

METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY



November 29, 2016

Steve Anderson, Chief
Metropolitan Police Department
3055 Lebanon Pike
Nashville, TN 37219

Dear Chief Anderson:

Please find attached the final report on the Metropolitan Police Department's use of Metro credit cards. This report explains the results of our review of delegated purchasing authority and VISA and MasterCard credit card transactions from July 1, 2012 through February 29, 2016. You previously reviewed and responded to the preliminary report. Your responses to the preliminary report have been incorporated into this final report.

We appreciate your cooperation and assistance during the review. If you have any questions, please call me at (615) 880-1035.

Sincerely,

Fred Adom, CPA, CGMA, CICA
Director, Office of Financial Accountability

cc: Samir Mehic, Metropolitan Police Department
Talia Lomax-O'dneal, Director of Finance, Department of Finance
Gene Nolan, Deputy Director of Finance, Department of Finance
Kim McDoniel, Deputy Director of Finance, Department of Finance
Phil Carr, Chief of Accounts, Department of Finance
Tom Eddlemon, Metropolitan Treasurer, Department of Finance
Jeff Gossage, Purchasing Agent, Department of Finance
Mark Swann, Metropolitan Auditor, Office of Internal Audit

Kevin Brown, CMFO, CICA, CFE, Office of Financial Accountability
Essie Robertson, CPA, CMFO, CICA, Office of Financial Accountability
Matthew Fouad, Office of Financial Accountability



◆ Monitoring Report of ◆

Metropolitan Police Department

Conducted by



Office of Financial Accountability

November 29, 2016

MONITORING REPORT

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INTRODUCTION

The Office of Financial Accountability (hereinafter referred to as “OFA”) has completed a credit card review of the Metropolitan Police Department’s compliance with the *Metro Code of Law Title 4, Procurement Code* and compliance with the *Metro Finance Policy #19: Credit Card Policy*.

A review is substantially less in scope than an audit. The OFA did not audit the financial statements and, accordingly, does not express an opinion or any assurances regarding the financial statements of Metro or any of its component units.

The OFA is responsible for the internal monitoring of Metro agencies that receive federal and state financial assistance, including cooperative agreements and non-profit organizations that receive appropriations from Metro government. The OFA also conducts prompt pay performance, delegated purchasing authority, and procurement reviews, including credit card usage by Metro departments. In summary, any agreement that imposes performance and/or financial requirements on Metro government is subject to review by the OFA.

This review was conducted as part of the comprehensive review of credit cards use by all Metro Departments as requested by the Metro Council. At the conclusion of the review of all applicable Metro departments, the OFA will compile a summary report of the results of the review of all departments.

Agency Background

The Metropolitan Police Department’s mission is “to provide community-based police products to the public so they can experience a safe and peaceful Nashville.” Per the Fiscal Year 2016 Operating Budget Book, the Metropolitan Police Department had 1,984 total budgeted positions and an operating budget of \$190,502,700.00.

OBJECTIVES, SCOPE AND METHODOLOGY

The scope of the credit card review period covered July 1, 2012 through February 29, 2016. There were forty-eight (48) cardholders in the Metropolitan Police Department during the review period. See the table below for details:

Cardholder Name	Number of Transactions	Dollar Value of Transactions
Cardholder A	38	\$3,238.25
Cardholder B	112	\$8,670.93
Cardholder C	254	\$25,850.10
Cardholder D	17	\$5,861.40
Cardholder E	154	\$31,918.36
Cardholder F	79	\$23,460.55
Cardholder G	21	\$10,608.99
Cardholder H	118	\$1,203.00
Cardholder I	136	\$1,990.86
Cardholder J	202	\$53,428.42
Cardholder K	5	\$529.16
Cardholder L	196	\$2,799.97
Cardholder M	7	\$807.38
Cardholder N	13	\$895.35
Cardholder O	216	\$2,319.80
Cardholder P	76	\$29,709.16
Cardholder Q	68	\$18,469.76
Cardholder R	241	\$36,951.40
Cardholder S	16	\$592.40
Cardholder T	51	\$5,992.70
Cardholder U	68	\$17,254.96
Cardholder V	59	\$6,497.89
Cardholder W	38	\$1,632.17
Cardholder X	24	\$3,848.80
Cardholder Y	24	\$2,389.11
Cardholder Z	30	\$4,070.01
Cardholder AA	142	\$14,700.52
Cardholder BB	6	\$849.84
Cardholder CC	1	\$29.96
Cardholder DD	6	\$2,490.46

Cardholder EE	301	\$122,063.19
Cardholder FF	117	\$10,310.88
Cardholder GG	26	\$11,787.79
Cardholder HH	1	\$251.52
Cardholder II	52	\$8,785.49
Cardholder JJ	209	\$33,320.83
Cardholder KK	1	\$700.60
Cardholder LL	1	\$139.05
Cardholder MM	85	\$31,496.38
Cardholder NN	1	\$417.89
Cardholder OO	1,039	\$542,984.72
Cardholder PP	330	\$35,550.74
Cardholder QQ	79	\$5,793.19
Cardholder RR	12	\$1,054.73
Cardholder SS	26	\$6,412.69
Cardholder TT	77	\$10,527.15
Cardholder UU	150	\$48,772.31
Cardholder VV	12	\$224.90
Totals	4,937	\$1,189,685.71

The Office of Financial Accountability reviewed 437 transactions (9%) of the credit card activity.

The objectives of our review were:

- 1) To determine the agency's compliance with M.C.L. Title 4, Procurement Code.
- 2) To determine the agency's compliance with Metro Finance Policy #19: Credit Cards.
- 3) To determine whether credit card expenditures were allowable and necessary.
- 4) To determine whether purchasing transactions were authorized and sufficiently documented.
- 5) To determine whether the agency has adequate and effective internal controls over its credit card program.

Our review procedures included meeting with agency management and staff, reviewing internal controls over credit card use, and examining certain financial records and supporting documentation to ensure compliance with requirements set forth in Metro's official procurement policies. Specific procedures included:

- Comparing credit card charges with original receipts, supporting documentation and travel authorizations.
- Reviewing supporting documentation for accuracy, necessity and reasonableness.
- Identifying split purchases and unauthorized or fraudulent transactions.
- Investigating discrepancies and following up as necessary.

RESULTS OF REVIEW

Overall Findings and Major Review Highlights:

Our review revealed the following issues of non-compliance with M.C.L. Title 4, Procurement Code and Metro Finance Policy #19: Credit Card. The Metropolitan Police Department:

1. Failed to maintain adequate supporting documentation,
2. Failed to exercise exempt status by improperly paying sales tax.

The section that follows provides more detailed information for the items listed above. Management is given an opportunity to respond to the findings.

FINDINGS AND RECOMMENDATIONS

1. Failed to maintain adequate supporting documentation.

FINDING

The Metropolitan Police Department failed to maintain sufficient invoices and/or sales receipts to support 13 out of 437 (3%) of the transactions tested. Per *Metro Finance Policy #19 Credit Cards 3) Expectations of Cardholders b) "Cardholders should collect and maintain proper sales receipts and invoices to support all charges. Proper sales receipts should include adequate description of the items purchased and the individual benefitting (when applicable). Credit card charge slips are not sufficient support."*

The OFA also noted that 12% of the transactions for which the supporting documentation was provided was not signed or initialed by the cardholder. Cardholder's signature is a vital part of the necessary documentation to support the credit card charges. It serves two purposes, 1) it shows that the cardholder was in fact the person who used the card to complete the transaction and 2) it identifies the individual authorized the use of the credit card. Per *Metro Finance Policy #19 2) Card Authorization a) "Only the employee whose name is embossed on a credit card may use the card. No other person is authorized to use the card. The use of the card shall not be delegated to any other person. Cardholder shall use the credit card for Metro authorized purchases only."* In addition, per the *Metro Credit Card Cardholder Responsibility Acknowledgement*, "the card issued to me must not be used by anyone other than myself. (This includes other Metro employees)."

RECOMMENDATION

The Metropolitan Police Department should ensure that cardholders maintain adequate supporting documentation to support credit card transactions.

The Metropolitan Police Department should further ensure that the cardholders review and sign the credit card supporting documentation to ensure that no one other than the cardholder is utilizing the Metro credit card.

MANAGEMENT'S COMMENTS

We concur.

The MNPD will ensure that cardholders maintain adequate supporting documentation to support credit card transactions, as well as that they review and sign the credit card supporting documentation/receipts.

2. Failed to exercise exempt status by improperly paying sales tax.

FINDING

The Metropolitan Police Department improperly paid sales tax on two (2) transactions totaling \$86.52. Per *Metro Finance Policy #19* 3) *Expectations of Cardholders* d) *“Cardholders are also responsible for identifying and disputing erroneous charges, including Tennessee sales tax charges, to their assigned cards. It is the responsibility of the cardholder to dispute the charges as specified in the cardholder agreement.”* In addition, e) *“Cardholders should not pay Tennessee sales tax. It is the cardholder’s responsibility to dispute Tennessee sales tax charges.”*

RECOMMENDATION

The Metropolitan Police Department should ensure that Metro Cardholders review and dispute charges associated with Tennessee sales tax. The Metropolitan Police Department should also ensure that Metro credit card cardholders adhere to Metro Finance Policy #19.

MANAGEMENT’S COMMENTS

We concur.

The MNPD will ensure that the MNPD cardholders’ dispute charges associated with the Tennessee sales tax and that they adhere the Metro Finance Policy #19.