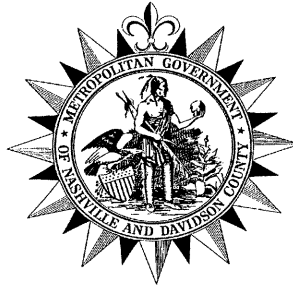


Mark S. Swann
Metropolitan Auditor



OFFICE OF INTERNAL AUDIT
1417 Murfreesboro Road
NASHVILLE, TENNESSEE 37201
615-862-6158

METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

July 12, 2013

The Metropolitan Nashville Office of Internal Audit has completed the performance audit of Information Technology Services Telecom Services. This audit was performed in accordance with the annual audit plan approved by the Metropolitan Nashville Audit Committee. The Office of Internal Audit concluded that Metropolitan Nashville Information Technology Services was reasonably managing telecom services to satisfy the operational needs for the Metropolitan Government of Nashville and Davidson County.

Metropolitan Nashville Information Technology Services provides direct support to the Metropolitan Nashville Police Department and in doing so must adhere to the security requirements placed on the Metropolitan Nashville Police Department by the Tennessee Bureau of Investigation and the Federal Bureau of Investigation. These requirements included restricting the distribution of information related to the underlying technology infrastructure and supporting system security services.

Due to the sensitive information included in this report, which could detail vulnerabilities, weaknesses, and possible threats to Metropolitan Nashville's information technology services, the distribution for this report was limited to management of Information Technology Services. This exemption is granted by Tennessee Code Annotated § 10-7-504 (i) (1) "Information that would allow a person to obtain unauthorized access to confidential information or to government property shall be maintained as confidential."

If you have any additional questions, please contact me at (615) 862-6158.

Sincerely,

A handwritten signature in cursive script that reads "Mark S. Swann".

Mark S. Swann