

Emergency Communications

Administrative Line of Business

The purpose of the Administrative Line of Business is to provide educational, organizational and informational products to MNECC staff, other Metro Departments and Emergency Communications District Board Members so that the MNECC can fulfill its mission.

Leadership and Accreditation Program

The purpose of the Leadership and Accreditation Program is to provide key results and accreditation products as well as education and community involvement products to the public so their needs are met using the highest industry standards.

Budget Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget: GSD General Fund	848,400	888,558	1,026,800	1,084,800	58,000	5.6%
Total	\$848,400	\$888,558	\$1,026,800	\$1,084,800	\$58,000	5.6%
FTEs: GSD General Fund	2.30	2.30	2.30	2.30	0.00	0.0%
Total	2.30	2.30	2.30	2.30	0.00	0.0%

Non-allocated Financial Transactions

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental "to be determined" budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

Budget Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget: GSD General Fund	-139,100	0	-174,000	0	174,000	-100.0%
Total	-\$139,100	\$0	-\$174,000	\$0	\$174,000	-100.0%

Communications Operational Support Line of Business

The purpose of the Communications Operational Support Line of Business is to provide systems management, results management, Human Resources, Finance, Payroll, and emergency communications training and information products to our emergency communications professionals and our 1st responder partners so they can deliver quick, appropriate emergency and non-emergency assistance to the public.

911 Communications Systems and Equipment Management Program

The purpose of the 911 Communications Systems and Equipment Management Program is to provide troubleshooting, maintenance and administration products to internal and external first responders so they can save lives, protect property, and reduce risk without technology-related delays.

Budget	Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget:	GSD General Fund	862,600	777,846	882,000	796,900	-85,100	-9.6%
	Total	\$862,600	\$777,846	\$882,000	\$796,900	-\$85,100	-9.6%
FTEs:	GSD General Fund	8.15	8.15	8.15	8.15	0.00	0.0%
	Total	8.15	8.15	8.15	8.15	0.00	0.0%

HR, Payroll & Financial Services Program

The purpose of the HR, Payroll, & Financial Program is to provide human resources, payroll and financial management products to the department and to serve as the liaison between MNECC and Metro Central Agencies so MNECC can receive coordination of internal services.

Budget	Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget:	GSD General Fund	341,200	338,604	361,700	333,000	-28,700	-7.9%
	Total	\$341,200	\$338,604	\$361,700	\$333,000	-\$28,700	-7.9%
FTEs:	GSD General Fund	3.65	3.65	3.65	3.65	0.00	0.0%
	Total	3.65	3.65	3.65	3.65	0.00	0.0%

Quality Assurance Program

The purpose of the Quality Assurance Program is to provide quality assurance and organizational performance measurement products to the department, Metro stakeholders, and the public so they can receive the best possible response to their Public Safety Communications needs.

Budget	Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget:	GSD General Fund	441,000	409,514	460,700	446,900	-13,800	-3.0%
	Total	\$441,000	\$409,514	\$460,700	\$446,900	-\$13,800	-3.0%
FTEs:	GSD General Fund	4.80	4.80	4.80	4.80	0.00	0.0%
	Total	4.80	4.80	4.80	4.80	0.00	0.0%

Training Academy Program

The purpose of the Training Academy Program is to provide public safety communications certification, professional development, and other emergency communications training products to the department, our 1st responder partners, and other emergency communications professionals so they can deliver quick, appropriate emergency and non-emergency assistance to the public.

Budget	Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget:	GSD General Fund	391,400	419,613	400,600	367,500	-33,100	-8.3%
	Total	\$391,400	\$419,613	\$400,600	\$367,500	-\$33,100	-8.3%
FTEs:	GSD General Fund	2.80	2.80	3.80	3.80	0.00	0.0%
	Total	2.80	2.80	3.80	3.80	0.00	0.0%

Information and Non-Emergency Services Line of Business

The purpose of the Information and Non-Emergency Services Line of Business is to provide general information and education products and non-emergency response and dispatch products to the public, news reporters, Metro departments, and other outside agencies so they can more conveniently get answers to their questions and/or obtain the services they need.

Non-Emergency Responses Program

The purpose of the Non-Emergency Services Program is to provide directory assistance, media inquiries and other general information service products to the public, news reporters, Metro departments, and other outside agencies so they can more conveniently get answers to their questions and/or obtain a non-emergency service response.

Budget	Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget:	GSD General Fund	6,290,400	5,755,485	6,506,300	6,589,900	83,600	1.3%
	Total	\$6,290,400	\$5,755,485	\$6,506,300	\$6,589,900	\$83,600	1.3%
FTEs:	GSD General Fund	84.15	84.15	84.15	84.15	0.00	0.0%
	Total	84.15	84.15	84.15	84.15	0.00	0.0%

Life Safety Line of Business

The purpose of the Life Safety Line of Business is to provide emergency instructions, critical dispatch and logistic support products to individuals in need of emergency assistance and our First Responder partners so that lives can be saved, property protected, and risk reduced for everyone involved.

Operations Public Life Safety Program

The purpose of the Operations Public Life Safety Program is to provide emergency assistance products to individuals in need of emergency assistance and to provide critical dispatch products to Police, Fire, EMS, and other first responders so they can respond quickly to save lives, protect property and reduce risk for everyone involved.

Budget	Staffing Summary	2019 Budget	2019 Actuals	2020 Budget	2021 Budget	FY20-FY21 Difference	FY20-FY21 % Change
Budget:	GSD General Fund	6,275,900	5,756,437	6,491,700	6,577,500	85,800	1.3%
	Total	\$6,275,900	\$5,756,437	\$6,491,700	\$6,577,500	\$85,800	1.3%
FTEs:	GSD General Fund	84.15	84.15	84.15	84.15	0.00	0.0%
	Total	84.15	84.15	84.15	84.15	0.00	0.0%