

September 26, 2017

Janet Miller, Board Chair YWCA Nashville & Middle Tennessee 1608 Woodmont Boulevard Nashville, TN 37215

Dear Ms. Miller:

Please find attached the monitoring report of the YWCA Nashville & Middle Tennessee relating to the contract it had with the Metropolitan Government of Nashville and Davidson County for the fiscal year ending June 30, 2017.

The Office of Financial Accountability is charged with the responsibility of monitoring grant funds, including Community Enhancement Funds and Direct Appropriations, from Metropolitan Nashville Government to any nonprofit organization. Staff from the Office of Financial Accountability conducted the review on September 8, 2017.

We appreciate the assistance provided by your agency during the course of the review. If you have any questions, please call me at 615-862-6712.

Sincerely,

Kevin Brown

Kevin Brown, CMFO, CICA, CFE Finance Administrator

cc: Sharon Roberson, Executive Director, YWCA Nashville & Middle Tennessee Orin Crouch, COO, YWCA Nashville & Middle Tennessee

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Talia Lomax-O'dneal, Director of Finance, Department of Finance Gene Nolan, Deputy Director of Finance, Department of Finance Kim McDoniel, Deputy Director of Finance, Department of Finance Phil Carr, Chief of Accounts, Department of Finance Tony Neumaier, Budget Officer, Department of Finance Mark Swann, Metropolitan Auditor, Office of Internal Audit Fred Adom, CPA, CGMA, CICA, Director, Office of Financial Accountability Essie Robertson, CPA, CMFO, CICA, Office of Financial Accountability Matthew Fouad, Office of Financial Accountability



Metropolitan Government of Nashville and Davidson County

# YWCA NASHVILLE & MIDDLE Tennessee

Monitoring Report

Conducted by



## **Office of Financial Accountability**

September 26, 2017

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The Office of Financial Accountability (hereinafter referred to as "OFA") has completed a monitoring review of the YWCA Nashville & Middle Tennessee (hereinafter referred to as "YWCA"). A monitoring review is substantially less in scope than an audit. The OFA did not audit the financial statements and, accordingly, does not express an opinion or any assurances regarding the financial statements of the YWCA or any of its component units. The OFA is responsible for the internal monitoring of Metropolitan Government of Nashville and Davidson County (hereinafter referred to as "Metro") agencies that receive federal and state financial assistance, including cooperative agreements and non-profit organizations that receive appropriations and Community Enhancement Funds from Metro government. In summary, any agreement(s) that imposes performance and/or financial requirements on Metro government is subject to review by the OFA.

The purpose of this review was to assess the agency's compliance with contractual requirements set forth in the following contracts with Metro Government:

Contract	Туре	Amount	Contact Term	
L-3616	Community Enhancement Funds	<b>\$278,7</b> 00	July 1, 2016	June 30, 2017

### Agency Background

The YWCA Nashville & Middle Tennessee is dedicated to eliminating racism, empowering adults and promoting peace, justice, freedom and dignity for all.

Per the YWCA website, the vision of the YWCA is "to focus on adults and girls who desire to create a better quality of life for them and/or their families, to achieve self-sufficiency, and to increase their financial strength. The YWCA will also be a spokesperson for those adults who have no voice. Further, we will raise the awareness and diminish the incidence of violence and racism." The YWCA Nashville and Middle Tennessee's 51-bed Weaver Domestic Violence Center is one of the largest domestic violence shelters in Tennessee.

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The objectives of our review were:

- 1) To determine whether the agency had the resources and capacity to administer the grant funds.
- 2) To determine if costs and services were allowable and eligible.
- 3) To verify that program objectives were met.
- 4) To test the reliability of the financial and programmatic reporting.
- 5) To verify contractual compliance.

The scope of our review was limited to the contract term July 1, 2016 through June 30, 2017.

The monitoring review procedures included meeting with agency management and staff, reviewing board minutes and obtaining written representations from management. In addition, we examined certain financial records and supporting documentation necessary to ensure compliance with contractual requirements set forth in contract L-3616. Specific procedures included:

- Interviewing the employees responsible for grant management, financial reporting and accountability.
- Reviewing supporting documentation of expenditures for allowability, necessity and reasonableness.
- Reviewing the agency's general ledger and verifying the accuracy of all invoices submitted to Metro.
- Reviewing documentation to determine that funds were used for intended beneficiaries and expended in accordance with the spending plan of the contract.
- Reviewing documentation to support program activities for consistency with grant requirements.
- Assessing the financial stability of the agency and its ability to continue to administer the grant program funded by Metro.



#### **SUMMARY OF RESULTS**

Criteria	Yes	No
Sufficient Resources and Capacity to Administer Funds?	✓	
Costs and Services Allowable and Eligible?	✓	
Program Objectives Met?	✓	
Reporting Requirements Met?	✓	
Compliance with Civil Rights Requirements?	✓	

The overall results of the monitoring review are provided in this section. Results are based on testwork performed and include conclusions regarding specific review objectives and, if applicable, recommendations for improvement and an action plan for implementation. Where applicable, the Findings and Recommendations section of this report provides more insight into any issues identified below.

#### **1. Sufficient Resources and Capacity to Administer Grant Funds**

Our review of the agency's accounting system and the qualifications of the individuals assigned to manage the accounting records indicate that the agency possesses the necessary resources and professional expertise to effectively administer the grant funds.

#### 2. Allowable and Eligible Costs and Services

Our review covered all of the core compliance areas identified by 2 CFR Part 200: Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.

Additionally, the Metro Grants Manual requires separate accounting of the Metropolitan Nashville Government grant funds to prevent co-mingling of Metro Funds with other sources of funding. The agency was in compliance with this requirement. Different revenue classes as well as expenditure classes have been established to separately track the sources and amounts of funding. Also, the agency can easily and accurately report their expenses supported by the Metro grant.

Based on our test work, costs and services during the period were allowable and eligible.

#### 3. Program and Performance Objectives

The Community Enhancement Fund contract stipulated that the agency shall use the funds to provide the following outcomes:

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- 1) The YWCA through its Weaver Center will provide shelter, as well as advocacy and counseling as appropriate, for at least 200 women and 100 children (unduplicated clients).
- 2) A minimum of 200 adults and 100 children (unduplicated clients) will receive a total of 10,000 shelter nights.
- 3) 128 of 160 (80%) women will identify strategies for physical and emotional safety by creating a safety plan.
- 4) 128 of 160 (80%) adults will achieve one or more goals from their case plans, such as legal advocacy, family therapy sessions, or securing employment.

Based on our review of program documentation and discussions with staff, program performance objectives were met and the agency was in compliance with contractual program objectives.

### 4. Reliability of Financial and Programmatic Reporting

The contract requires submission of an annual audit report performed by a Certified Public Accountant. The contract also requires the agency to submit to Metro year end reports of the program outcome and a final expenditures report, no more than 45 days after the close of the contract.

We reviewed all applicable financial and programmatic reports required by the contract, including audited financial statements. Based on our review, the agency complied with all financial and programmatic reporting requirements.

#### **<u>5. Civil Rights Requirements</u>**

Our review did not reveal anything to indicate that the agency was noncompliant with civil rights requirements. The agency also has necessary written policies and procedures relating to civil rights. The agency has not received any complaints regarding any form of discrimination. Further, civil rights and ADA postings are publicly displayed.

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