long have you been using MTA/RTA services? Today is my first time O 3-4 years Less than 1 year o 1-2 years o more than 4 years 25. How often do you ride some form of public transit in the Nashville region? (check the one that best fits you) Once a day or more At least once per month Less than once per year At least once per week At least once per year This is my first time 26. Did you already or will you later make this trip in the EXACT opposite direction today? $\circ$ NO ○ YES – what time? \_\_\_\_ am / pm 27. On this ROUND TRIP (between the time you left home and the time you will return home) will you: (check all that apply) O Go to work Go to school Go shopping Do other errands Visit friend/attend social event O Buy a meal O Other: 28. How did you pay for your trip today? One-Ride Ticket 010-Ride Ticket Employer-Sponsored/EasyRide Card Monthly Pass 29. Where did you purchase your ticket or pass for this trip? Station platform vending machine Riverfront Station Ticket Office Music City Central Kroger store Mt Juliet City Hall Lebanon City Hall RTA/MTA Website 0 18-24 **30**. What is your AGE: ○ Under 18 0 25-34 0 35-44 0 45-54 O 55-64 O 65+ **31**. **Your Gender**: ○ Male ○ Female 32. How would you describe your race/ethnicity? (check all that apply) □ Other Black/African AmericanAsian White Native American Hispanic/Latino 33. Do you speak a language other than English at home? • Yes 33a. [IF YES to #33] How well do you speak and understand English? • Very Well Not well Not at all 33b. [IF YES to #33] How often do you use the following services? (1) Speak to Customer Service on the telephone: O Very Often Often Not Often Speak to Customer Service at Music City Central: O Very Often Often Not Often Not at all (3) Use the Ticket Vending Machines at Music City Central: O Very Often ○ Often ○ Not Often (4) Speak to the MTA/RTA Bus Drivers with questions: O Very Often O Often Not Often Not at all Speak with other MTA/RTA employees: O Very Often O Often (5) Not Often O Not at all Attend MTA/RTA Public Meetings: Very Often Often Not Often Not at all **REGISTER TO WIN \$100** People who submit an accurately completed survey will be entered in a random drawing for one of FIVE \$100 cash prizes Phone Number: ( Your Name: Thank you for your help! If you completed this survey before getting off the bus, please return this survey to the survey staff.

### APPENDIX L

2011 Title VI Compliance Review



Headquarters

U.S. Department of Transportation 1200 New Jersey Ave., SE East Bldg., 5<sup>th</sup> Floor, TCR Washington, DC 20590

February 10, 2012

Mr. Paul Ballard Chief Executive Officer Nashville Metropolitan Transit Authority 130 Nestor Street Nashville, TN 37210-2124

Dear Mr. Ballard:

Thank you for your corrective action responses regarding the Federal Transit Administration's (FTA) Title VI Compliance Review of the Nashville Metropolitan Transit Authority, conducted from February 1-3, 2011.

We are pleased with the progress you have made in implementing the requirements of Title VI of the Civil Rights Act of 1964 as set forth in FTA Circular 4702.1A. The corrective action responses were adequate to close out your deficiencies.

We appreciate the cooperation and assistance that you and your staff have provided us during and subsequent to this review. If you have any questions about this matter, please contact Ms. Amber Ontiveros at 202-366-5130 or amber.ontiveros@dot.gov.

Sincerely,

for

**Amber Ontiveros** 

Title VI, EEO, DBE Team Leader

FTA Civil Rights

Cc: Ms. Linda Ford, Acting Director, FTA Office of Civil Rights

Mr. Yvette G. Taylor, FTA Regional Administrator, Region IV

Ms. Rebecca Rand, Regional Civil Rights Officer, Region IV

Ms. Maxine Marshall, The DMP Group

### **APPENDIX M**

2013 Title VI Concurrence



## U.S. Department Of Transportation

Region IV

230 Peachtree Street, N.W. Suite 800 Atlanta, GA 30303

Federal Transit Administration

December 3, 2013

Pat Downs Capital Grants Administrator Metropolitan Transit Authority (MTA) 430 Myatt Drive Nashville, TN 37115

Re: Title VI Program Concurrence – Recipient ID No. 1809

Dear Ms. Downs:

This letter is to confirm that we have received Nashville Metropolitan Transit Authority's (MTA) Title VI Program on October 1, 2013 and additional information on December 2, 2013. This Title VI Program submission is required pursuant to Title VI of the Civil Rights Act of 1964; Title 49, Chapter 53, Section 5332 of the United States Code; and the Federal Transit Administration's (FTA) Circular 4702.1B, "Title VI Program Guidelines for Federal Transit Administration Recipients," effective October 1, 2012.

We have reviewed your program and determined that it meets the requirements set out in the FTA's Title VI Circular 4702.1B. Please plan to submit a Title VI Program by October 1, 2016 by attaching it to your Recipient Profile in FTA's TEAM-Web. Please delete any version of the program in TEAM that this submission is replacing. Your Title VI Program will expire 60 days after the due date, on November 30, 2016. If we have not received required information by the time your Title VI Program expires, the Nashville MTA may experience delays in processing grants or draw-down restrictions.

Thank you for your ongoing cooperation in meeting all of the FTA civil rights program requirements. A copy of this letter has been attached to your Recipient Profile in TEAM. Please contact me at (404) 865-5471 or at Carlos.Gonzalez3@dot.gov for any questions.

Sincerely,

Carlos A. Gonzalez

Regional Civil Rights Officer

Carlo A. Longalez

cc: Jim McAteer, AICP, Director of Planning & Grants, MTA (Electronic)
Dr. Yvette G. Taylor, Regional Administrator, FTA Region IV (Electronic)
Monica McCallum, Regional Division Chief, FTA Civil Rights (Electronic)

Admir	istrative								FEMALE					
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10620	Adult Literacy-Mayor's Office Average Annual Salary:	1 \$75,750.00	0 0.00%	0.00%	0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%
10604	Chief Service Off-Mayor's Off Average Annual Salary:	1 \$88,880.51	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10762	Domestic Vio Victim Adv-MO Average Annual Salary:	6 \$35,458.33	0 0.00%	0.00%	0.00%	0.00%	0 0.00%	0 0.00%	2 33.33%	3 50.00%	1 16.67%	0.00%	0.00%	6 100.00%
10764	Domestic Viol Trng Coord-MO Average Annual Salary:	1 \$45,450.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10763	Domestic Viol Volunt Coord-MO Average Annual Salary:	1 \$36,360.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	1 100.00%
04972	Special Asst Average Annual Salary:	1 \$93,585.94	0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10661	Special Proj Asst-Mayor's Off Average Annual Salary:	1 \$63,125.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07762	Special Projects Mgr Average Annual Salary:	\$102,002.43	0 0.00%	0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
Departm Admini	ent Totals: strative	14 100.00%	0 0.00%	1 7.14%	0 0.00%	0 0.00%	1 7.14%	2 14.29%	5 35.71%	5 35.71%	1 7.14%	1 7.14%	0 0.00%	12 85.71%

Agrica	ultural Extension				MALE			1			FI	EMALE	1
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL
00240	Extension Agent 1 Average Annual Salary:	1 \$19,469.07	0.00%	0.00%	0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0.00%	0.00%	0.00%	0 1 1 0.00%
00090	Extension Agent 3 Average Annual Salary:	5 \$32,705.83	0.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	2 40.00%	2 40.00%	1 20.00%	0 0.00%	0 0.00%	0 3 0.00% 60.00%
•	nent Totals: Stural Extension	6 100.00%	0 0.00%	2 33.33%	0 0.00%	0 0.00%	0.00%	2 33.33%	3 50.00%	1 16.67%	0 0.00%	0 0.00%	0 4 0.00% 66.67%

Airport Authority		MALE							FEMALE					
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	
	4	0	4	0	0	0	!	0	0	0	0	0 ;	0	
Average Annual Salary:	\$43,852.89	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Department Totals:	4	0	4	0	0	0	4	0	0	0	0	0	0	
Airport Authority	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

Arts Comm	nission				MALE		i i				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07242 Adm	nin Svee Mar	2	0	0	0	0	0 ¦	0	0	2	0	0	0	2
07242 Adii	Average Annual Salary:	\$72,317.34	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
07244 Adm	nin Svcs Officer 3	1	0	0	0	0	0	0	0	1	0	0	0	1
07244 Adii	Average Annual Salary:	\$45,452.36	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
07245 Adm	nin Svcs Officer 4	2	0	0	0	0	0	0	0	2	0	0	0	2
07243 Adii	Average Annual Salary:	\$61,927.38	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
06650 Arts	s Commission Exec Dir	1	0	0	0	0	0	0	0	1	0	0	0	1
00030 AII3	Average Annual Salary:	\$106,656.61	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
10153 Fina	ance Spec	1	0	1	0	0	0	1	0	0	0	0	0	0
10100 11110	Average Annual Salary:	\$53,280.08	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
10124 Offic	ce Support Spec 2	1	0	0	0	0	0	0	0	1	0	0	0	1
10124 01110	Average Annual Salary:	\$41,946.84	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
07378 Prod	gram Spec 1	1	0	0	0	0	0	0	1	0	0	0	0	1
	Average Annual Salary:	\$33,867.51	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Department T	Гotals:	9	0	1	0	0	0	1	1	7	0	0	0	8
Arts Commis	ission	100.00%	0.00%	11.11%	0.00%	0.00%	0.00%	11.11%	11.11%	77.78%	0.00%	0.00%	0.00%	88.89%

Assess	or of Property				MALE			1			FE	MALE	I I	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	2 \$43,140.40	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%	2 100.00%	0.00%	0.00%	0 0.00%	2 100.00%
07242	Admin Svcs Mgr Average Annual Salary:	4 \$73,321.52	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	2 \$47,651.31	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	3 \$62,741.69	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
02675	Appraiser 1 Average Annual Salary:	11 \$34,131.53	2 18.18%	5 45.45%	0 0.00%	0 0.00%	0.00%	7 63.64%	2 18.18%	2 18.18%	0 0.00%	0 0.00%	0 0.00%	4 36.36%
02670	Appraiser 2 Average Annual Salary:	6 \$43,145.20	2 33.33%	3 50.00%	0 0.00%	0 0.00%	0.00%	5 83.33%	0 0.00%	1 16.67%	0 0.00%	0 0.00%	0 0.00%	1 16.67%
07247	Appraiser 3 Average Annual Salary:	10 \$49,117.26	1 10.00%	7 70.00%	0 0.00%	0 0.00%	0.00%	8 80.00%	1 10.00%	1 10.00%	0 0.00%	0 0.00%	0 0.00%	20.00%
04400	Appraiser 4 Average Annual Salary:	9 \$60,089.52	0 0.00%	3 33.33%	0 0.00%	0 0.00%	0.00%	3 33.33%	0 0.00%	6 66.67%	0 0.00%	0 0.00%	0 0.00%	6 66.67%
06112	Appraiser Analyst 1 Average Annual Salary:	2 \$33,975.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
06116	Appraiser Analyst 3 Average Annual Salary:	1 \$61,986.31	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06524	Assessments Manager Average Annual Salary:	\$94,000.00	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07779	Info Systems App Analyst 1 Average Annual Salary:	1 \$54,248.15	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07783	Info Systems App Analyst 3 Average Annual Salary:	3 \$66,644.94	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	

Assess	or of Property	MALE					FEMALE							
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07782	Info Systems Mgr Average Annual Salary:	1 \$83,446.20	0 0.00%	1 100.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0.00%	0.00%	0	0.00%	0 0.00%	0.00%
10119	Office Support Mgr Average Annual Salary:	1 \$39,821.99	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%
10122	Office Support Rep 3 Average Annual Salary:	4 \$35,319.62	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%	2 50.00%	0.00%	0.00%	0 0.00%	4 100.00%
10123	Office Support Spec 1 Average Annual Salary:	3 \$36,672.57	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
10124	Office Support Spec 2 Average Annual Salary:	5 \$42,426.18	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0 0.00%	5 100.00%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	5 \$16,520.69	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	3 60.00%	1 20.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	2 40.00%
05534	Tax Assessor Average Annual Salary:	1 \$125,453.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%	0.00%	0 0.00%	0 0.00%	0.00%
10159	Training Spec Average Annual Salary:	1 \$59,736.72	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
•	ent Totals: r of Property	77 100.00%	8 10.39%	32 41.56%	1 1.30%	0 0.00%	0.00%	41 53.25%	9 11.69%	27 35.06%	0.00%	0.00%	0.00%	36 46.75%

Beer Board		MALE						FEMALE					
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06907 Beer Permit Board-Exec Dir Average Annual Salary:	1 \$64,710.85	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	100.00%
07251 Beer Permit Inspector 1 Average Annual Salary:	1 \$37,153.40	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00% 1	1 00.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07723 Beer Permit Inspector 2 Average Annual Salary:	1 \$46,458.81	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00% 1	1 00.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10123 Office Support Spec 1 Average Annual Salary:	1 \$40,988.37	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
Department Totals:  Beer Board	4 100.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%

Circui	t Court Clerk				MALE			FEMALE							
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	
07241	Admin Asst Average Annual Salary:	3 \$48,228.63	0 0.00%	0.00%	0.00%	0	0.00%	0 0.00%	1 33.33%	2 66.67%	0.00%	0.00%	0 0.00%	3 100.00%	
07243	Admin Svcs Officer 2 Average Annual Salary:	2 \$46,740.28	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	
07244	Admin Svcs Officer 3 Average Annual Salary:	2 \$51,316.22	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	
01056	Chief Dpty Clerk-Gen Sess Ct Average Annual Salary:	1 \$79,835.98	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
01302	Computer Operations Shift Supv Average Annual Salary:	1 \$58,122.56	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
01340	Ct Clerk Average Annual Salary:	6 \$37,094.51	1 16.67%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	3 50.00%	1 16.67%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	3 50.00%	
04600	Data Entry Operator 2 Average Annual Salary:	4 \$33,511.69	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%	1 25.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	3 75.00%	
10152	Finance Officer 3 Average Annual Salary:	1 \$55,361.30	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	
10120	Office Support Rep 1 Average Annual Salary:	2 \$30,050.67	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	
10121	Office Support Rep 2 Average Annual Salary:	2 \$32,430.87	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	
10122	Office Support Rep 3 Average Annual Salary:	4 \$34,593.56	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%	1 25.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	3 75.00%	
04840	Steno Clerk 2 Average Annual Salary:	2 \$31,998.54	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	
07419	Warrant Officer 1 Average Annual Salary:	11 \$42,709.43	2 18.18%	2 18.18%	0 0.00%	0 0.00%	0.00%	4 36.36%	3 27.27%	4 36.36%	0 0.00%	0 0.00%	0 0.00%	7 63.64%	

Circuit Court Clerk	MALE					;			FEMALE					
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL		
05340 Warrant Officer 2  Average Annual Salary:	2 \$49,113.54	1 50.00%	0	0.00%	0 0.00%	0.00%	1 50.00%	0.00%	1 50.00%	0.00%	0.00%	0 1 0.00% 50.00%		
Department Totals:  Circuit Court Clerk	43 100.00%	5 11.63%	11 25.58%	0 0.00%	0 0.00%	0.00%	16 37.21%	8 18.60%	18 41.86%	1 2.33%	0 0.00%	0 27 0.00% 62.79%		

Circuit Court Satellite			MALE			I I			FEMALE			
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL
	79	1	22	0	1	3	27	5	35	0	0	12 52
Average Annual Salary:	\$50,897.35	1.27%	27.85%	0.00%	1.27%	3.80%	34.18%	6.33%	44.30%	0.00%	0.00%	15.19% 65.82%
Department Totals:	79	1	22	0	1	3	27	5	35	0	0	12 52
Circuit Court Satellite	100.00%	1.27%	27.85%	0.00%	1.27%	3.80%	34.18%	6.33%	44.30%	0.00%	0.00%	15.19% 65.82%

Clerk and Master				MALE		1		FEMALE						
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	
01205 Clerk & Master Average Annual Salary:	1 \$125,453.00	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	1 100.00%	0.00%	0.00%	0.00%	0 0.00%	100.00%	
06302 Deputy Clerk & Master I Average Annual Salary:	8 \$34,837.73	1 12.50%	2 25.00%	0 0.00%	0 0.00%	0.00%	3 37.50%	2 25.00%	3 37.50%	0 0.00%	0 0.00%	0 0.00%	5 62.50%	
10527 Deputy Clerk & Master II  Average Annual Salary:	\$54,728.82	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	100.00%	
06303 Supervisor Clerk & Maste Average Annual Salary:	3 \$73,750.22	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	
Department Totals:  Clerk and Master	16 100.00%	1 6.25%	2 12.50%	0.00%	0 0.00%	0.00%	3 18.75%	4 25.00%	9 56.25%	0 0.00%	0 0.00%	0 0.00%	13 81.25%	

Codes	Administration		MALE							FEMALE						
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL		
07244	Admin Svcs Officer 3 Average Annual Salary:	2 \$44,719.38	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%	2 100.00%	0	0.00%	0 0.00%	2 100.00%		
07245	Admin Svcs Officer 4 Average Annual Salary:	5 \$59,030.40	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	2 40.00%	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	3 60.00%		
10102	Application Tech 2 Average Annual Salary:	1 \$40,748.48	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%		
06811	Bldg Inspection Chief Average Annual Salary:	1 \$65,815.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%		
06810	Bldg Inspector 1 Average Annual Salary:	3 \$43,804.08	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%		
07254	Bldg Inspector 2 Average Annual Salary:	6 \$48,261.43	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%		
07081	Codes Admin Asst Dir Average Annual Salary:	3 \$103,013.67	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%		
01540	Codes Admin Dir Average Annual Salary:	1 \$119,498.27	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%		
10459	Combination Codes Inspector Average Annual Salary:	2 \$54,087.16	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
07733	Compliance Inspector 3 Average Annual Salary:	1 \$49,835.82	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%		
06598	Cust Svc Supv Average Annual Salary:	1 \$43,986.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%		
06822	Electrical Inspection Chief Average Annual Salary:	1 \$59,467.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
06821	Electrical Inspector 1 Average Annual Salary:	8 \$44,135.93	0 0.00%	8 100.00%	0 0.00%	0 0.00%	0 0.00%	8 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%			

Codes Ad	dministration		MALE							FEMALE						
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL		
06912 M	lech/Gas Inspection Chief Average Annual Salary:	1 \$53,218.24	0 0.00%	1 100.00%	0	0	0.00%	1 100.00%	0.00%	0.00%	0	0.00%	0 0.00%	0.00%		
06910 M	lech/Gas Inspector 1 Average Annual Salary:	3 \$44,689.00	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	400 000/	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
07331 M	lech/Gas Inspector 2 Average Annual Salary:	2 \$42,884.84	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
06738 M	Metropolitan Zoning Admin Average Annual Salary:	1 \$116,101.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
10122 O	Office Support Rep 3 Average Annual Salary:	8 \$32,778.43	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 25.00%	5 62.50%	0 0.00%	1 12.50%	0 0.00%	8 100.00%		
10123 O	Office Support Spec 1 Average Annual Salary:	1 \$42,067.32	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%		
10124 O	Office Support Spec 2 Average Annual Salary:	1 \$37,153.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%		
04702 P	Plans Examiner 2 Average Annual Salary:	5 \$62,962.66	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
06868 P	Plumbing Inspector 1 Average Annual Salary:	4 \$41,813.04	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
07348 P	Plumbing Inspector 2 Average Annual Salary:	1 \$46,918.33	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		
06922 P	Property Stan Insp 1 Average Annual Salary:	12 \$45,905.70	3 25.00%	6 50.00%	0 0.00%	0 0.00%	0.00%	9 75.00%	1 8.33%	1 8.33%	1 8.33%	0 0.00%	0 0.00%	3 25.00%		
07422 P	Property Stand Insp 2 Average Annual Salary:	2 \$54,981.14	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%		
06542 P	roperty Standards Insp Chief Average Annual Salary:	2 \$66,183.30	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		

Codes	Administration				MALE		1		FEMALE						
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	
09020	Seasonal/Part-time/Temporary Average Annual Salary:	6 \$13,354.47	0 0.00%	0.00%	0.00%	0	0.00%	0	2 33.33%	4 66.67%	0.00%	0.00%	0.00%	6 100.00%	
06902	Urban Forester Average Annual Salary:	1 \$61,350.88	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0   0.00%   100	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	
07421	Zoning Examiner Average Annual Salary:	5 \$51,181.34	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00% 100	5 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	
·	nent Totals:  Administration	90 100.00%	7 7.78%	55 61.11%	0 0.00%	0 0.00%	0 0.00% 68	62 8.89%	7 7.78%	19 21.11%	1 1.11%	1 1.11%	0.00%	28 31.11%	

Community Ed Commission				MALE		1		FEMALE						
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	
10605 Executive Dir-Community Ed Com Average Annual Salary:	1 \$74,293.13	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	1 100.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	
06034 Program Coord Average Annual Salary:	1 \$46,108.61	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
07378 Program Spec 1 Average Annual Salary:	1 \$32,500.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	
Department Totals:  Community Ed Commission	3 100.00%	0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	2 66.67%	

Conve	ntion Center Authority				MALE			ı ı			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10654	Accounting Clerk-Conv Ctr Average Annual Salary:	2 \$37,398.40	0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2 100.00%	0.00%	0.00%	0 0.00%	2 100.00%
10682	Accts Rec/Credit-MCC Average Annual Salary:	1 \$30,160.00	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10665	Adm Asst/Events-Conv Center Average Annual Salary:	2 \$38,178.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
10696	Adm Asst/Finance-MCC Average Annual Salary:	2 \$38,740.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
10695	Adm Asst/Sales-MCC Average Annual Salary:	1 \$40,040.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10664	Admin Asst/Oper-Conv Center Average Annual Salary:	2 \$38,500.80	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10679	Ambassador 1 -MCC Average Annual Salary:	4 \$10,258.56	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%
10708	Ambassador 2-MCC Average Annual Salary:	5 \$25,234.56	1 20.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 20.00%	3 60.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	4 80.00%
10681	Bldg & Grounds Maint-MCC Average Annual Salary:	3 \$25,168.00	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10619	Convention Ctr-Contract Adm Average Annual Salary:	1 \$47,840.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06762	Cvn Ctr Accountant Average Annual Salary:	2 \$56,992.00	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07270	Cvn Ctr Event Mgr Average Annual Salary:	5 \$61,605.44	0 0.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	3 60.00%	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	2 40.00%
10170	Cvn Ctr Human Resources Coord Average Annual Salary:	1 \$41,620.80	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

Conven	tion Center Authority				MALE			1			FE	MALE	j.	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06763	Cvn Ctr Sales Mgr Average Annual Salary:	5 \$68,502.72	0 0.00%	2 40.00%	0.00%	0.00%	0.00%	2 40.00%	2 40.00%	1 20.00%	0.00%	0.00%	0 0.00%	3 60.00%
10626	Dir Event Srvs-Convention Cent Average Annual Salary:	1 \$95,659.20	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10631	Dir Facilities-Convention Ctr Average Annual Salary:	1 \$89,481.60	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10660	Dir Fin & Adm-Conv Ctr Auth Average Annual Salary:	1 \$94,411.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10615	Dir of Engineering-Conv Ctr Average Annual Salary:	1 \$85,000.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10628	Dir of Purchasing/DBE-Conv Ctr Average Annual Salary:	1 \$73,964.80	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10635	Dir of Security & Parking-MCC Average Annual Salary:	1 \$82,500.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10634	Dir Of Technology-Conv Center Average Annual Salary:	1 \$95,908.80	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10767	Director of Parking-MCC Average Annual Salary:	1 \$83,865.60	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10625	Director of Sales-MCC Average Annual Salary:	1 \$92,102.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10630	Engineering Mgr-Convention Ctr Average Annual Salary:	1 \$67,932.80	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10676	Engineering Supv-Conv Ctr Average Annual Salary:	\$52,780.00	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10731	Engineering Tech 1-MCC Average Annual Salary:	3 \$33,585.07	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	

Conve	ntion Center Authority				MALE			I.			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10732	Engineering Tech 2-MCC Average Annual Salary:	7 \$44,339.66	1 14.29%	6 85.71%	0.00%	0	0.00%	7 100.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%
10684	Event Coord-MCC Average Annual Salary:	3 \$35,386.67	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
10704	Exec Asst/Admin-MCC Average Annual Salary:	1 \$50,003.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10709	Exhib Srvs Rep 2-MCC Average Annual Salary:	3 \$35,658.13	2 66.67%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
10705	Exhibitor Srvs Mgr-MCC Average Annual Salary:	1 \$57,054.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10691	Guest Exp Mgr-MCC Average Annual Salary:	1 \$41,641.60	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10700	Housekeeping Mgr-MCC Average Annual Salary:	1 \$50,000.00	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10673	Housekeeping Supv-Conv Ctr Average Annual Salary:	3 \$34,347.73	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
10672	Housekeeping-Convention Ctr Average Annual Salary:	13 \$22,958.40	6 46.15%	0 0.00%	0 0.00%	0 0.00%	1 7.69%	7 53.85%	5 38.46%	1 7.69%	0 0.00%	0 0.00%	0 0.00%	6 46.15%
10636	Mgr of Marketing/PR-Conv Ctr Average Annual Salary:	1 \$60,923.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10733	Network Tech 1-MCC Average Annual Salary:	2 \$35,973.60	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10734	Network Tech 2-MCC Average Annual Salary:	2 \$44,283.20	0 0.00%	2 100.00%	0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10663	President/CEO-Conv Center Average Annual Salary:	1 \$217,300.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	· I

Conven	tion Center Authority				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10735	Purchasing/DBE Coor-MCC Average Annual Salary:	1 \$37,169.00	1 100.00%	0	0	0	0.00%	1 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
10693	Sales Asst-MCC Average Annual Salary:	1 \$34,320.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10702	Security & Parking Mgr-MCC Average Annual Salary:	3 \$50,118.93	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10680	Security & Parking Off 1 -MCC Average Annual Salary:	2 \$11,614.72	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10710	Security & Parking Off 2-MCC Average Annual Salary:	12 \$28,178.80	3 25.00%	6 50.00%	0 0.00%	0 0.00%	0.00%	9 75.00%	2 16.67%	1 8.33%	0 0.00%	0 0.00%	0 0.00%	3 25.00%
10690	Security & Parking Supv-MCC Average Annual Salary:	5 \$40,181.44	1 20.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	4 80.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	20.00%
10739	Security and Parking Coord-MCC Average Annual Salary:	1 \$42,500.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10671	Senior VP-Convention Center Average Annual Salary:	1 \$156,644.80	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10703	Set up Mgr-MCC Average Annual Salary:	1 \$51,875.20	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10675	Set Up Staff Supv-Conv Ctr Average Annual Salary:	6 \$44,404.53	4 66.67%	2 33.33%	0 0.00%	0 0.00%	0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10674	Set Up Staff-Convention Ctr Average Annual Salary:	16 \$24,182.60	14 87.50%	2 12.50%	0 0.00%	0 0.00%	0.00%	16 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10683	Shipping & Rec Clerk-MCC Average Annual Salary:	1 \$29,640.00	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10686	Signage & Graphics-MCC Average Annual Salary:	1 \$29,999.84	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%

Conver	ntion Center Authority				MALE		!				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10788	Sr. Engineering Mgr-MCC Average Annual Salary:	1 \$73,723.20	0 0.00%	1 100.00%	0.00%	0 0.00%	0.00%	1 100.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%	0.00%
10698	Sustainablity Coord-MCC Average Annual Salary:	1 \$41,371.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10658	Technology Mgr-Conv Ctr Auth Average Annual Salary:	1 \$67,038.40	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10659	Technology Supv-Conv Ctr Auth Average Annual Salary:	1 \$52,832.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10657	Training Mgr-MCC Average Annual Salary:	1 \$50,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10629	VP of Human Resources-MCC Average Annual Salary:	1 \$95,139.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10670	VP Sales and Mkting-Conv Ctr Average Annual Salary:	1 \$127,046.40	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10687	Warehouse Coord-MCC Average Annual Salary:	1 \$38,292.80	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
	ent Totals: tion Center Authority	149 100.00%	48 32.21%	45 30.20%	0 0.00%	0.00%	0.67%	94 63.09%	24 16.11%	31 20.81%	0 0.00%	0 0.00%	0 0.00%	55 36.91%

County Clerk				MALE			i i			FE	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07245 Admin Svcs Officer 4 Average Annual Sal	1 ary: \$63,809.44	0 0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0 0.00%	100.00%
07216 Business Tax Dir-County C Average Annual Sal		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07077 Chief Dpty Clerk-County C Average Annual Sal		0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01336 County Ct Clerk Average Annual Sal	1 ary: \$121,624.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06787 Deputy Clerk 1 Average Annual Sal	5 ary: \$29,277.09	1 20.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	2 40.00%	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	3 60.00%
06788 Deputy Clerk 2 Average Annual Sal	12 ary: \$29,488.47	0 0.00%	1 8.33%	0 0.00%	0 0.00%	0.00%	1 8.33%	2 16.67%	8 66.67%	0 0.00%	0 0.00%	1 8.33%	11 91.67%
06789 Deputy Clerk 3 Average Annual Sal	18 ary: \$32,117.23	0 0.00%	3 16.67%	0 0.00%	0 0.00%	0.00%	3 16.67%	5 27.78%	9 50.00%	1 5.56%	0 0.00%	0 0.00%	15 83.33%
06790 Deputy Clerk 4 Average Annual Sal	8 ary: \$43,814.32	0 0.00%	1 12.50%	0 0.00%	0 0.00%	0.00%	1 12.50%	2 25.00%	5 62.50%	0 0.00%	0 0.00%	0 0.00%	87.50%
06791 Deputy Clerk 5 Average Annual Sal	1 ary: \$61,327.87	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06792 Deputy Clerk 6 Average Annual Sal	1 ary: \$65,650.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07647 Dir Of Taxpayer Svcs Average Annual Sal	ary: \$37,875.19	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02935 License Inspector 1 Average Annual Sal	9 ary: \$33,546.71	1 11.11%	3 33.33%	0 0.00%	0 0.00%	0.00%		3 33.33%	0 0.00%	2 22.22%	0 0.00%	0 0.00%	5 55.56%
09020 Seasonal/Part-time/Tempo Average Annual Sal	•	1 16.67%	2 33.33%	0 0.00%	0 0.00%	0.00%		1 16.67%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	3 50.00%

County Clerk				MALE		1				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
Department Totals:	65	4	12	0	0	0 .	16	16	28	4	0	1	49
County Clerk	100.00%	6.15%	18.46%	0.00%	0.00%	0.00%	24.62%	24.62%	43.08%	6.15%	0.00%	1.54%	75.38%

Crimin	nal Court Clerk				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
01056	Chief Dpty Clerk-Gen Sess Ct Average Annual Salary:	1 \$90,900.00	1 100.00%	0 0.00%	0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	0.00%	0.00%	0 0.00%
01358	Criminal Ct Clerk Average Annual Salary:	1 \$137,198.30	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
06502	Deputy Criminal Ct Clerk 1 Average Annual Salary:	6 \$70,701.18	1 16.67%	0 0.00%	0 0.00%	0.00%	0.00%	1 16.67%	1 16.67%	4 66.67%	0 0.00%	0.00%	0.00%	5 83.33%
06503	Deputy Criminal Ct Clerk 2 Average Annual Salary:	8 \$48,986.46	0 0.00%	3 37.50%	0 0.00%	0 0.00%	0.00%	3 37.50%	1 12.50%	4 50.00%	0 0.00%	0 0.00%	0.00%	5 62.50%
06504	Deputy Criminal Ct Clerk 3 Average Annual Salary:	15 \$37,995.61	0 0.00%	7 46.67%	1 6.67%	0 0.00%	0.00%	8 53.33%	2 13.33%	4 26.67%	1 6.67%	0 0.00%	0.00%	7 46.67%
06505	Deputy Criminal Ct Clerk 4 Average Annual Salary:	16 \$36,013.74	0 0.00%	5 31.25%	0 0.00%	0 0.00%	0.00%	5 31.25%	4 25.00%	5 31.25%	2 12.50%	0 0.00%	0.00%	11 68.75%
06506	Deputy Criminal Ct Clerk 5 Average Annual Salary:	29 \$33,135.94	2 6.90%	12 41.38%	0 0.00%	0 0.00%	0.00%	14 48.28%	4 13.79%	10 34.48%	1 3.45%	0 0.00%	0.00%	15 51.72%
06696	Deputy Criminal Ct Clerk 7 Average Annual Salary:	2 \$34,342.53	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%
•	ent Totals: al Court Clerk	78 100.00%	5 6.41%	28 35.90%	1 1.28%	0 0.00%	0.00%	34 43.59%	13 16.67%	27 34.62%	4 5.13%	0 0.00%	0.00%	44 56.41%

Criminal Justice Planning Unit				MALE		1.				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10538 Director Crim Justice Planning Average Annual Salary:	1 \$104,533.48	0.00%	0	0.00%	0	0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	100.00%
10124 Office Support Spec 2 Average Annual Salary:	1 \$35,955.04	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	100.00%
10559 Statistical Research Analyst 1 Average Annual Salary:	1 \$61,004.32	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10560 Statistical Research Analyst 2 Average Annual Salary:	1 \$93,176.05	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
Department Totals:  Criminal Justice Planning Unit	4 100.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%	3 75.00%	0 0.00%	0 0.00%	1 25.00%	100.00%

District	t Attorney				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
		1	0	1	0	0	0 ;	1	0	0	0	0	0	0
	Average Annual Salary:	\$639.87	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
07241	Admin Asst	1	0	0	0	0	0		0	1	0	0	0	1
	Average Annual Salary:	\$16,990.27	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
07720	Admin Spec	3	0	1	0	0	0		0	2	0	0	0	2
	Average Annual Salary:	\$54,356.19	0.00%	33.33%	0.00%	0.00%	0.00%	33.33%	0.00%	66.67%	0.00%	0.00%	0.00%	66.67%
07242	Admin Svcs Mgr	2	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0000	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%
	Average Annual Salary:	\$72,373.90					i							1
07245	Admin Svcs Officer 4	2	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0.00%	0.00%	0 0.00%	100.00%
	Average Annual Salary:	\$47,369.45		9			i							ı
00390	Asst District Attorney	28	2 7.14%	9 32.14%	0.00%	0 0.00%	0.00%	11 39.29%	2 7.14%	13 46.43%	2 7.14%	0.00%	0 0.00%	17 60.71%
	Average Annual Salary:	\$58,610.17 1	0	1	0	0	0	1	0	0	0	0	0	0
01684	District Attorney General Average Annual Salary:	\$20,000.00	0.00%	100.00%	0.00%	0.00%	0.00%		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	,	1	0	1	0	0	0	1	0	0	0	0	0	0
10108	Finance Admin  Average Annual Salary:	\$69,510.17	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
00000	Figure Man	1	0	1	0	0	0 ¦	1	0	0	0	0	0	0
06232	Finance Mgr Average Annual Salary:	\$78,391.56	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
10153	Finance Spec	1	0	1	0	0	0	1	0	0	0	0	0	0
10100	Average Annual Salary:	\$61,350.88	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
07234	Information Systems Advisor 1	1	0	1	0	0	0	1	0	0	0	0	0	0
	Average Annual Salary:	\$78,102.32	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
02870	Legal Secretary 1	11	0	0	0	0	0		4	7	0	0	0	11
	Average Annual Salary:	\$35,134.28	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	36.36%	63.64%	0.00%	0.00%		100.00%
07322	Legal Secretary 2	1	0 00%	0 00%	0	0 00%	0 0000		0 00%	100.00%	0 00%	0 00%	0 00%	1 100.00%
	Average Annual Salary:	\$42,718.02	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%

Distric	et Attorney				MALE			1			FI	EMALE	I I	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10122	Office Support Rep 3 Average Annual Salary:	5 \$32,705.83	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	5 100.00%	0 0.00%	0.00%	0.00%	0.00%	5 100.00%
10123	Office Support Spec 1 Average Annual Salary:	2 \$35,593.62	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10124	Office Support Spec 2 Average Annual Salary:	1 \$44,343.56	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	1 100.00%
07381	Program Supv Average Annual Salary:	2 \$32,118.17	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 100.00%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	1 \$9,999.05	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%
04949	Social Worker 1 Average Annual Salary:	9 \$39,283.82	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 22.22%	7 77.78%	0 0.00%	0 0.00%	0 0.00%	9 100.00%
07260	Social Worker 2 Average Annual Salary:	5 \$44,069.56	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	4 80.00%	1 20.00%	0 0.00%	0 0.00%	5 100.00%
07762	Special Projects Mgr Average Annual Salary:	\$101,690.81	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
04406	Sr Asst District Attorney Average Annual Salary:	5 \$11,000.00	0 0.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	3 60.00%	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	40.00%
07756	Technical Specialist 1 Average Annual Salary:	1 \$25,575.01	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
·	ent Totals:  Attorney	87 100.00%	3 3.45%	26 29.89%	0 0.00%	0 0.00%	0.00%	29 33.33%	16 18.39%	39 44.83%	3 3.45%	0 0.00%	0.00%	58 66.67%

Election	on Commission				MALE			1			FE	MALE	I I	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$50,440.91	0 0.00%	0.00%	0	0.00%	0.00%	0.00%	1 100.00%	0.00%	0	0.00%	0 0.00%	1 100.00%
04080	Admin Of Elections Average Annual Salary:	1 \$102,500.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	1 \$37,153.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	1 \$49,850.26	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	\$69,186.06	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
01743	Election Commissioner Average Annual Salary:	\$0.00	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	3 60.00%	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	2 40.00%
06232	Finance Mgr Average Annual Salary:	1 \$80,452.63	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07769	Info Sys Comm Analyst 2 Average Annual Salary:	1 \$61,350.88	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07779	Info Systems App Analyst 1 Average Annual Salary:	1 \$45,452.36	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07784	Info Systems App Tech 1 Average Annual Salary:	1 \$40,748.48	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
02954	Machine Tech Average Annual Salary:	\$69,590.58	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10121	Office Support Rep 2 Average Annual Salary:	2 \$31,133.89	0 0.00%	0 0.00%	0	0 0.00%	0.00%		0 0.00%	1 50.00%	0 0.00%	0 0.00%	1 50.00%	2 100.00%
10123	Office Support Spec 1 Average Annual Salary:	1 \$36,672.57	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%

Election	on Commission				MALE		1				F	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10124	Office Support Spec 2 Average Annual Salary:	3 \$39,550.12	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	1 33.33%	2 66.67%	0	0.00%	0 0.00%	3 100.00%
09701	Officer Average Annual Salary:	1 \$23,634.00	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06034	Program Coord Average Annual Salary:	1 \$39,822.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07380	Program Spec 3 Average Annual Salary:	1 \$55,714.11	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	10 \$19,190.81	0 0.00%	20.00%	0 0.00%	0 0.00%	0.00%	2 20.00%	20.00%	2 20.00%	0 0.00%	0 0.00%	4 40.00%	8 80.00%
05945	Special Asst To The Dir Average Annual Salary:	1 \$96,842.23	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
·	nent Totals: n Commission	37 100.00%	1 2.70%	10 27.03%	0.00%	0 0.00%	2.70%	12 32.43%	7 18.92%	13 35.14%	0 0.00%	0 0.00%	5 13.51%	25 67.57%

Emergency Communication Center				MALE			r ı			FE	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10103 Application Tech 3 Average Annual Salary:	1 \$43,804.09	0 0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	100.00%
10414 Emer Telecommun Assist Director Average Annual Salary:	2 \$76,446.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10413 Emer Telecommunications Mana Average Annual Salary:	ge \$67,319.03	0 0.00%	1 16.67%	0 0.00%	0 0.00%	0.00%	1 16.67%	1 16.67%	4 66.67%	0 0.00%	0 0.00%	0 0.00%	5 83.33%
10407 Emer Telecommunications Off 1 Average Annual Salary:	24 \$29,027.16	1 4.17%	6 25.00%	0 0.00%	0 0.00%	0.00%	7 29.17%	5 20.83%	11 45.83%	1 4.17%	0 0.00%	0 0.00%	17 70.83%
10408 Emer Telecommunications Off 2 Average Annual Salary:	17 \$32,356.77	1 5.88%	6 35.29%	1 5.88%	0 0.00%	0 0.00%	8 47.06%	1 5.88%	8 47.06%	0 0.00%	0 0.00%	0 0.00%	9 52.94%
10409 Emer Telecommunications Off 3 Average Annual Salary:	33 \$41,390.66	2 6.06%	12 36.36%	1 3.03%	0 0.00%	0 0.00%	15 45.45%	3 9.09%	15 45.45%	0 0.00%	0 0.00%	0 0.00%	18 54.55%
10410 Emer Telecommunications Off 4 Average Annual Salary:	60 \$50,436.64	1 1.67%	16 26.67%	0 0.00%	0 0.00%	0 0.00%	17 28.33%	17 28.33%	23 38.33%	3 5.00%	0 0.00%	0 0.00%	43 71.67%
10412 Emer Telecommunications Super Average Annual Salary:	16 v \$59,427.54	0 0.00%	3 18.75%	0 0.00%	0 0.00%	0 0.00%	3 18.75%	2 12.50%	11 68.75%	0 0.00%	0 0.00%	0 0.00%	13 81.25%
10411 Emer Telecommunications Traine Average Annual Salary:	9 \$ \$55,073.59	0 0.00%	2 22.22%	0 0.00%	0 0.00%	0 0.00%	2 22.22%	0 0.00%	7 77.78%	0 0.00%	0 0.00%	0 0.00%	7 77.78%
10142 Emerg Communications Dir Average Annual Salary:	1 \$120,453.57	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10152 Finance Officer 3 Average Annual Salary:	1 \$56,300.19	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07423 Fire/Emt Dispatcher Average Annual Salary:	1 \$60,100.14	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06874 Human Resources Analyst 3 Average Annual Salary:	1 \$57,324.12	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

Emergency Communication Center				MALE		1				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07779 Info Systems App Analyst 1 Average Annual Salary:	1 \$49,351.98	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0.00%	0 0.00%	100.00%
07783 Info Systems App Analyst 3 Average Annual Salary:	3 \$56,610.01	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10475 Information Sys Oper Analyst 1 Average Annual Salary:	1 \$46,361.41	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07234 Information Systems Advisor 1 Average Annual Salary:	1 \$74,200.17	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10124 Office Support Spec 2 Average Annual Salary:	1 \$25,887.26	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
Department Totals:  Emergency Communication Center	179 100.00%	6 3.35%	53 29.61%	2 1.12%	0 0.00%	0.00%	61 34.08%	33 18.44%	81 45.25%	4 2.23%	0 0.00%	0 0.00%	118 65.92%

Farmer's Market				MALE		1				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241 Admin Asst	2	0	0.00%	0	0	0.00%	0.00%	0.00%	2 100.00%	0.00%	0.00%	0.00%	2
Average Annual Salary:  07245 Admin Svcs Officer 4  Average Annual Salary:	\$40,946.65 1 \$53,218.92	0	0.00%	0	0	0.00%	0.00%	0.00%	1	0.00%	0.00%	0	1 100.00%
07112 Dir Of Farm Mkt Average Annual Salary:	\$78,780.00	0.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0.00%	100.00%
10121 Office Support Rep 2 Average Annual Salary:	1 \$32,701.30	0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
Department Totals: Farmer's Market	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0 0.00%	5 100.00%

Finan	ce				MALE						FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$45,131.45	0 0.00%	0 0.00%	0.00%	0	0 0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	1 100.00%
07720	Admin Spec Average Annual Salary:	1 \$59,736.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	1 \$47,963.66	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	3 \$49,780.06	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	66.67%
07245	Admin Svcs Officer 4 Average Annual Salary:	\$60,471.47	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
10102	Application Tech 2 Average Annual Salary:	4 \$38,651.35	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 50.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10103	Application Tech 3 Average Annual Salary:	8 \$44,301.94	1 12.50%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 12.50%	3 37.50%	4 50.00%	0 0.00%	0 0.00%	0 0.00%	7 87.50%
06699	Business Development Officer Average Annual Salary:	1 \$58,074.75	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10108	Finance Admin Average Annual Salary:	9 \$68,432.94	0 0.00%	3 33.33%	0 0.00%	0 0.00%	0 0.00%	3 33.33%	1 11.11%	5 55.56%	0 0.00%	0 0.00%	0 0.00%	6 66.67%
06108	Finance Asst Dir Average Annual Salary:	2 \$115,405.67	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
07704	Finance Deputy Dir Average Annual Salary:	2 \$138,543.34	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
01570	Finance Dir Average Annual Salary:	1 \$156,847.95	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
06232	Finance Mgr Average Annual Salary:	10 \$84,656.67	1 10.00%	4 40.00%	0 0.00%	0 0.00%	1 10.00%	6 60.00%	1 10.00%	30.00%	0 0.00%	0 0.00%	0 0.00%	

Finance				MALE		1			Fi	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10150 Finance Officer 1 Average Annual Salary:	3 \$40,244.56	0 0.00%	1 33.33%	0.00%	0 0.00%	0 1 0.00% 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 66.67%
10151 Finance Officer 2 Average Annual Salary:	13 \$46,929.49	2 15.38%	3 23.08%	0.00%	0 0.00%	0 5 0.00% 38.46%	4 30.77%	3 23.08%	0 0.00%	1 7.69%	0.00%	8 61.54%
10152 Finance Officer 3 Average Annual Salary:	18 \$57,218.62	3 16.67%	4 22.22%	0 0.00%	0 0.00%	0 7 0.00% 38.89%	5 27.78%	6 33.33%	0 0.00%	0.00%	0.00%	11 61.11%
07785 Info Systems App Tech 2 Average Annual Salary:	3 \$43,361.63	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0 1 1 0.00% 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%
07234 Information Systems Advisor 1 Average Annual Salary:	2 \$72,253.04	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
03160 Metropolitan Treasurer Average Annual Salary:	1 \$110,107.41	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 1 1 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%
07762 Special Projects Mgr Average Annual Salary:	\$96,402.09	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 4	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07756 Technical Specialist 1  Average Annual Salary:	1 \$56,133.47	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00% 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
Department Totals: Finance	90 100.00%	9	24 26.67%	0 0.00%	0 0.00%	1 34 1.11% 37.78%	23 25.56%	32 35.56%	0 0.00%	1 1.11%	0.00%	56 62.22%

Fire					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$45,131.45	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	100.00%
07720	Admin Spec Average Annual Salary:	1 \$53,280.08	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07242	Admin Svcs Mgr Average Annual Salary:	1 \$63,782.78	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	3 \$33,068.10	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	\$66,655.10	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
01818	Emerg Medical Tech 2 Average Annual Salary:	79 \$52,486.76	4 5.06%	49 62.03%	1 1.27%	0 0.00%	0.00%	54 68.35%	2 2.53%	23 29.11%	0 0.00%	0 0.00%	0 0.00%	25 31.65%
03440	Equip & Supply Clerk 2 Average Annual Salary:	4 \$30,721.28	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	3 75.00%	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%
03027	Equip & Supply Clerk 3 Average Annual Salary:	1 \$36,672.57	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10354	Exe Administrator Police/Fire Average Annual Salary:	1 \$127,495.43	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06232	Finance Mgr Average Annual Salary:	1 \$99,818.82	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10152	Finance Officer 3 Average Annual Salary:	2 \$64,510.08	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
10109	Fire Arson Investigator 1 Average Annual Salary:	4 \$57,446.65	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
00430	Fire Asst Chief Average Annual Salary:	3 \$93,022.43	0 0.00%	1 33.33%	1 33.33%	0 0.00%	0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	33.33%

Fire					MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07305	Fire Captain Average Annual Salary:	165 \$71,708.37	22 13.33%	134 81.21%	3 1.82%	0	0.00%	159 96.36%	0.00%	6 3.64%	0.00%	0.00%	0.00%	6 3.64%
01045	Fire Chief Average Annual Salary:	1 \$130,706.63	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10712	Fire Commander Average Annual Salary:	6 \$95,722.63	1 16.67%	5 83.33%	0 0.00%	0 0.00%	0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07306	Fire Deputy Chief Average Annual Salary:	1 \$107,134.12	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
01686	Fire District Chief Average Annual Salary:	29 \$78,727.91	4 13.79%	20 68.97%	0 0.00%	0 0.00%	0.00%	24 82.76%	0 0.00%	5 17.24%	0 0.00%	0 0.00%	0.00%	5 17.24%
07307	Fire Engineer Average Annual Salary:	176 \$63,745.28	21 11.93%	148 84.09%	1 0.57%	1 0.57%	1 0.57%	172 97.73%	1 0.57%	3 1.70%	0 0.00%	0 0.00%	0.00%	4 2.27%
07309	Fire Fighter 2 Average Annual Salary:	372 \$51,858.86	46 12.37%	289 77.69%	10 2.69%	2 0.54%	2 0.54%	349 93.82%	6 1.61%	17 4.57%	0 0.00%	0 0.00%	0.00%	23 6.18%
10112	Fire Fighter/Paramedic Average Annual Salary:	69 \$62,058.95	1 1.45%	61 88.41%	1 1.45%	0 0.00%	1 1.45%	64 92.75%	1 1.45%	4 5.80%	0 0.00%	0 0.00%	0.00%	5 7.25%
02534	Fire Inspector 2 Average Annual Salary:	16 \$62,605.72	2 12.50%	3 18.75%	0 0.00%	0 0.00%	0.00%	5 31.25%	2 12.50%	9 56.25%	0 0.00%	0 0.00%	0.00%	11 68.75%
05973	Fire Maint Supv Average Annual Salary:	1 \$56,345.34	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
02996	Fire Maint Worker 1 Average Annual Salary:	5 \$45,940.34	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
01495	Fire Marshal-Asst Average Annual Salary:	6 \$73,817.40	1 16.67%	3 50.00%	0 0.00%	0 0.00%	0.00%	4 66.67%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 33.33%
10711	Fire Services Deputy Director Average Annual Salary:	3 \$108,213.59	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%

Fire					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07777	Firefighter 3 Average Annual Salary:	11 \$64,804.95	0 0.00%	11 100.00%	0.00%	0.00%	0.00%	11 100.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%
01472	Human Resources Asst 1 Average Annual Salary:	1 \$29,995.23	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
06531	Human Resources Mgr Average Annual Salary:	1 \$83,637.66	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07780	Info Systems App Analyst 2 Average Annual Salary:	1 \$50,375.10	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07782	Info Systems Mgr Average Annual Salary:	1 \$76,403.52	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07234	Information Systems Advisor 1 Average Annual Salary:	1 \$75,973.21	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07407	Information Systems Advisor 2 Average Annual Salary:	1 \$96,489.62	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10122	Office Support Rep 3 Average Annual Salary:	4 \$35,319.62	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 50.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%
10123	Office Support Spec 1 Average Annual Salary:	3 \$39,909.42	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
10124	Office Support Spec 2 Average Annual Salary:	3 \$40,349.03	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
10125	Paramedic 1 Average Annual Salary:	4 \$52,318.15	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	3 75.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%
07344	Paramedic 2 Average Annual Salary:	133 \$58,366.14	2 1.50%	98 73.68%	2 1.50%	2 1.50%	0.00%		3 2.26%	26 19.55%	0 0.00%	0 0.00%	0 0.00%	
Departm Fire	ent Totals:	1117 100.00%	107 9.58%	846 75.74%	19 1.70%	5 0.45%	0.36%	981 87.82%	24 2.15%	112 10.03%	0 0.00%	0.00%	0.00%	136 12.18%

General Services					MALE			1			F	EMALE	I.	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07242 Admin Svcs Mg Average	ır Annual Salary:	2 \$79,233.04	0.00%	2 100.00%	0.00%	0	0.00%	2 100.00%	0.00%	0.00%	0 0.00%	0.00%	0.00%	0.00%
07244 Admin Svcs Off Average	iicer 3 Annual Salary:	3 \$52,161.20	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%
07245 Admin Svcs Off Average	iicer 4 Annual Salary:	6 \$61,738.59	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0.00%	3 50.00%	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0.00%	3 50.00%
10102 Application Tec	h 2 Annual Salary:	1 \$39,550.12	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	100.00%
10103 Application Tec	h 3 Annual Salary:	8 \$45,463.29	0 0.00%	1 12.50%	0 0.00%	0 0.00%	0 0.00%	1 12.50%	2 25.00%	5 62.50%	0 0.00%	0 0.00%	0.00%	7 87.50%
00680 Automotive Me	chanic Annual Salary:	\$39,052.68	0 0.00%	7 87.50%	0 0.00%	0 0.00%	0.00%	7 87.50%	1 12.50%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 12.50%
06081 Automotive Med	chanic-Cert Annual Salary:	3 \$43,399.41	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
00700 Automotive Sho	op Supv Annual Salary:	1 \$56,481.05	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07250 Automotive Svo	: Writer Annual Salary:	5 \$43,458.04	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
02230 Bldg Maint Lead Average	d Mechanic Annual Salary:	1 \$42,411.69	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0.00%
02220 Bldg Maint Med Average	hanic Annual Salary:	1 \$37,706.81	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07733 Compliance Ins Average	pector 3 Annual Salary:	1 \$52,782.19	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	
06598 Cust Svc Supv Average	Annual Salary:	1 \$57,180.08	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	

General Ser	rvices				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
05010 Equi	ip & Supply Clerk 1 Average Annual Salary:	2 \$23,884.03	1 50.00%	1 50.00%	0.00%	0	0.00%	2 100.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	0.00%
03440 Equi	ip & Supply Clerk 2 Average Annual Salary:	4 \$34,627.33	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
03027 Equi	ip & Supply Clerk 3 Average Annual Salary:	3 \$33,833.55	1 33.33%	1 33.33%	0 0.00%	1 33.33%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01872 Equi	ip Inventory Asst 1 Average Annual Salary:	3 \$30,640.61	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01880 Equi	ip Mechanic Average Annual Salary:	16 \$41,484.28	3 18.75%	11 68.75%	0 0.00%	1 6.25%	0.00%	15 93.75%	1 6.25%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 6.25%
06825 Equi	ip Mechanic Leader Average Annual Salary:	1 \$51,640.47	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07302 Equi	ip Mechanic-Certified Average Annual Salary:	5 \$44,908.88	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07304 Equi	ip Servicer Average Annual Salary:	4 \$30,225.39	0 0.00%	3 75.00%	1 25.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01920 Equi	ip Shop Supv Average Annual Salary:	\$60,688.30	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10108 Finai	nce Admin Average Annual Salary:	2 \$75,527.55	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
10469 Gene	eral Services Assistant Dir Average Annual Salary:	4 \$102,285.62	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
01575 Gene	eral Svcs Dir Average Annual Salary:	1 \$135,805.64	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07785 Info	Systems App Tech 2 Average Annual Salary:	1 \$47,879.95	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1

General Services				MALE			i.			FE	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07234 Information Systems Advisor of Average Annual Salary.		0 0.00%	2 100.00%	0.00%	0.00%	0.00%	2 100.00%	0.00%	0.00%	0	0.00%	0 0.00%	0.00%
07407 Information Systems Advisor 2 Average Annual Salary		0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
05910 Mail Clerk Carrier Average Annual Salary:	2 \$32,430.87	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07329 Maint & Repair Worker 3 Average Annual Salary	2 \$32,291.62	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10118 Master Tech Average Annual Salary	11 \$48,605.33	0 0.00%	11 100.00%	0 0.00%	0 0.00%	0.00%	11 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10122 Office Support Rep 3 Average Annual Salary	1 \$37,739.79	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10123 Office Support Spec 1 Average Annual Salary	3 \$35,233.97	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
10124 Office Support Spec 2 Average Annual Salary:	2 \$40,748.48	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07345 Parts Supv Average Annual Salary	1 \$47,852.58	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07753 Professional Spec Average Annual Salary	1 \$52,554.35	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06613 Radio Tech 1 Average Annual Salary	3 \$34,924.61	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
04040 Radio Tech 2 Average Annual Salary	\$40,964.04	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06213 Radio Tech 3  Average Annual Salary:	3 \$47,410.61	0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	ii.

Gener	al Services				MALE		1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTA	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06180	Stores Mgr Average Annual Salary:	1 \$48,384.29	0 0.00%	1 100.00%	0.00%	0	0 1	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
07756	Technical Specialist 1 Average Annual Salary:	9 \$56,568.85	1 11.11%	5 55.56%	0 0.00%	0 0.00%	0 6 0.00% 66.67%	0 0.00%	2 22.22%	0 0.00%	1 11.11%	0.00%	3 33.33%
07757	Technical Specialist 2 Average Annual Salary:	\$58,860.80	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 3	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
•	nent Totals: l Services	137 100.00%	16 11.68%	90 65.69%	2 1.46%	2 1.46%	0 110 0.00% 80.29%	5 3.65%	21 15.33%	0 0.00%	1 0.73%	0.00%	27 19.71%

Gener	al Sessions Court				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	11 \$42,476.72	1 9.09%	1 9.09%	0	0	0.00%	2 18.18%	3 27.27%	5 45.45%	1 9.09%	0.00%	0 0.00%	! !
07720	Admin Spec Average Annual Salary:	1 \$59,736.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
01339	Ct Admin Average Annual Salary:	1 \$123,374.72	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02233	General Session Judge Average Annual Salary:	11 \$167,676.00	0 0.00%	5 45.45%	0 0.00%	0 0.00%	0.00%	5 45.45%	3 27.27%	3 27.27%	0 0.00%	0 0.00%	0 0.00%	6 54.55%
06531	Human Resources Mgr Average Annual Salary:	1 \$93,414.91	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10115	Info Sys Cust Support Rep 2 Average Annual Salary:	1 \$37,153.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07780	Info Systems App Analyst 2 Average Annual Salary:	1 \$62,965.04	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07790	Judicial Asst 1 Average Annual Salary:	14 \$52,343.54	5 35.71%	5 35.71%	0 0.00%	1 7.14%	0.00%	11 78.57%	1 7.14%	2 14.29%	0 0.00%	0 0.00%	0 0.00%	3 21.43%
07791	Judicial Asst 2 Average Annual Salary:	8 \$60,524.61	1 12.50%	7 87.50%	0 0.00%	0 0.00%	0.00%	8 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10317	Judicial Comm-Gen Sess Ct Average Annual Salary:	5 \$77,940.77	0 0.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	4 80.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 20.00%
10121	Office Support Rep 2 Average Annual Salary:	2 \$29,836.91	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	2 100.00%
10123	Office Support Spec 1 Average Annual Salary:	3 \$28,073.34	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	2 66.67%
10124	Office Support Spec 2 Average Annual Salary:	4 \$40,448.89	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%

Gener	al Sessions Court				MALE						FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07797	Probation & Pretrial Svc Dir Average Annual Salary:	1 \$91,494.64	0 0.00%	1 100.00%	0.00%	0.00%	0 0.00%	1 100.00%	0.00%	0.00%	0 0.00%	0.00%	0 0.00%	0.00%
07375	Probation Officer 1 Average Annual Salary:	11 \$37,698.11	1 9.09%	3 27.27%	0 0.00%	0 0.00%	0.00%	4 36.36%	4 36.36%	3 27.27%	0 0.00%	0 0.00%	0 0.00%	7 63.64%
04710	Probation Officer 2 Average Annual Salary:	14 \$53,305.68	2 14.29%	6 42.86%	0 0.00%	0 0.00%	0.00%	8 57.14%	2 14.29%	4 28.57%	0.00%	0.00%	0.00%	6 42.86%
05495	Probation Officer 3 Average Annual Salary:	4 \$62,355.37	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%	2 50.00%	1 25.00%	0.00%	0.00%	0.00%	3 75.00%
07376	Program Mgr 1 Average Annual Salary:	2 \$51,665.92	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0.00%	0 0.00%	0.00%	0.00%	1 50.00%
07377	Program Mgr 2 Average Annual Salary:	1 \$65,439.41	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	23 \$6,811.71	1 4.35%	13 56.52%	0 0.00%	0 0.00%	0.00%	14 60.87%	4 17.39%	4 17.39%	1 4.35%	0 0.00%	0 0.00%	9 39.13%
10135	Security Officer 2-Gen Sess Ct Average Annual Salary:	10 \$34,190.92	4 40.00%	6 60.00%	0 0.00%	0 0.00%	0.00%	10 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07798	Security Officer Coord Average Annual Salary:	1 \$45,131.45	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0.00%	0.00%	0 0.00%	0.00%
07260	Social Worker 2 Average Annual Salary:	2 \$41,813.04	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0.00%	0 0.00%	2 100.00%
•	ent Totals:  I Sessions Court	132 100.00%	16 12.12%	57 43.18%	0 0.00%	1 0.76%	0.00%	74 56.06%	22 16.67%	31 23.48%	5 3.79%	0 0.00%	0 0.00%	58 43.94%

Health					MALE						FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10392 A	dministrative Asst - Health Average Annual Salary:	2 \$46,740.28	0 0.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	0.00%	2 100.00%	0.00%	0.00%	0.00%	2 100.00%
10642 A	dministrative Spec-Health Average Annual Salary:	1 \$51,081.29	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10782 A	nimal Care & Con Officer 1 Average Annual Salary:	1 \$29,027.16	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10785 A	nimal Care & Cont Ken Supv Average Annual Salary:	1 \$43,986.40	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10777 A	nimal Care & Control Adm Supv Average Annual Salary:	1 \$38,500.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10548 A	nimal Care & Control Manager Average Annual Salary:	1 \$76,255.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10544 A	nimal Care & Control Off 1 Average Annual Salary:	10 \$30,156.73	3 30.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	3 30.00%	1 10.00%	6 60.00%	0 0.00%	0 0.00%	0 0.00%	70.00%
10545 A	nimal Care & Control Off 2 Average Annual Salary:	5 \$34,886.98	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	3 60.00%	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	40.00%
10386 B	Bureau Director Average Annual Salary:	4 \$102,643.66	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
01080 C	Chief Medical Dir Average Annual Salary:	1 \$195,693.96	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06567 C	Commun Disease Investigator Average Annual Salary:	12 \$44,537.45	3 25.00%	2 16.67%	0 0.00%	0 0.00%	0 0.00%	5 41.67%	6 50.00%	1 8.33%	0 0.00%	0 0.00%	0 0.00%	7 58.33%
06466 C	Courier Average Annual Salary:	2 \$33,727.85	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10343 C	Custodian 1 - Health Average Annual Salary:	5 \$28,540.02	2 40.00%	0 0.00%	2 40.00%	0 0.00%	0 0.00%	4 80.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	20.00%

Health	l				MALE		1				FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
01461	Dental Asst 1 Average Annual Salary:	2 \$37,739.79	0	0.00%	0	0	0.00%	0.00%	1 50.00%	1 50.00%	0	0.00%	0 0.00%	2 100.00%
01463	Dental Hygienist 1 Average Annual Salary:	7 \$43,683.99	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	3 42.86%	3 42.86%	0 0.00%	1 14.29%	0 0.00%	7 100.00%
01464	Dental Hygienist 2 Average Annual Salary:	1 \$62,965.04	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
01447	Dental Svcs Dir Average Annual Salary:	1 \$147,295.91	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
01446	Dentist 2 Average Annual Salary:	1 \$48,713.60	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10180	Dpty Dir Health Average Annual Salary:	1 \$119,527.92	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
00513	Envir Asst Average Annual Salary:	\$37,739.79	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
04152	Envir Engineer 1 Average Annual Salary:	1 \$58,430.26	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
04153	Envir Engineer 2 Average Annual Salary:	2 \$65,988.42	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01843	Environmentalist 1 Average Annual Salary:	9 \$37,633.26	1 11.11%	7 77.78%	0 0.00%	0 0.00%	0.00%	8 88.89%	0 0.00%	1 11.11%	0 0.00%	0 0.00%	0 0.00%	1 11.11%
01844	Environmentalist 2 Average Annual Salary:	3 \$49,382.73	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01845	Environmentalist 3 Average Annual Salary:	1 \$62,965.04	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
03440	Equip & Supply Clerk 2 Average Annual Salary:	1 \$31,436.84	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	·

Health					MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
03027 Equip & Supply (	Clerk 3 Annual Salary:	1 \$42,067.32	0 0.00%	1 100.00%	0.00%	0	0.00%	1 100.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	0.00%
10623 Facilities Maint L Average A	eader Annual Salary:	1 \$38,083.52	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10729 Facilities Service Average A	es Mgr-Health Annual Salary:	1 \$54,282.61	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06232 Finance Mgr Average A	Annual Salary:	1 \$87,583.31	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10150 Finance Officer Average A	1 Annual Salary:	2 \$41,347.66	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	2 100.00%
10151 Finance Officer 2	2 Annual Salary:	\$50,835.30	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
10152 Finance Officer 3	3 Annual Salary:	1 \$60,315.64	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06631 Food Inspector 1 Average A	l Annual Salary:	7 \$38,317.59	0 0.00%	3 42.86%	0 0.00%	0 0.00%	0.00%	3 42.86%	1 14.29%	2 28.57%	1 14.29%	0 0.00%	0 0.00%	57.14%
06632 Food Inspector 2 Average A	2 Annual Salary:	6 \$49,471.56	0 0.00%	1 16.67%	0 0.00%	0 0.00%	0 0.00%	1 16.67%	1 16.67%	3 50.00%	1 16.67%	0 0.00%	0 0.00%	5 83.33%
10742 Health Manager Average A	1 Annual Salary:	4 \$58,473.41	1 25.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 25.00%	2 50.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	3 75.00%
10743 Health Manager Average A	2 Annual Salary:	10 \$77,845.09	0 0.00%	3 30.00%	0 0.00%	0 0.00%	0.00%	3 30.00%	20.00%	5 50.00%	0 0.00%	0 0.00%	0 0.00%	70.00%
10744 Health Manager Average A	3 Annual Salary:	5 \$99,614.92	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	3 60.00%	1 20.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	2 40.00%
06481 Home Economis Average A	st Annual Salary:	13 \$36,314.34	0 0.00%	1 7.69%	0 0.00%	0 0.00%	0.00%	1 7.69%	6 46.15%	3 23.08%	2 15.38%	1 7.69%	0 0.00%	12 92.31%

Health					MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07346	Human Resources Admin Average Annual Salary:	1 \$88,294.61	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	1 100.00%
02730	Human Resources Analyst 1 Average Annual Salary:	1 \$41,069.32	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07782	Info Systems Mgr Average Annual Salary:	3 \$76,889.57	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06641	Interpreter 1 Average Annual Salary:	3 \$30,355.79	0 0.00%	1 33.33%	1 33.33%	0 0.00%	0.00%	2 66.67%	0 0.00%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	1 33.33%
06482	Inventory Control Supv Average Annual Salary:	1 \$43,986.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
03072	Medical Admin Asst 1 Average Annual Salary:	10 \$58,107.78	0 0.00%	4 40.00%	0 0.00%	0 0.00%	0.00%	4 40.00%	1 10.00%	5 50.00%	0 0.00%	0 0.00%	0 0.00%	60.00%
03073	Medical Admin Asst 2 Average Annual Salary:	1 \$89,559.24	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
03074	Medical Admin Asst 3 Average Annual Salary:	2 \$85,659.65	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
07424	Medical Doctor  Average Annual Salary:	2 \$135,934.89	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
03237	Nutritionist 1  Average Annual Salary:	7 \$44,251.63	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 14.29%	5 71.43%	1 14.29%	0 0.00%	0 0.00%	7 100.00%
03238	Nutritionist 2  Average Annual Salary:	3 \$50,713.22	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
10644	Nutritionist 4 Average Annual Salary:	4 \$56,376.37	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%
10122	Office Support Rep 3 Average Annual Salary:	58 \$34,253.79	5 8.62%	4 6.90%	1 1.72%	0 0.00%	0.00%	10 17.24%	20 34.48%	17 29.31%	9 15.52%	2 3.45%	0 0.00%	48 82.76%

Health					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10123 O	office Support Spec 1 Average Annual Salary:	12 \$39,162.22	0 0.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	5 41.67%	5 41.67%	2 16.67%	0.00%	0 0.00%	12
10124 O	office Support Spec 2 Average Annual Salary:	5 \$43,283.25	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	1 20.00%	1 20.00%	3 60.00%	0 0.00%	0 0.00%	0 0.00%	80.00%
06485 O	Outreach Worker Average Annual Salary:	20 \$29,478.20	1 5.00%	2 10.00%	2 10.00%	1 5.00%	0.00%	6 30.00%	10 50.00%	2 10.00%	2 10.00%	0 0.00%	0 0.00%	14 70.00%
10345 Pr	rinting Equip Oper - Health Average Annual Salary:	1 \$42,067.32	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07753 Pr	rofessional Spec Average Annual Salary:	\$57,008.92	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
06034 Pr	rogram Coord Average Annual Salary:	3 \$41,069.38	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
07378 Pr	rogram Spec 1 Average Annual Salary:	10 \$32,083.68	0 0.00%	1 10.00%	0 0.00%	0 0.00%	0 0.00%	1 10.00%	6 60.00%	1 10.00%	2 20.00%	0 0.00%	0 0.00%	90.00%
07379 Pr	rogram Spec 2 Average Annual Salary:	12 \$41,417.03	1 8.33%	0 0.00%	1 8.33%	0 0.00%	0 0.00%	2 16.67%	5 41.67%	3 25.00%	2 16.67%	0 0.00%	0 0.00%	10 83.33%
07380 Pr	rogram Spec 3 Average Annual Salary:	11 \$48,760.50	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	9 81.82%	2 18.18%	0 0.00%	0 0.00%	0 0.00%	11 100.00%
07381 Pr	rogram Supv Average Annual Salary:	\$50,706.43	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
06251 Pt	ublic Health LPN Average Annual Salary:	2 \$42,087.58	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
10758 Pt	ublic Health Nurse 1 Average Annual Salary:	92 \$42,872.73	0 0.00%	1 1.09%	0 0.00%	0 0.00%	0 0.00%	1 1.09%	25 27.17%	64 69.57%	2 2.17%	0 0.00%	0 0.00%	91 98.91%
10759 Pt	ublic Health Nurse 2 Average Annual Salary:	6 \$59,860.86	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	6 100.00%

Health	!				MALE			1			Fi	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10760	Public Health Nurse 3 Average Annual Salary:	9 \$67,920.75	0 0.00%	0 0.00%	0.00%	0	0.00%	0.00%	3 33.33%	6 66.67%	0.00%	0.00%	0 0.00%	9
10761	Public Health Nurse 4 Average Annual Salary:	1 \$78,712.64	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	100.00%
07979	Public Hlth Epidemiologist 2 Average Annual Salary:	2 \$63,430.26	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
07686	Public Hlth Epidemiologist 3 Average Annual Salary:	1 \$75,862.55	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06489	Public Hith Nurse Practitioner Average Annual Salary:	8 \$71,234.22	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 12.50%	7 87.50%	0 0.00%	0 0.00%	0 0.00%	8 100.00%
10336	Records Management Analyst Average Annual Salary:	1 \$45,173.88	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07391	Research Analyst 2 Average Annual Salary:	3 \$58,893.72	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	33.33%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	32 \$23,532.94	2 6.25%	2 6.25%	0 0.00%	0 0.00%	0 0.00%	4 12.50%	5 15.63%	21 65.63%	2 6.25%	0 0.00%	0 0.00%	28 87.50%
10330	Security Guard - Health Average Annual Salary:	3 \$42,234.69	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07750	Software Training Mgr Average Annual Salary:	1 \$62,965.04	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%
06380	Soil Scientist Average Annual Salary:	1 \$62,965.04	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06639	Vehicle Inspection Dir Average Annual Salary:	1 \$54,282.61	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06494	Warehouse Supv Average Annual Salary:	1 \$51,768.27	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

Health				MALE			i i			FI	EMALE	1.	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07400 Warehouse Worker Average Annual Salary:	2 \$26,016.85	2 100.00%	0	0.00%	0	0.00%	2 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Department Totals:  Health	472 100.00%	30 6.36%	70 14.83%	7 1.48%	1 0.21%	0.00%	108 22.88%	125 26.48%	206 43.64%	28 5.93%	5 1.06%	0.00%	364 77.12%

Histor	rical Commission				MALE			1			FI	EMALE	1 1
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL
07241	Admin Asst Average Annual Salary:	1 \$42,476.72	0.00%	0	0.00%	0	0.00%		0 0.00%	1 100.00%	0 0.00%	0.00%	0 1 0.00% 100.00%
06123	Historic Preservationist 1 Average Annual Salary:	6 \$49,117.35	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0.00%	_	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0 3 0.00% 50.00%
07778	Historic Preservationist 2 Average Annual Salary:	1 \$64,161.26	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	_	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
01945	Historical Commission Exec Dir Average Annual Salary:	1 \$83,652.24	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
10122	Office Support Rep 3 Average Annual Salary:	1 \$14,518.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
•	ent Totals: cal Commission	10 100.00%	0 0.00%	4 40.00%	0 0.00%	0 0.00%	0.00%	40.00%	0 0.00%	6 60.00%	0 0.00%	0 0.00%	0 6 0.00% 60.00%

Huma	n Relations Commission				MALE		1				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
01584	Human Relations Dir Average Annual Salary:	1 \$85,000.00	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0.00%	0.00%	0 0.00%	100.00%
10124	Office Support Spec 2 Average Annual Salary:	1 \$35,955.04	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06034	Program Coord Average Annual Salary:	1 \$39,822.00	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07376	Program Mgr 1 Average Annual Salary:	1 \$48,437.60	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
•	nent Totals:  Relations Commission	4 100.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%

Huma	n Resources				MALE						FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$49,113.54	0.00%	0.00%	0	0	0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%	0.00%	0 0.00%	100.00%
07720	Admin Spec Average Annual Salary:	\$63,489.92	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	1 \$36,853.92	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10103	Application Tech 3 Average Annual Salary:	7 \$47,406.93	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	7 100.00%	0 0.00%	0 0.00%	0 0.00%	7 100.00%
10152	Finance Officer 3 Average Annual Salary:	1 \$54,548.70	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	100.00%
07346	Human Resources Admin Average Annual Salary:	3 \$66,945.46	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
02730	Human Resources Analyst 1 Average Annual Salary:	7 \$36,749.19	1 14.29%	3 42.86%	0 0.00%	0 0.00%	0.00%	4 57.14%	1 14.29%	2 28.57%	0 0.00%	0 0.00%	0 0.00%	3 42.86%
03455	Human Resources Analyst 2 Average Annual Salary:	6 \$47,536.55	1 16.67%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 16.67%	4 66.67%	0 0.00%	0 0.00%	1 16.67%	0 0.00%	5 83.33%
06874	Human Resources Analyst 3 Average Annual Salary:	12 \$59,029.59	3 25.00%	5 41.67%	0 0.00%	0 0.00%	0.00%	8 66.67%	0 0.00%	4 33.33%	0 0.00%	0 0.00%	0 0.00%	4 33.33%
06931	Human Resources Asst 2 Average Annual Salary:	1 \$37,751.52	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06004	Human Resources Asst Dir Average Annual Salary:	\$101,019.02	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
01620	Human Resources Dir Average Annual Salary:	1 \$128,598.41	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06531	Human Resources Mgr Average Annual Salary:	2 \$76,249.59	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%

Human Resource	s				MALE		1				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
	Systems Advisor 2 age Annual Salary:	1 \$79,335.37	0 0.00%	0	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	100.00%
10124 Office Suppo	ort Spec 2 age Annual Salary:	1 \$40,748.48	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07753 Professional	l Spec age Annual Salary:	5 \$43,393.75	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0 0.00%	5 100.00%
06210 Training Coo	ord age Annual Salary:	1 \$73,732.18	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
Department Totals:  Human Resources		54 100.00%	6 11.11%	11 20.37%	0 0.00%	0 0.00%	0.00%	17 31.48%	10 18.52%	25 46.30%	0 0.00%	2 3.70%	0 0.00%	37 68.52%

Information Technol	logy Service				MALE			i i			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07720 Admin Spec Average	Annual Salary:	1 \$62,501.34	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	100.00%
07113 Chief Info Office Average	er Annual Salary:	1 \$135,934.89	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
04540 Computer Opera	ator 2 Annual Salary:	1 \$30,963.30	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07268 Computer Opera	ator 3 Annual Salary:	1 \$38,830.47	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06531 Human Resourc	ces Mgr Annual Salary:	1 \$76,599.44	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06918 Info Sys Comm Average	Analyst 1 Annual Salary:	3 \$43,986.40	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07769 Info Sys Comm Average	Analyst 2 Annual Salary:	2 \$51,494.73	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07265 Info Sys Comm Average	Analyst 3 Annual Salary:	3 \$60,551.13	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07780 Info Systems Ap	op Analyst 2 Annual Salary:	\$55,437.64	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07783 Info Systems Ap	op Analyst 3 Annual Salary:	11 \$56,120.45	0 0.00%	5 45.45%	0 0.00%	0 0.00%	0.00%	5 45.45%	1 9.09%	4 36.36%	0 0.00%	0 0.00%	1 9.09%	6 54.55%
07785 Info Systems Ap	op Tech 2 Annual Salary:	3 \$48,194.78	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
07744 Info Systems As	sst Dir Annual Salary:	2 \$114,982.47	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07318 Info Systems Di Average	iv Mgr Annual Salary:	\$90,681.80	0 0.00%	3 37.50%	0 0.00%	0 0.00%	0.00%		0 0.00%	5 62.50%	0 0.00%	0 0.00%	0 0.00%	5 62.50%

Information Technology Service				MALE			1			FE	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07782 Info Systems Mgr Average Annual Salary:	1 \$73,009.31	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	100.00%
10470 Information Sys Media Analys 1 Average Annual Salary:	1 \$45,305.99	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10471 Information Sys Media Analys 2 Average Annual Salary:	1 \$53,906.91	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10472 Information Sys Media Analys 3 Average Annual Salary:	1 \$53,912.83	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10473 Information Sys Media Tech 1 Average Annual Salary:	4 \$39,692.72	2 50.00%	2 50.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10476 Information Sys Oper Anal 2 Average Annual Salary:	12 \$55,493.31	2 16.67%	8 66.67%	0 0.00%	0 0.00%	0.00%	10 83.33%	0 0.00%	1 8.33%	0 0.00%	1 8.33%	0 0.00%	2 16.67%
10477 Information Sys oper Anal 3 Average Annual Salary:	13 \$60,549.28	1 7.69%	8 61.54%	1 7.69%	0 0.00%	0.00%	10 76.92%	0 0.00%	3 23.08%	0 0.00%	0 0.00%	0 0.00%	3 23.08%
10475 Information Sys Oper Analyst 1 Average Annual Salary:	\$52,536.60	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	3 75.00%	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%
10478 Information Sys Oper Tech 1 Average Annual Salary:	8 \$40,518.12	1 12.50%	4 50.00%	0 0.00%	0 0.00%	0.00%	5 62.50%	1 12.50%	2 25.00%	0 0.00%	0 0.00%	0 0.00%	3 37.50%
10479 Information Sys Oper Tech 2 Average Annual Salary:	4 \$44,591.37	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	3 75.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%
07234 Information Systems Advisor 1 Average Annual Salary:	22 \$71,320.33	0 0.00%	18 81.82%	0 0.00%	0 0.00%	0.00%	18 81.82%	0 0.00%	3 13.64%	0 0.00%	1 4.55%	0 0.00%	4 18.18%
07407 Information Systems Advisor 2 Average Annual Salary:	8 \$83,303.75	1 12.50%	6 75.00%	0.00%	1 12.50%	0.00%	8 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07378 Program Spec 1 Average Annual Salary:	2 \$4,353.96	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%

Information Technology Service				MALE			1			F	EMALE	1.	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
Department Totals:	120	9	74	1	1	0	85	4	28	0	2	1	35
Information Technology Service	100.00%	7.50%	61.67%	0.83%	0.83%	0.00%	70.83%	3.33%	23.33%	0.00%	1.67%	0.83%	29.17%

Intern	al Audit				MALE		1	I			F	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOT	ΓAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10551	Internal Auditor 2 Average Annual Salary:	2 \$54,417.81	0 0.00%	1 50.00%	0.00%	0.00%	0.00% 50.00	1	1 50.00%	0.00%	0.00%	0.00%	0.00%	1 50.00%
10530	Metropolitan Auditor Average Annual Salary:	1 \$138,653.59	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00% 100.00	1)%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10552	Sr Internal Auditor Average Annual Salary:	4 \$65,786.94	0 0.00%	2 50.00%	0 0.00%	1 25.00%	0.00% 75.00	3	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%
Departm	ent Totals:	7	0	4	0	1	0	5	1	1	0	0	0	2
Interna	l Audit	100.00%	0.00%	57.14%	0.00%	14.29%	0.00% 71.43	3%	14.29%	14.29%	0.00%	0.00%	0.00%	28.57%

Justice Integration Services				MALE		i i				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07700 July Outhern Are Areland O	3	0	2	0	0	0 ;	2	0	1	0	0	0	1
07783 Info Systems App Analyst 3 Average Annual Salary:	\$56,727.05	0.00%	66.67%	0.00%	0.00%	0.00%	66.67%	0.00%	33.33%	0.00%	0.00%	0.00%	33.33%
10477 Information Sys oper Anal 3	2	0	2	0	0	0	2	0	0	0	0	0	0
Average Annual Salary:	\$60,836.84	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
10475 Information Sys Oper Analyst 1	1	0	1	0	0	0	1	0	0	0	0	0	0
Average Annual Salary:	\$43,986.40	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
07234 Information Systems Advisor 1	3	0	3	0	0	0	3	0	0	0	0	0	0
Average Annual Salary:	\$71,091.28	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
07407 Information Systems Advisor 2	5	1	2	0	0	1	4	0	1	0	0	0	1
Average Annual Salary:	\$81,206.42	20.00%	40.00%	0.00%	0.00%	20.00%	80.00%	0.00%	20.00%	0.00%	0.00%	0.00%	20.00%
07233 Justice Info Systems Dir	1	0	0	0	0	0	0	0	1	0	0	0	1
Average Annual Salary:	\$104,433.30	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
10119 Office Support Mgr	1	0	0	0	0	0	0	0	1	0	0	0	1
Average Annual Salary:	\$20,574.32	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
Department Totals:	16	1	10	0	0	1	12	0	4	0	0	0	4
Justice Integration Services	100.00%	6.25%	62.50%	0.00%	0.00%	6.25%	75.00%	0.00%	25.00%	0.00%	0.00%	0.00%	25.00%

Juven	ile Court				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	5 \$50,175.43	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	1 20.00%	4 80.00%	0.00%	0.00%	0 0.00%	5 100.00%
07242	Admin Svcs Mgr Average Annual Salary:	1 \$65,696.27	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	2 \$39,550.12	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	1 \$52,782.19	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
01339	Ct Admin Average Annual Salary:	2 \$100,933.75	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07314	Group Care Aide Average Annual Salary:	5 \$25,388.66	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	4 80.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	5 100.00%
07783	Info Systems App Analyst 3 Average Annual Salary:	1 \$64,569.73	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02643	Judge-Juvenile Ct Average Annual Salary:	1 \$167,676.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07232	Juvenile Ct Referee 2 Average Annual Salary:	7 \$102,945.90	2 28.57%	3 42.86%	0 0.00%	0 0.00%	0.00%	5 71.43%	0 0.00%	2 28.57%	0 0.00%	0 0.00%	0 0.00%	2 28.57%
10121	Office Support Rep 2 Average Annual Salary:	5 \$29,231.65	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	3 60.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	5 100.00%
10122	Office Support Rep 3 Average Annual Salary:	8 \$31,205.32	0 0.00%	1 12.50%	0 0.00%	0 0.00%	0.00%	1 12.50%	3 37.50%	4 50.00%	0 0.00%	0 0.00%	0 0.00%	7 87.50%
10123	Office Support Spec 1 Average Annual Salary:	1 \$36,672.57	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07375	Probation Officer 1 Average Annual Salary:	35 \$41,227.81	12 34.29%	3 8.57%	0 0.00%	0 0.00%	0.00%	15 42.86%	10 28.57%	10 28.57%	0 0.00%	0 0.00%	0 0.00%	20 57.14%

Juven	ile Court				MALE		!				F	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
04710	Probation Officer 2 Average Annual Salary:	7 \$48,174.87	2 28.57%	2 28.57%	0.00%	0 0.00%	0.00%	4 57.14%	1 14.29%	2 28.57%	0.00%	0.00%	0.00%	3 42.86%
05495	Probation Officer 3 Average Annual Salary:	6 \$60,830.91	0 0.00%	1 16.67%	0 0.00%	0 0.00%	0.00%	1 16.67%	3 50.00%	2 33.33%	0.00%	0 0.00%	0.00%	5 83.33%
01120	Probation Officer Chief Average Annual Salary:	1 \$66,247.35	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	100.00%
07377	Program Mgr 2 Average Annual Salary:	\$65,760.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
07762	Special Projects Mgr Average Annual Salary:	1 \$104,565.30	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07419	Warrant Officer 1 Average Annual Salary:	15 \$41,467.50	6 40.00%	4 26.67%	2 13.33%	0 0.00%	0.00%	12 80.00%	0 0.00%	3 20.00%	0 0.00%	0 0.00%	0.00%	3 20.00%
Departm  Juvenile	ent Totals: e Court	106 100.00%	22 20.75%	18 16.98%	2 1.89%	0 0.00%	0.00%	42 39.62%	29 27.36%	35 33.02%	0 0.00%	0 0.00%	0.00%	64 60.38%

Juven	ile Court Clerk				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	3 \$43,425.25	0 0.00%	1 33.33%	0.00%	0 0.00%	0 0.00%	1 33.33%	1 33.33%	1 33.33%	0.00%	0.00%	0 0.00%	2 66.67%
07242	Admin Svcs Mgr Average Annual Salary:	1 \$69,300.14	1 100.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
01340	Ct Clerk Average Annual Salary:	1 \$35,803.65	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0.00%	0.00%	0 0.00%	1 100.00%
10151	Finance Officer 2 Average Annual Salary:	1 \$47,977.02	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07083	Juvenile Ct Clerk Average Annual Salary:	1 \$125,453.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10119	Office Support Mgr Average Annual Salary:	1 \$53,307.80	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0.00%	0 0.00%	0 0.00%	1 100.00%
10120	Office Support Rep 1 Average Annual Salary:	17 \$27,601.09	1 5.88%	3 17.65%	0 0.00%	0.00%	0.00%	4 23.53%	4 23.53%	7 41.18%	0.00%	0 0.00%	2 11.76%	
10121	Office Support Rep 2 Average Annual Salary:	4 \$29,659.93	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%	3 75.00%	0.00%	0 0.00%	0 0.00%	4 100.00%
•	ent Totals: e Court Clerk	29 100.00%	2 6.90%	5 17.24%	0 0.00%	0 0.00%	0.00%	7 24.14%	6 20.69%	14 48.28%	0 0.00%	0 0.00%	2 6.90%	

Law					MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$47,985.02	0 0.00%	0.00%	0	0	0.00%	0.00%	0.00%	1 100.00%	0	0.00%	0 0.00%	100.00%
07720	Admin Spec Average Annual Salary:	1 \$54,345.68	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07192	Assoc Metropolitan Attorney Average Annual Salary:	2 \$128,337.28	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
00480	Attorney 1 Average Annual Salary:	6 \$55,945.52	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0.00%	3 50.00%	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0 0.00%	3 50.00%
00630	Attorney 2 Average Annual Salary:	8 \$78,557.91	0 0.00%	4 50.00%	0 0.00%	0 0.00%	0.00%	4 50.00%	0 0.00%	4 50.00%	0 0.00%	0 0.00%	0 0.00%	4 50.00%
04674	Attorney 3 Average Annual Salary:	13 \$96,989.56	1 7.69%	4 30.77%	0 0.00%	0 0.00%	0.00%	5 38.46%	1 7.69%	7 53.85%	0 0.00%	0 0.00%	0 0.00%	8 61.54%
06673	Claims Rep 2 Average Annual Salary:	2 \$48,086.73	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
01496	Deputy Metropolitan Attorney Average Annual Salary:	1 \$134,954.27	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07780	Info Systems App Analyst 2 Average Annual Salary:	1 \$55,654.04	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
06581	Insurance Div Mgr Average Annual Salary:	1 \$90,448.98	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02867	Law Clerk Average Annual Salary:	1 \$37,774.52	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
03130	Metropolitan Attorney Average Annual Salary:	1 \$156,847.95	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10123	Office Support Spec 1 Average Annual Salary:	1 \$33,435.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

Law				MALE			1			FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07343 Paralegal Average Annual Salary:	7 \$37,105.40	1 14.29%	1 14.29%	0.00%	0 0.00%	0.00%	28.57%	3 42.86%	2 28.57%	0.00%	0.00%	0.00%	5 71.43%
Department Totals:	46	3	18	0	0	0	21	5	20	0	0	0	25
Law	100.00%	6.52%	39.13%	0.00%	0.00%	0.00%	45.65%	10.87%	43.48%	0.00%	0.00%	0.00%	54.35%

Mayor	·'s Office				MALE			1			FI	EMALE	I I	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07720	Admin Spec Average Annual Salary:	1 \$54,894.24	0.00%	0.00%	0	0	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	1 100.00%
10617	Communication Dir- Mayor's Off Average Annual Salary:	1 \$90,900.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07928	Constituent Liaison Average Annual Salary:	2 \$41,996.01	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07958	Counselor to the Mayor Average Annual Salary:	1 \$90,900.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07976	Deputy Mayor Average Annual Salary:	1 \$146,391.42	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07929	Dir of Economic & Comm Dev Average Annual Salary:	1 \$146,391.42	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10730	Domestic Viol Coor-Mayors offi Average Annual Salary:	1 \$50,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
03035	Mayor Average Annual Salary:	1 \$136,500.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10306	Multiline Communications Tech Average Annual Salary:	1 \$35,350.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07162	Press Secretary Average Annual Salary:	1 \$96,722.90	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	100.00%
07380	Program Spec 3 Average Annual Salary:	1 \$87,137.75	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07170	Scheduler Average Annual Salary:	1 \$68,550.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
04972	Special Asst Average Annual Salary:	\$90,623.67	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%

Mayor's Office				MALE		1			FE	MALE	1.	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07762 Special Projects Mgr Average Annual Salary:	1 \$102,515.00	0 0.00%	1 100.00%	0.00%	0 0.00%	0 1 1 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Department Totals:  Mayor's Office	16 100.00%	1 6.25%	6 37.50%	0 0.00%	0 0.00%	0 7 0.00% 43.75%	0 0.00%	8 50.00%	0.00%	1 6.25%	0.00%	9 56.25%

Metro	Action Commission				MALE						FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10201	Account Clerk 2 Average Annual Salary:	1 \$35,280.96	0 0.00%	0.00%	0	0	0.00%	0.00%	1 100.00%	0.00%	0.00%	0.00%	0 0.00%	100.00%
10208	Admin Officer Average Annual Salary:	1 \$35,925.05	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10209	Admin Officer, Head Start Average Annual Salary:	1 \$40,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10207	Admin Svcs & Operations Dir Average Annual Salary:	1 \$79,906.01	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10616	Adult Ed and Training Mgr Average Annual Salary:	1 \$62,000.64	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10769	Adult Ed Coord-MAC Average Annual Salary:	1 \$41,029.62	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10770	Adult Ed Instructor-MAC Average Annual Salary:	2 \$43,036.66	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
10453	Assistant Transportation Mgr Average Annual Salary:	1 \$33,680.58	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10210	Bus Driver Average Annual Salary:	21 \$29,858.26	5 23.81%	1 4.76%	0 0.00%	0 0.00%	0.00%	6 28.57%	13 61.90%	2 9.52%	0 0.00%	0 0.00%	0 0.00%	15 71.43%
10211	Center Mgr 1 Average Annual Salary:	6 \$46,447.42	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	4 66.67%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	6 100.00%
10212	Center Mgr 2 Average Annual Salary:	7 \$55,488.64	1 14.29%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 14.29%	6 85.71%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	6 85.71%
10772	Community Prog Dir-MAC Average Annual Salary:	1 \$80,000.00	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
10612	Compliance-Monitoring Mgr Average Annual Salary:	1 \$66,364.55	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	

Metro	Action Commission				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10214	Computer Date Spec Average Annual Salary:	2 \$27,007.73	0 0.00%	0.00%	0.00%	0	0 0.00%	0.00%	1 50.00%	1 50.00%	0.00%	0.00%	0.00%	2
10216	Custodian Average Annual Salary:	12 \$25,917.91	8 66.67%	1 8.33%	0 0.00%	0 0.00%	0 0.00%	9 75.00%	3 25.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	3 25.00%
10765	Data Entry Spec-Comm Spec Average Annual Salary:	3 \$28,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
10219	Disabilities Coord Average Annual Salary:	1 \$41,451.10	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10587	Early Head Start Director Average Annual Salary:	1 \$65,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10503	Education and Training Asst Average Annual Salary:	2 \$48,092.09	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
10590	EHS HIth Mentl HIth & Dis Coor Average Annual Salary:	1 \$46,500.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10588	Erly Head Start Family Spec II Average Annual Salary:	2 \$32,107.32	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
10223	Exec Dir Average Annual Salary:	1 \$119,201.77	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10224	Exec Secretary Average Annual Salary:	1 \$50,175.84	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	100.00%
10741	Fam & Comm Engage Coord-MAC Average Annual Salary:	1 \$44,294.34	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%		100.00%
10771	Family Dev Coord-MAC Average Annual Salary:	1 \$55,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10727	Family Dev Specialist 1-MAC Average Annual Salary:	1 \$31,902.50	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

Metro	Action Commission				MALE			i i			FE	MALE	T T	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10728	Family Dev Specialist 2-MAC Average Annual Salary:	4 \$33,894.41	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2 50.00%	1 25.00%	1 25.00%	0.00%	0 0.00%	4 100.00%
10226	Family Svcs Spec 1 Average Annual Salary:	2 \$32,720.21	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
10227	Family Svcs Spec 2 Average Annual Salary:	27 \$35,446.55	1 3.70%	3 11.11%	0 0.00%	0 0.00%	0.00%	4 14.81%	19 70.37%	2 7.41%	2 7.41%	0 0.00%	0 0.00%	23 85.19%
10202	Finance Officer 1 Average Annual Salary:	2 \$40,891.33	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10203	Finance Officer 2 Average Annual Salary:	1 \$45,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	1 100.00%
10228	Food Svc Worker 1 Average Annual Salary:	\$25,231.00	2 50.00%	0 0.00%	0.00%	0 0.00%	0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
10229	Food Svc Worker 2 Average Annual Salary:	7 \$29,382.32	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	7 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	7
10230	Food Svcs Mgr Average Annual Salary:	1 \$41,451.10	1 100.00%	0 0.00%	0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10231	General Maint Worker Average Annual Salary:	\$30,422.08	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10233	Head Start Dir Average Annual Salary:	1 \$80,000.96	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10236	Headstart Teacher 2 Average Annual Salary:	69 \$37,737.26	1 1.45%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 1.45%	43 62.32%	25 36.23%	0 0.00%	0 0.00%	0 0.00%	68 98.55%
10240	HR Analyst 1 Average Annual Salary:	1 \$39,592.89	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10504	HR Analyst II  Average Annual Salary:	1 \$44,608.76	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%		1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%

Metro	Action Commission				MALE		ı				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
40040	Harris Barriera Marana MAO	1	0	0	0	0	0 ;	0	1	0	0	0	0	1
10218	Human Resources Manager - MAC Average Annual Salary:	\$78,807.46	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
10244	Nutrition Coord	1	0	0	0	0	0	0	1	0	0	0	0	1
10211	Average Annual Salary:	\$57,919.68	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
10773	Operations/Fleet Main Mgr-MAC	1	1	0	0	0	0	1	0	0	0	0	0	0
10773	Average Annual Salary:	\$55,714.35	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
10327	Public Info Rep - MAC	1	0	0	0	0	0	0	1	0	0	0	0	1
10327	Average Annual Salary:	\$65,000.00	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
10652	Software Support Spec	1	0	0	0	0	0	0	0	1	0	0	0	1
10032	Average Annual Salary:	\$36,207.46	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
10250	Teacher Asst	90	1	0	0	0	0 ;	1	66	18	3	0	2	89
10230	Average Annual Salary:	\$22,732.81	1.11%	0.00%	0.00%	0.00%	0.00%	1.11%	73.33%	20.00%	3.33%	0.00%	2.22%	98.89%
10632	Trainer/Comm Services-MAC	1	1	0	0	0	0	1	0	0	0	0	0	. 0
10032	Average Annual Salary:	\$37,046.88	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Departm	ent Totals:	292	26	8	0	1	0	35	191	56	7	0	3	257
Metro A	Action Commission	100.00%	8.90%	2.74%	0.00%	0.34%	0.00%	11.99%	65.41%	19.18%	2.40%	0.00%	1.03%	88.01%

Metro	politan Clerk				MALE		I.				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07244	Admin Svcs Officer 3 Average Annual Salary:	2 \$52,049.21	0 0.00%	0	0.00%	0.00%	0.00%	0.00%	0 0.00%	2 100.00%	0.00%	0.00%	0 0.00%	2 100.00%
03140	Metropolitan Clerk Average Annual Salary:	1 \$84,062.30	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10123	Office Support Spec 1 Average Annual Salary:	2 \$33,435.72	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07376	Program Mgr 1 Average Annual Salary:	1 \$51,665.92	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
	ent Totals: olitan Clerk	6 100.00%	0 0.00%	3 50.00%	0.00%	0 0.00%	0.00%	3 50.00%	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0 0.00%	3 50.00%

Metro	politan Council				MALE		ı				F	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$51,768.27	0 0.00%	0.00%	0	0	0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	1 100.00%
07242		1 \$76,300.25	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07243		1 \$41,946.84	0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	1 100.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	1 \$71,981.18	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
01334	Council Member Average Annual Salary:	40 \$15,000.00	5 12.50%	24 60.00%	0 0.00%	0 0.00%	0.00%	29 72.50%	4 10.00%	7 17.50%	0 0.00%	0 0.00%	0 0.00%	11 27.50%
10558	Director and Special Counsel Average Annual Salary:	1 \$120,000.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06232	Finance Mgr Average Annual Salary:	1 \$79,716.62	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10557	Special Counsel Average Annual Salary:	1 \$78,000.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
05754	Vice Mayor Average Annual Salary:	1 \$17,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
	nent Totals: olitan Council	48 100.00%	5 10.42%	27 56.25%	0 0.00%	0 0.00%	0.00%	32 66.67%	5 10.42%	11 22.92%	0.00%	0 0.00%	0 0.00%	1

MTA				MALE			1			FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
	1	0	1	0	0	0	1	0	0	0	0	0	0
Average Annual Salary:	\$215,000.00	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Department Totals:	1	0	1	0	0	0	1	0	0	0	0	0	0
MTA	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Munic	cipal Auditorium				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07040	Adain One Officer O	1	0	0	0	0	0 ;	0	0	1	0	0	0	1
07243	Admin Svcs Officer 2 Average Annual Salary:	\$39,550.12	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
07244	Admin Svcs Officer 3	\$52.049.21	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
00660	Average Annual Salary:  Auditorium Mgr	\$52,049.21	0.00%	1 100.00%	0	0	0 0000	1	0.00%	0.00%	0	0	0	0.00%
	Average Annual Salary:	\$90,920.68			0.00%	0.00%	- 1	100.00%			0.00%	0.00%	0.00%	
02220	Bldg Maint Mechanic Average Annual Salary:	\$35,603.20	0 0.00%	2 100.00%	0 0.00%	0 0.00%	U	2 100.00%	0 0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%
07256	Bldg Maint Supv Average Annual Salary:	1 \$50,283.30	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06075	Event Set Up Leader Average Annual Salary:	1 \$40,896.18	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10152	Finance Officer 3 Average Annual Salary:	1 \$61,612.82	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
•	ent Totals: val Auditorium	9	1 11.11%	4 44.44%	0.00%	0 0.00%	0.00%	5 55.56%	1 11.11%	3 33.33%	0 0.00%	0 0.00%	0 0.00%	4 44.44%

NCAC	,				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10618	Accountant-NCAC Average Annual Salary:	1 \$43,381.42	0 0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%
07808	Accounts Clerk 1-NCAC Average Annual Salary:	1 \$34,585.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07865	Accounts Clerk-NCAC Average Annual Salary:	1 \$33,040.55	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07807	Acct/HR Mgr/EEO-NCAC Average Annual Salary:	1 \$57,531.96	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07955	Career Coach-NCAC Average Annual Salary:	14 \$39,495.65	2 14.29%	4 28.57%	0 0.00%	0 0.00%	0.00%	6 42.86%	5 35.71%	3 21.43%	0 0.00%	0 0.00%	0 0.00%	8 57.14%
07861	Career Dev Mgr-NCAC Average Annual Salary:	\$51,107.18	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07838	CD Program Assoc - NCAC Average Annual Salary:	1 \$44,945.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07916	Contract Admin - NCAC Average Annual Salary:	1 \$51,264.49	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07814	Data Coord-NCAC Average Annual Salary:	1 \$44,945.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07821	Dir of Operations-NCAC Average Annual Salary:	1 \$87,706.41	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10396	Director of Ancillary Services Average Annual Salary:	1 \$36,026.06	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07851	Director of Programs - NCAC Average Annual Salary:	1 \$78,921.93	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07818	Economic Dev Dir - NCAC Average Annual Salary:	1 \$70,965.66	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

NCAC	7				MALE			1			FI	EMALE	1
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL
07809	Executive Asst - NCAC Average Annual Salary:	1 \$44,945.00	0 0.00%	1 100.00%	0.00%	0	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	0.00%	0 0 0
07631	Executive Director - NCAC Average Annual Salary:	1 \$94,151.12	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
07819	Finance Dir - NCAC Average Annual Salary:	1 \$85,579.51	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
07831	Public Relations Assoc- NCAC Average Annual Salary:	1 \$36,720.12	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
07848	Resource Center Asst-NCAC Average Annual Salary:	1 \$34,584.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
10737	Resource Ctr Liaison-NCAC Average Annual Salary:	2 \$29,086.75	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 2 0.00% 100.00%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	1 \$8,840.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
10384	Sr. Youth CDF-NCAC Average Annual Salary:	1 \$48,804.21	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
07869	Youth & Com Srvs Dir-NCAC Average Annual Salary:	1 \$66,827.22	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
10395	Youth and Comm Srvs Coord-DPN Average Annual Salary:	1 \$42,018.09	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
10736	Youth Data Spec-NCAC Average Annual Salary:	1 \$37,018.89	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
Departm NCAC	ent Totals:	39 100.00%	3 7.69%	12 30.77%	0 0.00%	0.00%	0 0.00%	15 38.46%	14 35.90%	10 25.64%	0 0.00%	0 0.00%	0 24 0.00% 61.54%

Office	of Emergency Mgmt				MALE		i i				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07244	Admin Svcs Officer 3 Average Annual Salary:	2 \$21,168.08	0 0.00%	2 100.00%	0.00%	0	0.00%	2 100.00%	0.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%
10309	Operations Officer Average Annual Salary:	5 \$27,972.51	0 0.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	3 60.00%	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	2 40.00%
10339	Operations Supervisor Average Annual Salary:	2 \$44,347.42	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
10542	Outreach & Training Coordinato Average Annual Salary:	1 \$47,162.29	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
07377	Program Mgr 2 Average Annual Salary:	1 \$56,362.86	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
·	ent Totals: of Emergency Mgmt	11 100.00%	0 0.00%	6 54.55%	0 0.00%	0 0.00%	0.00%	6 54.55%	0 0.00%	5 45.45%	0 0.00%	0 0.00%	0.00%	5 45.45%

Parks					MALE						FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	2 \$43,140.41	0 0.00%	0.00%	0	0	0 0.00%	0.00%	0.00%	2 100.00%	0.00%	0.00%	0 0.00%	2 100.00%
07720	Admin Spec Average Annual Salary:	1 \$59,736.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	1 \$46,918.33	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	2 \$61,501.30	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
10100	Application Tech 1 Average Annual Salary:	2 \$36,672.57	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10102	Application Tech 2 Average Annual Salary:	1 \$37,153.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06801	Aquatics Coord Average Annual Salary:	1 \$51,768.27	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
00680	Automotive Mechanic Average Annual Salary:	1 \$42,999.84	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01770	Bldg & Grnds Electrician Average Annual Salary:	3 \$41,868.82	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02230	Bldg Maint Lead Mechanic Average Annual Salary:	2 \$44,888.73	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
00960	Carpenter 1 Average Annual Salary:	3 \$41,476.75	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06084	Concessions Clerk 1 Average Annual Salary:	20 \$12,619.26	3 15.00%	10 50.00%	0 0.00%	0 0.00%	0 0.00%	13 65.00%	0 0.00%	7 35.00%	0 0.00%	0 0.00%	0 0.00%	7 35.00%
06085	Concessions Clerk 2 Average Annual Salary:	11 \$25,640.55	1 9.09%	3 27.27%	0 0.00%	0 0.00%	0 0.00%	4 36.36%	1 9.09%	6 54.55%	0 0.00%	0 0.00%	0 0.00%	7 63.64%

Parks					MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
05450	Custodial Svcs Asst Supv Average Annual Salary:	1 \$36,372.26	1 100.00%	0.00%	0.00%	0	0.00%	1 100.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	0 0.00%
05460	Custodial Svcs Supv Average Annual Salary:	4 \$40,421.17	3 75.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	3 75.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%
07280	Custodian 1 Average Annual Salary:	23 \$26,413.73	12 52.17%	4 17.39%	0 0.00%	1 4.35%	0.00%	17 73.91%	3 13.04%	2 8.70%	1 4.35%	0 0.00%	0 0.00%	6 26.09%
07300	Engineering Tech 3 Average Annual Salary:	1 \$57,179.20	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06830	Facilities Mgr Average Annual Salary:	2 \$58,807.07	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07040	Facility Coord  Average Annual Salary:	9 \$53,280.08	2 22.22%	1 11.11%	0 0.00%	0 0.00%	0.00%	3 33.33%	3 33.33%	3 33.33%	0 0.00%	0 0.00%	0 0.00%	6 66.67%
10153	Finance Spec Average Annual Salary:	1 \$61,350.88	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
00451	Golf Course Asst Mgr Average Annual Salary:	4 \$46,790.65	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	3 75.00%	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	1 25.00%
02280	Golf Course Mgr Average Annual Salary:	3 \$55,970.35	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
06077	Greenskeeper 2 Average Annual Salary:	2 \$47,014.77	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10477	Information Sys oper Anal 3 Average Annual Salary:	1 \$61,521.96	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07324	Maint & Repair District Supv Average Annual Salary:	2 \$58,584.68	1 50.00%	1 50.00%	0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07325	Maint & Repair Leader 1 Average Annual Salary:	19 \$38,748.59	1 5.26%	17 89.47%	0 0.00%	0 0.00%	0.00%	18 94.74%	0 0.00%	1 5.26%	0 0.00%	0 0.00%	0 0.00%	·

Parks					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07326	Maint & Repair Leader 2 Average Annual Salary:	1 \$45,193.89	1 100.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%	0.00%
07327	Maint & Repair Supv Average Annual Salary:	11 \$50,507.43	0 0.00%	10 90.91%	0 0.00%	0 0.00%	0.00%	10 90.91%	0 0.00%	1 9.09%	0 0.00%	0 0.00%	0 0.00%	1 9.09%
02799	Maint & Repair Worker 1 Average Annual Salary:	12 \$28,696.21	6 50.00%	6 50.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07328	Maint & Repair Worker 2 Average Annual Salary:	47 \$29,785.95	4 8.51%	39 82.98%	2 4.26%	0 0.00%	0 0.00%	45 95.74%	1 2.13%	1 2.13%	0 0.00%	0 0.00%	0 0.00%	2 4.26%
07329	Maint & Repair Worker 3 Average Annual Salary:	34 \$33,508.23	6 17.65%	27 79.41%	0 0.00%	0 0.00%	0 0.00%	33 97.06%	0 0.00%	1 2.94%	0 0.00%	0 0.00%	0 0.00%	1 2.94%
03020	Masonry Worker Average Annual Salary:	3 \$39,644.56	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
03190	Museum Coord Average Annual Salary:	2 \$47,651.31	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07745	Museum Gift Shop Mgr Average Annual Salary:	1 \$42,067.32	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06848	Museum Mgr Average Annual Salary:	1 \$62,965.04	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
03200	Museum Spec 2 Average Annual Salary:	3 \$38,111.21	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
07334	Naturalist 1 Average Annual Salary:	3 \$19,912.06	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
07335	Naturalist 2 Average Annual Salary:	4 \$19,684.09	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
07336	Naturalist 3 Average Annual Salary:	5 \$42,665.86	0 0.00%	1 20.00%	0 0.00%	0 0.00%	20.00%		0 0.00%	3 60.00%	0 0.00%	0 0.00%	0 0.00%	·

Parks					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07337	Nature Center Mgr Average Annual Salary:	3 \$52,742.03	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%	3 100.00%	0.00%	0.00%	0 0.00%	3 100.00%
10120	Office Support Rep 1 Average Annual Salary:	2 \$11,092.22	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	2 100.00%
10121	Office Support Rep 2 Average Annual Salary:	4 \$28,107.60	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%
10122	Office Support Rep 3 Average Annual Salary:	2 \$36,771.72	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
10123	Office Support Spec 1 Average Annual Salary:	\$36,133.10	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
10124	Office Support Spec 2 Average Annual Salary:	2 \$46,141.10	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07341	Painter 1 Average Annual Salary:	\$37,718.13	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06525	Park Police 1 Average Annual Salary:	4 \$16,831.21	1 25.00%	2 50.00%	1 25.00%	0 0.00%	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10127	Park Police 2 Average Annual Salary:	15 \$45,721.45	6 40.00%	7 46.67%	0 0.00%	0 0.00%	0 0.00%	13 86.67%	0 0.00%	1 6.67%	1 6.67%	0 0.00%	0 0.00%	2 13.33%
06853	Park Police Lieutenant Average Annual Salary:	1 \$57,179.20	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06526	Park Police Sergeant Average Annual Salary:	3 \$48,671.00	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06553	Parks & Recreation Asst Dir Average Annual Salary:	1 \$106,871.50	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
01610	Parks & Recreation Dir Average Annual Salary:	1 \$135,581.99	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	· I

Parks					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06247	Parks & Recreation Supt Average Annual Salary:	9 \$69,131.99	1 11.11%	6 66.67%	0.00%	0	0.00%	7 77.78%	1 11.11%	1 11.11%	0.00%	0.00%	0.00%	2 22.22%
09101	Part Time Worker 2 Average Annual Salary:	5 \$9,430.01	0 0.00%	5 100.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
09102	Part Time Worker 3 Average Annual Salary:	27 \$11,618.41	9 33.33%	7 25.93%	0 0.00%	0 0.00%	0.00%	16 59.26%	4 14.81%	6 22.22%	0 0.00%	1 3.70%	0.00%	11 40.74%
03610	Plumber Average Annual Salary:	3 \$44,477.60	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06034	Program Coord Average Annual Salary:	28 \$42,761.13	10 35.71%	4 14.29%	0 0.00%	0 0.00%	0.00%	14 50.00%	10 35.71%	4 14.29%	0 0.00%	0 0.00%	0.00%	14 50.00%
07380	Program Spec 3 Average Annual Salary:	1 \$48,382.88	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	100.00%
01320	Recreation Center Mgr Average Annual Salary:	1 \$41,149.36	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06880	Recreation Leader Average Annual Salary:	90 \$23,776.61	40 44.44%	9 10.00%	0 0.00%	0 0.00%	0.00%	49 54.44%	26 28.89%	12 13.33%	3 3.33%	0 0.00%	0.00%	41 45.56%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	63 \$0.00	4 6.35%	12 19.05%	1 1.59%	0 0.00%	0.00%	17 26.98%	5 7.94%	38 60.32%	1 1.59%	2 3.17%	0.00%	46 73.02%
05923	Special Programs Coord Average Annual Salary:	\$50,216.75	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07762	Special Projects Mgr Average Annual Salary:	9 \$92,096.13	1 11.11%	4 44.44%	0 0.00%	0 0.00%	0.00%	5 55.56%	1 11.11%	3 33.33%	0 0.00%	0 0.00%	0.00%	4 44.44%
00220	Specialized Skills Instr Average Annual Salary:	13 \$34,545.96	1 7.69%	8 61.54%	0 0.00%	0 0.00%	0.00%	9 69.23%	0 0.00%	4 30.77%	0 0.00%	0 0.00%	0.00%	4 30.77%
06892	Specialized Skills Supv Average Annual Salary:	3 \$48,872.95	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%

Parks					MALE		1				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
09108	Sports Official	35	22 62.86%	10 28.57%	0	0	0.00%	32 91.43%	3 8.57%	0.00%	0.00%	0.00%	0.00%	3 8.57%
	Average Annual Salary:	\$0.00					1	91.4370		0.00%				1
07756	Technical Specialist 1 Average Annual Salary:	\$51,670.68	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
Departm	ent Totals:	584	139	236	4	1	1	381	63	130	6	4	0	203
Parks		100.00%	23.80%	40.41%	0.68%	0.17%	0.17%	65.24%	10.79%	22.26%	1.03%	0.68%	0.00%	34.76%

Plann	ing Commission				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$43,804.09	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	1 100.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	2 \$39,550.12	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	1 \$46,918.33	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07729	CAD/GIS Analyst 1 Average Annual Salary:	2 \$40,485.68	2 100.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10152	Finance Officer 3 Average Annual Salary:	1 \$57,424.42	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
09102	Part Time Worker 3 Average Annual Salary:	1 \$31,984.74	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06860	Planner 1 Average Annual Salary:	7 \$44,174.91	1 14.29%	4 57.14%	0 0.00%	0 0.00%	0.00%	5 71.43%	1 14.29%	1 14.29%	0 0.00%	0 0.00%	0 0.00%	28.57%
06862	Planner 2 Average Annual Salary:	14 \$57,991.55	0 0.00%	7 50.00%	0 0.00%	0 0.00%	1 7.14%	8 57.14%	2 14.29%	4 28.57%	0 0.00%	0 0.00%	0 0.00%	6 42.86%
06861	Planner 3 Average Annual Salary:	6 \$76,217.69	1 16.67%	1 16.67%	0 0.00%	0 0.00%	0 0.00%	2 33.33%	0 0.00%	4 66.67%	0 0.00%	0 0.00%	0 0.00%	4 66.67%
10128	Planning Asst Exec Dir-Ops Average Annual Salary:	1 \$127,046.84	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01940	Planning Exec Dir Average Annual Salary:	1 \$160,420.01	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10129	Planning Mgr 1 Average Annual Salary:	3 \$81,347.06	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%		0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
06863	Planning Mgr 2 Average Annual Salary:	3 \$90,575.61	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	

Plann	ing Commission				MALE		!				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06864	Planning Tech 1 Average Annual Salary:	1 \$32,356.77	0 0.00%	1 100.00%	0.00%	0	0.00%	1 100.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	0.00%
06866	Planning Tech 2 Average Annual Salary:	3 \$39,150.67	0 0.00%	2 66.67%	0.00%	0 0.00%	0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
06865	Planning Tech 3 Average Annual Salary:	1 \$39,821.99	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
09105	Seasonal Worker 3 Average Annual Salary:	3 \$11,656.67	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 33.33%	1 33.33%	0 0.00%	0 0.00%	1 33.33%	3 100.00%
10766	Senior Trans Planner Average Annual Salary:	1 \$70,700.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07762	Special Projects Mgr Average Annual Salary:	\$94,220.34	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
	nent Totals:  ag Commission	54 100.00%	4 7.41%	22 40.74%	0.00%	0 0.00%	1 1.85%	27 50.00%	5 9.26%	21 38.89%	0 0.00%	0 0.00%	1 1.85%	27 50.00%

Police					MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241 A	admin Asst Average Annual Salary:	17 \$43,391.75	0 0.00%	1 5.88%	0.00%	0	0.00%	1 5.88%	4 23.53%	12 70.59%	0.00%	0.00%	0.00%	16 94.12%
07720 A	Admin Spec Average Annual Salary:	\$53,683.62	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%	1 25.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	3 75.00%
07242 A	Admin Svcs Mgr Average Annual Salary:	3 \$74,669.36	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
02660 A	Admin Svcs Officer 1 Average Annual Salary:	1 \$32,899.44	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07243 A	Admin Svcs Officer 2 Average Annual Salary:	3 \$28,823.86	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
07244 A	Admin Svcs Officer 3 Average Annual Salary:	8 \$46,185.35	1 12.50%	1 12.50%	0 0.00%	0 0.00%	0.00%	2 25.00%	2 25.00%	4 50.00%	0 0.00%	0 0.00%	0 0.00%	6 75.00%
07245 A	ndmin Svcs Officer 4 Average Annual Salary:	\$57,708.20	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%
07174 A	Armorer Average Annual Salary:	1 \$57,180.08	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07175 B	Behavioral Hlth Svcs Mgr Average Annual Salary:	1 \$78,153.98	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07255 B	Bldg Maint Leader Average Annual Salary:	2 \$35,128.19	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
02220 B	Bldg Maint Mechanic Average Annual Salary:	1 \$39,086.61	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
04540 C	Computer Operator 2 Average Annual Salary:	2 \$29,027.16	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
07268 C	Computer Operator 3 Average Annual Salary:	3 \$36,312.92	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	

Police				MALE			1			FE	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10715 Crime Lab Business Mgr Average Annual Salary:	1 \$67,010.20	0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	1 100.00%
10718 Crime Lab Evid Recv Supv Average Annual Salary:	1 \$45,452.36	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10719 Crime Lab Evid Recv Tech Average Annual Salary:	2 \$44,160.72	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10720 Crime Lab Forensic Scientist 1 Average Annual Salary:	1 \$49,351.98	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	100.00%
10721 Crime Lab Forensic Scientist 2 Average Annual Salary:	4 \$48,841.14	0 0.00%	1 25.00%	0 0.00%	1 25.00%	0.00%	2 50.00%	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
10722 Crime Lab Forensic Scientist 3 Average Annual Salary:	6 \$60,114.34	0 0.00%	1 16.67%	0 0.00%	0 0.00%	0.00%	1 16.67%	0 0.00%	5 83.33%	0 0.00%	0 0.00%	0 0.00%	5 83.33%
10716 Crime Lab Forensic Supv Average Annual Salary:	4 \$75,391.15	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
10723 Crime Lab Forensic Technician Average Annual Salary:	3 \$40,264.45	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
10717 Crime Lab IT Manager  Average Annual Salary:	1 \$65,058.44	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10713 Crime Laboratory Director Average Annual Salary:	1 \$83,538.56	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10487 Crime Scene Technician 1 Average Annual Salary:	7 \$42,476.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	6 85.71%	0 0.00%	1 14.29%	0 0.00%	7 100.00%
03027 Equip & Supply Clerk 3 Average Annual Salary:	2 \$36,672.57	0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10354 Exe Administrator Police/Fire Average Annual Salary:	3 \$115,506.23	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%

Police				MALE			1			FE	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07722 Exec Asst To Chief-Police/Fire Average Annual Salary:	4 \$49,117.28	1 25.00%	0 0.00%	0.00%	0.00%	0.00%	1 25.00%	0.00%	3 75.00%	0.00%	0.00%	0.00%	3 75.00%
06232 Finance Mgr Average Annual Salary:	1 \$87,309.72	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07346 Human Resources Admin Average Annual Salary:	1 \$68,408.05	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
02730 Human Resources Analyst 1 Average Annual Salary:	2 \$38,268.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
01472 Human Resources Asst 1 Average Annual Salary:	1 \$31,931.37	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06931 Human Resources Asst 2 Average Annual Salary:	1 \$32,356.77	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06531 Human Resources Mgr Average Annual Salary:	1 \$80,744.39	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07769 Info Sys Comm Analyst 2 Average Annual Salary:	1 \$49,406.35	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07780 Info Systems App Analyst 2 Average Annual Salary:	2 \$56,185.70	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07783 Info Systems App Analyst 3 Average Annual Salary:	7 \$68,276.60	1 14.29%	4 57.14%	0 0.00%	0 0.00%	0.00%	5 71.43%	0 0.00%	1 14.29%	1 14.29%	0 0.00%	0 0.00%	28.57%
07784 Info Systems App Tech 1 Average Annual Salary:	1 \$45,369.52	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07785 Info Systems App Tech 2 Average Annual Salary:	4 \$42,972.12	0 0.00%	1 25.00%	0 0.00%	1 25.00%	0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
10471 Information Sys Media Analys 2 Average Annual Salary:	1 \$53,280.08	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%

Police					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07234 Information Systems Adayses Annual		7 43.81	0 0.00%	6 85.71%	1 14.29%	0.00%	0.00%	7 100.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%
07407 Information Systems Ad Average Annual		3 29.52	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10121 Office Support Rep 2 Average Annual	Salary: \$25,88	2 80.40	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10123 Office Support Spec 1 Average Annual	Salary: \$34,5	1 14.67	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
10124 Office Support Spec 2 Average Annual	Salary: \$39,38	6 50.39	2 33.33%	1 16.67%	0 0.00%	0 0.00%	0 0.00%	3 50.00%	1 16.67%	2 33.33%	0 0.00%	0 0.00%	0.00%	3 50.00%
00956 Police Captain Average Annual	Salary: \$87,32	16 28.18	1 6.25%	12 75.00%	0 0.00%	0 0.00%	0.00%	13 81.25%	1 6.25%	2 12.50%	0 0.00%	0 0.00%	0.00%	3 18.75%
01110 Police Chief Average Annual	Salary: \$179,2	1 75.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07702 Police Commander Average Annual	Salary: \$98,23	8 39.96	2 25.00%	3 37.50%	0 0.00%	0 0.00%	0.00%	5 62.50%	0 0.00%	3 37.50%	0 0.00%	0 0.00%	0.00%	3 37.50%
06882 Police Crisis Counseling Average Annual	-	3 51.14	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%
10130 Police Crisis Counselor Average Annual		9 42.03	0 0.00%	1 11.11%	0 0.00%	0 0.00%	0.00%	1 11.11%	4 44.44%	2 22.22%	1 11.11%	1 11.11%	0.00%	8 88.89%
01396 Police Data Prod Cntrl ( Average Annual		1 88.54	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
10154 Police Dpty Chief Average Annual	Salary: \$117,8	3 41.76	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07352 Police Ident Analyst 1 Average Annual	Salary: \$47,78	1 86.18	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%

Police					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10489 Po	olice Ident Analyst 2 Average Annual Salary:	\$52,782.19	0.00%	0 0.00%	0.00%	0	0.00%	0.00%	1 50.00%	1 50.00%	0.00%	0.00%	0.00%	2 100.00%
07353 Po	olice Identification Spec 1 Average Annual Salary:	3 \$35,953.27	2 66.67%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
07354 Po	olice Identification Spec 2 Average Annual Salary:	2 \$40,149.30	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
06651 Po	olice Identification Supv Average Annual Salary:	\$59,736.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07355 Po	olice Lieutenant Average Annual Salary:	62 \$75,005.34	4 6.45%	53 85.48%	0 0.00%	0 0.00%	0.00%	57 91.94%	1 1.61%	4 6.45%	0 0.00%	0 0.00%	0 0.00%	5 8.06%
06872 Po	olice Officer 1 Average Annual Salary:	43 \$41,968.72	2 4.65%	35 81.40%	1 2.33%	0 0.00%	0.00%	38 88.37%	0 0.00%	4 9.30%	1 2.33%	0 0.00%	0 0.00%	5 11.63%
07356 Po	olice Officer 2 Average Annual Salary:	958 \$53,066.33	95 9.92%	752 78.50%	17 1.77%	18 1.88%	3 0.31%	885 92.38%	11 1.15%	61 6.37%	1 0.10%	0 0.00%	0 0.00%	73 7.62%
07357 Po	olice Officer 2-Fld Trng Ofcr Average Annual Salary:	66 \$60,922.36	8 12.12%	54 81.82%	0 0.00%	1 1.52%	0.00%	63 95.45%	0 0.00%	3 4.55%	0 0.00%	0 0.00%	0 0.00%	3 4.55%
07794 Po	olice Officer 3 Average Annual Salary:	2 \$48,501.08	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
03257 Po	olice Officer Trainee Average Annual Salary:	56 \$36,464.64	5 8.93%	44 78.57%	2 3.57%	1 1.79%	0.00%	52 92.86%	3 5.36%	1 1.79%	0 0.00%	0 0.00%	0 0.00%	7.14%
07358 Po	olice Operations Analyst 1 Average Annual Salary:	1 \$38,351.76	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07178 Po	olice Operations Analyst 2 Average Annual Salary:	1 \$54,248.15	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	1 100.00%
07362 Po	olice Operations Asst 1 Average Annual Salary:	18 \$23,959.79	1 5.56%	4 22.22%	0 0.00%	0 0.00%	0.00%	5 27.78%	3 16.67%	10 55.56%	0 0.00%	0 0.00%	0 0.00%	13 72.22%

Police					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
	Operations Asst 2 Average Annual Salary:	21 \$27,859.57	2 9.52%	3 14.29%	0.00%	0.00%	0.00%	5 23.81%	8 38.10%	8 38.10%	0.00%	0 0.00%	0 0.00%	16 76.19%
	Operations Asst 3 Average Annual Salary:	19 \$32,985.52	3 15.79%	4 21.05%	0 0.00%	0 0.00%	0.00%	7 36.84%	4 21.05%	8 42.11%	0 0.00%	0 0.00%	0 0.00%	12 63.16%
	Operations Coord 1 Average Annual Salary:	41 \$37,488.36	1 2.44%	4 9.76%	1 2.44%	0 0.00%	0.00%	6 14.63%	14 34.15%	20 48.78%	1 2.44%	0 0.00%	0 0.00%	35 85.37%
	Operations Coord 2 Average Annual Salary:	22 \$42,164.72	0 0.00%	1 4.55%	0 0.00%	0 0.00%	0.00%	1 4.55%	7 31.82%	14 63.64%	0 0.00%	0 0.00%	0 0.00%	21 95.45%
	Operations Supv Average Annual Salary:	10 \$45,396.92	0 0.00%	3 30.00%	0 0.00%	0 0.00%	0.00%	3 30.00%	3 30.00%	4 40.00%	0 0.00%	0 0.00%	0 0.00%	7 70.00%
	Security Guard 1 Average Annual Salary:	16 \$31,568.34	4 25.00%	9 56.25%	1 6.25%	0 0.00%	0.00%	14 87.50%	2 12.50%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 12.50%
	Security Guard 2 Average Annual Salary:	3 \$39,949.57	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
	Sergeant Average Annual Salary:	238 \$66,458.70	23 9.66%	197 82.77%	2 0.84%	1 0.42%	0.00%	223 93.70%	4 1.68%	11 4.62%	0 0.00%	0 0.00%	0 0.00%	15 6.30%
	Youth Counselor 2 Average Annual Salary:	2 \$54,248.15	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
	sional Spec Average Annual Salary:	\$49,244.68	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
	rch Mgr-Police Average Annual Salary:	1 \$85,667.31	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
	l Crossing Guard Average Annual Salary:	157 \$8,608.73	21 13.38%	13 8.28%	0 0.00%	0 0.00%	0.00%	34 21.66%	71 45.22%	52 33.12%	0 0.00%	0 0.00%	0 0.00%	123 78.34%
	l Crossing Guard Supv Average Annual Salary:	10 \$20,131.02	0 0.00%	1 10.00%	0 0.00%	0 0.00%	0.00%	1 10.00%	0 0.00%	9 90.00%	0 0.00%	0 0.00%	0 0.00%	90.00%

Police					MALE						FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07756	Technical Specialist 1 Average Annual Salary:	3 \$51,127.87	0 0.00%	3 100.00%	0.00%	0	0 0.00%	3 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
07757	Technical Specialist 2 Average Annual Salary:	22 \$29,707.97	1 4.55%	18 81.82%	0 0.00%	0 0.00%	0.00%	19 86.36%	0 0.00%	3 13.64%	0 0.00%	0 0.00%	0.00%	3 13.64%
Departm  Police	ent Totals:	1957 100.00%	187 9.56%	1260 64.38%	26 1.33%	24 1.23%	3 0.15%	1500 76.65%	159 8.12%	290 14.82%	6 0.31%	2 0.10%	0.00%	457 23.35%

Public	Defender				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	2 \$51,104.59	0	0 0.00%	0.00%	0	0.00%	0.00%	0.00%	2 100.00%	0.00%	0.00%	0 0.00%	2 100.00%
07242	Admin Svcs Mgr Average Annual Salary:	1 \$74,226.95	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10172	Assoc Pub Defender Average Annual Salary:	11 \$90,644.26	0 0.00%	6 54.55%	0 0.00%	0 0.00%	0.00%	6 54.55%	0 0.00%	5 45.45%	0 0.00%	0 0.00%	0 0.00%	5 45.45%
10171	Asst Pub Defender Average Annual Salary:	36 \$53,139.85	2 5.56%	9 25.00%	0 0.00%	1 2.78%	0.00%	12 33.33%	4 11.11%	19 52.78%	1 2.78%	0 0.00%	0 0.00%	24 66.67%
07279	Criminal Investigator Average Annual Salary:	7 \$44,752.21	0 0.00%	3 42.86%	1 14.29%	0 0.00%	0.00%	4 57.14%	1 14.29%	2 28.57%	0 0.00%	0 0.00%	0 0.00%	3 42.86%
07206	Criminal Investigator Chief Average Annual Salary:	1 \$56,508.40	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07205	Deputy Public Defender Average Annual Salary:	1 \$115,407.30	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
02870	Legal Secretary 1 Average Annual Salary:	3 \$36,312.55	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07322	Legal Secretary 2 Average Annual Salary:	7 \$42,974.01	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	5 71.43%	2 28.57%	0 0.00%	0 0.00%	0 0.00%	7 100.00%
07343	Paralegal Average Annual Salary:	2 \$46,141.10	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
06034	Program Coord Average Annual Salary:	1 \$39,821.99	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07377	Program Mgr 2 Average Annual Salary:	1 \$56,454.30	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
03964	Public Defender Average Annual Salary:	1 \$148,505.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

Public	Defender				MALE			1			FI	EMALE	1
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL
01820	Social Work Assoc Average Annual Salary:	1 \$32,356.77	0	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0.00%	0.00%	0 1 1 0.00%
04835	Social Worker 3 Average Annual Salary:	3 \$48,872.95	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 66.67%	1 33.33%	0 0.00%	0.00%	0 3 0.00% 100.00%
•	ent Totals: Defender	78 100.00%	3 3.85%	18 23.08%	1 1.28%	1 1.28%	0.00%	23 29.49%	13 16.67%	41 52.56%	1 1.28%	0 0.00%	0 55 0.00% 70.51%

Public	Library				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	3 \$49,113.54	0	1 33.33%	0.00%	0.00%	0.00%	1 33.33%	1 33.33%	1 33.33%	0.00%	0.00%	0 0.00%	2 66.67%
07242	Admin Svcs Mgr Average Annual Salary:	2 \$76,145.35	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	2 \$32,958.34	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	3 \$49,361.60	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 66.67%	1 33.33%	0 0.00%	0 0.00%	3 100.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	3 \$59,801.43	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
10100	Application Tech 1 Average Annual Salary:	2 \$37,212.05	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07765	Archives Asst 3 Average Annual Salary:	2 \$29,995.23	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
06802	Archivist Average Annual Salary:	1 \$69,186.06	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02220	Bldg Maint Mechanic Average Annual Salary:	3 \$36,311.94	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
00842	Bldg Maint Supt Average Annual Salary:	1 \$63,402.64	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07256	Bldg Maint Supv Average Annual Salary:	1 \$58,584.68	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02900	Circulation Asst 1 Average Annual Salary:	36 \$22,676.76	1 2.78%	4 11.11%	0 0.00%	0 0.00%	0 0.00%	5 13.89%	9 25.00%	21 58.33%	0 0.00%	0 0.00%	1 2.78%	31 86.11%
07767	Circulation Asst 2 Average Annual Salary:	26 \$29,820.11	2 7.69%	11 42.31%	0 0.00%	0 0.00%	1 3.85%		6 23.08%	6 23.08%	0 0.00%	0 0.00%	0 0.00%	12 46.15%

Public	Library				MALE			1			FE	MALE	j.	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07768	Circulation Supv Average Annual Salary:	7 \$32,761.14	0 0.00%	2 28.57%	0	0	0 0.00%	2 28.57%	4 57.14%	1 14.29%	0.00%	0.00%	0 0.00%	
05460	Custodial Svcs Supv Average Annual Salary:	1 \$42,728.36	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07280	Custodian 1 Average Annual Salary:	17 \$26,657.83	11 64.71%	1 5.88%	0 0.00%	0 0.00%	0 0.00%	12 70.59%	2 11.76%	3 17.65%	0 0.00%	0 0.00%	0 0.00%	5 29.41%
02630	Custodian 2 Average Annual Salary:	1 \$33,250.76	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06826	Equip Operator 1 Average Annual Salary:	5 \$31,572.39	2 40.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10108	Finance Admin Average Annual Salary:	1 \$70,259.60	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
06232	Finance Mgr Average Annual Salary:	1 \$78,627.19	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07346	Human Resources Admin Average Annual Salary:	1 \$65,127.16	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
03455	Human Resources Analyst 2 Average Annual Salary:	1 \$49,850.26	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06224	Indust Electrician 1 Average Annual Salary:	1 \$46,958.22	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07779	Info Systems App Analyst 1 Average Annual Salary:	4 \$47,651.31	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
07780	Info Systems App Analyst 2 Average Annual Salary:	1 \$54,894.24	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07783	Info Systems App Analyst 3 Average Annual Salary:	1 \$57,667.88	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%

Public Library				MALE			1			FE	MALE	j.	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07784 Info Systems App Tech 1 Average Annual Salary:	3 \$37,952.31	0.00%	2 66.67%	0.00%	0.00%	0.00%	2 66.67%	0.00%	1 33.33%	0.00%	0.00%	0 0.00%	1 33.33%
07785 Info Systems App Tech 2 Average Annual Salary:	2 \$49,113.55	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07234 Information Systems Advisor 1 Average Annual Salary:	1 \$72,190.17	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
02890 Librarian 1 Average Annual Salary:	23 \$43,746.37	1 4.35%	6 26.09%	0 0.00%	0 0.00%	0.00%	7 30.43%	2 8.70%	13 56.52%	0 0.00%	0 0.00%	1 4.35%	16 69.57%
07323 Librarian 2 Average Annual Salary:	20 \$50,509.94	0 0.00%	2 10.00%	0 0.00%	0 0.00%	0.00%	2 10.00%	2 10.00%	16 80.00%	0 0.00%	0 0.00%	0 0.00%	18 90.00%
06847 Library Admin Average Annual Salary:	\$82,610.05	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	3 75.00%
04630 Library Assoc 1 Average Annual Salary:	46 \$30,517.27	2 4.35%	14 30.43%	0 0.00%	0 0.00%	0.00%	16 34.78%	8 17.39%	21 45.65%	1 2.17%	0 0.00%	0 0.00%	30 65.22%
02901 Library Assoc 2  Average Annual Salary:	\$36,807.44	0 0.00%	2 25.00%	0 0.00%	0 0.00%	0.00%	2 25.00%	1 12.50%	5 62.50%	0 0.00%	0 0.00%	0 0.00%	6 75.00%
10116 Library Assoc 3  Average Annual Salary:	1 \$47,786.18	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07793 Library Mgr 1  Average Annual Salary:	\$ \$53,683.62	1 12.50%	2 25.00%	0 0.00%	0 0.00%	0.00%	3 37.50%	0 0.00%	5 62.50%	0 0.00%	0 0.00%	0 0.00%	5 62.50%
05300 Library Mgr 2  Average Annual Salary:	\$ \$60,713.11	0 0.00%	1 12.50%	0 0.00%	0 0.00%	0.00%	1 12.50%	0 0.00%	7 87.50%	0 0.00%	0 0.00%	0 0.00%	7 87.50%
04855 Library Mgr 3 Average Annual Salary:	5 \$66,445.05	0 0.00%	1 20.00%	0.00%	0 0.00%	0.00%		2 40.00%	2 40.00%	0 0.00%	0.00%	0 0.00%	4 80.00%
05070 Library Page Average Annual Salary:	41 \$9,658.46	8 19.51%	6 14.63%	2 4.88%	0 0.00%	0.00%	16 39.02%	0 0.00%	24 58.54%	1 2.44%	0 0.00%	0 0.00%	·

Public Library				MALE			1			FE	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
05995 Library Performing Artist 2 Average Annual Salary:	2 \$36,672.57	0 0.00%	1 50.00%	0.00%	0.00%	0.00%	1 50.00%	0.00%	1 50.00%	0.00%	0.00%	0 0.00%	50.00%
01070 Library Services Dir Average Annual Salary:	1 \$138,653.59	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
05910 Mail Clerk Carrier Average Annual Salary:	1 \$25,945.97	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07327 Maint & Repair Supv Average Annual Salary:	1 \$44,990.31	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10119 Office Support Mgr Average Annual Salary:	1 \$41,149.36	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10121 Office Support Rep 2 Average Annual Salary:	3 \$18,285.79	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
10122 Office Support Rep 3 Average Annual Salary:	3 \$31,931.37	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	66.67%
10123 Office Support Spec 1 Average Annual Salary:	1 \$33,435.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10124 Office Support Spec 2 Average Annual Salary:	\$38,351.76	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
06034 Program Coord  Average Annual Salary:	1 \$39,821.99	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07376 Program Mgr 1 Average Annual Salary:	1 \$51,665.92	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07377 Program Mgr 2 Average Annual Salary:	1 \$54,339.95	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
07378 Program Spec 1 Average Annual Salary:	4 \$25,078.74	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%

Public	Library				MALE			1			FI	EMALE	1
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL
07379	Program Spec 2 Average Annual Salary:	2 \$39,550.12	0 0.00%	0.00%	0.00%	0	0.00%		0.00%	2 100.00%	0 0.00%	0 0.00%	0 2
07381	Program Supv Average Annual Salary:	1 \$51,316.22	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
04725	Property Guard 2 Average Annual Salary:	3 \$28,828.15	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
07384	Public Info Rep Average Annual Salary:	1 \$45,452.36	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%
04030	Radio Announcer Average Annual Salary:	1 \$32,356.77	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%
Departm  Public I	ent Totals: Library	327 100.00%	30 9.17%	88 26.91%	2 0.61%	0 0.00%	1 0.31%	121 37.00%	44 13.46%	157 48.01%	3 0.92%	0 0.00%	2 206 0.61% 63.00%

Public	Works				MALE			1			F	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	2 \$39,821.99	0 0.00%	0.00%	0 0.00%	0	0.00%	0.00%	0.00%	2 100.00%	0.00%	0.00%	0.00%	2 100.00%
07720	Admin Spec Average Annual Salary:	3 \$60,257.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
07242	Admin Svcs Mgr Average Annual Salary:	2 \$68,001.83	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	2 \$36,554.22	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	50.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	2 \$53,515.17	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
00960	Carpenter 1 Average Annual Salary:	1 \$38,498.50	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07731	Compliance Inspector 1 Average Annual Salary:	4 \$39,717.56	2 50.00%	2 50.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07732	Compliance Inspector 2 Average Annual Salary:	3 \$45,573.94	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07733	Compliance Inspector 3 Average Annual Salary:	\$52,855.72	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07734	Contract Admin Average Annual Salary:	1 \$91,694.30	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07736	Cust Svc Field Rep 1 Average Annual Salary:	4 \$31,177.32	3 75.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07737	Cust Svc Field Rep 2 Average Annual Salary:	2 \$36,877.76	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
07738	Cust Svc Field Rep 3 Average Annual Salary:	1 \$43,329.34	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%

Public	Works				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
00746	Cust Svc Mgr Average Annual Salary:	1 \$77,015.80	0 0.00%	0.00%	0	0	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	100.00%
06598	Cust Svc Supv Average Annual Salary:	1 \$43,986.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07294	Engineer 1 Average Annual Salary:	1 \$55,096.85	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07295	Engineer 2 Average Annual Salary:	2 \$65,546.38	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06606	Engineer 3 Average Annual Salary:	7 \$83,774.20	1 14.29%	5 71.43%	0 0.00%	0 0.00%	0 0.00%	6 85.71%	0 0.00%	1 14.29%	0 0.00%	0 0.00%	0 0.00%	1 14.29%
07296	Engineer In Training Average Annual Salary:	3 \$44,572.89	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
07299	Engineering Tech 2 Average Annual Salary:	2 \$38,950.94	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07300	Engineering Tech 3 Average Annual Salary:	9 \$52,130.65	3 33.33%	3 33.33%	0 0.00%	0 0.00%	0 0.00%	6 66.67%	1 11.11%	2 22.22%	0 0.00%	0 0.00%	0 0.00%	33.33%
06826	Equip Operator 1 Average Annual Salary:	9 \$29,767.35	4 44.44%	5 55.56%	0 0.00%	0 0.00%	0 0.00%	9 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06827	Equip Operator 2 Average Annual Salary:	26 \$34,170.33	7 26.92%	19 73.08%	0 0.00%	0 0.00%	0 0.00%	26 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07303	Equip Operator 3 Average Annual Salary:	84 \$36,962.00	22 26.19%	62 73.81%	0 0.00%	0 0.00%	0 0.00%	84 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06232	Finance Mgr Average Annual Salary:	2 \$100,190.27	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
10150	Finance Officer 1 Average Annual Salary:	1 \$35,955.04	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%

Public	Works				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10152	Finance Officer 3 Average Annual Salary:	1 \$55,096.85	0.00%	0.00%	0.00%	0	0 0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 0.00%	100.00%
06531	Human Resources Mgr Average Annual Salary:	1 \$81,804.14	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07783	Info Systems App Analyst 3 Average Annual Salary:	3 \$58,046.57	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07318	Info Systems Div Mgr Average Annual Salary:	1 \$110,508.85	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07324	Maint & Repair District Supv Average Annual Salary:	\$52,273.82	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07325	Maint & Repair Leader 1 Average Annual Salary:	14 \$38,473.85	8 57.14%	6 42.86%	0 0.00%	0 0.00%	0.00%	14 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07326	Maint & Repair Leader 2 Average Annual Salary:	16 \$43,473.39	2 12.50%	14 87.50%	0 0.00%	0 0.00%	0.00%	16 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
02799	Maint & Repair Worker 1 Average Annual Salary:	48 \$26,707.90	20 41.67%	26 54.17%	2 4.17%	0 0.00%	0.00%	48 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07328	Maint & Repair Worker 2 Average Annual Salary:	21 \$31,555.69	11 52.38%	10 47.62%	0 0.00%	0 0.00%	0.00%	21 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07329	Maint & Repair Worker 3 Average Annual Salary:	9 \$33,989.42	4 44.44%	5 55.56%	0 0.00%	0 0.00%	0.00%	9 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10119	Office Support Mgr Average Annual Salary:	1 \$51,768.27	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10123	Office Support Spec 1 Average Annual Salary:	7 \$31,201.66	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	4 57.14%	1 14.29%	1 14.29%	0 0.00%	1 14.29%	7
10124	Office Support Spec 2 Average Annual Salary:	4 \$42,845.61	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	3 75.00%

Public	Works				MALE			1			FE	MALE	I t	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10480	Parking Patrol Officer 1 Average Annual Salary:	4 \$36,133.10	2 50.00%	0.00%	0	0	0.00%	2 50.00%	0.00%	2 50.00%	0.00%	0 0.00%	0.00%	2 50.00%
07345	Parts Supv Average Annual Salary:	1 \$39,821.99	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07377	Program Mgr 2 Average Annual Salary:	2 \$59,811.70	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
00380	Pub Works Asst Dir-Engineering Average Annual Salary:	1 \$137,532.65	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10133	Pub Works Asst Dir-F & A Average Annual Salary:	1 \$118,663.25	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
01650	Pub Works Dir Average Annual Salary:	1 \$120,242.77	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07116	Recycling Coord  Average Annual Salary:	1 \$46,212.11	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06133	Safety Coord Average Annual Salary:	1 \$69,186.06	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
10156	Safety Insp 2 Average Annual Salary:	1 \$51,316.22	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
07397	Sanitation Supv Average Annual Salary:	2 \$47,919.55	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
04160	Sanitation Worker Average Annual Salary:	11 \$30,725.59	7 63.64%	4 36.36%	0 0.00%	0 0.00%	0.00%	11 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	6 \$15,854.55	2 33.33%	4 66.67%	0 0.00%	0 0.00%	0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07401	Signal Maint Supv Average Annual Salary:	1 \$52,454.77	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	

Public V	Works				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07402 \$	Signal Tech 1 Average Annual Salary:	4 \$36,021.66	2 50.00%	2 50.00%	0.00%	0.00%	0.00%	4 100.00%	0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0.00%
04930 \$	Signal Tech 2 Average Annual Salary:	5 \$43,420.52	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
04810	Signal Tech 3 Average Annual Salary:	2 \$48,745.17	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07404 \$	Skilled Craft Worker 1 Average Annual Salary:	1 \$37,163.36	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
05945	Special Asst To The Dir Average Annual Salary:	1 \$83,652.24	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07933 \$	Special Asst-Events Average Annual Salary:	1 \$86,151.52	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
07762	Special Projects Mgr Average Annual Salary:	2 \$88,498.68	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%
07756 1	Technical Specialist 1 Average Annual Salary:	10 \$58,103.94	1 10.00%	8 80.00%	0 0.00%	0 0.00%	0.00%	9 90.00%	0 0.00%	1 10.00%	0 0.00%	0 0.00%	0.00%	1 10.00%
07757 1	Technical Specialist 2 Average Annual Salary:	6 \$63,550.67	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07800 1	Trans Licensing Insp 2 Average Annual Salary:	2 \$43,804.09	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10484 V	Waste Management Supervsior Average Annual Salary:	3 \$55,633.10	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07755 \	Waste Mgmt Supt Average Annual Salary:	3 \$72,703.02	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
Departmen  Public We		378 100.00%	110 29.10%	224 59.26%	3 0.79%	0.00%	0.00%	337 89.15%	7 1.85%	32 8.47%	1 0.26%	0.00%	1 0.26%	41 10.85%

Register of Deeds				MALE			1			FE	EMALE	1
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOT
Average Annual Salary:	31 \$52,243.77	0.00%	12 38.71%	0	0	0.00%	12 38.71%	1 3.23%	18 58.06%	0.00%	0 0.00%	0 0.00% 61.2
Department Totals:  Register of Deeds	31 100.00%	0.00%	12 38.71%	0	0	0.00%	12 38.71%	1 3.23%	18 58.06%	0	0.00%	0 0.00% 61.2

Sheriff					MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	5 \$38,378.12	0 0.00%	1 20.00%	0.00%	0.00%	0.00%	1 20.00%	2 40.00%	2 40.00%	0	0.00%	0.00%	4 80.00%
07242 <i>A</i>	Admin Svcs Mgr Average Annual Salary:	15 \$71,872.42	3 20.00%	5 33.33%	0 0.00%	0 0.00%	0 0.00%	8 53.33%	4 26.67%	2 13.33%	0 0.00%	1 6.67%	0.00%	7 46.67%
02660 A	Admin Svcs Officer 1 Average Annual Salary:	5 \$33,886.30	1 20.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 20.00%	2 40.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	4 80.00%
07243 <i>A</i>	Admin Svcs Officer 2 Average Annual Salary:	23 \$20,687.43	3 13.04%	9 39.13%	0 0.00%	0 0.00%	0.00%	12 52.17%	2 8.70%	7 30.43%	2 8.70%	0 0.00%	0.00%	11 47.83%
07244 <i>A</i>	Admin Svcs Officer 3 Average Annual Salary:	17 \$43,323.44	1 5.88%	3 17.65%	0 0.00%	0 0.00%	0.00%	4 23.53%	3 17.65%	10 58.82%	0 0.00%	0 0.00%	0.00%	13 76.47%
07245 <i>A</i>	Admin Svcs Officer 4 Average Annual Salary:	5 \$57,517.85	1 20.00%	2 40.00%	1 20.00%	0 0.00%	0.00%	4 80.00%	0 0.00%	1 20.00%	0 0.00%	0.00%	0.00%	20.00%
10749	App Support Tech 1-DCSO Average Annual Salary:	7 \$38,829.83	1 14.29%	6 85.71%	0 0.00%	0 0.00%	0.00%	7 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10755 (	Call Center Operator-DCSO Average Annual Salary:	9 \$29,271.68	0 0.00%	1 11.11%	0 0.00%	0 0.00%	0.00%	1 11.11%	5 55.56%	3 33.33%	0 0.00%	0 0.00%	0.00%	8 88.89%
06680	Chief Deputy Average Annual Salary:	1 \$130,128.12	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10398 (	Chief of Administration Average Annual Salary:	1 \$134,473.01	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10549	Chief of Corrections Average Annual Salary:	1 \$106,505.98	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10397 (	Chief Warrant Officer-Sheriff Average Annual Salary:	1 \$112,435.42	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10751 (	Complliance Officer-DCSO Average Annual Salary:	5 \$55,436.15	1 20.00%	3 60.00%	0 0.00%	0 0.00%	0 0.00%	4 80.00%	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	20.00%

Sherif	f				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06982	Correctional Officer 1 Average Annual Salary:	188 \$34,543.57	47 25.00%	95 50.53%	2 1.06%	1 0.53%	1 0.53%	146 77.66%	20 10.64%	20 10.64%	2 1.06%	0.00%	0.00%	42 22.34%
06981	Correctional Officer 2 Average Annual Salary:	154 \$40,559.42	42 27.27%	85 55.19%	3 1.95%	0 0.00%	0 0.00%	130 84.42%	15 9.74%	8 5.19%	0 0.00%	0 0.00%	1 0.65%	24 15.58%
07145	Correctional Officer Lieut Average Annual Salary:	23 \$53,292.09	7 30.43%	12 52.17%	0 0.00%	0 0.00%	1 4.35%	20 86.96%	2 8.70%	1 4.35%	0 0.00%	0 0.00%	0.00%	3 13.04%
06690	Correctional Officer Sergeant Average Annual Salary:	23 \$46,920.51	7 30.43%	14 60.87%	0 0.00%	0 0.00%	0.00%	21 91.30%	1 4.35%	1 4.35%	0 0.00%	0 0.00%	0.00%	2 8.70%
07697	Corrections Spec 2 Average Annual Salary:	\$50,883.36	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10645	Court Referral Counselor Average Annual Salary:	1 \$46,458.81	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	100.00%
06818	Database Admin Average Annual Salary:	1 \$96,786.19	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07159	Div Mgr-Sheriff Average Annual Salary:	12 \$87,428.97	0 0.00%	6 50.00%	0 0.00%	0 0.00%	0.00%	6 50.00%	1 8.33%	5 41.67%	0 0.00%	0 0.00%	0.00%	6 50.00%
10753	Division Captain-DCSO Average Annual Salary:	4 \$56,957.30	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10752	Facility Admin-DCSO Average Annual Salary:	4 \$82,820.54	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%
06232	Finance Mgr Average Annual Salary:	1 \$103,836.92	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06531	Human Resources Mgr Average Annual Salary:	1 \$87,006.53	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	
10756	Inmate Prop Clerk-DCSO Average Annual Salary:	21 \$27,881.15	3 14.29%	4 19.05%	0 0.00%	0 0.00%	0 0.00%	7 33.33%	4 19.05%	10 47.62%	0 0.00%	0 0.00%	0.00%	·

Sheriff				MALE			1			FE	MALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10748 Laundry Officer-DCSO Average Annual Salary:	4 \$41,347.66	1 25.00%	2 50.00%	0.00%	0	0.00%	3 75.00%	1 25.00%	0.00%	0.00%	0.00%	0 0.00%	1 25.00%
10121 Office Support Rep 2 Average Annual Salary:	5 \$29,666.51	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	1 20.00%	1 20.00%	2 40.00%	1 20.00%	0 0.00%	0 0.00%	80.00%
10123 Office Support Spec 1 Average Annual Salary:	5 \$35,809.58	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	1 20.00%	3 60.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	80.00%
10124 Office Support Spec 2 Average Annual Salary:	5 \$41,467.50	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0 0.00%	5 100.00%
06034 Program Coord Average Annual Salary:	\$37,394.86	2 25.00%	4 50.00%	0 0.00%	0 0.00%	0 0.00%	6 75.00%	1 12.50%	1 12.50%	0 0.00%	0 0.00%	0 0.00%	2 25.00%
07376 Program Mgr 1 Average Annual Salary:	12 \$52,811.87	1 8.33%	5 41.67%	0 0.00%	0 0.00%	0 0.00%	6 50.00%	1 8.33%	4 33.33%	1 8.33%	0 0.00%	0 0.00%	6 50.00%
07377 Program Mgr 2 Average Annual Salary:	2 \$63,117.89	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07381 Program Supv Average Annual Salary:	\$50,766.49	2 25.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 25.00%	2 25.00%	4 50.00%	0 0.00%	0 0.00%	0 0.00%	6 75.00%
10647 PT Case Officers Average Annual Salary:	5 \$35,926.69	2 40.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	4 80.00%	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	20.00%
10757 Records Scanner-DCSO Average Annual Salary:	5 \$29,499.29	2 40.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	3 60.00%	1 20.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	2 40.00%
10613 Security Officer 1 Average Annual Salary:	45 \$30,325.17	16 35.56%	17 37.78%	1 2.22%	0 0.00%	0 0.00%	34 75.56%	9 20.00%	2 4.44%	0 0.00%	0 0.00%	0 0.00%	11 24.44%
10614 Security Officer 2 Average Annual Salary:	19 \$36,379.86	5 26.32%	10 52.63%	0 0.00%	0 0.00%	1 5.26%		3 15.79%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	3 15.79%
10725 Security Officer 3 Average Annual Salary:	6 \$41,347.66	3 50.00%	3 50.00%	0 0.00%	0 0.00%	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	

Sherif	f				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
04907	Sheriff Average Annual Salary:	1 \$151,718.13	0.00%	1 100.00%	0.00%	0	0.00%	1 100.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%
10577	Sheriff Booking Supervisor Average Annual Salary:	10 \$48,530.89	1 10.00%	4 40.00%	0.00%	0 0.00%	1 10.00%	6 60.00%	20.00%	2 20.00%	0 0.00%	0 0.00%	0.00%	40.00%
07143	Sheriff Case Worker 1 Average Annual Salary:	18 \$39,100.51	3 16.67%	4 22.22%	0.00%	0 0.00%	0.00%	7 38.89%	10 55.56%	1 5.56%	0 0.00%	0 0.00%	0.00%	11 61.11%
10578	Sheriff Case Worker 2 Average Annual Salary:	10 \$44,207.19	2 20.00%	1 10.00%	0.00%	1 10.00%	0.00%	4 40.00%	4 40.00%	20.00%	0 0.00%	0 0.00%	0.00%	6 60.00%
10576	Sheriff Chaplain Average Annual Salary:	4 \$28,841.20	3 75.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0.00%
10640	Sheriff Chief Investigator Average Annual Salary:	1 \$77,852.40	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	100.00%
07142	Sheriff Classification Cou Average Annual Salary:	11 \$50,519.16	5 45.45%	4 36.36%	0 0.00%	0 0.00%	0.00%	9 81.82%	1 9.09%	1 9.09%	0 0.00%	0 0.00%	0.00%	2 18.18%
10639	Sheriff Disciplinary Off Average Annual Salary:	2 \$51,104.59	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%
10638	Sheriff Education Coord Average Annual Salary:	5 \$40,240.04	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	1 20.00%	2 40.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	4 80.00%
10621	Sheriff Investigator Average Annual Salary:	1 \$56,459.23	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10738	Sheriff Mail Carrier Average Annual Salary:	1 \$30,269.23	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07700	Sheriff Maint Mechanic 2 Average Annual Salary:	15 \$44,656.55	1 6.67%	14 93.33%	0 0.00%	0 0.00%	0.00%	15 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10650	Sheriff Pretrial Screener Average Annual Salary:	9 \$40,285.52	1 11.11%	3 33.33%	1 11.11%	0 0.00%	0.00%	5 55.56%	1 11.11%	3 33.33%	0 0.00%	0 0.00%	0.00%	4 44.44%

Sheriff					MALE			1			FE	EMALE	I t	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10580	Sheriff Prisoner Proc 2 Average Annual Salary:	3 \$45,574.03	0 0.00%	2 66.67%	0	0	0.00%	2 66.67%	1 33.33%	0 0.00%	0.00%	0.00%	0.00%	1 33.33%
07711	Sheriff Prisoner Processor 1 Average Annual Salary:	35 \$37,673.66	9 25.71%	7 20.00%	0 0.00%	0 0.00%	0.00%	16 45.71%	10 28.57%	8 22.86%	0 0.00%	1 2.86%	0.00%	19 54.29%
10579	Sheriff Releasing Officer Average Annual Salary:	9 \$47,638.69	1 11.11%	3 33.33%	0 0.00%	0 0.00%	0.00%	4 44.44%	2 22.22%	3 33.33%	0 0.00%	0 0.00%	0.00%	5 55.56%
10637	Sheriff SORT Commander Average Annual Salary:	1 \$64,853.99	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10726	Sheriff Supply Officer Average Annual Salary:	1 \$51,768.27	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
06689	Sheriff Warrant Officer 1 Average Annual Salary:	18 \$43,426.38	3 16.67%	14 77.78%	1 5.56%	0 0.00%	0.00%	18 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06686	Sheriff Warrant Officer 2 Average Annual Salary:	11 \$48,872.20	1 9.09%	6 54.55%	0 0.00%	0 0.00%	0.00%	7 63.64%	1 9.09%	3 27.27%	0 0.00%	0 0.00%	0.00%	4 36.36%
07144	Sheriff Warrant Officer 3 Average Annual Salary:	3 \$51,316.22	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07189	Sheriff-Teacher Average Annual Salary:	6 \$14,170.77	2 33.33%	1 16.67%	0 0.00%	0 0.00%	0.00%	3 50.00%	3 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	3 50.00%
10750	Shift Supv-DCSO Average Annual Salary:	6 \$40,948.21	2 33.33%	1 16.67%	0 0.00%	0 0.00%	0.00%	3 50.00%	1 16.67%	1 16.67%	0 0.00%	1 16.67%	0.00%	3 50.00%
10754	SOAR Case Mgr-DCSO Average Annual Salary:	1 \$49,113.54	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	100.00%
10649	Treatment Counselor Average Annual Salary:	10 \$45,976.26	20.00%	2 20.00%	0 0.00%	0 0.00%	0.00%	4 40.00%	30.00%	3 30.00%	0 0.00%	0 0.00%	0.00%	60.00%
10746	WO Data Entry Specialist-DCSO Average Annual Salary:	5 \$41,467.50	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	3 60.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	5 100.00%

Sherif	f				MALE		1				F	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10745	WO Orders of Prot/Dis Op-DCSO Average Annual Salary:	12 \$40,748.48	2 16.67%	2 16.67%	0.00%	0	0.00%	4 33.33%	3 25.00%	5 41.67%	0.00%	0.00%	0.00%	8 66.67%
10747	Work Release Monitor-DCSO Average Annual Salary:	5 \$33,581.26	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
Departm  Sheriff	ent Totals:	874 100.00%	193 22.08%	388 44.39%	9 1.03%	2 0.23%	4 0.46%	596 68.19%	135 15.45%	133 15.22%	6 0.69%	3 0.34%	1 0.11%	278 31.81%

Social	Services				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	1 \$47,786.18	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0.00%	0.00%	1 100.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	1 \$67,164.28	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07734	Contract Admin Average Annual Salary:	6 \$80,696.06	2 33.33%	1 16.67%	0 0.00%	0 0.00%	0.00%	3 50.00%	1 16.67%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	3 50.00%
06232	Finance Mgr Average Annual Salary:	1 \$89,593.68	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10152	Finance Officer 3 Average Annual Salary:	1 \$54,282.61	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
06311	Homemaker Average Annual Salary:	14 \$30,886.85	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	9 64.29%	5 35.71%	0 0.00%	0 0.00%	0 0.00%	14 100.00%
07234	Information Systems Advisor 1 Average Annual Salary:	1 \$65,058.44	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06771	Nutrition Site Coord Average Annual Salary:	14 \$16,461.94	0 0.00%	1 7.14%	0 0.00%	0 0.00%	0.00%	1 7.14%	8 57.14%	5 35.71%	0 0.00%	0 0.00%	0 0.00%	13 92.86%
07746	Nutrition Site Monitor Average Annual Salary:	1 \$38,829.44	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10119	Office Support Mgr Average Annual Salary:	1 \$45,131.45	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10123	Office Support Spec 1 Average Annual Salary:	3 \$34,514.67	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%
07753	Professional Spec Average Annual Salary:	1 \$50,051.76	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
06034	Program Coord Average Annual Salary:	3 \$48,671.09	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	3 100.00%

Social	Services				MALE		1				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07377	Program Mgr 2 Average Annual Salary:	4 \$61,758.72	1 25.00%	0.00%	0.00%	0 0.00%	0.00%	1 25.00%	3 75.00%	0.00%	0.00%	0.00%	0 0.00%	3 75.00%
07379	Program Spec 2 Average Annual Salary:	1 \$46,740.28	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07380	Program Spec 3 Average Annual Salary:	2 \$43,986.40	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%
07381	Program Supv Average Annual Salary:	5 \$50,436.64	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	4 80.00%	1 20.00%	0.00%	0.00%	0 0.00%	5 100.00%
01680	Social Svcs Dir Average Annual Salary:	1 \$135,150.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07260	Social Worker 2 Average Annual Salary:	6 \$46,237.59	1 16.67%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 16.67%	3 50.00%	1 16.67%	0 0.00%	1 16.67%	0 0.00%	5 83.33%
04835	Social Worker 3 Average Annual Salary:	4 \$49,483.52	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%	2 50.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	3 75.00%
07762	Special Projects Mgr Average Annual Salary:	3 \$100,894.57	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	2 66.67%
	Van Driver Average Annual Salary:	\$32,673.96	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
Departm  Social S	ent Totals: Services	76 100.00%	8 10.53%	5 6.58%	0 0.00%	0.00%	0.00%	13 17.11%	40 52.63%	21 27.63%	1 1.32%	1 1.32%	0.00%	63 82.89%

Soil and Water Conservation				MALE		1				FI	EMALE	1
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL
07241 Admin Asst Average Annual Salary:	1 \$46,458.81	0.00%	0.00%	0.00%	0	0.00%	0.00%	0.00%	1 100.00%	0.00%	0.00%	0 1 1 0.00%
Department Totals:	1	0	0	0	0	0	0	0	1	0	0	0 1
Soil and Water Conservation	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00% 100.00%

Sports	Authority				MALE		1				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07244	Admin Svcs Officer 3 Average Annual Salary:	1 \$54,248.15	0 0.00%	0.00%	0.00%	0	0.00%	0.00%	1 100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
07971	Sports Authority Exec Director Average Annual Salary:	1 \$97,389.25	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
•	ent Totals: Authority	2 100.00%	0 0.00%	1 50.00%	0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	ı

State 1	Fair Board				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07720	Admin Spec Average Annual Salary:	1 \$52,752.55	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0	0.00%	0 0.00%	1 100.00%
00842	Bldg Maint Supt Average Annual Salary:	1 \$62,774.90	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07040	Facility Coord  Average Annual Salary:	1 \$59,145.27	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
01980	Fair Director Average Annual Salary:	1 \$95,000.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10108	Finance Admin Average Annual Salary:	1 \$65,045.81	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07326	Maint & Repair Leader 2 Average Annual Salary:	1 \$45,239.13	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
02799	Maint & Repair Worker 1 Average Annual Salary:	\$28,027.68	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07328	Maint & Repair Worker 2 Average Annual Salary:	\$28,002.42	1 25.00%	2 50.00%	0 0.00%	0 0.00%	1 25.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
10120	Office Support Rep 1 Average Annual Salary:	1 \$28,989.94	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	100.00%
10122	Office Support Rep 3 Average Annual Salary:	1 \$34,490.67	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
10123	Office Support Spec 1 Average Annual Salary:	2 \$28,752.88	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07376	Program Mgr 1 Average Annual Salary:	1 \$54,350.73	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07377	Program Mgr 2 Average Annual Salary:	1 \$65,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%

State Fair Board				MALE		1			FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
09020 Seasonal/Part-time/Temporary Average Annual Salary:	39 \$1,811.06	4 10.26%	16 41.03%	0.00%	0	2 22 5.13% 56.41%	5 12.82%	9 23.08%	1 2.56%	0.00%	2 5.13%	17 43.59%
07762 Special Projects Mgr Average Annual Salary:	1 \$43,999.49	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
06545 Trades, Labor, & Svc Trainee Average Annual Salary:	1 \$21,987.55	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 1 1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
Department Totals: State Fair Board	59 100.00%	6 10.17%	26 44.07%	0 0.00%	0	3 35 5.08% 59.32%	5 8.47%	15 25.42%	1 1.69%	0 0.00%	3 5.08%	24 40.68%

State T	Frial Courts				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07242	Admin Svcs Mgr Average Annual Salary:	6 \$76,318.65	0 0.00%	3 50.00%	0.00%	0	0.00%	3 50.00%	1 16.67%	2 33.33%	0.00%	0.00%	0.00%	3 50.00%
02660	Admin Svcs Officer 1 Average Annual Salary:	1 \$33,000.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
07243	Admin Svcs Officer 2 Average Annual Salary:	3 \$43,072.35	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	1 33.33%
07244	Admin Svcs Officer 3 Average Annual Salary:	1 \$48,000.16	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	9 \$61,716.12	1 11.11%	2 22.22%	0 0.00%	0 0.00%	0 0.00%	3 33.33%	1 11.11%	5 55.56%	0 0.00%	0 0.00%	0 0.00%	6 66.67%
00480	Attorney 1  Average Annual Salary:	1 \$64,026.30	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
00630	Attorney 2 Average Annual Salary:	1 \$78,022.50	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
10314	Case Officer 1 Average Annual Salary:	9 \$28,011.06	3 33.33%	2 22.22%	0 0.00%	0 0.00%	0.00%	5 55.56%	2 22.22%	2 22.22%	0 0.00%	0 0.00%	0 0.00%	4 44.44%
10315	Case Officer 2 Average Annual Salary:	4 \$30,318.01	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0 0.00%	2 50.00%
10316	Case Officer 3 Average Annual Salary:	2 \$34,104.61	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0.00%	0 0.00%	2 100.00%
10518	CSC Coordinator  Average Annual Salary:	1 \$47,513.09	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
01339	Ct Admin Average Annual Salary:	1 \$128,644.56	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	·
10318	Deputy Court Admin Average Annual Salary:	4 \$86,147.16	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%

State T	Trial Courts				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10541	Deputy Court Clerk Average Annual Salary:	6 \$29,234.34	1 16.67%	3 50.00%	0.00%	0	16.67%	5 83.33%	0.00%	1 16.67%	0.00%	0.00%	0 0.00%	16.67%
06560	Deputy Criminal Ct Clerk 6 Average Annual Salary:	5 \$21,563.18	1 20.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	2 40.00%	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	3 60.00%
10151	Finance Officer 2 Average Annual Salary:	1 \$53,229.02	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07314	Group Care Aide Average Annual Salary:	7 \$24,564.15	3 42.86%	0 0.00%	0 0.00%	0 0.00%	0.00%	3 42.86%	4 57.14%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	57.14%
06079	Group Care Worker Average Annual Salary:	1 \$27,947.94	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%
06080	Group Care Worker Sr Average Annual Salary:	1 \$34,201.19	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07790	Judicial Asst 1 Average Annual Salary:	27 \$52,709.32	4 14.81%	10 37.04%	0 0.00%	0 0.00%	0.00%	14 51.85%	2 7.41%	11 40.74%	0 0.00%	0 0.00%	0 0.00%	13 48.15%
07791	Judicial Asst 2 Average Annual Salary:	23 \$57,322.97	2 8.70%	12 52.17%	0 0.00%	0 0.00%	0.00%	14 60.87%	0 0.00%	9 39.13%	0 0.00%	0 0.00%	0 0.00%	9 39.13%
07792	Judicial Clerk Average Annual Salary:	6 \$46,407.58	1 16.67%	2 33.33%	0 0.00%	0 0.00%	0.00%	3 50.00%	1 16.67%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	3 50.00%
07375	Probation Officer 1 Average Annual Salary:	2 \$48,421.42	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07376	Program Mgr 1 Average Annual Salary:	1 \$57,161.58	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07377	Program Mgr 2 Average Annual Salary:	1 \$55,550.00	0 0.00%	1 100.00%	0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	
07378	Program Spec 1 Average Annual Salary:	4 \$35,066.50	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		1 25.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%

State	Trial Courts				MALE		I.				FI	EMALE	i.	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07379	Program Spec 2 Average Annual Salary:	8 \$36,717.95	3 37.50%	1 12.50%	0.00%	0.00%	0.00%	4 50.00%	0 0.00%	4 50.00%	0 0.00%	0.00%	0.00%	4 50.00%
07381	Program Supv Average Annual Salary:	2 \$39,521.85	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	13 \$10,448.00	4 30.77%	1 7.69%	0 0.00%	0 0.00%	0.00%	5 38.46%	6 46.15%	2 15.38%	0 0.00%	0 0.00%	0.00%	8 61.54%
10520	Supervision Coordinator Average Annual Salary:	1 \$49,774.06	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
	nent Totals: rial Courts	152 100.00%	24 15.79%	49 32.24%	0.00%	0 0.00%	0.66%	74 48.68%	22 14.47%	56 36.84%	0 0.00%	0 0.00%	0.00%	78 51.32%

Truste	ee e				MALE		I I				FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
01503	Deputy Trustee Average Annual Salary:	6 \$64,405.00	0 0.00%	2 33.33%	0.00%	0	0.00%	2 33.33%	1 16.67%	3 50.00%	0 0.00%	0.00%	0.00%	4 66.67%
06554	Deputy-Tax Accounting Average Annual Salary:	13 \$37,709.54	0 0.00%	1 7.69%	0 0.00%	0 0.00%	0.00%	1 7.69%	1 7.69%	11 84.62%	0 0.00%	0 0.00%	0.00%	12 92.31%
09020	Seasonal/Part-time/Temporary Average Annual Salary:	8 \$4,604.32	1 12.50%	3 37.50%	0 0.00%	0 0.00%	0.00%	4 50.00%	0 0.00%	4 50.00%	0 0.00%	0 0.00%	0.00%	4 50.00%
05635	Trustee Average Annual Salary:	1 \$125,453.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
Departm  Trustee	ent Totals:	28 100.00%	1 3.57%	7 25.00%	0.00%	0 0.00%	0.00%	8 28.57%	2 7.14%	18 64.29%	0 0.00%	0 0.00%	0.00%	20 71.43%

Water	Services				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07241	Admin Asst Average Annual Salary:	4 \$48,781.70	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1 25.00%	3 75.00%	0.00%	0.00%	0.00%	4 100.00%
07242	Admin Svcs Mgr Average Annual Salary:	6 \$72,463.80	3 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	3 50.00%	2 33.33%	1 16.67%	0 0.00%	0 0.00%	0 0.00%	3 50.00%
07244	Admin Svcs Officer 3 Average Annual Salary:	5 \$51,023.03	2 40.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 40.00%	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00%	60.00%
07245	Admin Svcs Officer 4 Average Annual Salary:	7 \$60,957.92	0 0.00%	2 28.57%	1 14.29%	0 0.00%	0.00%	3 42.86%	0 0.00%	4 57.14%	0 0.00%	0 0.00%	0.00%	4 57.14%
10100	Application Tech 1 Average Annual Salary:	4 \$41,797.58	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10102	Application Tech 2 Average Annual Salary:	5 \$40,508.81	1 20.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	2 40.00%	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	60.00%
10103	Application Tech 3 Average Annual Salary:	8 \$44,965.53	1 12.50%	1 12.50%	0 0.00%	0 0.00%	0.00%	2 25.00%	0 0.00%	6 75.00%	0 0.00%	0 0.00%	0.00%	6 75.00%
02230	Bldg Maint Lead Mechanic Average Annual Salary:	1 \$47,365.37	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07255	Bldg Maint Leader Average Annual Salary:	2 \$35,128.19	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07730	CAD/GIS Analyst 2 Average Annual Salary:	3 \$46,477.22	0 0.00%	1 33.33%	0 0.00%	1 33.33%	0 0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%
07732	Compliance Inspector 2 Average Annual Salary:	3 \$44,662.48	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07733	Compliance Inspector 3 Average Annual Salary:	1 \$48,325.88	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06233	Cust Svc Asst Mgr Average Annual Salary:	5 \$55,534.85	0 0.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	3 60.00%	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	

Water	Services				MALE			1			FI	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07737	Cust Svc Field Rep 2 Average Annual Salary:	21 \$31,844.72	10 47.62%	11 52.38%	0.00%	0 0.00%	0.00%	21 100.00%	0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%
07738	Cust Svc Field Rep 3 Average Annual Salary:	21 \$40,524.58	7 33.33%	14 66.67%	0.00%	0 0.00%	0.00%		0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06598	Cust Svc Supv Average Annual Salary:	2 \$52,782.19	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
02630	Custodian 2 Average Annual Salary:	1 \$32,097.16	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07294	Engineer 1 Average Annual Salary:	1 \$60,781.80	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07295	Engineer 2 Average Annual Salary:	22 \$70,417.65	0 0.00%	15 68.18%	0 0.00%	1 4.55%	0.00%	16 72.73%	1 4.55%	5 22.73%	0 0.00%	0 0.00%	0 0.00%	6 27.27%
06606	Engineer 3 Average Annual Salary:	15 \$89,883.78	1 6.67%	9 60.00%	0 0.00%	0 0.00%	0.00%	10 66.67%	1 6.67%	4 26.67%	0 0.00%	0 0.00%	0 0.00%	5 33.33%
07296	Engineer In Training Average Annual Salary:	10 \$50,533.29	0 0.00%	7 70.00%	0 0.00%	0 0.00%	0.00%	7 70.00%	20.00%	1 10.00%	0 0.00%	0 0.00%	0 0.00%	30.00%
07298	Engineering Tech 1 Average Annual Salary:	1 \$36,771.72	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07299	Engineering Tech 2 Average Annual Salary:	10 \$46,084.17	5 50.00%	5 50.00%	0 0.00%	0 0.00%	0.00%	10 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07300	Engineering Tech 3 Average Annual Salary:	41 \$50,841.29	8 19.51%	28 68.29%	0 0.00%	0 0.00%	0.00%	36 87.80%	2 4.88%	3 7.32%	0 0.00%	0 0.00%	0 0.00%	5 12.20%
07741	Envir Compliance Officer 1 Average Annual Salary:	3 \$37,153.40	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%		0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 0.00%	
07742	Envir Compliance Officer 2 Average Annual Salary:	\$ \$51,865.96	0 0.00%	4 50.00%	0 0.00%	0 0.00%	1 12.50%	5 62.50%	1 12.50%	2 25.00%	0 0.00%	0 0.00%	0 0.00%	

Water Services					MALE			t t			FI	EMALE	I.	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
07743 Envir Compliance Office Average Annual		1 \$60,096.81	0.00%	0.00%	0.00%	1 100.00%	0.00%	1 100.00%	0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%
03750 Envir Laboratory Mgr Average Annual	Salary:	3 \$73,205.22	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10468 Environmental Lab Sup Average Annual		1 \$81,895.11	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
03440 Equip & Supply Clerk 2 Average Annual	Salary:	1 \$36,771.72	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
01880 Equip Mechanic Average Annual	Salary:	2 \$44,990.31	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0.00%		0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06827 Equip Operator 2 Average Annual	Salary:	21 \$33,833.48	9 42.86%	12 57.14%	0 0.00%	0 0.00%	0.00%	21 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07303 Equip Operator 3 Average Annual	Salary:	16 \$37,281.31	4 25.00%	12 75.00%	0 0.00%	0 0.00%	0.00%	16 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06232 Finance Mgr Average Annual	Salary:	1 \$97,484.21	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	100.00%
10151 Finance Officer 2 Average Annual	Salary:	4 \$47,284.82	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%
10152 Finance Officer 3 Average Annual	Salary:	4 \$61,452.32	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%
02730 Human Resources Ana Average Annual	,	1 \$38,268.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%		100.00%
06874 Human Resources Ana Average Annual	•	2 \$55,084.81	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		2 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	2
06531 Human Resources Mgr Average Annual	Salary:	1 \$102,616.93	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%

Water So	ervices				MALE			1			FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06224 Ir	ndust Electrician 1 Average Annual Salary:	3 \$43,029.96	1 33.33%	2 66.67%	0.00%	0.00%	0.00%	3 100.00%	0.00%	0.00%	0	0.00%	0 0.00%	0.00%
06225 Ir	ndust Electrician 2 Average Annual Salary:	6 \$46,494.52	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06195 Ir	ndust Electronics Tech 2 Average Annual Salary:	6 \$52,270.05	0 0.00%	4 66.67%	1 16.67%	0 0.00%	0.00%	5 83.33%	1 16.67%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 16.67%
07317 Ir	ndust Maint Supv 1 Average Annual Salary:	9 \$60,688.30	1 11.11%	8 88.89%	0 0.00%	0 0.00%	0 0.00%	9	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07786 Ir	ndust Maint Supv 2 Average Annual Salary:	11 \$63,402.63	4 36.36%	7 63.64%	0 0.00%	0 0.00%	0 0.00%	11 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06184 Ir	ndust Mechanic 1 Average Annual Salary:	17 \$41,702.50	1 5.88%	15 88.24%	1 5.88%	0 0.00%	0.00%	17 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
06178 Ir	ndust Mechanic 2 Average Annual Salary:	15 \$45,221.04	1 6.67%	14 93.33%	0 0.00%	0 0.00%	0.00%	15 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07787 Ir	ndust Tech Master Average Annual Salary:	52 \$53,772.35	5 9.62%	46 88.46%	0 0.00%	1 1.92%	0.00%	52 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%
07779 Ir	nfo Systems App Analyst 1 Average Annual Salary:	1 \$57,131.86	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
07783 Ir	nfo Systems App Analyst 3 Average Annual Salary:	\$69,186.06	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
07782 Ir	nfo Systems Mgr Average Annual Salary:	2 \$88,582.29	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
07234 Ir	nformation Systems Advisor 1 Average Annual Salary:	2 \$77,701.29	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%		0 0.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%
03020 M	Masonry Worker Average Annual Salary:	2 \$41,099.75	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%

Water	Services				MALE						FE	EMALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
10121	Office Support Rep 2 Average Annual Salary:	2 \$33,727.85	0 0.00%	0.00%	0.00%	0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0.00%	0.00%	0 0.00%	2 100.00%
10122	Office Support Rep 3 Average Annual Salary:	28 \$30,963.30	3 10.71%	4 14.29%	0 0.00%	0 0.00%	0 0.00%	7 25.00%	9 32.14%	12 42.86%	0 0.00%	0 0.00%	0 0.00%	21 75.00%
10123	Office Support Spec 1 Average Annual Salary:	5 \$35,162.04	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	1 20.00%	3 60.00%	1 20.00%	0 0.00%	0 0.00%	0 0.00%	4 80.00%
10124	Office Support Spec 2 Average Annual Salary:	32 \$41,122.96	0 0.00%	3 9.38%	0 0.00%	0 0.00%	0.00%	3 9.38%	20 62.50%	9 28.13%	0 0.00%	0 0.00%	0 0.00%	29 90.63%
07341	Painter 1 Average Annual Salary:	1 \$39,086.61	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
06860	Planner 1 Average Annual Salary:	1 \$54,248.15	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
03610	Plumber Average Annual Salary:	3 \$44,990.31	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07380	Program Spec 3 Average Annual Salary:	1 \$46,918.33	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%
06133	Safety Coord Average Annual Salary:	1 \$62,431.15	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07798	Security Officer Coord Average Annual Salary:	1 \$47,786.18	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
10163	Service Rep 2 Average Annual Salary:	16 \$35,526.19	0 0.00%	3 18.75%	0 0.00%	0 0.00%	0 0.00%	3 18.75%	5 31.25%	8 50.00%	0 0.00%	0 0.00%	0 0.00%	13 81.25%
07404	Skilled Craft Worker 1 Average Annual Salary:	2 \$35,829.39	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
07799	Skilled Craft Worker 2 Average Annual Salary:	1 \$42,999.80	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	· i

Water	Services				MALE			1			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
05945	Special Asst To The Dir Average Annual Salary:	1 \$78,172.18	0 0.00%	0.00%	0	0	0.00%	0.00%	0.00%	1 100.00%	0	0.00%	0.00%	1 100.00%
07762	Special Projects Mgr Average Annual Salary:	2 \$119,418.88	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07406	System Svcs Asst Mgr Average Annual Salary:	2 \$67,406.25	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
06897	System Svcs Mgr Average Annual Salary:	1 \$82,630.34	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07756	Technical Specialist 1 Average Annual Salary:	4 \$54,894.24	1 25.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
07757	Technical Specialist 2 Average Annual Salary:	6 \$64,670.94	0 0.00%	6 100.00%	0 0.00%	0 0.00%	0.00%	6 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07413	Technical Svcs Coord Average Annual Salary:	3 \$57,584.51	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%
06210	Training Coord  Average Annual Salary:	1 \$73,948.19	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07415	Treatment Plant Asst Mgr Average Annual Salary:	5 \$58,779.11	1 20.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	4 80.00%	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	1 20.00%
07416	Treatment Plant Mgr Average Annual Salary:	5 \$74,874.33	2 40.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
06188	Treatment Plant Shift Operator Average Annual Salary:	13 \$53,688.43	2 15.38%	10 76.92%	0 0.00%	0 0.00%	0.00%	12 92.31%	0 0.00%	1 7.69%	0 0.00%	0 0.00%	0.00%	7.69%
07803	Treatment Plant Shift Supv Average Annual Salary:	12 \$55,813.83	4 33.33%	7 58.33%	0 0.00%	0 0.00%	0.00%	11 91.67%	0 0.00%	1 8.33%	0 0.00%	0 0.00%	0.00%	1 8.33%
06537	Treatment Plant Supt Average Annual Salary:	1 \$100,765.23	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	

Water	Services				MALE			r r			FE	MALE	1	
		TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
06229	Treatment Plant Tech 1 Average Annual Salary:	21 \$35,394.17	6 28.57%	9 42.86%	1 4.76%	0	0 0.00%	16 76.19%	2 9.52%	2 9.52%	0.00%	1 4.76%	0.00%	5 23.81%
06186	Treatment Plant Tech 2 Average Annual Salary:	48 \$41,921.61	22 45.83%	21 43.75%	2 4.17%	0 0.00%	0 0.00%	45 93.75%	1 2.08%	1 2.08%	1 2.08%	0 0.00%	0.00%	3 6.25%
07802	Treatment Plant Tech 3 Average Annual Salary:	20 \$46,823.63	3 15.00%	14 70.00%	1 5.00%	0 0.00%	0 0.00%	18 90.00%	1 5.00%	1 5.00%	0 0.00%	0 0.00%	0.00%	2 10.00%
10167	Water Maint Leader 1 Average Annual Salary:	11 \$39,740.53	5 45.45%	6 54.55%	0 0.00%	0 0.00%	0 0.00%	11 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10168	Water Maint Leader 2 Average Annual Salary:	24 \$44,037.47	13 54.17%	11 45.83%	0 0.00%	0 0.00%	0 0.00%	24 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
10169	Water Maint Supv Average Annual Salary:	8 \$50,206.95	4 50.00%	4 50.00%	0 0.00%	0 0.00%	0 0.00%	8 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
10166	Water Maint Tech 3 Average Annual Salary:	32 \$34,008.02	15 46.88%	16 50.00%	0 0.00%	0 0.00%	0 0.00%	31 96.88%	0 0.00%	0 0.00%	1 3.13%	0 0.00%	0.00%	1 3.13%
10464	Water Quality Analyst 1 Average Annual Salary:	10 \$37,393.07	20.00%	30.00%	0 0.00%	0 0.00%	0 0.00%	5 50.00%	0 0.00%	5 50.00%	0 0.00%	0 0.00%	0.00%	5 50.00%
10465	Water Quality Analyst 2 Average Annual Salary:	5 \$48,091.10	0 0.00%	3 60.00%	0 0.00%	0 0.00%	0 0.00%	3 60.00%	1 20.00%	0 0.00%	0 0.00%	1 20.00%	0.00%	2 40.00%
10466	Water Quality Analyst 3 Average Annual Salary:	2 \$60,094.38	1 50.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%
10486	Water Services security Manage Average Annual Salary:	1 \$66,019.89	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
07420	Water Svcs Asst Dir Average Annual Salary:	7 \$118,904.92	1 14.29%	4 57.14%	1 14.29%	0 0.00%	0 0.00%	6 85.71%	0 0.00%	1 14.29%	0 0.00%	0 0.00%	0.00%	1 14.29%
01670	Water Svcs Dir Average Annual Salary:	1 \$172,532.24	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%

Water Services				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
Department Totals:	736	164	394	9	4	1	572	64	96	2	2	0	164
Water Services	100.00%	22.28%	53.53%	1.22%	0.54%	0.14%	77.72%	8.70%	13.04%	0.27%	0.27%	0.00%	22.28%

				MALE		1				FEN	<b>IALE</b>	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
Metro General Government Totals:	9048	1218	4334	89	45	27	5713	1180	2011	85	26	33	3335
	100.00%	13.46%	47.90%	0.98%	0.50%	0.30%	63.14%	13.04%	22.23%	0.94%	0.29%	0.36%	36.86%

Administrative				MALE		1				F	EMALE		
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	2 \$82,315.26	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
PROFESSIONALS  Average Annual Salary:	11 \$56,265.07	0 0.00%	1 9.09%	0 0.00%	0 0.00%	9.09%	2 18.18%	4 36.36%	3 27.27%	1 9.09%	1 9.09%	0.00%	_
ADMINISTRATIVE SUPPORT  Average Annual Salary:	1 \$36,360.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
Department Totals:  Administrative	14 100.00%	0 0.00%	1 7.14%	0 0.00%	0 0.00%	1 7.14%	2 14.29%	5 35.71%	5 35.71%	1 7.14%	1 7.14%	0.00%	12 85.71%

Agricultural Extension				MALE		I I			FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTA	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
PROFESSIONALS  Average Annual Salary:	6 \$30,499.70	0 0.00%	2 33.33%	0 0.00%	0 0.00%	0 2	3 50.00%	1 16.67%	0 0.00%	0 0.00%	0.00%	4 66.67%
Department Totals:	6	0	2	0	0	0 2	3	1	0	0	0 :	4
Agricultural Extension	100.00%	0.00%	33.33%	0.00%	0.00%	0.00% 33.33%	50.00%	16.67%	0.00%	0.00%	0.00%	66.67%

Airport Authority				MALE			t t			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
PROFESSIONALS  Average Annual Salary: \$43	4 3,852.89	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	4 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
Department Totals:	4	0	4	0	0	0	4	0	0	0	0	0	0
Airport Authority	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Arts Commission				MALE		1				FI	EMALE		
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	3 \$83,763.76	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%	3 100.00%	0.00%	0 0.00%	0.00%	3 100.00%
PROFESSIONALS  Average Annual Salary:	5 \$51,290.94	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	1 20.00%	1 20.00%	3 60.00%	0 0.00%	0 0.00%	0.00%	
ADMINISTRATIVE SUPPORT  Average Annual Salary:	1 \$41,946.84	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
Department Totals:  Arts Commission	9 100.00%	0 0.00%	1 11.11%	0 0.00%	0 0.00%	0.00%	1 11.11%	1 11.11%	7 77.78%	0 0.00%	0 0.00%	0.00%	•

Assessor of Property				MALE			1			F	EMALE	II.	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS  Average Annual Salary:	1 \$125,453.00	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	100.00%	0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0 0.00%
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	35 \$50,627.26	5 14.29%	20 57.14%	1 2.86%	0 0.00%	0 0.00%	26 74.29%	2 5.71%	7 20.00%	0 0.00%	0 0.00%	0.00%	9 25.71%
PROFESSIONALS  Average Annual Salary:	22 \$55,024.23	2 9.09%	9 40.91%	0 0.00%	0 0.00%	0 0.00%	50.00%	2 9.09%	9 40.91%	0 0.00%	0 0.00%	0.00%	11 50.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	16 \$38,901.83	0.00%	1 6.25%	0 0.00%	0 0.00%	0 0.00%	6.25%	4 25.00%	11 68.75%	0 0.00%	0 0.00%	0.00%	15 93.75%
SERVICE MAINTENANCE Average Annual Salary:	3 \$8,543.25	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	66.67%	1 33.33%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%
Department Totals:  Assessor of Property	77 100.00%	8 10.39%	32 41.56%	1 1.30%	0 0.00%	0 0.00%	41 53.25%	9 11.69%	27 35.06%	0 0.00%	0 0.00%	0.00%	36 46.75%

Beer Board				MALE		-1 -1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOT	AL BLAC	K WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	3 \$49,441.02	2 66.67%	0 0.00%	0 0.00%	0 0.00%	0 0.00% 66.67	6 33.33	0 6 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	1 \$40,988.37	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00% 0.00		) 1 6 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
Department Totals:  Beer Board	4 100.00%	2 50.00%	0 0.00%	0.00%	0 0.00%	0 0.00% 50.00	25.00	1 1 % 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%

Circuit Court Clerk				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$79,835.98	0 0.00%	1 100.00%	0.00%	0 0.00%	0 1 0.00% 100.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
PROFESSIONALS  Average Annual Salary:	5 \$50,294.86	1 20.00%	1 20.00%	0 0.00%	0 0.00%	0 2 2 40.00%	1 20.00%	2 40.00%	0 0.00%	0 0.00%	0.00%	3 60.00%
PROTECTIVE SERVICE WORKERS  Average Annual Salary:	12 \$43,840.33	3 25.00%	2 16.67%	0 0.00%	0 0.00%	0 5 0.00% 41.67%	2 16.67%	5 41.67%	0 0.00%	0 0.00%	0.00%	7 58.33%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	25 \$37,148.14	1 4.00%	7 28.00%	0 0.00%	0 0.00%	0 8 0.00% 32.00%	5 20.00%	11 44.00%	1 4.00%	0 0.00%	0.00%	17 68.00%
Department Totals:  Circuit Court Clerk	43 100.00%	5 11.63%	11 25.58%	0.00%	0 0.00%	0 16 0.00% 37.21%	8 18.60%	18 41.86%	1 2.33%	0 0.00%	0.00%	27 62.79%

Circuit Court Satellite				MALE		1				F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS  Average Annual Salary:	1 \$137,198.30	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0.00%
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$54,900.00	0.00%	0.00%	0.00%	0	0.00%	0 0.00%	0.00%	1 100.00%	0.00%	0 0.00%	0.00%	1 100.00%
PROFESSIONALS  Average Annual Salary:	44 \$55,822.09	0.00%	12 27.27%	0 0.00%	0 0.00%	3 6.82%	15 34.09%	1 2.27%	17 38.64%	0 0.00%	0 0.00%	11 25.00%	29 65.91%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	33 \$41,594.55	1 3.03%	9 27.27%	0 0.00%	1 3.03%	0.00%	11 33.33%	4 12.12%	17 51.52%	0 0.00%	0 0.00%	1 3.03%	22 66.67%
Department Totals:  Circuit Court Satellite	79 100.00%	1 1.27%	22 27.85%	0.00%	1 1.27%	3.80%	27 34.18%	5 6.33%	35 44.30%	0 0.00%	0 0.00%	12 15.19%	52 65.82%

Clerk and Master				MALE		1				Fi	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
PROFESSIONALS	. 14	1	2	0	0	0	3	3	8	0	0	0	11
Average Annual Salary:	\$55,734.46	7.14%	14.29%	0.00%	0.00%	0.00%	21.43%	21.43%	57.14%	0.00%	0.00%	0.00%	78.57%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	2 \$32,019.19	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0 0.00%	2 100.00%
Department Totals:	16	1	2	0	0	0	3	4	9	0	0	0	13
Clerk and Master	100.00%	6.25%	12.50%	0.00%	0.00%	0.00%	18.75%	25.00%	56.25%	0.00%	0.00%	0.00%	81.25%

Codes Administration				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	59	6	49	0	0	0	55	1	2	1	0	0 ;	4
Average Annual Salary:	\$53,276.41	10.17%	83.05%	0.00%	0.00%	0.00%	93.22%	1.69%	3.39%	1.69%	0.00%	0.00%	6.78%
PROFESSIONALS  Average Annual Salary:	12 \$58,828.41	1 8.33%	6 50.00%	0.00%	0.00%	0.00%	7 58.33%	1 8.33%	4 33.33%	0.00%	0.00%	0.00%	
TECHNICIANS  Average Annual Salary:	1 \$40,748.48	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	18 \$28,633.18	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	5 27.78%	12 66.67%	0.00%	1 5.56%	0.00%	18 100.00%
Department Totals:	90	7	55	0	0	0	62	7	19	1	1	0	28
Codes Administration	100.00%	7.78%	61.11%	0.00%	0.00%	0.00%	68.89%	7.78%	21.11%	1.11%	1.11%	0.00%	31.11%

Community Ed Commission				MALE		1 1				Fi	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$74,293.13	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%
PROFESSIONALS  Average Annual Salary:	2 \$39,304.31	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	
Department Totals:  Community Ed Commission	3 100.00%	0 0.00%	1 33.33%	0.00%	0 0.00%	0.00%	1 33.33%	1 33.33%	1 33.33%	0.00%	0 0.00%	0.00%	2 66.67%

Convention Center Authority				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	5	1	2	0	0	0	; 3	0	2	0	0	0 ;	2
Average Annual Salary:	\$126,406.24	20.00%	40.00%	0.00%	0.00%	0.00%	60.00%	0.00%	40.00%	0.00%	0.00%	0.00%	40.00%
PROFESSIONALS	33	3	17	0	0	0	20	3	10	0	0	0 ¦	13
Average Annual Salary:	\$66,331.25	9.09%	51.52%	0.00%	0.00%	0.00%	60.61%	9.09%	30.30%	0.00%	0.00%	0.00%	39.39%
TECHNICIANS	12	2	8	0	0	0	10	0	2	0	0	0	2
Average Annual Salary:	\$40,303.25	16.67%	66.67%	0.00%	0.00%	0.00%	83.33%	0.00%	16.67%	0.00%	0.00%	0.00%	16.67%
PROTECTIVE SERVICE WORKERS	17	6	7	0	0	0	13	2	2	0	0	0	4
Average Annual Salary:	\$27,375.00	35.29%	41.18%	0.00%	0.00%	0.00%	76.47%	11.76%	11.76%	0.00%	0.00%	0.00%	23.53%
PARA-PROFESSIONALS	2	0	2	0	0	0	2	0	0	0	0	0 ;	0
Average Annual Salary:	\$40,040.00	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
ADMINISTRATIVE SUPPORT	29	5	0	0	0	0	5	12	12	0	0	0 ;	24
Average Annual Salary:	\$33,987.95	17.24%	0.00%	0.00%	0.00%	0.00%	17.24%	41.38%	41.38%	0.00%	0.00%	0.00%	82.76%
SKILLED CRAFT WORKERS	11	4	6	0	0	0	10	0	1	0	0	0	1
Average Annual Salary:	\$39,068.07	36.36%	54.55%	0.00%	0.00%	0.00%	90.91%	0.00%	9.09%	0.00%	0.00%	0.00%	9.09%
SERVICE MAINTENANCE	40	27	3	0	0	1	31	7	2	0	0	0	9
Average Annual Salary:	\$28,256.20	67.50%	7.50%	0.00%	0.00%	2.50%	77.50%	17.50%	5.00%	0.00%	0.00%	0.00%	22.50%
Department Totals:	149	48	45	0	0	1	94	24	31	0	0	0 ¦	55
Convention Center Authority	100.00%	32.21%	30.20%	0.00%	0.00%	0.67%	63.09%	16.11%	20.81%	0.00%	0.00%	0.00%	36.91%

County Clerk				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS	1	0	0	0	0	0	0	1	0	0	0	0	1
Average Annual Salary:	\$121,624.00	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
PROFESSIONALS	26	0	4	0	0	0	4	3	17	2	0	0	22
Average Annual Salary:	\$40,139.15	0.00%	15.38%	0.00%	0.00%	0.00%	15.38%	11.54%	65.38%	7.69%	0.00%	0.00%	84.62%
TECHNICIANS	1	0	0	0	0	0	0	1	0	0	0	0	1
Average Annual Salary:	\$27,679.05	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
PROTECTIVE SERVICE WORKERS	1	0	1	0	0	0	. 1	0	0	0	0	0	0
Average Annual Salary:	\$9,008.06	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
PARA-PROFESSIONALS	1	0	0	0	0	0	0	0	1	0	0	0	1
Average Annual Salary:	\$18,297.76	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
ADMINISTRATIVE SUPPORT	33	4	6	0	0	0	10	10	10	2	0	1	23
Average Annual Salary:	\$31,190.44	12.12%	18.18%	0.00%	0.00%	0.00%	30.30%	30.30%	30.30%	6.06%	0.00%	3.03%	69.70%
SERVICE MAINTENANCE	2	0	1	0	0	0	1	1	0	0	0	0	1
Average Annual Salary:	\$25,161.47	0.00%	50.00%	0.00%	0.00%	0.00%	50.00%	50.00%	0.00%	0.00%	0.00%	0.00%	50.00%
Department Totals:	65	4	12	0	0	0	16	16	28	4	0	1	49
County Clerk	100.00%	6.15%	18.46%	0.00%	0.00%	0.00%	24.62%	24.62%	43.08%	6.15%	0.00%	1.54%	75.38%

Criminal Court Clerk				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS  Average Annual Salary:	1 \$137,198.30	1 100.00%	0 0.00%	0.00%	0 0.00%	0 1 0.00% 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$90,900.00	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 1 0.00% 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	
ADMINISTRATIVE SUPPORT  Average Annual Salary:	76 \$39,366.84	3 3.95%	28 36.84%	1 1.32%	0 0.00%	0 32 0.00% 42.11%	13 17.11%	27 35.53%	4 5.26%	0 0.00%	0.00%	44 57.89%
Department Totals:  Criminal Court Clerk	78 100.00%	5 6.41%	28 35.90%	1 1.28%	0 0.00%	0 34 0.00% 43.59%	13 16.67%	27 34.62%	4 5.13%	0 0.00%	0.00%	44 56.41%

Criminal Justice Planning Unit				MALE		H- 1				Fi	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$104,533.48	0 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1	0	0.00%	0 00%	1
PROFESSIONALS	3	0	0.0070	0.0070	0.0070	0 ;	0.0070	0	2	0.0070	0.0070	1	3
Average Annual Salary:	\$63,378.47	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	66.67%	0.00%	0.00%	33.33%	100.00%
Department Totals:	4	0	0	0	0	0	0	0	3	0	0	1	4
Criminal Justice Planning Unit	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	75.00%	0.00%	0.00%	25.00%	100.00%

District Attorney				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS	1	0	1	0	0	0	1	0	0	0	0	0	0
Average Annual Salary:	\$20,000.00	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
OFFICIALS AND ADMINISTRATORS	4	0	3	0	0	0	3	0	0	1	0	0	1
Average Annual Salary:	\$71,693.29	0.00%	75.00%	0.00%	0.00%	0.00%	75.00%	0.00%	0.00%	25.00%	0.00%	0.00%	25.00%
PROFESSIONALS	57	3	18	0	0	0	21	7	27	2	0	0	36
Average Annual Salary:	\$49,191.02	5.26%	31.58%	0.00%	0.00%	0.00%	36.84%	12.28%	47.37%	3.51%	0.00%	0.00%	63.16%
PROTECTIVE SERVICE WORKERS	1	0	1	0	0	0	1	0	0	0	0	0	0
Average Annual Salary:	\$50,051.76	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
ADMINISTRATIVE SUPPORT	23	0	2	0	0	0	2	9	12	0	0	0	21
Average Annual Salary:	\$36,446.18	0.00%	8.70%	0.00%	0.00%	0.00%	8.70%	39.13%	52.17%	0.00%	0.00%	0.00%	91.30%
SERVICE MAINTENANCE	1	0	1	0	0	0	1	0	0	0	0	0	0
Average Annual Salary:	\$9,999.05	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Department Totals:	87	3	26	0	0	0	29	16	39	3	0	0	58
District Attorney	100.00%	3.45%	29.89%	0.00%	0.00%	0.00%	33.33%	18.39%	44.83%	3.45%	0.00%	0.00%	66.67%

Election Commission				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTA	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	8 \$34,974.36	1 12.50%	3 37.50%	0.00%	0 0.00%	1 5 12.50% 62.50%	1 12.50%	2 25.00%	0 0.00%	0 0.00%	0 0.00%	3 37.50%
PROFESSIONALS  Average Annual Salary:	5 \$53,771.36	0 0.00%	2 40.00%	0 0.00%	0 0.00%	0 2 2 0.00% 40.00%	2 40.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	3 60.00%
TECHNICIANS  Average Annual Salary:	3 \$59,976.54	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0 2	0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	21 \$30,592.00	0 0.00%	3 14.29%	0 0.00%	0 0.00%	0 3 0.00% 14.29%	4 19.05%	9 42.86%	0 0.00%	0 0.00%	5 23.81%	18 85.71%
Department Totals:  Election Commission	37 100.00%	1 2.70%	10 27.03%	0.00%	0 0.00%	1 12 2.70% 32.43%	7 18.92%	13 35.14%	0 0.00%	0 0.00%	5 13.51%	25 67.57%

Emergency Communication Center				MALE		1				F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	10 \$75,146.13	0 0.00%	3 30.00%	0.00%	0 0.00%	0 0.00%	30.00%	2 20.00%	5 50.00%	0 0.00%	0 0.00%	0 0.00%	7 70.00%
PROFESSIONALS  Average Annual Salary:	4 \$56,060.27	1 25.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	2 50.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	2 50.00%
TECHNICIANS  Average Annual Salary:	2 \$51,952.12	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	163 \$44,577.45	5 3.07%	48 29.45%	2 1.23%	0 0.00%	0.00%	55 33.74%	28 17.18%	76 46.63%	4 2.45%	0 0.00%	0.00%	108 66.26%
Department Totals:  Emergency Communication Center	179 100.00%	6 3.35%	53 29.61%	2 1.12%	0 0.00%	0.00%	61 34.08%	33 18.44%	81 45.25%	4 2.23%	0 0.00%	0.00%	118 65.92%

Farmer's Market				MALE		1				F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$78,780.00	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
PROFESSIONALS  Average Annual Salary:	2 \$47,082.79	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	2 \$36,823.98	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
Department Totals: Farmer's Market	5 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	1 20.00%	4 80.00%	0 0.00%	0 0.00%	0.00%	5 100.00%

Finance				MALE			T			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	25 \$94,846.68	2 8.00%	13 52.00%	0 0.00%	0 0.00%	1 4.00%	16 64.00%	3 12.00%	6 24.00%	0.00%	0 0.00%	0.00%	9 36.00%
PROFESSIONALS  Average Annual Salary:	48 \$53,947.32	5 10.42%	11 22.92%	0 0.00%	0 0.00%	0.00%	16	15 31.25%	16 33.33%	0 0.00%	1 2.08%	0.00%	32 66.67%
TECHNICIANS  Average Annual Salary:	14 \$43,082.20	2 14.29%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 14.29%	4 28.57%	8 57.14%	0 0.00%	0 0.00%	0.00%	12 85.71%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	3 \$46,941.07	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	1 33.33%	2 66.67%	0.00%	0 0.00%	0.00%	3 100.00%
Department Totals: Finance	90 100.00%	9 10.00%	24 26.67%	0.00%	0 0.00%	1 1.11%	34 37.78%	23 25.56%	32 35.56%	0 0.00%	1 1.11%	0.00%	56 62.22%

Fire				MALE		1			FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	33 \$72,928.81	3 9.09%	12 36.36%	0.00%	0 0.00%	0 15 0.00% 45.45%	5 15.15%	13 39.39%	0.00%	0 0.00%	0 0.00%	18 54.55%
PROFESSIONALS  Average Annual Salary:	191 \$74,262.19	25 13.09%	145 75.92%	4 2.09%	0 0.00%	0 174 0.00% 91.10%	1 0.52%	16 8.38%	0 0.00%	0 0.00%	0 0.00%	17 8.90%
TECHNICIANS  Average Annual Salary:	447 \$60,628.03	30 6.71%	347 77.63%	5 1.12%	3 0.67%	2 387 0.45% 86.58%	7 1.57%	53 11.86%	0 0.00%	0 0.00%	0.00%	60 13.42%
PROTECTIVE SERVICE WORKERS  Average Annual Salary:	420 \$52,693.56	47 11.19%	332 79.05%	10 2.38%	2 0.48%	2 393 0.48% 93.57%	7 1.67%	20 4.76%	0 0.00%	0 0.00%	0.00%	27 6.43%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	20 \$35,602.12	1 5.00%	5 25.00%	0 0.00%	0 0.00%	0 6 0.00% 30.00%	4 20.00%	10 50.00%	0 0.00%	0 0.00%	0.00%	14 70.00%
SKILLED CRAFT WORKERS  Average Annual Salary:	6 \$47,674.51	1 16.67%	5 83.33%	0 0.00%	0 0.00%	0 6 0.00% 100.00%	0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0.00%
Department Totals: Fire	1117 100.00%	107 9.58%	846 75.74%	19 1.70%	5 0.45%	4 981 0.36% 87.82%	24 2.15%	112 10.03%	0 0.00%	0 0.00%	0.00%	136 12.18%

General Services				MALE		1				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	13	0	8	0	0	0 ¦	8	0	5	0	0	0 ;	5
Average Annual Salary:	\$87,282.92	0.00%	61.54%	0.00%	0.00%	0.00%	61.54%	0.00%	38.46%	0.00%	0.00%	0.00%	38.46%
PROFESSIONALS	23	1	13	0	0	0	14	0	8	0	1	0	9
Average Annual Salary:	\$59,041.42	4.35%	56.52%	0.00%	0.00%	0.00%	60.87%	0.00%	34.78%	0.00%	4.35%	0.00%	39.13%
TECHNICIANS	11	1	5	0	0	0	6	1	4	0	0	0	5
Average Annual Salary:	\$45,431.41	9.09%	45.45%	0.00%	0.00%	0.00%	54.55%	9.09%	36.36%	0.00%	0.00%	0.00%	45.45%
PARA-PROFESSIONALS	2	0	2	0	0	0 ;	2	0	0	0	0	0	0
Average Annual Salary:	\$42,728.16	0.00%	100.00%	0.00%	0.00%	0.00% 1	00.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
ADMINISTRATIVE SUPPORT	24	5	12	0	1	0	18	2	4	0	0	0	6
Average Annual Salary:	\$36,556.86	20.83%	50.00%	0.00%	4.17%	0.00%	75.00%	8.33%	16.67%	0.00%	0.00%	0.00%	25.00%
SKILLED CRAFT WORKERS	60	8	48	1	1	0	58	2	0	0	0	0	2
Average Annual Salary:	\$43,251.47	13.33%	80.00%	1.67%	1.67%	0.00%	96.67%	3.33%	0.00%	0.00%	0.00%	0.00%	3.33%
SERVICE MAINTENANCE	4	1	2	1	0	0	4	0	0	0	0	0	0
Average Annual Salary:	\$31,866.41	25.00%	50.00%	25.00%	0.00%	0.00% 10	00.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Department Totals:	137	16	90	2	2	0	110	5	21	0	1	0 -	27
General Services	100.00%	11.68%	65.69%	1.46%	1.46%	0.00%	80.29%	3.65%	15.33%	0.00%	0.73%	0.00%	19.71%

General Sessions Court				MALE			r r			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS  Average Annual Salary:	13 \$141,879.69	0	6 46.15%	0	0	0 0.00%	6 46.15%	3 23.08%	4 30.77%	0.00%	0.00%	0.00%	7 53.85%
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	13 \$63,163.68	0.00%	10 76.92%	0 0.00%	0 0.00%	0	10	1 7.69%	2 15.38%	0 0.00%	0 0.00%	0 0.00%	3
PROFESSIONALS  Average Annual Salary:	47 \$37,809.54	4 8.51%	22 46.81%	0	0	0.00%	26 55.32%	10 21.28%	11 23.40%	0.00%	0.00%	0.00%	21 44.68%
PROTECTIVE SERVICE WORKERS  Average Annual Salary:	32 \$48,323.34	10 31.25%	18 56.25%	0	1 3.13%	0.00%	29 90.63%	1 3.13%	2 6.25%	0.00%	0.00%	0.00%	3 9.38%
PARA-PROFESSIONALS Average Annual Salary:	1 \$7,199.52	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	25 \$34,906.96	2 8.00%	1 4.00%	0	0	0.00%	3 12.00%	5 20.00%	12 48.00%	5 20.00%	0.00%	0.00%	22 88.00%
SERVICE MAINTENANCE Average Annual Salary:	1 \$29,874.00	0.00%	0 0.00%	0 0.00%	0	0 0.00%	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	0.00%	1 100.00%
Department Totals:  General Sessions Court	132 100.00%	16 12.12%	57 43.18%	0.00%	1 0.76%	0 0.00%	74 56.06%	22 16.67%	31 23.48%	5 3.79%	0.00%	0.00%	58 43.94%

Health				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTA	L BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	59	3	26	0	0	0   29	8	19	2	1	0 ;	30
Average Annual Salary:	\$67,377.37	5.08%	44.07%	0.00%	0.00%	0.00% 49.15%	13.56%	32.20%	3.39%	1.69%	0.00%	50.85%
PROFESSIONALS	254	7	25	1	0	0 33	73	136	10	2	0	221
Average Annual Salary:	\$47,775.80	2.76%	9.84%	0.39%	0.00%	0.00% 12.99%	28.74%	53.54%	3.94%	0.79%	0.00%	87.01%
TECHNICIANS	8	1	2	0	0	0   3	1	4	0	0	0	5
Average Annual Salary:	\$36,211.30	12.50%	25.00%	0.00%	0.00%	0.00% 37.50%	12.50%	50.00%	0.00%	0.00%	0.00%	62.50%
PROTECTIVE SERVICE WORKERS	3	1	2	0	0	0   3	0	0	0	0	0	0
Average Annual Salary:	\$42,234.69	33.33%	66.67%	0.00%	0.00%	0.00% 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
PARA-PROFESSIONALS	35	3	3	3	1	0   10	14	7	4	0	0	25
Average Annual Salary:	\$23,392.10	8.57%	8.57%	8.57%	2.86%	0.00% 28.57%	40.00%	20.00%	11.43%	0.00%	0.00%	71.43%
ADMINISTRATIVE SUPPORT	83	5	6	1	0	0   12	26	31	12	2	0	71
Average Annual Salary:	\$36,025.37	6.02%	7.23%	1.20%	0.00%	0.00% 14.46%	31.33%	37.35%	14.46%	2.41%	0.00%	85.54%
SKILLED CRAFT WORKERS	1	0	1	0	0	0   1	0	0	0	0	0	0
Average Annual Salary:	\$42,067.32	0.00%	100.00%	0.00%	0.00%	0.00% 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
SERVICE MAINTENANCE	29	10	5	2	0	0   17	3	9	0	0	0	12
Average Annual Salary:	\$32,154.96	34.48%	17.24%	6.90%	0.00%	0.00% 58.62%	10.34%	31.03%	0.00%	0.00%	0.00%	41.38%
Department Totals:	472	30	70	7	1	0 108	125	206	28	5	0	364
Health	100.00%	6.36%	14.83%	1.48%	0.21%	0.00% 22.88%	26.48%	43.64%	5.93%	1.06%	0.00%	77.12%

Historical Commission				MALE		!				F	EMALE		1
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS Average Annual Salary:	1 \$83,652.24	0 0.00%	1 100.00%	0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
PROFESSIONALS  Average Annual Salary:	7 \$51,266.48	0.00%	3 42.86%	0 0.00%	0 0.00%	0.00%	3 42.86%	0 0.00%	4 57.14%	0 0.00%	0 0.00%	0.00%	
ADMINISTRATIVE SUPPORT  Average Annual Salary:	2 \$28,497.56	0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
Department Totals: Historical Commission	10 100.00%	0.00%	4 40.00%	0 0.00%	0 0.00%	0.00%	4 40.00%	0 0.00%	6 60.00%	0 0.00%	0 0.00%	0.00%	

Human Relations Commission				MALE			1			F	EMALE		
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS Average Annual Salary:	1 \$85,000.00	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
PROFESSIONALS  Average Annual Salary:	1 \$48,437.60	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	
ADMINISTRATIVE SUPPORT  Average Annual Salary:	2 \$37,888.52	1 50.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	50.00%	0 0.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	1 50.00%
Department Totals:  Human Relations Commission	4 100.00%	1 25.00%	1 25.00%	0 0.00%	0.00%	0.00%	50.00%	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0.00%	2 50.00%

Human Resources				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	6 \$92,012.29	1 16.67%	1 16.67%	0	0 0.00%	0 2 0.00% 33.33%	0 0.00%	4 66.67%	0.00%	0 0.00%	0.00%	4 66.67%
PROFESSIONALS  Average Annual Salary:	36 \$51,226.55	5 13.89%	10 27.78%	0 0.00%	0 0.00%	0 15 0.00% 41.67%	6 16.67%	13 36.11%	0 0.00%	2 5.56%	0.00%	
TECHNICIANS  Average Annual Salary:	5 \$48,848.07	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0 0.00% 0.00%	0 0.00%	5 100.00%	0 0.00%	0 0.00%	0.00%	5 100.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	7 \$48,885.94	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%	4 57.14%	3 42.86%	0 0.00%	0 0.00%	0.00%	7 100.00%
Department Totals:  Human Resources	54 100.00%	6 11.11%	11 20.37%	0.00%	0 0.00%	0 17 0.00% 31.48%	10 18.52%	25 46.30%	0 0.00%	2 3.70%	0.00%	

Information Technology Service				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	43 \$80,847.45	1 2.33%	28 65.12%	0.00%	1 2.33%	0 30 0.00% 69.77%	0 0.00%	12 27.91%	0 0.00%	1 2.33%	0.00%	13 30.23%
PROFESSIONALS  Average Annual Salary:	56 \$54,408.28	4 7.14%	37 66.07%	1 1.79%	0 0.00%	0 42 0.00% 75.00%	2 3.57%	10 17.86%	0 0.00%	1 1.79%	1 1.79%	14 25.00%
TECHNICIANS  Average Annual Salary:	18 \$40,491.37	3 16.67%	8 44.44%	0 0.00%	0 0.00%	0 11 0.00% 61.11%	2 11.11%	5 27.78%	0 0.00%	0.00%	0.00%	7 38.89%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	3 \$44,098.37	1 33.33%	1 33.33%	0 0.00%	0 0.00%	0 2 0.00% 66.67%	0.00%	1 33.33%	0.00%	0 0.00%	0.00%	
Department Totals:  Information Technology Service	120 100.00%	9 7.50%	74 61.67%	1 0.83%	1 0.83%	0 85 0.00% 70.83%	4 3.33%	28 23.33%	0 0.00%	2 1.67%	0.83%	35 29.17%

Internal Audit				MALE			I i			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	1	0	1	0	0	0	; 1	0	0	0	0	0 ;	0
Average Annual Salary:	\$138,653.59	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
PROFESSIONALS	6	0	3	0	1	0	4	1	1	0	0	0 ;	2
Average Annual Salary:	\$61,997.23	0.00%	50.00%	0.00%	16.67%	0.00%	66.67%	16.67%	16.67%	0.00%	0.00%	0.00%	33.33%
Department Totals:	7	0	4	0	1	0	5	1	1	0	0	0 }	2
Internal Audit	100.00%	0.00%	57.14%	0.00%	14.29%	0.00%	71.43%	14.29%	14.29%	0.00%	0.00%	0.00%	28.57%

Justice Integration Services				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	6 \$82,695.39	0 0.00%	3 50.00%	0.00%	0 0.00%	1 16.67%	66.67%	0 0.00%	2 33.33%	0 0.00%	0 0.00%	0 0.00%	2 33.33%
PROFESSIONALS  Average Annual Salary:	9 \$62,600.90	1 11.11%	7 77.78%	0 0.00%	0 0.00%	0 0.00%	88.89%	0 0.00%	1 11.11%	0 0.00%	0 0.00%	0.00%	1 11.11%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	1 \$20,574.32	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
Department Totals:  Justice Integration Services	16 100.00%	1 6.25%	10 62.50%	0 0.00%	0 0.00%	1 6.25%	12 75.00%	0 0.00%	4 25.00%	0 0.00%	0 0.00%	0.00%	

Juvenile Court				MALE			I.			F	EMALE	ļ	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS	1	0	0	0	0	0	0	1	0	0	0	0	1
Average Annual Salary:	\$167,676.00	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
OFFICIALS AND ADMINISTRATORS	12	1	6	0	0	0	7	1	4	0	0	0	5
Average Annual Salary:	\$90,570.29	8.33%	50.00%	0.00%	0.00%	0.00%	58.33%	8.33%	33.33%	0.00%	0.00%	0.00%	41.67%
PROFESSIONALS	59	15	8	0	0	0	23	18	18	0	0	0	36
Average Annual Salary:	\$45,574.86	25.42%	13.56%	0.00%	0.00%	0.00%	38.98%	30.51%	30.51%	0.00%	0.00%	0.00%	61.02%
PROTECTIVE SERVICE WORKERS	15	6	4	2	0	0	12	0	3	0	0	0	3
Average Annual Salary:	\$41,467.50	40.00%	26.67%	13.33%	0.00%	0.00%	80.00%	0.00%	20.00%	0.00%	0.00%	0.00%	20.00%
ADMINISTRATIVE SUPPORT	14	0	0	0	0	0	0	5	9	0	0	0	14
Average Annual Salary:	\$38,553.11	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	35.71%	64.29%	0.00%	0.00%	0.00%	100.00%
SERVICE MAINTENANCE	5	0	0	0	0	0	0	4	1	0	0	0	5
Average Annual Salary:	\$25,388.66	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	80.00%	20.00%	0.00%	0.00%	0.00%	100.00%
Department Totals:	106	22	18	2	0	0	42	29	35	0	0	0	64
Juvenile Court	100.00%	20.75%	16.98%	1.89%	0.00%	0.00%	39.62%	27.36%	33.02%	0.00%	0.00%	0.00%	60.38%

Juvenile Court Clerk				MALE			1			F	EMALE	1	1
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS	1	0	1	0	0	0	1	0	0	0	0	0	0
Average Annual Salary:	\$125,453.00	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
OFFICIALS AND ADMINISTRATORS	1	1	0	0	0	0	1	0	0	0	0	0	0
Average Annual Salary:	\$69,300.14	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
PROFESSIONALS	1	0	0	0	0	0	. 0	0	1	0	0	0	1
Average Annual Salary:	\$47,977.02	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
ADMINISTRATIVE SUPPORT	26	1	4	0	0	0	5	6	13	0	0	2	21
Average Annual Salary:	\$31,047.90	3.85%	15.38%	0.00%	0.00%	0.00%	19.23%	23.08%	50.00%	0.00%	0.00%	7.69%	80.77%
Department Totals:	29	2	5	0	0	0	7	6	14	0	0	2	22
Juvenile Court Clerk	100.00%	6.90%	17.24%	0.00%	0.00%	0.00%	24.14%	20.69%	48.28%	0.00%	0.00%	6.90%	75.86%

Law				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	5 \$127,785.15	1 20.00%	4 80.00%	0.00%	0 0.00%	0 5 0.00% 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	
PROFESSIONALS  Average Annual Salary:	31 \$77,890.41	1 3.23%	13 41.94%	0 0.00%	0 0.00%	0 14 0.00% 45.16%	1 3.23%	16 51.61%	0 0.00%	0 0.00%	0.00%	17 54.84%
PARA-PROFESSIONALS  Average Annual Salary:	7 \$37,105.40	1 14.29%	1 14.29%	0 0.00%	0 0.00%	0 2 0.00% 28.57%	3 42.86%	2 28.57%	0 0.00%	0 0.00%	0.00%	5 71.43%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	3 \$45,255.47	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0 0.00% 0.00%	1 33.33%	2 66.67%	0 0.00%	0 0.00%	0.00%	3 100.00%
Department Totals:  Law	46 100.00%	3 6.52%	18 39.13%	0.00%	0 0.00%	0 21 0.00% 45.65%	5 10.87%	20 43.48%	0 0.00%	0 0.00%	0.00%	

Mayor's Office				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS  Average Annual Salary:	1 \$136,500.00	0 0.00%	1 100.00%	0.00%	0 0.00%	0 1	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	4 \$121,549.46	0.00%	3 75.00%	0 0.00%	0 0.00%	0 3 0.00% 75.00%	0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%
PROFESSIONALS  Average Annual Salary:	7 \$82,079.74	0 0.00%	2 28.57%	0 0.00%	0 0.00%	0 2 0.00% 28.57%	0.00%	4 57.14%	0 0.00%	1 14.29%	0.00%	5 71.43%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	4 \$43,559.07	1 25.00%	0.00%	0 0.00%	0 0.00%	0 1 1 0.00% 25.00%	0.00%	3 75.00%	0 0.00%	0 0.00%	0.00%	3 75.00%
Department Totals:  Mayor's Office	16 100.00%	1 6.25%	6 37.50%	0.00%	0 0.00%	0 7 0.00% 43.75%	0 0.00%	8 50.00%	0 0.00%	1 6.25%	0.00%	9 56.25%

Metro Action Commission				MALE		!				F	EMALE	!	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	4 \$86,027.19	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	3 75.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	4 100.00%
PROFESSIONALS  Average Annual Salary:	111 \$41,240.64	6 5.41%	1 0.90%	0 0.00%	0 0.00%	0.00%	7 6.31%	73 65.77%	29 26.13%	1 0.90%	0 0.00%	0.90%	104 93.69%
TECHNICIANS  Average Annual Salary:	7 \$29,184.19	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	4 57.14%	3 42.86%	0 0.00%	0 0.00%	0.00%	7 100.00%
PARA-PROFESSIONALS Average Annual Salary:	32 \$35,067.48	2 6.25%	3 9.38%	0 0.00%	1 3.13%	0.00%	6 18.75%	23 71.88%	1 3.13%	2 6.25%	0.00%	0.00%	26 81.25%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	93 \$23,493.66	1 1.08%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 1.08%	66 70.97%	20 21.51%	4 4.30%	0 0.00%	2.15%	92 98.92%
SERVICE MAINTENANCE Average Annual Salary:	45 \$29,392.01	17 37.78%	4 8.89%	0.00%	0	0.00%	21 46.67%	22 48.89%	2 4.44%	0.00%	0.00%	0.00%	24 53.33%
Department Totals:  Metro Action Commission	292 100.00%	26 8.90%	8 2.74%	0.00%	1 0.34%	0.00%	35 11.99%	191 65.41%	56 19.18%	7 2.40%	0.00%	3 1.03%	257 88.01%

Metropolitan Clerk				MALE			1			FI	EMALE	H- 1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
PROFESSIONALS	3	0	1	0	0	0	; 1	0	2	0	0	0 ;	2
Average Annual Salary:	\$63,325.46	0.00%	33.33%	0.00%	0.00%	0.00%	33.33%	0.00%	66.67%	0.00%	0.00%	0.00%	66.67%
ADMINISTRATIVE SUPPORT	3	0	2	0	0	0	2	0	1	0	0	0 ;	1
Average Annual Salary:	\$38,907.23	0.00%	66.67%	0.00%	0.00%	0.00%	66.67%	0.00%	33.33%	0.00%	0.00%	0.00%	33.33%
Department Totals:	6	0	3	0	0	0	3	0	3	0	0	0 }	3
Metropolitan Clerk	100.00%	0.00%	50.00%	0.00%	0.00%	0.00%	50.00%	0.00%	50.00%	0.00%	0.00%	0.00%	50.00%

Metropolitan Council				MALE			t t			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS  Average Annual Salary:	41 \$15,048.78	5 12.20%	24 58.54%	0 0.00%	0 0.00%	0 0.00%	29 70.73%	4 9.76%	8 19.51%	0 0.00%	0 0.00%	0.00%	12 29.27%
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	4 \$88,504.22	0 0.00%	3 75.00%	0 0.00%	0 0.00%	0 0.00%	3 75.00%	0 0.00%	1 25.00%	0 0.00%	0 0.00%	0.00%	1 25.00%
PROFESSIONALS  Average Annual Salary:	2 \$56,964.01	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	1 50.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	1 \$51,768.27	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0.00%	1 100.00%
Department Totals:  Metropolitan Council	48 100.00%	5 10.42%	27 56.25%	0 0.00%	0 0.00%	0 0.00%	32 66.67%	5 10.42%	11 22.92%	0 0.00%	0 0.00%	0.00%	16 33.33%

MTA				MALE			1			F	EMALE	1	
т	OTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary: \$215,00	1	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
Department Totals:	1	0	1	0	0	0	1	0	0	0	0	0 }	0
MTA 10	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Municipal Auditorium				MALE			i i			F	EMALE	I.	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$90,920.68	0 0.00%	1 100.00%	0.00%	0 0.00%	0 0.00%	100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
PROFESSIONALS  Average Annual Salary:	4 \$51,315.34	0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 25.00%	3 75.00%	0.00%	0 0.00%	0.00%	4 100.00%
SKILLED CRAFT WORKERS  Average Annual Salary:	3 \$40,496.56	0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	3 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
SERVICE MAINTENANCE Average Annual Salary:	1 \$40,896.18	1 100.00%	0.00%	0 0.00%	0 0.00%	0 0.00%	100.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	
Department Totals:  Municipal Auditorium	9	1 11.11%	4 44.44%	0.00%	0 0.00%	0 0.00%	55.56%	1 11.11%	3 33.33%	0 0.00%	0 0.00%	0.00%	

NCAC				MALE		I t				F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS Average Annual Salary:	5 \$76,477.01	0 0.00%	4 80.00%	0.00%	0 0.00%	0.00%	4 80.00%	0 0.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	1 20.00%
PROFESSIONALS  Average Annual Salary:	24 \$44,694.44	3 12.50%	5 20.83%	0 0.00%	0 0.00%	0.00%	8 33.33%	9 37.50%	7 29.17%	0.00%	0 0.00%	0.00%	16 66.67%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	9 \$36,915.22	0.00%	2 22.22%	0 0.00%	0 0.00%	0.00%	2 22.22%	5 55.56%	2 22.22%	0 0.00%	0 0.00%	0.00%	7 77.78%
SERVICE MAINTENANCE Average Annual Salary:	1 \$8,840.00	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0.00%
Department Totals:  NCAC	39 100.00%	3 7.69%	12 30.77%	0.00%	0 0.00%	0.00%	15 38.46%	14 35.90%	10 25.64%	0 0.00%	0 0.00%	0.00%	24 61.54%

Office of Emergency Mgmt				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$56,362.86	0 0.00%	1 100.00%	0.00%	0 0.00%	0 0.00%	100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
PROFESSIONALS  Average Annual Salary:	4 \$32,757.75	0 0.00%	2 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%	0 0.00%	2 50.00%	0.00%	0 0.00%	0.00%	2 50.00%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	6 \$31,170.81	0.00%	3 50.00%	0 0.00%	0 0.00%	0 0.00%	50.00%	0 0.00%	3 50.00%	0 0.00%	0 0.00%	0.00%	3 50.00%
Department Totals:  Office of Emergency Mgmt	11 100.00%	0 0.00%	6 54.55%	0.00%	0 0.00%	0 0.00%	6 54.55%	0 0.00%	5 45.45%	0.00%	0.00%	0.00%	5 45.45%

Parks				MALE			1			F	EMALE	1.	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	13	1	7	0	0	0	8	1	4	0	0	0	5
Average Annual Salary:	\$87,413.62	7.69%	53.85%	0.00%	0.00%	0.00%	61.54%	7.69%	30.77%	0.00%	0.00%	0.00%	38.46%
PROFESSIONALS	106	17	36	0	0	1	54	14	38	0	0	0 ;	52
Average Annual Salary:	\$43,624.29	16.04%	33.96%	0.00%	0.00%	0.94%	50.94%	13.21%	35.85%	0.00%	0.00%	0.00%	49.06%
TECHNICIANS	5	0	2	0	0	0	2	1	2	0	0	0	3
Average Annual Salary:	\$27,240.56	0.00%	40.00%	0.00%	0.00%	0.00%	40.00%	20.00%	40.00%	0.00%	0.00%	0.00%	60.00%
PROTECTIVE SERVICE WORKERS	23	8	12	1	0	0	21	0	1	1	0	0 ;	2
Average Annual Salary:	\$41,579.94	34.78%	52.17%	4.35%	0.00%	0.00%	91.30%	0.00%	4.35%	4.35%	0.00%	0.00%	8.70%
PARA-PROFESSIONALS	163	48	26	1	0	0	75	33	50	3	2	0	88
Average Annual Salary:	\$15,850.48	29.45%	15.95%	0.61%	0.00%	0.00%	46.01%	20.25%	30.67%	1.84%	1.23%	0.00%	53.99%
ADMINISTRATIVE SUPPORT	47	5	14	0	0	0	19	4	23	0	1	0 ;	28
Average Annual Salary:	\$24,133.96	10.64%	29.79%	0.00%	0.00%	0.00%	40.43%	8.51%	48.94%	0.00%	2.13%	0.00%	59.57%
SKILLED CRAFT WORKERS	16	0	16	0	0	0	16	0	0	0	0	0 ;	0
Average Annual Salary:	\$41,796.74	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
SERVICE MAINTENANCE	211	60	123	2	1	0	186	10	12	2	1	0 ;	25
Average Annual Salary:	\$25,534.84	28.44%	58.29%	0.95%	0.47%	0.00%	88.15%	4.74%	5.69%	0.95%	0.47%	0.00%	11.85%
Department Totals:	584	139	236	4	1	1	381	63	130	6	4	0	203
Parks	100.00%	23.80%	40.41%	0.68%	0.17%	0.17%	65.24%	10.79%	22.26%	1.03%	0.68%	0.00%	34.76%

Planning Commission				MALE						FI	EMALE	i i	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS Average Annual Salary:	8 \$85,263.76	1 12.50%	4 50.00%	0.00%	0 0.00%	0 0.00%	5 62.50%	0 0.00%	3 37.50%	0.00%	0 0.00%	0.00%	3 37.50%
PROFESSIONALS  Average Annual Salary:	35 \$62,117.30	1 2.86%	15 42.86%	0 0.00%	0 0.00%	1 2.86%	17 48.57%	4 11.43%	14 40.00%	0 0.00%	0 0.00%	0.00%	
TECHNICIANS  Average Annual Salary:	7 \$38,657.44	2 28.57%	3 42.86%	0 0.00%	0 0.00%	0 0.00%	5 71.43%	0 0.00%	2 28.57%	0 0.00%	0 0.00%	0.00%	2 28.57%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	1 \$43,804.09	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
SERVICE MAINTENANCE Average Annual Salary:	3 \$11,656.67	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 33.33%	1 33.33%	0 0.00%	0 0.00%	1 33.33%	3 100.00%
Department Totals:  Planning Commission	54 100.00%	4 7.41%	22 40.74%	0.00%	0 0.00%	1 1.85%	27 50.00%	5 9.26%	21 38.89%	0 0.00%	0 0.00%	1.85%	

Police				MALE		! !			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	28 \$95,144.41	2 7.14%	13 46.43%	0 0.00%	1 3.57%	0 16 0.00% 57.14%	0 0.00%	12 42.86%	0 0.00%	0 0.00%	0.00%	12 42.86%
PROFESSIONALS  Average Annual Salary:	171 \$62,877.22	7 4.09%	104 60.82%	1 0.58%	1 0.58%	0 113 0.00% 66.08%	13 7.60%	42 24.56%	2 1.17%	1 0.58%	0.00%	58 33.92%
TECHNICIANS  Average Annual Salary:	244 \$65,206.09	22 9.02%	188 77.05%	2 0.82%	2 0.82%	0 214 0.00% 87.70%	11 4.51%	18 7.38%	1 0.41%	0 0.00%	0.00%	30 12.30%
PROTECTIVE SERVICE WORKERS  Average Annual Salary:	1330 \$46,629.48	142 10.68%	921 69.25%	21 1.58%	20 1.50%	3 1107 0.23% 83.23%	87 6.54%	133 10.00%	2 0.15%	1 0.08%	0.00%	223 16.77%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	180 \$36,825.53	13 7.22%	32 17.78%	1 0.56%	0 0.00%	0 46 0.00% 25.56%	48 26.67%	85 47.22%	1 0.56%	0 0.00%	0.00%	134 74.44%
SKILLED CRAFT WORKERS  Average Annual Salary:	4 \$41,630.77	1 25.00%	2 50.00%	1 25.00%	0 0.00%	0 4 0.00% 100.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0.00%
Department Totals:  Police	1957 100.00%	187 9.56%	1260 64.38%	26 1.33%	24 1.23%	3 1500 0.15% 76.65%	159 8.12%	290 14.82%	6 0.31%	2 0.10%	0.00%	457 23.35%

Public Defender				MALE			1			F	EMALE		1
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS	1	0	0	0	0	0	0	0	1	0	0	0	† 1
Average Annual Salary:	\$148,505.00	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
OFFICIALS AND ADMINISTRATORS	3	0	0	0	0	0	0	1	2	0	0	0	3
Average Annual Salary:	\$82,029.52	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	66.67%	0.00%	0.00%	0.00%	100.00%
PROFESSIONALS	51	2	15	0	1	0	18	6	26	1	0	0	33
Average Annual Salary:	\$60,716.90	3.92%	29.41%	0.00%	1.96%	0.00%	35.29%	11.76%	50.98%	1.96%	0.00%	0.00%	64.71%
PROTECTIVE SERVICE WORKERS	7	1	3	1	0	0	5	1	1	0	0	0	2
Average Annual Salary:	\$46,567.11	14.29%	42.86%	14.29%	0.00%	0.00%	71.43%	14.29%	14.29%	0.00%	0.00%	0.00%	28.57%
PARA-PROFESSIONALS	3	0	0	0	0	0	0	0	3	0	0	0	3
Average Annual Salary:	\$41,546.32	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
ADMINISTRATIVE SUPPORT	13	0	0	0	0	0	0	5	8	0	0	0	13
Average Annual Salary:	\$42,751.46	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	38.46%	61.54%	0.00%	0.00%	0.00%	100.00%
Department Totals:	78	3	18	1	1	0	23	13	41	1	0	0	55
Public Defender	100.00%	3.85%	23.08%	1.28%	1.28%	0.00%	29.49%	16.67%	52.56%	1.28%	0.00%	0.00%	70.51%

Public Library				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	4	0	2	0	0	0	2	0	2	0	0	0 ¦	2
Average Annual Salary:	\$94,759.01	0.00%	50.00%	0.00%	0.00%	0.00%	50.00%	0.00%	50.00%	0.00%	0.00%	0.00%	50.00%
PROFESSIONALS	96	2	22	0	0	0	24	9	62	0	0	1 ;	72
Average Annual Salary:	\$51,927.27	2.08%	22.92%	0.00%	0.00%	0.00%	25.00%	9.38%	64.58%	0.00%	0.00%	1.04%	75.00%
TECHNICIANS	7	0	5	0	0	0	5	0	2	0	0	0 ¦	2
Average Annual Salary:	\$41,203.88	0.00%	71.43%	0.00%	0.00%	0.00%	71.43%	0.00%	28.57%	0.00%	0.00%	0.00%	28.57%
PROTECTIVE SERVICE WORKERS	3	0	3	0	0	0	3	0	0	0	0	0 ;	0
Average Annual Salary:	\$28,828.15	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
PARA-PROFESSIONALS	106	7	31	0	0	1	39	23	43	1	0	0 ¦	67
Average Annual Salary:	\$27,995.22	6.60%	29.25%	0.00%	0.00%	0.94%	36.79%	21.70%	40.57%	0.94%	0.00%	0.00%	63.21%
ADMINISTRATIVE SUPPORT	80	8	13	2	0	0	23	9	45	2	0	1 ;	57
Average Annual Salary:	\$20,993.48	10.00%	16.25%	2.50%	0.00%	0.00%	28.75%	11.25%	56.25%	2.50%	0.00%	1.25%	71.25%
SKILLED CRAFT WORKERS	4	0	4	0	0	0	4	0	0	0	0	0 ;	0
Average Annual Salary:	\$52,008.04	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
SERVICE MAINTENANCE	27	13	8	0	0	0	21	3	3	0	0	0 ¦	6
Average Annual Salary:	\$29,698.65	48.15%	29.63%	0.00%	0.00%	0.00%	77.78%	11.11%	11.11%	0.00%	0.00%	0.00%	22.22%
Department Totals:	327	30	88	2	0	1	121	44	157	3	0	2 :	206
Public Library	100.00%	9.17%	26.91%	0.61%	0.00%	0.31%	37.00%	13.46%	48.01%	0.92%	0.00%	0.61%	63.00%

Public Works				MALE		1			FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER 1	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	29 \$71,989.31	2 6.90%	21 72.41%	0.00%	0 0.00%	0 23 0.00% 79.31%	0 0.00%	6 20.69%	0 0.00%	0 0.00%	0 0.00% 2	6 20.69%
PROFESSIONALS  Average Annual Salary:	39	5	25	0	0	0 30	0	9	0	0	0	9
	\$63,668.83	12.82%	64.10%	0.00%	0.00%	0.00% 76.92%	0.00%	23.08%	0.00%	0.00%	0.00% 2	23.08%
TECHNICIANS  Average Annual Salary:	21	5	11	0	0	0 16	1	4	0	0	0	5
	\$47,119.27	23.81%	52.38%	0.00%	0.00%	0.00% 76.19%	4.76%	19.05%	0.00%	0.00%	0.00% 2	23.81%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	25	3	2	0	0	0 5	6	12	1	0	1	20
	\$40,384.18	12.00%	8.00%	0.00%	0.00%	0.00% 20.00%	24.00%	48.00%	4.00%	0.00%	4.00% 8	30.00%
SKILLED CRAFT WORKERS  Average Annual Salary:	3	1	2	0	0	0 3	0	0	0	0	0	0
	\$34,157.46	33.33%	66.67%	0.00%	0.00%	0.00% 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
SERVICE MAINTENANCE Average Annual Salary:	261	94	163	3	0	0 260	0	1	0	0	0	1
	\$34,130.03	36.02%	62.45%	1.15%	0.00%	0.00% 99.62%	0.00%	0.38%	0.00%	0.00%	0.00%	0.38%
Department Totals:  Public Works	378 100.00%	110 29.10%	224 59.26%	3 0.79%	0 0.00%	0 337 0.00% 89.15%	7 1.85%	32 8.47%	1 0.26%	0 0.00%	0.26%	41 10.85%

Register of Deeds				MALE			I I			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	1 \$109,921.00	0 0.00%	1 100.00%	0.00%	0 0.00%	0 0.00%	100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
PROFESSIONALS  Average Annual Salary:	24 \$52,242.50	0.00%	11 45.83%	0 0.00%	0 0.00%	0 0.00%	11 45.83%	0 0.00%	13 54.17%	0 0.00%	0 0.00%	0.00%	13 54.17%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	6 \$42,636.00	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	1 16.67%	5 83.33%	0 0.00%	0 0.00%	0.00%	6 100.00%
Department Totals:  Register of Deeds	31 100.00%	0 0.00%	12 38.71%	0 0.00%	0 0.00%	0 0.00%	12	1 3.23%	18 58.06%	0 0.00%	0 0.00%	0.00%	19 61.29%

Sheriff				MALE		1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS	1	0	1	0	0	0   1	0	0	0	0	0 ;	0
Average Annual Salary:	\$151,718.13	0.00%	100.00%	0.00%	0.00%	0.00% 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
OFFICIALS AND ADMINISTRATORS	23	1	13	0	0	0 14	4	5	0	0	0 ;	9
Average Annual Salary:	\$90,192.65	4.35%	56.52%	0.00%	0.00%	0.00% 60.87%	17.39%	21.74%	0.00%	0.00%	0.00%	39.13%
PROFESSIONALS	198	36	65	2	1	1 105	39	48	4	2	0 ¦	93
Average Annual Salary:	\$44,415.64	18.18%	32.83%	1.01%	0.51%	0.51% 53.03%	19.70%	24.24%	2.02%	1.01%	0.00%	46.97%
TECHNICIANS	12	1	5	0	0	0 ; 6	2	4	0	0	0	6
Average Annual Salary:	\$47,235.42	8.33%	41.67%	0.00%	0.00%	0.00% 50.00%	16.67%	33.33%	0.00%	0.00%	0.00%	50.00%
PROTECTIVE SERVICE WORKERS	462	124	245	6	1	3 379	45	35	2	0	1	83
Average Annual Salary:	\$38,797.63	26.84%	53.03%	1.30%	0.22%	0.65% 82.03%	9.74%	7.58%	0.43%	0.00%	0.22%	17.97%
PARA-PROFESSIONALS	4	0	0	0	0	0 ; 0	3	1	0	0	0 ;	4
Average Annual Salary:	\$33,871.73	0.00%	0.00%	0.00%	0.00%	0.00% 0.00%	75.00%	25.00%	0.00%	0.00%	0.00%	100.00%
ADMINISTRATIVE SUPPORT	160	30	46	1	0	0 ; 77	42	40	0	1	0	83
Average Annual Salary:	\$34,986.29	18.75%	28.75%	0.63%	0.00%	0.00% 48.13%	26.25%	25.00%	0.00%	0.63%	0.00%	51.88%
SERVICE MAINTENANCE	14	1	13	0	0	0   14	0	0	0	0	0	0
Average Annual Salary:	\$46,034.46	7.14%	92.86%	0.00%	0.00%	0.00% 100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Department Totals:	874	193	388	9	2	4 596	135	133	6	3	1 .	278
Sheriff	100.00%	22.08%	44.39%	1.03%	0.23%	0.46% 68.19%	15.45%	15.22%	0.69%	0.34%	0.11%	31.81%

Social Services				MALE		I.				FI	EMALE	I	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER TO	OTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	8 \$89,839.35	1 12.50%	1 12.50%	0 0.00%	0	0 0.00% 25.	.00%	4 50.00%	2 25.00%	0 0.00%	0 0.00%	0.00%	6 75.00%
PROFESSIONALS  Average Annual Salary:	32 \$55,773.44	7 21.88%	2 6.25%	0.00%	0	0 0.00% 28.	9.13%	15 46.88%	6 18.75%	1 3.13%	1 3.13%	0.00%	
PARA-PROFESSIONALS Average Annual Salary:	29 \$24,196.98	0 0.00%	2 6.90%	0 0.00%	0 0.00%	0.00% 6.	2 .90%	17 58.62%	10 34.48%	0 0.00%	0 0.00%	0.00%	27 93.10%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	5 \$39,292.33	0.00%	0 0.00%	0 0.00%	0 0.00%	0.00% 0.	0	4 80.00%	1 20.00%	0 0.00%	0 0.00%	0.00%	5 100.00%
SERVICE MAINTENANCE Average Annual Salary:	2 \$32,673.96	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00% 0.	0.00%	0 0.00%	2 100.00%	0 0.00%	0 0.00%	0.00%	2 100.00%
Department Totals: Social Services	76 100.00%	8 10.53%	5 6.58%	0	0 0.00%	0 0.00% 17.	13	40 52.63%	21 27.63%	1 1.32%	1 1.32%	0.00%	

Soil and Water Conservation				MALE		1				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ADMINISTRATIVE SUPPORT Average Annual Salary:	1 \$46,458.81	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
Department Totals:	1	0	0	0	0	0	0	0	1	0	0	0	1
Soil and Water Conservation	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%

Sports Authority				MALE			! !			Fi	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	1	0	1	0	0	0	<u> </u>	0	0	0	0	0 ;	0
Average Annual Salary:	\$97,389.25	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
PROFESSIONALS	1	0	0	0	0	0	, 0	1	0	0	0	0 ;	1
Average Annual Salary:	\$54,248.15	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Department Totals:	2	0	1	0	0	0	1	1	0	0	0	0 :	1
Sports Authority	100.00%	0.00%	50.00%	0.00%	0.00%	0.00%	50.00%	50.00%	0.00%	0.00%	0.00%	0.00%	50.00%

State Fair Board				MALE		1				FI	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	3 \$67,999.83	0 0.00%	2 66.67%	0.00%	0 0.00%	0.00%	2 66.67%	0 0.00%	1 33.33%	0.00%	0 0.00%	0.00%	1 33.33%
PROFESSIONALS  Average Annual Salary:	3 \$59,513.94	0 0.00%	2 66.67%	0 0.00%	0 0.00%	0.00%	2 66.67%	0 0.00%	1 33.33%	0 0.00%	0 0.00%	0.00%	1 33.33%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	7 \$25,228.42	1 14.29%	2 28.57%	0 0.00%	0 0.00%	0.00%	3 42.86%	0 0.00%	3 42.86%	0 0.00%	0 0.00%	1 14.29%	4 57.14%
SKILLED CRAFT WORKERS  Average Annual Salary:	1 \$62,774.90	0.00%	1 100.00%	0 0.00%	0 0.00%	0.00% 10	1 00.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%
SERVICE MAINTENANCE Average Annual Salary:	43 \$7,002.02	4 9.30%	19 44.19%	0 0.00%	0 0.00%	3 6.98%	26 60.47%	5 11.63%	9 20.93%	1 2.33%	0 0.00%	2 4.65%	17 39.53%
Average Annual Salary:	\$988.00	1 50.00%	0.00%	0 0.00%	0 0.00%	0.00%	1 50.00%	0 0.00%	1 50.00%	0 0.00%	0.00%	0.00%	1 50.00%
Department Totals: State Fair Board	59 100.00%	6 10.17%	26 44.07%	0.00%	0 0.00%	3 5.08%	35 59.32%	5 8.47%	15 25.42%	1 1.69%	0 0.00%	3 5.08%	24 40.68%

State Trial Courts				MALE			1			F	EMALE	1	
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	18	3	7	0	0	0	10	1	7	0	0	0 1	8
Average Annual Salary:	\$71,115.42	16.67%	38.89%	0.00%	0.00%	0.00%	55.56%	5.56%	38.89%	0.00%	0.00%	0.00%	44.44%
PROFESSIONALS	69	9	23	0	0	1	33	8	28	0	0	0	36
Average Annual Salary:	\$42,626.90	13.04%	33.33%	0.00%	0.00%	1.45%	47.83%	11.59%	40.58%	0.00%	0.00%	0.00%	52.17%
PROTECTIVE SERVICE WORKERS	39	3	18	0	0	0	21	2	16	0	0	0	18
Average Annual Salary:	\$55,166.89	7.69%	46.15%	0.00%	0.00%	0.00%	53.85%	5.13%	41.03%	0.00%	0.00%	0.00%	46.15%
PARA-PROFESSIONALS	2	1	0	0	0	0	1	0	1	0	0	0	1
Average Annual Salary:	\$31,074.57	50.00%	0.00%	0.00%	0.00%	0.00%	50.00%	0.00%	50.00%	0.00%	0.00%	0.00%	50.00%
ADMINISTRATIVE SUPPORT	7	2	1	0	0	0	3	2	2	0	0	0	4
Average Annual Salary:	\$17,655.67	28.57%	14.29%	0.00%	0.00%	0.00%	42.86%	28.57%	28.57%	0.00%	0.00%	0.00%	57.14%
SERVICE MAINTENANCE	17	6	0	0	0	0	6	9	2	0	0	0	11
Average Annual Salary:	\$15,773.47	35.29%	0.00%	0.00%	0.00%	0.00%	35.29%	52.94%	11.76%	0.00%	0.00%	0.00%	64.71%
Department Totals:	152	24	49	0	0	1	74	22	56	0	0	0	78
State Trial Courts	100.00%	15.79%	32.24%	0.00%	0.00%	0.66%	48.68%	14.47%	36.84%	0.00%	0.00%	0.00%	51.32%

Trustee	MALE					FEMALE							
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
ELECTED OFFICIALS  Average Annual Salary:	2 \$64,911.33	0 0.00%	2 100.00%	0.00%	0 0.00%	0 0.00% 10	2	0 0.00%	0 0.00%	0.00%	0 0.00%	0.00%	0.00%
OFFICIALS AND ADMINISTRATORS  Average Annual Salary:	4 \$66,877.50	0.00%	1 25.00%	0 0.00%	0 0.00%	0.00% 2	1 25.00%	1 25.00%	2 50.00%	0 0.00%	0 0.00%	0.00%	3 75.00%
PROFESSIONALS  Average Annual Salary:	15 \$40,609.60	0.00%	2 13.33%	0 0.00%	0 0.00%	0 0.00% 1	2 13.33%	1 6.67%	12 80.00%	0 0.00%	0 0.00%	0.00%	13 86.67%
ADMINISTRATIVE SUPPORT  Average Annual Salary:	1 \$6,827.60	1 100.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00% 10	1	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0.00%	0.00%
SERVICE MAINTENANCE Average Annual Salary:	5 \$4,089.67	0.00%	2 40.00%	0 0.00%	0 0.00%	0 0.00% 4	2 10.00%	0 0.00%	3 60.00%	0 0.00%	0 0.00%	0 0.00%	3 60.00%
Average Annual Salary:	1 \$5,188.98	0.00%	0.00%	0 0.00%	0 0.00%	0.00%	0 0.00%	0 0.00%	1 100.00%	0 0.00%	0 0.00%	0.00%	1 100.00%
Department Totals:  Trustee	28 100.00%	1 3.57%	7 25.00%	0.00%	0 0.00%	0.00% 2	8 28.57%	2 7.14%	18 64.29%	0 0.00%	0 0.00%	0.00%	20 71.43%

Water Services	MALE						FEMALE						
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL
OFFICIALS AND ADMINISTRATORS	25	5	11	1	0	0	17	2	6	0	0	0 ;	8
Average Annual Salary:	\$97,738.95	20.00%	44.00%	4.00%	0.00%	0.00%	68.00%	8.00%	24.00%	0.00%	0.00%	0.00%	32.00%
PROFESSIONALS	136	14	67	1	2	1	85	14	36	0	1	0 ;	51
Average Annual Salary:	\$61,892.98	10.29%	49.26%	0.74%	1.47%	0.74%	62.50%	10.29%	26.47%	0.00%	0.74%	0.00%	37.50%
TECHNICIANS	94	17	55	1	1	0	74	5	15	0	0	0	20
Average Annual Salary:	\$49,685.22	18.09%	58.51%	1.06%	1.06%	0.00%	78.72%	5.32%	15.96%	0.00%	0.00%	0.00%	21.28%
PROTECTIVE SERVICE WORKERS	1	0	1	0	0	0	<u> </u>	0	0	0	0	0 ;	0
Average Annual Salary:	\$47,786.18	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
PARA-PROFESSIONALS	2	0	0	0	0	0	<u> </u>	1	1	0	0	0	2
Average Annual Salary:	\$29,027.16	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%	50.00%	0.00%	0.00%	0.00%	100.00%
ADMINISTRATIVE SUPPORT	88	6	11	0	0	0	17	38	33	0	0	0 ;	71
Average Annual Salary:	\$37,573.45	6.82%	12.50%	0.00%	0.00%	0.00%	19.32%	43.18%	37.50%	0.00%	0.00%	0.00%	80.68%
SKILLED CRAFT WORKERS	230	53	161	4	1	0	219	4	5	1	1	0	11
Average Annual Salary:	\$46,973.26	23.04%	70.00%	1.74%	0.43%	0.00%	95.22%	1.74%	2.17%	0.43%	0.43%	0.00%	4.78%
SERVICE MAINTENANCE	160	69	88	2	0	0	159	0	0	1	0	0 ¦	1
Average Annual Salary:	\$37,997.89	43.13%	55.00%	1.25%	0.00%	0.00%	99.38%	0.00%	0.00%	0.63%	0.00%	0.00%	0.63%
Department Totals:	736	164	394	9	4	1	572	64	96	2	2	0 :	164
Water Services	100.00%	22.28%	53.53%	1.22%	0.54%	0.14%	77.72%	8.70%	13.04%	0.27%	0.27%	0.00%	22.28%

		MALE						FEMALE						
	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	BLACK	WHITE	HISP	ASIAN	OTHER	TOTAL	
Metro General Government Totals:	9048	1218	4334	89	45	27	5713	1180	2011	85	26	33	3335	
	100.00%	13.46%	47.90%	0.98%	0.50%	0.30%	63.14%	13.04%	22.23%	0.94%	0.29%	0.36%	36.86%	