91 Emergency Communications Ctr-At a Glance

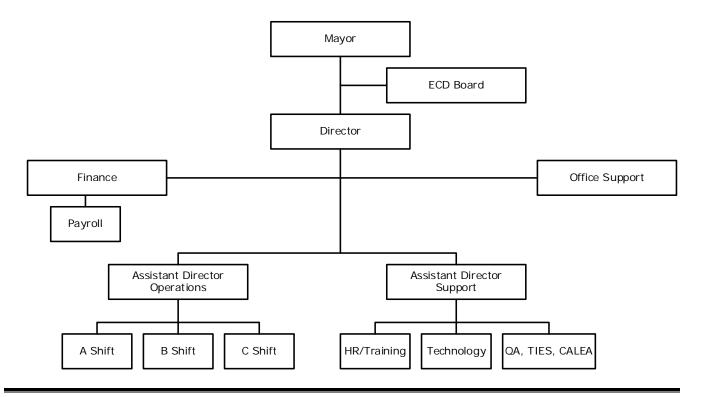
Mission

The mission of the Emergency Communications Center is to serve as the vital link between the citizens and the emergency responders of Nashville & Davidson County by providing emergency and nonemergency services in a prompt, courteous and efficient manner.

Budget Summary		20)14-15	2015-16		2016-17		
,	Expenditures and Transfers: GSD General Fund Total Expenditures and Transfers		\$ 13,444,700 \$ 13,444,700		\$ 14,180,200 \$ 14,180,200		\$ 14,860,800 \$ 14,860,800	
	Revenues and Transfers: Program Revenue Charges, Commissions, and Fees Other Governments and Agencies Other Program Revenue	\$	0 471,300 0	\$	0 471,300 0	\$	0 471,300 0	
	Total Program Revenue Non-program Revenue Transfers From Other Funds and Units Total Revenues Expenditures Per Capita	\$	471,300 0 471,300 20.39	\$	471,300 0 471,300 21.19	\$	471,300 0 471,300 21.89	
Positions	Total Budgeted Positions	182		185		190		
Contacts	Director of Emergency Communications Center: Michele Doneganemail: jamie.donegan@nashville.gov email: dwayne.vance@nashville.govFinancial Manager:Dwayne Vanceemail: dwayne.vance@nashville.gov2060 15th Avenue South37212Phone: 615-401-6373							

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Organizational Structure



Programs

Administrative

Leadership and Accreditation Non-allocated Financial Transactions

Communications Operational Support

911 Communications Systems and Equipment ManagementHR, Payroll & Financial ServicesQuality AssuranceTraining Academy

Information and Non-Emergency Services

Non-Emergency Responses

Life Safety

Operations Public Life Safety

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Budget Changes and Impact Highlights

Recommendation		Impact			
Staff Increase New Telecommunications Officers	GSD	\$303,300 5.00 FTEs	Funding for 5 additional call-takers to keep up with increasing demand and population within the county		
Special Event Response Increase in Overtime Pay	GSD	25,200	To support increased overtime resulting from an increase in the number of special events requiring emergency communications services		
Non-allocated Financial Transactions					
Fringe Benefit Savings	GSD	(208,000)	Savings realized through reduced cost for fringe benefits		
Internal Service Charges*	GSD	(4,000)	Delivery of centrally provided services including information systems, fleet management, radio, and surplus property		
Pay Plan Adjustment	GSD	564,100	Supports the hiring and retention of a qualified workforce		
General Services District Total		\$680,600 5.00 FTEs			
TOTAL		\$680,600 5.00 FTEs			

* See Internal Service Charges section for details