



ADA COMPLIANCE DIVISION





Metropolitan Government of Nashville & Davidson County

REQUESTING AN ADA ACCOMMODATION

The request for accommodation should be made in writing and include the name,
address and telephone number of the individual requesting the accommodation. The
request should contain the location of the program, service, activity or facility where
the accommodation is required and a description of why the accommodation is
needed

The request should be submitted to the <u>Department's ADA coordinator</u> or to:

Jerry Hall, ADA Title II Coordinator P.O. Box 196300 Nashville, TN 37219-6300 Phone (615) 862-8744 contactADA@Nashville.gov

Within 15 calendar days of the written request, the ADA department coordinator will respond to the individual requesting the accommodation. If the response by the ADA department coordinator does not satisfactorily resolve the issue, the individual making the request may file a formal grievance with the responsible department(s). All written requests for accommodation received by the ADA department coordinator will be kept by the Metropolitan Government at least three years.